

Opioid Maintenance Treatment (OMT) dose delivery during COVID-19: Information for community pharmacists and ADS nursing staff

Process for facilitating OMT delivery to clients who test positive to COVID-19

Follow this procedure for clients who test positive to COVID-19 and opt to nominate an agent to deliver their OMT.

1. Liaise with the patient and prescriber

- Ensure the prescriber has approval for an appropriate number of doses to be provided as 'unsupervised'.
- Confirm the number of unsupervised doses that may be delivered at one time.
- Assist the patient with nominating an agent. This can be:
 - a friend or family member of the client who is over the age of 18, and considered appropriate by both you and the prescriber; or
 - if the client is currently in residential rehabilitation or other Therapeutic Community, the relevant organisation can be nominated.
- Ensure the patient has access to a copy of the 'ACTHD information for OMT patients who test positive to COVID-19' and confirm they have understood its contents.
- Confirm the address where the patient will be living.

2. Liaise with the proposed agent

- For friends/family:
 - Confirm they are prepared to act as an agent;
 - Confirm they have access to the 'ACTHD Information for agents' and the OMT delivery procedure document and understand the contents; and
 - Ensure they complete and sign the agent consent form.
- For clients in residential rehabilitation or other therapeutic communities, contact those organisations directly.
- Ensure the organisation staff member completes and signs the agent consent form.

3. Confirm with the client

- Which agent will deliver medications.
- The address and the date of first delivery.

4. Prepare takeaway doses for collection on appropriate days

5. Provide doses to the agent for delivery

- Confirm the identity of the agent with photo identification.
- Double check the doses with the agent.
- You and the agent will sign the collection form.
- Once delivered, the agent will send a copy of the delivery form as arranged.
- If prescribed, or the pharmacist or nurse practitioner considers appropriate, provide naloxone with the delivery.

6. Store the relevant documents in the patient's file

If there are concerns regarding an agent nominated by the client, or any discrepancies between the doses the agent reports delivering, and what the client reports receiving, you should, notify the prescriber.

Accessibility

If you have difficulty reading a standard printed document and would like an alternative format, please phone 13 22 81.



If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

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