



Dear 

### **DECISION ON YOUR ACCESS APPLICATION**

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by ACT Health Directorate (ACTHD) on **Thursday 25 June 2020**.

This application requested access to:

*'I would like any documents relating to the cost of providing Mr Bradley Burch with a mobile phone, tablet or laptop or access to ACT PS systems (such as, but not limited, to CITRIX) from 1 October 2019 to date. Also any documents relating to the return of Mr Bradley Burch's IT equipment and any processes involved in inspecting/cleaning/formatting that equipment.'*

I am an Information Officer appointed by the Director-General of ACT Health Directorate (ACTHD) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. ACTHD was required to provide a decision on your access application by **Thursday 23 July 2020**.

I have identified one document holding the information within scope of your access application.

#### **Decisions**

I have decided to grant full access to the document. The document released to you are provided as Attachment B to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request; and
- The *Human Rights Act 2004*.

#### **Charges**

Processing charges are not applicable to this request.

#### **Disclosure Log**

Under section 28 of the FOI Act, ACTHD maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

#### **Ombudsman review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601  
Via email: [ACTFOI@ombudsman.gov.au](mailto:ACTFOI@ombudsman.gov.au)  
Website: [ombudsman.act.gov.au](http://ombudsman.act.gov.au)

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore St  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

**Further assistance**

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9833 or email [HealthFOI@act.gov.au](mailto:HealthFOI@act.gov.au).

Yours sincerely



John Fletcher  
**Executive Group Manager**  
Corporate & Governance

22 July 2020

**From:** [McNiven, Peter \(Health\)](#)  
**To:** [Nolan, Julie \(Health\)](#)  
**Subject:** RE: IT Issues and costs - FOI  
**Date:** Friday, 17 July 2020 10:59:59 AM

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Julie

The lease cost of a HP 1030 is \$54.99.

The Voice cost for the mobile phone was \$15/month and the data cost for the mobile phone was \$15/month.

There was also a Mobile Device Management charge at \$250- per annum.

There would also be a nominal charge for the standard desk phone, but I do not think this is part of this request.

I hope this answers the question.

regards

**Peter McNiven MACS Snr CP | Executive Branch Manager, Technology Operations**

Direct Phone: 02 5124 9066 | Direct Email: [peter.mcniven@act.gov.au](mailto:peter.mcniven@act.gov.au)

**Technology Operations | Digital Solutions Division | ACT Health Directorate | ACT Government**

**24/7 User Support:** 02 5124 5000 | Email: [Digital.Support@act.gov.au](mailto:Digital.Support@act.gov.au) | [healthhub.act.gov.au/technology](http://healthhub.act.gov.au/technology)

Level 2, 4 Bowes Street, Phillip ACT | GPO Box 825, Canberra City ACT 2601 | [health.act.gov.au](http://health.act.gov.au)

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**From:** Nolan, Julie (Health) <[Julie.Nolan@act.gov.au](mailto:Julie.Nolan@act.gov.au)>  
**Sent:** Friday, 17 July 2020 8:17 AM  
**To:** McNiven, Peter (Health) <[Peter.McNiven@act.gov.au](mailto:Peter.McNiven@act.gov.au)>  
**Subject:** RE: IT Issues and costs - FOI

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Thanks Peter – appreciate it. We will need to have this finalised by Monday (for clearance) – so please let me know who I can chase instead of you

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**From:** McNiven, Peter (Health) <[Peter.McNiven@act.gov.au](mailto:Peter.McNiven@act.gov.au)>  
**Sent:** Friday, 17 July 2020 8:15 AM  
**To:** Nolan, Julie (Health) <[Julie.Nolan@act.gov.au](mailto:Julie.Nolan@act.gov.au)>  
**Subject:** RE: IT Issues and costs - FOI

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Julie

I asked SSICT to provide details (I do not have full access to search for billing for all devices) and I have chased this up again.

Regards

**Peter McNiven MACS Snr CP | Executive Branch Manager, Technology Operations**

Direct Phone: 02 5124 9066 | Direct Email: [peter.mcniven@act.gov.au](mailto:peter.mcniven@act.gov.au)

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**From:** Nolan, Julie (Health) <[Julie.Nolan@act.gov.au](mailto:Julie.Nolan@act.gov.au)>  
**Sent:** Tuesday, 14 July 2020 2:44 PM  
**To:** McNiven, Peter (Health) <[Peter.McNiven@act.gov.au](mailto:Peter.McNiven@act.gov.au)>  
**Subject:** FW: IT Issues and costs - FOI

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Hi Peter,

Just keeping this one on your radar – if you could get it back to me by cob Thursday 16/7 that would be great

Thanks

Julie

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**From:** Nolan, Julie (Health)  
**Sent:** Friday, 3 July 2020 1:40 PM  
**To:** McNiven, Peter (Health) <[Peter.McNiven@act.gov.au](mailto:Peter.McNiven@act.gov.au)>  
**Subject:** IT Issues and costs - FOI

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Peter – as discussed

Thanks

Julie