

To: [REDACTED] [REDACTED] [REDACTED] [REDACTED]
 Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>;
 [REDACTED] [REDACTED] <[REDACTED] [REDACTED] [REDACTED] [REDACTED]> Griffiths, Jessica
 (Health) <Jessica.Griffiths@act.gov.au>; [REDACTED] [REDACTED] (Health) <[REDACTED] [REDACTED]>
 Subramaiah, Arvin <Arvin.Subramaiah@act.gov.au>; Integration Support (Health)
 <Integration.Support@act.gov.au>
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi [REDACTED]

We placed couple of orders (one from IDIS TEST and one from eOrders TEST1) either of them are flowing to each end.

MRN [REDACTED]
 IDIS Accession: [REDACTED]

It looks like something to do with **IDIS end** as IDIS direct orders are not going to ACT Rhapsody and eOrder ORMs are seen in ACT Rhapsody and order is not available in IDIS.

I have a confirmation from ACT Integration team that HIS ORM is connected to [REDACTED].

Please could you have a look?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology

Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: Arsavilli, Dev

Sent: Wednesday, 28 November 2018 11:41 AM

To: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Integration Support (Health)
 <Integration.Support@act.gov.au>

Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>;
 [REDACTED] [REDACTED] <[REDACTED] [REDACTED] [REDACTED] [REDACTED]>
 <[REDACTED] [REDACTED]>

Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Arvin,

Just speaking to [REDACTED] and noted that port 2221 is listening for ADT but nothing is going there. Also for ORM we need to use 2231.

INBOUND	PROD	TEST	DEV
HIS ADT	2220	2221	2223
HIS ORM	2230	2231	2323

Could you please check this?

Our ADT changes are going to Agfa DEV but not going to Agfa TEST.

Please see attached?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [mailto:[REDACTED]]

Sent: Friday, 23 November 2018 7:51 PM

To: [REDACTED] <[REDACTED]> Subramaiah, Arvin (Health)
<Arvin.Subramaiah@act.gov.au>; Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>;

[REDACTED] <[REDACTED]>

Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

All,

Changes for the Everlight process in Rhapsody have been moved to TEST.

Any issue with Rhapsody then please let me know.

Kind Regards,

[REDACTED]
[REDACTED]
T +32 3444 8413 | F +32 3 444 84 01 | M [REDACTED]

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<http://blog.agfahealthcare.com>

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From: [REDACTED]

Sent: vrijdag 23 november 2018 9:33

To: [REDACTED] <[REDACTED]> Subramaiah, Arvin (Health)
<Arvin.Subramaiah@act.gov.au>; Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>;

[REDACTED] <[REDACTED]>

Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

[REDACTED]

You can ignore the ORM In as this has not been used. Was there from an original design and not removed when we copied the list over.

HIS ORM In should be to eidc1tstconnect.act.gov.au :2321.

The fix for the Everlight ORU sending an ORM has not been moved TEST yet. I will be doing this today since it was approved. And also note that there is new **SCH ORM EI** out added for this. This already exists in Scheduling interfaces server.

Ports that were already communicated to ACT are the following (NOTE TRAIN is no longer configured and hence removed and also ORM IN):

Server addresses:

	PROD	TEST	DEV
ACT	healthedsrhapsody.act.gov.au	acthtstrhapsody.test.act.gov.au	acthtstrhapsody.test.act.gov.a
EI Interface	actentdicom.act.gov.au	eidc1tstcs.act.gov.au	eidc1tstcs.act.gov.au
SCH Interface	eidc1int01.act.gov.au	eidc1tstint.act.gov.au	eidc1devint.act.gov.au
EI Db	eidc1pacsdb.act.gov.au	eidc1tstpacsdb.act.gov.au	eidc1devpacsdb.act.gov.au
RIS Db	eidc1risdb.act.gov.au	eidc1tstrisdb.act.gov.au	eidc1devrisdb.act.gov.au

Agfa Rhapsody:

eidc1conn01.act.gov.au => Production

eidc1tstconnect.act.gov.au => Test, Train, Dev

Incoming ports used for each interface and system

INBOUND	PROD	TEST	DEV
HIS ADT	2220	2221	2223
HIS ORM	2230	2321	2323
HIS ORU	2240	2241	2243
EI ORU PDF	2410	2411	2413
EI ORU TXT	2400	2401	2403
EI ORU HLINK	2440	2441	2443
EI ORU FAX	2430	2431	2433
EI DFT	2420	2421	2423
SCH ORM	2300	2301	2303
OUTBOUND			
HIS ORM	2250	2251	2253
HIS ORU PDF	2270	2271	2273
HIS ORU TXT	2260	2261	2263
HIS ORU HLINK	2200	2201	2203
HIS ORU FAX	2290	2291	2293
HIS DFT	2280	2281	2283
SCH ADT	2220	2220	2220
SCH ORM	2230	2230	2230
SCH ORM EI	2240	2240	2240

Kind Regards,

[REDACTED]
[REDACTED]
[REDACTED]
T +32 3444 8413 | F +32 3 444 84 01 | M [REDACTED]

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From: [REDACTED]

Sent: vrijdag 23 november 2018 2:44

To: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Arsavilli, Dev

<Dev.Arsavilli@act.gov.au>; [REDACTED] <[REDACTED]>

Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>;

[REDACTED] <[REDACTED]>

Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Arvin,

The HIS inbound ORM comms points currently has port 2231 assigned, and also as noted before I cannot find an EI inbound ORM comms point in the 'Agfa' Rhapsody server.

I have copied [REDACTED] into the thread for visibility.

@ [REDACTED] : Could you please advise regarding the port usage for the HIS Inbound ORM comms point, and could you confirm if the EI inbound ORM comms point exist.. I do not see it when looking at the Test config in Rhapsody

Kind Regards,

[REDACTED]
M [REDACTED]

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<http://blog.agfahealthcare.com>

From: Subramaiah, Arvin (Health) [mailto:Arvin.Subramaiah@act.gov.au]
Sent: Friday, 23 November 2018 11:05 AM
To: [REDACTED] <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>; [REDACTED] <[REDACTED]>
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi [REDACTED]

I have gone back and checked the interface specs and can confirm that INBOUND port for ORM is 2231 in TEST it was 2233 in DEV.

Not sure if this means that you have to update your ports on your end?

Thank you.
Arvin

From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, 23 November 2018 10:53 AM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>; [REDACTED] [REDACTED]
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Dev,

I had a look at the Test environment config and checked/confirmed the comms points and their respective ports being used

From the table below, the HIS ORM inbound comms point runs on port 2231 not 2321, also I am not able to find an EI ORM inbound comms point.

INBOUND	TEST	TEST Confirmed
HIS ADT	2221	2221
HIS ORM	2321	2231

HIS ORU	2241	2241
EI ORM	2231	not found
EI ORU PDF	2411	2411
EI ORU TXT	2401	2401
EI ORU HLINK	2441	2441
EI ORU FAX	2431	2431
EI DFT	2421	2421
SCH ORM	2301	2301
OUTBOUND		
HIS ORM	2251	2251
HIS ORU PDF	2271	2271
HIS ORU TXT	2261	2261
HIS ORU HLINK	2201	2201
HIS ORU FAX	2291	2291
HIS DFT	2281	2281
SCH ADT	2220	2220
SCH ORM	2230	2230

Kind Regards,

[REDACTED]
M [REDACTED]

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<http://blog.agfahealthcare.com>

From: Arsavilli, Dev [<mailto:Dev.Arsavilli@act.gov.au>]

Sent: Friday, 23 November 2018 9:07 AM

To: [REDACTED] <[REDACTED]>

Cc: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Sheik, Rabbani

<Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>; [REDACTED]

<[REDACTED]>

Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi [REDACTED]

For SIT we will use your TEST(SIT) environment.

Currently we are using your DEV.

We need your fixes migrated to your TEST and we will connect to the TEST.

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, 23 November 2018 10:02 AM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>; [REDACTED] [REDACTED]
 <[REDACTED]>
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Dev,

From my perspective all interfaces/comms points are up and running in the Test(Dev) environment.

Kind Regards,

[REDACTED]
 M [REDACTED]

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<http://blog.agfahealthcare.com>

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]
Sent: Friday, 23 November 2018 8:56 AM
To: [REDACTED] [REDACTED] <[REDACTED]>
Cc: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Sheik, Rabbani <Rabbani.Sheik@act.gov.au>; Cowey, Michael <Michael.Cowey@act.gov.au>; [REDACTED] [REDACTED]
 <[REDACTED]>
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi [REDACTED]
 Good morning,
 Thank you for your good work yesterday.

Could you please confirm if all integration points are turned on your TEST (SIT) environment for a test from our integration team?

We are not doing any application testing but just will be checking the comm points.

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: Cowey, Michael
Sent: Friday, 23 November 2018 8:45 AM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: Subramaiah, Arvin (Health) <Arvin.Subramaiah@act.gov.au>; Sheik, Rabbani <Rabbani.Sheik@act.gov.au>
Subject: RE: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Dev,

My apologies, I'd mentioned it in the meeting yesterday but hadn't gotten to sending an email confirmation. All of the config for Rhapsody and Clinical Portal was migrated into TEST1 on Wednesday, we just need to test connections which will need confirmation from the AGFA side that they have all of their comm points running.

Regards,

Michael Cowey | a/g Senior Business Systems Manager

Phone: +61 2 6205 6927 | Mobile: [REDACTED] | Email: michael.cowey@act.gov.au

Health ICT | Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 2, 2-6 Bowes Street, Woden | GPO Box 11, Woden ACT 2606 | www.act.gov.au

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From: Arsavilli, Dev

Sent: Thursday, 22 November 2018 5:17 PM

To: Cowey, Michael <Michael.Cowey@act.gov.au>

Cc: Subramaih, Arvin (Health) <Arvin.Subramaih@act.gov.au>; Sheik, Rabbani <Rabbani.Sheik@act.gov.au>

Subject: IDIS Integration and Clinical Portal package install [SEC=UNCLASSIFIED]

Hi Michael,

Jess has just informed that the resolution Agfa provided has passed in all scenarios. She will send an update in the morning but it is all looking good at this stage.

Could you please update on the package installs when possible?

Would you need to test connections before we start smoke test? In regards to this do you need Agfa integration availability?

Thank you for your help,

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile: [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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<mime-attachment>

Heland, Rebecca (Health)

From: Arsavilli, Dev
Sent: Monday, 3 December 2018 10:56 AM
To: Kristine Lindner (Calvary)
Cc: Hammam Hijazi (Calvary); [REDACTED] [REDACTED] (Health); Barrett, Scott (Health); Griffiths, Jessica (Health); [REDACTED] [REDACTED] (Health)
Subject: RE: IDIS RIS/PACS Migration activities [SEC=UNCLASSIFIED]

Hi Hammam and Kristine,

Now we are starting to process the December delta. This will capture all the activities from 17 August 2018 to 30 November 2018.

Could you please make note of this new cut-off date for Delta?

Any changes to procedures that have completed on or before 30/11/2018 and any changes to reports that have been signed-off on or before this cut-off date will need to be tracked from now.

Any questions, please give [REDACTED] a ring.

[REDACTED] can be reached on [REDACTED]

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [REDACTED] (Health)
Sent: Tuesday, 21 August 2018 12:48 PM
To: Kristine Lindner (Calvary) <Kristine.Lindner@calvary-act.com.au>
Cc: Hammam Hijazi (Calvary) <Hammam.Hijazi@calvary-act.com.au>; Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: RE: IDIS RIS/PACS Migration activities [SEC=UNCLASSIFIED]

Hi Kristine,

Cancellations to ordered/scheduled exams **do not need to be tracked**.

At this stage we are only migrating exams that have either been completed or cancelled on or before the 17th of Aug.

Therefore any cancellation to completed exams will need tracking, but cancellation to ordered/scheduled exams will be migrated in the future as part of our planned delta migrations.

Let me know if you need any further details.

Kind Regards,

[REDACTED]

[REDACTED] | IDIS Data Migration Analyst - UCPH Digital Solutions Program

Mobile : [REDACTED] | Email: [REDACTED]@act.gov.au

From: Arsavilli, Dev
Sent: Tuesday, 21 August 2018 12:36 PM
To: [REDACTED] [REDACTED] (Health) <[REDACTED]@act.gov.au>

Cc: Kristine Lindner (Calvary) <Kristine.Lindner@calvary-act.com.au>; Hammam Hijazi (Calvary) <Hammam.Hijazi@calvary-act.com.au>

Subject: RE: IDIS RIS/PACS Migration activities [SEC=UNCLASSIFIED]

Hi [REDACTED]

Could you please see the email from Kristine and respond?

Kind Regards,

Dev

--
Dev Arsavilli | Project Manager
 Phone: 02 6174 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au
Future Capability and Governance Branch | Digital Solutions Division | Health Directorate | ACT Government
 2-6 Bowes Street, Phillip ACT | GPO Box 825, Canberra ACT 2601 | act.gov.au

From: Kristine Lindner [<mailto:Kristine.Lindner@calvary-act.com.au>]

Sent: Monday, 20 August 2018 4:16 PM

To: Hammam Hijazi (Calvary) <Hammam.Hijazi@calvary-act.com.au>; Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Subject: RE: IDIS RIS/PACS Migration activities [SEC=UNCLASSIFIED]

Hi Dev,

Can I just check, as per below request, if we cancel any online requests that were ordered on or before 17th August, but are sitting at ORDERED/PT CALLED FOR/BEGIN PROCEDURE status, do we need to document it as well?

Regards,

Kristine

Kristine Lindner
 Deputy Director Medical Imaging(CT/Xray)
 Medical Imaging Department



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
 P: 02 6201 6951 F: 02 6201 6145
 E: kristine.lindner@calvary-act.com.au
www.calvary-act.com.au

From: Arsavilli, Dev [<mailto:Dev.Arsavilli@act.gov.au>]

Sent: Friday, 17 August 2018 10:45 AM

To: Hammam Hijazi <Hammam.Hijazi@calvary-act.com.au>

Cc: Griffiths, Jessica <Jessica.Griffiths@act.gov.au>

Subject: IDIS RIS/PACS Migration activities [SEC=UNCLASSIFIED]

Hi Hammam,

We would like this message sent out as it suits for Calvary.

As of Monday, could we monitor?

- Any updates to patient records in RIS that are at the RESULT SIGNED OFF or CANCELLED status in RIS, completed on or before the 17th of August.

- Any updates to patient records that are at the End Procedure but do not have a report signed off (only updates to the record and not the report) – These will be problematic as all users have access to these cases as we consider a complete study to be RESULT SIGNED OFF status.
- Any addendums added to reports that are at the RESULT SIGNED OFF Status but have an addendum created after the 17th of August.

We are sending the following message out here at ACT. Could you please adopt it to the way it suits for Calvary?

Good Afternoon,

As part of the IDIS project data migration, all completed exams in Siemens RIS-PACS will be extracted from Siemens until Friday 17 August.

What does this mean: All exams completed on or before the 17th August 2018 that need any update performed will need to be passed onto the RIS-PACS team for example changing a financial class, addendums etc.

_____ team will keep a record of these changes to update them in IDIS at a later date.

_____ you have any questions please do not hesitate to contact _____.

Kind Regards,

Dev

Dev Arsavilli | Project Manager

Phone: 02 6174 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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Heland, Rebecca (Health)

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, 28 November 2018 3:04 PM
To: [REDACTED]
Cc: [REDACTED] Arsavilli, Dev; [REDACTED] (Health)
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]
Please see my response below.

Regards,
[REDACTED]

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, 28 November 2018 2:35 PM
To: [REDACTED]
Cc: [REDACTED] Arsavilli, Dev <Dev.Arsavilli@act.gov.au>;
[REDACTED] (Health) <[REDACTED]>
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hello [REDACTED]

Can you please confirm the following in relation the next delta milestone

- Do you want every MRN again if it is in the file even if it was given to you on the previous files?
Yes, please include all MRNs in the patient file which have associated records in the service and procedure files.
- Do you also want exams again if new addition to activity_study or scans?
No, do not include exams that were completed before the 17th of Aug(extracted in the previous round of migration), but have studies or scans added to, after that date. If it's easy for your team to flag such studies and scans while extracting data for this delta, please send it though, if not I can query the backup that will be provided to find any such studies or scans. The studies and the scans will have to be migrated manually.

Thank you
Kind Regards,

[REDACTED]
Siemens Healthcare Pty Ltd
160 Herring Road
Macquarie Park NSW 2113

Tel: +61 (0) 2 9491 5009
Mobile: [REDACTED]
Email: [REDACTED]
Internet: www.healthcare.siemens.com.au

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From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]
Sent: Tue, 27 November 2018 5:13 PM
To: [REDACTED] (SHS AP AUS CS IT)
Cc: [REDACTED] (Health); [REDACTED] (SHS AP AUS CS IT)
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Thank you [REDACTED]

[REDACTED] could you please plan your work for the days.
 What should we keep ready for you?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [mailto:[REDACTED]]
Sent: Tuesday, 27 November 2018 4:46 PM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> (Health) <[REDACTED]>
 [REDACTED] <[REDACTED]>
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi Dev

All confirmed from our side.

Best regards

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]
Sent: Monday, 26 November 2018 2:46 PM
To: [REDACTED] (SHS AP AUS CS IT)
Cc: [REDACTED] (Health); [REDACTED] (SHS AP AUS CS IT)
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Thank you for your email.

All good with the dates proposed.

We were only asking for delta backup if you could provide. **No issues with full backup.**

Please could you confirm your commitment of these dates as [REDACTED] and [REDACTED] are available for the project on consultation bases only so I would like to plan this well.

Thank you for your help,

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government

24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology

Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: [REDACTED] [mailto:[REDACTED]]

Sent: Friday, 23 November 2018 4:33 PM

To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: [REDACTED] <[REDACTED]> (Health) <[REDACTED]>
[REDACTED] <[REDACTED]>

Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi Dev

We have received some feedback from our RIS and PACS colleagues.

- Can we please push both deliveries by 1 day so it can fall on a business day as opposed to the weekend?
 - 4th and 5th December for first Delta delivery
 - 12th and 13th February for second Delta delivery
- Delta DB back-up for RIS – Please note that we can only provide a full back-up for the RIS. Is this OK from your side?

I will touch base with you Monday to discuss in detail. Apologies for the delay in responding, I have been on the road most of this week.

Have a good weekend.

Best regards

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]

Sent: Tuesday, 13 November 2018 5:23 PM

To: [REDACTED] (SHS AP AUS CS IT); [REDACTED] (Health)

Cc: Sunitha [REDACTED]

Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Attached please see the amended SoWs.

Please give me a ring to discuss the comments when possible?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [mailto:[REDACTED]]

Sent: Wednesday, 7 November 2018 2:25 PM

To: [REDACTED] (Health) <[REDACTED]>
 Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
 Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Yes, back on board today. How about 11:30am tomorrow or 3pm Friday?

Do we need [REDACTED] on the call?

Best regards

From: [REDACTED] (Health) [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 1:19 PM
To: [REDACTED] (SHS AP AUS CS IT)
Cc: Arsavilli, Dev
Subject: RE: Catch up [SEC=UNCLASSIFIED]

[REDACTED]

Just checking that you are back now and whether you are available for a catch-up and update. Dev and I are fairly flexible at the moment for tomorrow or Friday. If you propose some time options I can lock in a meeting.

Regards

[REDACTED] | IDIS Delivery Manager - UCH Digital Solutions Program

Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
 IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
 24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology
 Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: [REDACTED] (Health)
Sent: Friday, 2 November 2018 2:55 PM
To: [REDACTED] <[REDACTED]>
Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: Catch up [SEC=UNCLASSIFIED]

[REDACTED]

Dev and I would like to arrange a time for a quick catch up early next week, to bring you up-to-date on progress, latest schedule, our current thinking around the migration deltas, etc. We are flexible for pretty much any time on Monday or Tuesday morning if you have time available.

Regards

[REDACTED] | [REDACTED]
 Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]Pederick@act.gov.au
 IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
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immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

Heland, Rebecca (Health)

From: [REDACTED] <[REDACTED]>
Sent: Wednesday, 28 November 2018 10:15 AM
To: Arsavilli, Dev
Cc: [REDACTED] (Health)
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi Dev,

My plan is to work on the records that were excluded from the previous round of migration for the first couple of days while I am waiting for Siemens to provide the extracts for this delta.

Jess has a full list of records that were excluded with the corresponding actions needed against each of them to be able to migrate them. Could you please communicate with Jess and check if she has worked through the list to gather the missing information.

Also, could you get Jess to look into the changes that have been tracked by Scott's team so far, to identify if any migration work is needed from my end to implement these changes in the IDIS database.

Also, could you inform Scott of the cut-off date for this delta(30/11/2018), his team will need to start tracking changes to data corresponding to this date.

We will also need Jason(PMI team) to be available for a day, mid next week(after we receive the extracts from Siemens).

Regards,

From: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Sent: Tuesday, 27 November 2018 5:13 PM

To: [REDACTED] <[REDACTED]>

Cc: [REDACTED] <[REDACTED]> (Health) <[REDACTED]>

[REDACTED] <[REDACTED]>

Subject: RE: Catch up [SEC=UNCLASSIFIED]

Thank you [REDACTED]

[REDACTED] could you please plan your work for the days.

What should we keep ready for you?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: [REDACTED] [mailto:[REDACTED]]

Sent: Tuesday, 27 November 2018 4:46 PM

To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: [REDACTED] <[REDACTED]> (Health) <[REDACTED]>

[REDACTED] <[REDACTED]>

Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi Dev

All confirmed from our side.

Best regards

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]

Sent: Monday, 26 November 2018 2:46 PM

To: [REDACTED] (SHS AP AUS CS IT)

Cc: [REDACTED] (Health); [REDACTED] (SHS AP AUS CS IT)

Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Thank you for your email.

All good with the dates proposed.

We were only asking for delta backup if you could provide. **No issues with full backup.**

Please could you confirm your commitment of these dates as [REDACTED] and [REDACTED] are available for the project on consultation bases only so I would like to plan this well.

Thank you for your help,

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager

Phone: 02 5124 8729 | Mobile [REDACTED] | Email: Dev.Arsavilli@act.gov.au

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From: [REDACTED] [mailto:[REDACTED]]

Sent: Friday, 23 November 2018 4:33 PM

To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: [REDACTED] <[REDACTED]> (Health) <[REDACTED]>

Subject: RE: Catch up [SEC=UNCLASSIFIED]

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We have received some feedback from our RIS and PACS colleagues.

- Can we please push both deliveries by 1 day so it can fall on a business day as opposed to the weekend?
 - 4th and 5th December for first Delta delivery
 - 12th and 13th February for second Delta delivery
- Delta DB back-up for RIS – Please note that we can only provide a full back-up for the RIS. Is this OK from your side?

I will touch base with you Monday to discuss in detail. Apologies for the delay in responding, I have been on the road most of this week.

Have a good weekend.

Best regards

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]
Sent: Tuesday, 13 November 2018 5:23 PM
To: [REDACTED] (SHS AP AUS CS IT); [REDACTED] (Health)
Cc: [REDACTED]
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Attached please see the amended SoWs.
Please give me a ring to discuss the comments when possible?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager
 Phone: 02 5124 8729 | Mobile: [REDACTED] | Email: Dev.Arsavilli@act.gov.au
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From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 2:25 PM
To: [REDACTED] (Health) <[REDACTED]>
Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Yes, back on board today. How about 11:30am tomorrow or 3pm Friday?

Do we need [REDACTED] on the call?

Best regards

From: [REDACTED] (Health) [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 1:19 PM
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Subject: RE: Catch up [SEC=UNCLASSIFIED]

Just checking that you are back now and whether you are available for a catch-up and update. Dev and I are fairly flexible at the moment for tomorrow or Friday. If you propose some time options I can lock in a meeting.

Regards

[REDACTED] | [REDACTED]
 Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
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From: [REDACTED] (Health)
Sent: Friday, 2 November 2018 2:55 PM
To: [REDACTED] <[REDACTED]>
Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: Catch up [SEC=UNCLASSIFIED]

[REDACTED]

Dev and I would like to arrange a time for a quick catch up early next week, to bring you up-to-date on progress, latest schedule, our current thinking around the migration deltas, etc. We are flexible for pretty much any time on Monday or Tuesday morning if you have time available.

Regards

[REDACTED]

[REDACTED] | [REDACTED]
Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
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Project Control Working Group Meeting Minutes

15:00 – 16:00, Tuesday 27 November 2018

Venue: Medical Imaging Conference Room

Item	Agenda Item	Purpose	Name	Papers
1	Acknowledgement of Country		Chair	
2	Attendance and apologies	Note	Chair	
3	Minutes from previous meeting	Approve	Chair	
4	Action & Status Report	Update	Chair	
5	Project update	Update	Dev	
6	Agfa status update	Discuss	██████	
7	Risks & Issues Report <ul style="list-style-type: none"> • End User Training Options • UMIC Interface Issues • Data Migration Issues • Completed External Reports not triggering from IDIS to downstream systems 	Tabled	Dev	
8	IDIS CUWG	Update	Dev	
9	Other Business	Discuss	All	
10	Meeting Close		Chair	

Next meeting: 11 December 2018

Attendance/Apologies

Name	Role	✓, Ap, or *
Mark Duggan	MD Executive Sponsor, Director, Medical Imaging	Ap
Peter O'Halloran	POH Chief Information Officer	Ap

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Sandra Cook	SC	Director, Future Capability and Governance - Chair	✓
Scott Barrett	SB	RIS-PACS Manager	✓
Kate Saunder	KS	CHS Chief Radiographer	Ap
Andrew Kondakis	AK	SSICT Health ICT Manager	Ap
Phil Suthern	PS	Calvary ICT Manager	✓
Nick Crossley	NC	SSICT Program Manager (Health ICT)	✓
Hammam Hijazi	HH	CH Director of Medical Imaging	✓
Bridie Player	BP	CHHS Radiographer	✓
Dev Arsavilli	DA	IDIS Project Manager	✓
Jessica Griffiths	JG	IDIS Project - SME	✓
██████████	██	IDIS Project – Delivery Manager	✓
Trevor Croft	NC	IDIS SSICT Project Manager	✓
██████████	██	Agfa Project Manager	✓
██████████	██	Agfa Services Manager	Ap
Secretariat			
Darcy Row	DR	IDIS Project – Project Coordinator	✓

2. Attendance and apologies

- Apologies: MD, POH, KS, AK, GD

3. Minutes from previous meeting

- Minutes from previous meeting confirmed.

4. Actions and status report

Action Number	Action Description	Person Responsible	Due Date	Status
20181016-01	Cutover Planning	Dev Arsavilli	27/11/2018	Closed
20181016-02	Calvary Radiologist list for Training	Hammam Hijazi	27/11/2018	Closed
20181016-03	JMO contacts for review eLearning	Sandra Cook	27/11/2018	Open

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20181016-04	My Health Record Test DB – discuss with [REDACTED] and Belinda Harris	Dev Arsavilli	27/11/2018	Closed
20181016-05	Discuss trainer availability with Matt Goldrick for End User Training	Dev Arsavilli	27/11/2018	Closed
20181016-06	Meeting with Dr Cockburn	Jess Griffiths	27/11/2018	Closed

- Action 1 from 16102018 meeting – DA I have prepared this and will present it later. This action can be closed.
- Action 2 from 16102018 meeting – HH This has been completed. This action can be closed.
- Action 3 from 16102018 meeting – SC I haven't done this yet, but I will do this soon.
- Action 4 from 16102018 meeting – DA We spoke to Belinda and Sarah and gave them all the details they needed but will require further details required from PMI. SC Has this been tested? DA Not yet, and this won't be in SIT. They are still working on this piece of work. Michael will put this in a second package and test separately. Michael and MKM met with me yesterday to discuss this. This action can be closed.
- Action 5 from 16102018 meeting – DA We have changed the training delivery method; I will present this later. This action can be closed.
- Action 6 from 16102018 meeting – SC This meeting has happened. This action can be closed.

5. Project update

- DA We have done a lot of testing of the individual interfaces across several different scenarios, for both TCH and Calvary Public. SIT was scheduled to start last Thursday, but when Agfa were ready to re-test one of the defects our eOrders was down. Yesterday [REDACTED] was unable to progress this, but today it is being actioned. Once this defect is fixed we will migrate the fixes to the TEST environment and start smoke testing.
- DA SIT will go for all of December and UAT will take place in January. eLearning will be made available to staff from mid-January.
- DA All of the eLearning modules for scheduling, Calvary referrer, ED workflow and acquisition have been developed and are being reviewed. The last module to be drafted is for medical secretaries. They are being reviewed and updated concurrently. The foundation training modules were developed by our trainer and have been approved by business months ago.
- DA Everlight has a significant issue which I will discuss later. We are working with Calvary about the UMIC interface. Because of these two issues we are starting SIT two days late. We hope to make up for this delay during SIT, as we don't have much contingency in the schedule. SC Do you know how much contingency we have? DA It was four days last week, but it's now two days.
- DA Data migration is slowing because the Siemens servers can't handle the increased workload and we have had to reduce the thread count. SC What does this mean for us? TP A majority of the past four years of images are already in IDIS, with 40% migrated as of Friday last week. SB We have asked Siemens if there is anything we can do to alleviate these issues, but they were unable to offer any solutions.
- SB We will also need to consider pausing data migration during shutdown period as no one will be here to monitor the system. SC I agree, I think the best option is to pause the migration over the shutdown period.

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Decision	IDIS DICOM migration to pause over the shutdown period.
----------	---

- DA We will also need to revisit the on-demand image retrieval function because it's likely that some of the older images will not be on IDIS at go-live. SC Do we make this available to everyone or a restricted group? SB I think we just make it available to everyone. SC Lets make it a decision that we stop it over shutdown period (24 Dec – 2 Feb)

6. Agfa status update

- DL Nothing further to add.

7. Risks and issues report

- End user training options
 - DA Our trainer resigned after completing the training manuals. We met with the training team and the MI departments at TCH and Calvary Public. We presented a few options to all parties, with combinations of eLearning, face-to-face training, targeted training or auditorium style face-to-face training. TCH has opted to have the auditorium training (as a pre-req for system access) with supplementary eLearning. Calvary Public have opted to have group workshops in addition to eLearning. This puts us in a better position as the training team didn't have enough resources to provide full face-to-face for everyone.
 - SC What about for radiologists? JG The radiologists will have one-to-one training from Agfa. SC Radiographers? JG They would attend the auditorium training sessions and completing eLearning, as with the nurses and admin staff.
 - DA All of the modality team leads have had IDIS deployed on their workstations and are free to play with it, hopefully meaning the reviewed eLearning modules are robust.
 - SC How many training sessions will Calvary Public need? HH We can't release everyone at once, so we will have to roster this carefully.

Decision	IDIS Training delivery methods for TCH and Calvary Public Hospital endorsed
----------	---

- UMIC interface issues
 - DA The original requirements detailed a like-for-like replacement of the current UMIC interface. Currently UMIC staff have almost system administrator access to Siemens, with the ability to match reports and fix errors. With the IDIS system we don't want to give this level of access to external companies or people who haven't had the requisite training.
 - DA We assessed the workflows and functionality of this interface and came up with two options. 1. Adopt a paper-based workflow and have the images viewable in the UMIC viewer. 2. Build an interface and have Calvary MI staff match the images to IDIS PACS.
 - ■ UMIC are not able to accept electronic orders, so this wasn't an option.
 - HH When I spoke to DA and JG about this, having this as part of the Calvary MI workload is taking on extra risk and adds work for us to match the images to IDIS. I support the first option whereby we adopt the paper-based workflow. I have sent this up to Frank Bowden for him to decide on. I'll push for paper-based approach, but I won't be the decision maker on this. I should have an answer for this next week sometime.
- Data migration issues
 - Discussed earlier in the meeting.
- External report triggering to downstream systems



- DA This issue came up when we were testing Everlight. When Everlight reports come back to IDIS, the first issue was that they weren't being marked as complete. [REDACTED] from Agfa advised that they can fix this issue, but the reports will not be automatically sent to downstream systems (CRIS, Clinical Portal etc.). There is significant amount of Everlight reports and manually triggering this process for each report would be untenable. JG I got the numbers TCH last month and we did an average of 144 Everlight cases per day. We can't be go-live with the current solution, we need the Everlight reports to automatically trigger a report to be sent to downstream systems. DA We move into SIT awaiting a permanent solution.
- DL The reason for this behaviour is because Enterprise Imaging is not intended to be an integration engine, it should only be a receiving system. SC IDIS is to be our source system and Rhapsody doesn't send anything without IDIS telling it to. SB Why can't the completion flag be the thing that triggers the images/report being sent out to downstream systems? TP We are asking that it builds reports in IDIS and send it to external systems as if it were completed by Canberra Health Services. SB I am confident that this is detailed in our statement of requirements. DL I have known about this application behaviour from previous projects, so I am surprised that you were not made aware about this at an earlier date. SB It would necessitate my team hiring someone 24/7 to trigger messages when they are received, it's not really an option. SC This will have to be part of our go/no go criteria, as this is not an acceptable workflow as currently configured. We need to organise a meeting with your technical staff to understand what is required, and what the possible solutions are. DL I would suggest this issue is raised at the next integration meeting, which is to be held on Thursday morning with [REDACTED]

8. IDIS CUWG

- DA We presented our cutover weekend plan to CUWG group last week. The plan has been amended to reduce the amount of downtime as much as possible.
- SB The final delta, which covers reports over the cutover weekend, will need to be completed before being migrated. SC Do we maybe want to have internal radiologists here on this weekend to complete this work? SB I think that option will be available to us. They are working to reduce the backlog currently in anticipation of the cutover weekend.
- SB The intention is to develop a BCP specific for this weekend.
- DA We have two weeks of on-site support from Agfa, in addition to two weeks of system administrator support from Agfa.
- DA Once SIT is completed successfully then we will begin the hospital communications advising of the cutover weekend.

9. Other business

- NC How did we go with the list of Calvary RISPACS users? JG Hakan gave me a better list of users, but I still need to know the roles of each person – medical, nurse, JMO etc. HH How soon do you need it? JG ASAP. HH Send it to me and I will try my best to get this work done.
- NC Where is the Engage Suite work at? DA They sent us a change request, but our architects had a few more questions for Agfa. This is with the project sponsor to sign, but maybe there is someone else who can approve this? SC I think you should send this up to POH for approval.

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- DA I would like to request that Agfa personnel are on-site during SIT to complete defect resolution as required. DL Please request this in email to me and GD, specifying timelines, resources etc.

10. Meeting closed 16:01

Heland, Rebecca (Health)

From: [REDACTED] <[REDACTED]>
Sent: Tuesday, 27 November 2018 12:35 PM
To: Barrett, Scott (Health)
Cc: [REDACTED] (Health); Arsavilli, Dev; [REDACTED] [REDACTED] [REDACTED] [REDACTED] DSD Diagnostic Imaging Systems (Health)
Subject: RE: Urgent - Pause Image Migration

Hi Scott,

Thanks, I will change the number of threads and restart the migration.

I will be attentive to any event and also on Thursday for the restart of the PACS Siemens.

Kind Regards,

[REDACTED]
 M [REDACTED]

<http://www.agfahealthcare.com>
<http://blog.agfahealthcare.com>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]
Sent: Tuesday, 27 November 2018 12:31 PM
To: [REDACTED] <[REDACTED]>
Cc: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>; [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> DSD Diagnostic Imaging Systems (Health) <DSD.DIS@act.gov.au>
Subject: RE: Urgent - Pause Image Migration

UNCLASSIFIED

Hi [REDACTED]

As discussed, I am happy for the image migration to be restarted at your earliest convenience.

At this stage, I would like the number of threads to stay consistent a 5 across all times so we can monitor any potential impact.

Also, we will be performing our routine PACS restart on Thursday between 5:30 and 7:00.

Thanks

Scott

Scott Barrett | Diagnostic Imaging Systems Manager
 Direct Phone: 02 5124 8039 | Direct Email: scott.barrett@act.gov.au
 Support, Diagnostic and Integration Hub | Digital Solutions Division | ACT Health Directorate | ACT Government
 24/7 User Support: 02 5124 5000 | Digital.Support@act.gov.au | healthhub.act.gov.au/technology
 Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

-----Original Message-----

From: Barrett, Scott (Health)

Sent: Thursday, 22 November 2018 3:56 PM

To: [REDACTED] <[REDACTED]>

Cc: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>; [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> DSD Diagnostic Imaging Systems (Health) <DSD.DIS@act.gov.au>

Subject: RE: Urgent - Pause Image Migration

Hi [REDACTED]

We'll be holding off restarting the image migration until Monday at this stage.

Dev and I need to meet with the Project Working Group to get some advice on how we will be moving forward. .

Thanks

Scott

From: [REDACTED] <[REDACTED]>

Sent: Thursday 22 November 2018 15:49

To: Barrett, Scott (Health)

Cc: [REDACTED] (Health); Arsavilli, Dev; [REDACTED] DSD Diagnostic Imaging Systems (Health)

Subject: RE: Urgent - Pause Image Migration

Hi Scott,

When you think we could restart the migration, maybe we can try with fewer threads, now we have 10 threads set day and night, we could leave 8 and try.

Kind Regards,

Thanks,

[REDACTED]
[REDACTED]
M [REDACTED]

[http://www.\[REDACTED\].com](http://www.[REDACTED].com)<[http://www.\[REDACTED\].com/](http://www.[REDACTED].com/)>

<http://blog.agfahealthcare.com><<http://blog.agfahealthcare.com/>>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]

Sent: Wednesday, 21 November 2018 5:43 PM

To: [REDACTED] <[REDACTED]>

Cc: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>; [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> DSD Diagnostic Imaging Systems (Health) <DSD.DIS@act.gov.au>

Subject: RE: Urgent - Pause Image Migration

Thanks [REDACTED]

Scott Barrett | Diagnostic Imaging Systems Manager Direct Phone: 02 5124 8039 | Direct Email:

scott.barrett@act.gov.au<mailto:scott.barrett@act.gov.au>

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From: [REDACTED] <[REDACTED]>mailto:[REDACTED]>

Sent: Wednesday, 21 November 2018 5:43 PM

To: Barrett, Scott (Health) <Scott.Barrett@act.gov.au<mailto:Scott.Barrett@act.gov.au>>

Cc: [REDACTED] (Health) <[REDACTED]mailto:[REDACTED]>; Arsavilli, Dev

<Dev.Arsavilli@act.gov.au<mailto:Dev.Arsavilli@act.gov.au>>; [REDACTED]

<[REDACTED]mailto:[REDACTED]>; [REDACTED]

<[REDACTED]mailto:[REDACTED]>; DSD Diagnostic Imaging Systems (Health)

<DSD.DIS@act.gov.au<mailto:DSD.DIS@act.gov.au>>

Subject: RE: Urgent - Pause Image Migration

Hi Scott,

I have already stopped the migration.

Kind Regards,

[REDACTED]
[REDACTED]
M [REDACTED]

[http://www.\[REDACTED\].com](http://www.[REDACTED].com)<<http://www.agfahealthcare.com/>>

<http://blog.agfahealthcare.com><[http://blog.\[REDACTED\].com/](http://blog.[REDACTED].com/)>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]

Sent: Wednesday, 21 November 2018 5:38 PM

To: [REDACTED] <[REDACTED]mailto:[REDACTED]>

Cc: [REDACTED] (Health) <[REDACTED]mailto:[REDACTED]>; Arsavilli, Dev

<Dev.Arsavilli@act.gov.au<mailto:Dev.Arsavilli@act.gov.au>>; [REDACTED]

<[REDACTED]mailto:[REDACTED]>; [REDACTED]

<[REDACTED]mailto:[REDACTED]>; DSD Diagnostic Imaging Systems (Health)

<DSD.DIS@act.gov.au<mailto:DSD.DIS@act.gov.au>>

Subject: Urgent - Pause Image Migration

Hi [REDACTED]

As discussed on the phone, please can we pause the image migration. We are noticing issues on our PACS that suggest a downtime may be imminent if we continue.

All, I will be in touch with more details tomorrow and discuss how we can move forward.

Thanks

Scott

Scott Barrett | Diagnostic Imaging Systems Manager Direct Phone: 02 5124 8039 | Direct Email:

scott.barrett@act.gov.au<mailto:scott.barrett@act.gov.au>

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Heland, Rebecca (Health)

From: [REDACTED] >
Sent: Monday, 26 November 2018 2:23 PM
To: Pederick, [REDACTED] (Health)
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]
 I am fine with the dates from Siemens. While I am waiting for stuff to come from Siemens, I will be working on finalising the data from the excluded list from the previous bulk migration.

Regards,
 [REDACTED]

From: [REDACTED] (Health) <[REDACTED]>
Sent: Monday, 26 November 2018 1:59 PM
To: [REDACTED] <[REDACTED]>
Subject: FW: Catch up [SEC=UNCLASSIFIED]

Do you have any [problems with what Siemens are asking? I'm thinking it should be reasonable. If not then we need them to begin the backups on the Friday – at our CoB but their business hours. And that might be a bit late for this first one to be organised.

[REDACTED] | IDIS Delivery Manager - UCH Digital Solutions Program
 Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
 IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
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From: [REDACTED] [mailto:[REDACTED]]
Sent: Friday, 23 November 2018 4:33 PM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> [REDACTED] (Health) <[REDACTED]>
 [REDACTED] <[REDACTED]>
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi Dev

We have received some feedback from our RIS and PACS colleagues.

- Can we please push both deliveries by 1 day so it can fall on a business day as opposed to the weekend?
 - 4th and 5th December for first Delta delivery
 - 12th and 13th February for second Delta delivery
- Delta DB back-up for RIS – Please note that we can only provide a full back-up for the RIS. Is this OK from your side?

I will touch base with you Monday to discuss in detail. Apologies for the delay in responding, I have been on the road most of this week.

Have a good weekend.

Best regards

From: Arsavilli, Dev [mailto:Dev.Arsavilli@act.gov.au]
Sent: Tuesday, 13 November 2018 5:23 PM
To: [REDACTED] (SHS AP AUS CS IT); [REDACTED] (Health)
Cc: [REDACTED]
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Attached please see the amended SoWs.
 Please give me a ring to discuss the comments when possible?

Kind Regards,

Dev

Dev Arsavilli | Senior Project Manager
 Phone: 02 5124 8729 | Mobile: [REDACTED] | Email: Dev.Arsavilli@act.gov.au
IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology
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From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 2:25 PM
To: [REDACTED] (Health) <[REDACTED]>
Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: RE: Catch up [SEC=UNCLASSIFIED]

Hi [REDACTED]

Yes, back on board today. How about 11:30am tomorrow or 3pm Friday?

Do we need [REDACTED] on the call?

Best regards

From: [REDACTED] (Health) [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 1:19 PM
To: [REDACTED] (SHS AP AUS CS IT)
Cc: Arsavilli, Dev
Subject: RE: Catch up [SEC=UNCLASSIFIED]

[REDACTED]

Just checking that you are back now and whether you are available for a catch-up and update. Dev and I are fairly flexible at the moment for tomorrow or Friday. If you propose some time options I can lock in a meeting.

Regards

[REDACTED] | **IDIS Delivery Manager - UCH Digital Solutions Program**
 Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology

From: [REDACTED] (Health)
Sent: Friday, 2 November 2018 2:55 PM
To: [REDACTED] <[REDACTED]>
Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Subject: Catch up [SEC=UNCLASSIFIED]

[REDACTED]

Dev and I would like to arrange a time for a quick catch up early next week, to bring you up-to-date on progress, latest schedule, our current thinking around the migration deltas, etc. We are flexible for pretty much any time on Monday or Tuesday morning if you have time available.

Regards

[REDACTED]

[REDACTED] | [REDACTED]
Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
[REDACTED] IS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
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Heland, Rebecca (Health)

From: Barrett, Scott (Health)
Sent: Thursday, 22 November 2018 3:56 PM
To: [REDACTED]
Cc: [REDACTED] (Health); Arsavilli, Dev; [REDACTED] [REDACTED] [REDACTED] [REDACTED] DSD Diagnostic Imaging Systems (Health)
Subject: RE: Urgent - Pause Image Migration

Hi [REDACTED]

We'll be holding off restarting the image migration until Monday at this stage.

Dev and I need to meet with the Project Working Group to get some advice on how we will be moving forward. .

Thanks

Scott

From: [REDACTED]
Sent: Thursday 22 November 2018 15:49
To: Barrett, Scott (Health)
Cc: [REDACTED] (Health); Arsavilli, Dev; [REDACTED] [REDACTED] [REDACTED] [REDACTED] DSD Diagnostic Imaging Systems (Health)
Subject: RE: Urgent - Pause Image Migration

Hi Scott,

When you think we could restart the migration, maybe we can try with fewer threads, now we have 10 threads set day and night, we could leave 8 and try.

Kind Regards,

Thanks,

M [REDACTED]

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<http://blog.agfahealthcare.com><<http://blog.agfahealthcare.com>>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]
Sent: Wednesday, 21 November 2018 5:43 PM
To: [REDACTED] <[REDACTED]>
Cc: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>; [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> DSD Diagnostic Imaging Systems (Health) <DSD.DIS@act.gov.au>
Subject: RE: Urgent - Pause Image Migration

Thanks [REDACTED]

Scott Barrett | Diagnostic Imaging Systems Manager Direct Phone: 02 5124 8039 | Direct Email: scott.barrett@act.gov.au<mailto:scott.barrett@act.gov.au>
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 ACT 2601 | health.act.gov.au

From: [REDACTED] <[REDACTED]mailto:[REDACTED]>
 Sent: Wednesday, 21 November 2018 5:43 PM
 To: Barrett, Scott (Health) <Scott.Barrett@act.gov.au<mailto:Scott.Barrett@act.gov.au>>
 Cc: [REDACTED] (Health) <[REDACTED]mailto:[REDACTED]>; Arsavilli, Dev
 <Dev.Arsavilli@act.gov.au<mailto:Dev.Arsavilli@act.gov.au>>; [REDACTED]
 <[REDACTED]mailto:[REDACTED]>; [REDACTED]
 <[REDACTED]mailto:[REDACTED]>; DSD Diagnostic Imaging Systems (Health)
 <DSD.DIS@act.gov.au<mailto:DSD.DIS@act.gov.au>>
 Subject: RE: Urgent - Pause Image Migration

Hi Scott,

I have already stopped the migration.

Kind Regards,

[REDACTED]
 [REDACTED]
 M [REDACTED]

[http://www.\[REDACTED\].com](http://www.[REDACTED].com)<[http://www.\[REDACTED\].com](http://www.[REDACTED].com)>/>
<http://blog.agfahealthcare.com><<http://blog.agfahealthcare.com>>/>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]
 Sent: Wednesday, 21 November 2018 5:38 PM
 To: [REDACTED] <[REDACTED]mailto:[REDACTED]>
 Cc: [REDACTED] (Health) <[REDACTED]mailto:[REDACTED]>; Arsavilli, Dev
 <Dev.Arsavilli@act.gov.au<mailto:Dev.Arsavilli@act.gov.au>>; [REDACTED]
 <[REDACTED]mailto:[REDACTED]> [REDACTED]
 <[REDACTED]mailto:[REDACTED]>; DSD Diagnostic Imaging Systems (Health)
 <DSD.DIS@act.gov.au<mailto:DSD.DIS@act.gov.au>>
 Subject: Urgent - Pause Image Migration

Hi [REDACTED]

As discussed on the phone, please can we pause the image migration. We are noticing issues on our PACS that suggest a downtime may be imminent if we continue.

All, I will be in touch with more details tomorrow and discuss how we can move forward.

Thanks

Scott

Scott Barrett | Diagnostic Imaging Systems Manager Direct Phone: 02 5124 8039 | Direct Email:
 scott.barrett@act.gov.au<mailto:scott.barrett@act.gov.au>
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Heland, Rebecca (Health)

From: O'Halloran, Peter (Health)
Sent: Friday, 16 November 2018 2:38 PM
To: Cook, Sandra (Health)
Subject: Re: IDIS Migration information [SEC=UNCLASSIFIED]

Thanks

Peter O'Halloran MACS Snr CP JP | Chief Information Officer

Direct Phone: [02 5124 9000](tel:0251249000) | Direct Email: Peter.OHalloran@act.gov.au

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Executive Assistant - Jamie Isaacson [02 5124 9000](tel:0251249000) or HealthCIO@act.gov.au

On 16 Nov 2018, at 14:33, Cook, Sandra (Health) <Sandra.Cook@act.gov.au> wrote:

Hi Peter,

Just to clarify on the testing –

- We used scripting to check both the RIS and PACS databases so 100% of the data in the databases was checked through this scripted process. There are 300 million images for which there are around 3 million Studies in PACS and similar number records in RIS. We check every record with scripting but the testing scope was 25% of the 3 million records which has been performed (redacted) and testing team both tested).
- In relation to the clean-up process the validation process was scripted as well (through use of the PMI validation and the Siemens Procedure codes). Where all fields matched 100% we automatically linked those records. Anything that was above around an 80% match rate we got Chris Pearce (System Admin and Radiographer) to manually check and link the images and reports in the Exception worklist. Anything below 80% is what is left in the 15,000 that couldn't be accurately matched

Hope that helps!

Kind Regards,

Sandra Cook | Director Future Capability and Governance

Direct Phone: [02 5124 9129](tel:0251249129) | Mob. (redacted) Direct Email: sandra.cook@act.gov.au

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From: Cook, Sandra (Health)

Sent: Friday, 16 November 2018 1:42 PM

To: O'Halloran, Peter (Health) <Peter.O'Halloran@act.gov.au>

Subject: FW: IDIS Migration information [SEC=UNCLASSIFIED]

Importance: High

FYI

Kind Regards,

Sandra Cook | Director Future Capability and Governance

Direct Phone: [02 5124 9129](tel:0251249129) | Mob. (redacted) Direct Email: sandra.cook@act.gov.au

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From: Griffiths, Jessica (Health)

Sent: Friday, 16 November 2018 1:34 PM

To: Cook, Sandra (Health) <Sandra.Cook@act.gov.au>

Cc: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Subject: IDIS Migration information [SEC=UNCLASSIFIED]

Hi Sandra,

Please see below requested information:

1. Tested 100% of RIS data base and 100% of PACS database and 25% of 300 million images in 6 test cycles.
2. All images migrated from Siemens will correspond to a RIS Record in IDIS (accession number).
3. There were 40,000 studies that were conducted prior to 2010 (possibly migrated from Détente) in the current Siemens PACS that do not have a corresponding RIS record, we resolved 25,000 of them as part of the data migration and they will have a corresponding RIS record in IDIS. For the remaining 15,000 a decision was made on the 7th June 2018 to migrate the remaining 15,000 studies to IDIS as they are.
 - a. These remaining 15,000 studies can be found in Agfa PACS by searching using the patient's name.

Please let us know if you require any further information.

Thanks,

Jess

Jess Griffiths | RIS Admin- Subject Matter Expert

Direct Phone: 02 5124 8730 | Direct Email: Jessica.griffiths@act.gov.au

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Heland, Rebecca (Health)

From: [REDACTED] <[REDACTED]>
Sent: Monday, 12 November 2018 12:08 PM
To: [REDACTED] (Health)
Cc: Griffiths, Jessica (Health); Arsavilli, Dev
Subject: RE: December Delta Migration [SEC=UNCLASSIFIED]

Hi [REDACTED]

To start with, the below dates look alright. We could aim for the 7th of Dec for the files to be handed over to AGFA, but like you've mentioned below, I think a more realistic date will be 11th or the 12th of Dec. If we manage to get a clean first extract from Siemens, with not much rework needed on their end, 7th of Dec should be achievable.

We also have a few records that were excluded from the initial bulk migration, that needed further investigation to gather the missing information (like patient details, procedure code details, etc.). If all required information can be gathered for such records, I can work on including these into the delta migration too. This can be worked on while you are waiting for backups and extracts from Siemens.

We also need to look into the updates that have been tracked by Scott's team so far, to check if there is any work to be done from our side to update the data accordingly in IDIS.

Also, once the cut-off date for the delta extract is finalised, Scott's team will have to track any changes to the procedures and reports that will be migrated as part of this delta.

Thanks,
[REDACTED]

From: [REDACTED] (Health) <[REDACTED]>
Sent: Monday, 12 November 2018 10:20 AM
To: Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: Griffiths, Jessica (Health) <Jessica.Griffiths@act.gov.au>; [REDACTED] <[REDACTED]>
Subject: December Delta Migration [SEC=UNCLASSIFIED]

Dev,

I have looked at the available dates and believe that we need to request the delta extract from Siemens during the week beginning December 3, to allow [REDACTED] to begin her work early the next week. That would mean that Siemens would probably need to use a backup taken at the end of the previous week, to be able to provide copies of the databases and get extracts done. I would expect the timeline to be something like the following (times are Canberra time):

Before 30 Nov: Arrange time for related work with SSICT (test database refreshes) and PMI (patient validation).
Friday 30 Nov after 5pm: Siemens take backups of RIS and PACS. Begin extracts as at time of backup.
Tuesday 4 Dec: Backups and first extracts available on Siemens share. Refresh RIS and PACS databases in Test environment for [REDACTED]
Wednesday 5 Dec: [REDACTED] begins transformations. Provide patient validation queries to PMI.
Friday 7 Dec: [REDACTED] provides transformed files to Agfa.

[REDACTED]

I don't think I have left quite enough time for you to do your work in the above. I think you probably can't start any earlier while we get databases refreshed and get the extracts from Siemens, but adjust if you think you can. I'm thinking we probably can't get files to Agfa until early the next week realistically.

Add any other specific items to the timeline that I've missed.

Dev,

We need to wait for [REDACTED] feedback before providing indicative timeline details with Siemens and Agfa, but we could probably confirm with [REDACTED] now that Siemens would need to start their work on Nov 30, and let [REDACTED] know that we would expect Agfa to start the migration about 7 Dec.

Thanks

[REDACTED]
[REDACTED] | [REDACTED]
Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
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Heland, Rebecca (Health)

From: [REDACTED] <[REDACTED]>
Sent: Monday, 12 November 2018 10:47 AM
To: Barrett, Scott (Health); [REDACTED] (Health); Arsavilli, Dev
Cc: [REDACTED]
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi Scott,

Thanks for the confirmation, I have already modified the thread numbers and restarted the migration.

Change Operation

Number of Threads :

Weekday :

Operation Mode :

04:00-04:30 Fully Operational (10 threads)
04:30-05:00 Fully Operational (10 threads)
05:00-05:30 Fully Operational (10 threads)
05:30-06:00 Fully Operational (10 threads)
06:00-06:30 Fully Operational (10 threads)
06:30-07:00 Fully Operational (10 threads)
07:00-07:30 Fully Operational (10 threads)
07:30-08:00 Fully Operational (10 threads)

Mode Of Operation:

Sleep

Partially(%)

Fully Operational

#Threads

Kind Regards,

[REDACTED]
 M [REDACTED]

<http://www.agfahealthcare.com>
<http://blog.agfahealthcare.com>

From: Barrett, Scott (Health) [mailto:Scott.Barrett@act.gov.au]

Sent: Monday, 12 November 2018 10:33 AM

To: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev
 <Dev.Arsavilli@act.gov.au>

Cc: [REDACTED]
 <[REDACTED]>

Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Thanks [REDACTED]

After discussions with [REDACTED] and Dev this morning, we've agreed to keep the thread level at 10 across peak and off peak times.

We can review again in the next few weeks and see how things are going.

Thanks

Scott

Scott Barrett | Diagnostic Imaging Systems Manager

Direct Phone: 02 5124 8039 | Direct Email: scott.barrett@act.gov.au

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From: [REDACTED] <[REDACTED]>

Sent: Monday, 12 November 2018 10:29 AM

To: Barrett, Scott (Health) <Scott.Barrett@act.gov.au>; [REDACTED] (Health) <[REDACTED]>

Arsavilli, Dev <Dev.Arsavilli@act.gov.au>

Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>

<[REDACTED]> [REDACTED] <[REDACTED]>

Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi Scott,

We have reviewed the number of processing threads for the dicom migration and the suggestion of our specialist is to configure the following:

During peak hours : 8 threads, from 5 AM to 10 PM (Currently the processing threads are 12)

Off-peak hours: 10 threads, from 10 PM to 5 AM (Currently the processing threads are 15).

The suggestion is to restart the migration with these new numbers and monitor the PACS

Kind Regards,

[REDACTED]
M [REDACTED]

<http://www.agfahealthcare.com>

[http://blog.\[REDACTED\].com](http://blog.[REDACTED].com)

From: Barrett, Scott (Health) [<mailto:Scott.Barrett@act.gov.au>]

Sent: Friday, 9 November 2018 12:41 PM

To: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> (Health) <[REDACTED]> Arsavilli, Dev

<Dev.Arsavilli@act.gov.au>

Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>

<[REDACTED]>

Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi [REDACTED]

I can confirm that I have requested that image migration is paused until Monday.

We have experienced a number of performance issues/downtime events with PACS this week and investigations have revealed that this is due to excessive load on the PACS servers. Siemens have resolved the immediate issues that caused the issues but we'd still like to pause image migration until Monday.

The image migration process puts a significant extra load on the PACS servers so I think it best to pause the process until we can re-examine the number of threads on Monday.

Thanks

Scott

Scott Barrett | Diagnostic Imaging Systems Manager

Direct Phone: 02 5124 8039 | Direct Email: scott.barrett@act.gov.au

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From: [REDACTED] <[REDACTED]>
Sent: Friday, 9 November 2018 1:09 PM
To: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>
 <[REDACTED]> Barrett, Scott (Health) <Scott.Barrett@act.gov.au>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi [REDACTED]

Can you restart the queue now and then tell me if everything works correctly, please.

For my part I will not restart the migration yet according to what Scott told me, because it may be causing an impact on the performance of Siemens PACS in production.

@Scott, can you send me more information about this please, to discuss it with the team and submit it to our Migration specialist as well.

Thanks,
 Kind Regards,

[REDACTED]
 M [REDACTED]

<http://www.agfahealthcare.com>

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From: [REDACTED]
Sent: Friday, 9 November 2018 10:03 AM
To: [REDACTED] (Health)' <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>
 <[REDACTED]>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi [REDACTED]

I have stopped the migration and will start with the tests.

Kind Regards,

[REDACTED] | [REDACTED]

[Redacted]
M [Redacted]

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From: [Redacted] (Health) [mailto:[Redacted]]
Sent: Thursday, 8 November 2018 2:28 PM
To: [Redacted] <[Redacted]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [Redacted] <[Redacted]> [Redacted] <[Redacted]>
<[Redacted]>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

OK.

[Redacted]
Direct Phone: 02 5124 8768 | Mobile: [Redacted] | Email: [Redacted]
IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology
Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: [Redacted] [mailto:[Redacted]]
Sent: Thursday, 8 November 2018 2:26 PM
To: [Redacted] (Health) <[Redacted]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [Redacted] <[Redacted]> [Redacted] <[Redacted]>
<[Redacted]>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Hi, [Redacted]

No worry , stop the queue tomorrow at 10 AM and when the failover process finished, I will verify the database and then I will confirm so that you start it again.

Thanks,
Kind Regards,

[Redacted]
M [Redacted]

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From: [Redacted] (Health) [mailto:[Redacted]]
Sent: Thursday, 8 November 2018 2:16 PM
To: [Redacted] <[Redacted]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [Redacted] <[Redacted]> [Redacted] <[Redacted]>
<[Redacted]>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

Sorry, that is meant to be [Redacted]

[Redacted] | IDIS Delivery Manager - UCH Digital Solutions Program
Direct Phone: 02 5124 8768 | Mobile: [Redacted] | Email: [Redacted]
IDIS Project | Future Capability & Governance | Digital Solutions Division | ACT Health Directorate | ACT Government
24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology
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From: [REDACTED] (Health)
Sent: Thursday, 8 November 2018 2:08 PM
To: [REDACTED] <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>
<[REDACTED]>
Subject: RE: Database Failover Test - ACT [SEC=UNCLASSIFIED]

[REDACTED]

I have arranged to stop and start the queues – please let me know just before you wish to start the test and I will request that the queues get stopped.

[REDACTED]

[REDACTED] | [REDACTED]
Direct Phone: 02 5124 8768 | Mobile: [REDACTED] | Email: [REDACTED]
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24/7 User Support: 02 5124 5000 | Email: Digital.Support@act.gov.au | healthhub.act.gov.au/technology
Level 10, Building 1, Canberra Hospital, Garran ACT | GPO Box 825, Canberra City ACT 2601 | health.act.gov.au

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, 7 November 2018 4:43 PM
To: [REDACTED] (Health) <[REDACTED]> Arsavilli, Dev <Dev.Arsavilli@act.gov.au>
Cc: [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]> [REDACTED] <[REDACTED]>
<[REDACTED]>
Subject: Database Failover Test - ACT

Hi [REDACTED]

According to what has been discussed, I'm scheduling the Data Base failover test for Friday from 10 AM to 01 PM (3 hrs).

I will perform the stop and start of the Dicom migration.

Thanks,
Kind Regards,

[REDACTED]
M [REDACTED]

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