

Individualising Care Pathways in abortion care

A collaborative Value-based healthcare program

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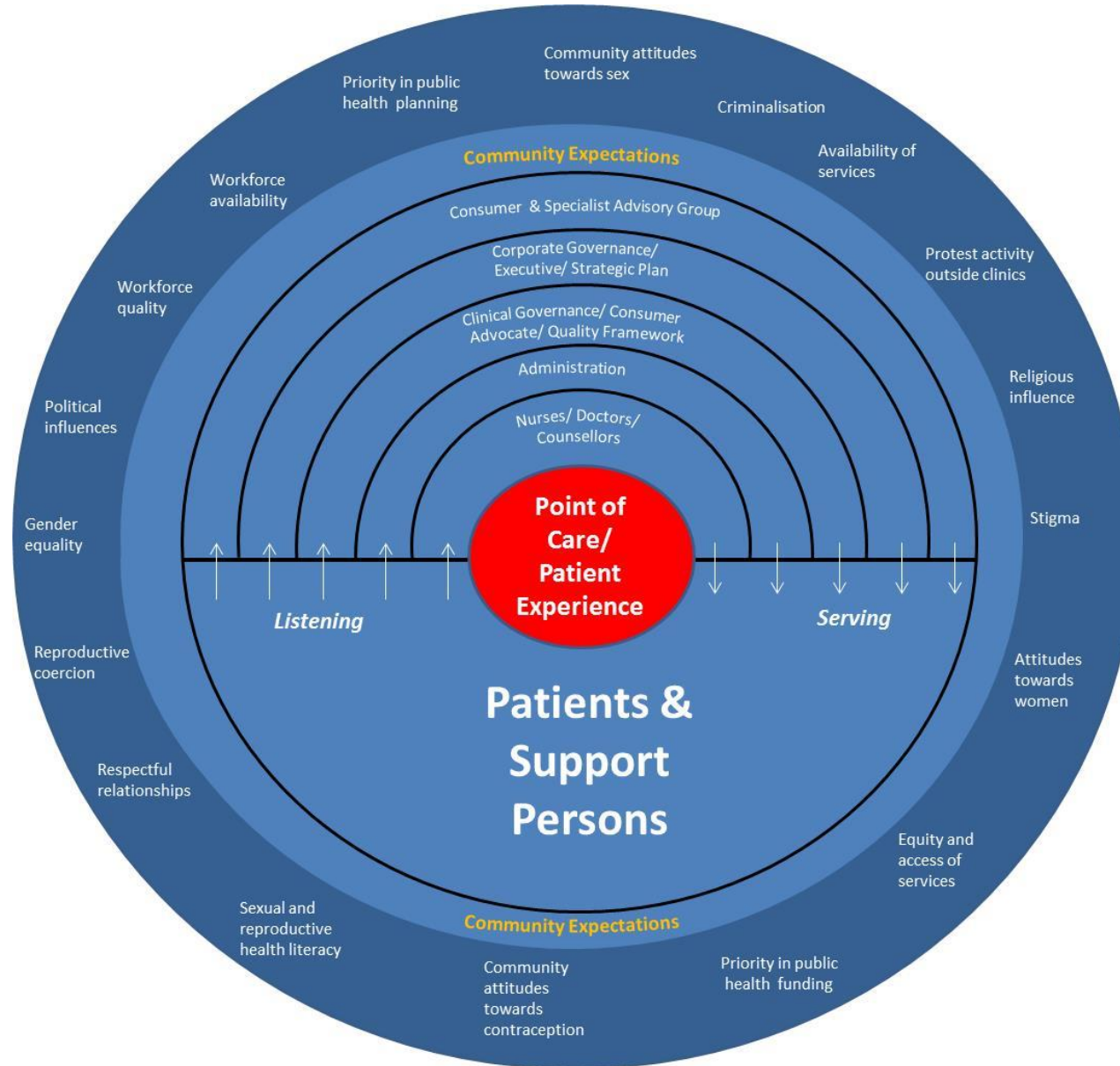
States &
Territories

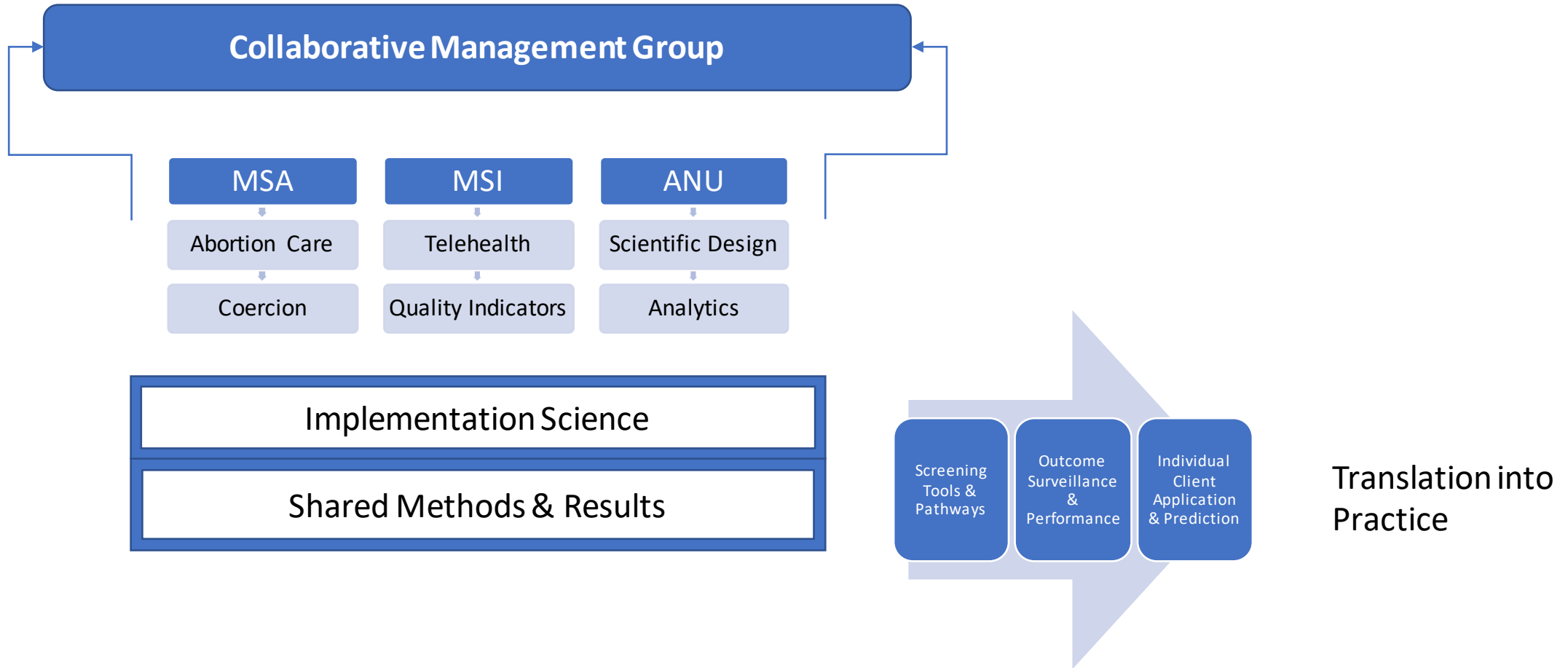
16
Clinics



260
Staff



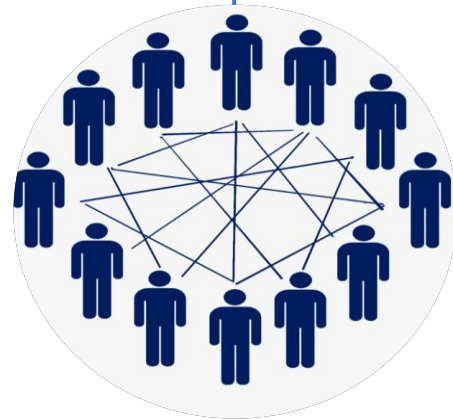




What are the guiding principles for effective collaboration?



Psychological safety & coherence



Transparent & sustainable governance processes



Strong internal and external communication



Approach conflict as a collaborator, not an adversary



Building Strategic Partnerships – the collaboration is greater than the Sum of the its parts

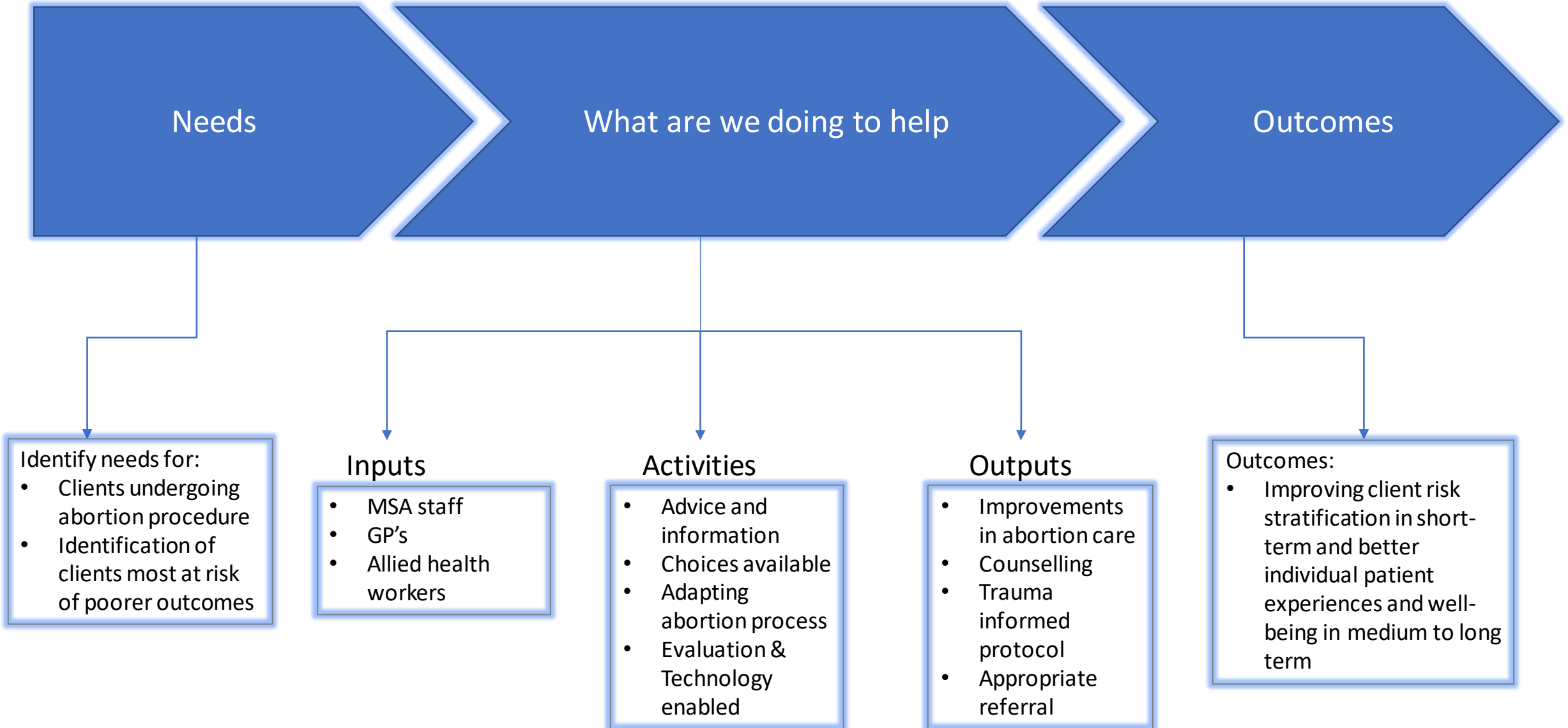
Optimise each person's health and well-being by co-delivering a fully integrated research-service-policy framework across Australia

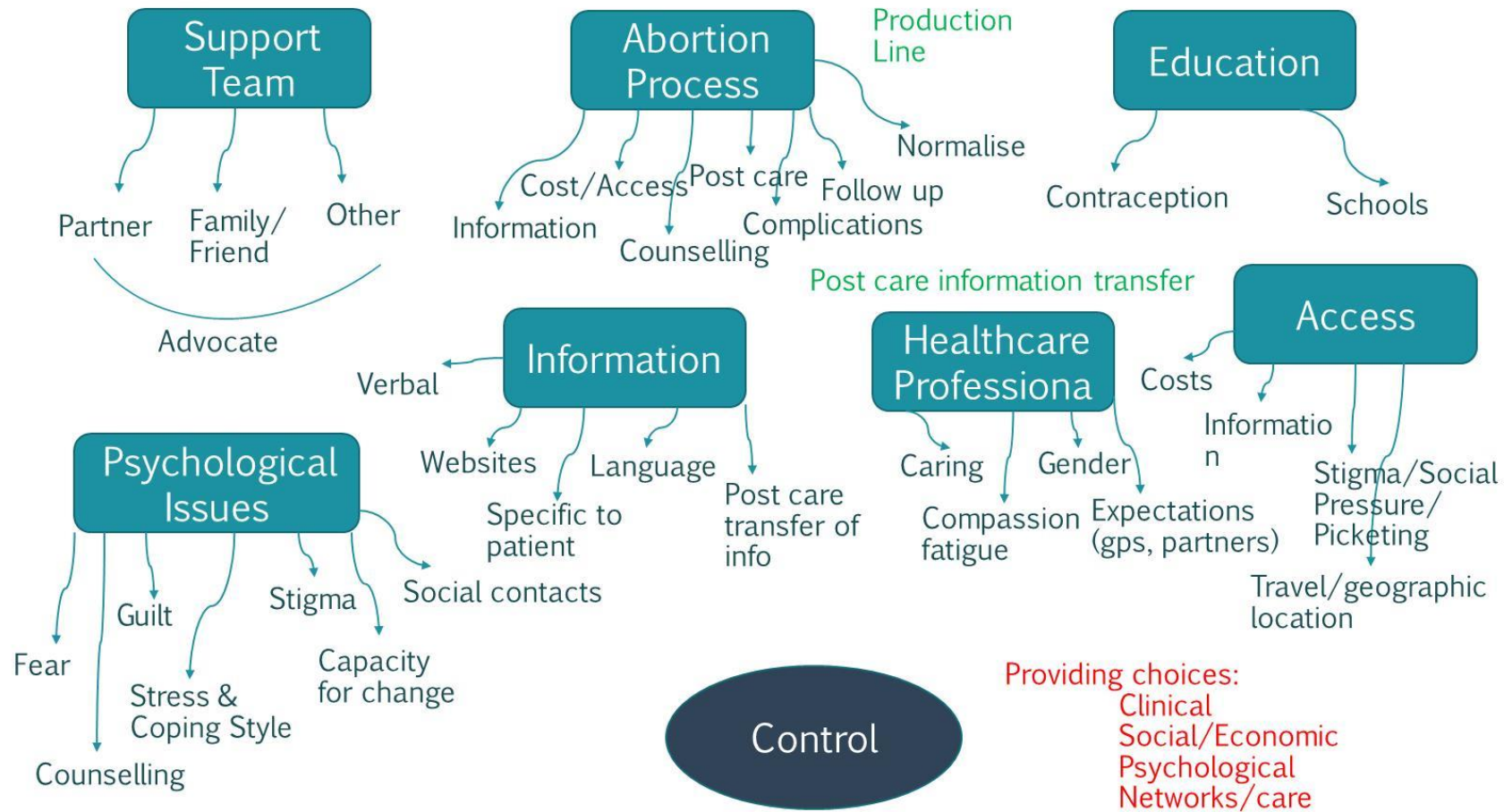
- Continuous process of quality improvement
- Attracts a workforce of committed, innovative, collaborative people focused on excellence
- By embedding research into the quality process there is a tangible return on investment (estimated CT return \$5 for every \$1 spent)
- Innovation goes hand in hand with the quality improvement with better use of technology, co-designed models of care, engagement of patients, carers, advocates and academics in the model, and evidence informed decision making harnessing better data and data architectures

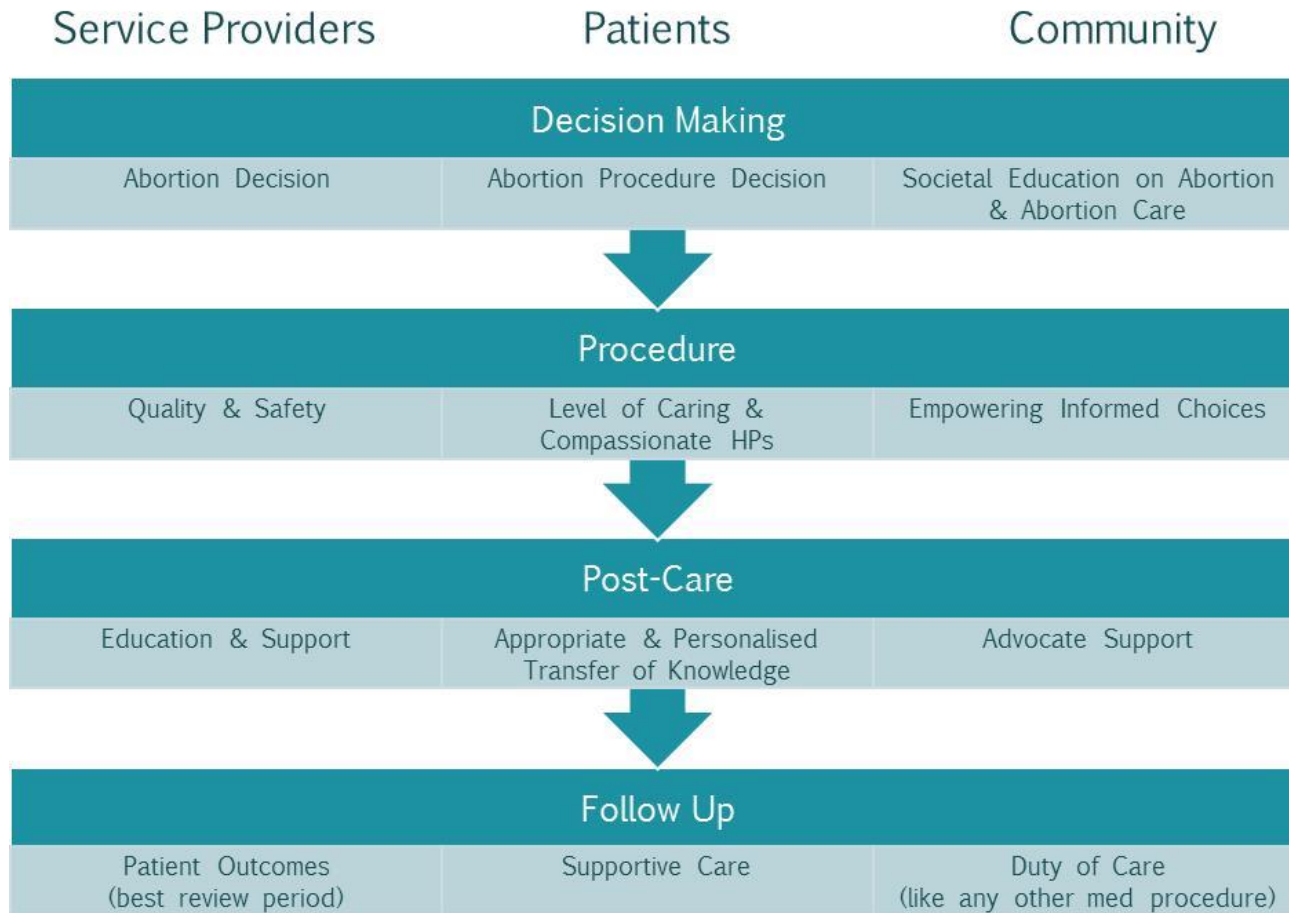
Maria Stopes Australia Value-based approach



Maria Stopes Australia Value-based approach







Customised to each individual Client

I can expect to:

Feel in control of my experiences during my visit to MSA

Feel cared for during my visit

Feel supported by MSA staff

Reduce my depression, anxiety or stress

Reduce feelings of guilt associated with my procedure

Feel I can cope with making decisions

Able to easily and at the right time access information

Have information provided in a format I like

Have affordable costs

Be able to understand clearly what I need to do to recover

Experience counselling that helps me to make better decisions

Feel support from family/partner/friends

To be satisfied with post procedure support

Receive referral information for my GP

Have no complications from the procedure

Easily return to my everyday life after the procedure

Customised to each individual Client

High value healthcare

Efficient Use of Resources to achieve the best

Health outcomes for the client's choices

**Using the most appropriate Care Mix, Care Integration
& Referrals**