

RECOMMENDATION 204

The Committee recommends the ACT Government demonstrate transparency during the planning of Light Rail Stage 2, and:

- release advice received from the National Capital Authority related to the route of Light Rail Stage 2;
- when conducting future consultations on the light rail route, commit to publish submissions on the Transport Canberra and City Services website (and inform people of this before they make their submission to ensure their consent);
- release all costings for the proposed Light Rail Stage 2, including ongoing operating cost;
- provide full and accurate information about the time taken, frequency and stops for proposed routes; and
- provide full information on all alternative routes considered.

Government response

Agreed in principle.

The ACT Government has and will continue to demonstrate transparency during the development of the project.

With respect to advice received from the National Capital Authority related to the City to Woden light rail route, advice may be released as appropriate and with the consent of the National Capital Authority. Early guidance provided by the National Capital Authority has been contained in the ACT Government's Light Rail Update of June 2018, and in the submission made by the National Capital Authority to the Commonwealth Joint Standing Committee on the National Capital and External Territories Inquiry into light rail stage 2.

With respect to the ACT Government conducting future consultations on light rail, the ACT Government will publish submissions on the Transport Canberra and City Services website where it is appropriate to do so and where consent is provided.

As with the Gungahlin to City light rail project, the ACT Government intends to release City to Woden light rail costings and operating features.

The ACT Government has provided information regarding alternative routes and will continue to do so where appropriate.

RECOMMENDATION 205

The Committee recommends that with the rollout of Light Rail Stage 2, the ACT Government commits to continuing a public transport service from Tuggeranong and Woden to the City with equivalent journey times to the current Blue Rapid.

Government response

Noted.

The light rail route from Gungahlin to Woden via the City and Barton represents a different route to the current Blue Rapid bus service and provides benefits in excess of simple journey time. Furthermore, the ACT Government notes that current bus travel times will increase over time as traffic congestion worsens.

RECOMMENDATION 206

The Committee recommends the ACT Government ensures that Light Rail Stage 2 is designed with infrastructure and operational flexibility that allows for express bus and light rail services.

Government response

Noted.

The design of the future bus network to compliment light rail between the City and Woden is a matter for future consideration by the ACT Government.

RECOMMENDATION 207

The Committee recommends that the ACT Government continue working with the manager of the streetlight network to communicate where appropriate with nearby residents about the reasons for delay in situations when a streetlight cannot be repaired quickly and easily.

Government response

Noted.

The ACT Government is providing regular updates to the TCCS website on streetlight defects and is also working to improve Fix My Street to provide residents with information about existing defects to ensure the community is better informed of known issues.

RECOMMENDATION 208

The Committee recommends the ACT Government ensure all suburbs have adequate footpaths.

Government response

Agreed in principle.

The ACT Government recognises the importance of improving community paths and cycling facilities to provide safe and attractive routes in the ACT for people to use.

Community paths in Canberra have been built over many years to the design standards of the era in which they were built. The ACT Government is working to better connect existing path networks and create new connections.

This is a significant undertaking that needs to be approached strategically, which involves assessing and prioritizing requests for missing links or upgrades to existing facilities.

RECOMMENDATION 209

The Committee recommends the ACT Government re-consider the erection of metal chicanes, rails and similar barriers on or adjacent to footpaths.

Government response

Not agreed.

The metal chicane barriers (banana rails) on paths are no longer included in the TCCS design standards and have been replaced with national design standard treatment options using bollards where there is a requirement to prevent vehicle ingress onto paths. This change was implemented following considerable consultation with the cycling community.

RECOMMENDATION 210

The Committee recommends the ACT Government widen the standard width of footpaths.

Government response

Noted.

As part of the review and update of the Design Standards, path widths have been increased from a minimum 1.2 metres to a minimum of 1.5 metres, and widening the trunk shared path minimum from 2.5 metres to 3.0 metres.

Nominal path widths have also increased in relevance to its route type and usage, and this can be seen on the ACT Government's "Active Travel Practitioners Tool" website which provides a blueprint for the path network. This, combined with the Practitioners Tool, provides guidance on the widths of new paths in Canberra.

Both the Design Standards and the Practitioners Tool have been, and will continue to be, applied on capital works projects and developments.

RECOMMENDATION 211

The Committee recommends that the ACT Government explore the feasibility of extending 40km per hour zones in Town Centres and high pedestrian areas.

Government response

Agreed.

TCCS has explored the feasibility of expanding the 40 kilometre per hour zones in town centres and will work to develop the extension to the town centre 40 kilometre per hour scheme with priority given to implementing an expansion to the 40 kilometre per hour zone in Belconnen.

RECOMMENDATION 212

The Committee recommends that the ACT Government prioritise community groups use of library meeting rooms. In doing so, the Government should not charge more for those groups who charge small or token membership fees. The Government should ensure that the cost to the community group does not exceed the marginal cost to the Government of their use of the room.

Government response

Noted.

Community groups already have priority on community rooms in libraries. Community groups who charge a small fee or membership fee are not charged more than other community groups. Fees are one of a number of considerations in establishing the level of charge. The average cost per hour of administering community rooms exceeds that charged in the case of most meeting rooms for community groups.

RECOMMENDATION 213

The Committee recommends the ACT Government continue to identify and implement ways that waste generation in the ACT can be reduced.

Government response

Agreed.

The Waste Feasibility Study Roadmap sets a target of lifting resource recovery from the current 70 per cent to 87 per cent. ACT NoWaste will progress this through promoting better waste management behaviours, investigating the diversion of organics from landfill, facilitating market development for reuse and recycling of materials that are currently sent to landfill, and developing a waste-to-energy policy for the ACT.

RECOMMENDATION 214

The Committee recommends that the ACT Government implement initiatives to collect and process organic food waste from residential and commercial waste streams, to prevent it from entering landfill.

Government response

Agreed in part.

Scoping has commenced to establish a facility to process food and garden organics (FOGO) currently going to landfill from residential and commercial streams. This is in line with the recommendations of the Waste Feasibility Study Roadmap.

For households, the Roadmap recommends expanding the residential green bin collection service to accept food organics. At this stage, a food organics collection service for commercial waste streams is not in scope, however it is anticipated a FOGO facility will have capacity to accept commercial food waste.

Importantly, the Roadmap recommends community education to inform Canberrans about how to reduce food waste in the first place.

RECOMMENDATION 215

The Committee recommends that the ACT Government progress options for processing organic waste, such as anaerobic digestion and composting, to minimise greenhouse gas emissions and improve environmental outcomes.

Government response

Agreed.

The government allocated \$200,000 in the 2018-19 Budget to commence investigations into options for diverting organics from landfill. Scoping has commenced and ACT NoWaste is currently working on a business case for delivery of a Food Organics Garden Organics facility.

RECOMMENDATION 216

The Committee recommends that the ACT Government, as part of the Better Suburbs program:

- **provide dedicated funding to the upgrading of playgrounds where many playgrounds are becoming older and less appealing; and**
- **provide specific funding to increase sun protection measures at existing playgrounds.**

Government response

Noted.

The 2018-19 Budget, through the Better Infrastructure Fund, includes \$1.9 million for community and neighbourhood priorities. Recommendations to allocate this funding will be identified through Better Suburbs program engagement activities, which includes targeting outdated playgrounds for upgrade and providing amenity improvements such as shade protection measures.

RECOMMENDATION 217

The Committee recommends that the ACT Government publicise to the community the process for triaging graffiti removal, including the response timeframes for different categories of graffiti, and circumstances in which there may be a delay in removal.

Government response

Agreed.

The timeframes for removing illegal/offensive graffiti from public open space is published on the Transport Canberra and City Services website. Further information will be included on the website detailing where there may be delays in removal, such as locations which are difficult to access or where safety issues arise.

RECOMMENDATION 218

The Committee recommends that the ACT Government formally document a policy for deciding sportsground upgrades in the ACT, including the criteria for prioritising one project over another.

Government response

Agreed in principle.

The ACT Government will prepare a guideline that details key considerations that relate to the prioritisation of sportsground upgrades and associated works.

RECOMMENDATION 219

The Committee recommends the ACT Government develop a webpage to provide the community with information about current and future upgrades to sportsgrounds and facilities.

Government response

Noted.

The ACT Government will provide details of projects that have been funded through the Budget process on the sport.act.gov.au website, noting this site already includes extensive information about sportsgrounds including booking information and planned maintenance.

RECOMMENDATION 220

Once the investigation is concluded into an incident in which a dog was euthanised on the June 2018 long weekend, the Committee recommends that the ACT Government report on the outcomes of the investigation.

Government response

Agreed.

The Government will report on the outcomes of this investigation when practicable.

RECOMMENDATION 221

The Committee recommends that the ACT Government manage weed growth on median strips and verges as a priority.

Government response

Agreed.

Controlling weed growth on medians and verges is a priority and is undertaken on a programmed basis using a range of methods including chemical control, physical removal and use of mulch and planting to out-compete weeds. Weeds in such locations are primarily an amenity issue and allocation of additional resources for this purpose is undertaken with consideration of the need to address competing safety and risk priorities.

RECOMMENDATION 222

The Committee recommends that the ACT Government allocate resources to ensure abandoned vehicles are removed in a timely manner.

Government response

Noted.

TCCS is working to streamline the management of abandoned vehicles through improved coordination with other agencies and improved reporting systems. TCCS is also exploring options to outsource the management of abandoned vehicles and scoping is underway to identify further work required.

RECOMMENDATION 223

The Committee recommends that the ACT Government should set a strong tree canopy target, and ensure all developments and redevelopments are climate-wise and adapted to a warmer, drier climate.

Government response

Agreed.

A draft ACT *Living Infrastructure Strategy* is being developed by the Environment, Planning and Sustainable Development Directorate (EPSDD) in collaboration with TCCS. This Strategy will seek to enhance living infrastructure in the Territory, including targets for urban tree canopy cover.

TCCS is currently reviewing the Municipal Infrastructure Standard 25 *Plant Species for Urban Landscape Projects* which will be informed by an ANU research project examining species suitability for future climate conditions. This project is being undertaken in collaboration with EPSDD.

RECOMMENDATION 224

The Committee recommends that the ACT Government makes public the criteria they will use to decide if the Southern Memorial Park will proceed, the level of Government capital investment and on-going financial commitment. This should include how the Government will decide if the park will be run by the ACT Public Cemeteries Authority or a private organisation.

Government response

Noted.

The market sounding process is underway. Once a decision about Southern Memorial Park has been made, information about how the decision was reached will be made available.

RECOMMENDATION 225

The Committee recommends that the ACT Government continue to keep the community informed as Southern Memorial Park is progressed.

Government response

Agreed.

The community will be informed as progress is made on the Southern Memorial Park proposal.

RECOMMENDATION 226

The Committee recommends that the ACT Government prioritise community consultation and legislation development for any tenure changes for burial plots.

Government response

Agreed.

Community consultation and legislation development is expected to commence during the current calendar year.

Attachment A

Government Response to Pegasus Economics'

Review of the ACT Budget 2018-19



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2019-2020

Miss Candice Burch MLA (Chair), Ms Bec Cody MLA (Deputy Chair), Ms Caroline Le Couteur MLA, Ms Giulia Jones MLA,
Mr Michael Petterson MLA

**Schedule of Public Hearings for the Inquiry into the Appropriation Bill 2019-2020
and the Appropriation (Office of the Legislative Assembly) Bill 2019-2020**

Friday 14 June – Friday 28 June 2019, inclusive

Committee Room 1, Ground Floor, ACT Legislative Assembly building, Civic Square, London Circuit, Canberra City

Members of the public are welcome to observe the public hearings of this Committee, or any other Legislative Assembly committee, by coming to the public gallery of Committee Room 1 in the Legislative Assembly building in Civic Square, on London Circuit, in Canberra City. Anyone may also watch the proceedings live via the Assembly's web-streaming which may be accessed via this Assembly webpage: <http://aod.parliament.act.gov.au/>

If you miss the proceedings of this Committee or any other, you may also access audio-visual recordings of them via the Assembly's Committees on Demand portal here: <http://committees.parliament.act.gov.au/>. The recording of a hearing is usually available some hours after the hearing. A few days after a hearing, the Hansard transcripts will be accessible via: <http://www.hansard.act.gov.au/hansard/2017/comms/default.htm>

This Budget Paper, and the others that comprise the Budget 2019-2020, can be found under the Chief Minister, Treasury and Economic Development Directorate's Budget webpage, here: <http://apps.treasury.act.gov.au/budget>

For queries about this schedule, please contact the Committee Secretary, Annemieke Jongsma on 6205 1253, or the Committee Support Office on 620 50127 or LACommitteeEstimates@parliament.act.gov.au

**DAY ONE – FRIDAY 14 JUNE 2019
COMMUNITY AND INDUSTRY GROUPS HEARING**

Time	Community or Industry Group Name
9.30am – 9.50am	Landcare ACT and Southern ACT Catchment Group (SACTCG)
9.50am – 10.10am	Australian Breastfeeding Association
10.10am – 10.30am	ACT Gifted Families Support Group
10.30am – 11.00am	YWCA Canberra
	11.00am – 11.15am — Tea Break
11.15am – 11.45am	Belconnen Community Council
11.45am – 12.15pm	Kingston and Barton Residents Group (KBRG)
12.15pm – 12.45pm	Master Builders Association of the ACT (MBA)
	12.45pm – 1.45pm — Lunch
1.45pm – 2.15pm	ACT Council of Social Services (ACTCOSS)
2.15pm – 2.45pm	Youth Coalition of the ACT
2.45pm – 3.15pm	People with Disability ACT
	3.15pm – 3.30pm — Tea Break
3.30pm – 4.00pm	Public Transport Association - Canberra
4.00pm – 4.30pm	Property Council of Australia – ACT
	4.30pm — Close

DAY TWO – MONDAY 17 JUNE _J19

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.00am (1 hour 30 min)	Mr Barr	Treasurer	CMTED	Output Class 4: Financial and Economic Management 4.1 Economic Management Output Class 4: Financial and Economic Management 4.2 Financial Management
11.00am – 11.15am – Tea Break					
	11.15am – 12.30pm (1 hour 15 min)	Mr Barr	Treasurer	CMTED	Output Class 4: Financial and Economic Management 4.1 Economic Management - Cont'd Output Class 4: Financial and Economic Management 4.2 Financial Management - Cont'd
12.30pm – 2.00pm – Lunch Break					
	2.00pm – 3.30pm (1 hour 30 min)	Mr Barr	Treasurer	CMTED	<u>ACT Compulsory Third-Party Insurance Regulator</u> (Statement of Intent) <u>Lifetime Care and Support Fund</u> Output Class 6: Revenue Management 6.1 Revenue Management
3.30pm – 3.45pm Tea Break					
	3.45pm – 4.15pm (30 min)	Mr Barr	Treasurer	CMTED	Output Class 9: Property Services and Venues 9.1 Property Services 9.2 Venues
	4.15pm – 5.30pm (1 hour 15 min)	Mr Barr	Treasurer	CMTED	<u>Independent Competition and Regulatory Commission</u> (Statement of Intent) <u>Superannuation Provision Account</u> <u>Territory Banking Account</u>
5.30pm – Close					

DAY THREE - TUESDAY 18 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.00am (1 hour 30 min)	Mr Barr	Chief Minister	CMTED	Output Class 1: Government Strategy 1.1 Government Policy and Reform 1.2 Workforce Capability and Governance 1.3 Coordinated Communications and Community Engagement 1.4 Digital Strategy <u>Integrity Commission</u> <u>ACT Executive</u>
				11.00am – 11.15am	Tea Break
	11.15am – 12.45pm (1 hour 30 min)	Mr Barr	Treasurer	CMTED	Output Class 8: Infrastructure Finance, Capital Works and Procurement 8.1 Infrastructure Finance and Capital Works
	2.00pm – 2.45pm (45 min)	Mr Barr	Treasurer	CMTED	Icon Water Limited
	2.45pm – 3.30pm (45 min)	Mr Barr	Chief Minister	EPSD - CRA	<u>City Renewal Authority</u> (Statement of Intent)
				3.30pm – 3.45pm	Tea Break
	3.45pm - 4.45pm (1 hour)	Mr Barr ¹	Minister for Trade, Industry and Investment	CMTED	Output Class 3: Economic Development 3.1 Innovation; Industry and Investment (incl. Advanced Technology and Space Industries responsibilities of Minister Gentleman)
	4.45pm – 5.30pm (45 min)	Ms Stephen-Smith	Minister for Government Services and Procurement	CMTED	Output Class 7: Shared Services 7.1 Shared Services Output Class 8: Infrastructure Finance, Capital Works and Procurement 8.2 Goods and Services Procurement (incl. Procurement ACT)
				5.30pm – Close	<u>ACT Insurance Authority</u> (Statement of Intent)

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 9.50am (20 min)	Mr Barr	Minister for Social Inclusion and Equality	CMTED Social Inclusion and Equality	Output Class 1: Government Strategy 1.1 Government Policy and Reform (also see Social Inclusion Statement)
	9.50am – 11.00am (1 hour 10 min)	Mr Barr	Minister for Tourism And Special Events	CMTED Tourism and Special Events	Output Class 3: Economic Development 3.2 VisitCanberra 3.4 Events (Special Events – incl. Floriade; Enlighten, Winter Festival and Major Events Fund)
11.00am – 11.15am Tea Break					
	11.15am – 12.00pm (45 min)	Mr Ramsay	Minister for the Arts and Cultural Events	CMTED Arts and Cultural Events	Output Class 3: Economic Development 3.4 Events (Cultural Events) 3.5 Arts Engagement Cultural Facilities Corporation (Statement of Intent) Output Class 1: Cultural Facilities Management 1.1 Cultural Facilities Management
	12.00pm – 12.30pm (30 min)	Mr Ramsay	Minister for Seniors and Veterans	Community Services Veterans and Seniors	Output Class 2: Strategic Policy, Inclusion and Participation 2.1 Inclusion and Participation
12.30pm – 2.00pm Lunch Break					
	2.00pm – 2.30pm (30 min)	Mr Ramsay	Minister for Building Quality Improvement	EPSP	Output Class 1: Planning 1.2 Planning and Building Policy (incl. policies for buildings; building services and the building and construction industry)
	2.30pm – 3.30pm (1 hour)	Mr Ramsay	Minister for Business and Regulatory Services	CMTED Access Canberra	Output Class 2: Access Canberra 2.1 Access Canberra - Building Regulations - EPA (enforcement) - Liquor and Hospitality
3.30pm – 3.45pm tea break					

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	3.45pm – 4.15pm (30 min)	Mr Ramsay	Attorney -General Minister for Business and Regulatory Services	Justice and Community Safety CMTEDD	Output Class 1: Justice Services 1.1 Policy Advice and Justice Programs (Gaming Policy) <u>ACT Gambling and Racing Commission</u> (Statement of Intent) Output Class 1: Gambling Regulation and Harm Minimisation 1.1 Gambling Regulation and Harm Minimisation Output Class 2: Access Canberra 2.1 Access Canberra - Gaming
	4.15pm – 5.30pm (1 hour 15 min)	Ms Fitzharris	Minister for Higher Education Minister for Vocational Education and Skills	CMTED CIT	<u>Building and Construction Industry Training Fund Authority</u> (Statement of Intent) Output Class 3: Economic Development 3.6 Higher Education; Training and Research <u>Canberra Institute of Technology</u> (Statement of Intent) 1.1 Provision of Vocational Education and Training Services <u>Canberra Institute of Technology Solutions Pty Ltd</u> (Statement of Intent)
5.30pm — Close					

JAY FIVE - THURSDAY 20 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am-10.30am (1 hour)	Mr Rattenbury	Minister for Corrections and Justice Health Minister for Mental Health	Health	Output Class 1: Health and Community Care 1.2 Mental Health, Justice Health and Alcohol and Drug Services (Canberra Health Services) Output Class 1: Public Health Services 1.3 Mentally Healthy Communities (Directorate)
10.30am – 10.45am — Tea break					
	10.45am –12.30pm (1 hour 45 min)	Ms Fitzharris	Minister for Health and Wellbeing	Health	Output Class 1: Health and Community Care 1.1 Acute Services (Canberra Health Services) 1.3 Cancer Services (Canberra Health Services) 1.4 Subacute and Community Services (Canberra Health Services)
12.30pm – 2.00pm — Lunch					
	2.00pm – 3.30pm (1hour 30 min)	Ms Fitzharris	Minister for Health and Wellbeing	Health	Output Class 1: Public Health Services 1.1 Improved Hospital Services (Directorate) 1.2 Healthy Communities (Directorate) 1.4 Continuous Improvement of the ACT Public Health System (Directorate) Output Class 1: ACT Local Hospital Network (LHN) 1.1 ACT Local Hospital Network
3.30pm – 3.45pm — Tea Break					
	3.45pm – 5.30pm (1 hour 45 min)	Ms Fitzharris	Minister for Health and Wellbeing Minister for Medical and Health Research	Health	Output Class 1: Health and Community Care - Cont'd Output Class 1: Public Health Services - Cont'd
5.30pm — Close					

DAY SIX - FRIDAY 21 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.00am (1hour 30min)	Mr Steel	Minister for City Services	Transport Canberra and City Services	ACT Public Cemeteries Authority (Statement of Intent) Output Class 2: City Services 2.2 Library Services 2.3 Waste and Recycling 2.4 City Maintenance and Services (not incl. sportsgrounds) 2.5 Capital Linen Service
				11.00am – 11.15am — Tea Break	
	11.15am – 12.30pm (1hour 15min)	Mr Steel	Minister for Roads	Transport Canberra and City Services	Output Class 2: City Services 2.1 Roads and Infrastructure
				12.30pm – 2.00pm — Lunch	
	2.00pm – 3.15pm (1hour 15 min)	Ms Fitzharris	Minister for Transport	Transport Canberra and City Services	Output Class 1: Transport Canberra 1.1 Transport Canberra <u>Transport Canberra Operations</u> 1.1 Transport Canberra Operations
				3.15pm – 3.30pm — Tea Break	
	3.30pm – 4.30pm (1 hour)	Ms Fitzharris	Minister for Transport	Transport Canberra and City Services	Output Class 1: Transport Canberra 1.1 Transport Canberra <u>Transport Canberra Operations</u> 1.1 Transport Canberra Operations
	4.30pm - 5.00pm (30 min)	ACT Auditor General	ACT Audit Office	ACT Audit Office	
	5.00pm – 5.30pm (30 min)	ACT Ombudsman	ACT Ombudsman	ACT Ombudsman	
				5.30pm — Close	

JAY SEVEN - MONDAY 24 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.00am (1 hour 30 min)	Ms Berry	Minister for Education and Early Childhood Development	Education	Output Class 1: Public School Education 1.1 Public Primary School Education 1.2 Public High School Education 1.3 Public Secondary College Education 1.4 Disability Education in Public Schools Output Class 2: Non-Government Education 2.1 Non-Government School Education
11.00am – 11.15am — Tea Break					
	11.15am - 12.30pm (1 hour 15 min)	Ms Berry	Minister for Education and Early Childhood Development	Education	Output Class 1: Public School Education - Cont'd Output Class 2: Non-Government Education - Cont'd
12.30pm – 2.00pm — Lunch					
	2.00pm – 3.15pm (1 hour 15 min)	Ms Berry	Minister for Education and Early Childhood Development	Education	Output Class 1: Public School Education - Cont'd Output Class 2: Non-Government Education - Cont'd
3.15pm – 3.30pm — Tea Break					
	3.30pm – 3.50pm (20 min)	Prof Kate Auty	Commissioner for Sustainability & the Environment	Commissioner for Sustainability & the Environment	Output Class EBT: Office of the Commissioner for Sustainability and the Environment EBT 1 Office of the Commissioner for Sustainability and the Environment
	3.50pm – 5.10pm (1hour 20 min)	Mr Rattenbury	Minister for Climate Change and Sustainability	EPSD	Output Class 3: Climate Change and Sustainability 3.1 Climate Change and Sustainability
5.10pm — Close					

DAY EIGHT - TUESDAY 25 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am -11.00am (1 hour 30 min)	Mr Ramsay	Attorney-General	Justice and Community Safety	Output Class 1: Justice Services 1.1 Policy Advice and Justice Programs 1.2 Legal Services to Government 1.3 Legislative Drafting and Publishing Services 1.4 Public Prosecutions Output Class 3: Courts and Tribunal 3.1 Courts and Tribunal
11.00am – 11.15am — Tea Break					
	11.15am-12.30pm (1 hour 15 min)	JACSD Statutory Office Holders	-	Justice and Community Safety	<u>Output Class 1: Legal Aid Services</u> 1.1 Legal Aid Services Provided to the Community <u>Director of Public Prosecutions (DPP)</u> <u>Public Trustee and Guardian (Statement of Intent)</u> <u>ACT Human Rights Commission</u> <ul style="list-style-type: none"> • President & Human Rights Commissioner • Discrimination, Health Services, Disability & Community Services Commissioner • Public Advocate & Children and Young People Commissioner • Victims of Crime Commissioner
12.30pm – 2.00pm — Lunch					
	2.00pm-2.45pm (45 min)	Mr Gentleman	Minister for Police and Emergency Services	Justice and Community Safety Emergency Services	Output Class 1: Justice Services 1.1 Policy Advice and Justice Programs (Security Coordination and Emergency Management) Output Class 4: Emergency Services 4.1 Emergency Services

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	2.45pm-3.15pm (30 min)	Mr Gentleman	Minister for Police and Emergency Services	Justice and Community Safety Policing	Output EBT 1: ACT Policing 1.1 ACT Policing
3.15pm – 3.30pm — Tea Break					
	3.30pm – 4.30pm (1 hour)	Mr Rattenbury	Minister for Corrections and Justice Health	Justice and Community Safety	Output Class 2: Corrective Services 2.1 Corrective Services
	4.30pm - 5.30pm (1 hour)	Mr Rattenbury	Minister for Justice, Consumer Affairs and Road Safety	Justice and Community Safety	Output Class 1: Justice Services 1.1 Policy Advice and Justice Programs (Protection of rights) 1.5 Protection of Rights
5.30pm — Close					

DAY NINE - WEDNESDAY 26 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.15am (1 hour 45 min)	Mr Gentleman	Minister for Planning and Land Management	EPSD	Output Class 1: Planning 1.1 Planning Delivery 1.2 Planning and Building Policy Output Class 4: Land Strategy and Urban Renewal 4.1 Land Strategy (incl. strategic, policy and planning direction and support; Indicative Land Release Program (ILRP); due diligence for land under ILRP) (see also Indicative Land Release Program)
11.15am – 11.30am — Tea Break					
	11.30am – 12.30pm (1 hour)	Ms Berry	Minister for Housing and Suburban Development	EPSD	Output Class 4: Land Strategy and Urban Renewal 4.1 Land Strategy (incl. affordable housing and suburban development) <u>Suburban Land Agency (Statement of Intent)</u> - All matters not relating to Urban Renewal sites
12.30pm – 2.00pm — Lunch					
	2.00pm – 2.30pm (30 min)	Ms Berry	Minister for Housing and Suburban Development	EPSD	Output Class 6 : Public Housing Renewal Taskforce 6.1 Public Housing Renewal Taskforce
	2.30pm – 3.00pm (30 min)	Ms Berry	Minister for Sport and Recreation	CMTED	Output Class 3: Economic Development 3.3 Sport and Recreation Output Class 9: Property Services and Venues 9.1 Property Services (aquatic and leisure facilities)
				Transport Canberra and City Services	Output Class 2: City Services 2.4 City Maintenance and Services (sportsgrounds)

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	3.00pm - 3.45pm (45 min)	Ms Berry	Minister for the Prevention of Domestic and Family Violence	Community Services	Output Class 2: Strategic Policy, Inclusion and Participation 2.5 Safer Families
3.45pm – 4.00pm – Tea Break					
	4.00pm – 4.30pm (30 min)	Ms Berry	Minister for Women	Community Services Women	Output Class 2: Strategic Policy, Inclusion and Participation 2.1 Inclusion and Participation
	4.30pm – 5.30pm (1 hour)	Ms Berry	Minister for Housing and Suburban Development	Housing ACT	Output Class 1: Social Housing Services 1.1 Social Housing Services
5.30pm — Close					

DAY TEN - THURSDAY 27 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 11.00am (1 hour 30 min)	Mr Gentleman	Minister for the Environment and Heritage	EPSD	Output Class 2: Environment 2.1 Environment (incl. non-enforcement component of EPA) <u>Conservator of Flora and Fauna</u> Output Class 2: Environment 2.2 Conservation and Land Management 2.3 Heritage
11.00am – 11.15am – Tea Break					
	11.15am – 12.30pm (1 hour 15 min)	Ms Stephen-Smith	Minister for Employment and Workplace Safety	CMTED Workplace Safety	Output Class 5: Workforce Injury Management and Industrial Relations Policy 5.1 Workforce Injury Management and Industrial Relations Policy <u>Public Sector Workers Compensations Fund</u> WorkSafe ACT Output Class 5: Loose-fill Asbestos Insulation Eradication 5.1 Loose-fill Asbestos Insulation Eradication Scheme <u>ACT Long Service Leave Authority (Statement of Intent)</u>
12.30pm – 2.00pm – Lunch					
	2.00pm – 3.15pm (1 hour 15 min)	Ms Stephen-Smith	Minister for Urban Renewal	EPSD	Output Class 4: Land Strategy and Urban Renewal 4.2 Urban Renewal <u>Suburban Land Agency (Statement of Intent)</u> – as it relates to Urban Renewal sites
3.15pm – 3.30pm tea break					
	3.30pm – 4.15pm (45 min)	Ms Burch MLA	Speaker, ACT Legislative Assembly	Office of the Legislative Assembly	
4.30pm – Close					

DAY ELEVEN - FRIDAY 28 JUNE 2019

Sec	Indicative Time	Witness	Office	Portfolio	Budget Paper Details
	9.30am – 10.15am (45 min)	Ms Stephen-Smith	Minister for Disability	Community Services Disability	Output Class 1: NDIS Implementation Output Class 2: Strategic Policy, Inclusion and Participation 2.2 Office for Disability
	10.15am – 11.00am (45 min)	Ms Stephen-Smith	Minister for Children, Youth and Families	Community Services Children and Youth	Output Class 3: Children, Youth and Families 3.1 Child and Family Centres 3.2 Child Development Service
11.00am – 11.15am — Tea Break					
	11.15am – 12.00pm (45 min)	Ms Stephen-Smith	Minister for Children, Youth and Families	Community Services Children and Youth	Output Class 3: Children, Youth and Families 3.3 Child and Youth Protection Services
	12.00pm – 12.30pm (30 min)	Ms Stephen-Smith	Minister for Aboriginal and Torres Strait Islander Affairs	Aboriginal and Torres Strait Islander Affairs	Output Class 2: Strategic Policy, Inclusion and Participation 2.3 Strategic Policy (also see ATSI Budget Statement 2019-20)
12.30pm – 2.00pm — Lunch					
	2.00pm – 2.30pm (30 min)	Mr Steel	Minister for Multicultural Affairs	Multicultural Affairs	Output Class 2: Strategic Policy, Inclusion and Participation 2.1 Inclusion and Participation
	2.30pm – 3.00pm (30 min)	Mr Steel	Minister for Community Services and Facilities	Community Services Social Inclusion CMTED EPSD	Output Class 2: Strategic Policy, Inclusion and Participation 2.1 Inclusion and Participation 2.3 Strategic Policy 2.4 Quality, Complaints and Regulation Output Class 9: Property Services and Venues 9.1 Property Services (Community/Multipurpose buildings) Output Class 4: Land Strategy and Urban Renewal - Community facilities component
3.00pm - 3.15pm Tea Break					
	3.15pm - 3.45pm (30 min)	Mr Damian Cantwell AM	ACT Electoral Commissioner	ACT Electoral Commissioner	
3.45pm — Close					



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2019-2020

Miss Candice Burch MLA (Chair), Ms Bec Cody MLA (Deputy Chair), Ms Caroline Le Couteur MLA, Mrs Giulia Jones MLA, Mr Michael Petterson MLA

WITNESS DETAILS FORM

1. Please email a completed witness list at least **one week before the hearing** to LACCommitteeEstimates@parliament.act.gov.au
2. Please include the names of **all** officers who are likely to give evidence to the Committee.
3. Please provide **one witness list per portfolio area or agency for each hearing** (usually delineated by the timeslots on the hearing schedule).
4. **For questions, please contact the Committee Secretary, Annemieke Jongma on ext 51253 or LACCommitteeEstimates@parliament.act.gov.au**

WITNESS DETAILS	
Minister/Statutory Officer:	Meegan Fitzharris MLA
Portfolio area / directorate / statutory authority:	Minister for Health and Wellbeing and Minister for Medical and Health Research / ACT Health Directorate
Hearing date & time:	20 June 2019 10.45am – 5.30pm
Honourific (Dr, Ms, Mr, Mrs, Prof) / Full name / Position / Branch or Division / Directorate or Agency	
Mr Michael De'Ath, Director-General	
Mr Dave Peffer, Acting Deputy Director-General, Health Systems, Policy and Research	
Dr Kerry Coleman, Acting Chief Health Officer	
Dr Dinesh Arya, Chief Medical Officer	
Ms Helen Matthews, Acting Chief Allied Health Officer	
Mr Hamish Jeffrey, Acting Chief Nursing and Midwifery Officer	
Mr Peter O'Halloran, Chief Information Officer	
Ms Kate Chambers, Chief Finance Officer	
Mr John Fletcher, Executive Group Manager, Corporate and Governance	
Ms Liz Lopa, Executive Group Manager, Strategic Infrastructure	
Mr Michael Culhane, Executive Group Manager, Policy, Partnerships and Programs	
Mr Alan Philp, Executive Group Manager, Preventive and Population Health	
Ms Erica Nixon, A/g Executive Branch Manager, Preventive and Population Health	

WITNESS DETAILS	
Minister/Statutory Officer:	Meegan Fitzharris MLA
Portfolio area / directorate / statutory authority:	Minister for Health and Wellbeing and Minister for Medical and Health Research / ACT Health Directorate
Hearing date & time:	20 June 2019 10.45am – 5.30pm
Honorific (Dr, Ms, Mr, Mrs, Prof) / Full name / Position / Branch or Division / Directorate or Agency	
Ms Jacinta George, Executive Group Manager, Health System Planning and Evaluation	
Assoc Prof Bruce Shadbolt, Deputy Executive Director, Research Office, Centre for Health and Medical Research	
Ms Gabriela Sermeno, Executive Branch Manager, Health Policy and Strategy Branch	



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2019-2020

Miss Candice Burch MLA (Chair), Ms Bec Cody MLA (Deputy Chair), Ms Caroline Le Couteur MLA, Ms Giulia Jones MLA, Mr Michael Pettersson MLA

WITNESS DETAILS FORM

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WITNESS DETAILS	
Minister/Statutory Officer:	Shane Rattenbury MLA
Portfolio area / directorate / statutory authority:	Minister for Mental Health and Minister for Corrections and Justice Health / ACT Health Directorate
Hearing date & time:	20 June 2019 9:30 – 10:30am
Honorific (Dr, Ms, Mr, Mrs, Prof) / Full name / Position / Branch or Division / Directorate or Agency	
Mr Michael De'Ath, Director-General	
Mr Dave Peffer, Deputy Director-General, Health Systems, Policy and Research	
Dr Denise Riordan, Chief Psychiatrist	
Ms Kate Chambers, Chief Finance Officer	
Mr John Fletcher, Executive Group Manager, Corporate and Governance	
Ms Liz Lopa, Executive Group Manager, Strategic Infrastructure	
Ms Jacinta George, Executive Group Manager, Health System Planning and Evaluation	
Mr Michael Culhane, Executive Group Manager, Policy, Partnerships and Programs	
Ms Amber Shuhyta, Executive Branch Manager, Mental Health Policy Unit	
Dr Elizabeth Moore, Coordinator-General, Office for Mental Health and Wellbeing	
Mr David Pryce, Deputy Director-General, Community Safety (JACS)	
Mr Jon Peach, Executive Director, ACT Corrective Services (JACS)	

**Minister for Health and Wellbeing
ACT Health Directorate
June/July 2019
Question Time Briefs**

Hot Issues		
1	Final Report on the Independent Review into ACT Health's culture	
2	Minister's Fact Sheet	
3	ACT Health Expenditure (include data from previous 5 years) <i>re Stanhope article</i>	
4	Updated - Quarterly Reporting and ACT Health Publication of Data for Consumers	
5	Updated - Ngunnawal Bush Healing Farm	
6	Updated - QEII (Canberra Mothercraft Society)	
7	Updated - Maternity Services	
8	Updated - Hydrotherapy	
9	SPIRE Update	
10	Centenary Hospital for Women and Children (CHWC) progress update	
11	Updated - Pill Testing	
12	Calvary Bruce Private (CBP) Cessation of Maternity Services	
13	ICU Bed Capacity	
14	Updated - Influenza season and issues	
15	Executive Staffing structure and numbers – ACTHD and CHS	
16	Calvary Surgery Waiting Times – Canberra Times article (24 May 2019)	
17	Calvary Hospital buildings reaching end of life – CT article of 30 May 2019	
18	New – Office of Research	
19	New – Measles June 2019	
Health Performance		
20	Updated - Bed numbers and Bed Occupancy	
21	Emergency Department Demand	
22	Half Yearly Performance	
Framework and Data		
23	ACT Health / CHS Organisation Reform	
24	ACT System wide data review (reinstated)	
Hospital Infrastructure		
25	Infrastructure (including SPIRE and UMAHA)	
Clinical Issues		
26	Chemotherapy Co-payments	
27	Updated - Territory-Wide Health Strategies	
Health Policy		
28	Updated - Drug and Alcohol Policy	
29	Updated - Medicinal Cannabis including access	
30	National Code of Conduct for unregistered healthcare workers	
31	Updated - Meningococcal cases in the ACT	
32	Updated - Year 7 Health check	

33	Updated - Nurse and Midwives: Towards a safer culture	
People and Culture		
34	Senior Management Update (ACTHD, Calvary and CHS) – including Clinical and Professional Leadership groups (recruitment and resignations)	
35	Professional Leads	
Funding		
36	Consultancy Contracts led by ACTHD and CHS	
37	Updated - NGO Funding and Procurement of Services from Community Services	
38	Budget Initiatives	

Other		

ISSUE: FINAL REPORT ON INDEPENDENT REVIEW INTO THE WORKPLACE CULTURE WITHIN ACT PUBLIC HEALTH SERVICES

Talking points:

- On Thursday 16 May 2019, I tabled the Government's Response to the Final Report of the Independent Review into the Workplace Culture within ACT Public Health Services.
- The Government has reaffirmed our steadfast commitment to the implementation of all 20 recommendations made by the Independent Review.
- The Minister for Mental Health and I also signed a public commitment document with the leaders of the Health Directorate, Canberra Health Services and Calvary Public Hospital on Thursday 16 May 2019.
- The public commitment, together with the government response reaffirms our commitment to cultural change and the implementation of the recommendations of the independent review.
- I can not stress enough how important this work is in ensuring that staff feel supported and valued.
- The statements received throughout the Review process highlight how poor workplace culture can affect the wellbeing of staff.
- That is why mental health and wellbeing of our workforce will be central to the changes we will implement, ensuring staff feel safe and supported in the important work they do for our community.
- Positive change is already happening within our organisations. Work to stabilise and refine organisational structures and redefine strategic visions and values is already underway in the ACT Health Directorate and Canberra Health Services. Calvary Public Hospital Bruce is engaging with staff to ensure its vision and values are understood and embedded. Learnings from the review have helped to inform all of this work.
- Staff involvement, insights and experiences continue to contribute in a positive way to the real and enduring change we need to see.

Cleared as complete and accurate:	07/05/2019	
Cleared by:	Executive Branch Manager	Ext: 49400
Contact Officer name:	Jodie Junk-Gibson	Ext: 49923
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Jodie Junk-Gibson	
TRIM Ref:	GBC19/224	

QUESTION TIME BRIEF

- The effect of this will be a better public health system for staff and the Canberra community.

Further talking points:

- Together with the Minister for Mental Health, I have been extremely clear around my expectation for a positive culture in the delivery of public health care in the ACT.
- The Government has a zero tolerance for bullying and harassment.
- Since March 2018, there has been significant work undertaken within our public health system to improve culture and governance, and to build an environment of genuine engagement.
- I have seen significant improvements in workplace culture since this time.
- Building on these achievements, I made the decision to put in place several processes to assist in further improving culture within ACT Health. This included the establishment of an Independent Review of the workplace culture within ACT Public Health Services and the formation of a Clinical Leadership Forum.
- The Terms of Reference (released on 21 September 2018) for the Independent Review required the appointed Panel to deliver an interim report to me by 31 January 2019, with a final report due on or before the end of March 2019.
- The Review Panel delivered its interim report to me by the due date, and this was subsequently released publicly on 1 February 2019.
- The Final Report was released to staff and the public on 7 March 2019. And was tabled on 19 March 2019.
- We understand the importance of working with staff and stakeholders to put the final recommendations into practice in a way that drives the real change we need to see. The Final Report has also given the Government clear implementation and timeline guidance.

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QUESTION TIME BRIEF

- Through the establishment of strong and transparent governance arrangements, we will ensure that implementation is efficient and effective, and that staff and stakeholders are appropriately engaged.
- The Government is moving quickly to begin implementation and I chaired the inaugural Culture Review Oversight Group meeting on 28 March 2019.
- The membership of the Group has been settled and includes representation from unions, tertiary institutions, ACT Health Directorate, Canberra Health Services, Calvary and relevant colleges.
- The inaugural meeting of the Culture Review Oversight Group also considered, amongst other things, our Terms of Reference and the Implementation Timeline for the Independent Review's recommendations.
- I look forward to working closely with the members of the Group to ensure that our public health care system continues to deliver a high level of care to the community and is seen as an employer of choice for health professionals.
- I do not shy away from the fact that, at times, the Report makes difficult reading. It is disappointing to read that staff working in our public health system have experienced bullying, intimidation and harassment.
- The ACT Government invests significantly in the delivery of public health services to ensure safe, high quality healthcare for the ACT community and our surrounding region. In addition to taking care of our community, we are also working hard to ensure that our staff are looked after.
- With new Executive leadership teams being established across our three health services there is a strong commitment to developing a positive workplace culture. Signs of a shift in positivity are already being demonstrated, and it was pleasing to read in the Final Report that there is cautious optimism by many within the service around the new leadership.
- The Final Report also highlights the fact that the issue of culture within public health services is not unique to the ACT – it is a concern at a national level.
- The Review recommendations give us practical recommendations which provides us with the opportunity to lead the nation in developing a positive workplace culture across our health systems.

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QUESTION TIME BRIEF

- This Review has provided staff with the opportunity to be heard, to share their experiences, their stories and contribute in a positive way to real change.
- I want to thank the staff, individuals and organisations that contributed to the Review. That so many made a submission to the Review panel is a testament to the confidence that the Canberra community (including staff and patients) had in the Review team to deliver appropriate recommendations.
- I would like to take this opportunity to again thank Panel members, Mick Reid, Fiona Brew and David Watters for the extensive work they have undertaken throughout this process.

Clinical Leadership Forum

- This is a high level forum that will report to me.
- The Forum will provide independent advice to contribute to the continuous improvement of the ACT's health system.
- The Forum will include a range of areas from across Canberra Health Services, Calvary Public Hospital and the broader ACT health services sector.
- The Forum will provide an important mechanism for clinical leaders to advise on health services planning and infrastructure, clinical culture and training and education.
- Work is well underway to appoint members to the Forum, with an Expression of Interest process recently closing.

ACT Health Cultural Survey

- Culture is complex and dynamic, particularly in large health care organisations such as ACT Health. Over many years ACT Health has been closely monitoring its workplace culture and utilising a range of methods drawn from best practice to encourage respectful and supportive environments for staff and patients.
- ACT Health's Quality Strategy 2018-2028 was officially launched in March 2018. The Strategy supports the delivery of person-centred, safe and effective care, through three key enablers – Culture, Leadership and

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QUESTION TIME BRIEF

Communication. The inclusion of culture as a key enabler will further strengthen the implementation of the Strategy.

- Given the ACT Government's decision to create two organisations from October 2018, as well as the need to address other key organisational challenges, culture development is a central area of focus. Key actions focusing on leadership, values and engagement are being planned and implemented.
- Building a cohesive senior leadership team is critical to improved workplace culture in both organisations. Since July 2018, the Director-General, Deputy Directors-General and Executives have participated in a number of high-level workshops to discuss culture improvement, refreshing organisational vision, values-based behaviours and leading staff through the organisational transition.
- The findings and recommendations of the independent review into the workplace culture within public health services will help inform the content of the next Staff Culture Surveys for both organisations.
- The timing for the next Staff Culture Survey will be considered as part of the implementation of recommendations of the Review into the Workplace Culture within ACT Public Health Services.

Background

Review Panel Profiles

- Mr Reid has undertaken many roles in the Australian health system, spanning four decades. He has been a bureaucrat, consultant and academic which gives him a breadth of experience and depth of knowledge of the Australian health care system.
- Ms Fiona Brew has a nursing background. She is a senior health executive with more than ten years' experience in managing public health services and aged care in various senior roles. She is a values-based leader and an expert in reforming culture in health services.

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QUESTION TIME BRIEF

- Professor Watters was president of the RACS from 2015 to 2016. During this time, he established an expert group to combat bullying, harassment and discrimination in the health sector. This included looking at how RACS could lead the elimination of bullying and harassment from hospitals and health departments. He has a strong interest in workplace culture and professional issues across the health sector. Professor Watters is Professor of Surgery at Deakin University, working at Barwon Health and the University Hospital Geelong.
- The membership of the Group includes:
 - the Director-General of the ACT Health Directorate
 - The chief Executive officer of Canberra Health Services
 - The Regional Chief Executive of Calvary ACT
 - The Branch Secretary of the ANMF ACT
 - The President of the AMA ACT
 - The Regional Secretary of the CPSU
 - The President of ASMOF ACT
 - The President of the VMOA ACT
 - The Dean of the College of Health and Medicine at ANU
 - The Executive Dean of the Faculty of Health at the University of Canberra
 - The Minister for Mental Health as Deputy Chair
 - And me as Chair

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TRIM Ref:	GBC19/224	

QUESTION TIME BRIEF

GBC19/259

Portfolio/s: Health and Wellbeing

ISSUE: MINISTER'S FACT SHEET – AS AT 31 MARCH 2019

Key Information

	2016-17	2017-18	% change	Q1 2018-19	Q2 2018-19	Q3 2018-19
Walk-in Centres						
<i>Number of presentations to Walk-in Centres</i>	36,785	41,551	13%	12,690	15,947	15,679
Emergency department						
<i>Number of presentations by hospital</i>						
Canberra Hospital	85,093	88,661	4%	na	na	na
Calvary Public Hospital	58,767	59,117	1%	na	na	na
Total	143,860	147,778	3%	36,840	37,065	37,107
<i>Number of presentations by category</i>						
1—Resuscitation	642	752	17%	187	192	207
2—Emergency	14,694	14,737	0%	3,959	3,748	4,267
3—Urgent	55,380	62,106	12%	16,200	15,915	16,013
4—Semi-urgent	58,524	57,999	-1%	13,716	14,358	13,993
5—Non-urgent	14,620	12,184	-17%	2,778	2,852	2,627
Total	143,860	147,778	3%	36,840	37,065	37,107
<i>Percentage of patients seen on time¹</i>						
1—Resuscitation	99%	100%	1%	100%	100%	100%
2—Emergency	77%	77%	0%	77%	76%	72%
3—Urgent	50%	37%	-13%	33%	36%	30%
4—Semi-urgent	64%	49%	-15%	47%	51%	46%
5—Non-urgent	92%	82%	-10%	84%	86%	82%
<i>Proportion of presentations with a length of stay of 4 hours or less²</i>						
Canberra Hospital	71%	59%	-12%	na	na	na
Calvary Public Hospital	76%	72%	-4%	na	na	na
Total	73%	64%	-9%	61%	62%	58%

1. The benchmarks for seen on time are as follows:

- Triage category 1—100%
- Triage category 2—80%
- Triage category 3—75%
- Triage category 4, 5 and overall—70%

2. The performance benchmark for emergency department presentations with a length of stay of 4 hours or less is 90%.

*Note: This information is taken from the most recent publicly available Quarterly Performance Report covering the period July to December 2018.

Cleared as complete and accurate:	31/05/2019	
Cleared by:	Executive Group Manager	
Contact Officer name:	Peter O'Halloran	Ext: 49000
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Emily Harper	Ext: 49541
TRIM Ref:	GBC19/259	

QUESTION TIME BRIEF

	2016-17	2017-18	% change	Q1 2018-19	Q2 2018-19	Q3 2018-19
Elective surgery waiting lists						
<i>Number of patients waiting longer than clinically recommended at end of period</i>						
Urgency 1 (see within 30 days)	8	8	0%	na	na	na
Urgency 2 (see within 90 days)	227	104	-54%	na	na	na
Urgency 3 (see within 365 days)	200	287	43%	na	na	na
Total	435	399	-8%	410	516	712
<i>Proportion of removals for surgery that were within clinically recommended timeframes</i>						
Urgency 1 (see within 30 days)	92%	91%	-1%	95%	96%	97%
Urgency 2 (see within 90 days)	81%	70%	-11%	80%	79%	71%
Urgency 3 (see within 365 days)	88%	77%	-11%	79%	80%	79%
Separations from public hospitals						
<i>Number of inpatient separations</i>						
Same day	60,487	60,052	-1%	14,502	14,579	14,502
Overnight	54,431	55,369	2%	14,519	13,966	13,935
Total	114,918	115,421	0%	29,021	28,545	28,437
Breast screens						
<i>Number of breast screens performed</i>						
	17,176	18,123	6%	na	na	na

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GBC19/310

Portfolio/s: Health & Wellbeing

ISSUE: CANBERRA TIMES ARTICLE – “ACT HEALTH REVIEW SHOULD LOOK AT INSUFFICIENT FUNDING GROWTH: STANHOPE”

Talking points:

- ACT Treasury have advised it is difficult to reengineer the analysis quoted in the article in order to substantiate the claims made.
- Nominal growth rates in health funding of 10 per cent are not sustainable and the Commonwealth Government has recognised this through the introduction of a 6.5 per cent cap in funding growth.
- For the ACT to maintain nominal growth in health funding at 10 per cent would necessitate lower levels of investment in other services to the ACT community and/or increases in Territory taxes.
- The latest Report on Government Services shows that 2016-17 recurrent expenditure per person on public hospital services in the ACT was \$3,702, well above the national average of \$2,606.
- In the recent AIHW Health expenditure Australia 2016–17 report, recurrent health expenditure per person (i.e. public and private sectors) in the ACT in 2016-17 was \$7,998 which was above the national average of \$6,888 per person.

Key Information

- AIHW 2016-17 Report: Recurrent expenditure per person, public hospital services:

	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	AUST
2016-17	\$ 2,537	\$ 2,324	\$ 2,657	\$ 3,250	\$ 2,265	\$ 2,769	\$ 3,702	\$ 4,493	\$ 2,606

- AIHW 2016-17 Report: Recurrent health expenditure per person:

	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	AUST
2016-17	\$ 6,676	\$ 6,578	\$ 7,151	\$ 7,258	\$ 6,979	\$ 6,999	\$ 7,998	\$ 9,826	\$ 6,888

Cleared as complete and accurate: 28/05/2019
 Cleared by: Executive Group Manager Ext: 49869
 Contact Officer name: Jean-Paul Donda Ext: 49641
 Lead Directorate: Health
 Cleared for release: Yes
 Information Officer name: Karen Doran
 TRIM Ref: GBC19/310

GBC19/310

Portfolio: Health & Wellbeing

**ISSUE: UPDATE ON QUARTERLY REPORTING AND ACT HEALTH
PUBLICATION OF DATA FOR CONSUMERS**

- As part of the commitment to improved data reporting, ACT Health has re-commenced the regular publication of Quarterly Performance Reports. This began in November 2018 with the release of the report for the first quarter of 2018-19. The report was developed in consultation with the Health Care Consumers' Association.
- The Quarterly Report for the January to March 2019 quarter was published on 31 May 2019.
- The Quarterly Reports will be continuously reviewed to ensure we continue to improve access to information about our health system and help Canberrans be more in control of their own health care.

Quarterly Report for January – March 2019

- The most recent Quarterly Report is for the January – March 2019 quarter, released on 31 May 2019.
- This report continues to provide patients, consumers and the ACT community with a summary of activity and performance across a range of services, including emergency departments, admitted patient care, elective surgery, Walk-in Centres, and quality and safety.
- The Quarterly Report shows continued high demand for services in the ACT, and that ACT public health services continue to receive very positive feedback on the care they provide.

Cleared as complete and accurate:	16/06/2019	
Cleared by:	Executive Group Manager	
Contact Officer name:	Peter O'Halloran	Ext: 49000
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Emily Harper	Ext: 49541
TRIM Ref:	GBC19/310	

QUESTION TIME BRIEF

- In particular, the Quarterly Report shows that there was an increase in patients waiting longer than clinically recommended for their surgery during the reporting period. A range of factors can impact the timeliness of access to elective surgery, including the need to prioritise access for emergency surgery. It is also important to note that elective surgery activity tends to decrease in the first part of each calendar year due to the holiday season.
- The ACT Government continues to make significant investment in major health infrastructure through SPIRE, the expansion of the Centenary Hospital, the refurbishment of the Calvary Public Hospital maternity ward, the expansion of the Calvary emergency department and the expansion of the Canberra Hospital Intensive Care Unit. These improvements will provide the ACT community with greater access to hospital services.

Release of the ACT Health App

- The release of the new ACT Health Consumer App last month is just one example of the work that ACT Health is undertaking to improve access to useful information for consumers.
- The App provides waiting times for Canberra’s Walk-in Centres and Emergency Departments and links to Apple Maps/Google Maps to make it easier for people to get directions and estimated travel time to their closest health facility.
- The App is available for download via the Apple App Store or the Google Play Store
- As at 16 June, over 5000 people have downloaded the App.

Background Information

ACT Publication of Data for Consumers

- One of the priorities for the ACT Health Directorate is to identify and report relevant health information to improve access to data online and help Canberrans be more informed about their own health care.

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QUESTION TIME BRIEF

- As identified through the System-Wide Data Review, ACT Health provides data for over 130 performance indicators that are publicly reported. This includes information in the Report on Government Services and on the MyHospitals and MyHealthyCommunities websites.
- ACT Health has provided access to all of these publicly reported metrics through its website, where users can access the most up-to-date information at any time.
- To ensure that we continue to improve the availability and usefulness of information about our health system, ACT Health continues to refresh the publication of data for consumers.
- This includes access to useful and up-to-date information through user friendly web portals, such as emergency department waiting times, the number of patients waiting, and the number of patients receiving treatment.
- ACT Health is continuing to engage with a range of consumer groups, including the Health Care Consumers' Association, to better understand consumer requirements for information about the ACT's health services.

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ISSUE: NGUNNAWAL BUSH HEALING FARM (NBHF)**Talking points:**

- The NBHF continues to provide a place of healing for Aboriginal and Torres Strait Islander peoples to feel safe and supported when making ongoing and meaningful changes in their lives.
- As part of the NBHF Review, Mr Russell Taylor, Director of the Burbangana Group, facilitated a NBHF Governance Workshop on Monday 15 April 2019. A total of 35 stakeholders attended and engaged in discussions, including UNEC, ATSIEB, the Healing Foundation, other Aboriginal and Torres Strait Islander community leaders and ACT Government staff.
- At the conclusion of the workshop, participants agreed on the following three outcomes:
 1. That the NBHF Advisory Board would re-commence meeting to inform future activities at the NBHF.
 2. That The Healing Foundation will hold knowledge circles to inform development of a Healing Framework for the NBHF commencing with UNEC.
 3. That a communique will be issued to the Aboriginal and Torres Strait Islander community outlining the outcomes of the workshop and next steps for the NBHF.
- The Health Directorate has sent a communique (attached) to participants of the workshop regarding the outcomes and next steps for the NBHF Advisory Board.
- The Health Directorate will now work with members of the Advisory Board to facilitate the first meeting of the recommenced body.
- UNEC conducted the first knowledge circle on site at the NBHF on 19 May 2019. This was a first step in the creation of the healing framework.

Cleared as complete and accurate:	14/06/2019	
Cleared by:	Executive Group Manager	Ext: 49699
Contact Officer name:		
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Dave Pepper	
TRIM Ref:	GBC19/259	

QUESTION TIME BRIEF

Background Information

- The fourth program of the NBHF concluded on 6 June 2019.
- Planning is underway for the next program, which will commence in early July 2019.
- The fourth program was successful in providing clients with the opportunity to participate in music therapy, mindfulness, alcohol and other drug programs, traditional horticulture, cultural art, blacksmithing and reflective practice.
- Programs to date have been scheduled as below:
 - Pilot Program: November – December 2017
 - Second Program: June – September 2018
 - Third Program: September – December 2018
 - Fourth Program: April – June 2019
- The total cost of the two facilitated programs that were run during 2018 – 2019 was \$126,741.00 GST Inclusive.
- Since inception, approximately 35 clients have participated these programs to enhance a healthier lifestyle and supporting the achievements of physical, mental, emotional, social and spiritual wellbeing.
- Client plans are developed with NBHF support workers and are reviewed regularly to highlight progress and successes as well as identifying required needs.

Issues

NBHF Review

- The ACT Health Directorate (ACT HD) has contracted Mr Russell Taylor AM, Director of Burbangana Group to review the service operations at the NBHF.
- Mr Taylor is reviewing services, program design and delivery, governance of the NBHF and is advising on aspects of each that can be improved, refined or re-designed to facilitate improved outcomes for clients and staff of the NBHF.
- ACT HD has committed up to \$120,000 (ex GST) to the Review.
- To date, ACT HD has expended \$78,001 (ex GST) of the \$120,000 committed to the Review.
- A Terms of Reference detailing the scope of the NBHF review by Mr Taylor is publicly available on the ACT Government Contracts register.

Cleared as complete and accurate:	14/06/2019	
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Lead Directorate:	Health	
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Information Officer name:	Dave Peffer	
TRIM Ref:	GBC19/259	

Development of a NBHF Healing Framework

- ACTHD engaged the Aboriginal and Torres Strait Islander Healing Foundation (Healing Foundation) in 2017 to lead the co-design of a healing framework to support the work of the NBHF that would:
 - Identify healing priorities of Ngunnawal Elders and the broader ACT Aboriginal and Torres Strait Islander community.
 - Balance therapeutic support with approaches that strengthen cultural identity and connection.
 - Embed principles to guide the practice of NBHF and partner agencies in supporting healing for NBHF clients in line with the Living Web Framework.

Next steps

- ACT HD is currently determining how to best support the operations of the Advisory Board when it commences meetings.

Cleared as complete and accurate:	14/06/2019	
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Contact Officer name:		
Lead Directorate:	Health	
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TRIM Ref:	GBC19/259	

ISSUE: Queen Elizabeth II (QEII) FAMILY CENTRE**Talking points:**

- The Canberra Mothercraft Society (CMS) has delivered early parenting support and education services at the Queen Elizabeth II Family Centre (QEII) since it first opened in 1963.
- CMS has elected to exit QEII service delivery at the end of the current contract (30 June 2019). CMS have agreed to extend advisory transitional support to the new provider taking over the service until 31 July 2019.
- CMS is invoicing the ACT Health Directorate for costs up to \$3 million associated with transition. Transition costs are included in Deed of Variation 12 to the current CMS QEII Service Funding Agreement.
- That Deed of Variation stipulates that transition costs may include redundancy payments for staff, project management for transition activities, legal and accounting costs and business run off activities.
- On 27 March 2019, CMS advised ACTHD of its intention to provide redundancies to the staff engaged under a CMS Enterprise Agreement that are currently working at QEII. CMS will invoice ACTHD for redundancy costs in the region of \$1.9 million prior to 30 June 2019.
- Contract negotiations are now complete and the successful service provider is the Royal Society for the Welfare of Mothers and Babies Incorporation trading as Tresillian Family Care Centres (Tresillian).
- Tresillian CEO, Associate Professor Robert Mills and other Executives attended QEII on 30 May 2019 to meet with the current Executive Director and staff working at the centre.
- Staff were visibly relieved to hear the outcome of the process and many openly welcomed the outcome.

Cleared as complete and accurate:	31/05/2019	
Cleared by:	Executive Group Manager	Ext: 49699
Contact Officer name:	Christina Grant	Ext: 49436
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Dave Peffer	
TRIM Ref:	GBC19/259	

QUESTION TIME BRIEF

- Tresillian advised QEII staff they intend to engage as many of the staff currently working at QEII as possible. Tresillian also noted they will maintain current rates of pay as set out in the CMS Enterprise Agreement.
- Tresillian confirmed they were looking to retain the existing clinical staffing mix including retention of direct entry midwives.
- Tresillian Family Care Centres will continue to provide services under the existing model of care in the first year following contract execution.
- The ACT Health Directorate (ACTHD) will work collaboratively with Tresillian to make incremental changes in service delivery during the second year of this agreement.
- A review of the services delivered at QEII will be undertaken during the second half of 2019.
- Planning for that service review is progressing well, with an anticipated completion date of 30 December 2019. Funding approval and procurement documentation to engage a specialist consultant are now being drafted.
- The proposed service review will:
 - inform any changes to the model of care and services to be delivered in the future;
 - assess current and future service requirements, including options for providing additional services such as drop-in and day services;
 - consider options for extending the facility to provide two additional beds. This option is likely to require extension of the current building and is therefore contingent on additional funding and relevant building approvals.
- The service review will inform a full open tender process to identify a longer-term provider for the QEII facility. That open tender process is to be conducted and finalised within the next two years to ensure a provider is selected and contracted by July 2021.

Cleared as complete and accurate:	31/05/2019	
Cleared by:	Executive Group Manager	Ext: 49699
Contact Officer name:	Christina Grant	Ext: 49436
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Dave Pepper	
TRIM Ref:	GBC19/259	

Key Information

- Discussions between CMS and Tresillian and the staff currently engaged at QEII commenced on Thursday 30 May 2019, prior to a media announcement of the successful service provider.
- CMS is invoicing the ACTHD for costs up to \$3 million associated with their transition out of QEII service delivery. This funding can be used for staff redundancies, project management, accounting, legal and business run-off costs.
- The ACT Health Directorate is working collaboratively with Canberra Mothercraft Society to support them in transitioning out of the service.
- A Request for Proposal (12 month contract with an additional 12 month option) closed on 26 April 2019. The Evaluation Process was completed in mid-May 2019, and contract negotiations were completed in late May 2019.

Cleared as complete and accurate:	31/05/2019	
Cleared by:	Executive Group Manager	Ext: 49699
Contact Officer name:	Christina Grant	Ext: 49436
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Dave Peffer	
TRIM Ref:	GBC19/259	

QUESTION TIME BRIEF

GBC19/310

Portfolio: Health & Wellbeing

ISSUE: MATERNITY SERVICES IN THE ACT

Talking points:

- Consultation on the ACT Public Maternity Access Strategy was undertaken through a survey on the YourSay website and through face-to-face consultation. Consultation closed on 6 May 2019 and the report will be available on the YourSay website in the coming weeks.
- The strategy is about making it easier for Canberra women to learn about a new way to access Canberra's public maternity services. The Strategy involves:
 - Introducing a single phone number (referral line), that pregnant women can call to arrange their first visit with a midwife close to home.
 - Meeting a midwife early provides women the opportunity to learn about the pregnancy and birthing options available in Canberra, and discuss their personal preferences and health care needs.
 - Women from Queanbeyan, Yass, Goulburn and surrounding NSW areas will still be able to be referred for ongoing maternity care in the ACT, but will initially be directed to contact their local maternity services or GP for referral to the ACT Maternity Intake Service.
 - After the first appointment with the midwife, women will start their pregnancy care of choice.
 - The new maternity service will connect women with current maternal and child health services close to their home. This will enable women to receive support locally during and after their pregnancy.
 - GPs will continue to play a vital role in maternity care. Women will still see their GP for initial investigations and management of early pregnancy until they have chosen their model of care.

Cleared as complete and accurate:	19/06/2019	
Cleared by:	Executive Group Manager	Ext: 49808
Contact Officer name:	Marilynne Read	Ext: 49748
Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Executive Branch Manager	
TRIM Ref:	GBC19/310	

- These changes aim to ensure that pregnant women can access information about the pregnancy and birthing options available in Canberra so they receive the right care at the right place, and as close to home as possible. This approach supports quality, safe, and person-centred care.
- The ACT Government continues to make maternity services in the ACT a priority.
- The ACT Government has committed \$65.5 million over the next three years to continue the expansion of the Centenary Hospital for Women and Children (CHWC) to provide additional capacity and support for maternity and paediatric services.
- I have provided a submission to the current Inquiry into Maternity Services in the ACT. I understand that the Committee will visit all ACT maternity units.
- I look forward to receiving the Committee's report and considering its findings as we expand and improve maternity services in the ACT.

Key Information

- On 18 September 2018 an inquiry into maternity services in the ACT was announced by the Chair of the Standing Committee on Health, Ageing and Community Care, Mr Michael Pettersson MLA.
- The Minister for Health and Wellbeing provided a submission to the Inquiry on 20 December 2018. Prepared by the ACT Health Directorate, this was informed by advice from Canberra Health Services (CHS) and Calvary Public Hospital Bruce (CPHB).
- The Committee visited the CHWC in February 2019. The visits to CPHB and the Queen Elizabeth II Family Centre have been deferred until after the Committee has conducted a separate inquiry into the personal use of cannabis.

Background Information

- Maternity services at public hospitals in the ACT are provided in a multidisciplinary team model offering women a variety of options for their care during pregnancy, birth, and postnatally. The available options include general practitioner shared care, midwife led care, private midwife led care, and obstetrician led care. These options are summarised in [Table 1](#).

Cleared as complete and accurate:	18/06/2019	
Cleared by:	Executive Group Manager	Ext: 49808
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Lead Directorate:	Health	
Cleared for release	Yes	
Information Officer name:	Gabriela Sermenó	
TRIM Ref:	GBC19/310	