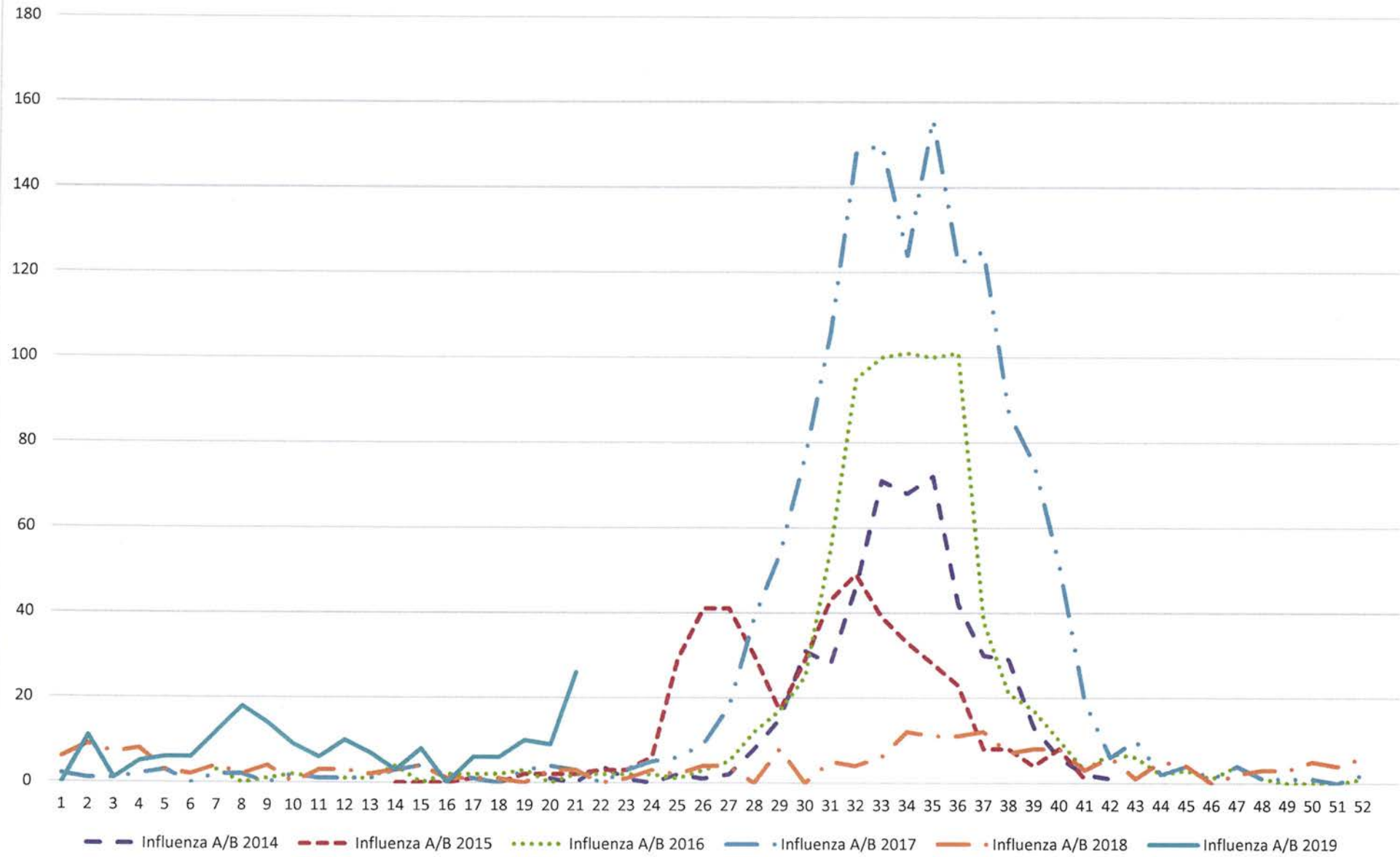


ACT PATHOLOGY INFLUENZA A/B ANNUAL TRENDS



Wells, Patrick (Health)

From: CEOHealth
Sent: Wednesday, 5 June 2019 12:19 PM
To: ##All Staff ACT Health
Subject: A message from the CEO - thank you

UNCLASSIFIED



A message from the CEO

Bernadette's Bulletin



A note to say thank you

Dear all,

I wanted to send out a really simple bulletin today to say **thank you**.

As I am sure you are all feeling, 'winter is not just coming but has arrived with a bang!'

We have seen a significant increase in activity across all our services and have experienced an extremely high number of presentations to the ED this week.

I wanted to acknowledge the hard work of everyone, especially our ED team in responding to the increased activity.

We have several winter strategies coming on line to support us to manage this activity but most importantly, we need to all work together as a team and actively help to move patients through our services in a timely way.

One of the first key strategies which will commence next week is a senior staff **Weekly Winter Review**. This quick meeting, chaired by the COO, will review what happened in the week and what actions we need to take to manage the next week.

All clinical leaders will be invited to participate.

Keep up the great work!

Bernadette
 Chief Executive Officer



Ramsay, Michelle (Health)

From: Morrell, Katherine (Health) on behalf of Canberra Health Services Communications
Sent: Tuesday, 2 July 2019 1:32 PM
To: ##All Staff, Canberra Health Services
Subject: ALL STAFF: Ward moves, new All Care Discharge Lounge and Winter Wards

UNCLASSIFIED



All staff email

Canberra Health Services

Ward moves, new All Care Discharge Lounge and Winter Wards

Following the completion of hydraulics works in the main tower block (Building 1) on the Canberra Hospital campus, there are a number of ward moves happening over the next weeks, alongside the launch of our new All Care Discharge Lounge and Winter Ward on Ward 8B:

- Ward 7A is returning back to its home ward from Thursday 4 July.
- Ward 8B is relocating to Ward 7B from Monday 8 July.
- As part of our Winter Plan, our new All Care Discharge Lounge and Winter Ward will be located on Ward 8B from Thursday 11 July.

All Care Discharge Lounge

We now have two discharge lounges at Canberra Hospital.

The Level 2 Discharge Lounge is for independent patients, while the Level 8 All Care Discharge Lounge is for less independent patients.

The new All Care Discharge Lounge located on Ward 8B sits alongside the temporary Winter Ward and has a broader charter than the Level 2 Discharge Lounge, which only accepts independent patients.

The 8B All Care Discharge Lounge helps less independent patients leave hospital in a safe and timely manner. The new All Care Discharge Lounge can take patients who are not independent and who require:

- full nursing care
- ambulance transport to another hospital or patient transfer to a nursing home
- bathroom assistance

- blood or iron transfusions
- endocrinology patients establishing an insulin regime
- aged care, oncology, surgical and medical patients.

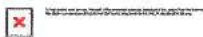
The new All Care Discharge Lounge will facilitate new admissions from the Emergency Department by freeing up acute beds and allow critical care to step down patients to the relevant speciality ward.

www.health.act.gov.au

Ramsay, Michelle (Health)

From: CEOHealth
Sent: Friday, 5 July 2019 3:51 PM
To: ##All Staff, Canberra Health Services
Subject: A message from the CEO - wrap up 5 July [SEC=UNCLASSIFIED]

UNCLASSIFIED

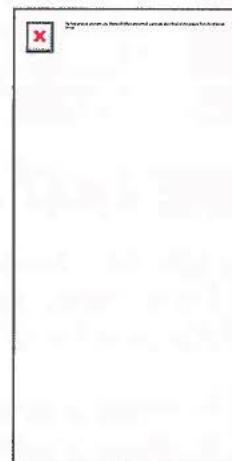


CEO wrap up 5 July

Hi all,

This Sunday is the start of NAIDOC week which celebrates the history, culture and achievements of Aboriginal and Torres Strait Islander peoples. It is a great opportunity for staff to participate in a range of activities celebrating Indigenous culture and support our local Aboriginal and Torres Strait Islander community.

There are plenty of NAIDOC Week events happening across Canberra, for details visit the [Community Services website](#). If you haven't already, I also encourage you to join the [CHS NAIDOC Week decorating competition](#). Decorate your ward, office or space using your interpretation of the theme for this year: [Voice. Treaty. Truth.](#) Your team could win \$1,000 to put towards purchasing an Aboriginal or Torres Strait Islander artwork to display in your work area.

**SAW...**

...several CHS staff are nominated for the 2019 ACT Health System NAIDOC Awards. The awards ceremony will take place this coming Tuesday (9 July) in Bowes Street. Everyone is welcome to attend and cheer on our colleagues. The event is free but [bookings are essential](#).

**READ...**

...that a higher number of flu cases have been reported so far this year compared to previous years. To protect yourself and those around you from this year's flu visit the Occupational Medicine Unit (OMU) Flu Clinic, located in Building 15, Level 1 to receive your free flu vaccination. The free vaccination is available to all staff, volunteers, visiting medical officers, locums and students on clinical placement.

HEARD...

...in July 2018, the TCH Private Practice Fund agreed to commit \$600 000 towards research grants at CHS. Following a competitive application process, the following staff were awarded grants.. Congratulations to:

Type of Grant	Chief Investigator	Project Title	Amount Awarded
Major	Mohamed, Abdel Latif	Optimising Photobiomodulation Treatment of the	\$150,043
Major	Malik, Laeeq	Molecular and epigenetic characterization of circulating	\$150,000
Minor	Liang, Xiaoming	Expression Profiles of MicroRNAs in Acute	\$18,180
Minor	Mendis, Randev	Identifying microRNA and Vascular Endothelial Growth	\$7,350
Minor	Fadia, Mitali	Study of the role of immunofluorescence (IF) staining	\$6,000
Minor	Fadia, Mitali	Can double expresser status be used to screen for	\$7,020
Minor	Walters, Giles	Improving consent procedures and shared decision-	\$49,815
Minor	Dua, Divyanshu	BRAF Inhibition in BRAF v600 - Mutant Gliomas:	\$32,000
Minor	Greenaway, Tim	Comprehensive single cell molecular profiling of fine	\$60,000
Minor	Talaulikar, Dipti	Clinical characteristics and genotype-phenotype	\$54,400

ONE LAST NOTE...

...a new ACT Ombudsman phone line is now available. This has been created so the ACT community can contact the ACT Ombudsman's Office easily and receive a tailored service with five ACT specific options for callers to choose from:

1. make a complaint about an ACT Directorate or agency
2. make a complaint about ACT Policing
3. contact the ACT Ombudsman Office about a Freedom of Information, or information access matter
4. contact the ACT Ombudsman Office about Reportable Conduct
5. contact the ACT Ombudsman Office about the Inspector of the ACT Integrity Commission.

Kind regards,

Bernadette
Chief Executive Officer

www.health.act.gov.au

Wells, Patrick (Health)

From: CEOHealth
Sent: Friday, 12 July 2019 4:55 PM
To: ##All Staff, Canberra Health Services
Subject: A message from the CEO - wrap up 12 July

UNCLASSIFIED



Canberra Health
Services

A message from the CEO

Bernadette's Bulletin



CEO wrap up 12 July

Yuma,

I open my bulletin with week with this special Ngunnawal greeting. The word 'Yuma' is a gift from the Ngunnawal Elders Council to the people of Canberra and I encourage you all to use it.

After what has been a challenging few days due to increased media scrutiny resulting from the inquiry into maternity services it's nice to end the week on a high. I was delighted to hear that the team at BreastScreen ACT won a team award at the ACT Health System NAIDOC Awards yesterday! The award recognises the team's commitment to increasing participation rates for Aboriginal and Torres Strait Islander women living in the ACT. BreastScreen works closely with Winnunga Nimmityjah Aboriginal Health Service and holds 'cheese and squeeze' sessions so that participants can attend as a group. Congratulations team and thank you for the work that you do.



READ...

... a beautiful message on Facebook from a grateful mum whose daughter was airlifted from Cooma to Canberra Hospital.

"My daughter was airlifted to you last Sunday night. As soon as I arrived I was seen by her doctor, escorted to her and welcomed by her caregivers. I was reassured that you would call me during the night and felt safe that my daughter would be given the highest level of treatment and care. Your professionalism is next to nothing our family has experienced before."



SAW...

...plenty of colourful areas decorated for NAIDOC Week. Thank you to everyone who took part in our decorating competition. I'll be announcing the winner soon, who thanks to the Canberra Hospital Foundation, will have \$1,000 to spend on Aboriginal or Torres Strait Islander artwork to display in their area. I can't tell you what the artwork is yet as it will be chosen specially for the winning area.



HEARD...

...our Women, Youth and Children Community Health Program staff have been hard at work providing high school immunisations and kindergarten health checks. The stats from last year are in and they're very impressive.

There are only 185 days in a school year, yet in this time our staff gave over 17,200 vaccinations to Year 7 and 10 students and offered close to 6,000 health checks to kindy kids.

Well done team!



LEARNT...

...we hit 7,000 likes on Facebook. If you haven't already, I suggest following our page or even sharing it with your friends and family to help share news about the exceptional health care we create together here at CHS – [facebook.com/CanberraHealthServices](https://www.facebook.com/CanberraHealthServices)



ONE LAST NOTE...

...The temporary Winter Ward and All Care Discharge Lounge are now open in 8B.

The Winter Ward will help ease pressure over winter, with 16 additional beds now available to support demand at Canberra Hospital. The new All Care Discharge Lounge will assist with new admissions from the Emergency Department by freeing up acute beds and allowing critical care to step down patients to the relevant speciality ward. We have a dedicated team in place to support this new initiative. For more information about the wards, please contact Adam Vines or Amy Jones on 0466 945 117 or one of the following numbers.

- Nurses station, Winter Ward: 5124 2790 / 5124 2849
- CNC Office, Winter Ward: 5124 3611
- Ward Clerk, Winter Ward: 5124 2697

- All Care Discharge Lounge: 0466 945 117

Kind regards,

Bernadette
Chief Executive Officer

www.health.act.gov.au

Ramsay, Michelle (Health)

From: Dahlstrom, Jane (Health)
Sent: Tuesday, 13 August 2019 3:22 PM
To: Chatham, Elizabeth (Health)
Cc: Dugdale, Paul (Health); Farrar, Tracey (Health)
Subject: winter strategy for 2020 [SEC=UNCLASSIFIED]

Dear Liz

I think we may need to include a small amount of additional funding for our collection staff in 2020 as part of the Winter strategy given our recent issues.



Paul, I will talk more about this with you when we meet. Forward planning is needed I feel.

Regards

jane

Jane Dahlstrom

telephone: +61 2 5124 2891 facsimile: +61 2 5124 2912 mobile: 

email: jane.dahlstrom@act.gov.au

If you receive my emails outside of standard work hours, please know that I have no expectation that you will respond outside of your own work hours.

Ramsay, Michelle (Health)

From: Dahlstrom, Jane (Health)
Sent: Wednesday, 14 August 2019 2:51 PM
To: Chatham, Elizabeth (Health)
Cc: Dugdale, Paul (Health); Patterson, Denise (Health); Farrar, Tracey (Health)
Subject: RE: pathology services [SEC=UNCLASSIFIED]

Thanks Liz

We are using all the casual staff we have available during the flu season.

As I mentioned in an email to you yesterday Liz – we need to include our venesection staff in the funding model for 2020 for the winter strategy. Our staff are on the front line so they are very likely to get sick as the patients they are venesectioning are often unwell.

Happy to discuss further.

Regards
jane

Jane Dahlstrom

telephone: +61 2 5124 2891 facsimile: +61 2 5124 2912 mobile: [REDACTED]

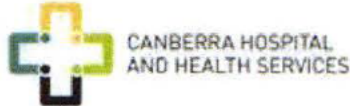
email: jane.dahlstrom@act.gov.au

If you receive my emails outside of standard work hours, please know that I have no expectation that you will respond outside of your own work hours.

From: Chatham, Elizabeth (Health)
Sent: Wednesday, 14 August 2019 2:05 PM
To: Dahlstrom, Jane (Health) <Jane.Dahlstrom@act.gov.au>
Cc: Dugdale, Paul (Health) <Paul.Dugdale@act.gov.au>; Patterson, Denise (Health) <Denise.Patterson@act.gov.au>
Subject: FW: pathology services [SEC=UNCLASSIFIED]

Elizabeth Chatham | A/g Chief Operating Officer
 Building 24, Level 2, Canberra Health Service, Garran ACT 2605
 PO Box 11, Woden ACT 2606
 P (02) 5124 2728 | E Elizabeth.Chatham@act.gov.au

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From: Rea, Katrina (Health)
Sent: Wednesday, 14 August 2019 11:03 AM
To: Chatham, Elizabeth (Health) <Elizabeth.Chatham@act.gov.au>
Subject: FW: pathology services [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Liz,

Thanks,

Katrina Rea
Business Manager to the Chief Operating Officer

Phone: 02 5124 2169 | **Email:** Katrina.M.Rea@act.gov.au
 Building 24, Level 2, Canberra Hospital, Yamba Drive, Garran ACT 2605

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From: Taylor, Jacqui (Health) <Jacqui.H.Taylor@act.gov.au>
Sent: Tuesday, 13 August 2019 5:30 PM
To: Duggan, Tracey (Health) <Tracey.Duggan@act.gov.au>; Chatham, Elizabeth (Health) <Elizabeth.Chatham@act.gov.au>; Rea, Katrina (Health) <Katrina.M.Rea@act.gov.au>
Cc: Noffke, Kellie (Health) <Kellie.Noffke@act.gov.au>
Subject: RE: pathology services [SEC=UNCLASSIFIED]

Jac

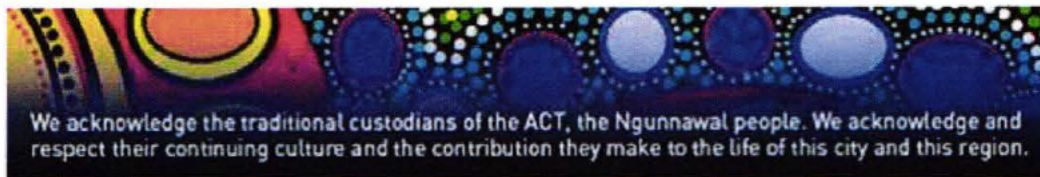
From: Duggan, Tracey (Health)
Sent: Tuesday, 13 August 2019 4:15 PM
To: Taylor, Jacqui (Health) <Jacqui.H.Taylor@act.gov.au>
Cc: Noffke, Kellie (Health) <Kellie.Noffke@act.gov.au>
Subject: pathology services [SEC=UNCLASSIFIED]

Hi Jacqui

Kind regards
Tracey

Tracey Duggan
A/g Assistant Director of Nursing, Division of Medicine
Canberra Health Services | ACT Government
Phone: 02 5124 5161 | Email: tracey.duggan@act.gov.au

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Ramsay, Michelle (Health)

From: CEOHealth
Sent: Friday, 16 August 2019 4:50 PM
To: ##All Staff, Canberra Health Services
Subject: A message from the CEO - Wrap Up 16 August

UNCLASSIFIED



CEO wrap up 16 August

Good afternoon,

As I'm sure you know, our health service has been extremely busy in recent days, particularly on Wednesday night. I would like to thank you for your hard work and commitment to delivering the best possible care for our patients during this period of high demand.

Wednesday night was a perfect example of what we can do together ... how we rise to a challenge, work as a team and above all, support each other. As Greg Hollis, Clinical Director, Emergency Department said to me, 'Respectful, reliable, definitely progressive and kind ... were all on display on Wednesday night.'

We will continue to work on improving patient flow to manage surges in demand, maximise capacity within Canberra Hospital and implement our timely care and winter strategies.

Thank you for supporting these important pieces of work as we continue to work together to help move patients through our service in a timely way.

NAIDOC WEEK DECORATING COMPETITION

Congratulations to the staff of the Psychology Department, who won CHS's inaugural NAIDOC Week Decorating Competition. The Department of Paediatrics and Canberra Sexual Health Centre were also highly commended.

Thanks to the Canberra Hospital Foundation, the Psychology Department will have \$1000 to spend on Aboriginal or Torres Strait Island artwork to display in their area. The artwork will be



chosen specially for the Psychology Department in partnership with our Arts Curator, Jenny McFarlane.



READ...

... that the ACT Public Service is celebrating this year's Wear it Purple Day with an event to promote the value of diversity and inclusion in all workplace settings. The event, which is open to all staff, will champion LGBTIQ+ allies and role models promoting the importance of workplace inclusion, aligned with this year's theme *Stand Up. Stand Out.*

10am, Thursday 29 August
 Theo Notaras Multicultural Centre function room
 180 London Circuit, Canberra City

For more information, contact LGBTIQOffice@act.gov.au

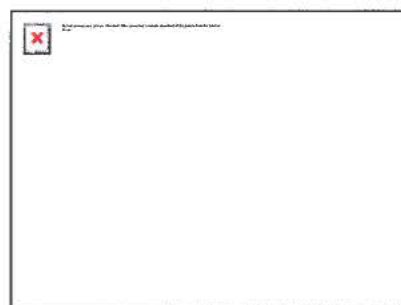
SAW...

... that site fencing has now been erected in front of the multi-storey carpark on Hospital Road where a new executive demountable will be located. This is the first visible sign that works on the SPIRE Project are beginning and I am very excited to see that this important project is now underway. For more information on SPIRE visit the [HealthHub \(Intranet\)](#).



ACKNOWLEDGE...

... Leitha Scott, who is retiring after a 40-year career in nursing, 20 years of which were spent at Canberra Hospital. Leitha's ability to make her colleagues laugh is legendary throughout the Medical Emergency Team (MET). Through her wit and humour is an underlying skill and knowledge that has earned the respect and admiration of her peers. No task was too large and she would quietly (or not) beaver away until she had cleared her desk.



Leitha was a pleasure to work with and she will be very sorely missed. Please join me in wishing Leitha the best for her retirement.

ONE LAST NOTE...

We recently started work on developing a new strategic plan for our organisation. Defining a strategic plan is an important step in setting a clear path for CHS.

I want to make sure all staff have a chance to provide their input. We've set up a [new collaborative workspace](#) where you can find the latest information on the project, submit comments and feedback, access strategic documents and presentations, view upcoming meeting and events and—most importantly—share your ideas and concepts.

I encourage everyone to get involved and have their voices heard.

Kind regards,

Bernadette

Chief Executive Officer

www.health.act.gov.au

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By John Critben

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Emergency Medical Unit (EMU)



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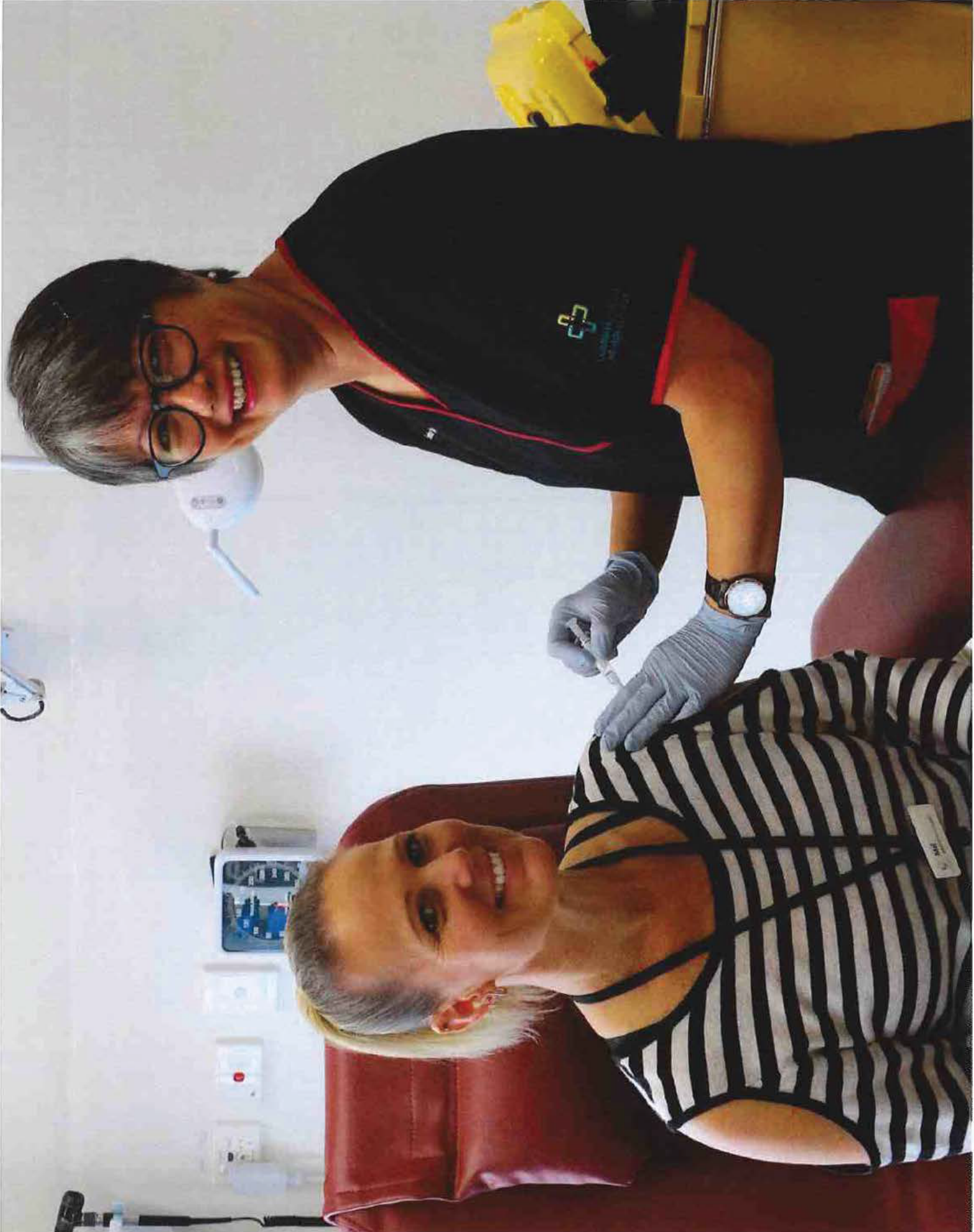
Our hard working staff at Occupat (OMU) have given 5000 flu vaccin two months.

After 17 years working at the OMU Consultant Joyce is a familiar face their yearly flu vaccination

'Our staff want to keep the Canber safe. It's important you protect you and our patients.

I care about our staff's wellbeing. I looking after others, but the health do is stop and take care of ourse

Anyone over 6 months of age or o themselves from influenza and its Speak to your GP, pharmacist or y health unit to book in.



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4,157 People reached 674 Engagements

173 9

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 **Canberra Health Services** ***
Published by Canberra Health Services [?] · 7 June · 🌐

Meet Dr Nick 🧡. He has a cold, which is different to the flu... Do you know how to tell the difference? Check out our video to learn the difference between cold and flu and find out where to get the most appropriate care for your symptoms.

Spread the word, not the flu!

Common cold:
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Winter colds & flu Learn More