



ACT
Government

**Canberra Health
Services**

Ref FOI18-128



Dear 

Freedom of Information Request – FOI18-128

I refer to your application received by Canberra Health Services on 13 December 2018 in which you sought access to information under the *Freedom of Information Act 2016* (the FOI Act).

In your application you have requested:

“...documents related to safety issues in the Centenary Hospital for Women and Children and Calvary Public Hospital. Scope of FOI request related to Centenary Hospital for Women and Children and Calvary Public Hospital maintenance and safety issues:

- *Briefs provided to the Minister for Health and Wellbeing regarding Calvary Public Hospital and Centenary Hospital for Women and Children from 1 October 2018 to present;*
- *Reports and other documents provided to the Chief Executive Officer of Canberra Health Services regarding safety and maintenance issues at the Centenary Hospital for Women and Children and Calvary Public Hospital since 1 October 2018;*
- *Documents from all Work Health and Safety Committees on the Calvary Public Hospital and Centenary Hospital for Women and Children campus since 1 October 2018. This includes Tier Three, Tier Two and where appropriate Tier One committees”.*

I am an Information Officer appointed by the Chief Executive Officer under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Canberra Health Services was required to provide a decision on your access application by 5 February 2019. This date takes into account the extension you granted on 8 January 2019.

Decision on access

Searches were completed for relevant documents and seven documents were identified that fall within the scope of your request.

I have included as Attachment A to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

I have decided to grant full access to all relevant documents. The documents released to you are provided as Attachment B to this letter.

Charges

Processing charges are not applicable for this request under Section 107 (2) (e) of the Act.

Online publishing – disclosure log

Under section 28 of the Act, ACT Health maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the ACT Health disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: ACTFOI@ombudsman.gov.au.

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370

Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

If you have any queries concerning Canberra Health Service's processing of your request, or would like further information, please contact the FOI Coordinator on 5124 9829 or email HealthFOI@act.gov.au.



Colm Mooney
Executive Director
Infrastructure Management and Maintenance

5 February 2019

FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

| NAME | WHAT ARE THE PARAMETERS OF THE REQUEST | File No |
|--|--|-----------|
| <div style="background-color: black; width: 100px; height: 15px; margin-bottom: 5px;"></div> | <p>“...documents related to safety issues in the Centenary Hospital for Women and Children and Calvary Public Hospital. Scope of FOI request related to Centenary Hospital for Women and Children and Calvary Public Hospital maintenance and safety issues:</p> <ul style="list-style-type: none"> • Briefs provided to the Minister for Health and Wellbeing regarding Calvary Public Hospital and Centenary Hospital for Women and Children from 1 October 2018 to present; • Reports and other documents provided to the Chief Executive Officer of Canberra Health Services regarding safety and maintenance issues at the Centenary Hospital for Women and Children and Calvary Public Hospital since 1 October 2018; • Documents from all Work Health and Safety Committees on the Calvary Public Hospital and Centenary Hospital for Women and Children campus since 1 October 2018. This includes Tier Three, Tier Two and where appropriate Tier One committees”. | FOI18/128 |

| Document No | No of Folios | Description | Date | Status | Reason for non-release or deferral | Open Access release status |
|-------------|--------------|---|------------|--------|------------------------------------|----------------------------|
| 1 | 1 | Minister for Health and Wellbeing - Legislative Assembly Question Without Notice Taken on Notice – 27 November 2018 - Centenary Hospital for Women and Children - Maintenance | 07/12/2018 | Full | | Yes |
| 4 | 2 | Minister for Health and Wellbeing Legislative Assembly Question – Notice Paper 26 – 2 November 2018 – Question No. 2023 | 04/12/2018 | Full | | Yes |
| 2 | 3 | Legislative Assembly – Inquiry into referred 2017-18 Annual and Financial Reports – Answer to Question Taken on Notice – 16 November 2018 | 22/11/2018 | Full | | Yes |
| 3 | 4 - 5 | Annual Report Hearing Brief – Cladding – Centenary Hospital for | 16/11/2018 | Full | | Yes |

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|-------------------------|-------|---|------------|------|--|-----|
| | | Women and Children (date on brief incorrect) | | | | |
| 5 | 6 - 7 | Question Time Brief – Water Leaks in Centenary Hospital for Women and Children | 30/10/2018 | Full | | Yes |
| 6 | 8 - 9 | Annual Report Hearing Brief – Water Leaks in Centenary Hospital for Women and Children | 30/10/2018 | Full | | Yes |
| 7 | 10-11 | Question Time Brief – Water leaks in Centenary Hospital for Women and Children | 22/10/2018 | Full | | Yes |
| Total No of Docs | | | | | | |
| 7 | | | | | | |

MINISTER FOR HEALTH AND WELLBEING
Canberra Health Services

LEGISLATIVE ASSEMBLY QUESTION WITHOUT NOTICE TAKEN ON NOTICE

Tuesday 27 November 2018
Centenary Hospital for Women and Children – Maintenance

Mrs Jones: Asked the Minister for Health and Wellbeing

When was repair work done on the birthing suites at the Centenary Hospital for Women and Children?

Ms Fitzharris: The answer to the Members' question is:

Remediation works began in October 2017 and are expected to be complete in 2018. Five (5) ensuites have been completed so far with works ongoing in remaining ensuites.

Approved for circulation by the Minister for Health and Wellbeing, Meegan Fitzharris MLA

Signature:



Date:

7/12/18

MINISTER FOR HEALTH AND WELLBEING
LEGISLATIVE ASSEMBLY QUESTION



Notice Paper 26 – 2 November 2018

Question No. 2023

Mrs Dunne- Asked the Minister for Health and Wellbeing upon notice on 2 November 2018:

- (1) In relation to the answer to question on notice No 1867, what are the specific “identified issues” within the birthing suite that need addressing.
- (2) Why was it necessary to replace the spindle extensions with mixing valves.
- (3) What, specifically, has the investigation revealed that go to the cause that created the need for the works, as of the date on which this question was published in the Questions on Notice Paper.
- (4) When will the investigation, as to the cause that created the need for the works, be completed.
- (5) Have these issues been identified as ones that go to the building warranty period; if so, what negotiations are taking place with the builder in relation to rectification works; if not, why not.

Ms Fitzharris - The answer to the Member’s question is as follows:

Response:

- (1) The identified issues are water leaks and waterproofing issues within the birthing suite.
- (2) A hydraulic consultant has recommended the replacement of the spindle and spindle extension with mixing valves as part of the works.
- (3) The investigation has currently revealed that the issues identified at (1) have created the need for the works referred to at (2), as well as waterproofing works.
- (4) Investigation is still ongoing.
- (5) Investigation is still ongoing.

Approved for circulation to the Member and incorporation into Hansard.

Meegan Fitzharris MLA
Minister for Health and Wellbeing

Date: 6/12/18

This response required 520 minutes to complete at an approximate cost of \$761.70



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES
BEC CODY MLA (CHAIR), VICKI DUNNE MLA (DEPUTY CHAIR), CAROLINE LE COUTEUR MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
16 November 2018

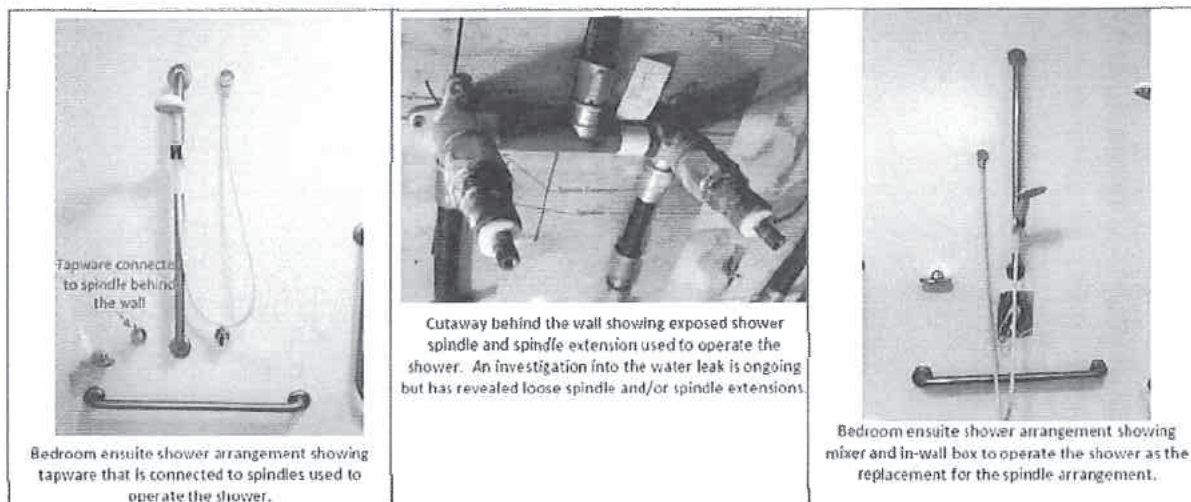
Asked by Mrs Dunne:

In relation to: Centenary Hospital for Women and Children

1. Provide a drawing of the spindle?

Ms Fitzharris: The answer to the Member's question is as follows:—

- 1.



Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 22/11/18

By the Minister for Health and Wellbeing, Meegan Fitzharris MLA

GBC18/688 - 62

Portfolio/s: Health and Wellbeing**ISSUE: CLADDING – CENTENARY HOSPITAL FOR WOMEN AND CHILDREN****Talking points:**

- Following a desktop audit and the subsequent assessment by independent fire safety consultants, Defire in July 2017, it was recommended to replace a portion of Aluminium Composite Panels (ACP) on the Centenary Hospital for Women and Children (CHWC) with an alternative suitable material.
- On 15 September 2017 a façade consultant, was appointed to prepare a scoping document/Statement of Requirements (SOR) for the replacement of ACP attached to specified areas of the CHWC building with Manteena appointed on 12 December 2017 to undertake the works.
- The Arcadis SOR was developed in consultation with key members of the Whole of Government (WHoG) ACP Review Group. Key members involved were:
 - ACT Fire and Rescue;
 - Environmental Planning and Sustainable Development Directorate;
 - Infrastructure Finance and Capital Works; and
 - ACT Health Directorate.
- Physical ACP panel replacement works commenced in late February 2018 following final material selection in early February 2018.
- On 8 March 2018 an issue was raised by fire consultant Defire about possible future updates of the National Construction Code (NCC) - Building Code of Australia (BCA). A meeting with key project stakeholders was convened on 15 March 2018, following which, confirmation of the acceptability of the chosen replacement material, Vitracore G2, was received from:
 - The Building Certifier, CBS;
 - ACT Fire and Rescue; and
 - Defire, (Manteena's fire consultant).

Cleared as complete and accurate: 18/01/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

ANNUAL REPORT HEARING BRIEF

- Works to replace the identified panels were completed on 11 July 2018 with Certificate of Occupancy and Use issued on 18 July 2018.
- The current value of all committed works and consultancies for the project is \$1,261,415 (GST Excl).
- ACT Health is working with the WHOG ACP Review Group to prepare for a detailed risk assessment of other ACT Health buildings identified to contain ACP façade materials.
- ACT Health and IFCW representatives attended a meeting of the Cladding Review Group on 7 June 2018 to discuss the latest status of the ACT detailed building assessment process.
- The Review Group has previously undertaken an audit of government buildings and identified a number of buildings that would benefit from further assessment. The Victorian Government has shared (in confidence and is not available for ACT to share) a draft risk assessment tool that the Review Group has been working with in order to develop a process and eventual tool that could be used for the ACT. The Victorian tool requires a range of inputs and decisions that influence the risk outcome. The Review Group has used this tool to develop a risk and building assessment process and consider it may be appropriate to trial this with one or two buildings that were identified in the initial audit.
- ACT Health has provided information to EPSDD to commence assessment of two health buildings: Building 12 at Canberra Hospital and Belconnen Community Health Centre.
- A timetable for completion of the Health buildings will be considered based on the findings of the initial assessment trial and a better understanding of the process (inputs, outputs, resourcing).

Cleared as complete and accurate: 18/01/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

QUESTION TIME BRIEF

GBC18/820

Portfolio/s: Health and Wellbeing

ISSUE: WATER LEAKS IN CENTENARY HOSPITAL FOR WOMEN AND CHILDREN

Talking points:

- Water leaks have been identified in three areas of the Centenary Hospital for Women and Children (CHWC) – Birthing Suites, Post Natal and Paediatric Wards.

Birthing Suites

- In February 2016, water leaks were identified in the Birthing Suites.
- Remediation activities commenced in October 2017. To date the remediation of five ensuites has been completed, with works in two ensuites underway and due for completion in late December 2018. The remaining nine ensuites will be completed in a staged strategy over the next 18 months.

Post Natal Ward

- In May 2018, water leaks were identified in the Post Natal Ward affecting two ensuites.
- Remediation works commenced in May 2018 and were completed in August 2018.

Paediatric Medical Ward

- In August 2018, water leaks were identified in the Paediatric Medical Ward (Block B, Level 1) affecting two rooms (three beds).
- The Paediatric Medical Ward was relocated to the Paediatric Surge Ward to avoid any disruption to clinical services. This meant that the surge capacity reduced from 12 beds to nine beds.

Cleared as complete and accurate: 30/10/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

QUESTION TIME BRIEF

- A remediation plan was implemented in consultation with the impacted clinical areas using existing contractor resources to expedite the required remediation works.
- The source of the leak was identified to be a pinhole in the hydraulic pipe work, and is not linked to other hydraulic fitting failures within CHWC. Remediation in the Paediatric Medical Ward is ongoing and expected to be completed by late December 2018.

Key Information

- Following the identification of a water leak in the wall cavity of an ensuite shower within the Birthing Suites, Canberra Health Services undertook immediate investigation into the source of the leak and rectification works.
- In parallel with the remediation works, a consultant was engaged to confirm the root cause of the leak which was identified as a leaking spindle (used to operate an in wall tap) extension.
- An inspection of shower units in the other Birthing Suites ensuites was undertaken, with all fittings tightened as a control measure to reduce the risk of water leaks.
- A staged remediation strategy was developed with Canberra Health Services and Women Youth and Children (WYC) team to undertake the remediation of the affected Birthing Suites ensuites which commenced in October 2017.
- Specialist consultants are engaged to perform ongoing testing to ensure patient safety is not compromised as a result of water leaks and any resulting mould contamination.
- Legal advice is being sought on a potential Industrial Special Risks insurance claim or third party recovery associated with the leaking spindle extension issue.
- Health Infrastructure Services are working closely with the Insurance Liaison Unit to progress a building claim relating to the identified issue in the Paediatrics Medical Ward.
- Whilst the remediation works in the Birthing Suites and Paediatrics Medical Ward are continuing, Canberra Health Services and WYC are discussing the coordination and construction approach for future works.

Cleared as complete and accurate: 30/10/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

GBC18/688 - 63

Portfolio/s: Health and Wellbeing

ISSUE: WATER LEAKS IN CENTENARY HOSPITAL FOR WOMEN AND CHILDREN

Talking points:

- Water leaks have been identified in three areas of the Centenary Hospital for Women and Children (CHWC) – Birthing Suites, Post Natal and Paediatric Wards.

Birthing Suites

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- Remediation activities commenced in October 2017. To date the remediation of five ensuites has been completed, with works in two ensuites underway and due for completion in late December 2018. The remaining nine ensuites will be completed in a staged strategy over the next 18 months.

Post Natal Ward

- In May 2018, water leaks were identified in the Post Natal Ward affecting two ensuites.
- Remediation works commenced in May 2018 and were completed in August 2018.

Paediatric Medical Ward

- In August 2018, water leaks were identified in the Paediatric Medical Ward (Block B, Level 1) affecting two rooms (three beds).
- The Paediatric Medical Ward was relocated to the Paediatric Surge Ward to avoid any disruption to clinical services. This meant that the surge capacity reduced from 12 beds to nine beds.

Cleared as complete and accurate: 30/10/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

ANNUAL REPORT HEARING BRIEF

- A remediation plan was implemented in consultation with the impacted clinical areas using existing contractor resources to expedite the required remediation works.
- The source of the leak was identified to be a pinhole in the hydraulic pipe work, and is not linked to other hydraulic fitting failures within CHWC. Remediation in the Paediatric Medical Ward is ongoing and expected to be completed by late December 2018.

Key Information

- Following the identification of a water leak in the wall cavity of an ensuite shower within the Birthing Suites, Canberra Health Services undertook immediate investigation into the source of the leak and rectification works.
- In parallel with the remediation works, a consultant was engaged to confirm the root cause of the leak which was identified as a leaking spindle (used to operate an in wall tap) extension.
- An inspection of shower units in the other Birthing Suites ensuites was undertaken, with all fittings tightened as a control measure to reduce the risk of water leaks.
- A staged remediation strategy was developed with Canberra Health Services and Women Youth and Children (WYC) team to undertake the remediation of the affected Birthing Suites ensuites which commenced in October 2017.
- Specialist consultants are engaged to perform ongoing testing to ensure patient safety is not compromised as a result of water leaks and any resulting mould contamination.
- Legal advice is being sought on a potential Industrial Special Risks insurance claim or third party recovery associated with the leaking spindle extension issue.
- Health Infrastructure Services are working closely with the Insurance Liaison Unit to progress a building claim relating to the identified issue in the Paediatrics Medical Ward.
- Whilst the remediation works in the Birthing Suites and Paediatrics Medical Ward are continuing, Canberra Health Services and WYC are discussing the coordination and construction approach for future works.

Cleared as complete and accurate: 30/10/2018
Cleared by: Chief Executive Officer Ext:
Information Officer name:
Contact Officer name: Colm Mooney Ext:
Lead Directorate: Health

QUESTION TIME BRIEF

GBC18/579

Portfolio/s: Health & Wellbeing

ISSUE: WATER LEAKS IN CENTENARY HOSPITAL FOR WOMEN AND CHILDREN

Talking points:

- Water leaks have been identified in three areas of the Centenary Hospital for Women and Children (CHWC) – Birthing Suites, Post Natal and Paediatric Wards.
- These leaks were identified in the Birthing Suites in February 2016, Post Natal in May 2018 and in the Paediatric Medical Ward in August 2018.
- Remediation in the Birthing Suites commenced in October 2017. To date the remediation of five ensuites has been completed. The remaining ensuites will be completed in a staged strategy over the next 18 months.
- Remediation works in the two affected ensuites in the Postnatal Ward commenced in May 2018 and were completed on 8 August 2018.
- On 3 August 2018 leaks were identified in the Paediatric Medical Ward (Block B, Level 1) affecting two rooms (three beds).
- The Paediatric Medical Ward was relocated to the Paediatric Surge Ward to avoid any disruption to clinical services. This has meant that the surge capacity has been reduced from 12 beds to 9 beds.
- Infrastructure Management and Maintenance implemented a remediation plan in consultation with the impacted clinical areas using existing on site contractor resources to expedite the required remediation works.
- The source of the leak was identified to be a pinhole in the hydraulic pipe work, and is not linked to other hydraulic fitting failures within CHWC. Remediation in the Paediatric Medical Ward is ongoing and expected to be completed by late December 2018.

Key Information

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|-----------------------------------|-------------------------|------------|
| Cleared as complete and accurate: | 22/10/2018 | |
| Cleared by: | Deputy Director-General | Ext: 52248 |
| Information Officer name: | Karen Doran | |
| Contact Officer name: | Colm Mooney | Ext: 79186 |
| Lead Directorate: | Health | |

TRIM Ref: GBC18/554

QUESTION TIME BRIEF

- Whilst the remediation works in the Birthing Suites and Paediatrics Medical Ward are continuing, ACT Health and Women Youth and Children (WYC) are discussing the coordination and construction approach for future works.

Background Information

- Following the identification of water leak in the wall cavity of an ensuite shower within the Birthing suites, ACT Health undertook immediate rectification and investigation into the source of the leak.
- In parallel with the room repair, a consultant was engaged by ACT Health to confirm the root cause of the leak which was identified as a leaking spindle (used to operate an in wall tap) extension.
- Following these works, an inspection of the shower units in the other Birthing Suites ensuites was undertaken, with all fittings being tightened in an attempt to stop any other leaks.
- A staged remediation strategy was developed with the WYC team to undertake the remediation of the affected Birthing Suites ensuites which commenced in October 2017.
- Specialist Consultants are engaged to perform ongoing testing to ensure patient safety is not compromised as a result of water leaks and any resulting mould contamination.
- Legal advice is being sought on a potential Industrial Special Risks (ISR) insurance claim or third party recovery associated with the leaking spindle extension issue.
- Management and Maintenance is working closely with the Insurance Liaison Unit to progress a building claim relating to the identified issue in the Paediatrics Medical Ward.

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|-----------------------------------|-------------------------|------------|
| Cleared as complete and accurate: | 22/10/2018 | |
| Cleared by: | Deputy Director-General | Ext: 52248 |
| Information Officer name: | Karen Doran | |
| Contact Officer name: | Colm Mooney | Ext: 79186 |
| Lead Directorate: | Health | |

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| TRIM Ref: | GBC18/554 |
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