

# INDEPENDENT REVIEW INTO THE WORKPLACE CULTURE WITHIN ACT PUBLIC HEALTH SERVICES

## Call for Submissions

The Independent Review into the Workplace Culture within ACT Public Health Services (the Review) is seeking submissions on the workplace culture of public healthcare services.

### About the Review

In September 2018 the Government announced an Independent Review into the Workplace Culture within ACT Public Health Services.

An independent panel and review team have been established to look at:

- what is working well, including examples of best practice workplace culture
- ideas for how we can improve workplace culture
- workforce policies including complaints/management processes
- claims made in relation to inappropriate conduct and behaviours

The full Terms of Reference are available at [www.act.gov.au/Culture-review](http://www.act.gov.au/Culture-review)

### Scope of the Review

The Review is limited to the following publicly funded services:

- Canberra Hospital
- Calvary Public Hospital
- ACT Health Directorate
- Health Protection Service
- Canberra Health Services

### Confidentiality and Privacy

All submissions will be accepted and kept in the strictest confidence.

The Review team has a duty of care when acting toward others and the public. They must comply with all relevant legislation to which they are subject. These processes are in place to ensure confidentiality is maintained, procedural fairness is afforded, and appropriate actions are taken.

When making your submission, please confirm if you want the content of your submission to remain confidential, or if you consent to it being published. If you consent, some or all of your submission may be released for the purposes of addressing the concerns raised in your submission. If you do not consent, your submission will remain completely confidential.

Submissions to the review, including any documents that contain confidential material or information that may identify a person who has made a submission, will not be part of the final Report.

## Who can make a submission?

Members of the community, current and former staff and other interested individuals and organisations are encouraged to make a submission.

## Patient Information

To ensure the confidentiality and privacy of patients is maintained please do not include material in your submissions that would identify a patient.

If you think that the identity or personal information of a patient should be disclosed so that your submission can be fully understood, contact the Review team to discuss before doing so.

Revealing the identity or personal information of a patient in certain circumstances may be contrary to the provisions of the *Information Privacy Act 2014*, the *Health Records (Privacy and Access) Act 1997* and the *Health Act 1993*.

## Referrals

In some instances, the Panel may seek to contact you to discuss your submission.

If you've included complaints in your submission, the Review team may wish to refer those matters to an appropriate authority for investigation, and to ensure you are referred to the appropriate support services. In these cases, your consent will be sought.

## Lodge a Submission

Submissions are being accepted until close of business Friday 30 November 2018.

To make a submission, download and complete the [Submission to the Independent Review into the Workplace Culture of ACT Health](#) form available from the Review website.

You can lodge your submission by:

- Post: PO Box 17, WODEN ACT 2606
- Email: [submissions@culturereviewacthealth.com](mailto:submissions@culturereviewacthealth.com)

## Contact Us

- Phone (02) 62059555
- Email [WorkplaceCultureReview@act.gov.au](mailto:WorkplaceCultureReview@act.gov.au)
- Web [www.health.act.gov.au/Culture-Review](http://www.health.act.gov.au/Culture-Review)
- Post: PO Box 17, WODEN ACT 2606

## Further Support

If you need to talk with someone, help is available:

- beyondblue support service – call 1300 22 4636, or [www.beyondblue.org.au](http://www.beyondblue.org.au)
- Lifeline – call 13 11 14 or [www.lifeline.org.au](http://www.lifeline.org.au)
- MensLine Australia – call 1300 789 978 or [www.mensline.org.au](http://www.mensline.org.au)
- Suicide Call Back Service – call 1300 659 467 or [www.suicidecallbackservice.org.au](http://www.suicidecallbackservice.org.au)
- SANE Australia Helpline – call 1800 18 SANE (7263) or [www.sane.org](http://www.sane.org)

## Make a Complaint

There are a number of ways you can make a complaint about a Health Service:

- ACT Health Directorate  
[www.health.act.gov.au/about-our-health-system/consumer-feedback](http://www.health.act.gov.au/about-our-health-system/consumer-feedback)
- ACT Human Rights Commission  
[hrc.act.gov.au/health/health-service-complaints](http://hrc.act.gov.au/health/health-service-complaints)
- Australian Health Practitioner Regulation Agency  
[www.ahpra.gov.au](http://www.ahpra.gov.au)