

Dear [REDACTED],

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by ACT Health Directorate (ACTHD) on **Friday 24 March 2023**.

This application requested access to:

LIMS (Laboratory information management system)

For each hospital within your Health Board, please provide:

- a. Who is your current LIMS (Laboratory information management system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous LIMS (Laboratory information management system) contract?
 - I. What was the tenure /length of the contract?
- c. When did you first implement a LIMS (Laboratory information management system) at each hospital within your trust?

RIS (Radiology Information System)

For each hospital within your Health Board, please provide:

- a. Who is your current RIS (Radiology Information System) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous RIS (Radiology information system) contract?
 - I. What was the tenure /length of the contract?
- c. When did you first implement a RIS (Radiology information system) at each hospital within your trust?

PACS (Picture archiving and communication system)

For each hospital within your Health Board, please provide:

- a. Who is your current PACS (Picture archiving and communication system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous PACS (Picture information and communication system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a PACS (Picture information and communication system) at each hospital within your trust?

OIS (Oncology information system)

For each hospital within your Health Board, please provide:

- a. Who is your current OIS (Oncology information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous OIS (Oncology information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement an OIS (Oncology information system) at each hospital within your trust?

MIS (Maternity information system)

For each hospital within your Health Board, please provide:

- a. Who is your current MIS (Maternity information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous MIS (Maternity information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a MIS (Maternity information system) at each hospital within your trust?

PIS (Pharmacy information system)

For each hospital within your Health Board, please provide:

- a. Who is your current PIS (Pharmacy information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous PIS (Pharmacy information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a PIS (Pharmacy information system) at each hospital within your trust?

NIS (Nurse information system)

For each hospital within your Health Board, please provide:

- a. Who is your current NIS (Nurse information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous NIS (Nurse information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a NIS (Nurse information system) at each hospital within your trust?

CIS (Clinical information system)

For each hospital within your Health Board, please provide:

- a. Who is your current CIS (Clinical information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?

- b. Who was the provider under the previous CIS (Clinical information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a CIS (Clinical information system) at each hospital within your trust?

FIS (Financial information system)

For each hospital within your Health Board, please provide:

- a. Who is your current FIS (Financial information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous FIS (Financial information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a FIS (Financial information system) at each hospital within your trust?

BBIS (Blood bank information system)

For each hospital within your Health Board, please provide:

- a. Who is your current BBIS (Blood bank information system) provider?
 - I. What is the overall contract value?
 - II. What is the tenure / length of the contract?
- b. Who was the provider under the previous BBIS (Blood bank information system) contract?
 - I. What was the tenure/length of the contract?
- c. When did you first implement a BBIS (Blood bank information system) at each hospital within your trust?

I am an Information Officer appointed by the Director-General of ACT Health Directorate (ACTHD) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. ACTHD was required to provide a decision on your access application by **Thursday 27 April 2023**.

The information has been extracted into one document holding the information within the scope of your access application. The document was created for the purpose of your request and captures information sourced from multiple Record Management Systems.

For your awareness and knowledge, all ACT Government contracts and procurements are published here: [Contracts Register - Procurement ACT](#).

Decisions

I have decided to grant full access to one document.

In reaching my access decision, I have taken the following into account:

- The FOI Act; and
- The contents of the documents that fall within the scope of your request.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, ACTHD maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman

GPO Box 442

CANBERRA ACT 2601

Via email: ACTFOI@ombudsman.gov.au

Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal

Level 4, 1 Moore St

GPO Box 370

Canberra City ACT 2601

Telephone: (02) 6207 1740

<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely,



Sandra Cook

A/g Chief Information Officer

Office of the Chief Information Officer

ACT Health Directorate

27 April 2023

*If all hospitals within the trust use then same system providers, then only fill out the table once and name each hospital being referred to on cell B6
If the hospitals use different systems, please copy the table below for each of the hospitals within your Health board*

The three public hospitals in Canberra use the same systems (Canberra Hospital, Calvary Public Hospital Bruce and University of Canberra Hospital)

Questions

Answer field >>

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	System catagories	
	LIMS (Laboratory information management system)	RIS (Radiology information system)
1. Does the Hospital have have the following systems?	Yes	Yes
a. If yes, who is the provider of the following systems?	Epic - Beaker module	Epic - Radiant module for the RIS
I. What is the overall contract value?	Epic is a package deal for all modules over 10 years it is \$126,283,075.00	Epic is a package deal for all modules over 10 years it is \$126,283,075.00
II. What is the tenure/length of the contract?	10 years (with +10 year extension periods)	10 years (with +10 year extension periods)
b. Who was the provider under the previous contract, for the following systems?	Kestral	AGFA RIS
I. What was the tenure/length of that contract?	27 years	4 years
c. When did you first implement the following systems at the hospital?	01-Jan-95	01-Jan-19

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PACS (Picture information and communication system)	OIS (Oncology information system)	MIS (Maternity information system)
Yes	Yes	Yes
AGFA - PACS	Epic - Beacon with Varian's ARIA product for Radiation Oncology	Epic - Stork module
This contract was originally for a RIS-PACS solution but with the implementation of Epic it is now for a PACS. Over 8 years value is \$15,327,395.52	Epic is a package deal for all modules over 10 years it is \$126,283,075.00. The Varian system costs \$1,036,825.90/ annum	Epic is a package deal for all modules over 10 years it is \$126,283,075.00
8 years	10 years(with +10 year extension periods)	10 years (with +10 year extension periods)
Siemens	CHARM	Birthing Outcomes System
8 years	8 years	8 years
Jan-09	01-Jun-15	01-Jan-16

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PIS (Pharmacy information system)	NIS (Nurse information system)	CIS (Clinical information system)
Yes	Yes	Yes
PharmHOS - Merlin/ MerlinMAP	EpicCare Inpatient and EpicCare Ambulatory	Epic Digital Health Record and Clinical Patient Folder (CPF) for historical notes
\$1,422,842.25 over 5 years 5 years	Epic is a package deal for all modules over 10 years it is \$126,283,075.00 10 years (with +10 year extension periods)	Epic is a package deal for all modules over 10 years it is \$126,283,075.00. Infomedix CPF is \$1,488,868.05 over 8 years 10 years (with +10 year extension periods) and 8 years
PharmHOS - Merlin, iPharmacy at Calvary	N/A	Orion Health Clinical Portal and CRIS system
5 years	N/A	25 years
Jan-12	12/11/2022	Portal in 2009 and CRIS in 1995

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FIS (Financial information system)	BBIS (Blood bank information system)
Yes	Yes
PBRC for health billing	Citadel Health
\$4,307,257.69 over 12 years	\$1,852,952.00 over 5 years
12 years	5 years
Platypus	Kestral
25 years	27 years
1996	1995