

Accessing the DORA website using trusted certificates

To access the DORA website <https://dora.act.gov.au>, it is suggested that you use:

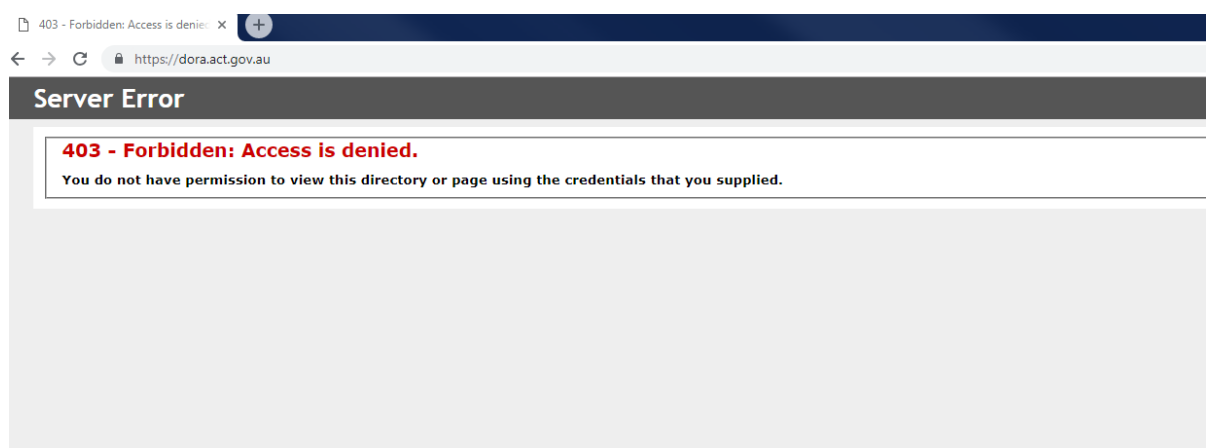
- Google Chrome on Windows 10
- Edge on Windows 10
- Internet Explorer on Windows 7

To access DORA, your browser needs to provide a current, valid NASH PKI certificate. Any clients (and service health checks) will need to be configured to present a valid client organisation NASH PKI certificate when making a request to the DORA website.

NASH Public Key Infrastructure (PKI) Certificates

A NASH PKI certificate is used to secure the connection from DORA to the health professional's computer in order to ensure the security of patient records within DORA.

DORA utilises the same NASH PKI certificate that the Department of Human Services uses for securing My Health Record. If a health professional can access My Health Record on their computer, then it is likely they can also access DORA. If you do not have a valid certificate, your web browser will display an error message (see below), indicating that your NASH PKI certificate is not configured correctly in the browser.



Instructions for Installing a NASH PKI Certificate

We highly recommend that this installation is done by your local IT support.

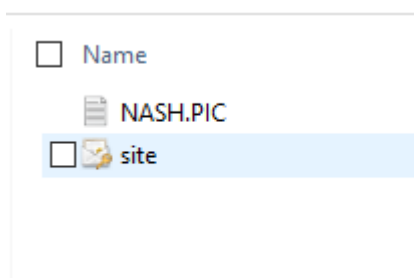
You will need:

- 1) To have a NASH PKI certificate
- 2) A password for your NASH PKI certificate

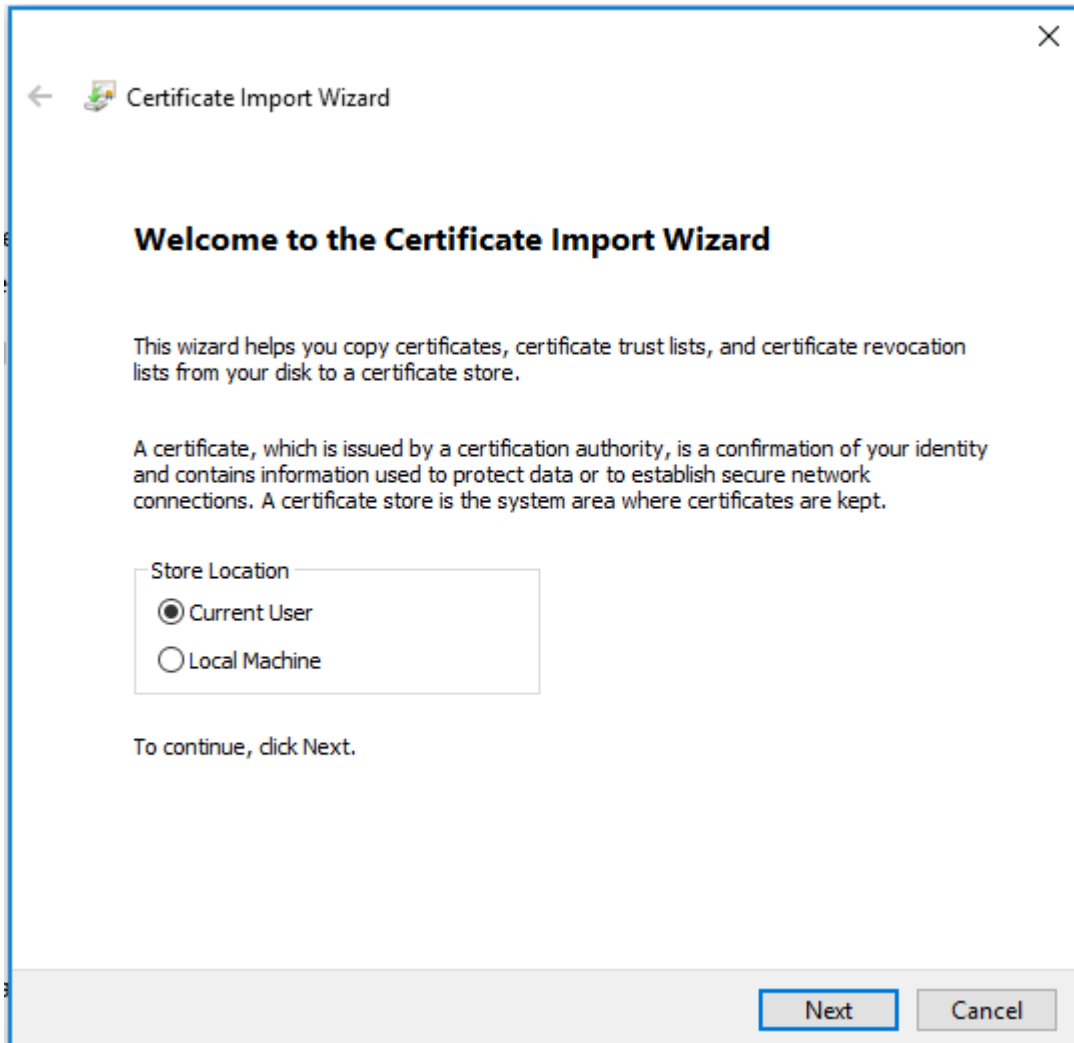
The following instructions assume that you are using a personal user profile.

In your normal user account:

1. Double click on the Certificate file.

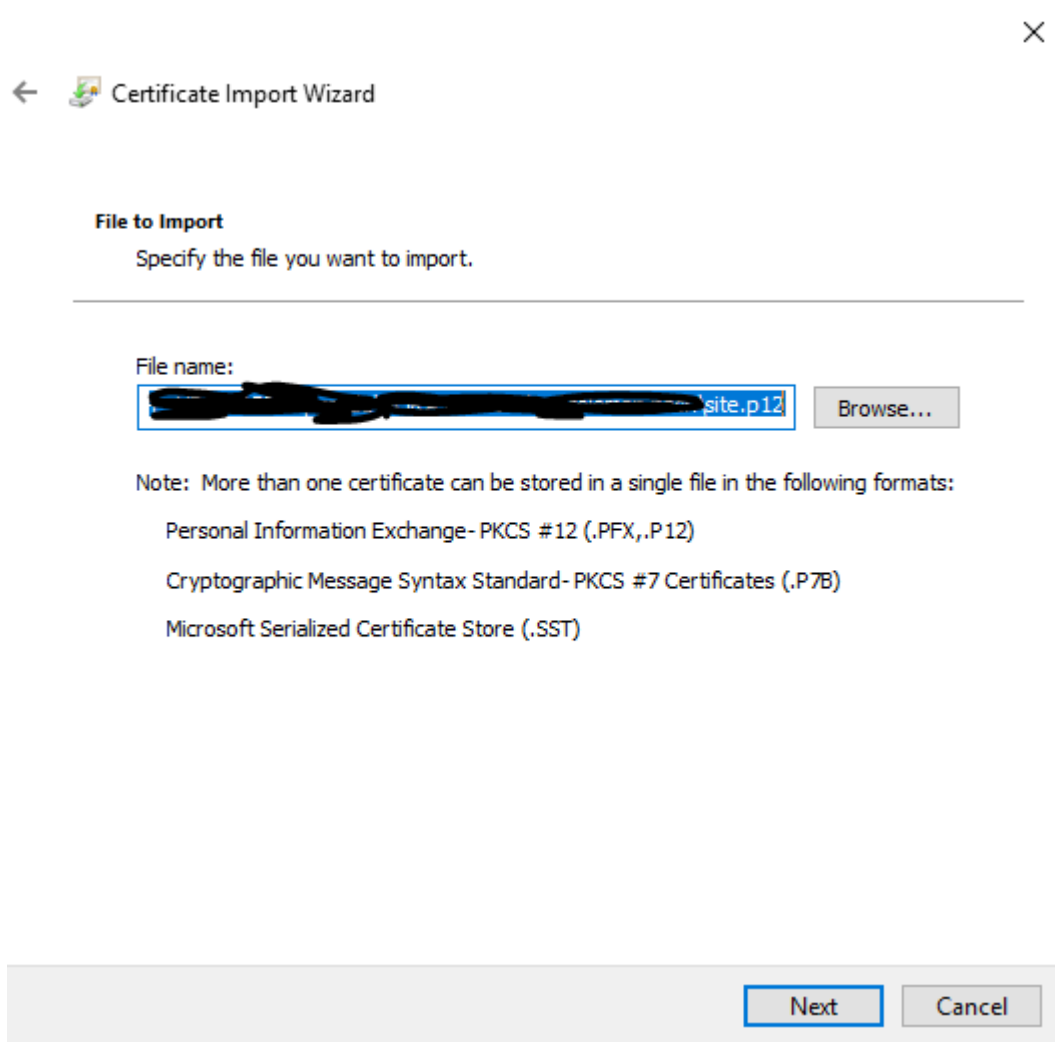


2. The Certificate Import Wizard will be displayed.



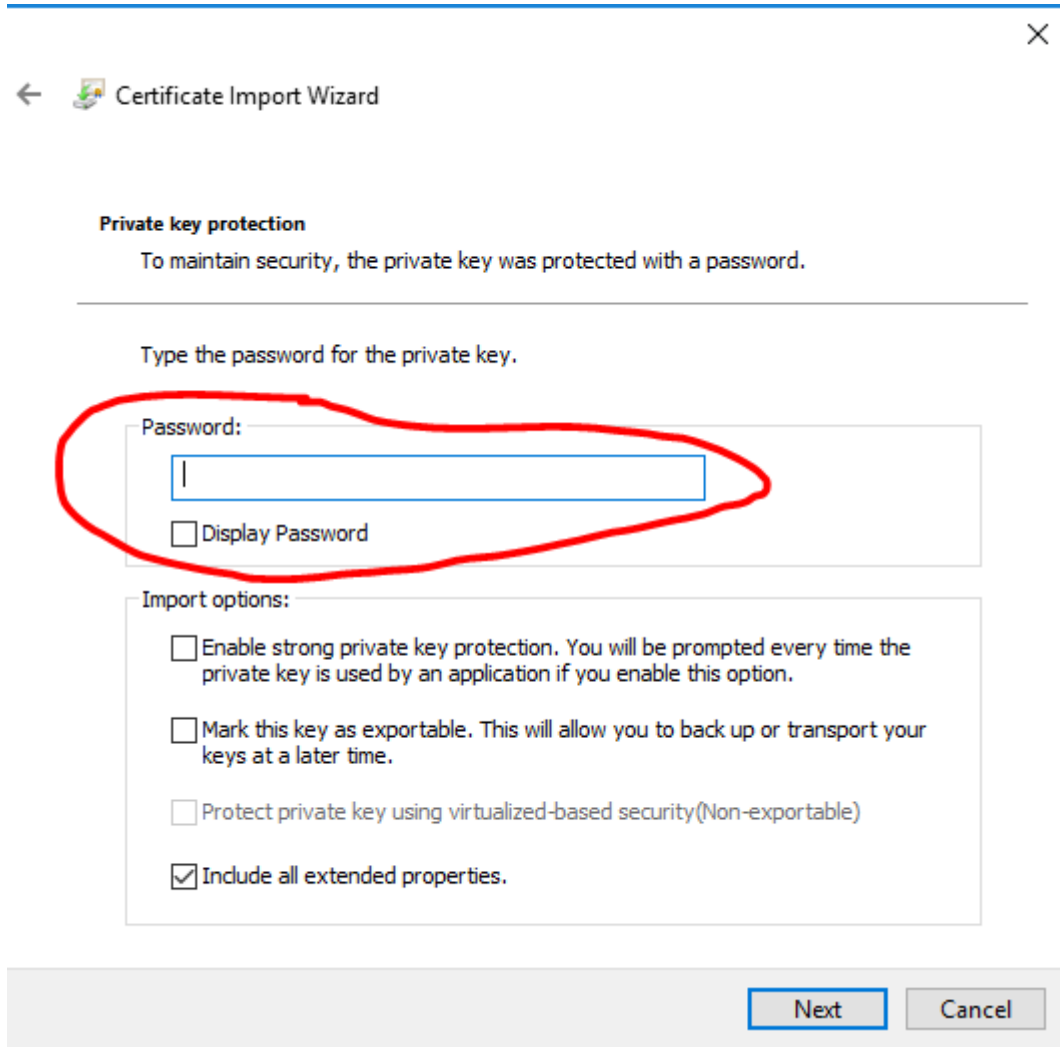
3. Choose "Current User" for the store location.
4. Click the "Next" button.

5. The location of the certificate file you selected will be displayed.



6. Click the "Next" button.

7. Type the password for the private key that was been provided to you with the digital certificate into the “Password” field.



← Certificate Import Wizard

Private key protection
To maintain security, the private key was protected with a password.

Type the password for the private key.

Password:

Display Password

Import options:

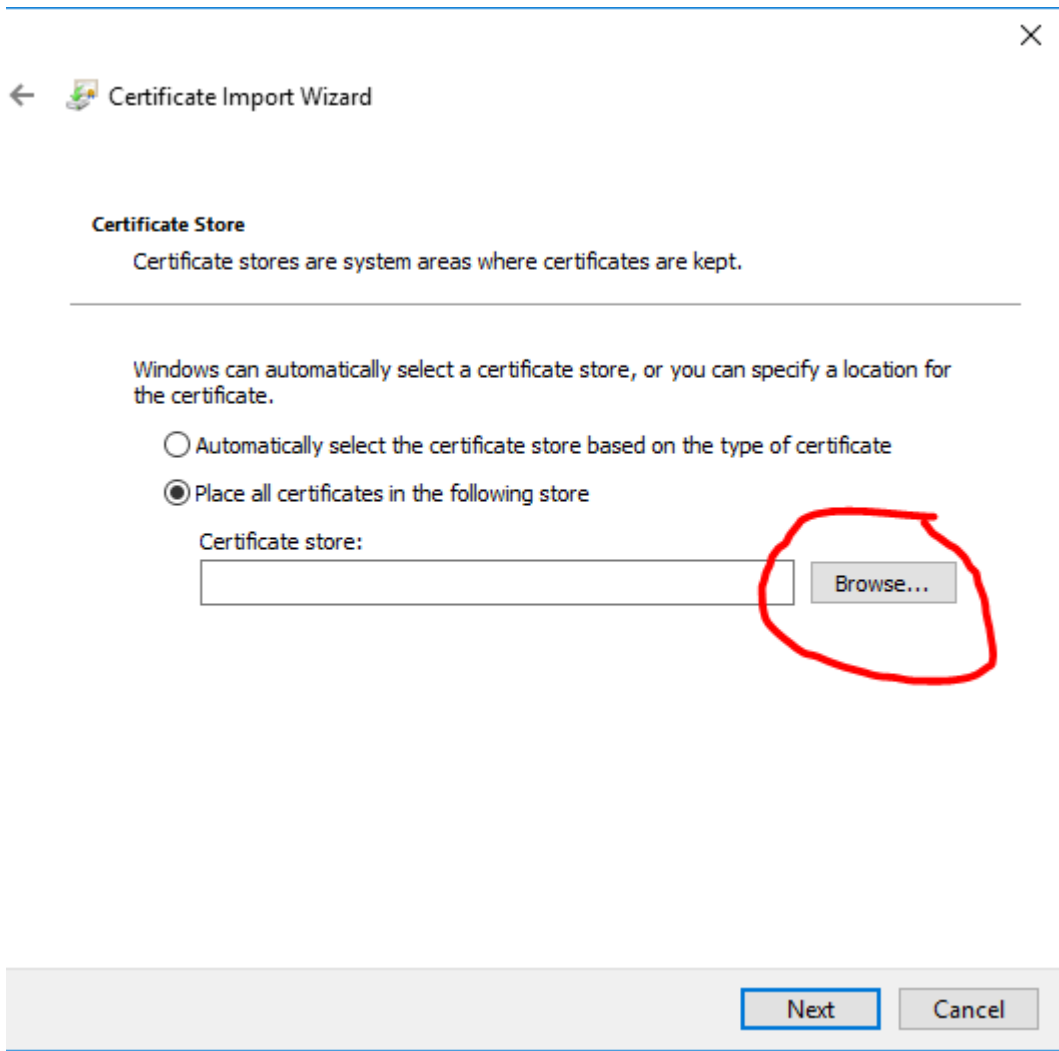
- Enable strong private key protection. You will be prompted every time the private key is used by an application if you enable this option.
- Mark this key as exportable. This will allow you to back up or transport your keys at a later time.
- Protect private key using virtualized-based security(Non-exportable)
- Include all extended properties.

Next Cancel

Note: If this is a shared user account, do not mark the private key as exportable, as anyone with access to the user account will be able to export the certificate and set a new certificate password.

8. Click the “Next” button.

9. Select the “Place all certificates in the following store” radio button.



← Certificate Import Wizard

Certificate Store
Certificate stores are system areas where certificates are kept.

Windows can automatically select a certificate store, or you can specify a location for the certificate.

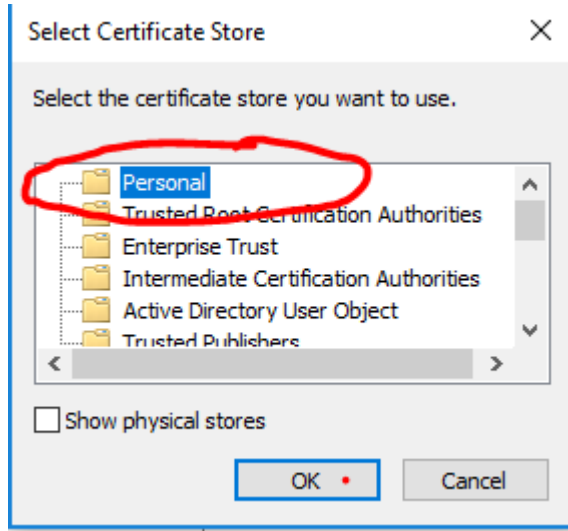
Automatically select the certificate store based on the type of certificate

Place all certificates in the following store

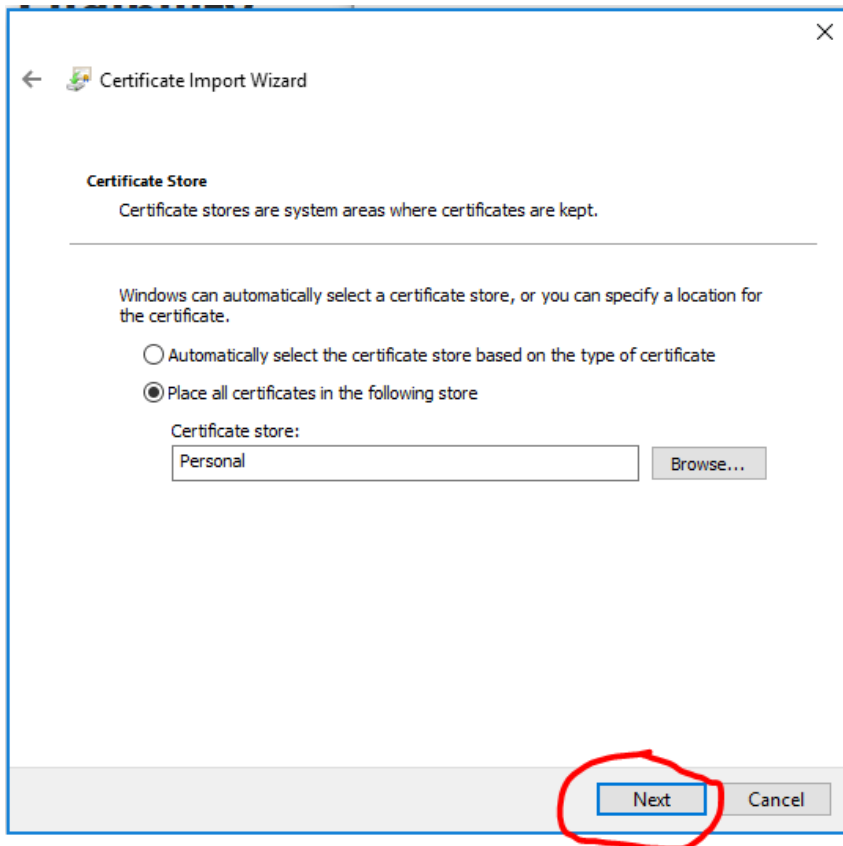
Certificate store:

10. Click the Browse button.

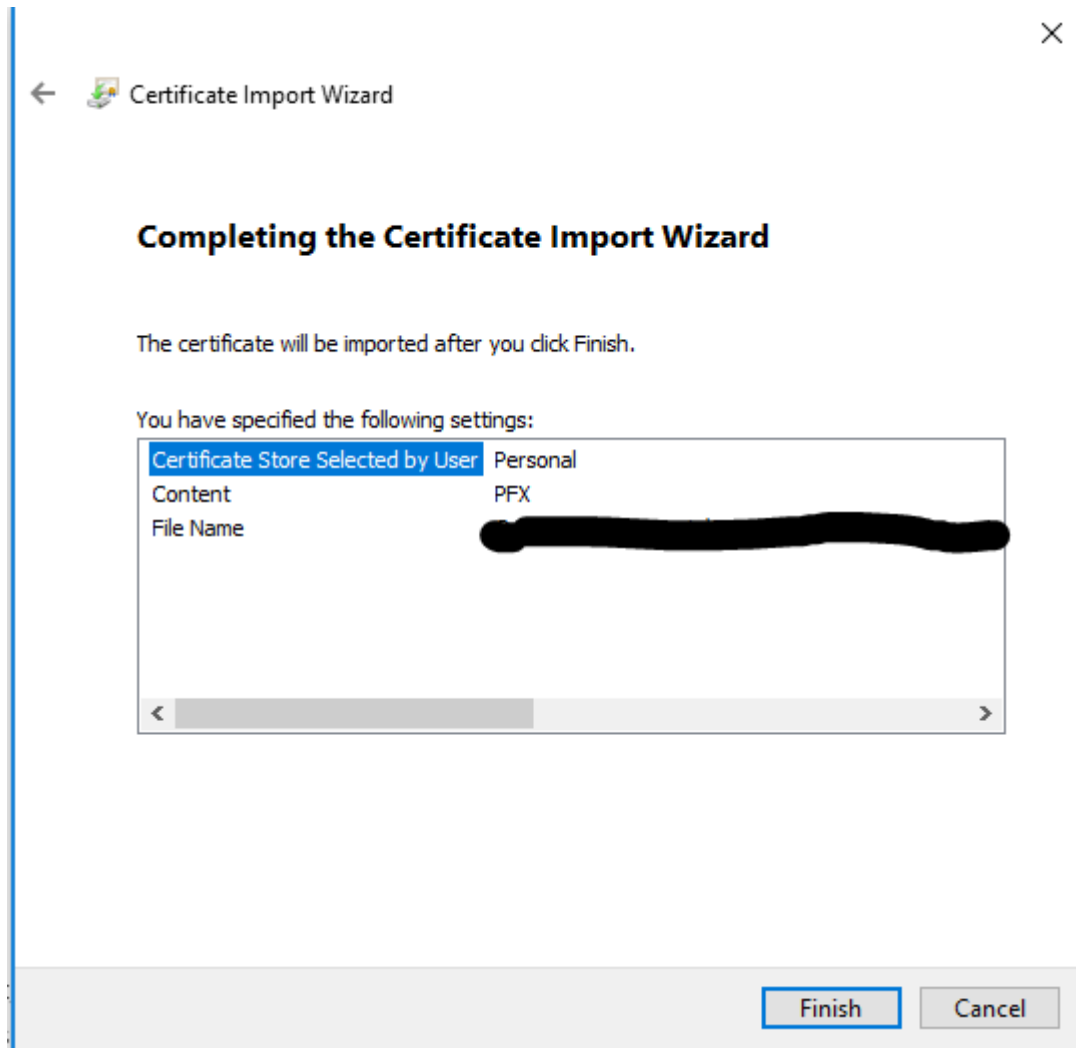
11. Choose the "Personal" store.



12. Click the Next button.



13. Click the Finish button.



Further Information

You can also install certificates directly in your browser. By default, this will update your Windows Certificate Store if you are using Microsoft Internet Explorer, Microsoft Edge or Google Chrome as your browser. Other browsers (e.g. Firefox) may use their own certificate store by default. <https://www.semphn.org.au/pki/> provides instructions for installing individual certificates (HPI-I certificates) in Firefox.

For more information about NASH PKI certificates, including information about how to obtain a NASH PKI certificate, visit the Department of Human Services – [Medicare website](#).

Alternatively, contact your IT support or the Pharmaceutical Services section of Health Protection Service via phone: (02) 5124 9208 or via email: pss@act.gov.au

Accessibility

If you have difficulty reading a standard printed document and would like an alternative format, please phone 13 22 81.



If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

For further accessibility information, visit: www.health.act.gov.au/accessibility

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