

Eligibility for CASP includes, but is not limited to, people with:

- An illness that comes and goes;
- Short-term health or mental health requirements*;
- A need for post-hospital care and support or assistance with hospital outpatient visits;
- A disability that is not a ‘significant and permanent’ nature (as required for National Disability Insurance Scheme (NDIS) eligibility);
- A combination of any these characteristics; and
- The unpaid carers and family members of eligible participants.

To receive services under the program, you cannot be receiving identical home and community care support services from another government program.

Current NDIS clients *may* be eligible for CASP if they require additional support arising from a temporary health issue e.g. recovering from surgery.

For more details about CASP, please visit:
health.act.gov.au/CASP or call the CASP phone line on **6205 9822**.

**Important Note: CASP cannot provide long-term, high level care or specialist mental health services.*

Accessibility

If you have difficulty reading a standard printed document and would like an alternative format, please phone 13 22 81.



If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

For further accessibility information, visit:
www.health.act.gov.au/accessibility

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ACT COMMUNITY ASSISTANCE & SUPPORT PROGRAM



The Community Assistance and Support Program (CASP) aims to enhance your health and wellbeing, and facilitate your independence and participation in the community.

CASP provides you and your carer with support if you are finding daily living activities difficult due to a health issue.

These support services can help you to stay well and, where possible, prevent you from suffering a decline in health or needing to present to hospital. When you do go to hospital, these services will help you to return to your home safely following your stay.

Services can include: domestic assistance; food services; linen service; personal care; community participation and social support; counselling support, information and advocacy; carer support; minor home maintenance; and transport.

To access CASP, follow these four easy steps:

1. Check your eligibility:

To be eligible for CASP, you must live in the ACT and be under 65 years. To find out if you are eligible for this program, see the back of this brochure.

2. Check if CASP is right for you:

Go to **health.act.gov.au/CASP** for more information about CASP and a full list of available community services. If you are unable to access the website, call the CASP phone line on **6205 9822**.

3. Select a service and contact the provider of your choice:

The provider will confirm your eligibility, discuss your needs and conduct a needs assessment.

If you have any difficulties with this step, contact the CASP phone line on **6205 9822**.

4. Once assessed as eligible, begin receiving CASP supports:

Please note that:

- There may be waiting times before you can access services or before services may start.
- Although services are subsidised by the ACT Government, some fees usually apply.

For more details about CASP, please visit:
health.act.gov.au/CASP or call the CASP phone line on **6205 9822**.