

Health Directorate Corporate Plan 2012–2017

The ACT Health Directorate Corporate Plan provides direction to its Business Units to achieve the overarching organisational vision and corporate values.

We aim to deliver better service:

- To our Government to meet the needs of community
- To our community on behalf of our Government.

The Corporate Plan Has Four Key Focus Areas

Community and Consumers – Partnering for better health outcomes

Our Resources – Building sustainability and improving efficiency

Our Processes – Strengthening governance

Our People – Supporting and strengthening the teams

Our Priorities

Deliver patient and family centred care

Plan and deliver services designed around the patient journey
Embed Patient and Family Centred Care within the service culture

Design sustainable services to deliver outcomes efficiently

Implement Health Directorate Sustainability Strategy
Redesign services for efficiency and effectiveness
Deliver the Health Infrastructure Program

Be accountable to Government and the community

Be responsive to Government
Comply with legislation

Support our staff to reach their potential

Develop and implement Health Directorate Workforce Plan 2012–2017

Continue to strengthen partnerships

Foster and support quality partnerships to deliver and evaluate services that improve the health of people of the ACT and region

Strengthen decision support

Implement e-health initiatives
Improve access to operational and financial data

Continue to strengthen clinical governance

Establish and maintain clinical networks across ACT facilities
Establish an enterprise wide approach to data governance
Streamline Medical and Dental Professional appointments process

Promote a learning culture

Embrace learning and achievement planning for staff

Promote good health and wellbeing

Lead whole of Government initiative on Obesity and Injury Prevention
Implement ACT Health Directorate obligations under the National and ACT mental health strategic documents
Implement Reconciliation Action Plan 2012
Implement National Partnership Agreement on Preventive Health
Further development of food safety initiatives

Embed a culture of research and innovation

Support research that improves the delivery of, and access to our services

Provide high level leadership

Implement Leadership & Management development initiatives

Improve access to appropriate health care

Develop and implement the ACT Clinical Services Plan 2012–2017
Implement National Health Reform initiatives

Have robust safety and quality systems

Implement National Safety and Quality Health Service Standards

The Health Directorate's vision is: *Your Health—Our priority*

Our Values are: Care, Excellence, Collaboration and Integrity

Developed by staff of the Directorate, our values represent what we believe is important and worthwhile. They underpin the way we work and how we treat each other.