

Collection and Sharing of Personal Health Information for consumers accessing ACT Health Services

- A personal health record will be created about the care you receive from ACT Health and will include your personal identification details (such as your date of birth and contact information)
- Your information will be recorded and stored electronically
- Privacy and confidentiality of this information will be respected, in accordance with the Health Records (Privacy and Access) Act 1997. (For more information about the Act please ask your care provider, or see www.legislation.act.gov.au/a/1997-125/default.asp)
- Your treating team will have access to your health record. ACT Health is a teaching institution, therefore student health professionals may be members of your treating team
- Your health information may be used by authorised ACT Health staff for managing, funding or assessing the quality of health services provided
- Your health information will not be released to anyone else without your consent, unless:
 - It is necessary to avoid harm to you or to another person, or
 - It is required by law (e.g. reporting of certain infectious diseases or in response to a court order)
- Information about accessing your health record can be found at: www.health.act.gov.au/consumerinformation
- The Australian Charter of Healthcare Rights explains the healthcare rights of all consumers. Your health care provider will give you a copy. If you haven't received it please ask.

Accessibility

The ACT Government is committed to making its information, services, events and venues, accessible to as many people as possible.

- If you have difficulty reading a standard printed document and would like to receive this publication in an alternative format—such as large print or audio—please phone (02) 6205 3333
- If English is not your first language and you require the translating and interpreting service—please phone 131 450
- If you are deaf or hearing impaired and require the TTY typewriter service—please phone (02) 13 3677, then ask for 13 2281
- Speak and listen users—phone 1300 555 727 then ask for 13 2281
- Internet Relay Users—connect to the NRS, then ask for 13 2281