

Ref FOI18-7



Dear

I refer to your application received by ACT Health on 6 March 2018 in which you sought access to information under the *Freedom of Information Act 2016* (the Act).

You confirmed, via email on 3 April 2018, that you wished to refine the scope of the request to each monthly clinical operations report/scorecard and any reports done by PricewaterhouseCoopers (PwC) on performance reporting/data produced in the last 12 months.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5.

ACT Health is required to provide a decision on your access application by 16 April 2018.

Decision on access

I have decided to provide access to all identified documentation requested. The requested monthly clinical operational data is contained within four reports as detailed in the attached Schedule.

I have decided to defer access to one document being a draft report provided to ACT Health by PwC regarding the System-Wide Data Review, Mid-Point Assessment. This document informs a report that will be tabled in the Legislative Assembly by the Minister for Health and Wellbeing in the coming months. To publicly release this report at this time would be inappropriate in line with Section 49 (a)(1) of the Act. ACT Health makes an undertaking to provide this document to you as soon as this process is completed.

Charges

Processing charges are not applicable for this request because as less than 50 pages of documentation is being provided.

Online publishing – disclosure log

Under section 28 of the Act, ACT Health maintains an online record of access applications called a disclosure log. Your original access application and my decision will be published in the disclosure log not less than three days but not more than 10 days after date of decision. Your personal contact details will not be published.

You may view the ACT Health disclosure log at http://www.health.act.gov.au/public-information/consumers/freedom-information/disclosure-log.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in the ACT Health disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

Via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal Level 4, 1 Moore St GPO Box 370 Canberra City ACT 2601 Telephone: (02) 6207 1740 http://www.acat.act.gov.au/

Should you have any queries in relation to your request, please do not hesitate to contact the Freedom of Information Coordinator on 6205 1340 or email HealthFOI@act.gov.au.

Yours sincerely

Mr Lynton Norris
Deput Director-General

Performance, Reporting and Data

April 2018

FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: [insert open access link]

NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	File No
	Monthly report/scorecard AND any reports done by PricewaterhouseCoopers on performance reporting/data produced in the last 12 months (7 March 2017 to 7 March 2018)	FOI18/7

Ref No	No of Folios	Description	Date	Status	Reason for non- release or deferral	Open Access release status
1	1-5	Report – Canberra Hospital and Health Services (HCCS) Scorecard - May 2017	19/06/2017	Release	-	Yes
2	6 - 10	Report — Canberra Hospital and Health Services (HCCS) Scorecard - June 2017	17/02/2017	Release	-	Yes
3	11 - 15	Report – Canberra Hospital and Health Services (HCCS) Scorecard – January 2018	15/02/2018	Release	-	Yes

4	16 - 20	Report – Canberra Hospital and Health Services (HCCS) Scorecard – February 2018	15/02/2018	Release	-	Yes
5	21 - 35	Report - ACT Health System- Wide Data Review – Mid- point Assessment - DRAFT v1.4 17 January 2018	27/01/2017	Release deferred	Information prepared for inclusion in a document for presentation to the Assembly (S 49)	Yes (upon deferred release)
			Total No of	Docs		

Total No of Docs

5

The Canberra Hospital and Health Services							to May 2017	
National and Agency Indicators								
Veighted Activity	Note:	YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance *
Cost Weighted Separations (Total Hospital) Round 17		Target	8,288	6,877	8,262	84,064	79,094	6.3%
WAU - (National Weighted Activity Unit) Admitted - Total Canberra Hospital (Annual Target 74,466)	1, 14	68,261	n.p.	n.p.	n.p.	N/A	66,533	N/A
Acute Admitted Mental Health Services (Annual Target 4,414)		4,046	n.p.	n.p.	n.p.	N/A	3,996	N/A
Emergency - Total Canberra Hospital - AI (Annual Target 9,949)		9,120	n.p.	n.p.	n.p.	N/A	9,443	N/A
Non - Admitted (Outpatient) (Annual Target 28,411)	22.6	26,043	n.p.	n.p.	n.p.	N/A	29,007	N/A
WAU - Admitted Component- Total Canberra Hospital - No Longer Reported. Removed as of	22 September 2014.							
WAU - Admitted Sub Acute Component- Total Canberra Hospital	1							
Sub Acute (Annual Target 7,274)		6,668	n.p.	n.p.	n.p.	N/A	6,850	N/A
Ion Admitted Occasions of Service		YTD 2016-17 Target	March Estimate	April Estimate	May Estimate	YTD May 16-17*	YTD May 15-16*	% Variance *
Outpatient Occasions of Service (Total CHHS)	1, 16	Turget	49,595	38,799	49,940	503,763	498,615	1.0%
The same of the sa		YTD 2016-17		A 11		VTD 14 45 47*	VTD 14 45 46*	0/ 1/
mergency Department Waiting Times Total ED Presentations		Target	March 7 542	April	7 211	YTD May 16-17*	YTD May 15-16*	% Variance *
Total % of ED Presentations Seen on Time - SI		70%	7,542 49%	6,775 56%	7,311 57%	78,039 59%	71,137 51%	9.7%
ED Category One - % Seen Immediately - SI		100%	100%	100%	100%	100%	100%	0.0%
ED Category Two - % Seen within 10 minutes - SI		80%	76%	81%	78%	77%	76%	-2.9%
ED Category Three - % Seen within 30 minutes - SI		75%	35%	40%	42%	43%	36%	-31.5%
ED Category Four - % Seen within 60 minutes - SI		70%	46%	55%	58%	58%	45%	-11.7%
ED Category Five - % Seen within 120 minutes - SI		70%	82%	91%	88%	90%	84%	20.4%
ED Length of Stay less than four hours (Total) - Note Financial Year (4hr Rule)		81%	66%	71%	71%	71%	59%	-10.3%
Number of Presentations with a LOS in the ED >24hrs Proportion of ED presentations who Did Not Wait		10%	17 3%	6 2%	13 2%	137 3%	348 5%	-60.6% -7.4%
		VTD 2045 47						
lective Surgery		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance
Ready for Care Patients on Hospital Waiting List	2		2,191	2,154	N/A	2,154	2,621	-17.8%
Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waits)	2, 3		145	162	73	73	267	N/A
Total Removals from the List for Surgery - SI	2, 4	5,573	633	481	653	6,579	6,565	18.0%
TCH Removals in Private Hospitals	2		40	34	42	506	517	-2.1%
					10.70			
Hospital Initiated Postponement Rate	1,5	<8%	14.2%	14.4%	10 5%	9.9%	7.6%	1.9%
Ready for Care Patients Added to the List	2		801	541	N/A	541	753	-28.2%
Total Emergency Surgery Procedures Performed			604	543	584	6,735	6,698	0.6%
lective Surgery Timeliness Performance		YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance ³
Category 1 Admitted within 30 Days	2	Target 100%	90.8%	86.5%	91.7%	93.5%	92.5%	-6.5%
Category 2 Admitted within 90 Days	2	78%	82.2%	80.1%	83 0%	84.6%	54.3%	6.6%
Category 3 Admitted within 365 Days	2	91%	92.6%	86.5%	92 2%	86.0%	57.8%	-5.0%
Outside the for Florida Courses		YTD 2016-17				\	\	
verage Overdue days for Elective Surgery Category 1 Average Overdue Waiting Days	2,5	Target 0	March 13	April 46	May N/A	YTD May 16-17*	YTD May 15-16*	% Variance ³
Category 1 Average Overdade Walting Days	2,3		13	40	11/7	40	72	14/7
Category 2 Average Overdue Waiting Days	2,5	<72	69	78	N/A	78	153	8.3%
Category 3 Average Overdue Waiting Days	2, 5	<98	229	235	N/A	235	239	139.8%
Divisional Indicators								
npatient Services		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance *
Canberra Hospital Separations (Total Separations)		Taiget	7,702	6,709	7,823	79,629	74,803	6.5%
Canberra Hospital Total Occupied Bed Days			23,452	19,871	24,848	245,865	244,484	0.6%
Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes)			19,225	16,174	20,524	202,709	203,635	-0.5%
Camberra Hospital Holl Jamie Day Deu Days (Excludes Sallie Day Episodes)			13,223	10,174	20,324	202,703	203,033	-0.376
Bed Occupancy (Bed Utilisation) - New Method		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance *
TCH Campus		90%	80.5%	78.0%	81.8%	79.8%	86.5%	-10.2%

Ready for Care Patients on Hospital Waiting List 17 3,936 3,862 n.p. N/A 3,905 N/A									2
	Langetov Numbers (LOS >=20 days) in Hagnital at End of Month	6	YTD 2016-17	March	Anril	May	VTD May 16 17*	VTD May 15 16*	9/ Variance **
14 20 18			Target		,		115 May 10 17	115 May 15 16	70 Variance
Compared Politicism Compared Politicism	Surgery & Oral Health			29	23	32			
Commit Portuge Commit Control Cont	Medicine			14	20	10			
Contractions	Wedicine			14	20	10			
Contractions	Women & Children's			6	9	8			
Transport									
22 23 25 25 25 25 25 25	Critical Care			2	2	1			
Enhant treats and ego Gos Services			1	l		<u>. </u>			
The content of the	Cancer Services			8	7	9			
The content of the									
Total	Rehabilitation and Aged Care Services			17	20	21			
Total				I					
Congrata Numbers (LOS >=15 <-30 days) in Hospital at End of Month S TVD 2006 17 March April May VTD May 16-17* TVD May 15-87* X Volume **	Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only)			10	9	8			
Cognitary Numbers (1,05 > 45 - 30 days) in Hospital at End of Month 6 YTD 2006-17 March April May YTD May 16-17 YTD May 16-27 X Volume ** Topped 13 20 24	Tabal			96	00	07			
Congrate Numbers (LOS) = 25 - 3	Total			80	90	97			
Section Sect			YTD 2016-17						
Modelse		6	Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Control Cute	Surgery & Oral Health			15	20	24			
Control Cute				T		I			
Capital Region Retrieval Service 1 10 23 14 1	Medicine			22	14	7			
Control Core	Warran O Children			-		4			
Trianger Services	women & Children's			5	9	1			
Trianger Services	Critical Care			3	2	2			
Behabilitation and Aged Care Services	Citical care			J 3					
Behabilitation and Aged Care Services	Cancer Services			11	6	4			
Mental lineally, Justice Health and Alcohal & Drug Service (AMHU Only)				1			1		
Total	Rehabilitation and Aged Care Services			16	13	14			
Total									
Capital Region Retrieval Service	Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only)			4	4	7			
Capital Region Retrieval Service				T					
Capital Region Retrievals service 1 Target March April Mary (TD May 16-17) TD May 15-16 TD May 15-16	Total			76	68	59			
Capital Region Retrievals service 1 Target March April Many TD May 16-17 TD May 15-16 No Water No Wat			VTD 2016 17						
Prince Consults	Caraltal Danian Datalanal Camalaa							1000 00 40 404	0/ \/: **
0 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0	Capital Region Retrieval Service	1		March	April	May	YTD May 16-17*	YTD May 15-16*	% variance
		1				·	·	,	
Road	Total Monthly Activity	1		66	78	65	730	723	1.0%
Primary Missions (Scene) Total	Total Monthly Activity Phone Consults	1		66 21 0	78 25 0	65 24 0	730 253 1	723 243 0	1.0% 4.1% N/A
All Primary Activation Time = 30minutes 100% 100% 94% 91% 36% 91% 5.4%	Total Monthly Activity Phone Consults Fixed Wing Helicopter	1		66 21 0 41	78 25 0 46	65 24 0 34	730 253 1 394	723 243 0 396	1.0% 4.1% N/A -0.5%
All Primary Activation Time = <30minutes 100% 100% 94% 91% 36% 91% 5.4%	Total Monthly Activity Phone Consults Fixed Wing Helicopter	1		66 21 0 41	78 25 0 46	65 24 0 34	730 253 1 394	723 243 0 396	1.0% 4.1% N/A -0.5%
Secondary Missions (Nospital) Total 28 37 30 349 314 11.1%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road	1		66 21 0 41 4	78 25 0 46 7	65 24 0 34 7	730 253 1 394 82	723 243 0 396 74	1.0% 4.1% N/A -0.5% 10.8%
Secondary Missions (Hospital) Total 28 37 30 349 314 11.1%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road	1		66 21 0 41 4	78 25 0 46 7	65 24 0 34 7	730 253 1 394 82	723 243 0 396 74	1.0% 4.1% N/A -0.5% 10.8%
All Secondary Activation Time = < 4hours 100% 100% 96% 100% 99% 0.5%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total	1	Target	66 21 0 41 4	78 25 0 46 7	65 24 0 34 7	730 253 1 394 82	723 243 0 396 74	1.0% 4.1% N/A -0.5% 10.8%
Medical flight roster (No Gaps) 100% 84% 90% 100% 100% 4.5%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total	1	Target	66 21 0 41 4	78 25 0 46 7	65 24 0 34 7	730 253 1 394 82	723 243 0 396 74	1.0% 4.1% N/A -0.5% 10.8%
Medical flight roster (No Gaps) 100% 84% 90% 100% 100% 4.5%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	1	Target	66 21 0 41 4 17	78 25 0 46 7 16	65 24 0 34 7 11	730 253 1 394 82 128	723 243 0 396 74 158	1.0% 4.1% N/A -0.5% 10.8%
Ready for Care Patients on Hospital Waiting Times (Under review by Innovation Design Team) 7 YTD 2016-17 Target 7 YTD 2016-17 Target 7 YTD May 15-16* % Variance ** Ready for Care Patients on Hospital Waiting List 17 3,936 3,862 n.p. N/A 3,905 N/A N	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	1	Target	66 21 0 41 4 17	78 25 0 46 7 16	65 24 0 34 7 11	730 253 1 394 82 128	723 243 0 396 74 158	1.0% 4.1% N/A -0.5% 10.8%
Ready for Care Patients On Hospital Waiting Times (Under review by Innovation Design Team) 7 YTD 2016-17 Target 7 YTD 2016-17 Target 7 YTD May 15-16* % Variance** % Var	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total	1	100%	66 21 0 41 4 17	78 25 0 46 7 16 94%	65 24 0 34 7 11 91%	730 253 1 394 82 128	723 243 0 396 74 158	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4%
Ready for Care Patients on Hospital Waiting List 17 3,336 3,862 n.p. N/A 3,905 N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours	1	100%	66 21 0 41 4 17	78 25 0 46 7 16 94%	65 24 0 34 7 11 91%	730 253 1 394 82 128	723 243 0 396 74 158	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4%
Ready for Care Patients on Hospital Waiting List 17 3,936 3,862 n.p. N/A 3,905 N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours		100% 100%	66 21 0 41 4 17 100%	78 25 0 46 7 16 94% 37	65 24 0 34 7 11 91% 30	730 253 1 394 82 128 96% 349	723 243 0 396 74 158 91% 314	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1%
Proportion of Category 1 Removals Seen on Time (< 30 days) 95% 43% 52% 41% 48% 30% -46.8% Proportion of Category 2 Removals Seen on Time (< 90 days)	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps)		100% 100% 100% 100% YTD 2016-17	17 100% 28 100%	78 25 0 46 7 16 94% 37 100%	65 24 0 34 7 11 91% 30 96%	730 253 1 394 82 128 96% 349	723 243 0 396 74 158 91% 314	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1%
Proportion of Category 2 Removals Seen on Time (< 90 days) 55% 16% 11% 20% 17% 15% -38.3%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team)	7	100% 100% 100% 100% YTD 2016-17	17 100% 28 100% March	78 25 0 46 7 16 94% 37 100% April	65 24 0 34 7 11 91% 30 96% 100% May	730 253 1 394 82 128 96% 349 100%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance **
Proportion of Category 3 Removals Seen on Time (< 365 days) 82% 30% 41% 37% 19% 68% -63.0%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team)	7	100% 100% 100% 100% YTD 2016-17	17 100% 28 100% March	78 25 0 46 7 16 94% 37 100% April	65 24 0 34 7 11 91% 30 96% 100% May	730 253 1 394 82 128 96% 349 100%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance **
Total Removals from the List for Procedure 334 254 378 3,548 3,464 2.4% Patients Added to the List 525 330 297 4,460 5,069 -12.0% Medical Cardiology Waiting Times 7 Target 7 March 8 April 8 May 93% 83% 74% 75% 77% -22.0% Total Removals from the List for Procedure 126 72 118 1,103 1,110 -0.6% Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month) 17 103 106 n.p. N/A 115 N/A Cardiology (Acute Coronary Syndrome) Target March April May YTD May 16-17* YTD May 15-16* % Variance ** No of Patients Primary PCI for STEMI n.p. n.p. n.p. n.p. n.p. N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List	7	100% 100% 100% YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% March 3,936	78 25 0 46 7 16 94% 37 100% 90% April 3,862	65 24 0 34 7 11 91% 30 96% May n.p.	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A
Patients Added to the List 525 330 297 4,460 5,069 -12.0%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days)	7	100% 100% 100% YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% March 3,936	78 25 0 46 7 16 94% 37 100% April 3,862	65 24 0 34 7 11 91% 30 96% May n.p.	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A
Patients Added to the List 525 330 297 4,460 5,069 -12.0%	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days)	7	100% 100% 100% YTD 2016-17 Target 95% 55%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16%	78 25 0 46 7 16 94% 37 100% April 3,862 52% 11%	65 24 0 34 7 11 91% 30 96% May n.p.	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A 48% 17%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3%
Medical Cardiology Waiting Times 7 YTD 2016-17 Target March April May YTD May 16-17* YTD May 15-16* % Variance *** Proportion of Category 1 Removals Seen on Time (< 30 days)	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days)	7	100% 100% 100% YTD 2016-17 Target 95% 55%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30%	78 25 0 46 7 16 94% 37 100% April 3,862 52% 11% 41%	65 24 0 34 7 11 91% 30 96% May n.p. 41% 20% 37%	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A 48% 17% 19%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68%	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0%
Medical Cardiology Waiting Times 7 YTD 2016-17 Target March April May YTD May 16-17* YTD May 15-16* % Variance *** Proportion of Category 1 Removals Seen on Time (< 30 days)	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days)	7	100% 100% 100% YTD 2016-17 Target 95% 55%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30%	78 25 0 46 7 16 94% 37 100% April 3,862 52% 11% 41%	65 24 0 34 7 11 91% 30 96% May n.p. 41% 20% 37%	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A 48% 17% 19%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68%	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0%
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Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month) 17 103 106 1.p. N/A 115 N/A Cardiology (Acute Coronary Syndrome) No of Patients Primary PCI for STEMI TCH Door to Wire Passage (Balloon) Time < 90 Mins 9 90% 1.p. 1.p. 1.p. 1.p. 1.p. 1.p. 1.p. 1.p	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times	7 17	100% 100% 100% 100% YTD 2016-17 Target YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 334	78 25 0 46 7 16 94% 37 100% April 3,862 52% 11% 41% 254	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A 48% 17% 19% 3,548	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% Variance **
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Cardiology (Acute Coronary Syndrome) Target March April May YTD May 16-17* YTD May 15-16* % Variance ** No of Patients Primary PCI for STEMI TCH Door to Wire Passage (Balloon) Time < 90 Mins 9 90% n.p. n.p. n.p. n.p. N/A N/A N/A N/A N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days)	7 17	100% 100% 100% 100% YTD 2016-17 Target YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 525 March 93%	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83%	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% % Variance ** -22.0%
Cardiology (Acute Coronary Syndrome) Target March April May YTD May 16-17* YTD May 15-16* % Variance ** No of Patients Primary PCI for STEMI TCH Door to Wire Passage (Balloon) Time < 90 Mins 9 90% n.p. n.p. n.p. n.p. N/A N/A N/A N/A N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days)	7 17	100% 100% 100% 100% YTD 2016-17 Target YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 525 March 93%	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83%	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% % Variance ** -22.0%
No of Patients Primary PCI for STEMI n.p. n.p. n.p. N/A N/A N/A TCH Door to Wire Passage (Balloon) Time < 90 Mins	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure	7 17 7 8	100% 100% 100% 100% YTD 2016-17 Target YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 334 525 March 93%	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83%	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378 297 May 74%	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16* 77%	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% ** -12.0% % Variance ** -22.0%
No of Patients Primary PCI for STEMI n.p. n.p. n.p. N/A N/A N/A TCH Door to Wire Passage (Balloon) Time < 90 Mins	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure	7 17 7 8	100% 100% 100% 100% YTD 2016-17 Target YTD 2016-17 Target	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 334 525 March 93%	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83%	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378 297 May 74%	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75%	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16* 77%	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% *Variance ** -22.0% -0.6%
TCH Door to Wire Passage (Balloon) Time < 90 Mins 9 90% n.p. n.p. N/A N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days)	7 17 7 8	100% 100% 100% 100% YTD 2016-17 Target 95% 82% YTD 2016-17 Target 97%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 334 525 March 93% 126	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83% 72	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378 297 May 74% 118	730 253 1 394 82 128 96% 349 100% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75% 1,103	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16* 77% 1,110	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% **Variance ** -22.0% N/A
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Cath Lab Door to Wire Passage (Palloon) Time < 20 mins	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month) Cardiology (Acute Coronary Syndrome)	7 17 7 8	100% 100% 100% 100% YTD 2016-17 Target 95% 82% YTD 2016-17 Target 97%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 525 March 93% 126 103	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83% 72 106	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378 297 May 74% 118	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75% 1,103 N/A YTD May 16-17*	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16* 77% 1,110 115	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% -12.0% % Variance ** -22.0% N/A % Variance **
Cath Lab Door to Wire Passage (Balloon) Time < 30 mins 10 n.p. n.p. n.p. N/A N/A	Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times (Under review by Innovation Design Team) Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure Patients Added to the List Medical Cardiology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month) Cardiology (Acute Coronary Syndrome) No of Patients Primary PCI for STEMI	7 17 7 8 8	100% 100% 100% 100% YTD 2016-17 Target 95% 55% 82% YTD 2016-17 Target 97%	66 21 0 41 4 17 100% 28 100% 84% March 3,936 43% 16% 30% 525 March 93% 126 103	78 25 0 46 7 16 94% 37 100% 90% April 3,862 52% 11% 41% 254 330 April 83% 72 106 April n.p.	65 24 0 34 7 11 91% 30 96% 100% May n.p. 41% 20% 37% 378 297 May 74% 118 n.p.	730 253 1 394 82 128 96% 349 100% 95% YTD May 16-17* N/A 48% 17% 19% 3,548 4,460 YTD May 16-17* 75% 1,103 N/A YTD May 16-17* N/A	723 243 0 396 74 158 91% 314 99% 100% YTD May 15-16* 3,905 30% 15% 68% 3,464 5,069 YTD May 15-16* 77% 1,110 115 YTD May 15-16*	1.0% 4.1% N/A -0.5% 10.8% -19.0% 5.4% 11.1% 0.5% -4.5% % Variance ** N/A -46.8% -38.3% -63.0% 2.4% *Variance ** -22.0% N/A % Variance ** N/A

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Cancer, Ambulatory and Community Health Support		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Radiation Therapy Waiting Times - % Emergency Patients Treated within 48hrs - SI		100%	100%	100%	100%	100%	100%	0.0%
Radiation Therapy Waiting Times -% Palliative — Treatment Starts within 2 weeks - SI		90%	100%	94%	96%	85%	81%	-4.8%
Radiation Therapy Waiting Times -% Radical — Treatment starts within 4 weeks - SI		90%	97%	100%	98%	86%	82%	-4.5%
Total ACT Breast Screens Performed - Al (Annual Target 18,500)		16,958	1,660	1,036	1,557	15,579	16,416	-8.1%
Number of Breast Screens for ACT Women Aged 50-69 - Al (Annual Target 13,000)		11,917	1,187	731	1,154	11,256	12,322	-5.5%
Participation Rate for Women Aged 50-69 - Al	11	60%	57%	56%	56%	56%	55%	-4.0%
Percentage of Screened Women who are Assessed within 28 days - Al		90%	92%	90%	88%	88%	83%	-1.8%
referringe of Selectica World Will are Assessed William 20 days - Pu		1						
Percentage of Women who Receive Results of Screen within 28 days - Al		100%	100%	100%	100%	100%	100%	0.0%
Mental Health, Justice Health and Alcohol & Drug Service		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Proportion of Clients of Public Mental Health Services in the ACT Subject to Seclusion during an Inpatient Episode - SI		3%	8.0%	13.3%	1.2%	3.8%	N/A	0.8%
Unplanned Readmissions to Hospital within 28 days of Discharge - SI		10%	5.2%	8.1%	n.p.	N/A	N/A	N/A
Percentage of Clients with Outcome Measures Completed - AILHN		65%	68.1%	67.6%	68 8%	69.4%	64.5%	4.4%
Percentage of Clients with Outcome Measures Completed - Al ACT Health Directorate		65%	66.4%	66.6%	67 5%	68.3%	63.1%	3.3%
Women, Youth and Children Services		YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Births		Target	318	291	308	3,390	3,306	2.5%
% of Births Delivered by Caesarean Section (Coded only) - therefore one month delay	12		30%	30%	N/A	28%	27%	0.4%
% WHS Clients who receive Assessment within 14 days - Al	16	100%	100%	100%	100%	100%	99%	0.0%
		40%	62%	35%	52%	43%	45%	3.1%
% WHS Clients who Attend "Well Women's Check" from CALD backgrounds - Al			02%	33%	32/6	4370	43/6	3.1%
Rehabilitation, Aged and Community Care		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Outpatient Occasions of Service Geriatrics			232	155	201	2,186	1,746	25.2%
Total Occasions of Service			187	129	154	1,766	1,255	40.7%
Rehabilitation Total Occasions of Service	_		45	26	47	420	491	-14.5%
Walk-in Centres	13	YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Presentations (of which include)		Target	3,001	2,666	2,995	33,178	30,725	8.0%
Presentations Belconnen			1,569	1,380	1,527	16,735	14,720	13.7%
Presentations Tuggeranong			1,432	1,286	1,468	16,443	16,005	2.7%
Fully Treated in WiC (%)			70.0%	70.3%	65.2%	68.7%	64.9%	3.8%
Redirected to GP (%)			9.7%	10.5%	10.9%	10.5%	12.1%	-1.7%
Redirected to ED (%)			7.9%	7.1%	8.2%	7.1%	6.5%	0.6%
Did not Wait (%)			0.9%	1 0%	1.2%	1.0%	0.8%	0.2%
Other Redirections (%)			4.1%	3.6%	4.5%	3.4%	3.7%	-0.3%
Community-based care		YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
% Children 0-14 Entering Substitute and Kinship Care with Health Screen - Al	14	90%	50%	58%	142%	96%	99%	6.0%
Number of Nursing OOS - AI (RACC) Annual Target 90,000	6, 15	82,603	8,295	7,039	8,295	84,971	85,357	2.9%
Number of Allied Health OOS - Al (RACC) Annual Target 30,000	6, 15	27,534	2,919	2,184	2,784	26,521	27,339	-3.7%
Dental Health - Mean Wait Time in Months - Al	1	6 mths	7.19	7.10	6.49	6.40	5.92	6.6%

Divisional Indicators							
Emergency Department Access x Division							
6&OH - ED Access	YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
	Target				·	·	
Total Emergency Department Admissions		375	339	294	3,864	3,371	14.6%
Proportion of ED Admissions with ED LOS <4hrs	81%	31%	32%	33%	36%	28%	-45.1%
Proportion of ED Admissions with ED LOS <8hrs		78%	80%	82%	81%	74%	6.5%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	99%	-0.1%
Troportion of Ed Admissions with Ed Eds (24ins)	100/8	10070	10070	100/6	100%	33/0	-0.176
Medicine - ED Access	YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions	Target	613	552	617	6,662	4,128	61.4%
					,,,,,	,	
Proportion of ED Admissions with ED LOS <4hrs	81%	31%	36%	34%	35%	38%	-46.4%
Proportion of ED Admissions with ED LOS <8hrs		74%	74%	74%	75%	72%	2.7%
Proportion of ED Admissions with ED LOS Collis		7470	7470	7470	73%	7276	2.776
Proportion of ED Admissions with ED LOS <24hrs	100%	99%	100%	99%	99%	98%	-0.6%
WY&C - ED Access	YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions		345	328	373	3,681	3387	8.7%
D. H. CEDAL I. WILED LOCAL	200	200/	2004	400/	***	0.00/	20.70/
Proportion of ED Admissions with ED LOS <4hrs	81%	38%	39%	40%	41%	34%	-39.7%
Proportion of ED Admissions with ED LOS <8hrs		89%	84%	90%	89%	81%	8.2%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	100%	0.0%
4000 FD 4	YTD 2016-17						
A&CC - ED Access	Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions		1,319	1,221	1,331	15,049	12,893	16.7%
Proportion of ED Admissions with ED LOS <4hrs	81%	58%	65%	68%	61%	44%	-19.6%
Proportion of ED Admissions with ED LOS <8hrs		90%	93%	95%	91%	81%	9.8%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	100%	-0.1%
RACC - ED Access	YTD 2016-17 Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions	To get	195	169	139	1,087	518	109.8%
Proportion of ED Admissions with ED LOS <4hrs	81%	11%	14%	11%	12%	2%	-68.7%
Proportion of ED Admissions with ED LOS <8hrs		46%	56%	66%	59%	34%	24.6%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	96%	-0.3%
	YTD 2016-17						
Cancer Services - ED Access	Target	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions		44	44	56	844	563	49.9%
Proportion of ED Admissions with ED LOS <4hrs	81%	18%	9%	11%	22%	11%	-59.4%
Proportion of ED Admissions with ED LOS <8hrs		52%	75%	57%	70%	53%	17.4%
Proportion of ED Admissions with ED LOS <24hrs	100%	95%	100%	98%	99%	98%	-1.1%
. reportion of the manifestation with the tool nearling	100%	3370	100/0	3670	3376	33/6	-1.1/0
MHJH&ADs- ED Access	YTD 2016-17	March	April	May	YTD May 16-17*	YTD May 15-16*	% Variance **
Total Emergency Department Admissions	Target	115	96	111	1,185	854	38.8%
					,		
	81%	23%	41%	26%	28%	24%	-53.2%
Proportion of ED Admissions with ED LOS <4hrs							
		50%	880/	53%	F1%	5.4%	6.6%
Proportion of ED Admissions with ED LOS <4hrs Proportion of ED Admissions with ED LOS <8hrs		50%	88%	53%	61%	54%	6.6%

AI = Accountability Indicator, SI = Strategic Indicator

Notes:

 $\ensuremath{^{*}}$ Where there is no raw data available, YTD figures have been calculated by averaging averages.

** Where there is a Target, the Variance is calculated based on the Target, otherwise previous YTD figures are used. Percent figures (and variances) are based upon higher level underlying data.

^^Accountability Indicator 1.6c is calculated as total number of clients seen/total number of eligible clients, and for November

it is (9/6)*100= **150%,** for January it is (12/7)*100=**171%**

1 This information (or a component of this information) is provided by the relevant areas. Please see Data Sources for more information.

2 Figures highlighted in grey are calculated based on ESWL dataset in MORBID database, which uses previous data replication, extraction and transformation methodology. PwC (Price Waterhouse Coopers) independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

3 Long Waits calculation methodology has been reviewed for September 2016. Figures from September are calculated using revised methodology that has not undergone full QA. Variance and YTD figures are not available since different methodology is used.

4 Targets for Elective Surgery throughput by month uses Targets from 2015-16 Scorecard (6,080). Targets for 2016-17 are not yet confirmed, therefore variance is calculated against 2015-16.

5 Based on historical targets under the National Health Reform Agreement.

6 This information is generated from ODS database which has not been validated and these numbers need to be treated with caution.

7 PwC independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

8 Targets referred from previous Scorecards set by business areas.

9 > 90 Min KPI according to Acute Coronary Syndrome Guidelines from Australian Commission on Safety and Quality in HealthCare.

 $10\ The\ percentages\ reflected\ for\ treatment<30\ mins\ can\ vary\ significantly\ due\ to\ the\ small\ number\ of\ patients\ treated.$

11 As of June 2016 the logic changed to exclude the mammogram incompleteness (numerator) and rolling monthly targets (denominator).

12 As May data is not complete due to coding lag time, YTD figures exclude May data for YTD 2016-17 and YTD 2015-16.

13 The ECR system has demonstrated reliability issues and is routinely taken down for maintenance during WiC operational hours. ECR is currently configured to prevent retrospective data entry and so any presentations that occur while ECR is down are entered into ACTPAS. At this time, any presentations that are only in ACTPAS are not counted. One presentation from the 2015-16 Financial Year was coded incorrectly and so has been excluded from the Scorecard.

14 YTD 2015-16 figures are referred from corresponding 2015-16 Scorecard.

15 RACC Service YTD Targets are calculated based on the number of days, all other Annual Targets are calculated based on the number of months.

16 Previous months' data are referenced from the previous month's Scorecard.

17 Ready for Care data for the current month is unavailable due to timing of data extraction (Ready for care data available by the 10th of each month)

The Combound Heavital and Health Commisse							ha luna 201	7
The Canberra Hospital and Health Services						l l	to June 201	./
National and Agency Indicators								
Veighted Activity	Note:	YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Cost Weighted Separations (Total Hospital) Round 17	11000	Target	6,859	8,274	7,804	91,891	86,686	6.0%
Cost Weighted Separations (Total Hospital) Notific 17			0,033	0,274	7,004	31,031	30,000	0.070
WAU - (National Weighted Activity Unit)	1, 14							
Admitted - Total Canberra Hospital (Annual Target 74,466)		74,466	n.p.	n.p.	n.p.	N/A	72,732	N/A
Acute Admitted Mental Health Services (Annual Target 4,414)		4,414 9,949	n.p.	n.p.	n.p.	N/A	4,286 10,335	N/A N/A
Emergency - Total Canberra Hospital - Al (Annual Target 9,949) Non - Admitted (Outpatient) (Annual Target 28,411)		28,411	n.p.	n.p.	n.p.	N/A N/A	28,515	N/A N/A
IWAU - Admitted Component- Total Canberra Hospital - No Longer Reported. Removed as o	of 22 September 2014.	20,122				,	25,525	
NWAU - Admitted Sub Acute Component- Total Canberra Hospital Sub Acute (Annual Target 7,274)	1	7,274	n.p.	n.p.	n.p.	N/A	7,413	N/A
		,					,,,,,	
Non Admitted Occasions of Service		YTD 2016-17 Target	April Estimate	May Estimate	June Estimate	YTD June 16-17*	YTD June 15-16*	% Variance **
Outpatient Occasions of Service (Total CHHS)	1, 16, 17	13	38,830	50,565	39,012	543,649	544,392	-0.1%
		VTD 2016 17	I			I		
Emergency Department Waiting Times		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total ED Presentations			6,775	7,311	7,054	85,094	77,747	9.4%
Total % of ED Presentations Seen on Time - SI		70%	56%	57%	55%	59%	52%	-11.5%
ED Category One - % Seen Immediately - SI		100%	100%	100%	100%	100%	100%	0.0%
ED Category Two - % Seen within 10 minutes - SI		80%	81%	78%	74%	77%	76%	-3.2%
ED Category Three - % Seen within 30 minutes - SI		75% 70%	40% 55%	42% 58%	37% 54%	43% 58%	37% 46%	-32.1% -12.0%
ED Category Four - % Seen within 60 minutes - SI ED Category Five - % Seen within 120 minutes - SI		70%	91%	88%	94%	91%	46% 85%	20.7%
ED Length of Stay less than four hours (Total) - Note Financial Year (4hr Rule)		81%	71%	71%	70%	71%	60%	-10.0%
Number of Presentations with a LOS in the ED >24hrs			6	13	22	159	355	-55.2%
Proportion of ED presentations who Did Not Wait		10%	2%	2%	2%	3%	5%	-7.4%
Elective Surgery		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Ready for Care Patients on Hospital Waiting List	2	J. J.	2,154	2,326	2,584	2,584	2,168	19.2%
Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waits)	2, 3		162	73	n.p.	N/A	267	N/A
	2,5		102	, ,	p.	14/4		14/7
Total Removals from the List for Surgery - SI	2, 4	6,080	481	652	601	7,179	7,334	18.1%
TCH Removals in Private Hospitals	2		34	42	38	544	699	-22.2%
Hospital Initiated Postponement Rate	1, 5	<8%	14.4%	10.5%	N/A	9.9%	7.6%	1.9%
	·							
Ready for Care Patients Added to the List	2		541	N/A	738	738	750	-1.6%
Total Emergency Surgery Procedures Performed			543	583	567	7,301	7,262	0.5%
		YTD 2016-17			_			
Elective Surgery Timeliness Performance		Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Category 1 Admitted within 30 Days	2	100%	86.5%	91.7%	92.7%	93.4%	92.4%	-6.6%
Category 2 Admitted within 90 Days	2	78%	80.1%	83.0%	76.3%	83.8%	55.8%	5.8%
Category 3 Admitted within 365 Days	2	91%	86.5%	92.2%	89.4%	86.2%	59.7%	-4.8%
		YTD 2016-17						
Average Overdue days for Elective Surgery	2.5	Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Category 1 Average Overdue Waiting Days	2, 5	0	46	201	11	11	26	N/A
Category 2 Average Overdue Waiting Days	2, 5	<72	78	57	55	55	208	-23.6%
Category 3 Average Overdue Waiting Days	2, 5	<98	235	233	207	207	248	111.2%
Divisional Indicators								
		YTD 2016-17	April	May	lune	YTD June 16-17*	YTD June 15-16*	% Variance **
npatient Services Canberra Hospital Separations (Total Separations)		Target	April 6,708	May 7,823	June 7,382	87,010	81,847	% Variance *** 6.3%
Security Trooping Separations (Total Separations)			0,700	7,023	7,302	07,010	01,047	0.5/6
Canberra Hospital Total Occupied Bed Days			19,868	24,848	22,747	268,609	267,013	0.6%
Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes)			16,171	20,524	18,732	221,438	222,349	-0.4%
		VTD 2046 17						
Bed Occupancy (Bed Utilisation) - New Method		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
TCH Campus		90%	78.0%	81.8%	83.9%	80.1%	86.1%	-9.9%

TCH Campus

								1
Longstay Numbers (LOS = >30 days) in Hospital at End of Month	6	YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Surgery & Oral Health		ruiget	23	32	26			
Medicine			20	18	18			
Women & Children's			9	8	10			
Wollien & Children's			<u> </u>	8	10			
Critical Care			8	5	5			
Cancer Services			7	9	10			
Rehabilitation and Aged Care Services			20	21	23			
netabilitation and Aged care services			20	21	23			
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only)			9	8	10			
Total			96	101	102			
		YTD 2016-17						
Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month	6	Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Surgery & Oral Health			20	24	18			
Medicine			14	7	19			
Women & Children's			9	1	8			
Critical Care			5	3	8			
Cancer Services			6	4	10			
Rehabilitation and Aged Care Services			13	14	9			
Mark Harris Harr		1		_				
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only)			4	7	6			
Total			71	60	78			
Capital Region Retrieval Service	1	YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Monthly Activity		rarget	78	65	82	862	820	5.1%
Phone Consults			25	24	40	343	259	32.4%
Fixed Wing			0	0	0	1	0	N/A
Helicopter			46	34	30	424	417	1.7%
Road			7	7	12	94	86	9.3%
Primary Missions (Scene) Total			16	11	9	137	164	-16.5%
All Primary Activation Time = <30minutes		100%	94%	91%	N/A	96%	90%	6.1%
Secondary Missions (Hospital) Total			37	30	33	382	341	12.0%
Secondary missions (nospitally rotal				30	33	302	372	12.070
All Secondary Activation Time = < 4hours		100%	100%	96%	N/A	100%	99%	0.5%
		1						
Medical flight roster (No Gaps)		100% YTD 2016-17	90%	100%	N/A	95%	100%	-4.5%
Gastroenterology Waiting Times (Under review by Innovation Design Team)	7	Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Ready for Care Patients on Hospital Waiting List			3,862	3,728	3,846	3,846	3,923	-2.0%
Proportion of Category 1 Removals Soon on Time / 20 days		95%	E20/	A10/	400/	39%	30%	-55.8%
Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days)		95% 55%	52% 10%	41% 20%	49% 26%	20%	30% 22%	-34.9%
Proportion of Category 3 Removals Seen on Time (< 365 days)		82%	41%	37%	26%	43%	53%	-38.6%
Total Removals from the List for Procedure			253	379	327	3,879	3,840	1.0%
Patients Added to the List			349	422	389	4,997	5,508	-9.3%
Medical Cardiology Waiting Times	7	YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
	8	Target 97%	83%	74%	73%		78%	-17.0%
Proportion of Category 1 Removals Seen on Time (< 30 days)	•	3/70	0370	7470	/ 370	80%	/ 070	-17.070
Total Removals from the List for Procedure			72	119	108	1,214	1,212	0.2%
Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month)			106	125	115	115	107	7.5%
Cardiology (Acute Coronary Syndrome)		Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
No of Patients Primary PCI for STEMI		_	N/A	N/A	N/A	N/A	N/A	N/A
	9	Target						

								8
Cancer, Ambulatory and Community Health Support		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Radiation Therapy Waiting Times - % Emergency Patients Treated within 48hrs - SI		100%	100%	100%	100%	100%	100%	0.0%
Radiation Therapy Waiting Times -% Palliative — Treatment Starts within 2 weeks - SI		90%	94%	96%	91%	86%	81%	-4.3%
Radiation Therapy Waiting Times -% Radical — Treatment starts within 4 weeks - SI		90%	100%	98%	90%	86%	83%	-4.1%
Total ACT Breast Screens Performed - AI (Annual Target 18,500)		18,500	1,036	1,557	1,597	17,176	17,869	-7.2%
No. 1. Company of the second s		12.000	724	1.154	4 472	42.420	12.200	4.40/
Number of Breast Screens for ACT Women Aged 50-69 - AI (Annual Target 13,000)		13,000	731	1,154	1,172	12,428	13,366	-4.4%
Participation Rate for Women Aged 50-69 - Al	11	60%	56%	56%	56%	56%	55%	-4.0%
Percentage of Screened Women who are Assessed within 28 days - Al		90%	90%	88%	98%	89%	83%	-0.9%
Percentage of Women who Receive Results of Screen within 28 days - AI		100%	100%	100%	100%	100%	100%	0.0%
Mental Health, Justice Health and Alcohol & Drug Service		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Proportion of Clients of Public Mental Health Services in the ACT Subject to Seclusion during an Inpatient Episode - SI		3%	8.1%	1.2%	5.6%	4.0%	3.0%	1.0%
Unplanned Readmissions to Hospital within 28 days of Discharge - SI		10%	13.3%	n.p.	n.p.	N/A	N/A	N/A
Percentage of Clients with Outcome Measures Completed - AILHN		65%	67.6%	68.8%	74.1%	69.8%	64.6%	4.8%
Percentage of Clients with Outcome Measures Completed - Al ACT Health Directorate		65%	66.6%	67.5%	72.9%	68.7%	63.2%	3.7%
Women, Youth and Children Services		YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Births		Target	277	298	221	3,499	3,497	0.1%
						-		
% of Births Delivered by Caesarean Section (Coded only) - therefore one month delay	12		32%	30%		29%	28%	1.0%
% WHS Clients who receive Assessment within 14 days - Al	16	100%	100%	100%	100%	100%	99%	0.0%
% WHS Clients who Attend "Well Women's Check" from CALD backgrounds - Al		40%	35%	52%	30%	42%	45%	2.0%
76 WITS CHERICS WITO ACCEPTED WELL WOMEN'S CHECK TROM CALL DISCREPANIOS - AT		4078	3370	32/6	3070	42/0	43/6	2.070
Rehabilitation, Aged and Community Care		YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Outpatient Occasions of Service			155	204	208	2,397	1,950	22.9%
Geriatrics Total Occasions of Service	T		129	157	158	1,927	1,407	37.0%
Rehabilitation			123	137	130	2,527	2,407	37.070
Total Occasions of Service			26	47	50	470	543	-13.4%
Walk-in Centres	13	YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Presentations (of which include)			2,665	2,992	2,957	36,105	33,713	7.1%
Presentations Belconnen			1,380	1,525	1,487	18,205	16,166	12.6%
			·	1			-	
Presentations Tuggeranong			1,285	1,467	1,470	17,900	17,547	2.0%
Fully Treated in WiC (%)			70.3%	65.2%	70.1%	68.8%	65.1%	3.7%
Redirected to GP (%)			10.5%	10.9%	9.3%	10.4%	12.1%	-1.8%
Redifferent to GP (%)			10.5%	10.9%	9.5%	10.4%	12.176	-1.0%
Redirected to ED (%)			7.1%	8.2%	7.7%	7.2%	6.4%	0.7%
Did not Wait (%)			1.0%	1.2%	1.0%	1.0%	0.8%	0.2%
Other Redirections (%)			3.6%	4.5%	3.4%	3.4%	3.7%	-0.3%
Community-based care		YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
% Children 0-14 Entering Substitute and Kinship Care with Health Screen - Al	14	Target 90%	58%	142%	63%	91%	99%	1.0%
Number of Nursing OOS - Al (RACC) Annual Target 90,000	6, 15	90,000	7,055	8,319	7,600	92,639	93,034	2.9%
Number of Allied Health OOS - Al (RACC) Annual Target 30,000	6, 15	30,000	2,184	2,823	2,296	28,860	29,755	-3.8%
Number of Allied Health OOS - Al (RACC) Annual Target 30,000 Dental Health - Mean Wait Time in Months - Al	6, 15	30,000 6 mths	7.10	2,823	2,296 5 94	28,860 6.36	29,755	-3.8%

Divisional Indicators							9
Emergency Department Access x Division							
S&OH - ED Access	YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions	Target	341	317	298	4,186	3,673	14.0%
Proportion of ED Admissions with ED LOS <4hrs	81%	32%	32%	29%	35%	29%	-45.7%
Proportion of ED Admissions with ED LOS <8hrs		80%	80%	71%	80%	75%	4.7%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	99%	-0.1%
Medicine - ED Access	YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions	Target	554	637	568	7,253	4,195	72.9%
Proportion of FD Admissions with FD LOS Afters	919/	269/	220/	220/	2.49/	409/	AC 79/
Proportion of ED Admissions with ED LOS <4hrs	81%	36%	33%	32%	34%	40%	-46.7%
Proportion of ED Admissions with ED LOS <8hrs		74%	73%	68%	74%	73%	0.9%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	99%	99%	99%	98%	-0.6%
	YTD 2016-17						
WY&C - ED Access	Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions		328	375	335	4,018	3755	7.0%
Proportion of ED Admissions with ED LOS <4hrs	81%	39%	40%	41%	41%	35%	-39.7%
Proportion of ED Admissions with ED LOS <8hrs		84%	90%	88%	89%	82%	7.2%
Deparation of FD Administrate with FD LOC 424hrs	100%	100%	100%	100%	100%	1009/	0.00/
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	100%	0.0%
A&CC - ED Access	YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions		1,224	1,344	1,181	16,246	23,055	-29.5%
Proportion of ED Admissions with ED LOS <4hrs	81%	65%	68%	66%	62%	45%	-19.3%
Proportion of ED Admissions with ED LOS <8hrs		93%	94%	92%	91%	86%	5.2%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	100%	100%	100%	-0.1%
RACC - ED Access	YTD 2016-17	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions	Target	169	146	137	1,233	540	128.3%
Proportion of ED Admissions with ED LOS <4hrs	81%	14%	10%	11%	12%	2%	-68.9%
Proportion of Eb Admissions with Eb Eos (4113)	8178	1470	1076	11/6	1270	276	-00.578
Proportion of ED Admissions with ED LOS <8hrs		56%	66%	53%	58%	35%	23.4%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	100%	99%	100%	96%	-0.3%
	YTD 2016-17			_			
Cancer Services - ED Access Total Emergency Department Admissions	Target	April 46	May 58	June 67	YTD June 16-17*	YTD June 15-16*	% Variance ** 54.0%
Total Enlergency Department Admissions		40	36	07	913	554	34.0%
Proportion of ED Admissions with ED LOS <4hrs	81%	9%	10%	22%	22%	11%	-59.5%
Proportion of ED Admissions with ED LOS <8hrs		76%	57%	60%	69%	53%	16.2%
Proportion of ED Admissions with ED LOS <24hrs	100%	100%	98%	100%	99%	98%	-1.0%
		100/0	30%	100/6	33%	3070	-1.0/0
MHJH&ADs- ED Access	YTD 2016-17 Target	April	May	June	YTD June 16-17*	YTD June 15-16*	% Variance **
Total Emergency Department Admissions		96	123	96	1,294	965	34.1%
Proportion of ED Admissions with ED LOS <4hrs	81%	41%	26%	24%	27%	26%	-53.6%
Proportion of ED Admissions with ED LOS <8hrs		88%	54%	64%	61%	57%	4.1%
Proportion of ED Admissions with ED LOS <24hrs	100%	99%	93%	91%	93%	86%	-6.6%

AI = Accountability Indicator, SI = Strategic Indicator

Notes:

* Where there is no raw data available, YTD figures have been calculated by averaging averages.

** Where there is a Target, the Variance is calculated based on the Target, otherwise previous YTD figures are used. Percent figures (and variances) are based upon higher level underlying data.

^^Accountability Indicator 1.6c is calculated as total number of clients seen/total number of eligible clients, and for November

it is (9/6)*100= **150%**, for January it is (12/7)*100=**171%**

1 This information (or a component of this information) is provided by the relevant areas. Please see Data Sources for more information.

2 Figures highlighted in grey are calculated based on ESWL dataset in MORBID database, which uses previous data replication, extraction and transformation methodology. PwC (Price Waterhouse Coopers) independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

3 Long Waits calculation methodology has been reviewed for September 2016. Figures from September are calculated using revised methodology that has not undergone full QA. Variance and YTD figures are not available since different methodology is used.

4 Targets for Elective Surgery throughput by month uses Targets from 2015-16 Scorecard (6,080). Targets for 2016-17 are not yet confirmed, therefore variance is calculated against 2015-16.

5 Based on historical targets under the National Health Reform Agreement.

6 This information is generated from ODS database which has not been validated and these numbers need to be treated with caution.

7 PwC independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

8 Targets referred from previous Scorecards set by business areas.

9 >90 Min KPI according to Acute Coronary Syndrome Guidelines from Australian Commission on Safety and Quality in HealthCare.

10 The percentages reflected for treatment <30 mins can vary significantly due to the small number of patients treated.

11 As of June 2016 the logic changed to exclude the mammogram incompleteness (numerator) and rolling monthly targets (denominator).

12 As June data is not complete due to coding lag time, YTD figures exclude June data for YTD 2016-17 and YTD 2015-16.

13 The ECR system has demonstrated reliability issues and is routinely taken down for maintenance during WiC operational hours. ECR is currently configured to prevent retrospective data entry and so any presentations that occur while ECR is down are entered into ACTPAS. At this time, any presentations that are only in ACTPAS are not counted. One presentation from the 2015-16 Financial Year was coded incorrectly and so has been excluded from the Scorecard.

14 YTD 2015-16 figures are referred from corresponding 2015-16 Scorecard.

15 RACC Service YTD Targets are calculated based on the number of days, all other Annual Targets are calculated based on the number of months.

16 Previous months' data are referenced from the previous month's Scorecard.

17 This excludes CHARM and Sexual Health information for current reporting month.

The Canberra Hospital and Health Services to January 2018												
National and Agency Indicators	Note:	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Weighted Activity												
Cost Weighted Separations (Total Hospital) Round 17 NWAU - (national Weighted Activity Unit)	1, 14		7,721	8,582	7,896	7,898	7,918	7,625	7,174	54,814	53,239	3%
Admitted - Total Canberra Hospital	1, 14	r	n.p	n.p	n.p	n.p	n.p			NA	NA	NA
Acute Admitted Mental Health Services		n	n.p n.p	n.p n.p	n.p	n.p	n.p			NA NA	NA NA	NA NA
Emergency - Total Canberra Hospital - Al Non - Admitted (Outpatient)		n	n.p	n.p	n.p n.p	n.p n.p	n.p n.p			NA NA	NA NA	NA NA
NWAU - Admitted Component- Total Canberra Hospital - No Longer Reported. Remove	d as of 22	September 20	14.									
NWAU - Admitted Sub Acute Component- Total Canberra Hospital Sub Acute	1	n	n.p	n.p	n.p	n.p	n.p			NA	NA	NA
Jub Acute			11.0	11.5	11.0	11.5	11.0					IVA
Non Admitted Occasions of Service		YTD 2017-18 Target	July Estimate	August Estimate	September Estimate	October Estimate	November Estimate	December Estimate	January Estimate	YTD November 17-18*	YTD November 16-17*	% Variance **
Outpatient Occasions of Service (Total CHHS)	1		45,824	50,212	38,752*	41,273*	40,450**	31,572**	35,788**	283,871	321,591	-11.7%
*Non-admitted data excludes CHHS Sexual Health and Pathology activity. **Non-admitted data exc Health and Pathology activity.	ludes CAS,	CHHS Sexual					'					
Emergency Department Waiting Times		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total ED Presentations			7,491	7,885	7,565	7,560	7,246	7,431	7,172	52,350	49,704	5%
Total % of ED Presentations Seen on Time - SI ED Category One - % Seen Immediately - SI		70% 100%	50% 100%	38% 100%	37% 100%	40% 100%	45% 100%	50% 100%	56% 100%	45% 100%	62% 100%	-25% 0%
ED Category Two - % Seen within 10 minutes - SI		80%	74%	67%	67%	73%	70%	76%	83%	73%	77%	-7%
ED Category Three - % Seen within 30 minutes - \$I		75% 70%	34%	23%	21%	28%	30%	35%	40%	30% 41%	47% 63%	-45% -29%
ED Category Four - % Seen within 60 minutes - SI ED Category Five - % Seen within 120 minutes - SI		70% 70%	47% 79%	35% 75%	33% 74%	32% 79%	42% 81%	48% 87%	53% 92%	41% 81%	63% 92%	-29% 11%
ED Length of Stay less than four hours (Total) - NEAT(4hr Rule)		90%	65%	57%	56%	58%	62%	67%	67%	62%	72%	-28%
Number of Presentations with a LOS in the ED >24hrs Proportion of ED presentations who Did Not Wait		10%	29 3%	51 5%	42 5%	19 4%	23 4%	6 3%	35 3%	205 3.8%	89 2.4%	130% -6%
			I				1	1				
Cells highlighted in yellow represent a break from past continuity and a new, more rol specifications. Previous month's data has not been updated to reflect new calculation				_		gical Manage	ement Commi	ittee Report	& the 2016-1	7 AIHW Nati	onal Minimui	m Data Set
Elective Surgery		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Ready for Care Patients on Hospital Waiting List	2		2,387	2,432	2,502	2,379	2,472	2,467	2,513	2,513	1,919	31%
Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waits) SI	2, 3	144	157	181	190	212	227	243	242	242	86	68%
Total Removals from the List for Surgery	2, 4		637	702	635	643	666	498	520	4,174	4,226	-1%
TCH Removals in Private Hospitals	2		29	45	34	45	54	12	19	238	360	-34%
Hospital Initiated Postponement Rate	1, 5	<8%	8%	9%	6%	N/A	N/A	N/A	N/A	NA	9%	NA
Ready for Care Patients Added to the List	2		683	886	690	714	839	598	614	5,024	4,757	6%
Total Emergency Surgery Procedures Performed			604	597	541	672	591	624	580	4,209	4,431	-5%
Elective Surgery Timeliness Performance		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18* (see caveat	YTD November 16-17*	% Variance **
Category 1 Admitted within 30 Days	2	100%	92%	92%	91%	85%	95%	96%	88%	above) 92%	95%	-8%
			1						1			
Category 2 Admitted within 90 Days	2	78%	68%	77%	74%	78%	74%	81%	68%	74%	87%	-4%
Category 3 Admitted within 365 Days	2	91%	80%	84%	76%	81%	85%	53%	45%	73%	82%	-18%
Average Overdue days for Elective Surgery	2.5	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Category 1 Average Overdue Waiting Days	2, 5	0	17	61	13	3	3	4	9	9	249	NA
Category 2 Average Overdue Waiting Days	2, 5	<72	62	68	65	62	76	57	47	45	98	-38%
Category 3 Average Overdue Waiting Days	2, 5	<98	237	200	216	189	150	106	136	135	230	38%
Divisional Indicators												
Inpatient Services		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Canberra Hospital Separations (Total Separations)			7,538	7,689	7,317	7,360	7,434	7,134	6,919	51,391	50,587	2%
	<u> </u>			·			1				-	
Canberra Hospital Total Occupied Bed Days			22,969	26,318	22,603	23,956	23,817	21,686	21,257	162,606	157,648	3%
Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes)			18,787	22,177	18,754	20,078	19,833	17,940	17,620	135,189	130,436	4%
Bed Occupancy (Bed Utilisation) - New Method		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
TCH Campus		90%	97%	99%	98%	97%	96%	87%	86%	94%	93%	4%
Longstay Numbers (LOS = >30 days) in Hospital at End of Month	6	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **

Longstay Numbers (LOS = >15 < 30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Capital Region Retrieval Service 1 1 YTI Holl Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	/TD 2017-18 Target /TD 2017-18 Target /TD 2017-18 Target /TD 2017-18 Target	25 1 3 10 26 10 106 106 July 25 1 4 12 11 70 July 98 39 0 39 20 15 93% 44 97%	24 0 2 5 22 9 90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	23 0 0 8 27 8 90 September 16 16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	26 0 4 9 21 7 89 October 17 12 2 8 14 8 63 October 76 20 0 43 13 17	21 2 8 8 26 7 83 November 25 15 3 7 8 7 68 November 67 26 0 34 7 12	12 0 2 9 25 10 84 December 14 20 6 14 12 68 December 94 31 0 55 8 31	18 2 2 7 27 15 97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	18 2 7 27 15 97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	13 8 3 7 27 4 90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33 19	38% -75% -33% 0% 0% 275% 8% 8% Variance ** -30% -13% -75% 0% -13% -75% % Variance ** 155% 123% NA 197% 127%
Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Phone Consults Fixed Wing Helicopter Road All Primary Activation Time = <30minutes Secondary Missions (Scene) Total All Secondary Activation Time = <40minutes Secondary Activation Time = <40minutes Secondary Activation Time = <40minutes Medical flight roster (No Gaps) Gastroenterology Waiting Times Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure	Target	1 3 10 26 10 106 July 25 15 2 1 1 70 July 98 39 0 39 20 15 93% 44	0 2 5 22 9 90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15	0 0 8 27 8 90 September 16 16 16 17 2 8 9 7 59 September 100 40 0 49 11 14 100%	0 4 9 21 7 89 October 17 12 2 8 14 8 63 October 76 20 0 43 13	2 2 8 8 26 7 15 3 3 7 15 8 8 7 7 68 16 7 26 0 0 34 7 7 16 7 16 7 16 7 16 7 16 7 16 7 16 7	9 25 10 84 December 14 20 6 14 12 68 December 94 31 0 55 8	2 7 27 15 97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	2 7 27 15 97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	8 3 7 27 4 90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	-75% -33% 0% 0% 275% 8% % Variance ** -30% -30% -13% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTT Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Walting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days)	Target	10 26 10 106 July 25 15 1 4 12 11 70 July 98 39 0 39 20 15 93% 44	5 22 9 90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	8 27 8 90 September 16 16 16 2 8 9 7 59 September 100 40 0 49 11 14 100%	9 21 7 89 October 17 12 2 8 14 8 63 October 76 20 0 43 13	8 26 7 83 November 25 15 3 3 7 8 8 7 68 November 67 26 0 34 7	9 25 10 84 December 14 20 0 2 6 14 12 68 December 94 31 0 0 55 8	7 27 15 97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	7 27 15 97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	7 27 4 90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 0 88 33	0% 0% 275% 8% 8% % Variance ** -30% 130% -75% 0% -13% -20% -7% % Variance ** 155% 123% NA 197% 127%
Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4 hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	Target	26 10 106 July 25 15 2 1 4 12 11 70 July 98 39 0 39 20 15 93% 44	9 90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	27 8 90 September 16 16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	21 7 89 October 17 12 2 2 8 14 8 63 October 76 20 0 43 13	26 7 83 November 25 15 3 7 8 7 68 November 67 26 0 34 7	25 10 84 December 14 20 0 2 6 14 12 68 December 94 31 0 55 8	27 15 97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	27 15 97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	27 4 90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	0% 275% 8% % Variance ** -30% 130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes All Secondary Activation Time = <40minutes Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (<30 days) Proportion of Category 2 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Total Removals from the List for Procedure	Target	10 106 July 25 15 2 1 4 12 11 70 July 98 39 0 39 20 15 93%	9 90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	8 90 September 16 16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	7 89 October 17 12 2 8 14 8 63 October 76 20 0 43 13	7 83 November 25 15 3 7 88 7 68 November 67 26 0 34 7	10 84 December 14 20 0 2 6 14 12 68 December 94 31 0 55 8	15 97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	15 97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	4 90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	275% 8% % Variance ** -30% 130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes All Secondary Activation Time = <40minutes Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (<30 days) Proportion of Category 2 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Proportion of Category 3 Removals Seen on Time (<30 days) Total Removals from the List for Procedure	Target	106 July 25 15 2 1 4 12 11 70 July 98 39 0 39 20 15 93% 44	90 August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	90 September 16 16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	89 October 17 12 2 8 14 8 63 October 76 20 0 43 13	83 November 25 15 3 7 8 7 68 November 67 26 0 34 7	84 December 14 20 0 2 6 14 12 68 December 94 31 0 55 8	97 January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	97 YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	90 YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	8% % Variance ** -30% 130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4thours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 30 days) Total Removals from the List for Procedure	Target	July 25 15 2 1 4 12 11 70 July 98 39 0 39 20 15 93% 44	August 25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	\$\text{September}\$ 16 16 1 2 8 9 7 59 \$\text{September}\$ 100 40 0 49 11 14 100%	October 17 12 2 8 14 8 63 October 76 20 0 43 13	November 25 15 3 3 7 8	December 14 20 0 2 6 14 12 68 December 94 31 0 55 8	January 14 23 1 2 7 6 4 57 January n.p n.p n.p n.p	YTD November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	YTD November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	% Variance ** -30% 130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 305 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	Target	25 15 2 1 4 12 11 70 July 98 39 0 39 20 15 93%	25 17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	16 16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	17 12 2 8 14 8 63 October 76 20 0 43 13	25 15 3 3 7 8 7 68 November 67 26 0 34 7	14 20 0 2 6 14 12 68 December 94 31 0 55 8	14 23 1 2 7 6 4 57 January n.p n.p n.p	November 17-18* 14 23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	November 16-17* 20 10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	-30% 130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 YTI Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	15 2 1 4 12 11 70 July 98 39 0 39 20 15 93%	17 1 2 11 15 5 76 August 97 40 0 41 16 15 100%	16 1 2 8 9 7 59 September 100 40 0 49 11 14 100%	12 2 8 14 8 63 October 76 20 0 43 13	15 3 3 7 8 7 68 November 67 26 0 34 7	20 0 2 6 14 12 68 December 94 31 0 55 8	23 1 2 7 6 4 57 January n.p n.p n.p n.p	23 1 2 7 6 4 57 YTD September 17-18* 532 196 0 261 75	10 4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	130% -75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Capital Nonthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = < 30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4 hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 YTI Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	2 1 4 12 11 70 July 98 39 0 39 20 15 93%	1 2 11 15 5 76 August 97 40 0 41 16 15	1 2 8 9 7 59 September 100 40 0 49 11 14 100%	2 8 14 8 63 October 76 20 0 43 13	3 7 8 7 68 November 67 26 0 34 7	0 2 6 14 12 68 December 94 31 0 55 8	1 2 7 6 4 57 January n.p n.p n.p n.p	7 6 4 57 YTD September 17-18* 532 196 0 261 75	4 2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	-75% 0% -13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Capital Nonthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 YTI Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	1 4 12 11 70 July 98 39 0 39 20 15 93%	2 11 15 5 76 August 97 40 0 41 16 15	2 8 9 7 59 September 100 40 0 49 11	2 8 14 8 63 October 76 20 0 43 13	3 7 8 8 7 68 November 67 26 0 34 7	2 6 14 12 68 December 94 31 0 55	2 7 6 4 57 January n.p n.p n.p n.p	7 6 4 57 YTD September 17-18* 532 196 0 261 75	2 8 12 5 61 YTD September 16-17* 209 88 0 88 33	0% -13% -50% -20% -7% *Variance ** 155% 123% NA 197% 127%
Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 VTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4 hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 VTI Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Total Removals from the List for Procedure	100%	4 12 11 70 July 98 39 0 39 20 15 93%	11 15 5 76 August 97 40 0 41 16 15	8 9 7 59 September 100 40 0 49 11 14 100%	8 14 8 63 October 76 20 0 43 13	7 8 8 7 68 November 67 26 0 34 7	6 14 12 68 December 94 31 0 55 8	7 6 4 57 January n.p n.p n.p	7 6 4 57 YTD September 17-18* 532 196 0 261 75	8 12 5 61 YTD September 16-17* 209 88 0 88 33	-13% -50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 YTI Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = < 30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4 thours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	12 11 70 July 98 39 0 39 20 15 93%	15 5 76 August 97 40 0 41 16 15	9 7 59 September 100 40 0 49 11 14	14 8 63 October 76 20 0 43 13	8 7 68 November 67 26 0 34 7	14 12 68 December 94 31 0 55 8	6 4 57 January n.p n.p n.p n.p	57 YTD September 17-18* 532 196 0 261 75	12 5 61 YTD September 16-17* 209 88 0 88 33	-50% -20% -7% % Variance ** 155% 123% NA 197% 127%
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	11 70 July 98 39 0 39 20 15 93% 44	5 76 August 97 40 0 41 16 15	7 59 September 100 40 0 49 11 14	8 63 October 76 20 0 43 13	7 68 November 67 26 0 34 7	12 68 December 94 31 0 55	4 57 January n.p n.p n.p n.p	4 57 YTD September 17-18* 532 196 0 261 75	5 61 YTD September 16-17* 209 88 0 88 33	-20% -7% % Variance ** 155% 123% NA 197% 127%
Total Capital Region Retrieval Service 1 Til Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	70 July 98 39 0 39 20 15 93%	76 August 97 40 0 41 16 15	59 September 100 40 0 49 11 14	63 October 76 20 0 43 13	68 November 67 26 0 34 7	68 December 94 31 0 55 8	57 January n.p n.p n.p n.p	57 YTD September 17-18* 532 196 0 261 75	61 YTD September 16-17* 209 88 0 88 33	-7% % Variance ** 155% 123% NA 197% 127%
Capital Region Retrieval Service Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = < 30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	July 98 39 0 39 20 15 93%	97 40 0 41 16 15	100 40 0 49 11 14	76 20 0 43 13	67 26 0 34 7	94 31 0 55 8	n.p n.p n.p n.p n.p	YTD September 17-18* 532 196 0 261 75	YTD September 16-17* 209 88 0 88 33	% Variance ** 155% 123% NA 197% 127%
Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 3 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	98 39 0 39 20 15	97 40 0 41 16 15	100 40 0 49 11 14	76 20 0 43 13	67 26 0 34 7	94 31 0 55 8	n.p n.p n.p n.p	September 17-18* 532 196 0 261 75	September 16-17* 209 88 0 88 33	155% 123% NA 197% 127%
Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	39 0 39 20 15 93%	40 0 41 16 15	40 0 49 11 14	20 0 43 13	26 0 34 7	31 0 55 8	n.p n.p n.p n.p	196 0 261 75	88 0 88 33	123% NA 197% 127%
Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	0 39 20 15 93%	0 41 16 15	0 49 11 14	0 43 13	0 34 7	0 55 8	n.p n.p n.p	0 261 75	0 88 33	NA 197% 127%
Primary Missions (Scene) Total All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	20 15 93%	16 15 100%	11 14 100%	13	7	8	n.p	75	33	127%
All Primary Activation Time = <30minutes Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 YTI Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	93%	100%	100%		12	31	n.p	104	19	447%
Secondary Missions (Hospital) Total All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times 7 YTI Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%	44			1						
All Secondary Activation Time = < 4hours Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure			42		_	1	100%	n.p	99%	100%	-1%
Medical flight roster (No Gaps) Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure		97%		46	39	29	32	n.p	232	102	127%
Gastroenterology Waiting Times Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	100%		100%	98%	1	1	100%	n.p	98%	100%	-2%
Ready for Care Patients on Hospital Waiting List Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure		100%	97%	100%	1	1	98%	n.p	99%	100%	-1%
Proportion of Category 1 Removals Seen on Time (< 30 days) Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	TD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure		3,654	3,768	3,752	3,661	3,691	3,783	3,696	3,696	3,876	-5%
Proportion of Category 3 Removals Seen on Time (< 365 days) Total Removals from the List for Procedure	95%	49%	43%	48%	38%	37%	43%	42%	43%	35%	-52%
	55% 82%	25% 32%	23%	18% 26%	27% 17%	16% 21%	19% 34%	0% 14%	18% 24%	22% 48%	-37% -58%
Destructs Added to the Unit		380	421	419	414	437	308	310	2,689	2,309	16%
Patients Added to the List		364	446	342	414	414	336	286	2,602	3,004	-13%
Medical Cardiology Waiting Times 7	TD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Proportion of Category 1 Removals Seen on Time (< 30 days) 8	97%	83%	78%	68%	80%	96%	96%	88%	84%	80%	-13%
Total Removals from the List for Procedure		102	121	101	106	118	75	70	693	688	1%
Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month)		124	156	110	106	107	115	138	856	82	944%
	Target	July	August	September	October	November	December	January	YTD November 17-18*	16-17*	% Variance **
No of Patients Primary PCI for STEMI TCH Door to Wire Passage (Balloon) Time < 90 Mins 9	90%	19 100%	15 100%	90%	NA NA	NA NA	NA NA	NA NA	NA NA	NA NA	NA NA
Cath Lab Door to Wire Passage (Balloon) Time < 30 mins 10		79%	60%	70%	NA NA	NA NA	NA NA	NA NA	NA NA	NA NA	NA NA
ICANCEL AMPLIIATORY AND COMMUNITY HEAITH SUPPORT	/TD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Radiation Therapy Waiting Times - % Emergency Patients Treated within 48hrs - SI	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%
Radiation Therapy Waiting Times -% Palliative — Treatment Starts within 2 weeks - SI	000/										
Radiation Therapy Waiting Times -% Radical — Treatment starts within 4 weeks - SI	90%	45%	88%	64%	70%	73%	40%	35%	59%	79%	-31%

National and Agency Indicators	Note:	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total ACT Breast Screens Performed - AI (Annual Target 18,500)		6,167	1,322	1,812	1,863	1,594	1,615	1,206	1,057	10,469	10,011	70%
Number of Breast Screens for ACT Women Aged 50-69 - Al (Annual Target 13,000)		4,333	978	1,304	1,344	1,129	1,142	904	750	7,551	5,595	74%
Participation Rate for Women Aged 50-69 - Al	11	60%	56%	56%	56%	55%	56%	56%	56%	56%	56%	-4%
Percentage of Screened Women who are Assessed within 28 days - Al		90%	97%	93%	95%	83%	91%	94%	91%	92%	86%	2%
Percentage of Women who Receive Results of Screen within 28 days - Al		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%
Mental Health, Justice Health and Alcohol & Drug Service		YTD 2017-18	July	August	September	October	November	December	January	YTD November	YTD November	% Variance **
Proportion of Clients of Public Mental Health Services in the ACT Subject to Seclusion during an Inpatient Episode - SI		Target	2 8%	8 5%	1 5%					17-18* 	16-17* NA	NA
Unplanned Readmissions to Hospital within 28 days of Discharge - SI		10%	10%	4%	10.4%						NA	NA
Percentage of Clients with Outcome Measures Completed - LHN - Al		65%	76.2%	73.6%	70.5%	69.8%	73.6%			72.8%	71.6%	8%
			<u> </u>									
Percentage of Clients with Outcome Measures Completed - ACT Health Directorate - Al		65%	76.2%	73.6%	70.5%	69.8%	73.6%	72.6%	72.6%	72.8% YTD	70.7% YTD	8%
Women, Youth and Children Services		YTD 2017-18 Target	July	August	September	October	November	December	January	November 17-18*	November 16-17*	% Variance **
Births			302	310	338	318	312	290	297	2,167	1,518	43%
% of Births Delivered by Caesarean Section (Coded only) - therefore one month delay	12		30%	32%	27%	26%	24%	26%	19%	26%	28%	-2%
% WHS Clients who receive Assessment within 14 days - Al	4	100%	100%	100%	100%	100%	100%	100%	95%	99%	100%	-1%
% WHS Clients who Attend "Well Women's Check" from CALD backgrounds - Al		40%	58%	48%	37%	52%	47%	41%	41%	46%	39%	6%
Rehabilitation, Aged and Community Care		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Outpatient Occasions of Service			159	175	129	157	310	173	168	1,271	1,024	24%
Geriatrics Total Occasions of Service			118	140	87	109	258	149	143	1,004	823	22%
Rehabilitation Total Occasions of Service			41	35	42	48	52	24	25	267	201	33%
Walk-in Centres	13	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Presentations (of which include)			3,045	3,513	3,658	3,607	3,349	3,487	3,307	23,966	21,610	11%
Presentations Belconnen			1,513	1,688	1,929	1,856	1,681	1,811	1,705	12,183	10,807	13%
Presentations Tuggeranong			1,532	1,825	1,729	1,751	1,668	1,676	1,602	11,783	10,803	9%
Fully Treated in WiC (%)			70%	75%	75%	77%	80%	83%	82%	77%	69%	8%
Redirected to GP (%)			9%	8%	7%	7%	7%	6%	6%	7%	10%	-3%
Redirected to ED (%)			7%	5%	7%	6%	6%	6%	6%	6%	7%	-1%
Did not Wait (%)			1%	2%	1%	1%	1%	1%	1%	1%	1%	0%
Other Redirections (%)			4%	3%	2%	2%	2%	1%	2%	3%	3%	0%
Community-based care										YTD	YTD	% Variance **
		YTD 2017-18 Target	July	August	September	October	November	December	January	November 17-18*	November 16-17*	/
% Children 0-14 Entering Substitute and Kinship Care with Health Screen - Al	14		July 74%	August	September 82%	October	November 86%	December	January 267%	November		3%
% Children 0-14 Entering Substitute and Kinship Care with Health Screen - Al Number of Nursing OOS - Al (RACC) Annual Target 91,890	6, 15	Target			·				·	November 17-18*	16-17*	
		Target 90%	74%	117%	82%	100%	86%	47%	267%	November 17-18* 93%	16-17* 95%	3%
Number of Nursing OOS - AI (RACC) Annual Target 91,890	6, 15	90% 38,288	74%	117% 8,275	7,578	100%	86% 8,356	7,781	267% 7,539	November 17-18* 93% 55,811	16-17* 95% 40,115	3% 46%
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630 Dental Health - Mean Wait Time in Months - AI	6, 15	90% 38,288 12,763	74% 7,923 2,279	8,275 2,493	7,578	100% 8,359 2,378	86% 8,356 2,517	47% 7,781 1,853	267% 7,539 2,141	November 17-18* 93% 55,811	95% 40,115	3% 46% 23%
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630	6, 15	90% 38,288 12,763	74% 7,923 2,279	8,275 2,493	7,578	100% 8,359 2,378	86% 8,356 2,517	47% 7,781 1,853	267% 7,539 2,141	November 17-18* 93% 55,811 15,745	16-17* 95% 40,115 12,381	3% 46% 23%
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630 Dental Health - Mean Wait Time in Months - AI Divisional Indicators	6, 15	90% 38,288 12,763	74% 7,923 2,279	8,275 2,493	7,578	100% 8,359 2,378	86% 8,356 2,517	47% 7,781 1,853	267% 7,539 2,141	November 17-18* 93% 55,811	95% 40,115	3% 46% 23%
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630 Dental Health - Mean Wait Time in Months - AI Divisional Indicators Emergency Department Access x Division	6, 15	90% 38,288 12,763 6 mths	74% 7,923 2,279 5.2	117% 8,275 2,493 5.8	7,578 2,084 5.7	100% 8,359 2,378 5.6	86% 8,356 2,517 5 8	47% 7,781 1,853 6.3	267% 7,539 2,141 7 2	November 17-18* 93% 55,811 15,745 5.9 YTD November	16-17* 95% 40,115 12,381 5.2 YTD November	3% 46% 23% -1%
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630 Dental Health - Mean Wait Time in Months - AI Divisional Indicators Emergency Department Access x Division S&OH - ED Access	6, 15	90% 38,288 12,763 6 mths	74% 7,923 2,279 5.2 July	117% 8,275 2,493 5.8	82% 7,578 2,084 5.7 September	100% 8,359 2,378 5.6	86% 8,356 2,517 5 8 November	47% 7,781 1,853 6.3 December	267% 7,539 2,141 7 2 January	November 17-18* 93% 55,811 15,745 5.9 YTD November 17-18*	16-17* 95% 40,115 12,381 5.2 YTD November 16-17*	3% 46% 23% -1% % Variance **
Number of Nursing OOS - AI (RACC) Annual Target 91,890 Number of Allied Health OOS - AI (RACC) Annual Target 30,630 Dental Health - Mean Wait Time in Months - AI Divisional Indicators Emergency Department Access x Division S&OH - ED Access Total Emergency Department Admissions	6, 15	90% 38,288 12,763 6 mths YTD 2017-18 Target	74% 7,923 2,279 5.2 July 379	117% 8,275 2,493 5.8 August 354	82% 7,578 2,084 5.7 September 361	100% 8,359 2,378 5.6 October 409	86% 8,356 2,517 5 8 November 357	47% 7,781 1,853 6.3 December 352	267% 7,539 2,141 7 2 January 398	November 17-18* 93% 55,811 15,745 5.9 YTD November 17-18* 2,610	16-17* 95% 40,115 12,381 5.2 YTD November 16-17* 1787	3% 46% 23% -1% % Variance ** 46%

National and Agency Indicators	Note:	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Medicine - ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			519	575	500	570	558	590	545	3857	3148	23%
Proportion of ED Admissions with ED LOS <4hrs		42%	22%	15%	16%	23%	33%	33%	31%	25%	36%	-17%
Proportion of ED Admissions with ED LOS <8hrs			59%	43%	50%	61%	75%	77%	72%	63%	73%	63%
Proportion of ED Admissions with ED LOS <24hrs		100%	98%	95%	95%	99%	100%	100%	99%	98%	99%	-2%
WY&C - ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			318	335	307	350	332	296	243	2181	2323	-6%
Proportion of ED Admissions with ED LOS <4hrs		42%	36%	26%	24%	21%	27%	26%	41%	28%	45%	-14%
Proportion of ED Admissions with ED LOS <8hrs			84%	78%	73%	73%	77%	78%	88%	78%	91%	-13%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%
A&CC - ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			1241	1172	1180	1101	1057	1191	1082	8024	8330	-4%
Proportion of ED Admissions with ED LOS <4hrs		42%	62%	50%	49%	53%	56%	60%	58%	55%	70%	13%
Proportion of ED Admissions with ED LOS <8hrs			92%	90%	88%	89%	89%	92%	91%	90%	95%	-4%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0%
RACC - ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			94	73	83	58	70	60	46	484	278	74%
Proportion of ED Admissions with ED LOS <4hrs		42%	11%	1%	0%	2%	11%	14%	7%	6%	13%	-36%
Proportion of ED Admissions with ED LOS <8hrs			47%	27%	22%	28%	50%	60%	41%	39%	59%	-20%
Proportion of ED Admissions with ED LOS <24hrs		100%	93%	90%	90%	95%	100%	100%	98%	95%	99%	-5%
Cancer Services - ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			82	82	96	65	81	56	47	509	351	45%
Proportion of ED Admissions with ED LOS <4hrs		42%	12%	13%	10%	12%	12%	25%	15%	14%	25%	-28%
Proportion of ED Admissions with ED LOS <8hrs			45%	34%	56%	65%	62%	68%	55%	55%	73%	-18%
Proportion of ED Admissions with ED LOS <24hrs		100%	98%	93%	99%	99%	100%	100%	100%	98%	99%	-2%
MHJH&ADs- ED Access		YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **
Total Emergency Department Admissions			112	102	100	105	94	97	122	732	761	-4%
Proportion of ED Admissions with ED LOS <4hrs		42%	30%	25%	12%	11%	11%	32%	15%	19%	29%	-23%
Proportion of ED Admissions with ED LOS <8hrs			75%	60%	45%	43%	39%	72%	32%	52%	62%	-10%
Proportion of ED Admissions with ED LOS <24hrs		100%	98%	100%	95%	92%	80%	96%	80%	91%	93%	-9%

Al = Accountability Indicator, SI = Strategic Indicator

NP = not provided

Notes:

* Where there is no raw data available, YTD figures have been calculated by averaging averages.

** Where there is a Target, the Variance is calculated based on the Target, otherwise previous YTD figures are used. Percent figures (and variances) are based upon higher level underlying data.

1 This information (or a component of this information) is provided by the relevant areas. Please see Data Sources for more information.

2 Figures highlighted in grey are calculated based on ESWL dataset in MORBID database, which uses previous data replication, extraction and transformation methodology. PwC (Price Waterhouse Coopers) independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

3 Long Waits calculation methodology has been reviewed for September 2016. Figures from September are calculated using revised methodology that has not undergone full QA. Variance and YTD figures are not available since different methodology is used.

4 Previous months' data are referenced from the previous months' Scorecard.

5 Based on historical targets under the National Health Reform Agreement.

6 This information is generated from ODS database which has not been validated and these numbers need to be treated with caution.

7 PwC independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.

8 Targets referred from previous Scorecards set by business areas.

9 > 90 Min KPI according to Acute Coronary Syndrome Guidelines from Australian Commission on Safety and Quality in HealthCare.

10 The percentages reflected for treatment <30 mins can vary significantly due to the small number of patients treated.

National and Agency Indicators	Note:	YTD 2017-18 Target	July	August	September	October	November	December	January	YTD November 17-18*	YTD November 16-17*	% Variance **	
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11 As of June 2016 the logic changed to exclude the mammogram incompleteness (numerator) and rolling monthly targets (denominator).

12 As the reporting month's data is not complete due to coding lag time, YTD figures exclude the current reporting month's data for YTD this financial year and YTD previous financial year.

13 The ECR system has demonstrated reliability issues and is routinely taken down for maintenance during WiC operational hours. ECR is currently configured to prevent retrospective data entry and so any presentations that occur while ECR is down are entered into ACTPAS. At this time, any presentations that are only in ACTPAS are not counted.

14 YTD 2016-17 figures are referred from corresponding 2016-17 Scorecard.

Weighted Activity	National and Agency Indicators	The Canberra Hospital and Health Services						tol	Februar	y 2018
Mary	MADE Control Accordance Ampaigned Ampaigned Accordance Ampaigned Accordance Ampaigned Ampaigned Ampaigned Ampaigned Accordance Ampaigned	National and Agency Indicators	Note:	YTD 2017-18 Target	December	January	February	February 17-		% Variance **
Month	### STATE OF PROPRIETOR (1997) - 1997	Weighted Activity								
Manual Scale Admitter Second Learning Process (1984) 1.0	Mate Part Proposed Part Proposed Part				7,635	7,151	7,036	61,839	60,011	3%
Mate	March Marc		1, 14		2 2	n n	2.0	NA	NA	NA
Personal Properties Personal Properties	Employment Find Conferent Induction Find Fi									
Main	No.									
No. Admitted Decesions of Service Property Prop	No. Administed Oceasions of Service							NA	NA	NA
Second S	Section Company Comp	NWAU - Admitted Component- Total Canberra Hospital - No Longer Reported. Removed	as of 22	September 2014.						
No. Admitted Occasions of Service 1941 (2116) 1942 1943	Section Company Comp	NWAU - Admitted Sub Acute Component- Total Canberra Hospital	1							
Non Admitted Occasions of Service Tro 2017 14 Target December Casimus Servicus Tro 16-577 Wytrinsor ** Estimate Servicus Tro 2017 14 Target December Casimus Servicus Tro 2017 14 Target December Casimus Servicus Tro 2017 14 Target December Servicus Tro 2017 14 Target December Tro 2017 14 Target December	Non-Admitted Occasions of Service 10 2027-18 Target 10 10 3,10 18 3,000 10,012 322,48 87,688 42.2 10 10 10 10 10 10 10 1				n.p	n.p	n.p	NA	NA	NA
Recordant End after accordance CAS, Cortes Sexual Health and Protocogy activity Septo 16th 2017 18 19 19 19 19 19 19 19	Part	Non Admitted Occasions of Service		YTD 2017-18 Target			•	February 17-	•	% Variance **
Percentage	Personal Properties	Outpatient Occasions of Service (Total CHHS)#	1		31,916	36,601	36,032	322,438	367,698	-12.3%
Transport Department Waiting Times	Treat EUP resentations	#Non-admitted data excludes CAS, CHHS Sexual Health and Pathology activity - Sep to Feb 2017-18.								
Total Dependencies seem on Time - SI - 799K 590K 595K 379K 459K 595K 200 500K 500K	Total Effective Surgery Total Energy Functions (Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentations Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Presentation Seen on Time - 5) Total Soft On Time - 5 Total Soft On Tim			YTD 2017-18 Target	December	January	February	February 17-		% Variance **
Decempay None - Modern International Processing Conference (Conference None) Conference (December	Total ED Presentations			7,431	7,172	6,741		56,411	5%
BO Category Proces Seem within 20 monators 51 51 52 52 52 52 52 52	BODESSOPY Trans. Seen within 10 monutes St. 1	Total % of ED Presentations Seen on Time - SI		70%			,		61%	-26%
Part	Contagory Time - 15 Seem within 20 minutes - 51	ED Category One - % Seen Immediately - SI		100%	100%	100%	98%	100%	100%	0%
December Seem within 20 minutes - Sign 1976	20 Category Frow Seem within 20 minutes SI			80%	76%	83%	69%	72%	74%	-8%
Design of Sys Seem value 20 minutes 51 minutes	Elective Surgery Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waitin) St. 2,4 2,4 2,4 2,5			75%	35%	40%	23%	34%	45%	-41%
### Discript of Stayless than for hour (Total) - Mar/Hor Ride)	Discript of Stary less than from hours (Total) - NBATIMP Alloy 99% 97% 67% 57% 59% 59% 59% 40% 218 118	•								
Number of Presentations with a LOS in the ED 2-24hrs Froportion of ED presentations with Disk Not World 100 100 38 36 58 40 2.6% 2.6% 3.6%	Second Care Patients Second Sec									
Proportion of ED presentations who Did Not Wait 10% 3% 3% 5% 4.0% 2.6% 4.0%	Proportion of ED presentations who Did Not Wait 10% 3% 3% 5% 4.0% 2.6% 6.6%			90%						
Cells highlighted in yellow represent a Break from past continuity and a new, more robust calculation methodology that aligns with the Territory Wide Surgical Management Committee Report 8, th 2016-17 AHW National Minimum Data Set specifications. Previous month's data has not been updated to reflect new calculation methodology which might cause some discrepances in YTD 2017-18 Target December January February To Pobruary T	Cells highlighted in yellow represent a break from past continuity and a new, more robust calculation methodology that aligns with the Territory Wide Surgical Management Committee Report 2016-17 AIHW National Minimum Data Set specifications. Previous month's data has not been updated to reflect new calculation methodology which might cause some discrepandes in YTD 2017-18 Target December January February To Publish To			10%						
Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waits) \$1 2,3 144 243 225 278 278 102 93% 286	Patients Walting Longer than Recommended Timeframes for Surgery (Long Walts) \$1	Proportion of ED presentations who Did Not Walt		10%	370	370	376	4.0%	2.0%	-076
Ready for Care Patients on Hospital Waiting List 2 2,467 2,466 2,557 2,557 1,998 28%	Ready for Care Patients on Hospital Waiting List 2 2,467 2,466 2,557 2,557 1,998 289	Elective Surgery		YTD 2017-18 Target	December	January	February	February 17-		% Variance **
Total Removals from the List for Surgery 2, 4 509 526 533 4,908 4,812 2% TCH Removals in Private Hospitals 2 12 19 29 267 390 -32% Hospital initiated Postponement Rate 1, 5 48% N/A N/A N/A N/A NA 9% NA Ready for Care Patients Added to the List 2 598 635 736 5,781 5,429 6% Total Emergency Surgery Procedures Performed 4 626 605 589 4,825 5,004 44% Elective Surgery Timeliness Performance YTD 2017-18 Target December January February February 16-17* 18* 710-17* 16-17* 40 48% 95% 95% 95% 95% 95% 95% Average Overdue days for Elective Surgery Average Overdue Waiting Days 2, 5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2, 5 472 57 47 38 38 219 447%	Total Removals from the List for Surgery 2, 4 509 526 533 4,908 4,812 2%	Ready for Care Patients on Hospital Waiting List	2		2,467	2,466	2,557	2,557	1,998	28%
TCH Removals in Private Hospitals 2 12 19 29 267 390 -32%	TCH Removals in Private Hospitals 2 12 19 29 267 390 -329 Hospital initiated Postponement Rate 1, 5 <8% N/A N/A N/A N/A N/A N/A 9% NA Ready for Care Patients Added to the List 2 598 635 736 5,781 5,429 6% Total Emergency Surgery Procedures Performed 626 605 589 4,825 5,004 -4% Elective Surgery Timeliness Performance 7TD 2017-18 Target December January February 17 16-17* 18* 45% 68% 72% 88% 95% 92% 95% -8% Category 1 Admitted within 30 Days 2 100% 96% 88% 95% 92% 95% -8% Category 2 Admitted within 90 Days 2 91% 57% 45% 68% 72% 84% -199 Average Overdue days for Elective Surgery 7TD 2017-18 Target December January February 17 7TD February 18* 45% 68% 72% 84% -199 Category 1 Average Overdue Waiting Days 2,5 472 57 47 38 38 219 479 Category 3 Average Overdue Waiting Days 2,5 472 57 47 38 38 219 479 Category 3 Average Overdue Waiting Days 2,5 498 106 136 125 125 226 28%	Patients Waiting Longer than Recommended Timeframes for Surgery (Long Waits) SI	2, 3	144	243	235	278	278	102	93%
Hospital Initiated Postponement Rate	Hospital Initiated Postponement Rate	Total Removals from the List for Surgery	2, 4		509	526	533	4,908	4,812	2%
Ready for Care Patients Added to the List 2 598 635 736 5,781 5,429 6%	Ready for Care Patients Added to the List 2 598 635 736 5,781 5,429 6%	TCH Removals in Private Hospitals	2		12	19	29	267	390	-32%
Total Emergency Surgery Procedures Performed 626 605 589 4,825 5,004 -4% Category 1 Admitted within 30 Days 2 100% 96% 88% 95% 92% 95% -8%	Total Emergency Surgery Procedures Performed 626 605 589 4,825 5,004 -4%	Hospital Initiated Postponement Rate	1, 5	<8%	N/A	N/A	N/A	NA	9%	NA
Total Emergency Surgery Procedures Performed 626 605 589 4,825 5,004 -4% Category 1 Admitted within 30 Days 2 100% 96% 88% 95% 92% 95% -8%	Total Emergency Surgery Procedures Performed 626 605 589 4,825 5,004 -4%	Deady for Care Dationts Added to the List	2		F09	625	726	F 701	F 420	69/
Secretary Timeliness Performance VTD 2017-18 Target December January February To Feb	Elective Surgery Timeliness Performance VTD 2017-18 Target December January February February TTD TTD February 16-17* Warian 18-17* 18-17* Warian 18-17* 18-17* Warian 18-17* 18-17* Warian 18-17* 18-17* Warian 18-17*	Ready for Care Patients Added to the list	2		598	033	730	5,781	5,429	0%
VTD 2017-18 Target December January February February 16-17* Wariance **	Elective Surgery Timeliness Performance VTD 2017-18 Target Queember January February February February 16-17* 16-17* W Varian 16-17* 88% 95% 92% 95% -8% Category 2 Admitted within 90 Days 2 78% 82% 67% 71% 74% 88% -4% Category 3 Admitted within 365 Days 2 91% 57% 45% 68% 72% 84% -199 Average Overdue days for Elective Surgery VTD 2017-18 Target Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 472 574 785 786 787 787 787 787 787 787	Total Emergency Surgery Procedures Performed			626	605	589	4,825	5,004	-4%
Category 2 Admitted within 90 Days 2 78% 82% 67% 71% 74% 88% -4% Category 3 Admitted within 365 Days 2 91% 57% 45% 68% 72% 84% -19% Average Overdue days for Elective Surgery YTD 2017-18 Target December January February 7-18* 18* 16-17* Wariance ** Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 <72 57 47 38 38 219 -47%	Category 2 Admitted within 90 Days 2 78% 82% 67% 71% 74% 88% -4% Category 3 Admitted within 365 Days 2 91% 57% 45% 68% 72% 84% -19% Average Overdue days for Elective Surgery YTD 2017-18 Target December January February 17- 18* 16-17* 16-17* 16-17* NA Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 <72 57 47 38 38 219 -479 Category 3 Average Overdue Waiting Days 2,5 <98 106 136 125 125 226 28%	Elective Surgery Timeliness Performance		YTD 2017-18 Target	December	January	February	February 17-		% Variance **
Category 3 Admitted within 365 Days 2 91% 57% 45% 68% 72% 84% -19% Average Overdue days for Elective Surgery YTD 2017-18 Target December January February 17- 18* 18* 16-17* % Variance ** Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 <72 57 47 38 38 219 -47%	Category 3 Admitted within 365 Days 2 91% 57% 45% 68% 72% 84% -19% Average Overdue days for Elective Surgery YTD 2017-18 Target December January February February 17-18* 16-17* Warian 16-17* 18* Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 <72 57 47 38 38 219 -47% Category 3 Average Overdue Waiting Days 2,5 <98 106 136 125 125 226 28%	Category 1 Admitted within 30 Days	2	100%	96%	88%	95%	92%	95%	-8%
Average Overdue days for Elective Surgery VTD 2017-18 Target December January February February 17- 18* 16-17* Wariance ** 16-17* NA Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 <72 57 47 38 38 219 -47%	Average Overdue days for Elective Surgery VTD 2017-18 Target December January February TTD February 16-17* % Variant 16-17* 18* 16-17* % Variant 16-17* %	Category 2 Admitted within 90 Days	2	78%	82%	67%	71%	74%	88%	-4%
Average Overdue days for Elective Surgery Category 1 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2,5 0 4 9 10 10 12 NA Average Overdue Waiting Days 2,5 47 38 38 219 -47%	Average Overdue days for Elective Surgery YTD 2017-18 Target December January February February 17-18-17* YTD February 16-17* % Variance Category 1 Average Overdue Waiting Days 2, 5 0 4 9 10 10 12 NA Category 2 Average Overdue Waiting Days 2, 5 <72	Category 3 Admitted within 365 Days	2	91%	57%	45%	68%	72%	84%	-19%
Category 2 Average Overdue Waiting Days 2, 5 <72 57 47 38 38 219 -47%	Category 2 Average Overdue Waiting Days 2, 5 <72 57 47 38 38 219 -479 Category 3 Average Overdue Waiting Days 2, 5 <98 106 136 125 125 226 28%	Average Overdue days for Elective Surgery		YTD 2017-18 Target	December	January	February	February 17-		% Variance **
	Category 3 Average Overdue Waiting Days 2,5 <98 106 136 125 125 226 28%	Category 1 Average Overdue Waiting Days	2, 5	0	4	9	10	10	12	NA
Category 3 Average Overdue Waiting Days 2, 5 <98 106 136 125 125 226 28%		Category 2 Average Overdue Waiting Days	2, 5	<72	57	47	38	38	219	-47%
		Category 3 Average Overdue Waiting Days	2, 5	<98	106	136	125	125	226	28%

Inpatient Services Canberra Hospital Separations (Total Separations) Canberra Hospital Total Occupied Bed Days Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes) Bed Occupancy (Bed Utilisation) - New Method TCH Campus Longstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month 6 Vomen & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total	YTD 2017-18 Target YTD 2017-18 Target 90% YTD 2017-18 Target	December 7,134 21,686 17,940 December 87% December 26 12 8 2 9 25 10 December	January 6,917 21,256 17,620 January 86% January 26 18 10 2 7 27 15 105 January	February 6,696 20,817 17,284 February 92% February 28 7 10 0 3 22 10 80 February	YTD February 17- 18* YTD February 17- 18* 58,085 183,421 152,473 YTD February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17- 10*	16-17* YTD February 16-17* 57,392 177,691 146,786 YTD February 16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	% Variance ** % Variance ** 1% 3% 4% % Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43% -10%
Canberra Hospital Separations (Total Separations) Canberra Hospital Total Occupied Bed Days Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes) Bed Occupancy (Bed Utilisation) - New Method TCH Campus Longstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month 6 Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Carer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Activation Time = <30 minutes	90% YTD 2017-18 Target 907 YTD 2017-18 Target	7,134 21,686 17,940 December 87% December 26 12 8 2 9 25 10 92 December	6,917 21,256 17,620 January 86% January 26 18 10 2 7 27 15 105 January	6,696 20,817 17,284 February 92% February 28 7 10 0 3 22 10 80	February 17- 18* 58,085 183,421 152,473 YTD February 17- 18* 94% YTD February 17- 10 0 3 22 10 80 YTD February 17-	16-17* 57,392 177,691 146,786 YTD February 16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	1% 3% 4% % Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
Canberra Hospital Total Occupied Bed Days Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes) Sed Occupancy (Bed Utilisation) - New Method TCH Campus Longstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Critical Care Critical Care Critical Care Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Medicine Momen & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	90% YTD 2017-18 Target	21,686 17,940 December 87% December 26 12 8 2 9 25 10 92 December	21,256 17,620 January 86% January 26 18 10 2 7 27 15 105 January	20,817 17,284 February 92% February 28 7 10 0 3 22 10 80	58,085 183,421 152,473 YTD February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	57,392 177,691 146,786 YTD February 16-17* 28 16 11 4 5 18 7 89	3% 4% % Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
Canberra Hospital Total Occupied Bed Days Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes) Sed Occupancy (Bed Utilisation) - New Method TCH Campus ongstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Captra Grail Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	90% YTD 2017-18 Target	21,686 17,940 December 87% December 26 12 8 2 9 25 10 92 December	21,256 17,620 January 86% January 26 18 10 2 7 27 15 105 January	17,284 February 92% February 28 7 10 0 3 22 10 80	152,473 YTD February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	177,691 146,786 YTD February 16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	4% % Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
Canberra Hospital Non Same Day Bed Days (Excludes Same Day Episodes) Sed Occupancy (Bed Utilisation) - New Method TCH Campus Ongstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Missions (Scene) Total	90% YTD 2017-18 Target	17,940 December 87% December 26 12 8 2 9 25 10 92 December	17,620 January 86% January 26 18 10 2 7 27 15 105 January	17,284 February 92% February 28 7 10 0 3 22 10 80	152,473 YTD February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	146,786 YTD February 16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	4% % Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
Sed Occupancy (Bed Utilisation) - New Method TCH Campus Ongstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Services Total Capital Region Retrieval Service Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	90% YTD 2017-18 Target	December 87%	January 86% January 26 18 10 2 7 27 15 105 January	February 92% February 28 7 10 0 3 22 10	YTD February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	YTD February 16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	% Variance ** 4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
TCH Campus Longstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Longstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Total Monthly Activity Phone Consults Frieed Wing Helicopter Road All Primary Activation Time = <30minutes	90% YTD 2017-18 Target	87% December 26 12 8 2 9 25 10 December	86% January 26 18 10 2 7 27 15 105 January	92% February 28 7 10 0 3 22 10 80	February 17- 18* 94% YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	16-17* 93% YTD February 16-17* 28 16 11 4 5 18 7 89	4% % Variance ** 0% -56% -9% -100% -40% 22% 43%
Ongstay Numbers (LOS = >30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	26 12 8 2 9 25 10 92 December	January 26 18 10 2 7 27 15 105 January	7 10 0 3 22 10 80	YTD February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	YTD February 16-17* 28 16 11 4 5 18 7 89	% Variance ** 0% -56% -9% -100% -40% 22% 43%
Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Total Capital Region Retrieval Service 1 V Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		26 12 8 2 9 25 10 92 December	26 18 10 2 7 27 15 105 January	28 7 10 0 3 22 10 80	February 17- 18* 28 7 10 0 3 22 10 80 YTD February 17-	16-17* 28 16 11 4 5 18 7 89	-56% -9% -100% -40% 22%
Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Total Capital Region Retrieval Service 1 V Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	12 8 2 9 25 10 92 December	18 10 2 7 27 15 105 January	7 10 0 3 22 10	7 10 0 3 22 10 80 YTD February 17-	16	-56% -9% -100% -40% 22%
Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Value of the Service of	YTD 2017-18 Target	8 2 9 25 10 Pecember	10 2 7 27 15 105 January	10 0 3 22 10 80	10 0 3 22 10 80 YTD February 17-	11 4 5 18 7 89 YTD February	-9% -100% -40% 22%
Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Variation of Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	2 9 25 10 92 December	2 7 27 15 105 January	0 3 22 10 80	0 3 22 10 80 YTD February 17-	4 5 18 7 89 YTD February	-100% -40% 22% 43%
Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	9 25 10 92 December	7 27 15 105	3 22 10 80	3 22 10 80 YTD February 17-	5 18 7 89 YTD February	-40% 22% 43%
Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Total Capital Region Retrieval Service 1 V Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	25 10 92 December	27 15 105	10	22 10 80 YTD February 17-	18 7 89 YTD February	22% 43%
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	10 92 December	15 105 January	10	10 80 YTD February 17-	7 89 YTD February	43%
Total Congstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	92 December	105 January	80	80 YTD February 17-	89 YTD February	
Total Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	92 December	105 January	80	80 YTD February 17-	89 YTD February	
Ongstay Numbers (LOS = >15 <30 days) in Hospital at End of Month Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 V Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	December	January		YTD February 17-	YTD February	10%
Surgery & Oral Health Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target			February	February 17-	-	
Medicine Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road All Primary Missions (Scene) Total All Primary Activation Time = <30minutes		1.4			18*	16-17*	% Variance **
Women & Children's Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		14	27	22	22	22	0%
Critical Care Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		20	23	6	6	14	-57%
Cancer Services Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		3	4	4	4	4	0%
Rehabilitation and Aged Care Services Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		2	2	2	2	8	-75%
Mental Health, Justice Health and Alcohol & Drug Service (AMHU Only) Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		6	7	9	9	4	125%
Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		14	6	7	7	15	-53%
Total Capital Region Retrieval Service 1 Y Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		12	4	3	3	11	-73%
Capital Region Retrieval Service Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes							
Total Monthly Activity Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		71	73	53	53	78	-32%
Phone Consults Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Fixed Wing Helicopter Road Primary Missions (Scene) Total All Primary Activation Time = <30minutes		94 31	n.p n.p	n.p n.p	532 196	209 88	155% 123%
Primary Missions (Scene) Total All Primary Activation Time = <30minutes		0	n.p	n.p	0	0	NA
Primary Missions (Scene) Total All Primary Activation Time = <30minutes		55	n.p	n.p	261	88	197%
All Primary Activation Time = <30minutes		8	n.p	n.p	75	33	127%
		31	n.p	n.p	104	19	447%
Secondary Missions (Hospital) Total		100%	n.p	n.p	99%	100%	-1%
	100%	32	n.p	n.p	232	102	127%
All Secondary Activation Time = < 4hours	100%	100%	n.p	n.p	98%	100%	-2%
Medical flight roster (No Gaps)	100%		n.p	n.p	99%	100%	-1%
Gastroenterology Waiting Times 7		98%			YTD February 17- 18*	YTD February 16-17*	% Variance **
Ready for Care Patients on Hospital Waiting List	100%	98% December	January	February		3,806	-4%
Proportion of Category 1 Removals Seen on Time (< 30 days)	100%		January 3,696	February 3,646	3,646	1	
Proportion of Category 2 Removals Seen on Time (< 90 days) Proportion of Category 3 Removals Seen on Time (< 365 days)	100%	December		-		36%	-56%

National and Agency Indicators	Note:	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Removals from the List for Procedure			242	259	299	2,504	2,585	-3%
Patients Added to the List			336	303	307	2,928	3,314	-12%
Medical Cardiology Waiting Times	7	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Proportion of Category 1 Removals Seen on Time (< 30 days)	8	97%	96%	92%	97%	86%	79%	-11%
Total Removals from the List for Procedure			75	69	99	791	788	0%
Ready for Care Patients on Hospital Waiting List (Snapshot as at end of each month)			115	138	142	142	100	42%
Cardiology (Acute Coronary Syndrome)		Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
No of Patients Primary PCI for STEMI			NA	NA	NA	NA	NA	NA
TCH Door to Wire Passage (Balloon) Time < 90 Mins	9	90%	NA	NA	NA	NA	NA	NA
Cath Lab Door to Wire Passage (Balloon) Time < 30 mins	10		NA	NA	NA	NA	NA	NA
Cancer, Ambulatory and Community Health Support		YTD 2017-18 Target	December	January	February	YTD February 17-	YTD February 16-17*	% Variance **
Radiation Therapy Waiting Times - % Emergency Patients Treated within 48hrs - SI		100%	100%	100%	100%	18*	100%	0%
Radiation Therapy Waiting Times -% Palliative — Treatment Starts within 2 weeks - SI		90%	40%	35%	67%	60%	81%	-30%
Radiation Therapy Waiting Times -% Radical — Treatment starts within 4 weeks - SI		90%	66%	44%	35%	63%	81%	-27%
Total ACT Breast Screens Performed - Al (Annual Target 18,500)		6,167	1,206	1,057	1,437	11,906	11,326	93%
Number of Breast Screens for ACT Women Aged 50-69 - Al (Annual Target 13,000)		4,333	904	750	1,005	8,556	8,181	97%
Participation Rate for Women Aged 50-69 - Al	11	60%	56%	56%	55%	55%	56%	-5%
Percentage of Screened Women who are Assessed within 28 days - Al		90%	94%	91%	97%	93%	88%	3%
Percentage of Women who Receive Results of Screen within 28 days - Al		100%	100%	100%	100%	100%	100%	0%
Mental Health, Justice Health and Alcohol & Drug Service		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Proportion of Clients of Public Mental Health Services in the ACT Subject to Seclusion during an Inpatient Episode - SI		3%						NA
Unplanned Readmissions to Hospital within 28 days of Discharge - SI		10%						NA
Percentage of Clients with Outcome Measures Completed - LHN - Al		65%	72.6%	72.6%	78.1%	72.8%	70.5%	8%
Women, Youth and Children Services		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Births			284	297	306	2,466	2,391	3%
% of Births Delivered by Caesarean Section (Coded only) - therefore one month delay	12		27%	24%	23%	26%	28%	-2%
% WHS Clients who receive Assessment within 14 days - Al	4	100%	100%	95%	100%	99%	100%	-1%
% WHS Clients who Attend "Well Women's Check" from CALD backgrounds - Al		40%	41%	41%	51%	47%	41%	7%
Rehabilitation, Aged and Community Care		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Outpatient Occasions of Service			173	168	201	1,477	1,597	-8%
Geriatrics Total Occasions of Service			149	143	149	1,158	1,295	-11%
Rehabilitation Total Occasions of Service			24	25	52	319	302	6%

National and Agency Indicators	Note:	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Walk-in Centres	13	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Presentations (of which include)			3,487	3,307	3,194	27,160	24,491	11%
Presentations Belconnen			1,811	1,705	1,743	13,926	12,244	14%
Presentations Tuggeranong			1,676	1,602	1,451	13,234	12,247	8%
Fully Treated in WiC (%)			83%	82%	77.0%	78%	69%	9%
Redirected to GP (%)			6%	6%	5.0%	7%	11%	-4%
Redirected to ED (%)			6%	6%	5.3%	6%	7%	-1%
Did not Wait (%)			1%	1%	1%	1%	1%	0%
Other Redirections (%)			1%	2%	2%	3%	3%	0%
Community-based care		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
% Children 0-14 Entering Substitute and Kinship Care with Health Screen - Al	14	90%	47%	267%	120%	94%	99%	4%
Number of Nursing OOS - AI (RACC) Annual Target 91,890	6, 15	61,260	7,776	7,679	7,151	63,323	62,917	3%
Number of Allied Health OOS - Al (RACC) Annual Target 30,630	6, 15	20,420	1,868	2,195	2,161	18,004	18,356	-12%
Dental Health - Mean Wait Time in Months - Al	1	6 mths	6.3	7.2	7.1		6.2	1%
Divisional Indicators								
Emergency Department Access x Division								
S&OH - ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			353	424	355	2,993	2856	5%
Proportion of ED Admissions with ED LOS <4hrs		90%	39%	35%	23%	27%	37%	-63%
Proportion of ED Admissions with ED LOS <8hrs			80%	82%	67%	68%	81%	-13%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	100%	99%	99%	100%	-1%
Medicine - ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			592	570	455	4339	4881	-11%
Proportion of ED Admissions with ED LOS <4hrs		42%	33%	30%	29%	25%	35%	-17%
Proportion of ED Admissions with ED LOS <8hrs			77%	71%	68%	63%	75%	63%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	99%	100%	98%	99%	-2%
WY&C - ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			296	245	265	2448	2635	-7%
Total Emergency Department Admissions Proportion of ED Admissions with ED LOS <4hrs		81%	296	245	30%	2448	2635 42%	-7% -53%
		81%						
Proportion of ED Admissions with ED LOS <4hrs		100%	26%	40%	30%	28%	42%	-53%
Proportion of ED Admissions with ED LOS <4hrs Proportion of ED Admissions with ED LOS <8hrs			26% 78% 100%	40%	30% 74%	28% 78%	90% 100%	-53% -12%
Proportion of ED Admissions with ED LOS <4hrs Proportion of ED Admissions with ED LOS <8hrs Proportion of ED Admissions with ED LOS <24hrs		100%	26% 78% 100%	40% 88% 100%	30% 74% 100%	78% 100% YTD February 17-	42% 90% 100% YTD February	-53% -12% 0%

National and Agency Indicators	Note:	YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Proportion of ED Admissions with ED LOS <8hrs			92%	91%	85%	90%	95%	-5%
Deposition of FD Administrate with FD LOC (24hrs		100%	100%	100%	100%	100%	100%	0%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	100%	100%	100%	100%	U%
RACC - ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			60	50	57	545	491	11%
Proportion of ED Admissions with ED LOS <4hrs			13%	6%	0%	6%	13%	-7%
Proportion of ED Admissions with ED LOS <8hrs			60%	40%	45%	39%	62%	-23%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	98%	100%	95%	99%	-5%
Cancer Services - ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			56	49	61	572	389	47%
Proportion of ED Admissions with ED LOS <4hrs			25%	14%	11%	14%	23%	14%
Proportion of ED Admissions with ED LOS <8hrs			68%	55%	66%	55%	72%	-17%
Proportion of ED Admissions with ED LOS <24hrs		100%	100%	100%	100%	98%	99%	-2%
MHJH&ADs- ED Access		YTD 2017-18 Target	December	January	February	YTD February 17- 18*	YTD February 16-17*	% Variance **
Total Emergency Department Admissions			100	126	112	852	865	-2%
Proportion of ED Admissions with ED LOS <4hrs			32%	15%	19%	19%	27%	19%
Proportion of ED Admissions with ED LOS <8hrs			72%	33%	63%	54%	61%	-7%
Proportion of ED Admissions with ED LOS <24hrs		100%	96%	80%	96%	92%	93%	-8%

AI = Accountability Indicator, SI = Strategic Indicator

NP = not provided

Notes:

- * Where there is no raw data available, YTD figures have been calculated by averaging averages.
- ** Where there is a Target, the Variance is calculated based on the Target, otherwise previous YTD figures are used. Percent figures (and variances) are based upon higher level underlying data.
- 1 This information (or a component of this information) is provided by the relevant areas. Please see Data Sources for more information.
- 2 Figures highlighted in grey are calculated based on ESWL dataset in MORBID database, which uses previous data replication, extraction and transformation methodology. PwC (Price Waterhouse Coopers) independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.
- 3 Long Waits calculation methodology has been reviewed for September 2016. Figures from September are calculated using revised methodology that has not undergone full QA. Variance and YTD figures are not available since different methodology is used.
- 4 Previous months' data are referenced from the previous months' Scorecard.
- 5 Based on historical targets under the National Health Reform Agreement.
- 6 This information is generated from ODS database which has not been validated and these numbers need to be treated with caution.
- 7 PwC independently extracted data from ACTPAS to audit the ESWL dataset in Morbid database. They have identified some variances. Thus, these numbers need to be treated with caution. PwC's methodology will be available in their future reports.
- 8 Targets referred from previous Scorecards set by business areas.
- 9 >90 Min KPI according to Acute Coronary Syndrome Guidelines from Australian Commission on Safety and Quality in HealthCare.
- 10 The percentages reflected for treatment <30 mins can vary significantly due to the small number of patients treated.
- 11 As of June 2016 the logic changed to exclude the mammogram incompleteness (numerator) and rolling monthly targets (denominator).
- 12 As the reporting month's data is not complete due to coding lag time, YTD figures exclude the current reporting month's data for YTD this financial year and YTD previous financial year.
- 13 The ECR system has demonstrated reliability issues and is routinely taken down for maintenance during WiC operational hours. ECR is currently configured to prevent retrospective data entry and so any presentations that occur while ECR is down are entered into ACTPAS. At this time, any presentations that are only in ACTPAS are not counted.
- 14 YTD 2016-17 figures are referred from corresponding 2016-17 Scorecard.