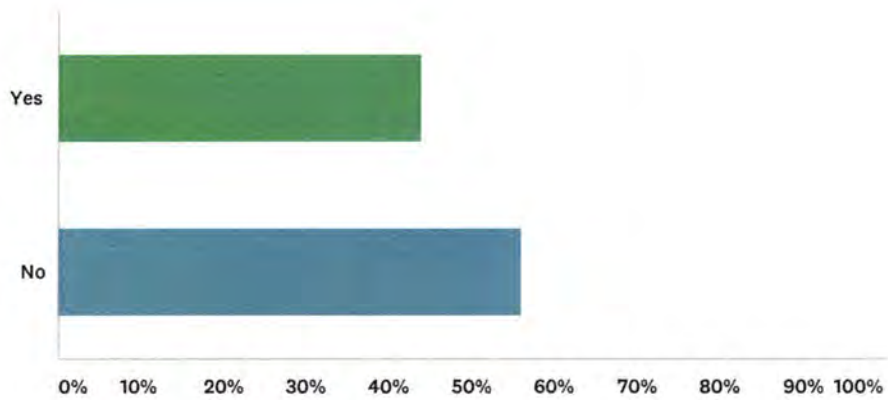


Canberra Hospital Residential Accommodation Services (RAS)

Q10 Have you previously referred a patient/client to use the RAS?

Answered: 1,079 Skipped: 127

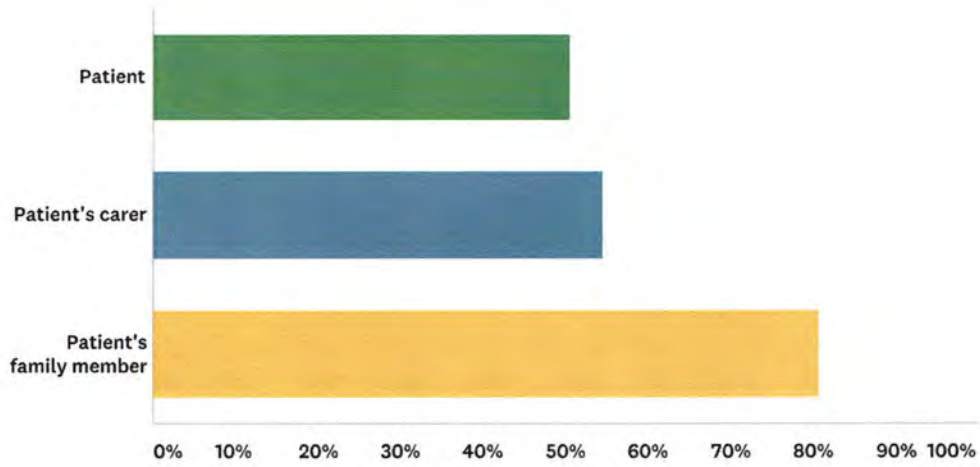


ANSWER CHOICES	RESPONSES	
Yes	44.02%	475
No	55.98%	604
TOTAL		1,079

Canberra Hospital Residential Accommodation Services (RAS)

Q11 Who did you refer to the RAS? (select all that apply)

Answered: 443 Skipped: 763



**ANSWER CHOICES**

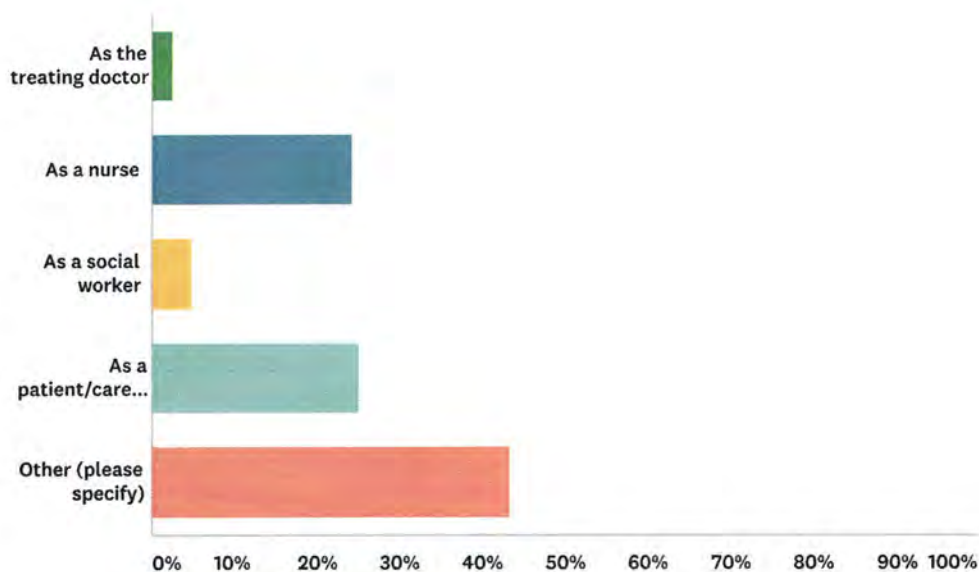
**RESPONSES**

Patient	50.56%	224
Patient's carer	54.63%	242
Patient's family member	80.81%	358
Total Respondents: 443		

## Canberra Hospital Residential Accommodation Services (RAS)

## Q12 In what capacity did you refer the patient/carer/family member?

Answered: 441 Skipped: 765



ANSWER CHOICES	RESPONSES	
As the treating doctor	2.49%	11
As a nurse	24.26%	107
As a social worker	4.76%	21
As a patient/carer/advocacy organisation representative	25.17%	111
Other (please specify)	43.31%	191
TOTAL		441

#	OTHER (PLEASE SPECIFY)	DATE
1	as a friend	10/10/2019 5:23 AM
2	As a friend	10/7/2019 11:26 PM
3	friend who had used the accommodation	10/7/2019 7:22 PM
4	Friend	10/7/2019 10:07 AM
5	I've told many older residents of Jindabyne about the accommodation when they've needed treatment or had family in the hospital	10/7/2019 8:27 AM
6	Son	10/7/2019 7:56 AM
7	Cancer Care Co-ordinator	10/6/2019 9:38 PM
8	Advised a friend	10/6/2019 8:43 PM
9	Friend	10/6/2019 8:31 PM
10	Friends	10/6/2019 9:56 AM
11	As the patient	10/6/2019 9:25 AM
12	A friend	10/6/2019 5:59 AM
13	Someone who was or has experienced the convenience of the accommodation	10/6/2019 2:30 AM
14	Friend	10/6/2019 1:22 AM
15	Student nurse	10/5/2019 11:53 PM

## Canberra Hospital Residential Accommodation Services (RAS)

16	Sister in law	10/5/2019 8:37 PM
17	Friend	10/5/2019 8:11 PM
18	Community trust member	10/5/2019 7:26 PM
19	As someone who has used the service many times before	10/5/2019 9:12 AM
20	as a patient	10/5/2019 2:35 AM
21	As friend	10/5/2019 2:15 AM
22	As a friend and a member of Can Assist	10/4/2019 8:56 PM
23	Just a family friend who wasn't sure what to do	10/4/2019 7:21 PM
24	passed on knowledge that it is available	10/4/2019 5:40 PM
25	Friend	10/4/2019 10:05 AM
26	As one a family that have used the service several times, in times of emergency over the past 25 years	10/4/2019 9:04 AM
27	Friend	10/4/2019 8:47 AM
28	As a family member that I had previously used the service	10/4/2019 8:15 AM
29	Friends	10/4/2019 8:03 AM
30	As a freind	10/4/2019 7:56 AM
31	as a friend	10/4/2019 6:09 AM
32	Friend	10/4/2019 4:58 AM
33	As her friend	10/4/2019 4:35 AM
34	As someone who had used the service	10/4/2019 1:57 AM
35	We have stayed here many times while my farther was terminal and reviving treatment and complicated pregnancies so when people are sti k for accommodation we always revoke the RSA	10/4/2019 1:53 AM
36	Family friend	10/4/2019 1:17 AM
37	As a friend	10/4/2019 12:45 AM
38	Friend	10/3/2019 11:57 PM
39	wife	10/3/2019 11:48 PM
40	If someone was having treatment at the hospital ,to tell them of the accommodation available.	10/3/2019 10:56 PM
41	Ronald McDonald house volunteer	10/3/2019 9:49 PM
42	Froend	10/3/2019 8:50 PM
43	Previous use	10/3/2019 8:37 PM
44	as a friend who knew they needed accommodation that was affordable and on the hospital's grounds.	10/3/2019 8:26 PM
45	Rehab	10/3/2019 7:57 PM
46	Family and friends	10/3/2019 7:55 PM
47	Friends	10/3/2019 7:42 PM
48	Volunteer	10/3/2019 6:51 PM
49	Admin officer	10/3/2019 6:51 PM
50	Unit manager	10/3/2019 6:37 PM
51	Friend	10/3/2019 6:36 PM
52	Just as a friend	10/3/2019 6:20 PM
53	Ward Clerk at hospital	10/3/2019 6:13 PM
54	Family	10/3/2019 6:06 PM
55	Friend	10/3/2019 5:53 PM
56	Midwife	10/3/2019 10:48 AM



## Canberra Hospital Residential Accommodation Services (RAS)

57	Occupational Therapist	10/3/2019 10:09 AM
58	I work for Service NSW, try to stay aware of services that may be of assistance to my customers	10/3/2019 9:46 AM
59	Family	10/3/2019 9:35 AM
60	Community member	10/3/2019 9:26 AM
61	As a friend who is aware of this wonderful accommodation on offer	10/3/2019 9:22 AM
62	Administration I suggested it	10/3/2019 9:20 AM
63	Friend	10/3/2019 9:06 AM
64	Friend who had previously used this service	10/3/2019 9:05 AM
65	Acquaintance	10/3/2019 9:00 AM
66	Recommendation	10/3/2019 8:51 AM
67	Friends	10/3/2019 8:51 AM
68	Friend	10/3/2019 8:50 AM
69	To someone who didn't now about the Accomadation	10/3/2019 8:44 AM
70	As a friend	10/3/2019 8:22 AM
71	Friend	10/3/2019 8:09 AM
72	As someone who has used this facility when a family member was rushed to Canberra.	10/3/2019 5:52 AM
73	workmate who needed to be in canberra early for surgery & lived 2 hours away	10/3/2019 5:36 AM
74	as a midwife	10/3/2019 4:53 AM
75	As a family member who had spent several days there and was able to advise other family members what to do.	10/3/2019 4:34 AM
76	Family friend	10/3/2019 4:29 AM
77	friend	10/3/2019 4:04 AM
78	Allied health	10/3/2019 3:21 AM
79	Friend	10/3/2019 3:05 AM
80	supportive community member	10/3/2019 2:59 AM
81	Allied Health	10/3/2019 12:31 AM
82	Friend	10/3/2019 12:12 AM
83	Friend	10/2/2019 11:59 PM
84	Friend	10/2/2019 11:28 PM
85	Family	10/2/2019 10:08 PM
86	Friends	10/2/2019 10:07 PM
87	I refereed my father.	10/2/2019 9:45 PM
88	Family	10/2/2019 9:31 PM
89	As a member or public who had used it previously	10/2/2019 8:36 PM
90	friend from experience	10/2/2019 7:51 PM
91	Relative	10/2/2019 7:23 PM
92	As a friend	10/2/2019 7:05 PM
93	Friends	10/2/2019 6:54 PM
94	Family friend	10/2/2019 6:49 PM
95	As a daughter for her elderly father to stay near his wife after hip operation. As a sister for elderly parents to look after my brother while having radiation treatment to his head.	10/2/2019 6:25 PM
96	As a friend	10/2/2019 6:20 PM
97	Teacher	10/2/2019 3:48 PM
98	Friend. Word of mouth.	10/2/2019 3:08 PM

## Canberra Hospital Residential Accommodation Services (RAS)

99	As a friend who knew service existed	10/2/2019 11:39 AM
100	Friends family	10/2/2019 11:23 AM
101	Friend	10/2/2019 10:29 AM
102	Friend	10/2/2019 9:21 AM
103	friend	10/2/2019 8:56 AM
104	Someone that has stayed there before how close to the hospital.	10/2/2019 8:41 AM
105	Friend	10/2/2019 8:06 AM
106	Family	10/2/2019 7:43 AM
107	As a friend and as a frontline health worker	10/2/2019 7:40 AM
108	Fried	10/2/2019 7:30 AM
109	As a family member of the same family	10/2/2019 6:33 AM
110	Friend	10/2/2019 6:32 AM
111	just as someone who has used the service.	10/2/2019 6:31 AM
112	Friend	10/2/2019 6:31 AM
113	friend	10/2/2019 6:29 AM
114	As a citizen	10/2/2019 6:23 AM
115	As a friend who knew it was available	10/2/2019 6:15 AM
116	interested friend	10/2/2019 6:11 AM
117	As a friend	10/2/2019 5:54 AM
118	Just as a friend who has already done this	10/2/2019 5:22 AM
119	Case manager of aged and disability services as well as personally	10/2/2019 5:17 AM
120	Used for short term staff	10/2/2019 5:12 AM
121	As a friend. The family could not afford to stay in ACT whilst father was seeking medical treatment at hospital.	10/2/2019 4:33 AM
122	Didn't refer in professional capacity, just advised friend of its existence	10/2/2019 3:18 AM
123	relative	10/2/2019 3:10 AM
124	Friend	10/2/2019 2:59 AM
125	Informally - as a friend.	10/2/2019 2:50 AM
126	Friend	10/2/2019 2:35 AM
127	Friend	10/2/2019 2:15 AM
128	Friend	10/1/2019 9:54 PM
129	Practice owner	10/1/2019 8:16 PM
130	Friends	10/1/2019 7:59 PM
131	Practice Manager	10/1/2019 7:28 PM
132	Knew about service as a community driver (HACC), told a member of my community who was in need of accomodation for upcoming hospital treatment	10/1/2019 7:16 PM
133	Talked to family of a patent while we were waiting to go into icu and their son had had a very bad accident. They had no where near to stay as the motels nearby were booked out.	10/1/2019 12:00 PM
134	Support group	10/1/2019 11:25 AM
135	As a person	10/1/2019 10:19 AM
136	Ward clerk	10/1/2019 9:46 AM
137	A friend	10/1/2019 9:46 AM
138	Previous experience and referring patients and careers from the same area to use the service due the convenience of the accomodation and the set up	10/1/2019 9:17 AM
139	Someone who has used the service	10/1/2019 8:48 AM

## Canberra Hospital Residential Accommodation Services (RAS)

140	Someone who had used the facility previously	10/1/2019 7:04 AM
141	As someone who has used facility	10/1/2019 6:57 AM
142	As someone who has benefited by it	10/1/2019 6:38 AM
143	Friend	10/1/2019 6:25 AM
144	Previous user of accommodation	10/1/2019 6:14 AM
145	Family member	10/1/2019 4:52 AM
146	Friend	10/1/2019 4:29 AM
147	Pathology Scientist monitoring young mum with breast cancer	10/1/2019 4:14 AM
148	Friend	10/1/2019 3:13 AM
149	as a friend of some one who like us can ill afford a motel	10/1/2019 1:47 AM
150	As a friend	10/1/2019 1:34 AM
151	Friend	10/1/2019 12:51 AM
152	Previous user of RAS	10/1/2019 12:20 AM
153	Previous user	10/1/2019 12:17 AM
154	Friend	10/1/2019 12:12 AM
155	Family	9/30/2019 11:50 PM
156	Friend of one needing accommodation	9/30/2019 11:43 PM
157	Friend	9/30/2019 11:18 PM
158	Friend	9/30/2019 11:10 PM
159	Family friend	9/30/2019 10:00 PM
160	Personal experiance	9/30/2019 8:13 AM
161	Friend	9/30/2019 8:08 AM
162	Personal use previous	9/30/2019 2:34 AM
163	previous user and friend	9/30/2019 2:19 AM
164	Friend	9/29/2019 11:53 PM
165	Wife, friend of others. When my terminally ill husband was discharged in the middle of Winter in light clothing at 5pm and told to get home the best way he could, he rang me, and my first thought was to send him to the accommodation till I could figure something out. I was extremely grateful to have it at that time. He was already sick enough without being out in the cold. He told me the lady attendee was extremely kind to him.	9/29/2019 9:05 AM
166	as a friend advising that the facility is there and is great and easy access to the hospital	9/28/2019 6:36 AM
167	Family members	9/27/2019 8:36 PM
168	As a family member	9/27/2019 6:40 PM
169	Friend	9/27/2019 11:48 AM
170	Service provider	9/27/2019 11:11 AM
171	patient transport officer	9/27/2019 8:49 AM
172	Dietitian	9/27/2019 6:34 AM
173	Family member who had patient in hospital	9/27/2019 3:51 AM
174	Allied health	9/27/2019 3:26 AM
175	friend	9/26/2019 9:30 AM
176	Friend	9/26/2019 4:28 AM
177	CNS Renal Outreach Coordinator	9/26/2019 2:28 AM
178	Nurse practitioner	9/26/2019 1:36 AM
179	iv told a frend about the place	9/26/2019 12:20 AM
180	father	9/26/2019 12:05 AM

## Canberra Hospital Residential Accommodation Services (RAS)

181	as someone who had used the facility previously	9/26/2019 12:04 AM
182	family member	9/25/2019 11:21 PM
183	as someone that has used the service myself.	9/25/2019 10:14 PM
184	Occupational Therapist	9/25/2019 10:13 PM
185	Allied Health Worker	9/25/2019 10:12 PM
186	family	9/25/2019 9:28 PM
187	aboriginal health worker	9/25/2019 9:19 PM
188	Administrative officer	9/25/2019 9:03 PM
189	Aboriginal Health Team Leader	9/25/2019 7:50 PM
190	test	9/25/2019 4:40 AM
191	Interstate students were referred for accommodation during clinical placement with ACT health	9/25/2019 4:01 AM



## Canberra Hospital Residential Accommodation Services (RAS)

## Q13 What (if anything) was required of you to arrange RAS for the outpatient/carer/family member?

Answered: 347 Skipped: 859

#	RESPONSES	DATE
1	Phone calls x 2	10/15/2019 10:02 PM
2	Booking seemed quite easy	10/15/2019 9:57 PM
3	A phone call	10/12/2019 2:29 AM
4	Contacting security out of hours and handing out the reception phone number constantly.	10/10/2019 12:24 AM
5	Contact RAS directly to make bookings In some occasions seek approval from Surgery Exec to pay for patient accomodation	10/9/2019 11:37 PM
6	Provide the booking number and costs etc.	10/9/2019 8:51 PM
7	I have suggested the use of the accommodation for country people undergoing cancer treatment	10/9/2019 5:02 AM
8	A phone call	10/9/2019 4:41 AM
9	Nothing other than give the information. Called security when it was after hours.	10/9/2019 12:36 AM
10	At times people are in a state of distress and need support to telephone, locate and book into RAS	10/8/2019 11:36 PM
11	Calls to the help desk, contacting security and AHHM after hours	10/8/2019 7:09 PM
12	None	10/8/2019 4:17 AM
13	nil	10/7/2019 11:26 PM
14	Phone number more assessible	10/7/2019 10:41 PM
15	nil	10/7/2019 7:22 PM
16	Usually happened easily through the acute service providing the care, often with help from the Social Worker.	10/7/2019 7:11 PM
17	Make phone calls	10/7/2019 10:07 AM
18	I've made a call on behalf of my parents to organise accommodation when my father was having surgery	10/7/2019 8:27 AM
19	Telephoning Doctor Practice to make arragments	10/7/2019 7:56 AM
20	Usual paperwork and calls	10/6/2019 11:27 PM
21	At most a phone call to the manager of RAS, otherwise giving the phone number to the applicant	10/6/2019 9:38 PM
22	Telephone call	10/6/2019 8:43 PM
23	None	10/6/2019 8:31 PM
24	Can't remember it was a few years ago	10/6/2019 9:25 AM
25	Knowledge of the service available and first hand experience	10/6/2019 5:59 AM
26	A phone call	10/6/2019 2:30 AM
27	Na	10/5/2019 11:53 PM
28	I made them aware there was ras accomodation they could use	10/5/2019 9:49 PM
29	Guidance for the person to facilitate their admission Counsel and reassurance when the service wasn't able to accommodate them	10/5/2019 8:47 PM
30	I personally didn't arrange anything but I did refer my family members to this facility .	10/5/2019 8:37 PM
31	Contact details	10/5/2019 8:11 PM
32	None	10/5/2019 7:26 PM

## Canberra Hospital Residential Accommodation Services (RAS)

33	The only things that I had to arrange for my mum, dad (frail, elderly father) and me to stay there was the Registration, her referral from her GP and Oncologist and pay the accom fees. As mum's Radiotherapy treatment was on a daily basis at the Canberra Cancer Centre and we live in Bega- 3 hours away and as the treatment lasted for 7 weeks, if this service had not been available, I don't know what we would have done, as there is NO facilities for Radiotherapy treatment in Bega.	10/5/2019 9:12 AM
34	Nothing	10/5/2019 7:49 AM
35	Paper work and payment	10/5/2019 4:28 AM
36	Provide a phone number	10/5/2019 3:08 AM
37	referral	10/5/2019 2:35 AM
38	Book accommodation so they support patient whilst having treatment or whilst family member in hospital as the client required on public transport reducing stress by being close to their loved one especially living from out of area	10/5/2019 12:02 AM
39	They rang and arranged and one was for a four months stay when husband had accident	10/4/2019 8:56 PM
40	The oncology nurse organised it all	10/4/2019 7:43 PM
41	I just gave them the number to call and book	10/4/2019 7:21 PM
42	Helping all those involved understand IPTAAS and that Accommodation at RAS - is available and affordable and enables them to be very close to their loved one.	10/4/2019 6:15 PM
43	A sit down with my client	10/4/2019 6:08 PM
44	Provide details of contacts and reassure family, patient that accommodation was acceptable and close.	10/4/2019 9:39 AM
45	NO	10/4/2019 9:36 AM
46	We just needed to give the family member's patient number, ward... pretty straight forward	10/4/2019 9:04 AM
47	Nothing	10/4/2019 8:47 AM
48	Just to contact the front office and see if available was possible to cater out of town family	10/4/2019 8:15 AM
49	Support to the patient	10/4/2019 8:10 AM
50	Na	10/4/2019 8:03 AM
51	Phoning the residentences and booking a room for my patient	10/4/2019 6:40 AM
52	they arranged	10/4/2019 6:09 AM
53	I referred the RAS	10/4/2019 5:58 AM
54	Nothing ,just information on RAS	10/4/2019 4:58 AM
55	I gave my friend the details of the accommodation and she contacted the hospital	10/4/2019 4:35 AM
56	Phone call	10/4/2019 3:41 AM
57	Nothing - the wonderful staff in the trauma ward organised it for me and I was very grateful	10/4/2019 1:57 AM
58	.	10/4/2019 1:53 AM
59	I contacted an after hours manager to notify them of the families needs	10/4/2019 12:45 AM
60	I downloaded an information sheet and the person made their own arrangements	10/4/2019 12:45 AM
61	Talk to a nurse	10/3/2019 11:57 PM
62	Make a phone call to book in.	10/3/2019 11:48 PM
63	Phone call	10/3/2019 11:26 PM
64	N/A	10/3/2019 11:05 PM
65	Phone call to the residence	10/3/2019 9:57 PM
66	Pass on the details of how to contact RAS	10/3/2019 9:54 PM
67	Ronald McDonald house was full	10/3/2019 9:49 PM
68	Call the hospital	10/3/2019 9:35 PM
69	Nil	10/3/2019 8:37 PM
70	To have the need .	10/3/2019 8:26 PM



## Canberra Hospital Residential Accommodation Services (RAS)

71	Phone call	10/3/2019 8:20 PM
72	Recommendation	10/3/2019 7:57 PM
73	No	10/3/2019 7:55 PM
74	Provide phone number	10/3/2019 7:53 PM
75	Provision of booking procedure	10/3/2019 7:46 PM
76	A phone call	10/3/2019 7:42 PM
77	Providing information of the service to patient and carer	10/3/2019 7:22 PM
78	They were able to do it themselves. I did it myself	10/3/2019 7:09 PM
79	Nothing, I just recommended it	10/3/2019 7:07 PM
80	Refer to Social Worker	10/3/2019 6:51 PM
81	More stream line after hours support Information brochure to give patients and staff to know what the prices and facilities have	10/3/2019 6:51 PM
82	I referred nurses who required accommodation. Completing a form and providing a cost centre was required	10/3/2019 6:42 PM
83	Phone call	10/3/2019 6:40 PM
84	Discussion with AHHM who organised for the patient	10/3/2019 6:37 PM
85	Nothing	10/3/2019 6:36 PM
86	Gave them the number after discussion	10/3/2019 6:13 PM
87	Nothing	10/3/2019 6:06 PM
88	Call AHHM & Security to organise accommodation	10/3/2019 1:49 PM
89	Give phone contact	10/3/2019 11:24 AM
90	A call to ahhm	10/3/2019 10:48 AM
91	Nil	10/3/2019 10:31 AM
92	Ist gave phone number	10/3/2019 10:26 AM
93	Called residences and sent patient family over	10/3/2019 10:23 AM
94	I have just informed them of the accommodation and given them a contact number	10/3/2019 10:21 AM
95	Access visit Provision of equipment Carer education	10/3/2019 10:09 AM
96	Gave them contact number	10/3/2019 10:06 AM
97	Advise of service and how to access it	10/3/2019 9:49 AM
98	Giving the people involved a contact number so they could call and arrange their accommodation as well as giving them details of what the accommodation included.	10/3/2019 9:47 AM
99	Just fill in forms	10/3/2019 9:35 AM
100	Phone call	10/3/2019 9:26 AM
101	Contact number was passed on Contact was made to help book a room for them	10/3/2019 9:22 AM
102	Iptas forms	10/3/2019 9:20 AM
103	Contact with RAS	10/3/2019 9:07 AM
104	Informed them to consult social worker, treating specialist	10/3/2019 9:05 AM
105	Tell them what was available and how good it was	10/3/2019 9:00 AM
106	They arranged	10/3/2019 8:51 AM
107	Nothing	10/3/2019 8:51 AM
108	No	10/3/2019 8:51 AM
109	Nothing i told them to talk to social worker when they arrived about accommodation	10/3/2019 8:50 AM
110	Na	10/3/2019 8:22 AM
111	Phone call	10/3/2019 8:21 AM
112	Nothing	10/3/2019 8:17 AM

## Canberra Hospital Residential Accommodation Services (RAS)

113	None	10/3/2019 7:40 AM
114	After getting information on surgery etc, a simple phone call was all that was required to make sure there were rooms available. It could not have been easier.	10/3/2019 5:52 AM
115	nil	10/3/2019 5:36 AM
116	Contacting after hours hospital manager, security	10/3/2019 5:34 AM
117	Contact with the social work team, contact with security	10/3/2019 4:53 AM
118	phone call	10/3/2019 4:52 AM
119	Just put them in contact with RAS.	10/3/2019 4:34 AM
120	making a booking for the time needed.	10/3/2019 4:29 AM
121	Letting them know of the service	10/3/2019 4:04 AM
122	contacting the residences by phone, sometimes attending to assist patients for various reasons e.g. if they were unsure of where to go, to return keys.	10/3/2019 3:58 AM
123	I have the client the details	10/3/2019 3:21 AM
124	I just needed to contact the Hospital and arrange	10/3/2019 3:05 AM
125	I just passed on the details	10/3/2019 3:04 AM
126	Not known	10/3/2019 2:59 AM
127	nothing, they filled in the paperwork and were in after one phone call	10/3/2019 1:28 AM
128	Nothing - I made contact with RAS to book the patient in	10/3/2019 12:31 AM
129	Nothing	10/3/2019 12:12 AM
130	Nothing	10/2/2019 11:59 PM
131	None	10/2/2019 11:09 PM
132	A phone booking. Emergency. 3 times.	10/2/2019 10:53 PM
133	Phoning	10/2/2019 10:08 PM
134	Not a lot simple phone calls	10/2/2019 10:07 PM
135	N/a	10/2/2019 10:07 PM
136	They had to fill out paper work	10/2/2019 9:57 PM
137	A phone call	10/2/2019 9:46 PM
138	nil	10/2/2019 9:45 PM
139	A phone call to RAS reception. A subsidy form if the person could not afford the fee.	10/2/2019 9:32 PM
140	Nothing	10/2/2019 9:31 PM
141	I had my staff organise	10/2/2019 8:58 PM
142	Very little. The accomadation people helped tremendously	10/2/2019 8:46 PM
143	Just put them in touch	10/2/2019 8:36 PM
144	Provided pt with application and information	10/2/2019 8:28 PM
145	Phoning to book patient or family in Give details of their needs	10/2/2019 8:20 PM
146	A TCH Residences flyer to give to the patient. Sometimes I have to call Residences to book on behalf of the patient	10/2/2019 8:16 PM
147	N/A	10/2/2019 8:14 PM
148	Calling security, A/H CNC	10/2/2019 8:12 PM
149	Arranging the accommodation. Supplying subsidy forms	10/2/2019 8:01 PM
150	Ringin accomadation	10/2/2019 7:55 PM
151	arranged own	10/2/2019 7:51 PM
152	Very little	10/2/2019 7:30 PM
153	Just told them about it	10/2/2019 7:23 PM
154	We rang the very efficient team at front office of RAS and they organised the accommodation	10/2/2019 7:19 PM



## Canberra Hospital Residential Accommodation Services (RAS)

155	Call the residences and give the patients and guests details, ensure the guest understands the cost. direct them to the RAS or arrange to have them escorted.	10/2/2019 7:15 PM
156	If I knew that the hospital had accommodation . So many travel up to Canberra from the south coast and I've known so many who have used it	10/2/2019 7:15 PM
157	I didn't do this	10/2/2019 7:05 PM
158	Phone call	10/2/2019 6:53 PM
159	Just the dates of the accommodation and the length of time	10/2/2019 6:49 PM
160	Contacting accommodation Canberra Hospital to book in a very easy process I	10/2/2019 6:25 PM
161	Very little	10/2/2019 6:23 PM
162	Nil	10/2/2019 3:48 PM
163	Told friend to get Doctor to arrange the Service.	10/2/2019 3:08 PM
164	Gave friend the phone number.	10/2/2019 11:39 AM
165	Telephone number of RAS given to patient,care and family member	10/2/2019 11:39 AM
166	Told them about it	10/2/2019 11:23 AM
167	Nothing. I advised of the service and they chose to follow up themselves	10/2/2019 11:17 AM
168	nothing, just the phone number	10/2/2019 10:29 AM
169	Infom the family of the facility as they could not afford a motel	10/2/2019 10:27 AM
170	H We just had to make a phone call	10/2/2019 10:25 AM
171	Refer to social worker during business hour, after hours contact the after hours nurse manager	10/2/2019 10:22 AM
172	none	10/2/2019 10:08 AM
173	So they can be close to patient	10/2/2019 10:00 AM
174	my phone	10/2/2019 9:58 AM
175	Phone contacts and help with iptas	10/2/2019 9:47 AM
176	N/a	10/2/2019 9:21 AM
177	Jus5 a phone call for availability	10/2/2019 9:16 AM
178	Just make a phone call	10/2/2019 9:12 AM
179	Referral	10/2/2019 9:08 AM
180	Advise her to see your social worker	10/2/2019 8:56 AM
181	None	10/2/2019 8:48 AM
182	Ring to arrange accommodation for both my mum & dad.	10/2/2019 8:41 AM
183	A phone call	10/2/2019 8:24 AM
184	Phone Residence for advice	10/2/2019 8:23 AM
185	Nim	10/2/2019 8:20 AM
186	Nothing	10/2/2019 8:06 AM
187	Demographic details	10/2/2019 7:50 AM
188	Not much. The staff were so helpful	10/2/2019 7:50 AM
189	A couple of phone calls	10/2/2019 7:43 AM
190	Provide information for them to contact	10/2/2019 7:40 AM
191	Call and book. Support worker gave referral. 2x security officer arranged as it was early morning b4 i could leave patient	10/2/2019 7:30 AM
192	It was as simple as a phone call to reception and then was tranferred	10/2/2019 7:20 AM
193	Had to prove the need for accommodation	10/2/2019 6:43 AM
194	My daughter needed help to make arrangements for her son's treatment	10/2/2019 6:33 AM
195	nothing just booking	10/2/2019 6:31 AM
196	was not a formal referral	10/2/2019 6:29 AM

## Canberra Hospital Residential Accommodation Services (RAS)

197	No	10/2/2019 6:28 AM
198	Help with contacts from my own experience	10/2/2019 6:23 AM
199	contacting the residence to see if accommodation available and cost	10/2/2019 6:19 AM
200	None, advised family member of Carers Accommodation	10/2/2019 6:16 AM
201	Just needed to see the social worker	10/2/2019 6:15 AM
202	Just gave them information about the accomodation	10/2/2019 6:14 AM
203	phone call. filling in paperwork	10/2/2019 6:11 AM
204	nothing	10/2/2019 5:54 AM
205	Booking	10/2/2019 5:36 AM
206	A lot of hassling with clerks	10/2/2019 5:30 AM
207	Nothing	10/2/2019 5:22 AM
208	Made them aware of the facility and supplied them with the contact phone number	10/2/2019 5:17 AM
209	Staff - I sent (by email) form with billing and staff information.	10/2/2019 5:12 AM
210	Needed to call hospital to arrange accommodation	10/2/2019 5:12 AM
211	I gave them a number to ring	10/2/2019 4:33 AM
212	Nothing	10/2/2019 4:33 AM
213	Gave them the phone number to follow up book ing themselves.	10/2/2019 4:33 AM
214	Just a phone call to hosiptal	10/2/2019 3:52 AM
215	A simple phone call	10/2/2019 3:40 AM
216	NA	10/2/2019 3:18 AM
217	Obtaining forms	10/2/2019 2:59 AM
218	Just making the suggestion and finding relevant phone numbers	10/2/2019 2:49 AM
219	N/A	10/2/2019 2:22 AM
220	Lack of affordable accommodation	10/2/2019 2:15 AM
221	Information concerning services	10/2/2019 12:43 AM
222	A phone call to tha RAS	10/1/2019 11:41 AM
223	Nothing	10/1/2019 9:54 PM
224	Provision of fact sheet and phone number for the person to book in.	10/1/2019 9:35 PM
225	Inform patient about accommodation, occasional communication with front desk staff of residences	10/1/2019 9:03 PM
226	Just needed to book	10/1/2019 8:20 PM
227	No	10/1/2019 8:16 PM
228	nothing, I just informed them and told them to contact TCH	10/1/2019 8:15 PM
229	I gave them the phone number	10/1/2019 7:59 PM
230	Contact hospital	10/1/2019 7:28 PM
231	Nothing	10/1/2019 7:16 PM
232	I suggested that my friend contact the Dr on the ward to organise for accommodation as her mother was sent to Canberra Hospital as an emergency case.	10/1/2019 6:50 PM
233	Notification of availability of accommodation. Occasionally phone call to social worker	10/1/2019 6:19 PM
234	Unknown	10/1/2019 4:21 PM
235	Info on where and availablity	10/1/2019 1:08 PM
236	I just told them to go across and ask at the desk and to ask the icu social worker about it.	10/1/2019 12:00 PM
237	Hospital arranged us to stay	10/1/2019 11:40 AM
238	Interstate family member of inpatient or patient requiring accommodation while having treatment at TCH	10/1/2019 11:18 AM

## Canberra Hospital Residential Accommodation Services (RAS)

239	My in-laws so they could spend time with her before she passed My sister so she could be at the birth of her niece	10/1/2019 10:19 AM
240	Just the phone number	10/1/2019 10:10 AM
241	Phoned canberra to get number	10/1/2019 9:46 AM
242	Nothing	10/1/2019 9:46 AM
243	IPTAAS form kissing with Canberra hospital	10/1/2019 9:23 AM
244	N/A	10/1/2019 9:17 AM
245	Medical consultations with specialists in the late afternoon or early morning, make it impossible for transport to be organised, and dangerous in winter with the black ice heading across the mountain. From Merimbula for example, it is a 3.5 hour trip. It is often impossible to get to the hospital and back in one day. For the safety of the client and carer, the most feasible solution is to stay overnight in affordable accommodation, close to where services and loved ones are receiving treatment. For residents of a rural community where there is significant financial stress, this or a similar alternative must be found.	10/1/2019 9:05 AM
246	Nil	10/1/2019 8:57 AM
247	Nothing...gave phone number	10/1/2019 8:48 AM
248	Make a booking	10/1/2019 8:18 AM
249	I provided contact details to my patient.	10/1/2019 7:50 AM
250	Process was simple.	10/1/2019 7:32 AM
251	As all my visits were emergencies was referred by hospital staff.	10/1/2019 7:04 AM
252	I didn't arrange just suggested.	10/1/2019 7:01 AM
253	Nothing staff gave me details and office staff at accommodation were excellent	10/1/2019 6:57 AM
254	I had my councillor in the hospital organise hit	10/1/2019 6:54 AM
255	It was very simple. The counsellor helped me arrange it all	10/1/2019 6:38 AM
256	I was no involved in arrangement, I informed the person it was available.	10/1/2019 6:25 AM
257	Nothing, I gave them instructions on how to get there.	10/1/2019 6:25 AM
258	Only a phone number.	10/1/2019 6:19 AM
259	I gave TCH reception number and advised patient to ask for the patient and family residential service	10/1/2019 6:03 AM
260	Usually advice the service existed and a call to the incoming ward of the patient and family members' situation. Also TCH social worker if there was time / in hours.	10/1/2019 5:40 AM
261	telephone call to make the booking	10/1/2019 5:32 AM
262	Nothing. They arranged accomm themselves	10/1/2019 4:52 AM
263	Gave contact information	10/1/2019 4:40 AM
264	Basic information, ie demographics and expected length of stay	10/1/2019 4:36 AM
265	To ring through and make a reservation.	10/1/2019 4:35 AM
266	Just information	10/1/2019 4:29 AM
267	Simply a phone call to put them in touch with the right services	10/1/2019 4:14 AM
268	Collect and collate information, provide to intended users, facilitate contact.	10/1/2019 3:43 AM
269	Nothing.	10/1/2019 3:13 AM
270	Phone contact and address	10/1/2019 2:25 AM
271	Able to give patients information	10/1/2019 2:25 AM
272	Provide RAS contact details to the patient's carer/family	10/1/2019 2:13 AM
273	I just gave them contact numbers and helped with IPTTAS forms	10/1/2019 1:47 AM
274	Nothing	10/1/2019 1:34 AM
275	Advised him of my experience and contact details of RAS.	10/1/2019 12:56 AM
276	Social worker	10/1/2019 12:51 AM

## Canberra Hospital Residential Accommodation Services (RAS)

277	Ring and make a booking	10/1/2019 12:22 AM
278	They arranged it themselves	10/1/2019 12:20 AM
279	A phone call	10/1/2019 12:17 AM
280	Just tell them the phone no	10/1/2019 12:12 AM
281	Phone call	9/30/2019 11:50 PM
282	Directions & contact number	9/30/2019 11:43 PM
283	Phone call	9/30/2019 11:18 PM
284	N/a	9/30/2019 11:10 PM
285	I just told them of its existance	9/30/2019 10:42 PM
286	Details given to patient to arrange	9/30/2019 10:16 PM
287	Told family to ask to see social worker to see if accomodation could be arranged	9/30/2019 10:08 PM
288	Phone calls	9/30/2019 10:00 PM
289	was required to liaise with the co-ordinating nurse in Canberra and the Cancer social worker to book the accommodation	9/30/2019 8:27 PM
290	A phone call to the accommodation manager and it was sorted. Was getting harder to ensure beds available though	9/30/2019 8:02 PM
291	Gave the family member the phone number and form to fill out. They made booking.	9/30/2019 8:44 AM
292	Advice on what to do for a carer who was not able to look this up	9/30/2019 8:13 AM
293	Didn't arrange	9/30/2019 8:08 AM
294	Telephone call	9/30/2019 2:34 AM
295	giving phone No to arrange accommodation	9/30/2019 2:19 AM
296	Phone call.	9/29/2019 11:53 PM
297	I was able to pay for my husband's accommodation over the phone.	9/29/2019 9:05 AM
298	nothing anyone can call and book for themself	9/28/2019 6:36 AM
299	Called social work at TCH	9/28/2019 12:56 AM
300	Gave them phone	9/27/2019 8:36 PM
301	-	9/27/2019 8:32 PM
302	Family Member	9/27/2019 6:40 PM
303	I just referred the pt and advised them of the service, ACT health did the rest	9/27/2019 12:55 PM
304	Phone call	9/27/2019 11:11 AM
305	Liaised through psychologist	9/27/2019 9:48 AM
306	A phone call	9/27/2019 8:59 AM
307	just informed them of what was available	9/27/2019 8:49 AM
308	Nothing - family made contact and arranged directly.	9/27/2019 8:39 AM
309	In some cases, it was a request via the Dialysis Vascular Access nurse. At other times I booked the accomodation directly via the residence administration staff.	9/27/2019 6:56 AM
310	Referred to social work	9/27/2019 6:34 AM
311	Left the organising to them	9/27/2019 5:33 AM
312	Referral IPTAS form and link in with social worker	9/27/2019 5:04 AM
313	Information regarding how to access accommodation and how to book in	9/27/2019 3:26 AM
314	To make contact with the RAS via phone to enquire about availability and booking process	9/27/2019 2:30 AM
315	supplied the phone number only	9/26/2019 9:30 AM
316	Phone call to book, sometimes financial assistance with fees, sometimes assistance with IPTAS application	9/26/2019 9:19 AM
317	The hospital staff helped organise everything	9/26/2019 4:28 AM



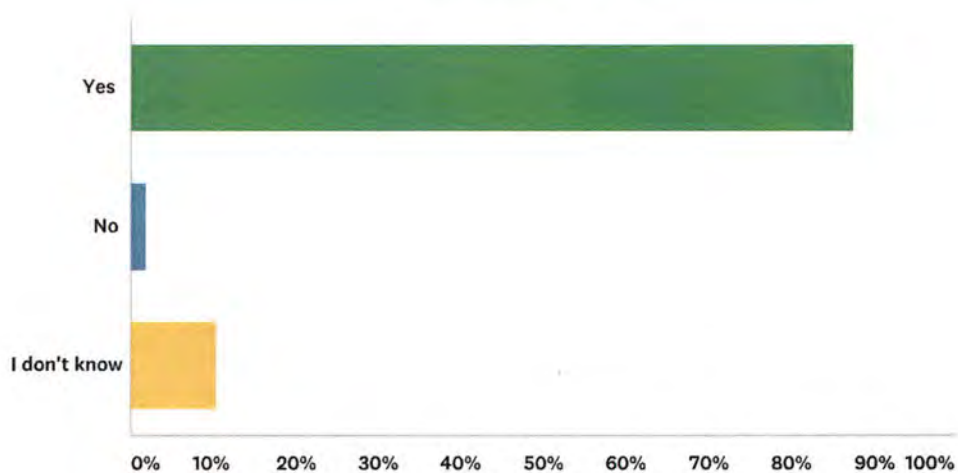
## Canberra Hospital Residential Accommodation Services (RAS)

318	Families arranged their own accomodation	9/26/2019 2:28 AM
319	provision of a phone number	9/26/2019 1:36 AM
320	I've assisted patients to complete the IPTAAS forms prior to travelling to Canberra, booked accommodation (and liaised with RAS) and assisted patients/carers to submit IPTAAS paperwork. I've also liaised with Cancer Care Coordinators, Oncologists and referring doctors in order to have IPTAAS paperwork completed.	9/26/2019 12:08 AM
321	simply one phone call	9/26/2019 12:05 AM
322	proof of hospital appointment	9/26/2019 12:04 AM
323	they did the organising with the hospital	9/25/2019 11:21 PM
324	Providing your contact details to patient/carer/family	9/25/2019 10:34 PM
325	Provided contact details and directions. or Made the booking on behalf of pt/carer	9/25/2019 10:19 PM
326	simple phone call	9/25/2019 10:14 PM
327	Liaising with social work and care navigators to complete the referral	9/25/2019 10:13 PM
328	Provided information to client/family re: the service and they then arranged themselves	9/25/2019 10:12 PM
329	Only informing them of the facilities available.	9/25/2019 10:10 PM
330	Contacting RAS re: availability	9/25/2019 10:09 PM
331	Phone call to reception	9/25/2019 10:06 PM
332	Call to RAS to determine vacancy; notify re: IPTAS scheme; escort person to RAS	9/25/2019 9:38 PM
333	telephone call	9/25/2019 9:28 PM
334	I would support in anyway to make shore client needs are met	9/25/2019 9:19 PM
335	Giving booking details to patients and carers.	9/25/2019 9:17 PM
336	Called accommodation manager	9/25/2019 9:03 PM
337	Information and contact details , direction on how to get to the RAS, letter of recommendation to support them	9/25/2019 9:03 PM
338	I let them make their own arrangements but told them about the accommodation.	9/25/2019 9:01 PM
339	On some occasions the patient has simply been given the number. Others we have made the bookings	9/25/2019 8:52 PM
340	just the contact phone number	9/25/2019 8:31 PM
341	book them in	9/25/2019 7:50 PM
342	Assessment and intervention services for pt/family/carers Assisting the treating team in bed management i.e d/c pt. to make way for new IP admission.	9/25/2019 4:56 AM
343	test	9/25/2019 4:40 AM
344	A phone call to the Residences usually sufficed, otherwise simply providing the contact phone number for the Residences to carer/family member also worked. If financed were a concern, we sometimes have to arrange for SW to fund the Residences, in which case further paperwork is required to fax through with details of people staying/for how long.	9/25/2019 4:15 AM
345	Provided contact details for RAS to students coming from interstate. Clinical placement office confirmed with RAS students placement dates	9/25/2019 4:01 AM
346	normal established referral process	9/25/2019 3:41 AM
347	PC to the hospital social worker or advised the family to ask nursing staff when they got there	9/24/2019 4:46 PM

Canberra Hospital Residential Accommodation Services (RAS)

Q14 Did the RAS meet the needs of the person/people you have referred?

Answered: 440 Skipped: 766



ANSWER CHOICES	RESPONSES	
Yes	87.73%	386
No	1.82%	8
I don't know	10.45%	46
TOTAL		440

## Canberra Hospital Residential Accommodation Services (RAS)

## Q15 Do you have any suggestions for how the RAS could have better supported their needs?

Answered: 303 Skipped: 903

#	RESPONSES	DATE
1	They couldnt do better than the already excellent care and empathy for people who have loved ones sick in the hospital	10/12/2019 2:29 AM
2	It is basic but fitted the bill	10/10/2019 11:56 PM
3	Accommodation office should be located inside the hospital and clients able to access the accommodation 24 hours a day.	10/10/2019 12:24 AM
4	I have not had feedback from patients	10/9/2019 11:37 PM
5	no	10/9/2019 8:51 PM
6	Don't know	10/9/2019 5:02 AM
7	Nil	10/9/2019 4:41 AM
8	No	10/9/2019 12:36 AM
9	Better guidelines for people who can generally not afford this service on the day	10/8/2019 7:09 PM
10	No	10/8/2019 4:17 AM
11	No	10/7/2019 11:26 PM
12	Longer reception times	10/7/2019 10:41 PM
13	no	10/7/2019 7:22 PM
14	Only with some refurbishment of dated parts of the facility.	10/7/2019 7:11 PM
15	No	10/7/2019 10:07 AM
16	No	10/7/2019 8:27 AM
17	Better communication to the surrounding communities about the service	10/7/2019 7:56 AM
18	Keep it!!!	10/6/2019 11:27 PM
19	No	10/6/2019 8:43 PM
20	No	10/6/2019 8:31 PM
21	No	10/6/2019 9:25 AM
22	No	10/6/2019 5:59 AM
23	N/A	10/6/2019 2:30 AM
24	I was just so grateful to be so near to my husband 1st accident 2nd Cancer	10/6/2019 1:22 AM
25	Na	10/5/2019 11:53 PM
26	No	10/5/2019 9:49 PM
27	More spaces available	10/5/2019 8:47 PM
28	Upgraded facilities would be good but it has the basics.	10/5/2019 8:37 PM
29	No	10/5/2019 8:11 PM
30	No	10/5/2019 7:47 PM
31	Stay opened patient sick enough without the worry of having to find transportation daily for treatments needs this service	10/5/2019 7:26 PM
32	No suggestion for improvement as everything- especially the staff, were simply amazing and I can't thank them enough for everything that they did for mum and I during that 7 week stay.	10/5/2019 9:12 AM
33	No	10/5/2019 7:49 AM
34	No	10/5/2019 4:28 AM



## Canberra Hospital Residential Accommodation Services (RAS)

35	No they were happy	10/5/2019 3:08 AM
36	just have 1 there	10/5/2019 2:35 AM
37	No they have appreciated what was provided as it was so convenient for them at this stressful time	10/5/2019 12:02 AM
38	All was very adequate	10/4/2019 8:56 PM
39	Maybe sm individual TVs in the rooms	10/4/2019 7:43 PM
40	No	10/4/2019 7:21 PM
41	Please maintain the fabulous Staff that check in and out - they really make everyone feel comforted and not a problem - in a time of great distress in your life - the Staff make you feel at ease.	10/4/2019 6:15 PM
42	More advertising for regional patients	10/4/2019 6:08 PM
43	Need a range of options, some people only need a pod accommodation and others need disabled accommodation.	10/4/2019 9:39 AM
44	no	10/4/2019 9:36 AM
45	All needs were met... place is kept clean, tidy and secure	10/4/2019 9:04 AM
46	No	10/4/2019 8:47 AM
47	No it was great	10/4/2019 8:15 AM
48	No	10/4/2019 8:10 AM
49	Na	10/4/2019 8:03 AM
50	N/A	10/4/2019 6:40 AM
51	they were very happy	10/4/2019 6:09 AM
52	No	10/4/2019 5:58 AM
53	Support to get to radiation department	10/4/2019 3:41 AM
54	No	10/4/2019 1:17 AM
55	Cheers formation of access prior to arrival would have reduced the families stress.	10/4/2019 12:45 AM
56	No . The person arrived late in the evening and was well looked after by the Hospital reception staff	10/4/2019 12:45 AM
57	No	10/3/2019 11:57 PM
58	Keep it available for Rural and remote patients	10/3/2019 11:05 PM
59	NO all needs supported.	10/3/2019 10:56 PM
60	Rooms are satisfactory but are not inviting. More family rooms would be helpful.	10/3/2019 9:57 PM
61	Faster response time for enquiries and more information regarding who is eligible.	10/3/2019 9:54 PM
62	No	10/3/2019 9:49 PM
63	Stay open	10/3/2019 9:35 PM
64	N/A	10/3/2019 8:37 PM
65	no	10/3/2019 8:26 PM
66	Keep the facility	10/3/2019 8:20 PM
67	No	10/3/2019 7:57 PM
68	No	10/3/2019 7:55 PM
69	No all very happy to have a safe place to stay with there love ones	10/3/2019 7:42 PM
70	No	10/3/2019 7:22 PM
71	No	10/3/2019 7:09 PM
72	No	10/3/2019 7:07 PM
73	No	10/3/2019 6:51 PM
74	Affordable	10/3/2019 6:40 PM
75	On this one occasion, which was for one night only, the service was adequate	10/3/2019 6:37 PM

## Canberra Hospital Residential Accommodation Services (RAS)

76	No	10/3/2019 6:36 PM
77	To stay available for travelling folk that are a distance from RAS	10/3/2019 6:13 PM
78	No	10/3/2019 6:06 PM
79	No	10/3/2019 1:49 PM
80	Keep it affordable	10/3/2019 11:24 AM
81	Better lighting and easier to navigate at night	10/3/2019 10:48 AM
82	No	10/3/2019 10:31 AM
83	No	10/3/2019 10:26 AM
84	No	10/3/2019 10:21 AM
85	Wheelchair/disability friendly	10/3/2019 10:09 AM
86	Nil	10/3/2019 10:06 AM
87	More availability	10/3/2019 9:49 AM
88	I think weekend support would be fantastic.	10/3/2019 9:47 AM
89	No it was great venue	10/3/2019 9:35 AM
90	More availability	10/3/2019 9:20 AM
91	No	10/3/2019 9:07 AM
92	No	10/3/2019 8:51 AM
93	No	10/3/2019 8:51 AM
94	No	10/3/2019 8:51 AM
95	No	10/3/2019 8:50 AM
96	NA	10/3/2019 8:22 AM
97	No	10/3/2019 8:21 AM
98	No	10/3/2019 8:17 AM
99	No	10/3/2019 7:40 AM
100	Leave it as it is, or replace nearby	10/3/2019 7:32 AM
101	no.	10/3/2019 5:52 AM
102	no	10/3/2019 5:36 AM
103	Family friendly rooms that are heated and cooled. Access to a bathroom that isn't shared by every person staying on the same floor. Access to a kitchen with fully working facilities.	10/3/2019 4:53 AM
104	Need more rooms that can cater to more clients most stated that they were dingy and too cold in winter and to hot in summer	10/3/2019 4:52 AM
105	No.	10/3/2019 4:34 AM
106	No	10/3/2019 4:29 AM
107	A lot of people complain when it is cold and they won't turn on heating in Autumn	10/3/2019 3:58 AM
108	None the service met all requirements	10/3/2019 3:05 AM
109	Food vouchers	10/3/2019 3:04 AM
110	Not known	10/3/2019 2:59 AM
111	no	10/3/2019 1:28 AM
112	No	10/3/2019 1:26 AM
113	Not for this particular patient. I know a lot of patients who use this service as they undergo treatment for cancer and are from the south coast.	10/3/2019 12:31 AM
114	No	10/3/2019 12:12 AM
115	No	10/2/2019 11:59 PM
116	None	10/2/2019 11:09 PM
117	Satisfied with the current system	10/2/2019 10:53 PM

## Canberra Hospital Residential Accommodation Services (RAS)

118	Just stay open	10/2/2019 10:08 PM
119	No it's a brilliant service	10/2/2019 10:07 PM
120	N/a	10/2/2019 10:07 PM
121	No	10/2/2019 9:57 PM
122	No	10/2/2019 9:46 PM
123	nil	10/2/2019 9:45 PM
124	No	10/2/2019 9:31 PM
125	Basic accommodation, but on campus which reduced stress and orientation to Canberra.	10/2/2019 8:58 PM
126	N/a	10/2/2019 8:36 PM
127	no	10/2/2019 8:28 PM
128	No	10/2/2019 8:20 PM
129	Need better support from hospital to provide escorts from the accommodation to Day Surgery. Pts need better understanding of where they can park their car long term. The facilities desperately need updating. They are too basic	10/2/2019 8:16 PM
130	N/A	10/2/2019 8:14 PM
131	More updated facilities	10/2/2019 8:12 PM
132	Shared bathrooms makes it difficult for some clients	10/2/2019 8:01 PM
133	No	10/2/2019 7:55 PM
134	no	10/2/2019 7:51 PM
135	No	10/2/2019 7:23 PM
136	I have never heard any complaints about RAS, some visitors even had nurses visit them in RAS for minor wounds and support. It has been a great service	10/2/2019 7:19 PM
137	no	10/2/2019 7:15 PM
138	No	10/2/2019 7:05 PM
139	Keep it open	10/2/2019 6:54 PM
140	Better lighting at night	10/2/2019 6:49 PM
141	No this accommodation was adequate for people coming from a distance to care for their sick family members	10/2/2019 6:25 PM
142	No	10/2/2019 6:23 PM
143	Nil	10/2/2019 3:48 PM
144	No.	10/2/2019 3:08 PM
145	No complaints.	10/2/2019 11:39 AM
146	They were there when they needed it	10/2/2019 11:23 AM
147	No	10/2/2019 11:17 AM
148	No	10/2/2019 10:29 AM
149	Happy the way it is . May not be modern but very handy,	10/2/2019 10:25 AM
150	Many family members have complained about the noise	10/2/2019 10:22 AM
151	Keep it open	10/2/2019 10:08 AM
152	Always be ther	10/2/2019 10:00 AM
153	the doors to go in rooms could be bigger for wheelchairs	10/2/2019 9:58 AM
154	Met the needs	10/2/2019 9:16 AM
155	Would prefer to have as is than not have anything at all	10/2/2019 9:12 AM
156	No	10/2/2019 9:08 AM
157	No	10/2/2019 8:48 AM
158	Keep the accomodation going.	10/2/2019 8:41 AM



## Canberra Hospital Residential Accommodation Services (RAS)

159	None they were amazing	10/2/2019 8:24 AM
160	All needs avail	10/2/2019 8:23 AM
161	Keep the service open	10/2/2019 8:20 AM
162	No	10/2/2019 8:06 AM
163	Do not lose service	10/2/2019 7:51 AM
164	No	10/2/2019 7:50 AM
165	No	10/2/2019 7:43 AM
166	Maintaining the accommodation for the future	10/2/2019 7:40 AM
167	Care pack as often unplanned having r o stay there ie soap shampoo toothbrush n paste	10/2/2019 7:30 AM
168	Have more rooms available	10/2/2019 7:20 AM
169	More security for the women's bathrooms.	10/2/2019 6:33 AM
170	no	10/2/2019 6:31 AM
171	No	10/2/2019 6:31 AM
172	Awareness that it was available	10/2/2019 6:23 AM
173	more rooms. we need residences for patients and their families especially patients having chemotherapy.	10/2/2019 6:19 AM
174	Remain available to patients and family of country patients.	10/2/2019 6:16 AM
175	When you have no one to stay with in Canberra it's life changing	10/2/2019 6:15 AM
176	Should be an option to look into when booking in for any treatment at the Canberra hospital if from rural area s	10/2/2019 6:14 AM
177	Well supported needs	10/2/2019 6:11 AM
178	no	10/2/2019 5:54 AM
179	Everyone that I know who have used the accommodation have been so grateful that it is available.	10/2/2019 5:44 AM
180	Be more understanding of rural distances and isolation	10/2/2019 5:30 AM
181	No	10/2/2019 5:22 AM
182	No it was perfect	10/2/2019 5:17 AM
183	To not have something close/onsite would be such a loss to CHS and the community. For staffing and patients/families.	10/2/2019 5:12 AM
184	No they were fantastic	10/2/2019 4:33 AM
185	Don't close this facility	10/2/2019 4:33 AM
186	No	10/2/2019 3:52 AM
187	Meets their needs	10/2/2019 3:40 AM
188	NA	10/2/2019 3:18 AM
189	no they were very well looked after with a change of room to meet their needs.	10/2/2019 3:10 AM
190	No	10/2/2019 2:59 AM
191	Food available and tea and coffee	10/2/2019 2:22 AM
192	Increased length of stay Family sized accommodation	10/2/2019 12:43 AM
193	No	10/1/2019 11:41 PM
194	No	10/1/2019 9:54 PM
195	Some people have concerns about shared bathrooms when they have children with them.	10/1/2019 9:35 PM
196	Comfortable Ensuite rooms with tea and coffee making facility,TV, Wifi, effective heating and cooling system, adequate parking, cooking facilities.	10/1/2019 9:03 PM
197	O	10/1/2019 8:20 PM
198	No	10/1/2019 8:16 PM
199	Access to meals	10/1/2019 8:15 PM

## Canberra Hospital Residential Accommodation Services (RAS)

200	They found everything adequate and easy to organise	10/1/2019 7:59 PM
201	No	10/1/2019 7:28 PM
202	no	10/1/2019 7:16 PM
203	very good experience for my friend	10/1/2019 6:50 PM
204	No it has been excellent	10/1/2019 6:19 PM
205	Building was old better beds	10/1/2019 4:21 PM
206	No	10/1/2019 12:00 PM
207	All was great	10/1/2019 11:40 AM
208	I believe this to be a vital service for patients and family members who need to travel to TCH	10/1/2019 11:18 AM
209	No	10/1/2019 10:19 AM
210	They said it was a great service	10/1/2019 10:10 AM
211	Nil	10/1/2019 9:46 AM
212	Open longer hours	10/1/2019 9:46 AM
213	Accommodation for high risk pregnancy care requiring tertiary level support Meet needs of young and old with no age limit	10/1/2019 9:23 AM
214	No suggestions	10/1/2019 9:17 AM
215	Each time a client has used the service, there has been no negative feedback.	10/1/2019 9:05 AM
216	No	10/1/2019 8:57 AM
217	No	10/1/2019 8:48 AM
218	No	10/1/2019 8:18 AM
219	Ensuite bathroom amenities would be preferred.	10/1/2019 7:50 AM
220	Provide more of it. Its a fantastic facility	10/1/2019 7:32 AM
221	No because this facility meets the needs of those who have used it. A bed, somewhere to wash clothes, warm and dry. I found it basic but very comfortable and secure. I had been sent by the hospital twice to motels one was a brothel the other filthy. That's why I would have to sleep in my car.	10/1/2019 7:04 AM
222	Stay open	10/1/2019 6:57 AM
223	No	10/1/2019 6:54 AM
224	No	10/1/2019 6:38 AM
225	It was all they needed as they had no where else to stay.	10/1/2019 6:25 AM
226	No, it's such an invaluable service.	10/1/2019 6:25 AM
227	Toilets and shower were a bit difficult being a community thing...some people felt it was too far to walk and take everything for a shower.	10/1/2019 6:19 AM
228	Sorry I cannot help with this question	10/1/2019 6:03 AM
229	Needs short term accommodation, could be small room and bathroom, shared cooking facilities.	10/1/2019 5:40 AM
230	NO	10/1/2019 5:32 AM
231	No. Accommodation was basic but when you needed to be close to a family member in great need and can't afford other accommodation it is essential these services exist. Otherwise it adds to the financial and emotional burdens of loved ones and the patient.	10/1/2019 4:52 AM
232	The patient's family were very appreciative of closeness to hospital and cost	10/1/2019 4:40 AM
233	nil	10/1/2019 4:36 AM
234	Doctors and consultants to always give leaflet on where to stay for carers. Especially us older folk! It's almost as if you don't want us to know...	10/1/2019 4:29 AM
235	No	10/1/2019 4:14 AM
236	No.	10/1/2019 3:13 AM
237	No	10/1/2019 2:25 AM
238	No	10/1/2019 2:13 AM

## Canberra Hospital Residential Accommodation Services (RAS)

239	no staff was fine for both me and my friends visits	10/1/2019 1:47 AM
240	They do everything you need	10/1/2019 1:34 AM
241	More information made available to public.	10/1/2019 12:56 AM
242	Know it's available	10/1/2019 12:51 AM
243	As people go they are the best. As the building goes terribly old.	10/1/2019 12:22 AM
244	No sorry	10/1/2019 12:20 AM
245	No	10/1/2019 12:17 AM
246	Don't know	10/1/2019 12:12 AM
247	No	9/30/2019 11:50 PM
248	Parking can be hard at times close enough to where you need to be	9/30/2019 11:43 PM
249	Make sure it is always available to country people	9/30/2019 11:18 PM
250	N/a	9/30/2019 11:10 PM
251	No	9/30/2019 10:16 PM
252	Maybe ability to book a room prior to leaving local area. I work in ED so if family are travelling over and pt has been transferred one less worry for them especially in the evening. Online booking would be good so EDs in rural areas can do this for family. Also late checkin	9/30/2019 10:08 PM
253	No it had taken some stress of them	9/30/2019 10:00 PM
254	The residences supported the patients needs	9/30/2019 8:27 PM
255	No	9/30/2019 8:44 AM
256	Dont change a thing	9/30/2019 8:13 AM
257	Don't know.	9/30/2019 8:08 AM
258	no	9/30/2019 2:19 AM
259	No	9/29/2019 11:53 PM
260	No, this was a very convenient service for both patients and carers	9/29/2019 10:47 PM
261	A warm and comfy loungeroom type room would have been good. A later check out time would have been good too. I think he had to check out about 10am and had to fill in the day waiting for a bus to bring him home. He had to go back over to the hospital where it was warm, but there was nowhere really appropriate for him to sit. Some sort of service where he could have food delivered to him would have been good too. But we were both very blessed to have what we did. I was just worried about him having to go out in the cold again and having to fill in the day in uncomfortable surroundings and circumstances.	9/29/2019 9:05 AM
262	no	9/28/2019 6:36 AM
263	No--the only problems were availability of rooms	9/28/2019 12:56 AM
264	There was no complaints	9/27/2019 8:36 PM
265	send information flyer to all hospitals in southern NSW	9/27/2019 8:32 PM
266	Stay open	9/27/2019 6:40 PM
267	Nil	9/27/2019 12:55 PM
268	No	9/27/2019 9:48 AM
269	Update the facilities	9/27/2019 8:59 AM
270	Nil - again, people really appreciative to have this option	9/27/2019 8:39 AM
271	All the people who have stayed in Summer said it was too hot in the rooms. Some said they felt unwell while there due to this.	9/27/2019 6:56 AM
272	Air conditioning	9/27/2019 5:33 AM
273	No	9/27/2019 5:04 AM
274	No all good	9/27/2019 3:51 AM
275	nil	9/27/2019 3:26 AM
276	no	9/26/2019 9:30 AM

## Canberra Hospital Residential Accommodation Services (RAS)

277	Greater availability of Family Rooms; airconditioning in Canberra's very hot summer.	9/26/2019 9:19 AM
278	No	9/26/2019 4:28 AM
279	No the service was adequate	9/26/2019 1:36 AM
280	not applicable	9/26/2019 12:20 AM
281	It would be helpful if RAS could assist with obtaining referring practitioner details for IPTAAS paperwork but I recognise that this is probably outside of their scope. It would also be good if there were more family rooms available, especially for younger patients who are undergoing treatment and have young families who require accommodation.	9/26/2019 12:08 AM
282	no	9/26/2019 12:05 AM
283	no	9/26/2019 12:04 AM
284	service has been good	9/25/2019 11:21 PM
285	no	9/25/2019 10:24 PM
286	see previous answer	9/25/2019 10:19 PM
287	they were happy with the service	9/25/2019 10:14 PM
288	No	9/25/2019 10:10 PM
289	no	9/25/2019 10:09 PM
290	No	9/25/2019 10:06 PM
291	no	9/25/2019 9:28 PM
292	nil	9/25/2019 9:19 PM
293	Lack of car spaces near the residence has been identified as a cause of stress for patients and carers.	9/25/2019 9:17 PM
294	No	9/25/2019 9:03 PM
295	Everyone I know that has used the facility have been very happy and grateful	9/25/2019 9:01 PM
296	No	9/25/2019 8:52 PM
297	it was perfect	9/25/2019 8:31 PM
298	Nil	9/25/2019 7:50 PM
299	No RAS was convenient and inexpensive and was a vital service.	9/25/2019 4:56 AM
300	test	9/25/2019 4:40 AM
301	Some options for private bathrooms instead of shared bathrooms has often been fed back. Otherwise it has been amazing, especially for interstate patients and their families who are transferred her with no notice.	9/25/2019 4:15 AM
302	Students were always very grateful for the opportunity to have affordable accommodation close to their clinical placement area.	9/25/2019 4:01 AM
303	They do an excellent job.	9/25/2019 3:41 AM



## Canberra Hospital Residential Accommodation Services (RAS)

## Q16 If RAS was not available, what would you have done instead?

Answered: 378 Skipped: 828

#	RESPONSES	DATE
1	Stayed in a motel	10/15/2019 9:57 PM
2	Social worker to consider if alternative accommodation is available and/or subsidies	10/12/2019 2:29 AM
3	Probably stayed in motel or friends	10/10/2019 11:56 PM
4	Slept in their car or sat on a chair in the hospital	10/10/2019 12:24 AM
5	Mostly the patients would have had their elective surgery cancelled/postponed. Many of the patients I refer travel from 3+hours away for their surgery and many cannot afford to pay for alternative accommodation. In some instances patients who were planned for an admission the day prior to surgery are referred at very short notice when the planned hospital bed is not available.	10/9/2019 11:37 PM
6	Some patients would need to be admitted day before surgery. Increased referrals to social work as some patients don't have over \$100 for other accommodation.	10/9/2019 8:51 PM
7	Suggested other accommodation which would have been further away and more expensive for a family that is already suffering emotionally and financially	10/9/2019 5:02 AM
8	??	10/9/2019 4:41 AM
9	Referred them to local hotels/motels	10/9/2019 12:36 AM
10	I would have provided a person and/ or their carer with contact details of local motels. Those without cars would have great difficulty accessing TCH treatment if staying in a motel	10/8/2019 11:36 PM
11	in some cases they would have remained in hospital blocking a bed	10/8/2019 7:09 PM
12	I wouldn't have been with my love ones when they needed me	10/8/2019 4:17 AM
13	Tried to arrange alternatives, for both travel and accomodation which would have been quite difficult and very stressfull for the patient.	10/7/2019 11:26 PM
14	Unsure	10/7/2019 10:41 PM
15	dont know	10/7/2019 7:22 PM
16	Seriously considered referring to a service elsewhere which did provide suitable on-site accommodation for family and carers. (Sydney or Melbourne)	10/7/2019 7:11 PM
17	Would have assisted in paying for accommodation	10/7/2019 10:07 AM
18	Parents are pensioners, tried to find affordable accommodation	10/7/2019 8:27 AM
19	Looked for short term accommodation near the hospital	10/7/2019 7:56 AM
20	Paid a lot privately	10/6/2019 11:27 PM
21	in most cases, they would have stayed in a caravan park in Queanbeyan or cheap motel accommodation	10/6/2019 9:38 PM
22	Stayed at a motel	10/6/2019 8:43 PM
23	Not sure	10/6/2019 8:31 PM
24	Don't know	10/6/2019 9:25 AM
25	Wouldn't have been able to stay in Canberra to be with my husband while he had surgery	10/6/2019 6:30 AM
26	Don't know	10/6/2019 5:59 AM
27	No idea	10/6/2019 2:30 AM
28	No sure	10/6/2019 1:22 AM
29	I honestly don't know	10/6/2019 1:05 AM
30	Extensive amounts for hotel room	10/5/2019 11:53 PM
31	Not sure	10/5/2019 9:49 PM
32	Depending on availability some people were able to access Ronald McDonald House	10/5/2019 8:47 PM

## Canberra Hospital Residential Accommodation Services (RAS)

33	My family members are husband and wife they are elderly and wouldn't have been able to support each other.	10/5/2019 8:37 PM
34	Been overwhelmed by anxiety in behalf of friend who would have suffered extreme financial stress if this service wasn't available.	10/5/2019 8:11 PM
35	Used expensive hotel	10/5/2019 7:47 PM
36	Organised a roster to do transportation	10/5/2019 7:26 PM
37	We would have had NO choice, but to stay in Bega and not give mum the radiotherapy treatment that she needed and deserved. After all, how can you expect a 76yr old woman with bowel cancer and a (constantly leaking) stoma bag undergoing Radiotherpay treatment with exhaustion, a burnt bum and other side effects to sit in a car and travel 6 hours each day to and from? That is just a completely ludicrous expectation. She would have died much earlier and what choice is that?	10/5/2019 9:12 AM
38	They couldn't have stayed with patient	10/5/2019 7:49 AM
39	sleep in vehicle	10/5/2019 6:38 AM
40	Call around for hotels	10/5/2019 4:28 AM
41	Travel daily	10/5/2019 3:08 AM
42	really dont know to far to travel and would b e terrible out of pocket to stay in motel 2 long	10/5/2019 2:35 AM
43	Tried to find them motel accommodation	10/5/2019 2:15 AM
44	Not able to afford to stay with their loved one not able being a close supporter created extra stress & anxiety to both parties	10/5/2019 12:02 AM
45	Possibly have had to look for motel accommodation at great expense	10/4/2019 8:56 PM
46	not attended !!	10/4/2019 7:56 PM
47	Had to look for other more expensive accomadation,close by and use taxis ( cost) or buses when I'll not very convenient	10/4/2019 7:43 PM
48	Not advised at all	10/4/2019 7:21 PM
49	Sleep in the car - coming from a Rural area - 3 hours away - expensive Accommodation eg. Motel on top of petrol and food - it is not affordable to stay anywhere else - I would have to sleep in my car - which also puts my own safety and risk.	10/4/2019 6:15 PM
50	Had to be transported home same day or find somewhere cheap	10/4/2019 6:08 PM
51	Don't know	10/4/2019 5:40 PM
52	Some family would not have gone and I think for radiotherapy or long term treatment would have referred where accommodation is or some people may not have treatment as they have no other option.	10/4/2019 9:39 AM
53	Not sure	10/4/2019 9:36 AM
54	Slept in chair beside patient's bed, lounge area, in car, in car park	10/4/2019 9:04 AM
55	Not referred them as they couldn't afford accommodation any where else	10/4/2019 8:47 AM
56	I would not have been able to stay and would have to have 2.5 hrs each day	10/4/2019 8:22 AM
57	Mum would have had to get a taxi and stay in a hotel somewhere so she could be here to visit dad whilst in Coronary care unit	10/4/2019 8:15 AM
58	There was no alternative	10/4/2019 8:10 AM
59	Sleep in car	10/4/2019 7:57 AM
60	Would have delivered difficult news that they need to arrange their own accommodation during a stressful time	10/4/2019 6:40 AM
61	uncertain. they were not well enough to travel or deal with external accommodation - single person having chemo	10/4/2019 6:09 AM
62	Traveled back to Cooma in dark	10/4/2019 5:58 AM
63	Don't know	10/4/2019 4:58 AM
64	My friend would have traveled up and down the mountain daily v stressful and tiring time	10/4/2019 4:35 AM
65	I don't know- look for cheap accomodation in Canberra is impossible	10/4/2019 3:41 AM
66	Don't know	10/4/2019 1:17 AM



## Canberra Hospital Residential Accommodation Services (RAS)

67	Suggested they look online whilst driving to Canberra.	10/4/2019 12:45 AM
68	Gone to a motel	10/4/2019 12:45 AM
69	Wasted a lot of money we don't have	10/3/2019 11:57 PM
70	I would have had to drive a six hour plus round-trip to bring my husband to early morning appointments. It is onerous and dangerous.	10/3/2019 11:48 PM
71	Unsure	10/3/2019 11:26 PM
72	Patient would have to pay for accommodation, which would occur a significant cost	10/3/2019 11:05 PM
73	I do not know.	10/3/2019 10:56 PM
74	Go without treatment, people just can't afford this type of thing	10/3/2019 10:19 PM
75	There are no suitable alternatives for late night or weekend unplanned admission, particularly for families in acute stress with no support in or knowledge of Canberra.	10/3/2019 9:57 PM
76	The family would have to stay in a hotel.	10/3/2019 9:54 PM
77	Hotel close by	10/3/2019 9:49 PM
78	Slept in car	10/3/2019 9:35 PM
79	They probably would not have attended their appointment!!	10/3/2019 8:50 PM
80	N/A	10/3/2019 8:37 PM
81	not offered advise.	10/3/2019 8:26 PM
82	Expensive motel	10/3/2019 8:20 PM
83	Not sure	10/3/2019 7:57 PM
84	Travel with costs of room very out of my pocket	10/3/2019 7:42 PM
85	No other option would have been available for carer to support patient	10/3/2019 7:22 PM
86	Stayed in a hotel.	10/3/2019 7:09 PM
87	Don't know	10/3/2019 7:07 PM
88	Refer clients to alternative accommodations	10/3/2019 6:51 PM
89	Local hotels	10/3/2019 6:51 PM
90	It would have cost the organisation significantly more as we are required to provide accommodation to nurses on short term contracts.	10/3/2019 6:42 PM
91	Unsure	10/3/2019 6:40 PM
92	N/A	10/3/2019 6:37 PM
93	Motel	10/3/2019 6:36 PM
94	Not sure	10/3/2019 6:20 PM
95	They would have had to stay in a costly motel	10/3/2019 6:13 PM
96	They would not have been able to stay	10/3/2019 6:06 PM
97	Stay in motel	10/3/2019 5:53 PM
98	Applied to Social Work Department for voucher to allow cheaper hotel/motel accommodation	10/3/2019 1:49 PM
99	Paid for Motel room or travelled 2 hrs	10/3/2019 11:24 AM
100	Stay at the hosp then sleep in my car. Hope to clean my self up in the toilets best I could	10/3/2019 11:18 AM
101	No alternative	10/3/2019 10:48 AM
102	Found out if there was somewhere else available.	10/3/2019 10:31 AM
103	No idea	10/3/2019 10:26 AM
104	Cheap hotel	10/3/2019 10:23 AM
105	I really don't know - ? crowd funded for a motel room?	10/3/2019 10:21 AM
106	Carers would be unable to stay locally to support rehab participation Limited affordable accommodation otherwise affordable Also situations where RAS has been used for short term discharge destination to access intensive outpatient rehab services if living out of town	10/3/2019 10:09 AM
107	?	10/3/2019 10:06 AM

## Canberra Hospital Residential Accommodation Services (RAS)

108	Not referred them	10/3/2019 10:03 AM
109	Not sure what they would of done	10/3/2019 9:49 AM
110	I would most likely not worked at Canberra hospital and that would have affected my New Graduate Program.	10/3/2019 9:47 AM
111	Not sure	10/3/2019 9:35 AM
112	Drive for hours to get home or pay for hotel accommodation off site	10/3/2019 9:26 AM
113	There's not much else other than out of pocket accomodation such as motels away from the hospital	10/3/2019 9:20 AM
114	Travel long distances for medical treatment	10/3/2019 9:13 AM
115	Asked individuals to make own arrangements	10/3/2019 9:07 AM
116	Not sure	10/3/2019 9:06 AM
117	Book a motel	10/3/2019 9:00 AM
118	Booked a room in a Motel	10/3/2019 8:51 AM
119	Not sure	10/3/2019 8:51 AM
120	Travel or Motel	10/3/2019 8:51 AM
121	It is the only affordable option for out of towners	10/3/2019 8:50 AM
122	Had to find alternative accommodation	10/3/2019 8:41 AM
123	I think that the patient would not have had any family support there due to costs	10/3/2019 8:22 AM
124	Hotels	10/3/2019 8:21 AM
125	For some patients they can use the leukaemia house, and I'd find out any updated information about other subsidies for accommodation, but otherwise, I'm in the dark.	10/3/2019 8:17 AM
126	Don't know	10/3/2019 8:09 AM
127	Motel	10/3/2019 7:40 AM
128	Spend more money on motels, public transport, which would restrict visiting times	10/3/2019 7:32 AM
129	Probably had to have stayed home in a regional town, relying on multiple phone calls to busy nurses/Sisters/Social worker to get information on my family member. Of course, this would disrupted their day and impinged on their time looking after other patients.	10/3/2019 5:52 AM
130	unsure	10/3/2019 5:36 AM
131	Sought assistance from clerical staff member for possible local accomodation options	10/3/2019 5:34 AM
132	Suggested looking for hotel accommodation, or using a site such as AirBnB etc.	10/3/2019 4:53 AM
133	They had to go and find other accommodation or they slept in their cars	10/3/2019 4:52 AM
134	Stayed off-site at a much more expensive and inconvenient private motel/hotel.	10/3/2019 4:34 AM
135	Either left my family member to be treated as an in- patient or slept in my car.	10/3/2019 4:29 AM
136	A lot of patients would have really struggled with this, particularly transport to and from, as well as costs of private accommodation. some stay at accommodation at woden and I am aware of accommodation at Curtin that provides a shuttle bus service to the hospital and breakfast.	10/3/2019 3:58 AM
137	Air Bnb or hotel	10/3/2019 3:21 AM
138	Costly accommodation which I most likely could not afford and travel which when my Grandfather was so unwell was a concern not being on site if needed	10/3/2019 3:05 AM
139	Borrowed money to pay for alternate accommodation	10/3/2019 3:04 AM
140	Unknown - referred to commercial accommodation options	10/3/2019 2:59 AM
141	Had to have paid hundreds and hundreds of dollars for accommodation and care	10/3/2019 1:50 AM
142	stayed home and travelled up on weekends only due to being pensioners and unable to afford accomodation	10/3/2019 1:28 AM
143	Not sure	10/3/2019 12:31 AM
144	Payed for expensive accommodation as not able to travel 200 kilometres home back & forth	10/3/2019 12:24 AM
145	Come home	10/3/2019 12:12 AM



## Canberra Hospital Residential Accommodation Services (RAS)

146	Motel	10/2/2019 11:59 PM
147	Don't know	10/2/2019 11:09 PM
148	At 82 years old it would be difficult to travel.itis a 5 hour round trip.	10/2/2019 10:53 PM
149	Traveled 3 hrs home then back to Canberra next day	10/2/2019 10:08 PM
150	Unsure	10/2/2019 10:07 PM
151	Traveled home	10/2/2019 10:07 PM
152	I don't know	10/2/2019 9:57 PM
153	Slept in my car	10/2/2019 9:46 PM
154	Arrange expensive accommodation that is not near the hospital which would be very inconvenient.	10/2/2019 9:45 PM
155	Patients would have missed appointments, slept in their cars, slept on the streets, or not discharged in an orderly fashion if RAS was not available. The cost to TCH would be extraordinary if people could not stay in RAS after discharge, and the cost to human life would be extraordinary if people could not rely on RAS for accommodation before TCH appointments - they just would not attend their appointments.	10/2/2019 9:32 PM
156	Hotel	10/2/2019 9:31 PM
157	Had my staff arrange accommodation.	10/2/2019 8:58 PM
158	Only other option is local motel accommodation. Can be very expensive	10/2/2019 8:46 PM
159	Nothing as there is no other service	10/2/2019 8:36 PM
160	nothing as I am not aware of any other services similar to RAS	10/2/2019 8:28 PM
161	Sought alternative accommodation in local hotels	10/2/2019 8:20 PM
162	Advised patient to look into motels/hotels close by. Not everyone can afford though. Or in desperation, request a day prior to surgery admission for social reasons (hospital can rarely accommodate this due to bed limitations).	10/2/2019 8:16 PM
163	Been unable to refer and the family would have been separated	10/2/2019 8:14 PM
164	Called social work	10/2/2019 8:12 PM
165	tried to arrange a later admission	10/2/2019 8:01 PM
166	Unable to support family	10/2/2019 7:55 PM
167	find other accommodation if possible	10/2/2019 7:51 PM
168	Looked into community services or cheapest accommodation nearby	10/2/2019 7:32 PM
169	No other accomodation options for patients / caters and families living in the South Coast, especially for low income families or when longer stays required. Patients and families should not have to worry about accomodatioj issues and costs when they are sick or receiving urgent medical attention. Having the practical and emotional support of family is known to reduce workload of nursing staff and increase recovery times.	10/2/2019 7:30 PM
170	Spoken to oncology jurse	10/2/2019 7:23 PM
171	It would have been so difficult to help these pt's. Possibly they would have had to forfeit treatment	10/2/2019 7:19 PM
172	If person had no other options for accommodation, SW referral.	10/2/2019 7:15 PM
173	They would of had to travel up.and down each day or looked elsewhere for accommodation	10/2/2019 7:15 PM
174	Not sure	10/2/2019 7:05 PM
175	Have to go to motel	10/2/2019 6:54 PM
176	Couldn't afford to have the treatment as accommodation costs prohibitive	10/2/2019 6:53 PM
177	Slepted in the car or would have had to pay for a hotel or motel or travel over to QUEANBEYAN as its cheaper then canberra	10/2/2019 6:49 PM
178	I have no idea as hotel accommodation is unaffordable for a few days or weeks stay for the majority of people. This closure will be devastating for many people. You must understand it is a 3 hour drive each way from Narooma. The accommodation has been an essential thing for so many people to care for there loved ones while they are sometime at there lowest point in life.	10/2/2019 6:25 PM
179	Stayed with family in Canberra	10/2/2019 6:23 PM

## Canberra Hospital Residential Accommodation Services (RAS)

180	Family would have to find private and expensive accommodation.	10/2/2019 3:48 PM
181	I don't know.	10/2/2019 3:08 PM
182	I don't know	10/2/2019 1:04 PM
183	N/A	10/2/2019 11:39 AM
184	Advised staying at motel or family	10/2/2019 11:39 AM
185	Most people would be stuck without somewhere to stay	10/2/2019 11:23 AM
186	Referred to a social worker to assist as the distance was too far and they were elderly, for them to travel backwards and forwards each treatment	10/2/2019 11:17 AM
187	Motel	10/2/2019 11:08 AM
188	Tried to help with suggestions of somewhere to stay	10/2/2019 10:29 AM
189	Not having handy not sure	10/2/2019 10:25 AM
190	Told them I couldn't help	10/2/2019 10:22 AM
191	They would need to afford a motel	10/2/2019 10:11 AM
192	A hotel but it would of been unaffordable and too far.	10/2/2019 10:08 AM
193	Don't know	10/2/2019 10:00 AM
194	I don't know	10/2/2019 9:58 AM
195	Told them To find their own accomodation and apologise profusely given the stress they were encountering	10/2/2019 9:47 AM
196	Stayed in a motel	10/2/2019 9:16 AM
197	Have know idea	10/2/2019 9:12 AM
198	Slept in car	10/2/2019 9:08 AM
199	Drove 3 hours to & 3 hours home each day	10/2/2019 8:56 AM
200	Maybe not able to be in Canberra	10/2/2019 8:48 AM
201	Don't know!	10/2/2019 8:41 AM
202	Not go to this hospital	10/2/2019 8:24 AM
203	Could not afford to care for my wife sleep in the car or a tent	10/2/2019 8:23 AM
204	Help them look for accommodation	10/2/2019 8:20 AM
205	Told them to use trivago	10/2/2019 8:06 AM
206	We would need sleep at hospital in hallways	10/2/2019 7:51 AM
207	They would've stayed in an expensive hotel	10/2/2019 7:50 AM
208	Family would have had to stay at home and not support the children	10/2/2019 7:43 AM
209	Referred to cheap accommodation like caravan parks	10/2/2019 7:40 AM
210	Slept in my car	10/2/2019 7:30 AM
211	Slept in the hospital room	10/2/2019 7:20 AM
212	Motel or had to travel from the coast each day	10/2/2019 6:59 AM
213	Had to use a motel	10/2/2019 6:43 AM
214	Don't know. Her son needed his tonsils out and the procedure is not done in Bega anymore.	10/2/2019 6:33 AM
215	would not have been able to suggest anything	10/2/2019 6:31 AM
216	Motel	10/2/2019 6:31 AM
217	Sleep in chair on ward or had to travel long distance daily	10/2/2019 6:23 AM
218	need subsidised accommodation that is close to the hospital (e.g. hotel at woden or curtin with the same prices charged at residences).	10/2/2019 6:19 AM
219	Not sure.	10/2/2019 6:16 AM
220	No idea	10/2/2019 6:15 AM
221	Not sure	10/2/2019 6:14 AM



## Canberra Hospital Residential Accommodation Services (RAS)

222	As previous. Bus or private travel.. Three hours each way to Canberra from Bermagui.	10/2/2019 6:11 AM
223	would have had to source private accommodation at motel at greater cost and then the problem of transport arises	10/2/2019 5:54 AM
224	Had to travel home	10/2/2019 5:48 AM
225	No idea.	10/2/2019 5:44 AM
226	Motel	10/2/2019 5:36 AM
227	Our people who had been in trauma situations would have been further traumatised	10/2/2019 5:30 AM
228	I really don't know what we'd of done . Paid threw the nose for other acc'd I Spouse	10/2/2019 5:22 AM
229	Not been able to support their loved one or spent lots of money on motel accommodation	10/2/2019 5:17 AM
230	Paid more - greater spend of public money.	10/2/2019 5:12 AM
231	The patient and their family would have had to pay for accommodation	10/2/2019 5:12 AM
232	There would be nothing I could do. The person cannot drive and they live without public transport	10/2/2019 4:33 AM
233	There is nothing else	10/2/2019 4:33 AM
234	Not gone to support family member in hospital	10/2/2019 4:33 AM
235	Stay home	10/2/2019 3:52 AM
236	Motel or travel which is a strain financially	10/2/2019 3:40 AM
237	No idea	10/2/2019 3:20 AM
238	They would have needed motel	10/2/2019 3:18 AM
239	With mobility issues, they would have had to get a motel room and use public transport for treatment appointments	10/2/2019 3:10 AM
240	Stayed at friends, motel or travelled each day	10/2/2019 2:59 AM
241	Not sure	10/2/2019 2:49 AM
242	Don't know	10/2/2019 2:35 AM
243	Be of no supporting to pt and family at all	10/2/2019 2:27 AM
244	Slept in the waiting room	10/2/2019 2:22 AM
245	Not accompany the patient	10/2/2019 2:15 AM
246	Recommend family friends or motel accommodation	10/2/2019 12:43 AM
247	They would have had to find own accommodations in motel then have to arrange transportation to hospital	10/1/2019 11:41 PM
248	Motel which is too expensive for most	10/1/2019 9:54 PM
249	If RAS was not available I believe my patient's family members would have ended up sleeping on the wards or camping out in patient lounges. They generally do not have money or transport to stay anywhere other than the Residences. There are no other accommodation options for most patients and families which are subsidised as effectively by IPTAAS as the residences are. The only exception is the small handful of people with sick children who can sometimes stay at Ronald McDonald House.	10/1/2019 9:35 PM
250	they would have slept in their car or not have received treatment	10/1/2019 9:20 PM
251	Encouraged referral of patient to a service in another town/city	10/1/2019 9:03 PM
252	Paid accommodation away from hospital	10/1/2019 8:20 PM
253	Unsure	10/1/2019 8:16 PM
254	I could have done nothing, except wish the best of luck in expensive Canberra.	10/1/2019 8:15 PM
255	Help them find cheap accommodation as close as possible to the hospital	10/1/2019 7:59 PM
256	Try to find alternative which is very hard	10/1/2019 7:28 PM
257	Tried to find something else, cost is also a major consideration	10/1/2019 7:16 PM
258	Same answer as previous question like this !	10/1/2019 6:50 PM
259	I don't know. Private accomodation is very expensive	10/1/2019 6:19 PM

## Canberra Hospital Residential Accommodation Services (RAS)

260	Sleep in car	10/1/2019 4:21 PM
261	Unsure	10/1/2019 1:08 PM
262	I probably wouldn't have been there to be able to tell them about it and reduce the pressure they were feeling.	10/1/2019 12:00 PM
263	Stayed in car	10/1/2019 11:40 AM
264	For some patients there is no alternative, cost effective accommodation and they would not be able to be by the side of their loved ones at a very traumatic time in some circumstances.	10/1/2019 11:18 AM
265	Missed everything	10/1/2019 10:19 AM
266	My patient would probably had to stay in hospital to receive there treatment	10/1/2019 10:10 AM
267	Hotel	10/1/2019 9:46 AM
268	Had to drive 3hrs to and 3hrs from the hospital.	10/1/2019 9:46 AM
269	Ronald McDonald House Encourage family or friend support in accomodation Find cheap living	10/1/2019 9:23 AM
270	I would not be able to recommend anything due the expense of other accomodation or lack of service for distance travellers to the hospital.	10/1/2019 9:17 AM
271	I seriously don't know. Clients on home care packages are not eligible for IPTAS as transport is covered, but a package cannot be used for accommodation. This means someone unwell or stressed about a loved one will have to pay overnight accommodation outside their financial capabilities.	10/1/2019 9:05 AM
272	Don't know	10/1/2019 8:57 AM
273	Slept in car	10/1/2019 8:48 AM
274	Stayed at home cannot afford alternative accommodation as we are on a pension	10/1/2019 8:18 AM
275	Costly motel accommodation and added stress of driving around Canberra to and from accommodation.	10/1/2019 7:50 AM
276	Slept in the waiting room or a car if I had one	10/1/2019 7:32 AM
277	Slept in my car	10/1/2019 7:04 AM
278	My husband would have been alone during major surgery would not have been able to afford hotel. Ease of being able to access hospital at all hours when family is critically ill also essential	10/1/2019 6:57 AM
279	I don't know	10/1/2019 6:54 AM
280	Driven from canberra to batemans bay daily	10/1/2019 6:38 AM
281	Unknown.	10/1/2019 6:25 AM
282	We would have had to find alternative accommodation that was further away, late at night. And we were there early the next morning (CCU) to see our love one briefly before heading to get a coffee down stairs 20 mins later we got a call to say to come back as we hey we're working on our love one, they passed away they were able to donate. So being so close, helped others.	10/1/2019 6:25 AM
283	Probably not been able to be there at all. Financial problems	10/1/2019 6:19 AM
284	Had to pay for expensive accomodation	10/1/2019 6:14 AM
285	I would advise them to seek a hotel in the Queanbeyan/ACT region	10/1/2019 6:03 AM
286	They would have needed to consider caravan park.	10/1/2019 5:40 AM
287	Unknown	10/1/2019 5:32 AM
288	Highly likely my. brothers partner/carer would not be able to be close at a time when he was most vulnerable and very ill.	10/1/2019 4:52 AM
289	Offered my home	10/1/2019 4:40 AM
290	No other service available. This has significant social and financial impact on patients and families resident outside ACT who need to be in ACT for medical management	10/1/2019 4:36 AM
291	same as above - motel expenses	10/1/2019 4:35 AM
292	Don't know	10/1/2019 4:29 AM
293	Stayed in a motel	10/1/2019 4:17 AM



## Canberra Hospital Residential Accommodation Services (RAS)

294	In this case, I honestly don't know. She was a single mother who couldn't afford accommodation during her radiation. She wouldn't have been able to afford living in Canberra for her treatment whilst also trying to cover the cost of her house in Bega. Like most mothers, she would have sacrificed her own comfort rather than lose to roof over her son's head.	10/1/2019 4:14 AM
295	As previous response	10/1/2019 3:43 AM
296	Dont know.	10/1/2019 3:13 AM
297	No other options	10/1/2019 2:25 AM
298	Don't know Patients would have to organise and would add lots more stress.	10/1/2019 2:25 AM
299	Motel	10/1/2019 2:22 AM
300	Informed the carer/family that they would have to find accommodation	10/1/2019 2:13 AM
301	I most likely would have driven them rather than let them drive	10/1/2019 1:47 AM
302	Families would be separated & not be able to stay close to love ones in this time of need	10/1/2019 1:34 AM
303	Don't know - perhaps not been able to have treatment.	10/1/2019 12:56 AM
304	Slept in chairs	10/1/2019 12:51 AM
305	The client would not have had their needs met	10/1/2019 12:35 AM
306	Motel	10/1/2019 12:31 AM
307	Stayed in a motel	10/1/2019 12:22 AM
308	Slept in the car	10/1/2019 12:20 AM
309	Suggest cheap motel accomodation and optimise visits	10/1/2019 12:17 AM
310	As above	10/1/2019 12:12 AM
311	paid twice as much for accomadation	10/1/2019 12:06 AM
312	Travel 6 hours each day	9/30/2019 11:50 PM
313	Travel or motel if funds allowed. Travel not ideal in winter with ski traffic plus wildlife	9/30/2019 11:43 PM
314	Motel	9/30/2019 11:18 PM
315	Cheap motels	9/30/2019 11:10 PM
316	Tried to find budget accomodation, very little other options. It may mean reconsidering treatment options	9/30/2019 10:16 PM
317	Advised family to not travel at night but leave in morning. Would not advise anything for accomodation	9/30/2019 10:08 PM
318	They would have had to travel each day 2hr eachway	9/30/2019 10:00 PM
319	Many patients cannot afford private accommodation so patients would have to pay for their own accommodation or they would have to be admitted as an inpatient to the hospital or they would be referred to another area to have their service	9/30/2019 8:27 PM
320	Unknown, Sending patients to Canberra late in the day or overnight leaves family members very worried about where they will stay. Often without a car.	9/30/2019 8:02 PM
321	The family member wouldn't have been able to be with the patient in Canberra.	9/30/2019 8:44 AM
322	No idea	9/30/2019 8:13 AM
323	I don't know .	9/30/2019 8:08 AM
324	dont know	9/30/2019 2:19 AM
325	Stay in expensive accommodation or return home and leave patient alone.	9/29/2019 11:53 PM
326	Tried to find alternative reasonable accommodation	9/29/2019 10:47 PM
327	I've got absolutely no idea! I just do not know. :( It would have been awful.	9/29/2019 9:05 AM
328	found alternate more expensive and less convenient accommodation	9/28/2019 6:36 AM
329	They would often have been in dire straits financially if they had to stay elsewhere. Or they would not have stayed.	9/28/2019 12:56 AM
330	Don't know as motels too expensive	9/27/2019 8:36 PM
331	? air bnb	9/27/2019 8:32 PM



## Canberra Hospital Residential Accommodation Services (RAS)

332	Motel	9/27/2019 6:40 PM
333	Please don't close it, this service is vital	9/27/2019 12:55 PM
334	No alternative	9/27/2019 11:48 AM
335	It would cause major problems for those travelling great distance to access service and could cause consumer to pull out of service	9/27/2019 11:11 AM
336	I don't know	9/27/2019 9:48 AM
337	Not had family nearby or got hotel. Most people can afford hotels in Canberra.	9/27/2019 8:59 AM
338	Not sure	9/27/2019 8:39 AM
339	No idea. These patients & careers can not afford a hotel/motel. They are on a very limited income. Many residents in my region rely on RAS.	9/27/2019 6:56 AM
340	Liaised with social work	9/27/2019 6:34 AM
341	Motel	9/27/2019 5:33 AM
342	There would have been no accomodation and the families are unable to afford same	9/27/2019 5:04 AM
343	Drive or find accomodation ear hospital	9/27/2019 3:51 AM
344	Unsure	9/27/2019 3:26 AM
345	The family member would have had to find alternate accommodation which would be further away from the hospital and which would have made it harder for them to visit their family member	9/27/2019 2:30 AM
346	Find most affordable accommodation	9/26/2019 7:03 PM
347	nothing they would have to travel	9/26/2019 9:30 AM
348	Attempted to assist the patient/family to find affordable off campus accommodation. This is very difficult as all accommodation is expensive in Canberra and beyond the reach of many families. Accommodation is often simply not available, particularly at certain times of the year or when Summernats, Floriade, KangaCup etc are being held. RAS also provides emergency accommodation for the families of critically ill/injured patients being transferred at TCH afterhours. Without RAS, families would be left to find their own accommodation in the middle of the night and while deeply distressed.	9/26/2019 9:19 AM
349	Stayed somewhere with great difficulty as I don't drive	9/26/2019 4:28 AM
350	I feel these patients may have chiosen not to present to TCH for treatment	9/26/2019 2:28 AM
351	Good question. The patient having radiation 5 days per week and the family supporting them would have had to find expensive hotel accomodation OR may even have chosen not to have treatment. Other family members stay to support pts in hospital undergoing tests, treatment etc would also have to find affordable accomodation else where.	9/26/2019 1:36 AM
352	not applicable	9/26/2019 12:20 AM
353	I suspect that many patients would opt not to have treatment as the accommodation in Canberra/Queanbeyan (even with subsidises through IPTAAS) would be unaffordable. Units/hotels rooms cost over \$100 a night. Over 6 weeks, out of pocket expenses would be at least \$700 per week, not including food, parking and petrol costs. Over 6 weeks, this would be over \$4000. Only a percentage of those costs are reimbursed through IPTAAS. When people are undergoing cancer treatment, they are often unable to work, may be relying on Centrelink payments or reduced paid annual leave. These people already have costs associated with rent, mortgage etc in their home towns. They simply can't afford the additional costs associated with staying at accommodation for six weeks near a specialist treating hospital. And, obviously commuting 3 hours one way, twice a day, isn't possible. The other option would be Duffy House because they bulk bill. However, I doubt Duffy House will be in a position to offer accommodation to the vast majority of people who travel to TCH for cancer treatment. Duffy House simply don't have the space to accommodate all these patients. I suspect that we will be having to talk to patients about whether or not they proceed with recommended medical treatment. Charities won't be picking up the tab!	9/26/2019 12:08 AM
354	not sure	9/26/2019 12:05 AM
355	found motel/hotel accom	9/26/2019 12:04 AM
356	not sure would have been very difficult	9/25/2019 11:21 PM
357	I would have told them to make their own arrangements	9/25/2019 10:34 PM
358	don't no as we have only had this	9/25/2019 10:24 PM



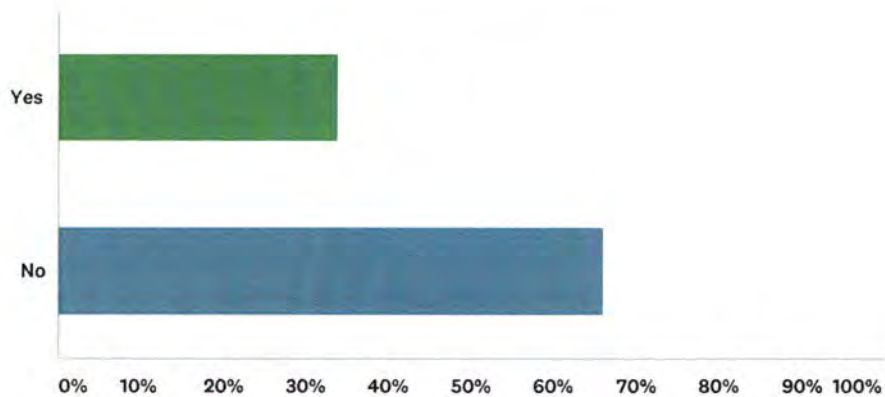
## Canberra Hospital Residential Accommodation Services (RAS)

359	see previous answer	9/25/2019 10:19 PM
360	don.t know.	9/25/2019 10:14 PM
361	Family would need to have sourced own accommodation and navigate an unfamiliar city	9/25/2019 10:12 PM
362	Motel	9/25/2019 10:10 PM
363	Families would have to stay off site, often being more expensive. Pt's, family and carers often have limited money and limited access to transport making staying offsite very difficult.	9/25/2019 10:09 PM
364	Patients travelling frequently from the Bega Valley to TCH for outpatient procedures or pre admission would have to find alternative accommodation at significant cost. I would have to ask patients and family/carers to organise their own accommodation.	9/25/2019 10:06 PM
365	Rarely has been unavailable, but in those situations discuss with treating team re: extend admission, explore alternate options such as Ronald McDonald House, explore short-term/affordable accommodation list often used for homelessness.	9/25/2019 9:38 PM
366	travelled	9/25/2019 9:28 PM
367	Tried to find reasonably priced accommodation nearby, which really doesn't exist	9/25/2019 9:03 PM
368	In some cases the support person may not have gone or they would have driven up and back in a day on many occasions which is dangerous. The people I am talking about can't afford accommodation in hotels as they are very expensive or too far away from the hospital	9/25/2019 9:01 PM
369	Informed the patient of the issue In some circumstances would have sort admission to the health service	9/25/2019 8:52 PM
370	nothing, they would have had to organise their own accommodation when they're stressed and poor	9/25/2019 8:31 PM
371	notaccepted the position due to affordability of alternative accommadation	9/25/2019 8:21 PM
372	Clients would probably not have attended	9/25/2019 7:50 PM
373	'Is this a trick question'? provided camp sites and hotels at cheaper end of the market spectrum. These are not really options as we well know that Centrelink pension and Newstart are criminally low and people on these incomes will struggle to pay commercial rates for accommodation in the ACT. Please note it was part of the government's strategy in the redevelopment of the Canberra Hospital way back in 2011? to build a Medihotel to replace the RAS on the parking site on Yamba Drive. I suggest that we ask the question what happened to this plan of action???? The government knew it was a vital service and had planned to replace current services presumably with something much better than the very old premises.	9/25/2019 4:56 AM
374	test	9/25/2019 4:40 AM
375	For patients eligible for Ronald McDonald House, we would try and refer them there in the first instance. Otherwise we have accessed the Abode Hotel. Otherwise I have provided families with lists/contact details for other accommodation options in Canberra (which often come at high cost). Particularly for patients with limited funds, the Residences has proved vital/crucial to support family being able to support patients.	9/25/2019 4:15 AM
376	We wouldn't be able to attract as many students to Canberra or support our rural students if there wasn't affordable accommodation available to students during their unpaid clinical placement period.	9/25/2019 4:01 AM
377	In the referral circumstances I work in the client would have been exceptionally disadvantaged. All clients are from out of town; their family members are usually in MVA or serious injury, life threatening event; the events are unplanned; accomodation is expensive and difficult to access; not onsite. I would have had to find \$ to assist families to pay for alternate accommodation and there is no system to do this. SW Dpt does not yet have policy on funding private accommodation providers. Family members would likely stay by bedside.	9/25/2019 3:41 AM
378	Referred them to the hospital social worker for advice about other options	9/24/2019 4:46 PM

Canberra Hospital Residential Accommodation Services (RAS)

Q17 Have you utilised other residential accommodation services in the past, other than RAS at Canberra Hospital?

Answered: 1,088 Skipped: 118



**ANSWER CHOICES**

Yes

No

TOTAL

**RESPONSES**

33.82%

66.18%

368

720

1,088

## Canberra Hospital Residential Accommodation Services (RAS)

## Q18 What accommodation options, other than RAS at Canberra Hospital, have you used in the past?

Answered: 346 Skipped: 860

#	RESPONSES	DATE
1	Ronald McDonald House	10/15/2019 10:02 PM
2	John James Foundation Units in Rusden St, Garran, They re specifically for Leukemia patients	10/15/2019 9:57 PM
3	westmead, randwick before demolished.	10/12/2019 3:18 AM
4	Rotary Cottage at Royal North Shore and others at St Vincent's and RPA	10/10/2019 12:27 AM
5	hotel accommodation	10/9/2019 5:39 AM
6	Womens refuges	10/9/2019 4:42 AM
7	RAS at another hospital	10/9/2019 12:39 AM
8	Hotels in Woden and Curtin	10/8/2019 11:38 PM
9	accommodation at Bega Hospital	10/8/2019 10:14 PM
10	Motel	10/8/2019 7:34 PM
11	Ronald McDonald	10/8/2019 7:09 PM
12	Units, old nurses home, houses set up very close by.	10/8/2019 1:25 PM
13	Duffy house	10/8/2019 3:55 AM
14	Duffy House	10/8/2019 3:41 AM
15	Monash RAS, Clayton vic	10/8/2019 2:10 AM
16	Commercial Motels or Hotels	10/7/2019 7:12 PM
17	Accommodation at RPA	10/7/2019 10:08 AM
18	Ronald McDonald	10/7/2019 8:28 AM
19	Internal room at hospital	10/7/2019 2:17 AM
20	North Shore hospital	10/7/2019 1:42 AM
21	Apartment on one occasion	10/6/2019 11:16 PM
22	Motel	10/6/2019 8:45 PM
23	Motel stay	10/6/2019 7:43 PM
24	Ibis styles Narrabunda	10/6/2019 6:59 PM
25	The house used for radiation patients	10/6/2019 9:26 AM
26	Duffy House at Duffy ACT and in Sydney stay at Elizabeth Hunter Lodge at the Waverley Hospital	10/6/2019 4:05 AM
27	Stayed with people we knew	10/6/2019 1:05 AM
28	Motel accomodation	10/6/2019 12:54 AM
29	Friends, AirBnB	10/5/2019 9:22 PM
30	Westmead childrens hospital	10/5/2019 7:31 PM
31	Sydney Children's Hospital	10/5/2019 7:25 PM
32	Calvert Hospital, Westmead Hospital	10/5/2019 7:03 PM
33	Overnight accommodation while supporting mother	10/5/2019 6:07 PM
34	Hotel	10/5/2019 10:33 AM
35	Duffy House in Duffy	10/5/2019 9:22 AM
36	South East Regional Hospital Bega	10/5/2019 7:29 AM



## Canberra Hospital Residential Accommodation Services (RAS)

37	westmead	10/5/2019 6:39 AM
38	motels	10/5/2019 6:34 AM
39	Motel	10/5/2019 5:41 AM
40	nearby motel	10/5/2019 4:06 AM
41	Motel	10/5/2019 2:16 AM
42	Bezzina House, St George hospital	10/5/2019 2:00 AM
43	Calvery	10/4/2019 11:03 PM
44	accommodation near Royal Women's Hospital, Sydney	10/4/2019 9:40 PM
45	Accommodation at Calvary	10/4/2019 8:27 PM
46	Bega hospital accommodation	10/4/2019 8:24 PM
47	Motel	10/4/2019 7:48 PM
48	Rose cottage at Calvary	10/4/2019 1:37 PM
49	Cooma Hospital	10/4/2019 11:50 AM
50	Commercial accomodation services (Hotels and similar)	10/4/2019 10:48 AM
51	Stayed overnight in a chair in my daughter's room at RPA	10/4/2019 10:08 AM
52	Ronald McDonald	10/4/2019 10:00 AM
53	Motel	10/4/2019 9:57 AM
54	Ronald McDonald house, motels	10/4/2019 9:40 AM
55	Bega and Westmead hospitals	10/4/2019 9:25 AM
56	Ronald McDonald house	10/4/2019 9:13 AM
57	RNSH	10/4/2019 9:10 AM
58	Medi hotel	10/4/2019 8:50 AM
59	Westmead Hospital	10/4/2019 8:44 AM
60	Wollongong hospital	10/4/2019 8:27 AM
61	Motel	10/4/2019 8:09 AM
62	Calvery Hospital	10/4/2019 7:58 AM
63	a Christian residential service in Newtown	10/4/2019 6:10 AM
64	Westmead Hospital Ras	10/4/2019 5:20 AM
65	Caravan Park, motel	10/4/2019 4:41 AM
66	Ronald Mcdonald Sydney children's hospital about 20 years ago	10/4/2019 4:38 AM
67	25 yrs ago i stayed with cousins, but now that is not an option	10/4/2019 4:35 AM
68	Royal north shore	10/4/2019 4:11 AM
69	Accommodation as carer for patient at Sydney hospital	10/4/2019 4:00 AM
70	Motel	10/4/2019 3:52 AM
71	My husband had to go to Nepean Hospital for a series of tests related to his illness and we were able to stay in accommodation there for a few nights.	10/4/2019 3:42 AM
72	We have stayed at Ronald McDonald house	10/4/2019 1:54 AM
73	Ronald McDonald House	10/4/2019 1:46 AM
74	Rotary Cottage at Calvary Hospital , Belconnen	10/4/2019 12:46 AM
75	Motel	10/4/2019 12:04 AM
76	Parents accommodation at the former Children's Hospital in Camperdown.	10/3/2019 11:51 PM
77	Leukaemia Foundation	10/3/2019 11:32 PM
78	Ronald McDonald house	10/3/2019 10:44 PM
79	I stayed at Bega before the Bega Hospital was done up.	10/3/2019 10:10 PM



## Canberra Hospital Residential Accommodation Services (RAS)

80	Abode Hotel when it previously provided 1 room for longer stays	10/3/2019 9:58 PM
81	Sydney	10/3/2019 9:36 PM
82	Macquarie hospital when having cancer treatments	10/3/2019 9:13 PM
83	Concord Hospital	10/3/2019 8:38 PM
84	Ronald McDonald House in Sydney	10/3/2019 8:27 PM
85	family	10/3/2019 7:54 PM
86	Nowra for radiation	10/3/2019 7:51 PM
87	Matyr Accommodation Services; Sydney Hospital Accommodation	10/3/2019 7:48 PM
88	Motel	10/3/2019 7:43 PM
89	Abode motel	10/3/2019 6:07 PM
90	Motel	10/3/2019 5:53 PM
91	Referred Patient's relatives to East Hotel - not sure if it still provides free accommodation	10/3/2019 1:49 PM
92	Rotary house at Calvary hospital	10/3/2019 12:00 PM
93	Slept in a chair next to child on two occasions	10/3/2019 11:26 AM
94	Rented a unit nearby to accommodate family and provide a place for mother undergoing radiation treatment.	10/3/2019 10:40 AM
95	ronald mcdonald house in townsville	10/3/2019 10:38 AM
96	Private accommodation	10/3/2019 10:33 AM
97	Shoalhaven Cancer Care Centre	10/3/2019 9:50 AM
98	Palliative care lounge at Cooma Hospital	10/3/2019 9:40 AM
99	Nil	10/3/2019 9:35 AM
100	Wesley Hospital Brisbane & Toowoomba Base	10/3/2019 9:35 AM
101	I stayed with my father prior to a medical procedure at Calvary Hospital in the accommodation provided there.	10/3/2019 9:31 AM
102	Motel which was expensive even with the hospital discount that was offered	10/3/2019 9:24 AM
103	Ronald McDonald house which was fantastic but only applies if you have child in the hospital	10/3/2019 9:21 AM
104	Ronald McDonald house	10/3/2019 9:06 AM
105	In sydney	10/3/2019 9:01 AM
106	Ronald MacDonald House	10/3/2019 8:52 AM
107	Abode Woden hotel	10/3/2019 8:41 AM
108	Hotel	10/3/2019 8:22 AM
109	Woden	10/3/2019 7:33 AM
110	Local motel	10/3/2019 7:00 AM
111	Ronald McDonald House Syd	10/3/2019 6:47 AM
112	Mcdonald house	10/3/2019 5:54 AM
113	ronald mcdonald house at randwick childrens hospital	10/3/2019 5:37 AM
114	Motels	10/3/2019 5:36 AM
115	Prince of Wales hospital Randwick	10/3/2019 5:35 AM
116	Used Sydney Hospitals x 2 accommodation for myself and family	10/3/2019 5:03 AM
117	Calvery	10/3/2019 4:55 AM
118	Carer/ family accommodation at Calvary Hospital	10/3/2019 4:15 AM
119	Motels	10/3/2019 4:06 AM
120	Friends house	10/3/2019 3:34 AM
121	Accommodation at Wollongong hospital nurses quarters while an allied health student.	10/3/2019 3:22 AM

## Canberra Hospital Residential Accommodation Services (RAS)

122	Calvary Hospital	10/3/2019 3:06 AM
123	Ronald McDonald house in Canberra, Westmead and randwick	10/3/2019 3:05 AM
124	Calvary Hospital Bruce ACT	10/3/2019 3:02 AM
125	Hotels	10/3/2019 1:51 AM
126	Bega hospital have units available	10/3/2019 1:45 AM
127	Royal Prince Alfred Sydney- Queen Mary Accommodation	10/3/2019 1:14 AM
128	Commercial accomodation as unaware this existed.	10/3/2019 1:02 AM
129	motels	10/3/2019 1:00 AM
130	Hotel accommodation	10/3/2019 12:57 AM
131	Maternity wards after Bub was born. Put back on with an infection	10/3/2019 12:46 AM
132	Duffy House	10/3/2019 12:32 AM
133	Cooma nurses hostel when having operation early the next day , my father came with me as support and stayed there 3 nights while I was in hospital	10/3/2019 12:26 AM
134	Calvary Hospital has a cottage	10/3/2019 12:20 AM
135	Westmead	10/3/2019 12:15 AM
136	sydney	10/3/2019 12:04 AM
137	Hotels	10/2/2019 11:57 PM
138	Royal Far West Drummond House	10/2/2019 11:36 PM
139	Motels.	10/2/2019 11:00 PM
140	Ronald McDonald House	10/2/2019 10:53 PM
141	Bezzina house st george hospital kogarah nsw	10/2/2019 10:33 PM
142	RPAH	10/2/2019 9:56 PM
143	airbnb, Budget motels	10/2/2019 9:49 PM
144	Camperdown children's hospital, Melbourne children's hospital	10/2/2019 9:48 PM
145	Sydney Childrens Hospital	10/2/2019 9:46 PM
146	Na in Sydney	10/2/2019 9:34 PM
147	Hospital accommodation in the UK and Tasmania as a health professional moving to the area.	10/2/2019 9:17 PM
148	Motels	10/2/2019 9:14 PM
149	interstate	10/2/2019 9:09 PM
150	Local air bnb, very expensive	10/2/2019 9:01 PM
151	St Margaret's Darlinghurst.	10/2/2019 8:59 PM
152	A motel close by, then taxi and eating	10/2/2019 8:48 PM
153	None	10/2/2019 8:45 PM
154	Abode	10/2/2019 8:21 PM
155	Wagga	10/2/2019 8:21 PM
156	Abode Hotel, Woden (recommenced for patient)	10/2/2019 8:20 PM
157	Motels for numerous nights	10/2/2019 8:19 PM
158	Motel	10/2/2019 8:07 PM
159	A house provided by the leukaemia foundation	10/2/2019 8:06 PM
160	Ronald McDonald House	10/2/2019 7:56 PM
161	Motel	10/2/2019 7:35 PM
162	Motels	10/2/2019 7:24 PM
163	Motels	10/2/2019 7:16 PM
164	Motel	10/2/2019 7:07 PM

## Canberra Hospital Residential Accommodation Services (RAS)

165	Prince of Wales	10/2/2019 6:54 PM
166	Hotel	10/2/2019 6:51 PM
167	I have stayed in the childrens hospital in sydney far better set up and cleaner	10/2/2019 6:50 PM
168	Leukemia foundation accommodation while I received treatment at the hospital and for my husband as well.	10/2/2019 6:29 PM
169	Ward	10/2/2019 6:20 PM
170	Rotary cottage	10/2/2019 5:55 PM
171	Westmead hospital	10/2/2019 5:32 PM
172	Stayed with a friend	10/2/2019 4:44 PM
173	Prince of Wales Children's Hospital Randwick	10/2/2019 3:50 PM
174	One at a Sydney hospital when my elderly father had triple bypass surgery	10/2/2019 3:13 PM
175	Room at the old Bega hospital nurses quarters	10/2/2019 1:16 PM
176	Sydney hospital	10/2/2019 1:05 PM
177	Rotary Cottage at Calvary	10/2/2019 12:59 PM
178	Ronald McDonald House	10/2/2019 12:00 PM
179	Ronald McDonald house	10/2/2019 11:44 AM
180	McDonald House	10/2/2019 11:28 AM
181	Ronald McDonald house	10/2/2019 11:24 AM
182	Not known	10/2/2019 11:19 AM
183	Ronald MacDonald house	10/2/2019 11:08 AM
184	Motels which are not cost effective for long stays. Accommodation at Bega hospital which had everything in one space, each room had own bathroom and small kitchen area as well as a large communal kitchen and lounge area	10/2/2019 10:48 AM
185	Motels	10/2/2019 10:32 AM
186	Rotary Cottage at Bruce hospital	10/2/2019 10:32 AM
187	Motel	10/2/2019 10:29 AM
188	Social workers assisted with motel bookings	10/2/2019 10:23 AM
189	Accommodation at RNS Hospital provided by NFP (Rotary)	10/2/2019 10:03 AM
190	Duffy house	10/2/2019 9:48 AM
191	Duffy house	10/2/2019 9:48 AM
192	Nil	10/2/2019 9:46 AM
193	Ronald Macdonald house	10/2/2019 9:31 AM
194	Ronald McDonald House	10/2/2019 9:27 AM
195	Children's hospital in sydney	10/2/2019 9:14 AM
196	Belconnen hospital	10/2/2019 9:14 AM
197	Calvary John James Hospital	10/2/2019 9:11 AM
198	Hotels. When there have been more than one of us traveling to Canberra.	10/2/2019 9:11 AM
199	As a student on placements to complete my university degree	10/2/2019 9:10 AM
200	SERH	10/2/2019 9:01 AM
201	None	10/2/2019 8:50 AM
202	We have used a local hotel.	10/2/2019 8:45 AM
203	Quality motor inn	10/2/2019 8:24 AM
204	Studen Nursing rooms	10/2/2019 8:21 AM
205	Ronald McDonald House	10/2/2019 8:13 AM
206	Motels	10/2/2019 8:10 AM



## Canberra Hospital Residential Accommodation Services (RAS)

207	Ronald MacDonald house in Melbourne and Sydney	10/2/2019 8:07 AM
208	Residential accommodation at royal north shore hospital in Sydney and at the Austin hospital in melbourne	10/2/2019 8:02 AM
209	Hotels	10/2/2019 7:51 AM
210	Motels	10/2/2019 7:41 AM
211	driven home	10/2/2019 7:25 AM
212	Cape york and the Pilbara housing.	10/2/2019 7:04 AM
213	Motel	10/2/2019 6:59 AM
214	Nil	10/2/2019 6:49 AM
215	Ronald MacDonald House	10/2/2019 6:49 AM
216	St Vincents in Sydney	10/2/2019 6:45 AM
217	Hospital accomodation at concord hospital Sydney	10/2/2019 6:34 AM
218	Duffy House	10/2/2019 6:34 AM
219	Motel	10/2/2019 6:33 AM
220	greenwich hospital mental health services - family accommodation in Sydney	10/2/2019 6:30 AM
221	Motel	10/2/2019 6:24 AM
222	Duffy House	10/2/2019 6:19 AM
223	calvery hospital	10/2/2019 6:17 AM
224	Family	10/2/2019 6:16 AM
225	Motel at Queanbeyan	10/2/2019 6:15 AM
226	Calvary	10/2/2019 6:14 AM
227	Motels, caravan park cabins	10/2/2019 5:56 AM
228	Motel	10/2/2019 5:49 AM
229	Sydney hospital support units	10/2/2019 5:18 AM
230	Accommodation for new staff and students	10/2/2019 5:16 AM
231	Accommodation at Royal Prince Alfred Sydney	10/2/2019 5:01 AM
232	calvary hospital	10/2/2019 5:00 AM
233	Abode in Woden	10/2/2019 4:54 AM
234	Motel can't afford it xx	10/2/2019 4:43 AM
235	Bondi cancer accommodation	10/2/2019 4:36 AM
236	Slept in the car	10/2/2019 4:34 AM
237	Various Canberra hotels.	10/2/2019 4:33 AM
238	Accommodation at Duffy	10/2/2019 4:06 AM
239	The one for patients and relatives in Duffy	10/2/2019 4:03 AM
240	Adobe Apartments in Woden	10/2/2019 3:56 AM
241	Ronald McDonald House	10/2/2019 3:51 AM
242	Accommodation at St Vincents and Ronald McDonald house Sydney	10/2/2019 3:27 AM
243	RSS at Westmead hospital	10/2/2019 3:23 AM
244	Accomodation at calvary	10/2/2019 3:20 AM
245	Duffy House, Calvary hospital cottage,	10/2/2019 3:15 AM
246	motels and Rotary Cottage at Calvery Hosp.	10/2/2019 3:12 AM
247	Nowra Cancer Centre, Wollongong Cottage, Calvary Cottage.	10/2/2019 3:10 AM
248	Calvary Hospital.	10/2/2019 3:03 AM
249	Motel	10/2/2019 2:59 AM



## Canberra Hospital Residential Accommodation Services (RAS)

250	Ronald McDonald house	10/2/2019 2:23 AM
251	Hotel	10/2/2019 2:16 AM
252	Ronald McDonald house	10/2/2019 2:14 AM
253	Friends and family	10/2/2019 1:34 AM
254	SERH and POW	10/2/2019 12:44 AM
255	Leukeamia Foundation housing, private motels, cars, family	10/1/2019 9:21 PM
256	Duffy House	10/1/2019 9:04 PM
257	Calvary Hospital	10/1/2019 8:27 PM
258	ST GEORGE hospital	10/1/2019 8:27 PM
259	Concord accommodation	10/1/2019 8:21 PM
260	Rotary House at Calvary Public, Bruce ACT	10/1/2019 8:16 PM
261	Stayed with friends and also in hotels	10/1/2019 7:49 PM
262	Campbeltown	10/1/2019 7:21 PM
263	Motels in Canberra or Queanbeyan	10/1/2019 7:02 PM
264	Motel for 2 nights as treatment commenced very early and I wasn't well enough to drive home that night. Driving to motel was tough enough	10/1/2019 6:57 PM
265	Duffy House, which I think is part of the RAS	10/1/2019 6:54 PM
266	Duffy house	10/1/2019 6:36 PM
267	Ryde Hospital RNS	10/1/2019 5:37 PM
268	Westmead chidrens hospital	10/1/2019 4:26 PM
269	RPA sydney	10/1/2019 1:10 PM
270	staying with family	10/1/2019 12:10 PM
271	Ronald McDonald house Melbourne	10/1/2019 11:32 AM
272	Ronald McDonald House	10/1/2019 11:26 AM
273	None yet! But I can foresee the need in the future for many people who don't live in Canberra.	10/1/2019 10:01 AM
274	St Vincents Hospital Sdney	10/1/2019 9:59 AM
275	Serviced apartment, caravan parks	10/1/2019 9:39 AM
276	Rotary cottage @ calvary	10/1/2019 9:25 AM
277	Onsite accommodation at the Calvert hospital when having an operation there.	10/1/2019 9:14 AM
278	Randwick children's hospital	10/1/2019 8:49 AM
279	Concord Hospital	10/1/2019 8:46 AM
280	Motel at up to \$300 per night.	10/1/2019 8:44 AM
281	Duffy house	10/1/2019 8:42 AM
282	Hotels and motels	10/1/2019 8:10 AM
283	Rnsh accommodation	10/1/2019 8:07 AM
284	Accommodation at Calvary hospital	10/1/2019 7:51 AM
285	Leukaemia house	10/1/2019 7:23 AM
286	Rotary House at Cakvary Hospital	10/1/2019 7:05 AM
287	Westmead and Penrith Hospitals	10/1/2019 6:52 AM
288	Hotels away from site	10/1/2019 6:41 AM
289	Randwick	10/1/2019 5:41 AM
290	South East Regional Hospital residential accommodation at Bega nsw	10/1/2019 5:08 AM
291	Motel	10/1/2019 4:42 AM
292	Motel	10/1/2019 4:41 AM

## Canberra Hospital Residential Accommodation Services (RAS)

293	RPA in Sydney	10/1/2019 4:36 AM
294	Chisholm Cottage Westmead	10/1/2019 3:27 AM
295	Private motel	10/1/2019 2:27 AM
296	Rotary House at The Calvary Public Hospital, Bruce	10/1/2019 2:14 AM
297	Hotel	10/1/2019 1:23 AM
298	Similar service in Sydney. Also motel accommodation when unable to access Canberra service.	10/1/2019 1:04 AM
299	Ronald McDonald House	10/1/2019 12:56 AM
300	Rented a room in a house	10/1/2019 12:21 AM
301	Ronald McDonald house	9/30/2019 11:46 PM
302	Ronald McDonald House	9/30/2019 11:34 PM
303	Expensive Motels	9/30/2019 11:10 PM
304	Accommodation in Sydney	9/30/2019 10:11 PM
305	Rose cottage Bruce	9/30/2019 10:04 PM
306	I have used motels and Air BNB	9/30/2019 8:03 PM
307	Rotary house. Calvary	9/30/2019 8:10 AM
308	Ryder Cheshire Foundation, Melbourne	9/30/2019 6:05 AM
309	Motel	9/30/2019 2:20 AM
310	Friends and motels	9/29/2019 11:29 PM
311	Hotel	9/28/2019 8:20 AM
312	Ronald McDonald house	9/28/2019 5:39 AM
313	Accommodation organised through our AMS in Bega for our indigenous clients	9/28/2019 12:57 AM
314	Friends	9/27/2019 6:49 PM
315	Motel	9/27/2019 6:41 PM
316	Rotary cottage at Calvary health services ACT	9/27/2019 1:44 PM
317	Acacia Lodge at Westmead hospital.	9/27/2019 10:08 AM
318	Bega Hospital On site accommodation	9/27/2019 9:42 AM
319	Ronald McDonald House	9/27/2019 9:33 AM
320	old bega hospital	9/27/2019 8:50 AM
321	Motel and short stay accommodation	9/27/2019 8:39 AM
322	Paid for apartment	9/27/2019 7:14 AM
323	Calvary Hospital Bruce ACT	9/27/2019 6:50 AM
324	Inpatient	9/27/2019 6:42 AM
325	My daughters	9/27/2019 5:46 AM
326	Expensive motels....	9/27/2019 5:42 AM
327	Motel and Staying with some Family	9/26/2019 11:03 PM
328	Hotel	9/26/2019 10:34 AM
329	Motels	9/26/2019 9:48 AM
330	Hotels, motels, caravan parks	9/26/2019 9:20 AM
331	Hotel	9/26/2019 2:52 AM
332	Duffy House, private air bnb, units near to TCH.	9/26/2019 12:13 AM
333	social worker organised donated accommodation at East Hotel Kingston	9/25/2019 11:23 PM
334	Ronald McDonald House; East Hotel/Hospital Foundation room; Abode Hotel when in partnership with Hospital Foundation	9/25/2019 9:59 PM
335	Prince of Wales hospital	9/25/2019 9:53 PM

## Canberra Hospital Residential Accommodation Services (RAS)

336	Nurses quarters at RPA in ~1999 while I was supporting my husband	9/25/2019 9:29 PM
337	Hotel in Woden	9/25/2019 9:20 PM
338	Nil	9/25/2019 8:52 PM
339	hostel hotel	9/25/2019 8:33 PM
340	calvery	9/25/2019 8:31 PM
341	Cheaper hotels where the family/carer were able and had the means to pay.	9/25/2019 5:00 AM
342	test	9/25/2019 4:53 AM
343	Ronald McDonald House, The Abode Hotel, list of alternate accomodation handout, including suggesting AirBnB.	9/25/2019 4:18 AM
344	transferring patients inter-state- information from other hospitals re accomodation options	9/25/2019 3:43 AM
345	Ronald Mcdonald House	9/24/2019 4:47 PM
346	Park Hyatt, Sydney	9/24/2019 3:56 AM



## Canberra Hospital Residential Accommodation Services (RAS)

## Q19 Was there anything the accommodation provided which you would like to see considered for the Canberra Hospital RAS?

Answered: 283 Skipped: 923

#	RESPONSES	DATE
1	Perhaps some ensuite or at least more bathroom, perhaps 1 between 2 rooms	10/15/2019 9:57 PM
2	no	10/12/2019 3:18 AM
3	Single level accommodation, hostel style. Parking, ensuites, communal laundry, easy and safe access to the hospital itself. Well lit. Caretaker on site 24 hours.	10/10/2019 12:27 AM
4	ensuits	10/9/2019 8:41 PM
5	No	10/9/2019 5:39 AM
6	NO	10/9/2019 4:42 AM
7	No	10/9/2019 12:39 AM
8	Proximity to low cost food options such as a supermarket.	10/8/2019 11:38 PM
9	No	10/8/2019 10:14 PM
10	It kept open	10/8/2019 7:34 PM
11	yes more updated services and community areas	10/8/2019 7:09 PM
12	All the necessities were provided	10/8/2019 3:55 AM
13	Accommodation set up was excellent. Have also used the hospital accommodation in the past when mother had open heart surgery	10/8/2019 3:41 AM
14	Reverse cycle air conditioning	10/8/2019 2:10 AM
15	No	10/7/2019 7:12 PM
16	Staying open	10/7/2019 10:08 AM
17	No	10/7/2019 8:28 AM
18	Unsure	10/7/2019 2:17 AM
19	Individual toilet and shower	10/6/2019 11:16 PM
20	Closer car parking	10/6/2019 8:45 PM
21	No	10/6/2019 7:43 PM
22	no	10/6/2019 6:59 PM
23	Newer , more homely and comfortable	10/6/2019 9:26 AM
24	Duffy House was exceptional and in early days of cancer treatment I was extremely grateful for this service. However found the RAS in its current format and being so close to the hospital more that satisfactory, especially when on my own.	10/6/2019 4:05 AM
25	None I am aware of	10/6/2019 12:54 AM
26	Personal care rather than absolutely no consideration for the state of mind of the people staying in the accomodation.	10/5/2019 9:22 PM
27	no	10/5/2019 7:31 PM
28	No. It was a very similar setup. Basic bed to catch some Z's close by	10/5/2019 7:25 PM
29	The option	10/5/2019 6:07 PM
30	Keeping it open for regional relatives of patients	10/5/2019 10:33 AM
31	Private bathrooms are much more of a necessity for ill people and especially elderly people as there are so many hurdles to go through just to go to the toilet when they are communal toilets (that's IF they can actually make it to the toilet on time.....) So definitely Ensuite bathrooms are an absolute MUST- for soooo many reasons. From simple privacy, age, ability all the way to avoiding unnecessary infections to sick people due to unhygienic bathroom/toilet environments from other people- both well and sick.	10/5/2019 9:22 AM

## Canberra Hospital Residential Accommodation Services (RAS)

32	onsuite	10/5/2019 6:34 AM
33	kitchen facilities	10/5/2019 4:06 AM
34	Own Cooking and ensuite facilities ... covered wheelchair friendly walkway to hospital.	10/5/2019 2:00 AM
35	No.	10/4/2019 11:03 PM
36	I stayed in a B&B recommended by the hospital as they have no on-campus accommodation. It was ok, but still at a distance from the hospital, where I had to arrive by 6am for surgery the next day. It was quite stressful as I wasn't entirely sure where I was going, and had to walk quite a distance.	10/4/2019 9:40 PM
37	Bega hospital accommodation has en-Suites which are very nice. However Canberra has laundry facilities which are very handy	10/4/2019 8:24 PM
38	Home like setup. Easy CLOSE parking, clothes line	10/4/2019 1:37 PM
39	Airconditioning	10/4/2019 11:50 AM
40	Keeping carers close as possible to their loved ones.	10/4/2019 11:34 AM
41	Parking.	10/4/2019 10:48 AM
42	No	10/4/2019 10:08 AM
43	No	10/4/2019 9:57 AM
44	Ronald McDonald house should be what it is modelled on. It's often not a bout the accommodation, more it's about location being at hospital.	10/4/2019 9:40 AM
45	NA	10/4/2019 9:25 AM
46	No	10/4/2019 9:13 AM
47	Garden area and a place to escape to other than a noisy tv room	10/4/2019 9:10 AM
48	Accommodation within walking distance of the hospital	10/4/2019 8:44 AM
49	Rooms with a en-suite would be great as many elderly get up several times during the night to pee	10/4/2019 8:27 AM
50	No	10/4/2019 8:09 AM
51	it had options of ensuite and not, single and twin, at different pay rates	10/4/2019 6:10 AM
52	Kitchens, lounges & toilet facilities to cater for up to six residential rooms	10/4/2019 5:20 AM
53	Cleaner bathrooms	10/4/2019 4:41 AM
54	If it was a matter of whether the accommodation stayed or went I would prefer it stayed as an option for out of towners. Renovations would make it more appealing but people are only there for a bed as they are needed in the hospital. Please keep it.	10/4/2019 4:38 AM
55	that the accommodation still be available for country people who have to travel a long way. ability to access meals at the hospital is helpful	10/4/2019 4:35 AM
56	No	10/4/2019 4:11 AM
57	No	10/4/2019 4:00 AM
58	No other than supply RAS.	10/4/2019 3:52 AM
59	There was an ensuite in the accommodation which made it a little easier but there was nothing to complain about with the Canberra facilities, which was warm and comfortable, had communal lounge rooms and bathrooms and kitchen...all perfectly adequate as far as we both were concerned...and walking distance to everywhere in the hospital.	10/4/2019 3:42 AM
60	Yes the RAS needs updating	10/4/2019 1:54 AM
61	Security, support and meals. Food was something we never considered until it was midnight and we were all very hungry.	10/4/2019 1:46 AM
62	No . It was a different style of accommodation.	10/4/2019 12:46 AM
63	Availability	10/4/2019 12:04 AM
64	no - proximity is very important. Camperdown was and the current Canberra Hospital accommodation is very handy	10/3/2019 11:51 PM
65	bathrooms attached to rooms	10/3/2019 11:32 PM
66	Not really.	10/3/2019 10:10 PM



## Canberra Hospital Residential Accommodation Services (RAS)

67	Yes! More hotel-like LOW COST accommodation e.g. bigger, more comfortable rooms with ensuite and kitchenette.	10/3/2019 9:58 PM
68	Just accomodation close to hospital	10/3/2019 9:13 PM
69	No	10/3/2019 8:38 PM
70	Not really	10/3/2019 8:27 PM
71	Long Stay Parking	10/3/2019 7:48 PM
72	No	10/3/2019 6:07 PM
73	No	10/3/2019 1:49 PM
74	Same or similar accommodation as Rotary house	10/3/2019 12:00 PM
75	Comfortable warm bed	10/3/2019 11:26 AM
76	Outside area to see/feel the sun and air and area to walk. Ensuite if possible	10/3/2019 10:40 AM
77	Keep costs affordable	10/3/2019 10:38 AM
78	Quality of rooms, communal areas etc are all high quality.	10/3/2019 9:50 AM
79	Lounge, kitchen, tv	10/3/2019 9:40 AM
80	No	10/3/2019 9:35 AM
81	Ability of Drs staff to be able to liaise/book accommodation at same time as surgery so accommodation booking aligns neatly with expected discharge. Obviously free parking, access for wheelchair, lifts etc are vital common sense requirements.	10/3/2019 9:35 AM
82	Np	10/3/2019 9:31 AM
83	Air conditioning Larger fridge for rooms	10/3/2019 9:24 AM
84	No, both were very similar	10/3/2019 9:06 AM
85	No	10/3/2019 9:01 AM
86	No	10/3/2019 8:52 AM
87	No	10/3/2019 8:41 AM
88	No RAS is basic and sufficient for needs	10/3/2019 8:22 AM
89	Leave it alone	10/3/2019 7:33 AM
90	Nil	10/3/2019 7:00 AM
91	Safe play area	10/3/2019 6:47 AM
92	Nope i just think we need the service	10/3/2019 5:54 AM
93	no	10/3/2019 5:37 AM
94	I always found everything I needed was there	10/3/2019 5:36 AM
95	affordable, simple set-up	10/3/2019 5:35 AM
96	Ability to cook in unit, quiet garden areas for privacy, in area Social Worker for ease of access/help for 1 hour Mon - Fri. Parking	10/3/2019 5:03 AM
97	No similar facilities	10/3/2019 4:15 AM
98	None both services met my needs and I appreciated what was available	10/3/2019 3:06 AM
99	Food vouchers	10/3/2019 3:05 AM
100	The motel style rooms with common area and kitchen for supportive interaction with other users was good. Very good to be a short walk to the hospital building.	10/3/2019 3:02 AM
101	The price is the key factor. In a crisis not having money available for a motel is a huge worry	10/3/2019 1:45 AM
102	No	10/3/2019 1:14 AM
103	Greater awareness that this service exists	10/3/2019 1:02 AM
104	no	10/3/2019 1:00 AM
105	Na	10/3/2019 12:46 AM



## Canberra Hospital Residential Accommodation Services (RAS)

106	I've never been to Duffy House but patient feedback has been that it's more homely and the ability to cook was easier and necessary for the patients I was seeing i.e. those undergoing treatment for H&N Cancer	10/3/2019 12:32 AM
107	Available food to purchase	10/3/2019 12:26 AM
108	Continue the availability of the service for country people	10/3/2019 12:20 AM
109	Internet, affordability	10/3/2019 12:15 AM
110	no	10/3/2019 12:04 AM
111	No	10/2/2019 11:57 PM
112	Mess hall so you can interact with other patients/ carers etc	10/2/2019 11:36 PM
113	More spAce in the amenities sections	10/2/2019 11:00 PM
114	More beds are needed. I could not access specialist care in Canberra and was forced to go to Sydney	10/2/2019 10:53 PM
115	Ensuite to rooms and t.v.	10/2/2019 10:33 PM
116	No	10/2/2019 9:56 PM
117	Bedroom, bathroom & kitchen are all that are needed	10/2/2019 9:49 PM
118	Affordable close accommodation	10/2/2019 9:48 PM
119	no	10/2/2019 9:46 PM
120	Room for partner, not just single room. Specific rooms for students and health professionals just moving to the area. Rooms for new graduates or students to live together and support one another when they first move to a new town and new job.	10/2/2019 9:17 PM
121	The accomodation that my family had to access was too far from the hospital. We need to keep the RAS	10/2/2019 9:14 PM
122	Being a tertiary hospital that treats many interstate patient's, the financial burden of lack of income due to inability to work either due to the illness, or due to being a carer is a massive strain on people. They need a secure bed to sleep , a refridgerator and keep their belongings, with access to cooking facilities in order to keep the costs down. A volunteer service that fund raises to provide emergency meals would also be of benefit. Canberra Health is not a charity, but the stress that people from out of the area are experiencing should not be exacerbated by having to find/pay/travel to accommodation. Nor should the stress cause patient's to be abandoned by their family as they cant afford to be with them during their treatment.	10/2/2019 9:09 PM
123	Snacks	10/2/2019 9:01 PM
124	No, similar to RAS it was on campus.	10/2/2019 8:59 PM
125	No	10/2/2019 8:48 PM
126	Adequate heating and cooling	10/2/2019 8:21 PM
127	Not really	10/2/2019 8:21 PM
128	Ensuite is essential. Shared bathrooms not appropriate for many patients - they are often required to do bowel prep before their surgery & need privacy to be close to toilet.	10/2/2019 8:20 PM
129	Clean ,safe room that was so close by to the main hospital	10/2/2019 8:19 PM
130	No	10/2/2019 8:07 PM
131	Modern features and en-suite per room. But other than that RAS is fine for the the ease and proximity to the hospital it provides patients and their families	10/2/2019 8:06 PM
132	No	10/2/2019 7:56 PM
133	No	10/2/2019 7:35 PM
134	No	10/2/2019 7:24 PM
135	Unsure	10/2/2019 6:54 PM
136	Not applicable	10/2/2019 6:51 PM
137	Updated rooms better security and lighting of a night	10/2/2019 6:50 PM
138	No it was free of charge the only reason we stayed there. If I was on my own I would have stay at the hospital accommodation as I was to unwell to drive each day to hospital.	10/2/2019 6:29 PM
139	Rotary cottage is excellent	10/2/2019 5:55 PM

## Canberra Hospital Residential Accommodation Services (RAS)

140	No	10/2/2019 4:44 PM
141	No. RAS is much better.	10/2/2019 3:50 PM
142	I had a twin room with my Mother. Tea making facilities and an en-suite.	10/2/2019 3:13 PM
143	No. They were very old rooms but still appreciated staying there.	10/2/2019 1:16 PM
144	no	10/2/2019 12:59 PM
145	No both are great services that we really appreciate	10/2/2019 11:28 AM
146	Fair price	10/2/2019 11:24 AM
147	n/a	10/2/2019 11:19 AM
148	No	10/2/2019 11:08 AM
149	Rooms with bathrooms, especially for those receiving treatment that may not feel up to walking through the hallways to get to a bathroom	10/2/2019 10:48 AM
150	No	10/2/2019 10:32 AM
151	Yes en-suite rooms	10/2/2019 10:32 AM
152	Unsure as not had to use TAS Canberra to date (lined rural for last 4 years)	10/2/2019 10:03 AM
153	It was incredible we felt valued and cared for a safe haven whilst we went through radiation	10/2/2019 9:48 AM
154	Stocked pantry, washing facilities	10/2/2019 9:31 AM
155	Upgraded facilities	10/2/2019 9:27 AM
156	On site so no concerns about travel, transport, parking etc. ability to prepare meals, private rooms with en-suite facilities and pleasant communal lounge. Home from home atmosphere	10/2/2019 9:19 AM
157	A communal lounge room with coffee and tea making facilities	10/2/2019 9:11 AM
158	Comfortable, convenient facilities and accommodation for patients to utilise when seeking affordable options whilst receiving treatment or supporting family.	10/2/2019 9:10 AM
159	Yes, toilet & shower in room	10/2/2019 9:01 AM
160	No	10/2/2019 8:50 AM
161	Air conditioning.	10/2/2019 8:45 AM
162	No	10/2/2019 8:24 AM
163	Nil	10/2/2019 8:21 AM
164	No, both types of accommodation provided us with all of our necessities.	10/2/2019 8:13 AM
165	Not with out increasing the cost	10/2/2019 8:10 AM
166	No	10/2/2019 8:07 AM
167	Better security for residents returning to accommodation late at night, more modern and comfortable rooms with en-suite	10/2/2019 8:02 AM
168	Nothing. The hospital accommodations were exactly what we needed	10/2/2019 7:51 AM
169	No, I wasn't aware this existed. Would have been great to know about this when my mother was airlifted to Canberra and spent 2 weeks in intensive care. I wouldn't have had to decide if it was worth my life driving up and down the mountain every day, knowing that if I chose not to, that could be the last day I saw my mother alive	10/2/2019 7:41 AM
170	no	10/2/2019 7:25 AM
171	Cleanliness	10/2/2019 7:04 AM
172	Ensuites	10/2/2019 6:49 AM
173	Comparable but staff at svh were proactive in connecting. Canberra didnt know how.	10/2/2019 6:45 AM
174	No	10/2/2019 6:34 AM
175	Continuation of the accommodation at RAS preferably!!!!	10/2/2019 6:34 AM
176	No	10/2/2019 6:33 AM
177	yes - group room/family style accommodation/more self service kitchen etc/ homely feel	10/2/2019 6:30 AM
178	No	10/2/2019 6:24 AM



## Canberra Hospital Residential Accommodation Services (RAS)

179	En suite bathroom facilities	10/2/2019 6:19 AM
180	separate bathroom facilities	10/2/2019 6:17 AM
181	Non	10/2/2019 6:15 AM
182	Both are adequately equiped and located	10/2/2019 6:14 AM
183	no	10/2/2019 5:56 AM
184	Anything close by and affordable is vital	10/2/2019 5:18 AM
185	It would be great if there remained access to accommodation for interstate students and new staff. Recruitment is difficult for professions with no local universities so having this accommodation available is essential	10/2/2019 5:16 AM
186	No	10/2/2019 5:01 AM
187	not that i can recall, it's been awhile since I had to stay there	10/2/2019 5:00 AM
188	An updated version would be lovely, but the accommodation all be it basic is very much appreciated	10/2/2019 4:54 AM
189	Same facility	10/2/2019 4:43 AM
190	No	10/2/2019 4:36 AM
191	No	10/2/2019 4:34 AM
192	No	10/2/2019 4:33 AM
193	Common room area for cooking and socialising. We could share experiences and support each other.	10/2/2019 4:06 AM
194	Ensuite bathrooms. Cooking facilities	10/2/2019 4:03 AM
195	Private bathroom and kitchenette	10/2/2019 3:56 AM
196	Ronald McDonald House wasn't just accommodation ,great support, more like a home.	10/2/2019 3:27 AM
197	No	10/2/2019 3:23 AM
198	No	10/2/2019 3:15 AM
199	Only aircon if the summers are so hot. (I don't know how the nurses managed on hot summer nights when it was their quarters)	10/2/2019 3:12 AM
200	En-suite bathroom.	10/2/2019 3:10 AM
201	No	10/2/2019 3:03 AM
202	No	10/2/2019 2:59 AM
203	Food and drink	10/2/2019 2:23 AM
204	No	10/2/2019 2:16 AM
205	N/A	10/2/2019 2:14 AM
206	No	10/2/2019 1:34 AM
207	No	10/2/2019 12:44 AM
208	Ensuite rooms, more comfortable modern facility	10/1/2019 9:04 PM
209	No both were very convenient	10/1/2019 8:27 PM
210	Just more modern	10/1/2019 8:27 PM
211	No Canberra is the best	10/1/2019 8:21 PM
212	Close proximity to the hospital. Easy walking access.	10/1/2019 8:16 PM
213	Simple accommodation with reasonable costs walking distance to hospital	10/1/2019 7:49 PM
214	It is vital that people from country towns are able to be accommodated near their family in times of crisis	10/1/2019 7:21 PM
215	An affordable bed and shower with privacy really was such a blessing.	10/1/2019 6:57 PM
216	Ensuite bathrooms and comfortable outdoor areas where you could relax in peace and quiet.	10/1/2019 6:54 PM
217	The Duffy house accommodation was perfect.	10/1/2019 6:36 PM
218	It was similar clean friendly and next to the hospital	10/1/2019 5:37 PM



## Canberra Hospital Residential Accommodation Services (RAS)

219	Accommodation needed access to wireless internet for contacting family. They had access to areas like ponds and plants gardens. Need access to be able to contact hosp staff treating patient., access to hot cold water coffee making maybe a small low cost canteen as ppl cant always afford zooski	10/1/2019 4:26 PM
220	No there was nothing available	10/1/2019 1:10 PM
221	Clean, warm, friendly	10/1/2019 12:10 PM
222	N/a	10/1/2019 10:01 AM
223	Privacy Access to food Good communication facility Close to hospital Indefinite stay as required Ability to also have support people stay short term. Inexpensive	10/1/2019 9:59 AM
224	Washing clothes	10/1/2019 9:39 AM
225	Air conditioning	10/1/2019 9:14 AM
226	Aircon	10/1/2019 8:49 AM
227	No.	10/1/2019 8:44 AM
228	Duffy house was brilliant. I spent 6 weeks there away from family having radiation. It was great having a home to go to and other people to be with	10/1/2019 8:42 AM
229	Each room had its own bathroom, which I think would be a great idea for canberra	10/1/2019 8:07 AM
230	Cleaner more modern facilities	10/1/2019 7:51 AM
231	En-suite bathrooms	10/1/2019 7:23 AM
232	Very similar service. No one needs 1st class accommodation just somewhere close, safe and comfortable to be near loved ones in their time of need.	10/1/2019 7:05 AM
233	Subsidized cost	10/1/2019 6:52 AM
234	No. RAS is perfect and needed	10/1/2019 6:41 AM
235	Proximity to hospital and safe after-hours movement between accommodation and hospital.	10/1/2019 5:41 AM
236	No, the accommodation was perfect at Bega	10/1/2019 5:08 AM
237	En suite. This is needed especially when you have urinary issues.	10/1/2019 4:42 AM
238	No	10/1/2019 4:41 AM
239	no	10/1/2019 4:36 AM
240	No	10/1/2019 3:27 AM
241	Yes simple accommodation for regional persons	10/1/2019 2:27 AM
242	No	10/1/2019 2:14 AM
243	Duffy house	10/1/2019 1:55 AM
244	No	10/1/2019 1:23 AM
245	Double rooms. Access to meals	10/1/2019 1:04 AM
246	No	10/1/2019 12:56 AM
247	Children's area, ensuite rooms would be ideal, if course the cost would be more but great for elderly or disabled people who find it hard to carry bathroom things clothes etc to use shared bathrooms	9/30/2019 11:46 PM
248	Better access, more friendly service, accessibility for basic amenities.	9/30/2019 11:34 PM
249	Just rooms available when needed	9/30/2019 11:10 PM
250	List of local shops for food purchases. Small fridge in room so these can be kept safe. Aircon for cooling and heating. Family room Kids play area	9/30/2019 10:11 PM
251	Yes , it was self contained , own bathroom facilities	9/30/2019 10:04 PM
252	low cost accommodation when you have a family member/self in hospital. Available to access any time of the day.	9/30/2019 8:03 PM
253	Yes accommodation was good.	9/30/2019 8:10 AM
254	It is a home away from home. I am being treated for a malignancy and the staff are friendly, supportive. It means a great deal when you are travelling alone.	9/30/2019 6:05 AM
255	self contained room - e.g. toilet shower	9/30/2019 2:20 AM

## Canberra Hospital Residential Accommodation Services (RAS)

256	Convenient access to hospital	9/29/2019 11:29 PM
257	Cheaper prices-security-support from other people sharing stories/understanding each other when using kitchen or tv areas.	9/28/2019 8:20 AM
258	Toiletries, food maybe	9/28/2019 5:39 AM
259	No idea	9/28/2019 12:57 AM
260	No	9/27/2019 6:41 PM
261	Larger more accessible rooms.	9/27/2019 1:44 PM
262	No	9/27/2019 10:08 AM
263	Very clean and modern	9/27/2019 9:42 AM
264	Updated facilities. A feeling like the accommodation is seen as an important part of the Canberra Hospital - not an after thought	9/27/2019 9:33 AM
265	no	9/27/2019 8:50 AM
266	No	9/27/2019 8:39 AM
267	More of it. Surely if you are more than 45 mins drive it can become even more stressful for both the patient and their closest family	9/27/2019 7:14 AM
268	No	9/27/2019 5:46 AM
269	Reasonable rates close to patient	9/27/2019 5:42 AM
270	No?	9/26/2019 11:03 PM
271	N/a	9/26/2019 9:48 AM
272	Units nearby to TCH e.g. Abode Woden	9/26/2019 12:13 AM
273	It was a wonderful Hotel, but probably not affordable as alternative accommodation.	9/25/2019 11:23 PM
274	Modernisation	9/25/2019 10:21 PM
275	accommodation needs to be nearby, have transport access, have flexible room types to accommodate variety of family set-ups; have kitchen facilities to allow cooking as too expensive to purchase food all the time.	9/25/2019 9:59 PM
276	It was much the same as here	9/25/2019 9:29 PM
277	Having accommodation on site at TCH is invaluable - patients, carers and family can walk to the hospital wards to see their loved ones. On site parking for the TCH RAS is essential. Keeping the cost reasonable is very important. Hotel accommodation is expensive and a huge burden when patients, carers and family have to travel from rural areas to gain health services in Canberra.	9/25/2019 9:20 PM
278	no	9/25/2019 8:33 PM
279	The RAS seems well suited to its purpose: clean; inexpensive; conveniently located; individual rooms for privacy but has the facility of a communal kitchen etc.; helpful, resourceful and knowledgeable staff who are brilliant at what they do and make 'service delivery' their priority!	9/25/2019 5:00 AM
280	test	9/25/2019 4:53 AM
281	I think forgiving/covering the cost of the first couple of nights charged up front before IPTAAS subsidies kick in would be very helpful, particularly for families where they will definitely be required to be here for more than 3 days. Currently SW can negotiate this, but given it is a pervasive issues, I don't understand why this falls squarely on SW instead of a hospital wide approach.	9/25/2019 4:18 AM
282	no - our service is significantly more effective and responsive	9/25/2019 3:43 AM
283	Room service, king bed, marble bench tops in the bathroom	9/24/2019 3:56 AM

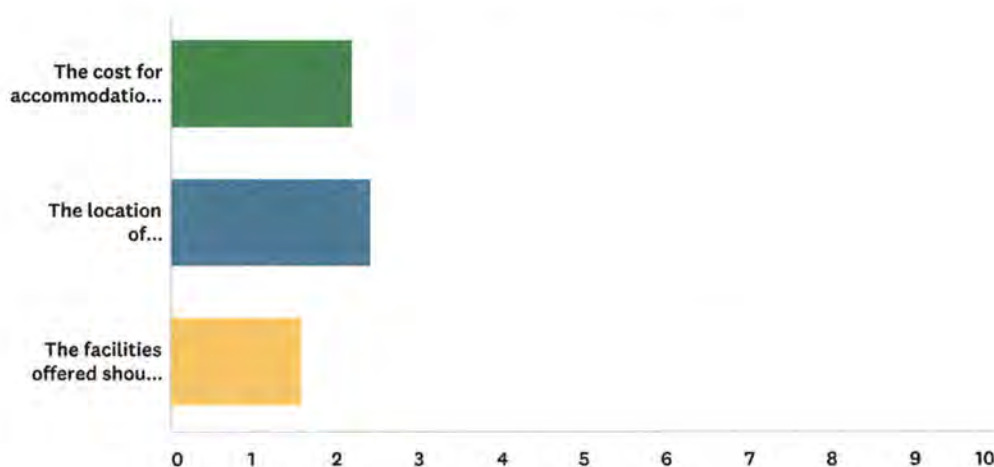


## Canberra Hospital Residential Accommodation Services (RAS)

Q20 The current RAS provides on-campus, hostel-style accommodation that includes the following: twin, single or (limited) family rooms supplied linen that is changed weekly shared shower, kitchen, cooking, dining, living and laundry facilities access to staff cafeteria if required The current costs for this service are as follows:

Patients Room fees Nightly rates GST Incl. GST Single room  
 \$43.00 \$0.00 \$43.00 Second person 5 years & older \$17.00 \$0.00  
 \$17.00 Children under 5 years \$0.00 \$0.00 \$0.00 Double room \$60.00  
 \$0.00 \$60.00 In considering the options for replacing the service, please rank the following statements from 1 to 3 in order of importance (1 = the statement you think is the most important and 3 = the statement you think is the least important).

Answered: 986 Skipped: 220



	1	2	3	TOTAL	SCORE
The cost for accommodation should remain the same	38.42% 322	42.00% 352	19.57% 164	838	2.19
The location of accommodation should remain the same	53.94% 466	34.38% 297	11.69% 101	864	2.42
The facilities offered should remain the same	18.80% 178	22.07% 209	59.13% 560	947	1.60



## Canberra Hospital Residential Accommodation Services (RAS)

## Q21 What are the advantages of using the type of accommodation support currently offered by RAS at Canberra Hospital?

Answered: 951 Skipped: 255

#	RESPONSES	DATE
1	Closeby. Cheaper than motel	10/15/2019 10:04 PM
2	Being so close to the hospital; no travelling and parking is easy when you stay for a longer period	10/15/2019 9:57 PM
3	close to hosp, bus stops, taxis, food, affordable	10/12/2019 3:23 AM
4	Quiet, close to hospital, cooking facilities and laundry facilities, affordable	10/12/2019 2:33 AM
5	To be close to patient	10/10/2019 11:59 PM
6	Time with other people going through treatment	10/10/2019 3:11 PM
7	Close to treatment; interaction with other people (patients and carers); possibility of preparing own food to reduce costs, plus not having to go off-site to find eating places.	10/10/2019 5:29 AM
8	Essential to have affordable accommodation close to the Canberra Hospital for visiting patients, their family and carers.	10/10/2019 1:58 AM
9	Close proximity to the patient at the hospital, triage is needed to ensure the most traumatic of cases is supported.	10/10/2019 12:32 AM
10	Being within walking distance in case of emergencies	10/10/2019 12:11 AM
11	it enables convenient location to the hospital for early appointments and allows cooking so you don't need to be buying expensive and often unhealthy food options.	10/10/2019 12:09 AM
12	Canberra Hospital services a wide range of patients, a great many patients come from very disadvantaged backgrounds, cannot afford to pay for external accomodation and have no family locally. When patients are required to be ready for 0600 admission on day of surgery, it is vital that there is a low cost accomodation option avialable.	10/9/2019 11:42 PM
13	People from the coast who rely on community or bus transport are then here for early appointments i.e 0600hrs. Clean basic accomodation with access to meals or ability to make your own meal	10/9/2019 8:57 PM
14	Proximity and convenient	10/9/2019 7:05 PM
15	Patients referred to TCH are not in a position of choice with services not being provided locally. Regional and rural patients and families are not usually in high income brackets. Out of pocket expenses for public patient procedures are often prohibitive especially for longer stays and can mean that family support must be limited or suspended due to onerous financial burden when accessing accommodation, transport and food. The accommodation previously provided has been a huge source of comfort and easing of stress in what is already a very difficult time for patients and families.	10/9/2019 8:55 AM
16	It's close to hospital, easy for elderly patients to visit their spouses, access treatment, without the need to drive.	10/9/2019 6:52 AM
17	I could walk across to the hospital virtually at any time to be with my husband with a broken hip and dementia. Previously I had had radiation over a 6 week period. I had an angiogram after a car crash and was able to stay there.	10/9/2019 6:51 AM
18	Location, ability to connect with others if desired	10/9/2019 6:20 AM
19	Close to TCH	10/9/2019 5:05 AM
20	Close and cheap	10/9/2019 4:45 AM
21	Close by the Hospital, so close to the Patient in times of serious illness	10/9/2019 4:13 AM
22	On campus and reasonably priced.	10/9/2019 1:04 AM
23	Low cost and proximity	10/8/2019 11:52 PM
24	Convenience - proximity to the hospital and affordability	10/8/2019 10:18 PM

## Canberra Hospital Residential Accommodation Services (RAS)

25	Its so handy and very helpful t be so close to loved ones when having treatment and enables families to stay with their loved ones as it can become very expensive j. A motel	10/8/2019 9:06 PM
26	Easily accessible, good if don't have transport, able to support loved ones when needing more intensive care	10/8/2019 9:04 PM
27	Families and patients need to remain in walking distance, particulaly patioents we put over there they need quick access to help if required or to babies if breastfeeding	10/8/2019 7:12 PM
28	Convenience and safety	10/8/2019 1:30 PM
29	Close to patients and feel secure	10/8/2019 7:09 AM
30	It's close by , if anything was to go wrong And needed in a limited time and the cost as well as my mother who doesn't have a license at the moment and if something was to happen to my stepfather again she would not be to go as she can't get to the hospital without a car or license	10/8/2019 4:29 AM
31	We live on the south coast and had to spend 4 weeks in Canberra for my partners treatment finding alternate accommodation at a reasonable price would be impossible	10/8/2019 4:02 AM
32	Close to person in hospital or in my own case, close to the oncology unit while having treatment.	10/8/2019 3:46 AM
33	Close proximity to hospital	10/8/2019 2:12 AM
34	Most convenient and less stressfull.	10/7/2019 11:37 PM
35	Close to family and pts and services	10/7/2019 10:44 PM
36	cost and no travelling	10/7/2019 7:26 PM
37	It is onsite, affordable and generally available at short notice	10/7/2019 7:21 PM
38	Being close to who is in hospital,	10/7/2019 10:11 AM
39	Close to the hospital, convenient when you are from out of town	10/7/2019 8:34 AM
40	Location and cost	10/7/2019 8:05 AM
41	I've had the experience of my husband being helicoptered to Sydney after a very serious heart attack. I had to fly up on the first flight in the morning, learnt when I got there that he'd had to be revived 3 times and that he needed an immediate quadruple bypass. But no accommodation available at the hospital for me. The stress of worrying about him, and trying to find somewhere nearby to stat (since I had no car) nearly killed me. Country people have it tough enough when it comes to health care. Accommodation support seems to me to be the minimum support we should be given.	10/7/2019 5:12 AM
42	Close to inpatient especially when from regional areas	10/7/2019 3:29 AM
43	HospuHospitality tality	10/7/2019 2:20 AM
44	Close to hospital	10/7/2019 1:45 AM
45	It's at the treating hospital	10/6/2019 11:28 PM
46	Close proximity, kitchen facilities	10/6/2019 11:21 PM
47	Proximity to the hospital and cost. Access to help close by if needed.	10/6/2019 9:45 PM
48	The ability to receive care or support loved ones receiving care and not adding the extra stress of finding something suitable close by and helping to reduce the burden of costs incurred	10/6/2019 9:37 PM
49	Families can stay together when one member is under hospital care, limiting isolation. Its affordable.	10/6/2019 9:13 PM
50	Location	10/6/2019 8:50 PM
51	Convenience	10/6/2019 8:34 PM
52	Whole system ,location & staff are user friendly	10/6/2019 7:11 PM
53	when traveling from rural towns to have the ability to stay close by.	10/6/2019 7:08 PM
54	It allows you to be close to loved ones, it helps in there healing	10/6/2019 6:53 PM
55	Close to loved ones	10/6/2019 6:47 PM
56	Affordable	10/6/2019 10:00 AM
57	Simple , close and affordable	10/6/2019 9:51 AM
58	Being close to the hospital, doctors and loved ones	10/6/2019 9:31 AM

## Canberra Hospital Residential Accommodation Services (RAS)

59	It's close to the hospital	10/6/2019 9:02 AM
60	Being very close to the patient at an affordable rate.	10/6/2019 8:17 AM
61	The closeness of being near loved ones and eliminating unnecessary stress of driving back and forth and sometimes at odd hours of day	10/6/2019 7:52 AM
62	Close by if anything goes wrong. Clean and affordable	10/6/2019 6:33 AM
63	proximity to hospital, subsidised cost. Facilities could have their own bathroom, with a shared kitchen	10/6/2019 6:27 AM
64	Don't necessarily need a vehicle, low cost & close to patient if you're needed.	10/6/2019 6:22 AM
65	Onsite and secure	10/6/2019 6:01 AM
66	Close to patients	10/6/2019 5:55 AM
67	Easy to get to patients, availability	10/6/2019 5:05 AM
68	Safe, secure, close to medical services.	10/6/2019 4:18 AM
69	Close, cheap, good facilities. Very practical for country patients and carers and longer term medical issues	10/6/2019 4:07 AM
70	Ease of visiting. Not having to drive from millingandi each day	10/6/2019 3:44 AM
71	The cost and location of the current accommodation is vital to the wellbeing of long term patients and carers. The fact that bulk billing is available and the ease of location allowed me to stay there while receiving treatment and looking after a loved one. I would not have been able to afford hotel accommodation as treatment costs and not being able to work created a huge lack of funds.	10/6/2019 3:41 AM
72	Less stress on cater & patient	10/6/2019 2:37 AM
73	Less travel and cost.	10/6/2019 2:18 AM
74	Location and safe after hours access	10/6/2019 1:06 AM
75	Proximity, safety, support	10/6/2019 12:57 AM
76	Proximity	10/6/2019 12:08 AM
77	Close to the hospital, affordable	10/5/2019 11:56 PM
78	Convenience, peace of mind, being close to the hospital	10/5/2019 11:23 PM
79	proximity to patient or treatment, reduced stress, lessens need for private transport	10/5/2019 11:20 PM
80	Being by ur families bedside at any time of day or night. Not spending lots of money on alternate accommodation or fuel	10/5/2019 9:54 PM
81	It's convenient and affordable	10/5/2019 9:47 PM
82	At least the patient can have carers who actually care near	10/5/2019 9:33 PM
83	Affordable accommodation for patients, family members at a very stressful time.	10/5/2019 9:26 PM
84	the Cost (I could not afford a hotel for two weeks while staying in Canberra as I have no friends who live in the ACT) and the location means I can spend as much time with the patient as possible, particularly during critical times	10/5/2019 9:15 PM
85	Location	10/5/2019 8:50 PM
86	To support family members when having procedures	10/5/2019 8:44 PM
87	Close proximity to patient, reasonable cost to stay	10/5/2019 8:16 PM
88	It is only a quick walk over to the hospital should you be called in the middle of the night	10/5/2019 8:14 PM
89	Closness to services needed and patient	10/5/2019 8:06 PM
90	Close to hospital. Cost of accommodation	10/5/2019 7:53 PM
91	Important very much needed nothing else available	10/5/2019 7:40 PM
92	less overall stress on family and safety due to fatigue. Also is reassuring to patient that loved ones are close	10/5/2019 7:36 PM
93	While having a critically ill family member in ICU, it allowed us rest between changes in condition. It allowed us to not end up in the next ICU after a MVA from driving mentally, physically and emotionally fatigued.	10/5/2019 7:30 PM



## Canberra Hospital Residential Accommodation Services (RAS)

94	Proximity to the hospital, a place to take a break, prepare my own meals rather than takeaway, cost effective for self funded retiree, the ability to be there and support my wife throughout the whole day rather than traveling and being away for many hours at a time	10/5/2019 7:12 PM
95	Close to the hospital	10/5/2019 5:30 PM
96	You are on the same premises as your family member who is undergoing treatment in hospital	10/5/2019 9:51 AM
97	The optimal location to the hospital is the MOST important, as well as the services and facilities provided and the cost. You have to realise, that people are there in the direst of circumstances, they are loat, lonely and need to know that they have both human and professional medical support just seconds away. They also need to know that they have everything that they need at their fingertips, so they can focus on the most important thing- them/their family member rather than having to find a laundrette or find decent food. Yoou also need to remember that these people that need this accomodation can be there for a ngiht or 2 in emergency cisrcumstances and have nothing on them except the clothes on their backs, so every facility there is so important. On the other side of the coin, so many of the patients and their carers are their for the long term and so still need to have every facility and support that they can. These people are not rich, they come from isolated regional areas, many have no transport of their own, or if they do, cannot drive or do not have the money for fuel. So how many examples of the 'advantages' do you need here. I could go on and on, however there should be no need to as it is simple logic, commonsense and practicality, not to mention compassion, understanding and the simple 'need' for this type of accomodation, in this immediate location to the hospital, with all facilitites and services.	10/5/2019 9:44 AM
98	Being able to have family stay close by, and afford to do so	10/5/2019 9:35 AM
99	It is affordable and close to the hospital	10/5/2019 6:59 AM
100	The lower cost and closeness to facilities	10/5/2019 6:41 AM
101	Ability to park my car and leave it there for the duration. Easy access to support the patient	10/5/2019 5:57 AM
102	Everything is walking distance	10/5/2019 5:56 AM
103	ease of hospital access, and help with cost of staying in Canberra.	10/5/2019 5:44 AM
104	You are extremely close to love ones in hospital therefore making it easier to support their recovery	10/5/2019 5:16 AM
105	Close to help	10/5/2019 4:30 AM
106	Not having to travel away from the hospital	10/5/2019 4:09 AM
107	Close to the hospital and affordable	10/5/2019 4:02 AM
108	Cheap and proximity	10/5/2019 3:49 AM
109	If having radiation therapy 30minutes eveve	10/5/2019 3:29 AM
110	Closeness	10/5/2019 3:13 AM
111	so very important for people by themselves	10/5/2019 2:37 AM
112	Location.	10/5/2019 2:18 AM
113	Proximity to patient and health professionals ..... affordable.... secure....	10/5/2019 2:09 AM
114	Easy of being in the same place as family	10/5/2019 1:46 AM
115	Convenient, can stay close to loved ones, less stress on patient	10/5/2019 1:28 AM
116	Being so close to the patient & being able to be with them as soon as needed. Not having to travel through traffic when not used to city driving & the cheaper cost.	10/5/2019 12:29 AM
117	Multiple advantages at this as part of patients best outcome of essential care & support	10/5/2019 12:15 AM
118	It takes of the financial stress and distance that make it difficult to be able to support family when you dont live close by.	10/4/2019 11:49 PM
119	Affordable and convenient	10/4/2019 11:06 PM
120	It's on the hospital campus, reasonably affordable and allows people to interact with others who are staying for treatment, giving a bit of social contact.	10/4/2019 9:43 PM
121	Lower Cost and close by	10/4/2019 9:43 PM
122	There is no stress involved as you are right on the door step of where the patient is staying	10/4/2019 9:32 PM



## Canberra Hospital Residential Accommodation Services (RAS)

123	It provides an affordable option for people who may less well off who have to travel to the hospital for treatment by bus when they can't return home on the same day. There are few other low cost options and most would require getting buses or taxis to get to and from.	10/4/2019 9:22 PM
124	Affordable and convenient when sick and receiving treatment but not hospitalised	10/4/2019 9:07 PM
125	Close to the hospital, walking distance, calming space that united people from the same region and other regional areas, which fostered essential support for families and carers. It was affordable, clean, comfortable and safe, it has all the important things	10/4/2019 8:47 PM
126	On campus, secure parking, easy access to meals	10/4/2019 8:27 PM
127	Cheap accommodation close to the hospital allows carers and patients to be nearby and not have to spend a huge amount of money in stressful times.	10/4/2019 8:25 PM
128	on site, cheap, private.	10/4/2019 8:03 PM
129	Handy, close by security knowing the hospital was right there ,having nurses wheel me over early for appointments, the cost was affordable, the location close, the facilities were quite adequate for my needs	10/4/2019 7:58 PM
130	Less stress	10/4/2019 7:52 PM
131	It's close to the hospital and reasonably priced	10/4/2019 7:45 PM
132	Close to treatment and help through the night if complications arise from treatment .	10/4/2019 7:41 PM
133	Close proximity to hospital	10/4/2019 7:35 PM
134	Being in walking distance of the hospital.	10/4/2019 7:25 PM
135	It is close to the hospital & even on a low income it is affordable	10/4/2019 7:20 PM
136	Can be closer to loved ones in hospital easy to stay less stressful	10/4/2019 6:34 PM
137	If the acomadtion isnt available. Then treatment will be unavailable	10/4/2019 6:31 PM
138	Close to loved one, person who is Carer - Family member - feels supported - feels like even though they are going through this difficult time with their loved one - you feel comforted in knowing that you can see them from a stones throw distance - you are not stressed about getting to them through traffic or through parking - it eliminates a lot of physical & emotional impacts - that would be very much felt by having to travel further away from the proximity of your loved one. RAS makes you feel like it's a little home away from home.	10/4/2019 6:27 PM
139	It is close to where you need to be	10/4/2019 6:11 PM
140	Being close to the friend or family member	10/4/2019 1:49 PM
141	Proximity	10/4/2019 11:53 AM
142	Close and cheaper then any other accommodation in the area.	10/4/2019 11:37 AM
143	Affordability, proximity to hospital, accessibility.	10/4/2019 10:53 AM
144	Reduces financial stress and the impact on families in times of trauma and stressEnables patients to be supported by their family.	10/4/2019 10:40 AM
145	Convenient for family and location	10/4/2019 10:20 AM
146	Having family close by helps patients with their mental health and they decreases time with n hospital.	10/4/2019 10:15 AM
147	It is easy convenient and very helpful when you are not aware of the surrounding area and have no close by relatives or friends	10/4/2019 10:12 AM
148	Affordable, close, convenient	10/4/2019 10:08 AM
149	Takes less stress out a difficult timr	10/4/2019 10:07 AM
150	Keeping the person I'm caring for in a good state of mind	10/4/2019 10:04 AM
151	Close by, convenient	10/4/2019 10:01 AM
152	Being so close to the hospital. No driving involved and its secure.	10/4/2019 9:59 AM
153	The closeness to the hospital, the reasonable cost and the facilities	10/4/2019 9:52 AM
154	Be close to sick relative budget price	10/4/2019 9:47 AM
155	Enables treatment options for those living in rural area.	10/4/2019 9:46 AM
156	Cost and near to care	10/4/2019 9:40 AM



## Canberra Hospital Residential Accommodation Services (RAS)

157	Being close to the services that are needed at the hospital	10/4/2019 9:29 AM
158	Close to the patient and avoids worry and expense of having to afford own accommodation elsewhere	10/4/2019 9:19 AM
159	Being close to the hospital if required during the night	10/4/2019 9:17 AM
160	Able to remain close to your loved one. Reduced trips back and forth from the coast. Ill Family member less isolated from loved ones and we are able to advocate for our family member rather than stressed/missed phone calls. Able to keep up better with the plan for our loved one and therefore able to fast track their departure from the hospital	10/4/2019 9:16 AM
161	Feeling secure, as security guards have usually walked me back to my room late at night... close proximity to my sick family member... ability for hospital staff to contact us in case of emergency as was required several times when our family member was in icu, neurology, wards and rehab	10/4/2019 9:16 AM
162	We live so far ...	10/4/2019 9:00 AM
163	Being close by to my son, especially when receiving a phone call that he was going back to ICU. I was able to be with him within 5 minutes	10/4/2019 8:54 AM
164	Some where to stay when having family in Canberra Hospital, without sleeping in a car.	10/4/2019 8:51 AM
165	Being able to be with loved ones	10/4/2019 8:40 AM
166	Proximity and affordability	10/4/2019 8:37 AM
167	closeness to loved ones when they are ill	10/4/2019 8:31 AM
168	If you don't live local this accommodation is a godsend	10/4/2019 8:31 AM
169	Distance and cost	10/4/2019 8:26 AM
170	Cost location and somewhere for loved ones to go for a rest themselves whilst caring for the loved ones during Hospital stays	10/4/2019 8:23 AM
171	Not having to think about where to stay or how to travel between accommodation and the hospital. Ability to use kitchen facilities to store and prepare food. Ability to talk with others in similar situations - supporting each other.	10/4/2019 8:21 AM
172	Close to patient	10/4/2019 8:16 AM
173	Less stress	10/4/2019 8:15 AM
174	It means you can stay for longer as a support person or person having treatment with out worrying about the expense of other accommodation	10/4/2019 8:06 AM
175	Close to the hospital. A more affordable accommodation when you are the parent of a teenager needing the hospital	10/4/2019 8:03 AM
176	Close to family member help look after in hospital to improve their outcomes as short staffed	10/4/2019 8:02 AM
177	I could be close to the hospital for my daughter's am surgery without having to find transport and run the risk of being late to her surgery appointment and missing an Important surgery.	10/4/2019 8:01 AM
178	It's very affordable	10/4/2019 8:01 AM
179	Close by and affordable as neither of us were able to work so we had no income	10/4/2019 7:57 AM
180	Close to hospital, about to walk to NICU. Cost of accommodation, affordable.	10/4/2019 7:24 AM
181	Being close by	10/4/2019 6:46 AM
182	Close to patient or use by patient and to local shops and staff cafeteria	10/4/2019 6:31 AM
183	For rural folk, the ability to stay onsite as either patient or carer. Being in hospital us traumatic enough but when you know nobody in the area this is valuable as you are close and mixing with those in the same position	10/4/2019 6:18 AM
184	easy for sick people to access; affordable; patients can safely look after themselves there, ie not essential to have a carer	10/4/2019 6:15 AM
185	Convenient	10/4/2019 5:40 AM
186	Staying close to be able to support the patient	10/4/2019 5:05 AM
187	At a stressful time you don't have to worry about anything except getting there	10/4/2019 4:45 AM
188	close to family members and /or treatment options for self as outpatient. affordability and convenience	10/4/2019 4:45 AM



## Canberra Hospital Residential Accommodation Services (RAS)

189	Location is good as no need for transport. If patient needs you in the middle of the night it's easy to get there. It's makes a horrible situation just a little bit easier.	10/4/2019 4:44 AM
190	Close to hospital enabling lengthy visits	10/4/2019 4:41 AM
191	Easily accessible to patient	10/4/2019 4:15 AM
192	Total assistance with Location and Cost	10/4/2019 3:56 AM
193	Immeasurable. When people are at sometimes the most difficult periods so their lives, the support this provides makes a huge difference...one less thing to stress over and not worry about "How are we going to manage?" Sometimes when the doctors can't provide all the solutions to the health problems this at least alleviates the other worries compounding the issues.	10/4/2019 3:55 AM
194	N/A	10/4/2019 3:47 AM
195	Cheap affordable accommodation when needed to support patients and families	10/4/2019 3:36 AM
196	Affordable accommodation for family to be with person undergoing treatment.	10/4/2019 3:28 AM
197	Low cost and closeness to hospital	10/4/2019 3:27 AM
198	Affordable accommodation close to loved ones in hospital with facilities to allow for self catering. No need to try to drive or use public transport to accommodation when in a stressful situation.	10/4/2019 2:59 AM
199	Being confident as to where we could stay without the stress and worry.I did not have to leave the area as we had cooking facilities or could have meals at the caeteria and with a reasonable cost.I felt safe and found bathrooms and toilets clean and close by.My husband were coleby the hospital for visiting and iincase of being called in an emergency.Facility was close by when we needed to rest. We were not isolated from other people who were also there and in much the same positionas we were.Our car was closefor parking so we did not have ti venture far to use it..	10/4/2019 2:44 AM
200	Affordable, on site, well equipped	10/4/2019 2:20 AM
201	IT S AWESOME! TODAY I FOUND OUT THE RAS ACCOMMODATION I S AVAILABLE AND NO DOUBT, I MAY BE USING IT IN THE FUTURE DEFINITELY A GREAT SERVICE FOR THE WHOLE COMMUNITY AND ANYONE AND THEIR FAMI;Y WHO MAY NEED TO BE WITH THEIR LOVED ONE AT THE HOSPITAL	10/4/2019 2:11 AM
202	You are close by in case of emergency - my daughter had a shattered spleen and was quite sick so it was wonderful to be so close by	10/4/2019 2:02 AM
203	Cost, proximity to Hospital.	10/4/2019 2:00 AM
204	It is close to the hospital particularly if there is life threatening issues it alway people to be back with the nessary people within minuites	10/4/2019 1:58 AM
205	Being close to loved ones, affordable accommodation	10/4/2019 1:58 AM
206	It is not too expensive and close so you can access the hospital at all times	10/4/2019 1:26 AM
207	no need to drive after treatment. no need to find and travel to alternate accom. less stress to have partner close by for them and yourself	10/4/2019 1:18 AM
208	Within walking distance of the hospital. Stressed family member is able to go back to the room to rest.	10/4/2019 12:52 AM
209	Close to accommodation and affordable	10/4/2019 12:49 AM
210	Provide people like myself who live in a rural area with affordable accommodation near the hospital	10/4/2019 12:36 AM
211	The accommodation is close to the hospital which is convenient for patients who do not have transport	10/4/2019 12:11 AM
212	Ease of mind	10/3/2019 11:59 PM
213	Location and affordability, both essential for rural residents compelled to attained Canberra Hospital because regional hospitals are insufficiently funded and staffed.	10/3/2019 11:58 PM
214	Stress free and not adding extra stress in already stressful situations	10/3/2019 11:38 PM
215	Saves cost of hotel/motel accommodation	10/3/2019 11:36 PM
216	being close to patients and anyone doing treatment	10/3/2019 11:35 PM
217	Convenient	10/3/2019 11:29 PM

## Canberra Hospital Residential Accommodation Services (RAS)

218	Provided affordable accommodation that included services that could be well utilised while away from home	10/3/2019 11:19 PM
219	Close to treatment needed	10/3/2019 11:17 PM
220	Affordable and close to the hospital, sick patients don't have to travel	10/3/2019 11:11 PM
221	So families don't have to worry about travelling and are near the hospital for peace of mind if something happens	10/3/2019 11:10 PM
222	Being close to the hospital and not having to drive in the ACT	10/3/2019 11:02 PM
223	It allows rural families to be close to bad uplift their family members admitted to the hospital. It also provides safe accommodation for nursing students	10/3/2019 10:47 PM
224	It means everything	10/3/2019 10:22 PM
225	Being close to the hospital is a must especially for those people going through treatment like radiotherapy. The price is also great because if you need to pay a mortgage or rent back home and then have to pay for a second accommodation it is really hard financially to keep up. It can become quite depressing and anxiety can set in.	10/3/2019 10:17 PM
226	It is onsite! Elderly or distressed or new visitors to Canberra will find it difficult to get to/from the hospital if accommodation moves off-site.	10/3/2019 10:05 PM
227	Location and cost	10/3/2019 10:01 PM
228	Saves travelling. Not everyone can or will be able to drive	10/3/2019 10:00 PM
229	Patients close to families	10/3/2019 9:58 PM
230	Near by to visit the family in hospital	10/3/2019 9:55 PM
231	Being near loved ones	10/3/2019 9:38 PM
232	Location	10/3/2019 9:17 PM
233	Its on hospital grounds making it easier for patients/carers, the cost is reasonable and the facilities are good	10/3/2019 8:55 PM
234	Cost and ease of accessing the hospital	10/3/2019 8:45 PM
235	Close to hospital services	10/3/2019 8:38 PM
236	Basic but close to hospital, inexpensive. All that is needed.	10/3/2019 8:34 PM
237	My husband had a near fatal accident and was in ICU for weeks. As we live 3.5 hours drive away from Canberra and particularly at the time i did not know my way around the area, it was essential that my daughter and myself had affordable accommodation. We were able to walk to the ICU, where we spent most of our time and then walk back to the accommodation, safely at night. After spending six weeks there it felt like home. We all will be forever grateful that we had such a vital resource.	10/3/2019 8:32 PM
238	To be near the hospital	10/3/2019 8:31 PM
239	Nearby, affordable and available at anytime during the day.	10/3/2019 8:11 PM
240	Enabling the	10/3/2019 8:02 PM
241	Location and cost	10/3/2019 8:01 PM
242	After continuous treatments no travel is required	10/3/2019 8:00 PM
243	Close and affordable also usually available as far as I am aware	10/3/2019 7:56 PM
244	It a huge,menstl and physical strain if iuts not there	10/3/2019 7:54 PM
245	Being able to get to love ones in just a minute	10/3/2019 7:49 PM
246	Close locality especially for aged patients and carers	10/3/2019 7:29 PM
247	Very close to hospital and excellent for cliey who do know we the city and do not have transportation.	10/3/2019 7:14 PM
248	.	10/3/2019 7:13 PM
249	Price, proximity to hospital	10/3/2019 7:13 PM
250	Cost and locality	10/3/2019 7:12 PM
251	Affordable accommodation in a time of need	10/3/2019 7:09 PM
252	Close to the hospital if required on short notice	10/3/2019 6:49 PM



## Canberra Hospital Residential Accommodation Services (RAS)

253	On campus ... CHS would be required to cover transport costs of nurses on contracts.	10/3/2019 6:49 PM
254	Close to treatment, or patient for support. After dark access through the tunnel. Can prepare meals. Easier to manage with family.	10/3/2019 6:44 PM
255	Affordability, travel issues	10/3/2019 6:43 PM
256	Convenience location, security.	10/3/2019 6:43 PM
257	Essential service for visiting carers and staff	10/3/2019 6:43 PM
258	It's so close to the hospital	10/3/2019 6:27 PM
259	People arrived in a stressed state with loved ones and its good to know you have somewhere to stay	10/3/2019 6:23 PM
260	Families can be close to loved ones	10/3/2019 6:19 PM
261	Being able to stay with those that need family.	10/3/2019 6:13 PM
262	Some people do not have family in Canberra and cannot afford to stay in a motel. I think it is essential for major hospitals to provide affordable emergency accommodation	10/3/2019 6:03 PM
263	Close to hospital	10/3/2019 5:59 PM
264	It is cheap and handy to the hospital which is very important especially during long periods of illness	10/3/2019 5:21 PM
265	I could stay with my husband from 8am until 8 pm 7 days a week	10/3/2019 3:27 PM
266	Ability to leave the hospital building to have a rest, or allow the patient to have a rest. Ability to self-cater - eating at Zouki every meal is very expensive	10/3/2019 1:56 PM
267	It is extremely convenient especially if you are called over to the hospital if there is an emergency with your loved one,. The cost of the accommodation is reasonable compared to having to stay in a motel . If you have had to travel by public transport the accommodation is only across the road.	10/3/2019 12:19 PM
268	On call for sick/dying family members. To support them	10/3/2019 12:06 PM
269	2 hours from home with kangaroos & ski traffic	10/3/2019 11:30 AM
270	Being there to support loved ones	10/3/2019 11:23 AM
271	Good for having radiation	10/3/2019 11:20 AM
272	Proximity to service and treatments needed when people may not have transport or able to afford alternative. Ability to access appointments and treatments when more than one is scheduled per day. A space where patient can go to to rest between treatment without travelling distance or waiting transport. And more and more and more!!!!	10/3/2019 11:00 AM
273	Proximity	10/3/2019 10:52 AM
274	Convenient to hospital, affordable for longer time frames	10/3/2019 10:44 AM
275	Patient and family health and safety allowing for ongoing care.	10/3/2019 10:43 AM
276	close and affordable	10/3/2019 10:42 AM
277	In site	10/3/2019 10:29 AM
278	Close proximity	10/3/2019 10:25 AM
279	Affordable, close to hospital	10/3/2019 10:24 AM
280	Close to the patient you are supporting and at a reasonable cost.	10/3/2019 10:19 AM
281	Allows carers to support recovery, allows for short term discharge and ongoing local outpatient therapies	10/3/2019 10:13 AM
282	They are convenient and affordable	10/3/2019 10:11 AM
283	Travel does not allow us to complete this journey in a single day. This accommodation is affordable and close to the patient	10/3/2019 10:08 AM
284	Affordability	10/3/2019 10:03 AM
285	Convenience for patients having treatment in the hospital when they live interstate. The importance for families to be close by when their loved ones are in hospital for long periods of time. For staff who live interstate who choose to work at the Hospital, the convenience of being close by with affordable accommodation.	10/3/2019 9:58 AM
286	Close to inpatient if family member	10/3/2019 9:52 AM



## Canberra Hospital Residential Accommodation Services (RAS)

287	Prucing and convenience	10/3/2019 9:51 AM
288	For some people there is no other option	10/3/2019 9:49 AM
289	Stress minimisation for patient & carer. All needs esp sourcing food without having to leave patient unattended	10/3/2019 9:45 AM
290	It's obvious the convenience for patients to have their family & friends support network within a safe walking distance	10/3/2019 9:43 AM
291	Less stress	10/3/2019 9:42 AM
292	Close proximity to the hospital for people with impaired mobility. Affordability for lower income people. .	10/3/2019 9:42 AM
293	Being close to the hospital, I could walk from and to the accommodation at any time of the day, the cost was a great help as my husband was in hospital for 1 month.	10/3/2019 9:41 AM
294	Close proximity to medical facilities/patients if required	10/3/2019 9:40 AM
295	Being close to family in difficult times	10/3/2019 9:40 AM
296	Close to hospital & patients	10/3/2019 9:37 AM
297	It means that families of sick patients are on hand off needed to support their families	10/3/2019 9:31 AM
298	Being on site of the hospital is a major factor	10/3/2019 9:26 AM
299	Close to hospital, basic facilities covered	10/3/2019 9:20 AM
300	Close to patients, affordable for many people	10/3/2019 9:17 AM
301	Close to medical services	10/3/2019 9:16 AM
302	It's affordable and close to our loved ones	10/3/2019 9:15 AM
303	Location and cost	10/3/2019 9:15 AM
304	People out of town who dont drive cant afford motels and need accommdation long term it is perfect	10/3/2019 9:14 AM
305	The cost is a huge benefit and the convenience of the location, especially for those who do not know the area.	10/3/2019 9:12 AM
306	Location and cost efficiency	10/3/2019 9:12 AM
307	You are close to tor family member without the worry of leaving the hospital. No driving, no added expenses driving too & from the hospital each day.	10/3/2019 9:10 AM
308	Patient and family care for remote patients	10/3/2019 9:07 AM
309	Being close to family	10/3/2019 9:05 AM
310	Near hospital..clean..talk to other people from country area as support..	10/3/2019 9:05 AM
311	Ease of accessing early-morning hospital appointments, and somewhere close for the next-of kin during longer hospital stays.	10/3/2019 9:04 AM
312	Proximity to the hospital, affordable and secure	10/3/2019 9:00 AM
313	Location, affordability, convenience, connection to patient	10/3/2019 8:57 AM
314	One example is you can stay the night before so you don't have to drive 3.5 hours to an early appointment	10/3/2019 8:56 AM
315	Minimal cost whilst being close to the hospital wi	10/3/2019 8:55 AM
316	Close to hospital...the cost...and a comfortable bed.	10/3/2019 8:55 AM
317	Cheap and convenient	10/3/2019 8:53 AM
318	Allowing rural families to be close to loved one in stressful and emotional times. Accommodation needs to be affordable as some of these stays are for long periods	10/3/2019 8:49 AM
319	It is essential for support of carers and patients.	10/3/2019 8:45 AM
320	You can stay with loved ones and have somewhere to go to have a rest	10/3/2019 8:44 AM
321	The proximity to the hospital so family can make it across for drs rounds and be so close if they are needed	10/3/2019 8:42 AM
322	Nice and close to the hospital	10/3/2019 8:41 AM
323	Close, comfortable accommodation close to hospital.	10/3/2019 8:38 AM



## Canberra Hospital Residential Accommodation Services (RAS)

324	convenience	10/3/2019 8:37 AM
325	Affordable and peace of mind	10/3/2019 8:34 AM
326	Walking access to medical facility	10/3/2019 8:32 AM
327	It is close by and for those who have travelled hours to get there very welcome to not have to navigate the city traffic.	10/3/2019 8:29 AM
328	Budget, convience and location	10/3/2019 8:27 AM
329	Location and feeking of safety for women staying alone while being treated or supporting a family member.	10/3/2019 8:27 AM
330	It's easy to go back and forth to visit the hospital.	10/3/2019 8:25 AM
331	Being close to loved ones when they are sick	10/3/2019 8:23 AM
332	No travel able to walk to and from hospital	10/3/2019 7:44 AM
333	Live at Moruya	10/3/2019 7:40 AM
334	Location	10/3/2019 7:15 AM
335	Stressed sleep deprived family members are not unleashed on the roads which are most likely unfamiliar to them.	10/3/2019 7:13 AM
336	As we already have to travel so far and are so far from home and friends when forced to use TCH having such facilities on the doorstep of TCH is incredibly helpful - we dont know CBR very well and other accommodation options would require us to travel large distances with limited access to public transport and cost a lot more than wecan afford- medical insurance only covfers the patient, not the carer..	10/3/2019 7:11 AM
337	Close to loved ones in hospital, close by if no transportation is available and depending on situation you can go back to accommodation at any time of day	10/3/2019 7:07 AM
338	Easier access to loved ones who are patients in hospital	10/3/2019 7:03 AM
339	It helps because we live 2 hours away and the cost is not huge.	10/3/2019 7:01 AM
340	You are so near when something happens	10/3/2019 6:50 AM
341	Closeness to relative, cost, security	10/3/2019 6:23 AM
342	It is so close to the hospital, it is basic but does the job. Affordable. Staff could contact me when I had to rush over in the middle of the night.	10/3/2019 6:02 AM
343	It is close and if your family member needs you at any time it's accessible and safe to go to with distance.	10/3/2019 5:59 AM
344	Not having to leave my wife when she had tramatic birth	10/3/2019 5:55 AM
345	easy access to hospital either for treatment or supporting a family member	10/3/2019 5:41 AM
346	close proximity to inpatient/ outpatient areas	10/3/2019 5:37 AM
347	Easy access to hospital, very cost effective, allows family members flexibility in going to the hospital, not having to drive at what is a very stressful time and therefore less danger for families visiting ( we spent 11 days at ICU with no sleep in August 2019 and it would have been dangerous for me to drive to and from the hospital at this time).	10/3/2019 5:19 AM
348	Close	10/3/2019 5:11 AM
349	It means you are near to where treatment is taking place. Or you are near to a loved one who is an inpatient while they are undergoing treatment	10/3/2019 5:10 AM
350	Close to hospital	10/3/2019 4:59 AM
351	walking distance from ras to hospital and back especially at night after a long day in the hospital	10/3/2019 4:58 AM
352	Close for patients and their family who don't know their way around Canberra. Allows family members to be more present.	10/3/2019 4:56 AM
353	Proximity to the hospital	10/3/2019 4:49 AM
354	On-site, convenient and affordable.	10/3/2019 4:42 AM
355	To have the ability to rest while a loved one is receiving care away from home	10/3/2019 4:38 AM
356	Close to Hospital. No need to use car. Good kitchen facilities.	10/3/2019 4:35 AM
357	Affordable, close to patient, safe for females and children to walk	10/3/2019 4:19 AM

## Canberra Hospital Residential Accommodation Services (RAS)

358	Close to the patient if needed urgently	10/3/2019 4:12 AM
359	availability to visit the hospital with ease at short notice, car parking available,	10/3/2019 4:09 AM
360	flexible and caters to all most patient groups, the majority are staying by themselves or with one other person in my experience.	10/3/2019 4:05 AM
361	Proximity to the hospital	10/3/2019 3:56 AM
362	The cost and location	10/3/2019 3:37 AM
363	Security, proximity	10/3/2019 3:36 AM
364	Proximity to hospital and price	10/3/2019 3:24 AM
365	Cheap. Close	10/3/2019 3:24 AM
366	Being close to hospital and the cost being low because the hospital stay is stressful enough	10/3/2019 3:08 AM
367	Location and cost	10/3/2019 3:08 AM
368	proximity to the hospital wards and low cost to users, especially with long or regular treatment requirements.	10/3/2019 3:07 AM
369	Keeps you close to family members at a decent pay rate	10/3/2019 3:04 AM
370	Close to their love one in hospital.	10/3/2019 2:22 AM
371	Affordability, ease of access, security.	10/3/2019 2:05 AM
372	Being close to loved ones staying in hospital especially sick children. If I had to of left the grounds to sleep and shower I wouldn't have left at all and would have been an emotional wreck	10/3/2019 1:50 AM
373	It makes leaving home for treatment a lot less stressful	10/3/2019 1:49 AM
374	Its proximity to the hospital. I needed to be at the hospital at 7.30 each morning for a blood test	10/3/2019 1:41 AM
375	Close to patient care. Somewhere you can go and be safe	10/3/2019 1:41 AM
376	close to a family member who is dying so the need to be by their side	10/3/2019 1:31 AM
377	You don't have to use transport to get from the accommodation to the hospital	10/3/2019 1:26 AM
378	On-site, affordable, clean	10/3/2019 1:23 AM
379	Proximity to loved ones in critical care or treatment	10/3/2019 1:17 AM
380	On site s easily accessible for those with no private transport, for those who see loved ones after hours, and those who are called in an emergency to be close by.	10/3/2019 1:14 AM
381	close proximity to the hospitals	10/3/2019 1:08 AM
382	Location and costs and proximity to Canberra Hospital	10/3/2019 1:06 AM
383	Ease the pressure of families when in hospitals	10/3/2019 12:50 AM
384	The location to the hospital, the reduced rates - for patients undergoing 6-7 weeks of RTx with cumulative effects of treatment, the necessity for both reduced cost and close locatoin is necessary. It's already such a stressful time for patients and their carers that the option of RAS has been wonderful for these patinets who may otherwise be unable to afford to or be able to get access to this treatment	10/3/2019 12:36 AM
385	I was a patient and after chemo was referred to Canberra for Radiation Treatment. I was not capable physically to drive from accommodation to the Canberra hospital.	10/3/2019 12:34 AM
386	It's low cost and allows family support to patients	10/3/2019 12:30 AM
387	Being able to support and advocate for patients	10/3/2019 12:26 AM
388	Less stress for rural clients	10/3/2019 12:16 AM
389	Accomodate people that can't afford more expansive accommodation	10/3/2019 12:16 AM
390	cost and proximity	10/3/2019 12:06 AM
391	Proximity to the patient in the hospital	10/3/2019 12:05 AM
392	Cost, close to hospital	10/3/2019 12:04 AM
393	Rural patients need affordable and close accommodation	10/3/2019 12:02 AM
394	Its cheap and located close to the hospital which makes for easy access.	10/3/2019 12:01 AM
395	Being close to loved one in hospital	10/2/2019 11:43 PM



## Canberra Hospital Residential Accommodation Services (RAS)

396	Close to the hospital and reasonable price	10/2/2019 11:31 PM
397	Very good to be so close to the hospital.	10/2/2019 11:20 PM
398	Closeness to both hospitals and other services and shops	10/2/2019 11:18 PM
399	convenience, specifically given many people come from more rural locations & it also allows for student placement opportunities	10/2/2019 11:04 PM
400	Patients and carers from the NSW south coast can access health care	10/2/2019 10:59 PM
401	Carer close to patient ... access to parking ... access to doctors and senior nurses ... quick access to calls from intensive care units at all hours of the night.. secure building ....	10/2/2019 10:37 PM
402	Close on hand to hospital	10/2/2019 10:19 PM
403	Ability to support patient at all times of the day and night	10/2/2019 10:17 PM
404	Canberra hospital is one of Australia's main hospitals, people some times have to travel along ways to be able to stay with their loved one- people can't afford accommodation of motels when the patients stay is more then1 week, my partner was in hospital for 4 weeks, I'd never have been able to afford it if it weren't for RAS	10/2/2019 10:14 PM
405	Close to hospital day and night	10/2/2019 10:11 PM
406	It is convenient to have accomodation so close to the hospital and at a low cost to the patient.	10/2/2019 10:07 PM
407	You are close to the hospital and therefore can visit when you want and doesn't take long to get there as you are right next to it	10/2/2019 10:06 PM
408	Close to ammenities, professional assistance, cost effective.	10/2/2019 10:05 PM
409	It is on-site so no travelling required	10/2/2019 10:02 PM
410	Location Location Location	10/2/2019 10:01 PM
411	It was affordable and convenient	10/2/2019 9:57 PM
412	economical and sufficient for extended stays	10/2/2019 9:53 PM
413	Close & affordable.	10/2/2019 9:53 PM
414	nil	10/2/2019 9:50 PM
415	Its close to hospital	10/2/2019 9:50 PM
416	Handy to hospital	10/2/2019 9:43 PM
417	Being with loved ones when they need you the most	10/2/2019 9:42 PM
418	Ease of getting there after surgery	10/2/2019 9:35 PM
419	Location, ease of accessing the building when people arrive in canberra lost, confused and stressed about their own or family member's health conditions.	10/2/2019 9:35 PM
420	Distance to Patient	10/2/2019 9:34 PM
421	Takes away the added worry of finding accommodation and then traveling back and forth to the hospital.	10/2/2019 9:23 PM
422	Close to the patient and hospital	10/2/2019 9:20 PM
423	It supports people in nsw rural communities who need medical treatment	10/2/2019 9:17 PM
424	Location & Cost	10/2/2019 9:14 PM
425	support for the family. Canberra does not have a good transport structure so commuting would become expensive.	10/2/2019 9:13 PM
426	Proximity	10/2/2019 9:04 PM
427	It's location on campus.	10/2/2019 9:03 PM
428	Had to use at great cost alternative accomadat	10/2/2019 9:01 PM
429	In times of distress for many the service is invaluable.	10/2/2019 8:59 PM
430	Being close to loved ones for peace of mind, accessibility	10/2/2019 8:55 PM
431	Close proximity and security of the hospital	10/2/2019 8:54 PM
432	There is somewhere to stay when you need to travel for treatment	10/2/2019 8:46 PM



## Canberra Hospital Residential Accommodation Services (RAS)

433	You are close to your family member in hospital so if anything goes wrong you can be with them as much as you need and they need you	10/2/2019 8:40 PM
434	It provides a refuge at a very distressing time	10/2/2019 8:38 PM
435	the pt doesnt have the added stress of trying to navigate an unfamiliar town, stress of parking, the financial burden of expensive accomodation or possible unnecessary travel	10/2/2019 8:32 PM
436	On Campus accommodation is absolutely essential for this MAJOR tertiar teaching hospital for the south east region of NSW	10/2/2019 8:27 PM
437	Close to main hospital, affordable, convenient	10/2/2019 8:26 PM
438	That you can walk between accommodation and treatment facilities	10/2/2019 8:26 PM
439	Location is ideal	10/2/2019 8:24 PM
440	Reasonable cost, location	10/2/2019 8:18 PM
441	Inexpensive accommodation close to hospital	10/2/2019 8:17 PM
442	Proximatey to sick loved ones	10/2/2019 8:15 PM
443	Proximity to the hospital and medical professionals even during the night. Having family close by when I'll/injured.	10/2/2019 8:10 PM
444	Proximity and affordability's	10/2/2019 8:09 PM
445	Convenient, affordable. Many of the clients who use the sevice have travelled from interstate and use public transport as they don't drive. They afen have limited financial resources	10/2/2019 8:08 PM
446	Cost and location	10/2/2019 8:04 PM
447	No need to drive or have a car and ability to be near the patient	10/2/2019 8:00 PM
448	close, can stay with patient for longer, relief from travelling	10/2/2019 7:57 PM
449	Location when you have small children	10/2/2019 7:56 PM
450	Having treatment can be stressful & overwhelming, have this accommodation available is a great help, in some cases vital	10/2/2019 7:38 PM
451	It is imperative that this or this type of accomodation is provided for people who do not live in Canberra	10/2/2019 7:37 PM
452	Less pressure at a time when they are already in turmoil from whatever illness that has coursed the upheaval	10/2/2019 7:37 PM
453	Reduces workload or nursing staff, improves recovery rates and health outcomes. Ensures outpatients receiving chemo etc or the family of inpatients can access low cost accomodation when needed.	10/2/2019 7:35 PM
454	The patients and families are close to loved ones	10/2/2019 7:34 PM
455	Location, affordability it takes a stress off both patient and cater. If your caring then you are close by to be able to care. If the stay in Canberra is for any length of time or repeated visits, it is affordable for all. This facility has definitely been a life saver for myself & family. Please don't get rid of it altogether.	10/2/2019 7:34 PM
456	The proximity to the Hospital,.	10/2/2019 7:31 PM
457	The price and location	10/2/2019 7:31 PM
458	Patient needs	10/2/2019 7:26 PM
459	Close to patient, affordable	10/2/2019 7:25 PM
460	It is close by especially if you have family members that are elderly or disabled	10/2/2019 7:20 PM
461	Guests who may have been inclined to inappropriately sleep on ward have a practical solution. Reduces financial burden of other accommodation options.	10/2/2019 7:18 PM
462	Convenience and cost	10/2/2019 7:11 PM
463	Close to be able to support the patient/ family	10/2/2019 7:10 PM
464	close to hospital affordable	10/2/2019 7:08 PM
465	Close proximity	10/2/2019 7:08 PM
466	Cost and location	10/2/2019 7:01 PM
467	It is close to hospital and easier to get to family members if needed	10/2/2019 6:57 PM



## Canberra Hospital Residential Accommodation Services (RAS)

468	Affordable and location	10/2/2019 6:56 PM
469	Your closer in case of an emergency or if your needed for support	10/2/2019 6:54 PM
470	It is essential for a person caring or supporting someone in hospital to have somewhere very close to hospital to stay at an affordable price. We don't want fancy accommodation but living so far away it is essential for us to stay close by. I certainly couldn't afford a hotel I don't know what I would do.	10/2/2019 6:45 PM
471	Being in campus	10/2/2019 6:25 PM
472	Essential to be close to assist or be assisted	10/2/2019 6:01 PM
473	Closeness to the hospital for purpose of visiting, attending medical care.	10/2/2019 5:37 PM
474	Being close to sick family members at reasonable cost.	10/2/2019 4:47 PM
475	It's close to treatment . When you're already sick you don't have to battle traffic to get to treatment , you can get to your accomodation quickly to rest after treatment , you're very close to the hospital if you need immediate help, people who are rural have the opportunity to access care at a big hospital without the extreme expense of a motel which is not ideal accomodation for weeks on end nor affordable, it enables family or a carer to stay with somebody needing treatment and in my husbands instance it meant thendifference between him eating or not he was simply to exhausted undergoing cancer treatment tkbother cooking preparing meals etc and he really needed the emotional support of me there too	10/2/2019 4:31 PM
476	Low cost. Zero extra travel.	10/2/2019 3:53 PM
477	Supporting inpatient most of the time and somewhere close by to go for respite.	10/2/2019 3:24 PM
478	Close to loved ones.	10/2/2019 3:17 PM
479	Location close to hospital for quick access when ICU situations change and needed ASAP	10/2/2019 1:42 PM
480	I was able to have surgery while my husband used the accommodation across the road.	10/2/2019 1:23 PM
481	Family's are able to stay close together and it's a security issue as well if you are on your own	10/2/2019 1:09 PM
482	Can look after yourself and it is easy to get to the setvice	10/2/2019 12:13 PM
483	Affordability and proximity to hospital.	10/2/2019 12:03 PM
484	Convenient to hospital, safe access with security support during times of emergency with family, cost is affordable, patient relaxes knowing I'm not driving back and forth from Snowy Mountains.	10/2/2019 11:52 AM
485	support of others in similar situations	10/2/2019 11:50 AM
486	Close to hospital and facilities	10/2/2019 11:49 AM
487	It's reasonably priced, convenient and clean.	10/2/2019 11:39 AM
488	It is so close but still give you somewhere to have your own space	10/2/2019 11:36 AM
489	It's so close by to the hospital u only have to walk across the Rd less chance of danger	10/2/2019 11:27 AM
490	Affordable, close to treatment, assists careers and lessens stress	10/2/2019 11:23 AM
491	Don't have to travel to visit family member	10/2/2019 11:22 AM
492	Close to hospital	10/2/2019 11:10 AM
493	Provides affordable accommodation walking distance to the hospital	10/2/2019 10:57 AM
494	Cost effective for those from outside the area, close to hospital.	10/2/2019 10:53 AM
495	Close to hospital	10/2/2019 10:42 AM
496	Position close to hospital	10/2/2019 10:39 AM
497	Able to stay with/close to loved ones in hospital esp if living rurally.	10/2/2019 10:37 AM
498	Close to the Hospital	10/2/2019 10:31 AM
499	Cost to the hospital	10/2/2019 10:31 AM
500	Very handy for people that don't live in the act	10/2/2019 10:31 AM
501	I work in ICU so it mean that's patients family members are close by at all times particularly when the patient is critically unwell.	10/2/2019 10:28 AM
502	So close to the hospital	10/2/2019 10:14 AM
503	Close by and affordable at times ofchardship	10/2/2019 10:13 AM



## Canberra Hospital Residential Accommodation Services (RAS)

504	you are near the hospital	10/2/2019 10:13 AM
505	Closer to the hospital and can be accessed at very short notice	10/2/2019 10:12 AM
506	Location is near and the cost	10/2/2019 10:11 AM
507	As noted not used to date, but being close to your loved ones when they are ill assists in their healing and mental well being for both parties	10/2/2019 10:09 AM
508	Close the patient or treatment areas	10/2/2019 10:08 AM
509	Proximity to the hospital; relatively safe/secure.	10/2/2019 10:00 AM
510	Every thing	10/2/2019 9:58 AM
511	Afford	10/2/2019 9:57 AM
512	Close convenient affordable close enough to take a break if your a carer safe to walk after hours	10/2/2019 9:54 AM
513	Close to hospital	10/2/2019 9:52 AM
514	Don't have to travel more time with loved 1. It's affordable	10/2/2019 9:52 AM
515	Close to loved one when your along way from home	10/2/2019 9:50 AM
516	Access for patients to their hospital treatments. Support for rural patients.	10/2/2019 9:43 AM
517	Close by	10/2/2019 9:43 AM
518	COST AND LOCATION - CLOSE TO LOVED ONES RECEIVING TREATMENT	10/2/2019 9:40 AM
519	It's right next to the hospital which is very convenient. Also very low costs, which is great as not everyone has money to blow on a hotel when they are already spending money on medical costs	10/2/2019 9:38 AM
520	Being On-Site and extremely affordable, especially when going through a difficult time with illness or unwell family members	10/2/2019 9:38 AM
521	Your close to your loved ones when you need it the most	10/2/2019 9:34 AM
522	Ability for caters to be on site or for patients having eg radiotherapy to be onsite at reasonable cost	10/2/2019 9:31 AM
523	You are near where treatment is provided, so you don't get lost or have the stress of getting to your treatment	10/2/2019 9:28 AM
524	It is so close to the hospital and much more convenient for caters and family members	10/2/2019 9:26 AM
525	Family members are able to support loved ones at an affordable price	10/2/2019 9:21 AM
526	It's so close not fancy but very convenient	10/2/2019 9:20 AM
527	Affordable, onsite accomodation for patients and/or supporting family, particularly those needing these facilities for multiple weeks.	10/2/2019 9:20 AM
528	Having a family member close by	10/2/2019 9:18 AM
529	Location and price for the people who have hours to travel	10/2/2019 9:17 AM
530	Close to family in need	10/2/2019 9:16 AM
531	Proximity to the hospital after or during treatment	10/2/2019 9:15 AM
532	Proximity. I have had to do quick dashes across to the hospital to be with my mum when urgent medical issues arose, sometimes during the night	10/2/2019 9:15 AM
533	Close to patient in hospital especially when from interstate	10/2/2019 9:10 AM
534	I can be near my husband and not have to drive for 6 hours there and back home	10/2/2019 9:09 AM
535	Location & cost	10/2/2019 9:09 AM
536	Close by to the patients.	10/2/2019 9:05 AM
537	Location and accessibility	10/2/2019 8:55 AM
538	Being close to the hospital	10/2/2019 8:53 AM
539	The closeness to the hospital wards. Maintain easy access to partner. Able to sleep during his surgeries.	10/2/2019 8:49 AM
540	Location no travel,just no hassel,	10/2/2019 8:48 AM
541	Close to the both hospitals (public & private)	10/2/2019 8:47 AM

## Canberra Hospital Residential Accommodation Services (RAS)

542	Easy access, affordable for low ses, elderly, rural patients and carers	10/2/2019 8:44 AM
543	Close to the hospital when you may stay late with sick relatives, perfect when the supporting family member is older or can't drive in the city, more affordable than hotels and the ability to keep costs down for meals and laundry when these costs are unexpected and may be long term.	10/2/2019 8:36 AM
544	Close to patient. Affordable particularly long term	10/2/2019 8:29 AM
545	Close to your sick one	10/2/2019 8:29 AM
546	It's close to the hospital.. parking is a nightmare though	10/2/2019 8:27 AM
547	Having supportive family near by support health and well-being of the patient	10/2/2019 8:25 AM
548	Close to hospital, affordable accommodation	10/2/2019 8:21 AM
549	Price and closeness to hospital	10/2/2019 8:20 AM
550	1. Close to the hospital, 2. Affordable for long distance travellers.	10/2/2019 8:17 AM
551	Price, location	10/2/2019 8:13 AM
552	Affordable	10/2/2019 8:10 AM
553	Easily accessible, more affordable accommodation allows residents to fully support the patient by being close by. Knowing safe, easy accommodation is available helps relieve some of the burden from those caring and supporting hospital patients emotionally, physically and financially	10/2/2019 8:08 AM
554	It puts people at ease and reduces the burden of cost that they experience at hotels in the surrounding areas	10/2/2019 7:54 AM
555	Being nearby meant I was able to visit often, not having to be concerned about parking and travel.	10/2/2019 7:54 AM
556	The close access to the hospital the wonderful staff	10/2/2019 7:53 AM
557	Right near the hospital walking and bus distance	10/2/2019 7:53 AM
558	when you live 3 hours away having a loved one or yourself in hospital there is an added pressure of having accommodation costs and getting too and from there	10/2/2019 7:49 AM
559	Location and cost	10/2/2019 7:48 AM
560	You are at hospital ready for any eventuality	10/2/2019 7:48 AM
561	Cost and convenience, linked to hospital in case of emergency	10/2/2019 7:45 AM
562	Not having to worry about being able to afford to see your loved ones for the last time	10/2/2019 7:44 AM
563	Being close to the patient. Safety and secure environment. Affordable cost. Easy access without a car.	10/2/2019 7:42 AM
564	Close to hospital, cheap	10/2/2019 7:42 AM
565	What are the options?	10/2/2019 7:36 AM
566	Having somewhere to stay in Canberra	10/2/2019 7:35 AM
567	It's affordable!	10/2/2019 7:32 AM
568	cost	10/2/2019 7:27 AM
569	Close and convenient for country who don't know what facilities are available. Support from other people staying there no matter what situation everybody is in. Comfort knowing you are not far away if this takes a turn for the worst	10/2/2019 7:27 AM
570	Able to support and visit ill family, budget accommodation, close to hospital.	10/2/2019 7:23 AM
571	Family being able to support patient or patient being close to facility	10/2/2019 7:13 AM
572	access for staff to work from	10/2/2019 7:07 AM
573	Location and convenient access	10/2/2019 7:02 AM
574	Proximity to patients	10/2/2019 6:58 AM
575	Close to hospital and patient you are caring for at a great price	10/2/2019 6:57 AM
576	On site of hospital so can easily visit loved ones through the day.	10/2/2019 6:54 AM
577	Low price, proximity to hospital and ease of use	10/2/2019 6:53 AM
578	I would be unable to attend Canberra hospital if this facility was not available.	10/2/2019 6:48 AM



## Canberra Hospital Residential Accommodation Services (RAS)

579	Being close at hand to hospital especially being able to walk to room, not having to worry about parking	10/2/2019 6:47 AM
580	The ability to stay nearby loved ones (you would call patients) when you do not live in Canberra!	10/2/2019 6:42 AM
581	Primarily the proximity to the hospital itself. Being within easy and quick walking distance to the hospital is an immense help when staying at the RAS while caring for a friend/loved one. Having somewhere to effectively be out of the hospital environment when needed, but within very quick access when needing to return at a moments notice is essential, especially when caring for a young or elderly family member.	10/2/2019 6:41 AM
582	You can be close to family when they are in hospital, being in hospital is expensive enough and when it's an emergency, there's no time to think where will I stay so I can be there for that family member.	10/2/2019 6:38 AM
583	It has everything you don't have take anything	10/2/2019 6:38 AM
584	It is very convenient at a very affordable price	10/2/2019 6:37 AM
585	close to the hospital and meets our needs	10/2/2019 6:36 AM
586	Conveniently located, transport not required, able to cook own food, inexpensive.	10/2/2019 6:35 AM
587	Easy access to the hospital at all times	10/2/2019 6:33 AM
588	Unsafe to drive Day surgery patients back to Bermagui in case of post op complications, if required for surgery at 0600 would mean leaving Bermagui at 0300 or earlier. Much safer and less stress to drive up the day before and stay at RAS	10/2/2019 6:33 AM
589	Keeps the cost down for frequent visits and is close to the hospital	10/2/2019 6:29 AM
590	Cost, close to hospital	10/2/2019 6:28 AM
591	Peace of mind in troubled times	10/2/2019 6:24 AM
592	The ability for patients travelling to this hospital for treatment to stay close to the hospital instead of travelling late at night	10/2/2019 6:22 AM
593	location and price	10/2/2019 6:21 AM
594	When you live so far away it's so convenient to stay there when a loved one is in hospital or if you are having treatment daily etc	10/2/2019 6:20 AM
595	Close to patient in the hospital , cheaper for people that are from rural areas	10/2/2019 6:19 AM
596	I have a 500km round trip to make on one day, if this accommodation is abolished. This puts me at a great disadvantage and raises personal safety issues	10/2/2019 6:19 AM
597	Being so close to loved one is very important and to help keep costs down staying there is also helpful in times of stressful events	10/2/2019 6:19 AM
598	Close to unwell loved ones, low cost accommodation	10/2/2019 6:18 AM
599	Community transport only picks up passengers back to Bermagui till 3 pm in winter. If on is needed at hospital later one then has to find overnight accommodation.	10/2/2019 6:15 AM
600	low cost and the convenience of being close to the hospital	10/2/2019 6:11 AM
601	Distance that must be travelled by cancer patients.	10/2/2019 6:10 AM
602	My husband was dying of cancer and just to be able to be with him within 5 minutes of a call was excellent	10/2/2019 6:04 AM
603	Affordable & located in grounds of hospital	10/2/2019 6:03 AM
604	So very convenient for people from interstate	10/2/2019 6:02 AM
605	Being close to the patient	10/2/2019 5:59 AM
606	Not knowing anyone in Canberra to stay with, places like these are a real life line for people undergoing treatment.	10/2/2019 5:56 AM
607	Takes some stress away, travel to hospital is financial burden already and accommodation costs put a lot of pressure on	10/2/2019 5:54 AM
608	Cost and being close to family in need	10/2/2019 5:48 AM
609	The location	10/2/2019 5:47 AM
610	The location allowed me to be at my mum's side during rounds first thing in ten m	10/2/2019 5:46 AM
611	Close proximity to hospital	10/2/2019 5:39 AM



## Canberra Hospital Residential Accommodation Services (RAS)

612	Are you really asking this the family are entitled to be close to their loved ones and need this assistance with financial matters during their difficult times. The family of children have this offered to their families. It is a basic human right	10/2/2019 5:37 AM
613	Proximity to hospital and the affordability. As well as helping in a very emotional circumstance.	10/2/2019 5:30 AM
614	Family close to loved ones . And for people who don't own cars	10/2/2019 5:28 AM
615	Location and cost	10/2/2019 5:27 AM
616	Being within walking distances of the wards so visits can take place at all hours	10/2/2019 5:22 AM
617	Affordable, location on hospital campus, easy for rural people; opportunity to interact and seek supp	10/2/2019 5:21 AM
618	Having interstate students be able to complete their placement whilst staying in affordable accommodation	10/2/2019 5:19 AM
619	Less cost to patients and family. More convenient	10/2/2019 5:15 AM
620	Well the close proximity to the hospital is essential	10/2/2019 5:08 AM
621	It is close to patients so in an Life emergency you are right thereht t	10/2/2019 5:07 AM
622	being able to walk to see patients at the hospital	10/2/2019 5:07 AM
623	It is very necessary for out of area families when medical treatment is required in Canberra	10/2/2019 5:05 AM
624	Close to the hospital and best room rate available	10/2/2019 5:04 AM
625	Location people to share similar situations	10/2/2019 5:03 AM
626	Convenient, cheap, easy	10/2/2019 5:01 AM
627	You are on site should you need to be called to the patient. The parking is invaluable for someone especially someone like me from a small country town who is not comfortable in a city.	10/2/2019 4:57 AM
628	Proximity and cost	10/2/2019 4:56 AM
629	Proximity for out of towners who are unfamiliar with Canberra.	10/2/2019 4:53 AM
630	Gives supporting family a place to stay	10/2/2019 4:48 AM
631	Close to hospital comfortable and always someone to talk to when your there for longer periods of time	10/2/2019 4:47 AM
632	There is nowhere else to go.	10/2/2019 4:45 AM
633	Cost and location.	10/2/2019 4:42 AM
634	Close proximity to hospital and affordable	10/2/2019 4:39 AM
635	It is comfortable, I can get a meal and most important I am close to my husband. I do not have to drive around ACT to get to the hospital.	10/2/2019 4:39 AM
636	Affordable and close	10/2/2019 4:38 AM
637	For people out of Canberra, it is so helpful	10/2/2019 4:38 AM
638	Close to patient Cheaper	10/2/2019 4:32 AM
639	Being close to the hospital and being affordable	10/2/2019 4:31 AM
640	so close to family member in hospital especially when you leave them at 1.00am in the morning. also impossible to find car parking	10/2/2019 4:12 AM
641	Easy access to the hospital and parking.	10/2/2019 4:11 AM
642	It is right there where the treatment is happening.	10/2/2019 4:10 AM
643	Proximity to the hospital (and relative) , affordability, convenience	10/2/2019 4:09 AM
644	Being close to facilities. Being close to a loved one.	10/2/2019 4:01 AM
645	Less travel for those who have had medical procedures	10/2/2019 4:01 AM
646	It means I don't have to drive home and can stay close to my family members that come to the hospital. Blind husband and mentally/ physically disabled son	10/2/2019 3:53 AM
647	Close by loved ones, right price, no parking problems, no location problems	10/2/2019 3:44 AM



## Canberra Hospital Residential Accommodation Services (RAS)

648	One family member had a transplant in Sydney then transferred to Canberra allowing immediate family to support him and later for him to stay in accommodation to recover and travel home to see his children occasionally.	10/2/2019 3:37 AM
649	Affordable and very close to patient which is extremely important when the patient is a youth	10/2/2019 3:28 AM
650	location and ease of use / country people in the city don't have to commute at all and then find parking each day/ at a time when expense is a big consideration this is affordable and claimable with IPTAS. Carers can be at hand to assist with personal and administration matters.	10/2/2019 3:27 AM
651	Proximity to the hospital for those without own transport, low cost, easy to book without having to search nearby accommodation options, easy to claim IPTAAS refund, last minute availability,	10/2/2019 3:24 AM
652	cost and accessibility to hospital	10/2/2019 3:23 AM
653	Proximity to seriously ill relatives was paramount	10/2/2019 3:21 AM
654	Close to lived ones	10/2/2019 3:20 AM
655	Affordability, usually at a time when financial resources are under strain; proximity to hospital, which is vital for rural patients unfamiliar with driving, parking and / or public transport in Canberra	10/2/2019 3:19 AM
656	Cost, location.	10/2/2019 3:15 AM
657	Close to interstate buses and to hospital and facilities in general	10/2/2019 3:13 AM
658	Cheap and near the hospital	10/2/2019 3:08 AM
659	Experience of staff, location	10/2/2019 3:04 AM
660	You are very close to the person you are supporting	10/2/2019 3:01 AM
661	It is close to the hospital therefore convenient for patients, who have to travel from regional areas	10/2/2019 2:59 AM
662	Close to my son who is schizophrenic and let's say a needy anxious patient	10/2/2019 2:58 AM
663	The main advantages are cost saving and proximity to the hospital. Carers need to be close to the hospital in case of emergency with their loved one as was in our case.	10/2/2019 2:56 AM
664	Easy access to hospital and parking station. Cost - not expensive. An easy location to reach after day surgery.	10/2/2019 2:55 AM
665	The accommodation is close to the hospital so family can be at a patient's bedside quickly without having to travel. There is support there for those who need it. People who live in rural areas don't need to tackle unfamiliar territory travelling to and from the hospital, very different driving country roads to city traffic.	10/2/2019 2:51 AM
666	As we live interstate having this accommodation on site, is very valuable.	10/2/2019 2:46 AM
667	Allows for learning otherwise unaffordable. Takes stress away from pt and family undergoing treatment. People in the country can't afford costs associated with accommodation. Your health service would benefit from having family close by.	10/2/2019 2:43 AM
668	Convenience, affordable, safe, easy	10/2/2019 2:40 AM
669	Peace of mind in what is a stressful time	10/2/2019 2:38 AM
670	As an age pensioner, considerable savings. An overnight stay would otherwise have caused considerable hardship. The close location to the hospital was a HUGE convenience and help to someone not feeling well enough for much travel. A great reassurance being close and immediately accessible to hospital services and also a savings with additional transport costs between the hospital and a motel. Cost saving and convenience of being able to prepare one's own meals.	10/2/2019 2:35 AM
671	Affordable. Can have family come stay. Support of other people in a similar situation	10/2/2019 2:31 AM
672	Being close to the family member in hospital	10/2/2019 2:26 AM
673	Coming from 2 hours away for early hospital stays or emergency accommodation is valuable	10/2/2019 2:25 AM
674	It makes what is often a hard time for families a little easier as they are not stressing over where to stay	10/2/2019 2:25 AM
675	Close to hospital	10/2/2019 2:18 AM
676	Affordability location	10/2/2019 2:18 AM
677	It saves driving back and forth to Cooma	10/2/2019 2:17 AM
678	Convenience to hospital at reasonable price	10/2/2019 2:02 AM



## Canberra Hospital Residential Accommodation Services (RAS)

679	Cost and accessibility to the hospital	10/2/2019 1:38 AM
680	It is so close to the hospital	10/2/2019 12:58 AM
681	The ability to stay the night prior to operations, prevents the danger of driving over mountains in early hours of day..peace of mind knowing that partners can stay close by in times of medical emergency	10/2/2019 12:53 AM
682	There is always help close by if needed	10/1/2019 11:48 PM
683	Important for regional patients and their carers with no relatives in Canberra to help	10/1/2019 11:28 PM
684	Affordability. Position allows easy access to the hospital in case of determination of patient. Ability to be present to access doctors and discuss options for treatment.	10/1/2019 11:16 PM
685	Being close	10/1/2019 9:58 PM
686	Location: public transport access to the campus is poor, so accommodation needs to be on campus. Cost: There are no other not-for-profit, IPTAAS funded accommodation options in Canberra.	10/1/2019 9:39 PM
687	affordable, close to the hospital	10/1/2019 9:25 PM
688	Close by, safe , suitable if alone	10/1/2019 9:15 PM
689	location within hospital grounds	10/1/2019 9:11 PM
690	Able to walk to hospital in short time	10/1/2019 8:43 PM
691	Closeness, not needing extra transport, can be in the hospital within 10mins. Security	10/1/2019 8:39 PM
692	It requires no travelling, especially for people unfamiliar with the area.	10/1/2019 8:32 PM
693	Being close to family members in the hospital cafeteria avail	10/1/2019 8:25 PM
694	On site	10/1/2019 8:19 PM
695	Locality, economy	10/1/2019 8:18 PM
696	Close to the hospital and cheap	10/1/2019 8:04 PM
697	Basic needs are satisfied at a very convenient location which doesn't necessitate own vehicle or public travel to and from.	10/1/2019 7:58 PM
698	Close to loved ones in a very stressful situation	10/1/2019 7:54 PM
699	Better value which mean my partner stay longer	10/1/2019 7:52 PM
700	Being on the spot , not having to worry about transport, affordable accommodation, less stress on the patient and the car are.	10/1/2019 7:28 PM
701	Close to services, cost to use the service	10/1/2019 7:22 PM
702	While my husband was in hospital I was able to be there with him when the doctors did their early morning rounds. Being close by also meant I could come back to the room and rest for a while he slept during the day. He was very disoriented for nearly a week after the neurosurgery and even the staff said that he was calmer when I was there with him. If the RAS wasn't available at the hospital, it would have been impossible for me to be there with him and his recovery time would have been a lot longer.	10/1/2019 7:20 PM
703	Proximity of the accommodation to the hospital. Everything you need for an extended stay is there.	10/1/2019 7:14 PM
704	Location and cost effectiveness when medical bills and time off work impact so greatly	10/1/2019 7:03 PM
705	The facility is within walking distance, felt very safe in the accommodation, is clean plus met other people whilst staying there who became a very good support network for each other, been away from home with no one else from family around to have the support & to support other people in need was amazing. Canberra Hospital needs this facility for soo many reasons. I feel the patient is also reassured that their carer/ loved one is a short distance away if they need them gives the patient / cater some peace of mind in a very hard situation where your thee because someone is ill or dying	10/1/2019 6:59 PM
706	Private accommodation is too expensive for families which need to be near their loved ones when in hospital, one less thing to worry about when someone is ill. Some people are required to stay for lengthy periods and some are pensioners.	10/1/2019 6:54 PM
707	The facility is located close and there is a lot of expense when people are going through an illness	10/1/2019 6:49 PM
708	Close by	10/1/2019 6:39 PM



## Canberra Hospital Residential Accommodation Services (RAS)

709	Cheap, close,clean and available	10/1/2019 6:23 PM
710	Close by. If unfamiliar with Canberra it is easy to get to. Reasonable and affordable for country families. Clean and friendly in times of high stress	10/1/2019 5:44 PM
711	Close, consistent, reliable	10/1/2019 5:33 PM
712	Cheap but should be cheaper,close to patient	10/1/2019 4:33 PM
713	For families who live long distances away and who have no family in the Canberra area it is very important for them. To be be close to family and treatment is essential for their health and wellbeing.	10/1/2019 3:37 PM
714	Close to specialty care	10/1/2019 1:16 PM
715	Proximity to patient/carer/nursing staff	10/1/2019 12:13 PM
716	besides the locality and the cost, you get to know people in different times of need and find comfort and support together.	10/1/2019 12:05 PM
717	We could stay be my partner side untill he recovered.also stay overs when we travel to see the specialist	10/1/2019 11:50 AM
718	Price convience	10/1/2019 11:35 AM
719	Takes away stress, especially financial.	10/1/2019 11:29 AM
720	Cost and availability to interstate family unable to manage any other	10/1/2019 11:24 AM
721	That people who need to access the hospital who don't live in Canberra have the assurance that they can be close to family and don't have added pressure	10/1/2019 10:24 AM
722	Pricing , location and ease	10/1/2019 10:16 AM
723	Being close to hospital, especially if you have no transport, affordability.	10/1/2019 10:13 AM
724	N/a	10/1/2019 9:59 AM
725	Keeping families together, affordable and facility for people who travel long distances	10/1/2019 9:54 AM
726	Location	10/1/2019 9:49 AM
727	More focused carers as the stress has been reduced somewhat	10/1/2019 9:48 AM
728	Living 3 hours away from the hospital, it is a wonderful facility.	10/1/2019 9:44 AM
729	Moderate cost and the feeling of safety when travelling back and forth to support patient. The convenience of the communal kitchen.	10/1/2019 9:43 AM
730	Being close to family when they are dick	10/1/2019 9:38 AM
731	It is vital for outpatients needing ongoing treatment (such as chemotherapy or radiation therapy) where they have to travel hours to get to the hospital	10/1/2019 9:34 AM
732	Many things including the location close to the hospital as it is convenient to walk to and from the hospital allowing careers to go back and forth easily. The price is reasonable. With other people around going through the same thing you feel like you are not alone. You are able to bring your own food which helps cut down price with good storage areas for each person. Secured parking arrangements.	10/1/2019 9:30 AM
733	Ypu are right there so convenient	10/1/2019 9:29 AM
734	Cost, location, being close in case of emergency, not needing to find transport, cost effective.	10/1/2019 9:28 AM
735	Close to hospital	10/1/2019 9:27 AM
736	As previously mentioned - location - security- having the accommodation located where it is makes it easy to spend quality & less stressful time with loved ones.	10/1/2019 9:25 AM
737	Close to be able to visit patients	10/1/2019 9:18 AM
738	Close to treatment and loved ones, affordable, safe, clean	10/1/2019 9:11 AM
739	We live 3hrs away so with kidney failure on dialysis this was need or would have had to drive 3hrs every day both ways.	10/1/2019 9:04 AM
740	It allows rural people to be there for the people who need them most	10/1/2019 9:00 AM
741	Access to cheaper accommodation for caters and outpatients	10/1/2019 8:52 AM
742	Being close to the hospital	10/1/2019 8:51 AM

## Canberra Hospital Residential Accommodation Services (RAS)

743	Its proximity to treatments. Sometimes it's impossible to drive after treatment, or the appointment is very early in the morning	10/1/2019 8:51 AM
744	On site. Affordable.	10/1/2019 8:49 AM
745	Location makes it easy for older/less mobile patients	10/1/2019 8:46 AM
746	Being close to patient not having to worry about parking or cost being able to cook meals which add to the expenses	10/1/2019 8:27 AM
747	Cheaper than staying in a motel when travelling from rural areas. close proximity to the hospital	10/1/2019 8:14 AM
748	Affordable and on site	10/1/2019 7:57 AM
749	Being close to the hospital	10/1/2019 7:57 AM
750	Close to the hospital, affordable, support from other users experiencing similar issues.	10/1/2019 7:53 AM
751	Cost and closeness to the hospital	10/1/2019 7:48 AM
752	If a loved one is critically ill, you aren't very away for them if something happens. It gives both the patient and their family peace of mind that they're close to each other.	10/1/2019 7:36 AM
753	Close proximity to hospital and affordability	10/1/2019 7:29 AM
754	Being close to ill loved ones. Many people who live outside Canberra struggle to drive in Canberra	10/1/2019 7:11 AM
755	Convenience...especially if not confident in driving	10/1/2019 7:06 AM
756	Close to hospital for easy access at any time of day. Able to support ill family members. Removes additional stress of having to find way around unfamiliar town.	10/1/2019 7:01 AM
757	It's onsite and it's affordable, it's a great thing to have for your patients, I would of been lost without it	10/1/2019 7:01 AM
758	Close to family members & cheaper cost	10/1/2019 6:58 AM
759	Location, service provided, security	10/1/2019 6:46 AM
760	Very close to loved ones -of utmost importance	10/1/2019 6:41 AM
761	It is easy, basic and functional	10/1/2019 6:40 AM
762	Budget, walking distance to the Hospital.	10/1/2019 6:28 AM
763	Close to hospital. Parking problems alleviated .	10/1/2019 6:17 AM
764	The reasonable cost and proximity to the hospital	10/1/2019 6:09 AM
765	Close access to treatment. Affordable.	10/1/2019 6:03 AM
766	Convenience and having people around you who are away from home also	10/1/2019 5:57 AM
767	Close proximity and relatively cheap price	10/1/2019 5:44 AM
768	So family can be close to the hospitalised patient	10/1/2019 5:35 AM
769	Being close to hospital	10/1/2019 5:35 AM
770	Lower cost accommodation for rural patients having outpatient treatment or carers of inpatients.	10/1/2019 5:13 AM
771	Proximity to the wards in the case of an emergency or going back to accomm late at night. Cost as well	10/1/2019 5:01 AM
772	Low cost and selling distance to hospital	10/1/2019 4:57 AM
773	Location to hospital	10/1/2019 4:45 AM
774	Less expense, less stress worrying about travel & parking	10/1/2019 4:42 AM
775	Access for relatives whose family member is at Canberra Hospital; access for patients post-transplant who need frequent medical management; reduction in travelling costs	10/1/2019 4:39 AM
776	Advantage of being close to patient, keeping their spirits up, ensuring doctors and nurse are aware of any problems	10/1/2019 4:36 AM
777	Onsite	10/1/2019 4:31 AM
778	Relatives Carter's are onsite avoiding travel expenses	10/1/2019 4:31 AM
779	I had my son in Canberra and my husband stay in the RAS ROOMS VERY HELPFUL	10/1/2019 4:21 AM
780	Closeness to hospital, affordability, takes some of the stress off an already stressful situation	10/1/2019 4:21 AM



## Canberra Hospital Residential Accommodation Services (RAS)

781	Locality and cost	10/1/2019 4:17 AM
782	Close to sick loved ones, a bed to sleep between quick shift change overs or double shifts where I am unsafe to drive	10/1/2019 3:55 AM
783	Carer and patient on site and available, hygiene is enhanced by being on site, with facilities a short distance from the hospital, no need to travel for a long time. The instructions for my surgery were to shower, use scrub, change into clean clothes prior to presentation at the hospital. Services available on site obviates the need to travel and consequent costs and risks. Peace of mind once on site that travel risks have been mitigated against. Less chance of delays, infection risks, travel for the carer, or prohibitive expenses and travel to alternative accommodation, if that became necessary.	10/1/2019 3:54 AM
784	Near to Hospital, Secure car parking in multi car park.	10/1/2019 3:53 AM
785	being so close	10/1/2019 3:44 AM
786	Not having to do daily trips from out of the area. Adds extra costs and stress to patients	10/1/2019 3:36 AM
787	To allow us to be close to our loved ones who are receiving care	10/1/2019 3:25 AM
788	Clise to patient and cost	10/1/2019 3:15 AM
789	Cost and convenience	10/1/2019 2:58 AM
790	Nearness to care points without extra travel	10/1/2019 2:43 AM
791	Ras being close means safety for early morning procedures especially for the disabled and elderly	10/1/2019 2:42 AM
792	Location to hospital allows me to spend more time with the patient & not have to worry about driving a distance at night after being at the hospital	10/1/2019 2:39 AM
793	Being close to loved ones and close to hospital facilities	10/1/2019 2:28 AM
794	Convenience, security	10/1/2019 2:28 AM
795	The closeness to the hospital. I could get there very quickly when I was needed	10/1/2019 2:28 AM
796	Extremely convenient and don't need a car to go to and fro from the hospital.	10/1/2019 2:27 AM
797	It's one less thing to think about when you have a very sick member of the family. When you have to drive 2 plus hours one way to visit it would be impossible to do every day if you didn't have somewhere to stay that is affordable and close to the hospital. Thus is especially hard for the older population who live several hours from city hospitals.	10/1/2019 2:26 AM
798	you are close to the hospital if and emergency happens and you dont have to travel	10/1/2019 2:23 AM
799	Support	10/1/2019 1:58 AM
800	cost and how close it is to Canberra hospital	10/1/2019 1:54 AM
801	convenience. cost. ability to stay with and close to loved one	10/1/2019 1:51 AM
802	Affordable & so close	10/1/2019 1:41 AM
803	The accommodation was within walking distance of the ward. My husband needs constant daily care from me otherwise he can get very confused. I am able to walk easily and independently from the hostel to the ward. It would be so much harder for older people like me to provide this level of care if the accommodation was away from the hospital.	10/1/2019 1:26 AM
804	Location - can walk to the ward, no driving through the busy city at a time when personal stress levels are already high; cost is very reasonable for pensioners and carers;	10/1/2019 1:13 AM
805	As part of hospital, feel safer and think others know where I am. Good to talk with other residents in same position.	10/1/2019 1:02 AM
806	Easy act to the hospital and affordability	10/1/2019 12:59 AM
807	Being close to the hospital	10/1/2019 12:55 AM
808	Location and cost and easy to book.	10/1/2019 12:49 AM
809	affordable and makes it easy to access services/treatment	10/1/2019 12:49 AM
810	Cost effective and close proximity	10/1/2019 12:39 AM
811	That our car is taken care of in safety. We are close to the hospital without anymore travel.	10/1/2019 12:29 AM
812	Proximity in the event of long hospital stay	10/1/2019 12:26 AM
813	It is close to the hospital as I don't drive It would be hard to stay a distance from the hospital	10/1/2019 12:16 AM



## Canberra Hospital Residential Accommodation Services (RAS)

814	For distressed patients to maintain supportive contact on-campus	9/30/2019 11:57 PM
815	Close and cheap	9/30/2019 11:53 PM
816	Close to the hospital restaurant plus public transport if you need to travel to Canberra by bus, basic but clean n comfortable is really all I need	9/30/2019 11:52 PM
817	Proximity to hospital, urgent availability	9/30/2019 11:39 PM
818	Convenient	9/30/2019 11:22 PM
819	Cheap, close to hospital, good basic accommodation with linen supplies	9/30/2019 11:16 PM
820	Need to be near hospital and family in hospital	9/30/2019 11:13 PM
821	Family style good to chat with others	9/30/2019 10:46 PM
822	Cost, distance travelled to reach the hospital,	9/30/2019 10:44 PM
823	Locality, price	9/30/2019 10:21 PM
824	Close proximity, inexpensive, great for family in emergencies	9/30/2019 10:18 PM
825	Being close to family when they are in hospital for long periods of time.	9/30/2019 10:17 PM
826	Being close to the emergency treatment	9/30/2019 10:14 PM
827	Having peace of mind knowing that you are close to your loved one , not having to travel from south coast all the time & knowing this accomodation is affordable.	9/30/2019 10:14 PM
828	Close by, shower & bed close	9/30/2019 10:04 PM
829	allows rural and remote pateints to access the services not available in their own area for a reasonable price and they are not reliant on transport to get them to the hospital when they are undergoing treatment. They also get supported by the hospital staff andare not required to have a carer with them	9/30/2019 8:32 PM
830	cost and location	9/30/2019 8:08 PM
831	It's one less thing to think about in such a stressful situation. Some comfort when you're far from home. So close to the hospital, not having to think about or pay for travel.	9/30/2019 8:57 AM
832	You can interact with people or not.	9/30/2019 8:29 AM
833	Location of this facility is perfect. Do not move it, as country and isolated families and patients need this facility.	9/30/2019 8:14 AM
834	locality closeness secure safe reliable knowledge from staff about hospital and accomodation and how to help claim back excessive fees	9/30/2019 7:45 AM
835	Being treated as an outpatient it is close to facilities. For a support person, it allows more time to be with the patient and requires little or no travel, this is especially assists the older carers and anyone with a disability	9/30/2019 6:18 AM
836	inexpensive and close to the hospital,good if you have an early procedure	9/30/2019 3:31 AM
837	Affordable cost. location next to hospital	9/30/2019 2:39 AM
838	close to hospital less stress looking for parking daily	9/30/2019 2:24 AM
839	Nearby to patient to support them.	9/29/2019 11:58 PM
840	Easy access to hospital	9/29/2019 11:32 PM
841	The convenience of the location	9/29/2019 11:04 PM
842	My wife was admitted for treatment and I was able to stay in the Hospital accommodation. I was called at 5am and able to visit my wife in Intensive Care where she died later that morning. The ability for relatives to be close when someone is critically ill is so very important and I am so thankful that I was able to spend some time with my wife which I might have lost had I been in a hotel in Canberra.	9/29/2019 9:47 PM
843	Being able to walk to the hospital, being able to eat at the hospital. I would not be able to support anybody in hospital otherwise. I am incapable of what other options would require of me.	9/29/2019 9:11 AM
844	Close proximity to your hospitalised family member, ability to walk to and from hospital and accomodation centre	9/29/2019 2:18 AM
845	Nearby to hospital..affordable	9/29/2019 2:15 AM



## Canberra Hospital Residential Accommodation Services (RAS)

846	Accessibility to hospital-patients in critical condition-regular visits required to hospital-ease in getting to hospital being disabled.Cost low,especially when far away from home for weeks.	9/28/2019 8:26 AM
847	being close by is the most important	9/28/2019 6:44 AM
848	Onsite	9/28/2019 5:40 AM
849	right across the road can get to hospital patient very quickly if needed	9/28/2019 2:55 AM
850	On site, cheap, no parking dramas once you are there. Can make own food.	9/28/2019 1:00 AM
851	Cost. Close to hospital	9/27/2019 8:44 PM
852	You are right there with your loved one	9/27/2019 7:09 PM
853	For families who have no alternative for affordable accommodation	9/27/2019 6:58 PM
854	Close to hospital	9/27/2019 6:43 PM
855	Proximity for family members who often have to travel long distances	9/27/2019 2:56 PM
856	Financially feasible, close proximity to hospital with easy access, and offers all services required to alleviate stress on those requiring accommodation for unknown periods of time where they can not return home. Having access to laundry, kitchens and a living areas helps provides a level of normalcy amongst the stress. It also allows one to maintain some independence. Also having access to people who can provide you with Iptas Forms and information of other available assistance really helps.	9/27/2019 2:10 PM
857	Availability and location	9/27/2019 12:58 PM
858	Accessibility and affordability	9/27/2019 11:51 AM
859	Affordability and access to services	9/27/2019 11:15 AM
860	As a carer for patients being so close helps recovery asmd I feel.lessons overall time in the hospital. For oncology patients and their carers it's priceless being so close and affordable. It saves the stress of worrying about discharge times to match up with travel. Especially for patients and carers from the coastal areas like Pambula/Bega/Merimbula and further North around Batemans Bay. Travel from these areas involved either Brown Mountain or Clyde Mountain both of which can be dangerous at various times.	9/27/2019 10:17 AM
861	We are from a rural area and can't afford anything else	9/27/2019 9:46 AM
862	It's close and enables own cooking facilities- not relying on expensive take away	9/27/2019 9:36 AM
863	I had a very young child so my husband could put him down for a nap then come & see me	9/27/2019 9:27 AM
864	Cost and location	9/27/2019 9:21 AM
865	As people from all over the state especially the southeast its a great option for short stays	9/27/2019 9:06 AM
866	Walking distance for patient or family. Cheap	9/27/2019 9:03 AM
867	Location. Cost. Availability.	9/27/2019 8:57 AM
868	close to hospital ,basic , cheap and	9/27/2019 8:57 AM
869	Location & affordable accommodation for country people.	9/27/2019 8:49 AM
870	Proximity to the hospital (visit multiple times daily but able to give patients breaks/rest) and low costs.	9/27/2019 8:42 AM
871	Being close to Family	9/27/2019 7:49 AM
872	Proximity to hospital	9/27/2019 7:23 AM
873	Taking the stress away from family members who already have other worries with their loved ones	9/27/2019 7:11 AM
874	Being close to the hospital in case of deteriorating condition. Decreased cost at a very difficult time.	9/27/2019 7:11 AM
875	It's affordable	9/27/2019 6:54 AM
876	Our patients are able to have the stress of travel removed	9/27/2019 6:37 AM
877	Not far away	9/27/2019 5:49 AM
878	Close to hospital	9/27/2019 5:45 AM
879	Close to family	9/27/2019 5:36 AM



## Canberra Hospital Residential Accommodation Services (RAS)

880	For rural & regional people the cost & difficulties in finding accommodation in what is probably very difficult & traumatic circumstances should not have to be endured	9/27/2019 5:35 AM
881	Accommodation close & cheap	9/27/2019 5:34 AM
882	Access to the radiation oncology unit at random times each day	9/27/2019 5:18 AM
883	Close by so able to attend appointments and support is available	9/27/2019 5:08 AM
884	People who have treatment for weeks on end need full time accommodation	9/27/2019 3:58 AM
885	Family's can stay in Canberra when Pt's are from out of state. Elderly family that may not be comfortable navigating the city can be close. Helps people who may not be able to afford to stay near their loved ones if this wasn't available	9/27/2019 3:56 AM
886	Location	9/27/2019 2:32 AM
887	Affordable, facility close to the Hospital	9/26/2019 11:11 PM
888	It means you can be at hospital a lot longer visiting your loved one knowing you just need to pop around the corner to bed or for a break or meal. It also means you feel like you are actually there with them rather than travelling away from the hospital for accommodation during difficult times. And for me personally, travelling from interstate to see a very sick father is difficult enough. I don't want to have to worry about where to stay or high costs of alternative accommodation on top of airfares. It's my home away from home and my only way to be there with my parents.	9/26/2019 7:18 PM
889	Easy and quick access to patients. Good support from family quicker recovery	9/26/2019 7:10 PM
890	My wife was unable to drive or travel during the 7 weeks of radiation treatment, nor was prepared to be offsite during my 8 days in a coma in 2015	9/26/2019 11:08 AM
891	Close to services and comfortable for patients, carers, and families	9/26/2019 10:35 AM
892	Cost effective and proximity to patients	9/26/2019 9:50 AM
893	Being on the TCH campus so families are close to patients, don't have to drive in unfamiliar streets or use public transport, and is affordable.	9/26/2019 9:40 AM
894	you can be beside the patient within minutes if needed. you don't have to drive anywhere, the cost is very affordable	9/26/2019 9:37 AM
895	Proximity to hospital	9/26/2019 7:15 AM
896	Helps people in difficulty	9/26/2019 4:33 AM
897	The location	9/26/2019 2:59 AM
898	Assume its cheap and close to actual hospital	9/26/2019 2:37 AM
899	Patients feel safe knowing they are close to the Hospital	9/26/2019 2:31 AM
900	Affordable, close to patient, close to treatment, less travel costs . People coming from the country are not familiar with city processes, often have funding issues and are already under duress	9/26/2019 1:54 AM
901	less stress traveling as it is in walking distance to treatments	9/26/2019 12:30 AM
902	less stress getting to and from your appointments and treatments	9/26/2019 12:30 AM
903	Cost ++++ and location ++++ The fact that the accommodation can be bulk billed entirely for Centrelink recipients/those staying for many weeks at a time.	9/26/2019 12:17 AM
904	proximity to hospital/cost/easy to arrange/comfortable	9/26/2019 12:11 AM
905	affordable and close to hospital	9/26/2019 12:10 AM
906	As a pregnant woman admitted for a possible 2 week period, and living over 3 hours away the location is the most important part. Being a short walk away from the services that I need and being able to have my partner with me at all times means so much. Talking amongst the people who we have met over the week the location also seems to be the most important issue, the communal living area is also great for connecting with others in similar situations and not feeling isolated. The staff are also a great asset trying to make sure to accommodate people by length of stay so you do get to know your neighbor and feel comfortable in your area. Without this onsite accommodation my partner and I would have had to find alternative accommodation which would have been over \$100 per night if this was not subject to reimbursement we would be very out of pocket while expecting a baby this is not affordable. The kitchen is also a great asset for storing and preparing healthy quick cost effective meals. This is an absolute asset!	9/25/2019 11:55 PM



## Canberra Hospital Residential Accommodation Services (RAS)

907	being very close to the hospital and very affordable helps for patients who are no longer admitted into a ward but still need to stay close for observation.	9/25/2019 11:45 PM
908	location, cost is ok	9/25/2019 11:28 PM
909	One advantage is that people can support family members - my sister has had major surgery and it is related to a condition she has been treated for all of her life - 56 years - her mental health has become a significant factor in her decision making and sense of wellbeing. I would have found it difficult to stay if I had had to use hotel accommodation - the kitchen facilities, kettle and refrigerator in the room etc are wonderful. Shared bathrooms are no problem.	9/25/2019 11:26 PM
910	proximity to icu	9/25/2019 11:23 PM
911	close to hospital if you cannot drive or have an early booking time it is very convenient and bus stop is in front of the hospital	9/25/2019 11:06 PM
912	central for all needs	9/25/2019 11:01 PM
913	Central location for all needs.	9/25/2019 10:58 PM
914	Proximity and cost	9/25/2019 10:38 PM
915	Low cost for patients/carers/family having to travel for treatment, close to hospital is important as many people haven't been to Canberra before, supportive environment (meeting other families going through a similar situation - peer support)	9/25/2019 10:37 PM
916	close to hospital	9/25/2019 10:31 PM
917	Location to appointments	9/25/2019 10:25 PM
918	Close to TCH, easy for clients to use, safe, affordable. Dialysis clients in the Bega valley travel frequently to TCH for specialist intervention. The RAS is invaluable for them as it is in close proximity to TCH and dialysis unit CCDC. Due to frequent need to travel the cost of finding alternate private accommodation would be prohibitive.	9/25/2019 10:20 PM
919	Low cost and walk distance to hospital	9/25/2019 10:19 PM
920	close to the hospital its affordable	9/25/2019 10:18 PM
921	Near family in hospital. Easy to organise, don't need to search for accommodation when family unwell. Don't need to drive long distances in the city which can be difficult for older people from regional areas	9/25/2019 10:17 PM
922	On site and easy for family to be near their loved ones in an unfamiliar city in stressful circumstances	9/25/2019 10:16 PM
923	location, cost effective	9/25/2019 10:12 PM
924	Close proximity to the hospital services as living rurally	9/25/2019 10:07 PM
925	on-campus therefore ease of access; affordable/able to access IPTAS funding to cover bulk of costs; able to be accessed on weekend/late at night in emergency situations	9/25/2019 10:06 PM
926	i'm here 24 hours a day; there's every advantage	9/25/2019 9:39 PM
927	Proximity to hospital and after hours help if required.	9/25/2019 9:36 PM
928	being close to patient	9/25/2019 9:31 PM
929	Proximity to TCH - walking distance. Low cost. Clean and comfortable. Car parking and public transport at TCH.	9/25/2019 9:23 PM
930	take pressure off finding somewhere to stay	9/25/2019 9:14 PM
931	Easy access to the hospital for both the family and patient at all hours if needed, the confidence that they can get help close by, the opportunity to prepare their own meals when funds are short but be able to buy food at a reasonable price when needed, not having to travel around an unfamiliar city every day to get to and from the hospital	9/25/2019 9:14 PM
932	Being close enough to support family member and liaise with medical staff at all hours of the day.	9/25/2019 9:09 PM
933	Easily accessible and affordable for most.	9/25/2019 9:06 PM
934	It's close by and reasonably priced (especially for pensioners)	9/25/2019 9:06 PM
935	close to treatment	9/25/2019 8:56 PM
936	Access to health service	9/25/2019 8:55 PM
937	It provided accommodation for emergency situation	9/25/2019 8:52 PM
938	On-site particularly if any issues	9/25/2019 8:44 PM



## Canberra Hospital Residential Accommodation Services (RAS)

939	easy walking distance to hospital and cheap with parking	9/25/2019 8:38 PM
940	proximity and cost	9/25/2019 8:36 PM
941	stupid question	9/25/2019 8:33 PM
942	its affordable - its conveient for the consumer	9/25/2019 7:54 PM
943	I have answered this Q in Q19: Convenient location; cost; facilities and staff	9/25/2019 5:04 AM
944	test	9/25/2019 4:54 AM
945	test	9/25/2019 4:41 AM
946	Location for sure. Prices in line with IPTAAS subsidies is also helpful to reduce out of pocket expenses for NSW families/patients.	9/25/2019 4:21 AM
947	Affordable for students. Close to clinical placemetn environment.	9/25/2019 4:04 AM
948	covered by IPTAAS/ affordable/ local to TCH for emergency & trauma admission	9/25/2019 4:02 AM
949	proximity and economy	9/24/2019 4:50 PM
950	supporting the patient as well as allowing disabled persons stay close to their main support/carer when the carer needs care	9/24/2019 6:30 AM
951	Close to the pool	9/24/2019 3:58 AM

## Canberra Hospital Residential Accommodation Services (RAS)

## Q22 What are the disadvantages of using the type of accommodation support currently offered by RAS at Canberra Hospital?

Answered: 862 Skipped: 344

#	RESPONSES	DATE
1	Very noisy if there is someone who speaks loudly	10/15/2019 9:57 PM
2	none	10/12/2019 3:23 AM
3	None, except when it is fully booked	10/12/2019 2:33 AM
4	None	10/10/2019 3:11 PM
5	None that I can think of.	10/10/2019 5:29 AM
6	None that I am aware of.	10/10/2019 1:58 AM
7	It isn't safe and communal showers	10/10/2019 12:32 AM
8	None	10/10/2019 12:11 AM
9	none that i can think of	10/10/2019 12:09 AM
10	None	10/9/2019 11:42 PM
11	none	10/9/2019 8:57 PM
12	None	10/9/2019 7:05 PM
13	Comfort a little lacking due to age of facility.	10/9/2019 8:55 AM
14	None	10/9/2019 6:51 AM
15	limited privacy, inability to cater to individual needs	10/9/2019 6:20 AM
16	None	10/9/2019 5:05 AM
17	? not sure, this is usually short term use	10/9/2019 4:45 AM
18	No disadvantages	10/9/2019 4:13 AM
19	Nil	10/9/2019 1:04 AM
20	safety at night	10/8/2019 11:52 PM
21	none	10/8/2019 10:18 PM
22	Nil	10/8/2019 9:06 PM
23	Nil	10/8/2019 9:04 PM
24	cost for some families	10/8/2019 7:12 PM
25	Limited privacy.	10/8/2019 1:30 PM
26	None	10/8/2019 7:09 AM
27	There is no disadvantages	10/8/2019 4:29 AM
28	None	10/8/2019 4:02 AM
29	None if you live 3 hours from the hospital	10/8/2019 3:46 AM
30	Room temperature	10/8/2019 2:12 AM
31	None at all !!	10/7/2019 11:37 PM
32	Limited space	10/7/2019 10:44 PM
33	none	10/7/2019 7:26 PM
34	Although the accommodation is basic, this is usually more than outweighed by it being on site.	10/7/2019 7:21 PM
35	N/A	10/7/2019 10:11 AM
36	None	10/7/2019 8:34 AM
37	None	10/7/2019 8:05 AM



## Canberra Hospital Residential Accommodation Services (RAS)

38	Can't think of any. The accommodation is aged and basic but who cares? If you have a loved one, or are yourself, going through a health crisis that requires treatment in Canberra, you just want to be close to the hospital and not have to pay a fortune for accommodation.	10/7/2019 5:12 AM
39	None	10/7/2019 3:29 AM
40	Unsure	10/7/2019 2:20 AM
41	None	10/7/2019 1:45 AM
42	None	10/6/2019 11:28 PM
43	Smallish rooms, shared toilets	10/6/2019 11:21 PM
44	Although the building is dated the advantages outweigh any disadvantages	10/6/2019 9:45 PM
45	I can't think of any disadvantage to this service	10/6/2019 9:37 PM
46	Lack of close proximity car parking	10/6/2019 8:50 PM
47	None	10/6/2019 8:34 PM
48	nil	10/6/2019 7:11 PM
49	Not to have accommodation close by, when your traveling from rural towns	10/6/2019 7:08 PM
50	The thought it maybe close down	10/6/2019 6:53 PM
51	Parking	10/6/2019 6:47 PM
52	It might close	10/6/2019 9:51 AM
53	Not a lot of privacy or eating options	10/6/2019 9:31 AM
54	There isn't any	10/6/2019 9:02 AM
55	Basic amenities.	10/6/2019 8:17 AM
56	None	10/6/2019 7:52 AM
57	Private bathrooms would be amazing but it is ok just the way it is	10/6/2019 6:33 AM
58	having to go to a shared bathroom is difficult when you are ill. The rooms are small and dark	10/6/2019 6:27 AM
59	No disadvantages, it all worked for me!	10/6/2019 6:22 AM
60	None	10/6/2019 6:01 AM
61	None	10/6/2019 5:55 AM
62	NA	10/6/2019 5:05 AM
63	Have been totally appreciative of services offered. No disadvantages identified	10/6/2019 4:18 AM
64	Nil	10/6/2019 4:07 AM
65	None that I am aware of	10/6/2019 3:44 AM
66	There are none	10/6/2019 3:41 AM
67	None	10/6/2019 2:37 AM
68	Not always available	10/6/2019 2:18 AM
69	Nil	10/6/2019 1:27 AM
70	Nil	10/6/2019 1:06 AM
71	Nil	10/6/2019 12:57 AM
72	Private bathroom for elderly	10/6/2019 12:08 AM
73	Na	10/5/2019 11:56 PM
74	None	10/5/2019 11:23 PM
75	None	10/5/2019 9:54 PM
76	It can be noisy	10/5/2019 9:47 PM
77	The cost	10/5/2019 9:33 PM
78	Don't know	10/5/2019 9:26 PM
79	They are so popular that you can not always get a room	10/5/2019 9:15 PM

## Canberra Hospital Residential Accommodation Services (RAS)

80	In need of update and refurbishment	10/5/2019 8:50 PM
81	There really isn't any.	10/5/2019 8:44 PM
82	None	10/5/2019 8:16 PM
83	I couldn't see any disadvantage	10/5/2019 8:14 PM
84	0	10/5/2019 8:06 PM
85	Nine	10/5/2019 7:53 PM
86	None best that's on offer	10/5/2019 7:40 PM
87	nil cost can be hard if a long stay. also curfew	10/5/2019 7:36 PM
88	Nil	10/5/2019 7:30 PM
89	Nil	10/5/2019 7:12 PM
90	NA	10/5/2019 5:30 PM
91	The price if you don't have money.	10/5/2019 9:51 AM
92	How can there be any disadvantages. What a redundant question.	10/5/2019 9:44 AM
93	none	10/5/2019 9:35 AM
94	None	10/5/2019 6:59 AM
95	Shared tv and bathroom	10/5/2019 6:41 AM
96	None	10/5/2019 5:57 AM
97	None known	10/5/2019 5:56 AM
98	few	10/5/2019 5:44 AM
99	Nothing really, everything is really close	10/5/2019 5:16 AM
100	Basic	10/5/2019 4:30 AM
101	None	10/5/2019 4:09 AM
102	Nil	10/5/2019 4:02 AM
103	None	10/5/2019 3:49 AM
104	Need to be close to hospital	10/5/2019 3:29 AM
105	None	10/5/2019 3:13 AM
106	non	10/5/2019 2:37 AM
107	None	10/5/2019 2:09 AM
108	None	10/5/2019 1:46 AM
109	None	10/5/2019 1:28 AM
110	None	10/5/2019 12:29 AM
111	None	10/5/2019 12:15 AM
112	None	10/4/2019 11:06 PM
113	Just Basic	10/4/2019 9:43 PM
114	No disadvantages at all.	10/4/2019 9:32 PM
115	Not the most comfortable accommodation. Shared toilets/bathrooms are not ideal.	10/4/2019 9:22 PM
116	None	10/4/2019 9:07 PM
117	Very limited parking areas. Lift malfunction. Inconveniences, that is all.	10/4/2019 8:47 PM
118	None	10/4/2019 8:27 PM
119	None I can think of	10/4/2019 8:25 PM
120	common bathrooms.	10/4/2019 8:03 PM
121	None, I would of liked my own tv so if we wanted r & r I didn't have to sit in a room of ppl watching. Footy I could of layed down in my own peace and quite to watch my choice of programme that's my only upgrade suggestion	10/4/2019 7:58 PM



## Canberra Hospital Residential Accommodation Services (RAS)

122	Nil	10/4/2019 7:52 PM
123	None	10/4/2019 7:45 PM
124	Only just adequate for someone who is often quite ill. Shared bathroom facilities awkward when suffering nausea from chemo.	10/4/2019 7:41 PM
125	None	10/4/2019 7:25 PM
126	Nil	10/4/2019 7:20 PM
127	None	10/4/2019 6:34 PM
128	None really other than having to deal with angry overwhelmed staff. Could do better on cost	10/4/2019 6:31 PM
129	Shared bathrooms - but I can put up with it - if I can be close to my loved one.	10/4/2019 6:27 PM
130	None	10/4/2019 6:11 PM
131	Scary at night & walking back from main hospital to RAS	10/4/2019 1:49 PM
132	No airconditioning	10/4/2019 11:53 AM
133	None	10/4/2019 11:37 AM
134	Nil.	10/4/2019 10:53 AM
135	Not always secure	10/4/2019 10:40 AM
136	Cost	10/4/2019 10:20 AM
137	For the price I think the accomodation is perfectly acceptable.	10/4/2019 10:15 AM
138	Facility could be modernised	10/4/2019 10:12 AM
139	None	10/4/2019 10:07 AM
140	Non	10/4/2019 10:04 AM
141	Parking	10/4/2019 10:01 AM
142	None	10/4/2019 9:59 AM
143	None	10/4/2019 9:52 AM
144	Nome	10/4/2019 9:47 AM
145	Nil.	10/4/2019 9:46 AM
146	cost	10/4/2019 9:40 AM
147	None	10/4/2019 9:29 AM
148	Nothing	10/4/2019 9:17 AM
149	Old. Crowded group areas. No quiet place. Dark	10/4/2019 9:16 AM
150	None that we encountered... don't need flash, just quiet, clean, comfortable and secure accommodation	10/4/2019 9:16 AM
151	?	10/4/2019 9:00 AM
152	Proximity to needs. Less stress knowing your way around as well as security	10/4/2019 8:57 AM
153	I don't see any disadvantages	10/4/2019 8:54 AM
154	None	10/4/2019 8:51 AM
155	None	10/4/2019 8:40 AM
156	None	10/4/2019 8:37 AM
157	none	10/4/2019 8:31 AM
158	None	10/4/2019 8:31 AM
159	None	10/4/2019 8:26 AM
160	None	10/4/2019 8:23 AM
161	Not enough accomodation options at short notice - especially family rooms for emergencies	10/4/2019 8:21 AM
162	Affordability	10/4/2019 8:16 AM
163	Nil	10/4/2019 8:15 AM

## Canberra Hospital Residential Accommodation Services (RAS)

164	Na	10/4/2019 8:06 AM
165	None	10/4/2019 8:03 AM
166	None	10/4/2019 8:02 AM
167	There isnt a disadvantage.	10/4/2019 8:01 AM
168	Zero	10/4/2019 8:01 AM
169	None.it provides the basic necessities required	10/4/2019 7:57 AM
170	Availability, hard to book accommodation do to high volume of need.	10/4/2019 7:24 AM
171	Shared facilities that all need to respect each other's space and noise	10/4/2019 6:31 AM
172	None	10/4/2019 6:18 AM
173	food? availability of ensuite rooms for very unwell people	10/4/2019 6:15 AM
174	Very basic & dated	10/4/2019 5:40 AM
175	Parking	10/4/2019 4:45 AM
176	Nil	10/4/2019 4:45 AM
177	Depressing space, not friendly or cosy feeling. Other support not readily accessible. Most people only stay there due to a crisis or emergency.	10/4/2019 4:44 AM
178	No disadvantages	10/4/2019 4:41 AM
179	N/A	10/4/2019 4:15 AM
180	Need more accommodation of this type	10/4/2019 3:56 AM
181	Personally, I cannot see any and neither can my husband...it was such a huge relief not to have to worry about having somewhere affordable to stay that was close to where my husband was being treated. He did not have to worry about driving to and from the hospital during his 6 weeks of treatment and I could be with him when he needed me.	10/4/2019 3:55 AM
182	N/A	10/4/2019 3:47 AM
183	No disadvantage when do close	10/4/2019 3:36 AM
184	? Cannot think of any disadvantage.	10/4/2019 3:28 AM
185	Shared bathrooms	10/4/2019 3:27 AM
186	Can't think of any.	10/4/2019 2:59 AM
187	NON.	10/4/2019 2:44 AM
188	None	10/4/2019 2:20 AM
189	NO DISADVANTAGES	10/4/2019 2:11 AM
190	None	10/4/2019 2:02 AM
191	None that I can think of	10/4/2019 2:00 AM
192	The age and that it's rather depressing needs some more homey feels	10/4/2019 1:58 AM
193	Nil	10/4/2019 1:26 AM
194	None really but being upgraded would be excellent.	10/4/2019 1:18 AM
195	None. Although basic I am grateful for that.	10/4/2019 12:52 AM
196	Uncomfortable rooms and shared bathrooms	10/4/2019 12:49 AM
197	None	10/4/2019 12:36 AM
198	There are no disadvantages	10/4/2019 12:11 AM
199	Nothing	10/3/2019 11:59 PM
200	none	10/3/2019 11:58 PM
201	None	10/3/2019 11:38 PM
202	There were none as far as I was concerned.	10/3/2019 11:36 PM
203	Accommodation needs to be upgraded	10/3/2019 11:35 PM
204	None	10/3/2019 11:29 PM



## Canberra Hospital Residential Accommodation Services (RAS)

205	none	10/3/2019 11:17 PM
206	Nothing, its a great service that need to stay!!!!!!!	10/3/2019 11:11 PM
207	NONE	10/3/2019 11:02 PM
208	None	10/3/2019 10:22 PM
209	There really isn't a disadvantage. Updated facilities would be awesome but maybe done in stages so some accomodation is still available.	10/3/2019 10:17 PM
210	Only that it's dated and not very inviting, but otherwise it's location on-site is perfect.	10/3/2019 10:05 PM
211	None	10/3/2019 10:01 PM
212	None. It's a necessity for those that live a distance away.	10/3/2019 10:00 PM
213	N/a	10/3/2019 9:58 PM
214	Have to know transportation if out of town	10/3/2019 9:55 PM
215	None	10/3/2019 9:17 PM
216	could not afford cost of motel/hotel	10/3/2019 9:02 PM
217	None	10/3/2019 8:55 PM
218	None	10/3/2019 8:45 PM
219	None	10/3/2019 8:38 PM
220	none.	10/3/2019 8:34 PM
221	none	10/3/2019 8:32 PM
222	None	10/3/2019 8:31 PM
223	Not overly comfortable. Clinical feel.	10/3/2019 8:11 PM
224	Flexibility of visiting times with the benefit of multiple visits during the day. The great advantage of having a private space to lay down and rest between such visits . Supporting a relative under going care in the hospital is a most tiring exercise, and having such a service so close at hand is of immense relief.	10/3/2019 8:02 PM
225	None	10/3/2019 8:01 PM
226	None	10/3/2019 8:00 PM
227	After hours access difficult	10/3/2019 7:56 PM
228	None	10/3/2019 7:49 PM
229	None that I know of	10/3/2019 7:29 PM
230	I don't see any apart from perhaps clients over staying .	10/3/2019 7:14 PM
231	.	10/3/2019 7:13 PM
232	Don't know	10/3/2019 7:13 PM
233	None	10/3/2019 7:12 PM
234	People mostly elderly will have to travel further from their loved one	10/3/2019 7:09 PM
235	Nil	10/3/2019 6:49 PM
236	State of them ... poorly maintained, appliances not repaired, shared amenities.	10/3/2019 6:49 PM
237	Bathrooms.	10/3/2019 6:44 PM
238	Nothing	10/3/2019 6:43 PM
239	None	10/3/2019 6:43 PM
240	Nil	10/3/2019 6:43 PM
241	None	10/3/2019 6:23 PM
242	Nil	10/3/2019 6:19 PM
243	Unsure	10/3/2019 6:13 PM
244	I wouldn't think there are any disadvantages	10/3/2019 6:03 PM
245	Nil	10/3/2019 5:59 PM

## Canberra Hospital Residential Accommodation Services (RAS)

246	No disadvantage	10/3/2019 3:27 PM
247	Pretty clinical & sterile looking rooms, but still quite serviceable	10/3/2019 1:56 PM
248	None	10/3/2019 12:19 PM
249	None other than having to travel away from our own homes and community	10/3/2019 12:06 PM
250	Old & in need of updating. Not cheap if lengthy stay required	10/3/2019 11:30 AM
251	NIL!!	10/3/2019 11:00 AM
252	Parking is a nightmare, facilities are beyond outdated	10/3/2019 10:52 AM
253	Shared facilities dated and run down	10/3/2019 10:44 AM
254	nil	10/3/2019 10:42 AM
255	Nil	10/3/2019 10:29 AM
256	Very basic	10/3/2019 10:25 AM
257	Can't think of any	10/3/2019 10:24 AM
258	I personally don't feel there are any disadvantages	10/3/2019 10:19 AM
259	Shared facilities not always appropriate if you have physical disability and require equip. RAS is not always wheelchair and disability friendly. Limited availability.	10/3/2019 10:13 AM
260	None	10/3/2019 10:11 AM
261	Nil	10/3/2019 10:03 AM
262	I can't think of any.	10/3/2019 9:58 AM
263	None	10/3/2019 9:51 AM
264	None	10/3/2019 9:49 AM
265	Not used RAS thankfully but from other experiences STAIRS!	10/3/2019 9:45 AM
266	Nil disadvantages however if anything, the parking situation could be improved for the long term stayers	10/3/2019 9:43 AM
267	None	10/3/2019 9:42 AM
268	The one disadvantage is the confusing floor plan of the RAS was a worry, but not an actual problem, for my aged mother. The shared facilities were not ideal but did not become an issue.	10/3/2019 9:42 AM
269	None	10/3/2019 9:41 AM
270	Shared showers potentially challenging for those receiving treatment	10/3/2019 9:40 AM
271	Nil	10/3/2019 9:40 AM
272	Nil	10/3/2019 9:37 AM
273	Not a lot of privacy with shared facilities	10/3/2019 9:31 AM
274	Probably costs to some	10/3/2019 9:26 AM
275	Lack of availability	10/3/2019 9:20 AM
276	Can't think of any	10/3/2019 9:17 AM
277	None	10/3/2019 9:16 AM
278	Could be modernised	10/3/2019 9:15 AM
279	Can't think of any	10/3/2019 9:15 AM
280	If its gone it will be deverstating for country people	10/3/2019 9:14 AM
281	It was dark and could make you feel a bit depressed especially when dealing with sick family members.	10/3/2019 9:12 AM
282	Nil	10/3/2019 9:12 AM
283	None.	10/3/2019 9:10 AM
284	Nil	10/3/2019 9:07 AM
285	Need more rooms	10/3/2019 9:05 AM
286	None	10/3/2019 9:05 AM



## Canberra Hospital Residential Accommodation Services (RAS)

287	No wifi or tv. The food in the canteen was surprisingly disappointing. It isn't that cheap! Repeated visits for long-term health issues add up quickly.	10/3/2019 9:04 AM
288	It's not luxurious accommodation	10/3/2019 9:00 AM
289	NIL	10/3/2019 8:57 AM
290	None that I can think of	10/3/2019 8:56 AM
291	Nil	10/3/2019 8:55 AM
292	None	10/3/2019 8:55 AM
293	None	10/3/2019 8:53 AM
294	Nil	10/3/2019 8:49 AM
295	I wouldn't expect the Ritz, though an on suite would be nice.	10/3/2019 8:45 AM
296	None	10/3/2019 8:44 AM
297	There aren't any	10/3/2019 8:42 AM
298	None?	10/3/2019 8:41 AM
299	NONE	10/3/2019 8:37 AM
300	None	10/3/2019 8:32 AM
301	Having kids there trying to keep noise to a minimum	10/3/2019 8:29 AM
302	None	10/3/2019 8:27 AM
303	None.	10/3/2019 8:27 AM
304	I don't see a disadvantage.	10/3/2019 8:25 AM
305	Shared bathrooms/toilets	10/3/2019 8:23 AM
306	None	10/3/2019 7:44 AM
307	None	10/3/2019 7:40 AM
308	Nil	10/3/2019 7:15 AM
309	Storing store bought cereal and bulk foods to reduce food costs	10/3/2019 7:13 AM
310	N/A	10/3/2019 7:11 AM
311	Availability	10/3/2019 7:07 AM
312	Nil	10/3/2019 7:03 AM
313	None	10/3/2019 7:01 AM
314	Nil	10/3/2019 6:50 AM
315	None	10/3/2019 6:23 AM
316	I can't see any disadvantages.	10/3/2019 6:02 AM
317	I can't think of any disadvantages	10/3/2019 5:59 AM
318	None	10/3/2019 5:55 AM
319	unsure	10/3/2019 5:41 AM
320	limited availability	10/3/2019 5:37 AM
321	None for me	10/3/2019 5:19 AM
322	Not modern enough should not be sharing showers	10/3/2019 5:11 AM
323	The shared bathroom.	10/3/2019 5:10 AM
324	don't know of any	10/3/2019 4:58 AM
325	High demand and ageing facilities	10/3/2019 4:56 AM
326	None	10/3/2019 4:49 AM
327	Not as luxurious as private accommodation off-site but the advantages far outweigh the disadvantages.	10/3/2019 4:42 AM
328	None	10/3/2019 4:38 AM

## Canberra Hospital Residential Accommodation Services (RAS)

329	None	10/3/2019 4:35 AM
330	None that I know of	10/3/2019 4:19 AM
331	None	10/3/2019 4:12 AM
332	Accommodation was dated but functional,	10/3/2019 4:09 AM
333	no private bathrooms, which could be an issue with infections and immunocompromised patients	10/3/2019 4:05 AM
334	Level of comfort not great especially in hot summer.	10/3/2019 3:56 AM
335	None	10/3/2019 3:37 AM
336	Shared facilities	10/3/2019 3:36 AM
337	None	10/3/2019 3:24 AM
338	Old. Run down.	10/3/2019 3:24 AM
339	Cost of food	10/3/2019 3:08 AM
340	None	10/3/2019 3:08 AM
341	None known	10/3/2019 3:07 AM
342	N/a	10/3/2019 3:04 AM
343	None	10/3/2019 2:22 AM
344	This service being cancelled	10/3/2019 1:53 AM
345	None that i'm aware of	10/3/2019 1:49 AM
346	They are not as attractive as other accommodation but the convenience and proximity to the hospital outweigh that concern	10/3/2019 1:41 AM
347	None	10/3/2019 1:41 AM
348	none	10/3/2019 1:31 AM
349	none	10/3/2019 1:26 AM
350	None	10/3/2019 1:17 AM
351	Shared facilities may impact on privacy, cleanliness, hygiene, and also potential for security breaches and theft (e.g. stolen food)	10/3/2019 1:14 AM
352	none	10/3/2019 1:08 AM
353	At times availability	10/3/2019 1:06 AM
354	Probably the shared bathroom s	10/3/2019 12:50 AM
355	It's not home obviously but at least it's close to the hospital and they can usually afford it.	10/3/2019 12:36 AM
356	There are none. Country people who attend the facility are in desperate need to be close to treatment	10/3/2019 12:34 AM
357	None	10/3/2019 12:30 AM
358	A flat weekly rate that is chesper would be good for carers stuck in Canberra long term with the patient.	10/3/2019 12:26 AM
359	Na	10/3/2019 12:16 AM
360	None	10/3/2019 12:16 AM
361	nil	10/3/2019 12:06 AM
362	None	10/3/2019 12:05 AM
363	None	10/3/2019 12:04 AM
364	None	10/3/2019 12:02 AM
365	Its not flash	10/3/2019 12:01 AM
366	There are none	10/2/2019 11:43 PM
367	None	10/2/2019 11:20 PM
368	None	10/2/2019 11:18 PM
369	unsure	10/2/2019 11:04 PM



## Canberra Hospital Residential Accommodation Services (RAS)

370	Low immunity patients often end up sick. If staying for a long time it can be quite expensive	10/2/2019 10:59 PM
371	None	10/2/2019 10:37 PM
372	None	10/2/2019 10:19 PM
373	None	10/2/2019 10:17 PM
374	Nil	10/2/2019 10:14 PM
375	None	10/2/2019 10:11 PM
376	None	10/2/2019 10:07 PM
377	There was no disadvantages for us	10/2/2019 10:06 PM
378	Nil	10/2/2019 10:05 PM
379	It is old	10/2/2019 10:02 PM
380	Does need updating - building is old.	10/2/2019 10:01 PM
381	Nine	10/2/2019 9:57 PM
382	none	10/2/2019 9:53 PM
383	Too expensive for longer stays	10/2/2019 9:53 PM
384	distance, cost of living	10/2/2019 9:50 PM
385	.	10/2/2019 9:50 PM
386	Didn't have to travel	10/2/2019 9:43 PM
387	None	10/2/2019 9:42 PM
388	None	10/2/2019 9:35 PM
389	None I am aware of.	10/2/2019 9:35 PM
390	Nil	10/2/2019 9:34 PM
391	It's a bit old and grubby. Not very comfortable.	10/2/2019 9:23 PM
392	The fee may be too high for most people especially families	10/2/2019 9:20 PM
393	None	10/2/2019 9:17 PM
394	Depressing, Isolation from family, not a lot to do if you have got a car	10/2/2019 9:14 PM
395	taking up room for clinical or administrative services.	10/2/2019 9:13 PM
396	Nil	10/2/2019 9:04 PM
397	Negligible	10/2/2019 9:03 PM
398	None	10/2/2019 9:01 PM
399	Nil	10/2/2019 8:59 PM
400	None?	10/2/2019 8:55 PM
401	There isn't any	10/2/2019 8:40 PM
402	None	10/2/2019 8:38 PM
403	i see no disadvantages	10/2/2019 8:32 PM
404	Onsite accomodation pre/post procedure for patients who live intersate	10/2/2019 8:28 PM
405	No assistance is offered/available for those patients who need guidance to and from the residence to the hospital	10/2/2019 8:27 PM
406	No to mention	10/2/2019 8:26 PM
407	It is old and run-down	10/2/2019 8:24 PM
408	N/A	10/2/2019 8:18 PM
409	None	10/2/2019 8:17 PM
410	Old and outdated	10/2/2019 8:15 PM
411	None	10/2/2019 8:10 PM
412	None	10/2/2019 8:09 PM

## Canberra Hospital Residential Accommodation Services (RAS)

413	shared bathroom. not able to acces hospital staff to transport them to surgery	10/2/2019 8:08 PM
414	None	10/2/2019 8:04 PM
415	None	10/2/2019 8:00 PM
416	none	10/2/2019 7:57 PM
417	Shared facilities	10/2/2019 7:56 PM
418	None	10/2/2019 7:38 PM
419	There are none	10/2/2019 7:37 PM
420	Often booked out. More needed, not less.	10/2/2019 7:35 PM
421	I haven't found any	10/2/2019 7:34 PM
422	None	10/2/2019 7:31 PM
423	There are no disadvantages	10/2/2019 7:31 PM
424	Wait lists	10/2/2019 7:26 PM
425	None	10/2/2019 7:25 PM
426	it is very basic	10/2/2019 7:18 PM
427	None	10/2/2019 7:11 PM
428	Booked out	10/2/2019 7:10 PM
429	None	10/2/2019 7:08 PM
430	Being away from support network	10/2/2019 7:01 PM
431	None	10/2/2019 6:57 PM
432	None	10/2/2019 6:56 PM
433	The distance neede to get to and from the wards	10/2/2019 6:54 PM
434	There really isn't any, they are basic rooms but know one cares when they have a loved one in a critical condition in hospital. They can't drive at least 3 hours each day to be by there side.	10/2/2019 6:45 PM
435	None	10/2/2019 6:25 PM
436	Shared kitchen	10/2/2019 6:22 PM
437	No disadvantage	10/2/2019 6:01 PM
438	No disadvatage, unless it is full and you cant get in.	10/2/2019 5:37 PM
439	You are not at home.	10/2/2019 4:47 PM
440	None as I say apart from carrying luggage a distance from car when not well	10/2/2019 4:31 PM
441	Nil.	10/2/2019 3:53 PM
442	None	10/2/2019 3:24 PM
443	Don't have any	10/2/2019 3:17 PM
444	n/a	10/2/2019 1:42 PM
445	No disadvantages	10/2/2019 1:23 PM
446	None	10/2/2019 12:13 PM
447	Security	10/2/2019 12:03 PM
448	Can't think of any - except if there are no rooms available.	10/2/2019 11:52 AM
449	none	10/2/2019 11:50 AM
450	Nothing, it's a great service.	10/2/2019 11:39 AM
451	Nothing will be very sad if it isn't available anymore	10/2/2019 11:36 AM
452	There is none	10/2/2019 11:27 AM
453	None	10/2/2019 10:57 AM
454	Parking is limited	10/2/2019 10:39 AM
455	I don't see any	10/2/2019 10:37 AM



## Canberra Hospital Residential Accommodation Services (RAS)

456	None	10/2/2019 10:31 AM
457	We don't have a problem with the accommodation or something similar	10/2/2019 10:31 AM
458	Noisy, not very private	10/2/2019 10:28 AM
459	nil	10/2/2019 10:13 AM
460	Hostel style and shared bathroom/living/kitchen can be difficult for some people eg elderly or little children	10/2/2019 10:12 AM
461	None	10/2/2019 10:11 AM
462	Can't think of any	10/2/2019 10:09 AM
463	There is none	10/2/2019 10:08 AM
464	None	10/2/2019 10:00 AM
465	Not thimg	10/2/2019 9:58 AM
466	The close proximity of the accommodation allows maximum support for the patient or their family. Which has proved to be in many instances most important for regional patients and family unable to travel each day or afford the alternate accommodation on offer in Canberra.	10/2/2019 9:58 AM
467	It's outdated	10/2/2019 9:54 AM
468	Nil	10/2/2019 9:52 AM
469	There are no disadvantages	10/2/2019 9:50 AM
470	Unsure	10/2/2019 9:43 AM
471	NONE - IT SERVES ITS PURPOSE	10/2/2019 9:40 AM
472	I don't really see any disadvantages.	10/2/2019 9:38 AM
473	None come to mind	10/2/2019 9:38 AM
474	None	10/2/2019 9:34 AM
475	The accommodation needs updating to modern standards eg en-suite rooms for privacy and convenience	10/2/2019 9:31 AM
476	None	10/2/2019 9:28 AM
477	The shared kitchen and dining.. we have stayed at the accomodation at Bega hospital and it was fantastic.. units with bathroom and kitchenette.. I think family members and caterers need their own space	10/2/2019 9:26 AM
478	There isn't ony	10/2/2019 9:21 AM
479	If the patient is sick enough and family want to be close can't better	10/2/2019 9:20 AM
480	None.	10/2/2019 9:20 AM
481	None	10/2/2019 9:17 AM
482	None	10/2/2019 9:15 AM
483	It is a bit tired and dated	10/2/2019 9:15 AM
484	Don't know	10/2/2019 9:09 AM
485	No toilet & shower in room but still ok	10/2/2019 9:09 AM
486	Shared facilities.	10/2/2019 9:05 AM
487	None	10/2/2019 8:55 AM
488	None	10/2/2019 8:53 AM
489	Hot, shared bathrooms and not everyone keeps them clean. Limited laundry facilities.	10/2/2019 8:49 AM
490	None	10/2/2019 8:48 AM
491	Parking	10/2/2019 8:47 AM
492	None	10/2/2019 8:39 AM
493	None, in my experience.	10/2/2019 8:36 AM
494	None	10/2/2019 8:29 AM
495	None excellent	10/2/2019 8:29 AM

## Canberra Hospital Residential Accommodation Services (RAS)

496	Parking is a night mare and too far away	10/2/2019 8:27 AM
497	Long travels	10/2/2019 8:25 AM
498	None	10/2/2019 8:21 AM
499	None	10/2/2019 8:17 AM
500	Awful beds, lighting, facilities.	10/2/2019 8:13 AM
501	None	10/2/2019 8:10 AM
502	None - it is an essential service	10/2/2019 8:08 AM
503	Can't think of any	10/2/2019 7:54 AM
504	None	10/2/2019 7:54 AM
505	None	10/2/2019 7:53 AM
506	Nil	10/2/2019 7:48 AM
507	I can't think of any thing	10/2/2019 7:48 AM
508	None	10/2/2019 7:45 AM
509	None	10/2/2019 7:44 AM
510	None	10/2/2019 7:42 AM
511	Gets hot in summer	10/2/2019 7:42 AM
512	nil	10/2/2019 7:36 AM
513	None	10/2/2019 7:35 AM
514	None	10/2/2019 7:32 AM
515	cost	10/2/2019 7:27 AM
516	none	10/2/2019 7:27 AM
517	Nil	10/2/2019 7:23 AM
518	None	10/2/2019 7:13 AM
519	Dirty with old worn out furniture and beds	10/2/2019 7:07 AM
520	None	10/2/2019 7:02 AM
521	None of you need it and are from out of town with no family to stay with	10/2/2019 6:58 AM
522	Would be great to have ensuites	10/2/2019 6:57 AM
523	Shared facilities and limited accommodation	10/2/2019 6:54 AM
524	Nil	10/2/2019 6:53 AM
525	None	10/2/2019 6:48 AM
526	can't think of any	10/2/2019 6:47 AM
527	None	10/2/2019 6:42 AM
528	Its basic at best, but honestly, that is the least of concerns when in need of using it. As an example the last thing I would want to be doing at 6am is heading off from a hotel somewhere nearby to drive to the hospital, find parking and get my family member checked in for his operation at 6:30am at the hospital. Its difficult enough crossing the short distance from RAS with a near 80 year old family member.	10/2/2019 6:41 AM
529	Not sure there are any except that they could maybe be updated instead of destroyed	10/2/2019 6:38 AM
530	☐♀	10/2/2019 6:38 AM
531	None	10/2/2019 6:37 AM
532	It's old	10/2/2019 6:35 AM
533	none	10/2/2019 6:33 AM
534	None that I can see	10/2/2019 6:33 AM
535	None	10/2/2019 6:29 AM
536	Lack of storage for food	10/2/2019 6:28 AM



## Canberra Hospital Residential Accommodation Services (RAS)

537	Doesn't offer private bathroom - having treatment for anal cancer that is a must!	10/2/2019 6:24 AM
538	Nil	10/2/2019 6:22 AM
539	very old and need updating and more rooms	10/2/2019 6:21 AM
540	None that I know of	10/2/2019 6:20 AM
541	I never found a problem	10/2/2019 6:19 AM
542	Only advantages	10/2/2019 6:19 AM
543	None	10/2/2019 6:19 AM
544	Nil	10/2/2019 6:18 AM
545	None	10/2/2019 6:15 AM
546	none	10/2/2019 6:11 AM
547	Not known	10/2/2019 6:10 AM
548	i think everyone would prefer a private bathroom each but we all know it is not practical	10/2/2019 6:04 AM
549	none	10/2/2019 6:03 AM
550	None	10/2/2019 6:02 AM
551	No disadvantages	10/2/2019 5:59 AM
552	None.	10/2/2019 5:56 AM
553	Lighting at night	10/2/2019 5:48 AM
554	No disadvantages	10/2/2019 5:47 AM
555	No disadvantages	10/2/2019 5:46 AM
556	None	10/2/2019 5:37 AM
557	Nil	10/2/2019 5:30 AM
558	There is none !!	10/2/2019 5:28 AM
559	Hostel style can be difficult for a single parent with a sick child	10/2/2019 5:27 AM
560	None identified except possibly not Disability friendly and older	10/2/2019 5:22 AM
561	Shared bathrooms	10/2/2019 5:21 AM
562	It is quite limited in number of space available	10/2/2019 5:19 AM
563	None	10/2/2019 5:15 AM
564	None	10/2/2019 5:08 AM
565	there are none	10/2/2019 5:07 AM
566	just the parking being too expensive	10/2/2019 5:07 AM
567	None	10/2/2019 5:05 AM
568	No disadvantages, an upgrade of facilities would be great	10/2/2019 5:04 AM
569	Age some facilities	10/2/2019 5:03 AM
570	None	10/2/2019 5:01 AM
571	None	10/2/2019 4:57 AM
572	None	10/2/2019 4:53 AM
573	?	10/2/2019 4:48 AM
574	None	10/2/2019 4:47 AM
575	No disadvantages, it's near and affordable	10/2/2019 4:45 AM
576	After hours access.	10/2/2019 4:42 AM
577	None	10/2/2019 4:39 AM
578	Accommodation is basic, but fair for the cost	10/2/2019 4:39 AM
579	None	10/2/2019 4:38 AM
580	None	10/2/2019 4:38 AM

## Canberra Hospital Residential Accommodation Services (RAS)

581	None	10/2/2019 4:32 AM
582	None	10/2/2019 4:31 AM
583	nothing	10/2/2019 4:12 AM
584	Can't think of any.	10/2/2019 4:11 AM
585	It needs updating as it's quite old	10/2/2019 4:10 AM
586	Lack of private bathroom facilities	10/2/2019 4:09 AM
587	nothing really	10/2/2019 4:01 AM
588	Shared showers and likelihood of cross infection. Shared food prep areas for the same reason. Lack of privacy.	10/2/2019 4:01 AM
589	None	10/2/2019 3:53 AM
590	None	10/2/2019 3:44 AM
591	None	10/2/2019 3:28 AM
592	None	10/2/2019 3:27 AM
593	None	10/2/2019 3:24 AM
594	availability	10/2/2019 3:23 AM
595	Nil	10/2/2019 3:21 AM
596	None	10/2/2019 3:20 AM
597	Nil	10/2/2019 3:19 AM
598	Hostel style rooms.	10/2/2019 3:15 AM
599	Can't think of any	10/2/2019 3:13 AM
600	Can't think of any	10/2/2019 3:08 AM
601	Nil	10/2/2019 3:04 AM
602	Current building is too hot in the summer months due to no air conditioning in the rooms.	10/2/2019 3:01 AM
603	None	10/2/2019 2:59 AM
604	Nil	10/2/2019 2:58 AM
605	A little old and outdated but easily overlooked due to cost and proximity to hospital	10/2/2019 2:56 AM
606	It's a little old and tired.	10/2/2019 2:55 AM
607	None, it provides the necessities for residents. Somewhere to sleep, eat and shower, while being close to a loved one.	10/2/2019 2:51 AM
608	None	10/2/2019 2:46 AM
609	None	10/2/2019 2:40 AM
610	Extra cost in private accommodation	10/2/2019 2:38 AM
611	None	10/2/2019 2:35 AM
612	None	10/2/2019 2:31 AM
613	Trying to find food and drink when fatigued and stressed	10/2/2019 2:26 AM
614	none	10/2/2019 2:25 AM
615	It is often full or there's not enough room for a family	10/2/2019 2:25 AM
616	None	10/2/2019 2:18 AM
617	Lack of air conditioning and convenient parking	10/2/2019 2:02 AM
618	Shared bathroom facilities	10/2/2019 1:38 AM
619	None	10/2/2019 12:58 AM
620	Parking	10/2/2019 12:53 AM
621	Having to share bathroom especially at night when rooms are a long way down corridor and patient isn't well	10/1/2019 11:48 PM
622	Close to the hospital and affordable for regional carers	10/1/2019 11:28 PM



## Canberra Hospital Residential Accommodation Services (RAS)

623	I can think of none	10/1/2019 11:16 PM
624	None	10/1/2019 9:58 PM
625	My patients have rarely reported any issues. Occasionally noise and close proximity/shared spaces with other people is a concern.	10/1/2019 9:39 PM
626	None	10/1/2019 9:15 PM
627	Inadequate outdated accommodation	10/1/2019 9:11 PM
628	Carrying luggage some distance from car park	10/1/2019 8:43 PM
629	I found none.	10/1/2019 8:32 PM
630	Nil	10/1/2019 8:25 PM
631	None	10/1/2019 8:19 PM
632	None	10/1/2019 8:18 PM
633	It is basic accommodation but adequate	10/1/2019 8:04 PM
634	None in my opinion	10/1/2019 7:58 PM
635	Don't know	10/1/2019 7:54 PM
636	None	10/1/2019 7:52 PM
637	nothing	10/1/2019 7:22 PM
638	While my husband was receiving radiation treatment, we were at the residences for four weeks before being moved to Duffy House. For long term stays the Residences can become very depressing, being cooped up in that small room, people being noisy in common areas, and being in that hospital environment the whole time. Once we moved to Duffy House, both of us felt better and my husband became more positive.	10/1/2019 7:20 PM
639	No air conditioning!	10/1/2019 7:14 PM
640	None	10/1/2019 7:03 PM
641	None	10/1/2019 6:59 PM
642	No disadvantage	10/1/2019 6:54 PM
643	None but I do understand it is old. It must not go all together it has to be replaced.	10/1/2019 6:49 PM
644	No air conditioning or heating	10/1/2019 6:39 PM
645	None	10/1/2019 6:23 PM
646	None that I can identify	10/1/2019 5:44 PM
647	None	10/1/2019 5:33 PM
648	Cost, missing facilities to cook, need internet, need carparking secure close to accommodation	10/1/2019 4:33 PM
649	I can't think of any.	10/1/2019 3:37 PM
650	Away from family support	10/1/2019 1:16 PM
651	Lack of privacy	10/1/2019 12:13 PM
652	none	10/1/2019 12:05 PM
653	There are no disadvantages.	10/1/2019 11:50 AM
654	Loud people in next room	10/1/2019 11:35 AM
655	I don't believe there have been any to the people I know who have needed it	10/1/2019 11:24 AM
656	Nun	10/1/2019 10:24 AM
657	No where to stay for out patients and carers	10/1/2019 10:16 AM
658	As I am in my 70s and have poor mobility, I find shared facilities OT suitable. I also require stability friendly facilities. My husband would have the same problems.	10/1/2019 10:13 AM
659	N/a	10/1/2019 9:59 AM
660	If it's not there it will be a disadvantage	10/1/2019 9:54 AM
661	Nil	10/1/2019 9:49 AM
662	?	10/1/2019 9:48 AM

## Canberra Hospital Residential Accommodation Services (RAS)

663	No air conditioning	10/1/2019 9:44 AM
664	I am content with the level of accommodation offered	10/1/2019 9:43 AM
665	None	10/1/2019 9:38 AM
666	None that I can think of	10/1/2019 9:34 AM
667	Maybe a face lift is needed	10/1/2019 9:30 AM
668	Lack of air conditioning on 40 deg days	10/1/2019 9:28 AM
669	None	10/1/2019 9:27 AM
670	There are no disadvantages. Staff are friendly and helpful & very understanding of different circumstances & requirements.	10/1/2019 9:25 AM
671	None	10/1/2019 9:18 AM
672	Na	10/1/2019 9:11 AM
673	There aren't any	10/1/2019 9:04 AM
674	No disadvantage it was a savior	10/1/2019 9:00 AM
675	Nonr	10/1/2019 8:52 AM
676	None	10/1/2019 8:51 AM
677	Lack of parking spaces	10/1/2019 8:51 AM
678	None for me.	10/1/2019 8:49 AM
679	For long stays eg radiation, a small room is confining	10/1/2019 8:46 AM
680	No disadvantages	10/1/2019 8:27 AM
681	None	10/1/2019 7:57 AM
682	None	10/1/2019 7:57 AM
683	Older style building, shared bathroom amenities	10/1/2019 7:53 AM
684	Fairly basic	10/1/2019 7:48 AM
685	There's not enough it.	10/1/2019 7:36 AM
686	Accommodation was quite dated and shared bathrooms	10/1/2019 7:29 AM
687	I didn't find any disadvantages at all.	10/1/2019 7:11 AM
688	None	10/1/2019 7:01 AM
689	None	10/1/2019 7:01 AM
690	Can't think of any	10/1/2019 6:58 AM
691	None	10/1/2019 6:46 AM
692	None	10/1/2019 6:41 AM
693	None	10/1/2019 6:40 AM
694	Being away from home.	10/1/2019 6:28 AM
695	None	10/1/2019 6:17 AM
696	Shared toileting	10/1/2019 6:09 AM
697	Would prefer motel type accommodation with own ensuite and tv	10/1/2019 6:03 AM
698	I don't think there is any disadvantage	10/1/2019 5:57 AM
699	Shared facilities and possibly security issues.	10/1/2019 5:44 AM
700	Limited parking and distance from local shops	10/1/2019 5:35 AM
701	Would prefer unsuite in same room	10/1/2019 5:35 AM
702	I would imagine having s family using this sort of accomm. Shared shower/bathroom facilities isn't ideal.	10/1/2019 5:01 AM
703	None	10/1/2019 4:57 AM
704	Shared bathrooms	10/1/2019 4:45 AM



## Canberra Hospital Residential Accommodation Services (RAS)

705	No disadvantages noted	10/1/2019 4:39 AM
706	Walking at night from hospital to accommodation, no toilet in room.	10/1/2019 4:36 AM
707	Limited space but something is better than nothing	10/1/2019 4:17 AM
708	Noise and heat	10/1/2019 3:55 AM
709	There is no disadvantages.	10/1/2019 3:53 AM
710	none	10/1/2019 3:44 AM
711	No ensuite (especially a toilet) in the room	10/1/2019 3:36 AM
712	None that I can see	10/1/2019 3:25 AM
713	None	10/1/2019 3:15 AM
714	affordability	10/1/2019 3:00 AM
715	Expense	10/1/2019 2:43 AM
716	Office closes 5 or 6 so if accommodation needed after hours, it's harder to get	10/1/2019 2:42 AM
717	None really	10/1/2019 2:39 AM
718	Nil	10/1/2019 2:28 AM
719	Vehicle parking availability in area	10/1/2019 2:28 AM
720	In a crisis it was fine. You don't need the Ritz just somewhere close and safe	10/1/2019 2:28 AM
721	Very hot in summer as not air conditioning in the room	10/1/2019 2:27 AM
722	None	10/1/2019 2:26 AM
723	i cant find and disadvantages	10/1/2019 2:23 AM
724	Could be more comfortable	10/1/2019 1:58 AM
725	there are none	10/1/2019 1:54 AM
726	I experienced no disadvantage	10/1/2019 1:51 AM
727	None	10/1/2019 1:41 AM
728	No disadvantage at all - it is a wonderful service.	10/1/2019 1:26 AM
729	No disadvantages. We live a long way from the hospital and are grateful for the service.	10/1/2019 1:13 AM
730	Could be closer to the hospital.	10/1/2019 1:02 AM
731	Limited availability	10/1/2019 12:59 AM
732	Not enough rooms	10/1/2019 12:55 AM
733	Shared bathrooms others aren't always as clean as needed esp if you are sick	10/1/2019 12:49 AM
734	no option for cooking	10/1/2019 12:49 AM
735	No private bathroom	10/1/2019 12:39 AM
736	Disadvantage is that we have to travel so far. Also sharing bathroom facilities. Meals could offered could be better.	10/1/2019 12:29 AM
737	None	10/1/2019 12:26 AM
738	No toilets in the room	10/1/2019 12:16 AM
739	Dated architecture in-terms-of passive energy design	9/30/2019 11:57 PM
740	Basic	9/30/2019 11:53 PM
741	None unless it's all booked out.	9/30/2019 11:52 PM
742	Inaccessibility. Disabled access bathroom was full of chairs and unusable.	9/30/2019 11:39 PM
743	Can be noisy	9/30/2019 11:22 PM
744	No real disadvantages except rooms are small but it's ok for when you need a bed, shower et c....	9/30/2019 11:16 PM
745	Waiting list too long	9/30/2019 11:13 PM
746	Bit cramped	9/30/2019 10:46 PM

## Canberra Hospital Residential Accommodation Services (RAS)

747	None	9/30/2019 10:44 PM
748	None	9/30/2019 10:21 PM
749	None	9/30/2019 10:18 PM
750	There's not enough	9/30/2019 10:17 PM
751	None	9/30/2019 10:14 PM
752	No bathroom facilities in room	9/30/2019 10:14 PM
753	Nil	9/30/2019 10:04 PM
754	The facilities are old	9/30/2019 8:32 PM
755	Poor sustainability for the service due to cost of upkeep. Obviously, competing priorities for the land	9/30/2019 8:08 PM
756	Sometimes it's booked out when you need it at short notice.	9/30/2019 8:57 AM
757	Close to hospital	9/30/2019 8:29 AM
758	There are none.	9/30/2019 8:14 AM
759	not even a question?	9/30/2019 7:45 AM
760	I have not stayed in this accommodation, however, I cannot see any disadvantages	9/30/2019 6:18 AM
761	advantages far outweigh any disadvantages.	9/30/2019 3:31 AM
762	facilities shower toilets	9/30/2019 2:24 AM
763	Cannot see any	9/29/2019 11:32 PM
764	If it is no longer available	9/29/2019 11:04 PM
765	I can see no disadvantage. I would be happy to see the prices increased for those who could afford it.	9/29/2019 9:47 PM
766	I think I outlined them earlier, but for me, no disabled bathroom, feeling unsafe all round, and no comfortable sitting/tv room.	9/29/2019 9:11 AM
767	NIL	9/29/2019 2:18 AM
768	Parking	9/29/2019 2:15 AM
769	Ppl do say it is older but all the positives far outweigh the negative.	9/28/2019 8:26 AM
770	none everything is there that you need	9/28/2019 6:44 AM
771	Not sure	9/28/2019 5:40 AM
772	none	9/28/2019 2:55 AM
773	Can't think of any.	9/28/2019 1:00 AM
774	Have not come across any disadvantages	9/27/2019 8:44 PM
775	Nothing	9/27/2019 6:43 PM
776	cost	9/27/2019 2:56 PM
777	Sometimes the rooms can be a little tight and a little hard to access from a wheelchair.	9/27/2019 2:10 PM
778	Nil	9/27/2019 12:58 PM
779	None	9/27/2019 11:51 AM
780	Nil	9/27/2019 11:15 AM
781	I really can't think of any.	9/27/2019 10:17 AM
782	None	9/27/2019 9:46 AM
783	It's drab and dingy and needs updating	9/27/2019 9:36 AM
784	None	9/27/2019 9:27 AM
785	none	9/27/2019 9:06 AM
786	Old and isolated	9/27/2019 9:03 AM
787	Booking system	9/27/2019 8:57 AM
788	do not think there are any, it is there to help people who can't afford hotels ect	9/27/2019 8:57 AM



## Canberra Hospital Residential Accommodation Services (RAS)

789	None.	9/27/2019 8:49 AM
790	Nil	9/27/2019 8:42 AM
791	Nil	9/27/2019 7:49 AM
792	Uncomfortable long term and debilitating expense for distant carers	9/27/2019 7:23 AM
793	None	9/27/2019 7:11 AM
794	Rooms are tiny & claustrophobic No aircon.	9/27/2019 7:11 AM
795	Just enjoyed the advantages	9/27/2019 5:45 AM
796	None that I can see think of	9/27/2019 5:36 AM
797	None	9/27/2019 5:35 AM
798	The accommodation is dated	9/27/2019 5:18 AM
799	Old and needs updating	9/27/2019 5:08 AM
800	The accommodation has best options	9/27/2019 3:58 AM
801	nil	9/27/2019 3:56 AM
802	Not sure of any disadvantages	9/26/2019 11:11 PM
803	The only downside we have experienced is the size of the rooms. When we have a large group of family together we have had to share many different rooms rather than all be together but that is understandable. Normally the booking staff group is next to each other to make it easier anyway.	9/26/2019 7:18 PM
804	Nil	9/26/2019 7:10 PM
805	small rooms, lack of airconditioning in summer	9/26/2019 11:08 AM
806	Quality of accommodation	9/26/2019 9:50 AM
807	Being a distance away from loved ones in hospital, needing to get to and fro, the expense of alternate accommodation	9/26/2019 9:40 AM
808	shared bathroom, and shared kitchens car parking is also a little difficult as there isn't enough of it	9/26/2019 9:37 AM
809	None	9/26/2019 7:15 AM
810	None to me	9/26/2019 4:33 AM
811	nil	9/26/2019 2:59 AM
812	? Some people may still find cost of travel to Canberra prohibitive and cost too high..eg aged pensioner with no transport	9/26/2019 2:37 AM
813	NIL	9/26/2019 2:31 AM
814	none	9/26/2019 1:54 AM
815	none	9/26/2019 12:30 AM
816	none	9/26/2019 12:30 AM
817	Shared facilities. The fact that many patients require a carer to accompany them. The fact that there are limited family rooms for those with young children.	9/26/2019 12:17 AM
818	none	9/26/2019 12:11 AM
819	none (could be updated)	9/26/2019 12:10 AM
820	Minor issue, shared bathroom is slightly inconvenient, but have not had to wait for a toilet or shower it is just in urgent situations how long it takes to get to the facilities. More freezer space for people who are staying for a longer period of time. There is no undercover access to the hospital from the accommodation but such a small detail.	9/25/2019 11:55 PM
821	i cant see any, this seems like an essential service that helps greatly those that live in rural areas.	9/25/2019 11:45 PM
822	none (could be updated)	9/25/2019 11:28 PM
823	None, other than that they can't be at every hospital. The travel is a small disadvantage considering the access they offer people.	9/25/2019 11:26 PM
824	nil	9/25/2019 11:23 PM

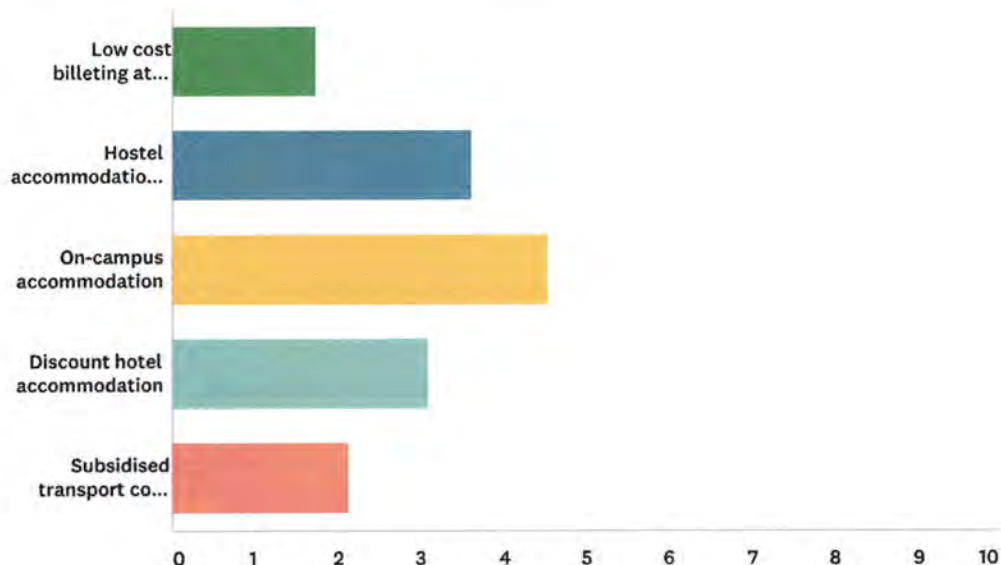
## Canberra Hospital Residential Accommodation Services (RAS)

825	none	9/25/2019 11:06 PM
826	none	9/25/2019 11:01 PM
827	No disadvantages	9/25/2019 10:58 PM
828	parking too far away	9/25/2019 10:38 PM
829	No disadvantages	9/25/2019 10:37 PM
830	not any disadvantages	9/25/2019 10:31 PM
831	Nil	9/25/2019 10:25 PM
832	Nil	9/25/2019 10:20 PM
833	none	9/25/2019 10:19 PM
834	can't see any at this stage	9/25/2019 10:18 PM
835	not sure	9/25/2019 10:17 PM
836	May not be able to have a private space	9/25/2019 10:16 PM
837	none	9/25/2019 10:12 PM
838	no disadvantage	9/25/2019 10:07 PM
839	easy to find	9/25/2019 10:06 PM
840	some families note that shared bathroom facilities challenging when have young children; needing to ensure that all spaces are accessible given needs of people often accessing the RAS	9/25/2019 10:06 PM
841	none	9/25/2019 9:39 PM
842	No air-con in some rooms. Has pretty uncomfortable.	9/25/2019 9:36 PM
843	none	9/25/2019 9:31 PM
844	Age of building 5.	9/25/2019 9:23 PM
845	Nil	9/25/2019 9:09 PM
846	Nil	9/25/2019 9:06 PM
847	I don't see any disadvantages	9/25/2019 9:06 PM
848	n/a	9/25/2019 8:56 PM
849	Can be booked out	9/25/2019 8:55 PM
850	Nil	9/25/2019 8:52 PM
851	as a doctor - running into patients you have treated, hostel style	9/25/2019 8:44 PM
852	outdated but who cares when your loved one is in hospital far away from home	9/25/2019 8:38 PM
853	none	9/25/2019 8:36 PM
854	Nil	9/25/2019 7:54 PM
855	It is old and daggy!	9/25/2019 5:04 AM
856	test	9/25/2019 4:54 AM
857	test	9/25/2019 4:41 AM
858	Out of pocket expenses for first few nights of accomodation for families/patients wher eit is clear that they will need to be there for longer than 3x nights..	9/25/2019 4:21 AM
859	none	9/25/2019 4:02 AM
860	can't think of any	9/24/2019 4:50 PM
861	none that I can think of	9/24/2019 6:30 AM
862	Other people stay there	9/24/2019 3:58 AM

## Canberra Hospital Residential Accommodation Services (RAS)

Q23 In identifying solutions, Canberra Health Services would like to understand your views on alternative accommodation options that may be possible. Please rank the following options in terms of your preference. 1 = most preferred. 5 = least preferred.

Answered: 982 Skipped: 224



	1	2	3	4	5	TOTAL	SCORE
Low cost billeting at private residences	5.30%	4.06%	9.26%	21.22%	60.16%	886	1.73
Hostel accommodation nearby to hospital	13.34%	52.35%	19.96%	10.99%	3.36%	892	3.61
On-campus accommodation	74.41%	12.20%	8.86%	3.13%	1.40%	926	4.55
Discount hotel accommodation	7.81%	22.43%	44.64%	20.76%	4.35%	896	3.09
Subsidised transport costs to and from the hospital (within Canberra)	4.39%	8.02%	16.36%	38.61%	32.62%	935	2.13



Q24 Canberra Health Services are working to identify a range of options for consideration as alternatives to the current RAS, which closes in mid-2020. Due to project timeframes, an interim solution may be required, followed by the development of a long-term solution. Are there any suggestions you would like to make that could be considered during this process?

Answered: 623 Skipped: 583

ANSWER CHOICES		RESPONSES	
Interim:		92.13%	574
Long term:		92.62%	577

#	INTERIM:	DATE
1	Cheap-subsidised motels nearby	10/15/2019 10:04 PM
2	Affordable onsite accommodation is the goal. supportive facilities like kitchen and laundry is preferred	10/12/2019 2:33 AM
3	Low cost accommodation close to hospital	10/11/2019 12:07 AM
4	Discount motel accommodation	10/10/2019 3:11 PM
5	Heavily subsidised hotel accommodation which includes meals	10/10/2019 5:29 AM
6	Find accommodation nearby that can be used in a similar fashion to the Residential Accommodation.	10/10/2019 1:58 AM
7	CIT Campus with bus shuttle service	10/10/2019 12:32 AM
8	highly subsidised motel style accommodation with cooing facilities	10/10/2019 12:09 AM
9	De mountable accomodation?	10/9/2019 11:42 PM
10	Subsidised accommodation nearby	10/9/2019 8:55 AM
11	booking multi rooms at a single hotel near the hospital	10/9/2019 6:20 AM
12	Low cost accommodation close to the hospital	10/9/2019 5:05 AM
13	?	10/9/2019 4:45 AM
14	No	10/9/2019 1:04 AM
15	Reliable infrastructure planning would have seen an alternative developed long before the demolition is planned. An interim plan of subsidising motel accommodation and providing transport will, I suspect have a negative impact on health outsomes for the most financially vulnerable members of our region.	10/8/2019 11:52 PM
16	Leave it as it is	10/8/2019 9:06 PM
17	put up demountables on campus families need to be close by	10/8/2019 7:12 PM
18	Temporary portable accom on site would that be possible	10/8/2019 7:09 AM
19	Maybe unused rooms or ward to be used for accommodation for immediate family members	10/8/2019 4:29 AM
20	Ensure some form of affordable accommodation is available for those who have travel and stay in Canberra either for treatment or patient support	10/8/2019 3:46 AM
21	Discounted Hotel/Motel accomodation, and transport costs.	10/7/2019 11:37 PM
22	Discounted accomadation	10/7/2019 10:44 PM
23	no	10/7/2019 7:26 PM
24	Transportable housing onsite	10/7/2019 7:21 PM
25	Arragments with local Accomadation providers	10/7/2019 8:05 AM

## Canberra Hospital Residential Accommodation Services (RAS)

26	Discounted hotel accommodation, combined with discounted transport when a person has no car in Canberra (as would happen if a person's flown up in an emergency). And discounted bus travel wouldn't cut it - a carer particularly needs the flexibility and lack of worry of taxis or uber.	10/7/2019 5:12 AM
27	Reduced motel accommodation	10/7/2019 2:20 AM
28	No	10/6/2019 11:28 PM
29	no alternatives to on campus accommodation	10/6/2019 11:21 PM
30	Any of the options in Q21	10/6/2019 9:45 PM
31	Alternate accommodation close proximity to hospital with parking	10/6/2019 8:50 PM
32	nil	10/6/2019 7:11 PM
33	Keep a range of rooms at nearby hotels at a subsidised cost	10/6/2019 9:51 AM
34	Free transport and subsidised motel accommodation	10/6/2019 9:31 AM
35	Please keep it	10/6/2019 9:02 AM
36	Near campus accommodation	10/6/2019 8:17 AM
37	Onsite	10/6/2019 7:52 AM
38	Cheap rooms as close by as possible	10/6/2019 6:33 AM
39	don't knock down the existing building until an alternative is in place	10/6/2019 6:27 AM
40	Do not demolish!!	10/6/2019 6:22 AM
41	Travel and accommodation expenses	10/6/2019 5:05 AM
42	Provision of list of possible alternative options.	10/6/2019 4:18 AM
43	Delay project and do it properly	10/6/2019 4:07 AM
44	No	10/6/2019 3:44 AM
45	Why is the replacement of the accommodation building not in the SPIRE project plan or funded with the budget when the statistics put forward to get this funding includes the people who stay at this accommodation - so put it in your plan	10/6/2019 3:41 AM
46	Discounted accommodation nearby with transport	10/6/2019 2:18 AM
47	Leave acc as is	10/6/2019 1:27 AM
48	Keep RAS open	10/6/2019 12:57 AM
49	No	10/6/2019 12:08 AM
50	Hostel accommodation close to hospital	10/5/2019 11:23 PM
51	subsidised accommodation within walking distance with courtesy bus or on public transport	10/5/2019 11:20 PM
52	Discounted accommodation close by.. walking distance	10/5/2019 9:54 PM
53	Subsidized hotel accommodation	10/5/2019 9:47 PM
54	Stop the internal Biggoted 'you must be from Canberra to access help' attitude I was on a 3 year waiting list for my epilepsy caused neck injury, I get a phonecall after 4 years demanding to know if I wanted to give up my spot ... From the Calvary when my actual Waiting list spot was with the Canberra Hospital.	10/5/2019 9:33 PM
55	Not sure	10/5/2019 9:26 PM
56	Support out of area families with low cost and close options as I needed to use it twice within the past 12 months and live 2.5 hrs away	10/5/2019 9:15 PM
57	To provide some sort of facility, until a solution is found	10/5/2019 8:44 PM
58	Need to communicate to regional areas what will be in place to assist families or carers in advance of closure	10/5/2019 8:16 PM
59	Discount hotel accom and subsidised transport costs (not public transport)	10/5/2019 8:06 PM
60	Something needs to be available	10/5/2019 7:40 PM
61	In our case, proximity to TCH is a HUGE consideration.	10/5/2019 7:30 PM
62	Close proximity to the hospital, hostel type accommodation, parking, affordable especially for multiple / long term accommodation.	10/5/2019 7:12 PM

## Canberra Hospital Residential Accommodation Services (RAS)

63	Don't change it	10/5/2019 9:51 AM
64	rent out blocks of student accomodation at the Canberra Institute of Technology and arrange scheduled free transport to and from.	10/5/2019 9:44 AM
65	Maybe make a deal with Woden hotel or Abode and genuine hospital patients/carers etc receive the room at a heavily discounted cost.	10/5/2019 6:41 AM
66	Close location with facilities, secure parking, privacy & reasonable cost	10/5/2019 5:57 AM
67	Subsidised travel	10/5/2019 5:56 AM
68	support for cost of nearly motel/hotel	10/5/2019 5:44 AM
69	Accommodation close by	10/5/2019 4:09 AM
70	There has to be some sort of accommodation available for rural ppl, some people don't even get very important treatment if they have no where to stay that is affordable	10/5/2019 4:02 AM
71	No	10/5/2019 3:49 AM
72	On campus accomodation	10/5/2019 3:29 AM
73	Keep the same	10/5/2019 3:13 AM
74	Accommodation on hospital grounds ... portables etc ....	10/5/2019 2:09 AM
75	Remain the same	10/5/2019 12:15 AM
76	free for accomodation	10/4/2019 11:06 PM
77	ensure there is free transport to and from hospital for patients.	10/4/2019 9:43 PM
78	Subsidized Hotel accomodation	10/4/2019 9:43 PM
79	Accommodation must be very close and affordable.	10/4/2019 9:32 PM
80	subsidised transport to and from low cost accommodation	10/4/2019 9:22 PM
81	Leave as is	10/4/2019 9:07 PM
82	Please do not close something so essential that works.	10/4/2019 8:47 PM
83	on site, cheap,	10/4/2019 8:03 PM
84	Im not sure	10/4/2019 7:58 PM
85	Close by accomodation with frequent bus services to the hospital	10/4/2019 7:25 PM
86	Yes hospital management do their job and this wouldn't happen	10/4/2019 6:31 PM
87	Keep RAS - on Hospital site.	10/4/2019 6:27 PM
88	Need of patient	10/4/2019 6:11 PM
89	Discounted hotels, motels	10/4/2019 1:49 PM
90	Subsidised Hotel accomodation	10/4/2019 11:53 AM
91	Subsidized accomodation subject to eligibility criteria.	10/4/2019 10:53 AM
92	Discounted rates at hotels nearby with subsidised or hospital transport provided	10/4/2019 10:40 AM
93	Nearby hostel	10/4/2019 10:20 AM
94	Nearby hostel accommodation	10/4/2019 10:15 AM
95	Build a new accommodation before hand	10/4/2019 10:01 AM
96	no	10/4/2019 9:40 AM
97	A range is low cost accom offered which are reasonably close	10/4/2019 9:29 AM
98	Essential to maintain level of existing options	10/4/2019 9:19 AM
99	No	10/4/2019 9:17 AM
100	Build new hostel accommodation on campus first	10/4/2019 9:16 AM
101	Low cost affordable accommodation that is close by	10/4/2019 8:54 AM
102	Temporary accommodation close to the hospital	10/4/2019 8:51 AM
103	beds in specified wards	10/4/2019 8:31 AM
104	Discounted accomodation at near by hotel	10/4/2019 8:23 AM



## Canberra Hospital Residential Accommodation Services (RAS)

105	Options need to be close to the hospital to help travelling for those not used to the city. Options need to include emergency accomodation options at last minute and options for those with kids.	10/4/2019 8:21 AM
106	No	10/4/2019 8:15 AM
107	Vouchers for motel accommodation	10/4/2019 8:03 AM
108	Close by hotel at subsidised cheap rate and free taxi to and from	10/4/2019 8:02 AM
109	Nearby cheap accommodations with transport to and from hospital	10/4/2019 7:57 AM
110	Needs to be close to hospital. I was unable to drive during our stay due to C Section and had no family to assist with transport. Needs to be within walking distance.	10/4/2019 7:24 AM
111	May be set up an alliance with local budget motels and or Airbnb /Stayz type accommodation with subsidised pricing	10/4/2019 6:31 AM
112	a solution which recognises people are often not fit to travel or well enough to stay in a private billet	10/4/2019 6:15 AM
113	Building bought by hospital and managed and shuttle buses available for transportation	10/4/2019 4:45 AM
114	subsidised hotel accommodation near the hospital	10/4/2019 4:45 AM
115	Accommodation on site or extremely close by at an affordable rate especially for emergency stays and extended stays	10/4/2019 4:44 AM
116	Suitable interim at same cost if travel required then subsidised	10/4/2019 4:15 AM
117	Subsidised accommodation	10/4/2019 3:56 AM
118	On campus affordable accommodation	10/4/2019 3:36 AM
119	On campus accommodation	10/4/2019 3:28 AM
120	People using this facility need this service urgently.	10/4/2019 2:44 AM
121	Option as close as possible to current situation	10/4/2019 2:20 AM
122	DEFINITELY A HUGE ADVANTAGE TO HAVE THIS SERVICE! MAYBE ADVERTISING IT AT DOCTORS SURGERIES OR MEDIA..	10/4/2019 2:11 AM
123	Low cost for country/non-locals is really important to support them while away from home	10/4/2019 2:02 AM
124	Fold away beds on rooms for out of town people in desperate need of accommodation	10/4/2019 1:58 AM
125	Alternative accommodation	10/4/2019 1:26 AM
126	if there is room could you have onsite cabins like a caravan park	10/4/2019 1:18 AM
127	There is no suitable interim solution	10/4/2019 12:52 AM
128	As close as possible to hospital	10/4/2019 12:49 AM
129	Subsidised hotel stay	10/4/2019 12:36 AM
130	Don't shut it until replacement accommodation is set up.	10/3/2019 11:58 PM
131	Sufficient subsidies for motel/hotel accommodation.	10/3/2019 11:36 PM
132	working with hotels who provide accommodation subsidys	10/3/2019 11:35 PM
133	subsidies accommodation	10/3/2019 11:11 PM
134	I do not any suggestions	10/3/2019 11:02 PM
135	Do upgrades in stages so some accomodation is still available	10/3/2019 10:17 PM
136	Discount hotel accommodation within SAFE walking distance of hospital.	10/3/2019 10:05 PM
137	Agreement with a nearby motel or walking distance	10/3/2019 10:00 PM
138	Hotel vouchers	10/3/2019 9:58 PM
139	Hotels near by with budget that is cheap	10/3/2019 9:55 PM
140	Cheap accommodation	10/3/2019 9:38 PM
141	Subsidies for hotels and transport to and from	10/3/2019 9:17 PM
142	Hostel accommodation near hospital is a good option. Billeting in private homes makes it awkward with disturbing others	10/3/2019 8:45 PM
143	replace; don't demolish until the replacement is operational	10/3/2019 8:34 PM

## Canberra Hospital Residential Accommodation Services (RAS)

144	Yes dont close saccomodation at hospital	10/3/2019 8:31 PM
145	Nearby hotel - discounted	10/3/2019 8:11 PM
146	Subsidised Hostel / Motel accommodation	10/3/2019 8:02 PM
147	Find alternative space	10/3/2019 8:01 PM
148	Subsidised motel close to hospital	10/3/2019 7:29 PM
149	Sundown Villas, Symonston. Family units with kitchen \$145	10/3/2019 7:14 PM
150	Affordable, close to Canberra hospital	10/3/2019 7:13 PM
151	Nil.its such an inconvenience	10/3/2019 7:12 PM
152	Extend courtesy bus route to include hotels in Woden. Make arrangements with local hotels for accommodation.	10/3/2019 6:49 PM
153	-	10/3/2019 6:43 PM
154	As a manager supporting visiting staff, cost is a big factor. Proximity to Canberra Hospital for shift workers	10/3/2019 6:43 PM
155	You really need to understand how we that are two or more hours away are put in jeopardy with long days then travel home to do it again	10/3/2019 6:13 PM
156	Discount motel accommodation	10/3/2019 5:59 PM
157	Discounted motel accommodation	10/3/2019 5:21 PM
158	Need to consider out-of-town staff who need to stay overnight - we may lose valuable staff members if we make their accommodation unaffordable or impractical. A longterm solution needs to be the only solution - seriously leaving this sort of decision until 6 months before 'it' has to happen shows a distinct lack of proper planning	10/3/2019 1:56 PM
159	Accommodation must be within short walking distance to hospital.	10/3/2019 12:19 PM
160	Urgent assistance with accommodation	10/3/2019 12:06 PM
161	This should have been well considered long before the current last minute consultation. Obviously the ACT do not WANT to support the catchment area even tho it is a designated arrangement between the health systems. NSW Health should have been consulted/involved in this well before the developments were put into process. We need to know our health ministers are involved. For now I would suggest the Health Depts negotiate management of a very close motel and arrange a shuttle bus running several times a day.	10/3/2019 11:00 AM
162	Consider staff who utilise these facilities! This is a retention issue!	10/3/2019 10:52 AM
163	Incorporate long term planning in the process and not just receive feedback to file away ensuring that practice can be compliant with policy .	10/3/2019 10:43 AM
164	None that haven't been mentioned	10/3/2019 10:19 AM
165	Discount hotel accomodation	10/3/2019 10:13 AM
166	Accommodation close to the hospital that is priced appropriately based on the individuals circumstances.	10/3/2019 9:58 AM
167	Don't start building the new project until the accommodation is sorted firstly. The ACT government really should purchase a motel & run it as a business to assist the overheads hospitals have. Houses could be purchased opposite the hospital on the same road that runs alongside the hospital	10/3/2019 9:43 AM
168	Near by commercial options	10/3/2019 9:42 AM
169	Subsidised motels	10/3/2019 9:42 AM
170	Low cost accommodation near the hospital	10/3/2019 9:41 AM
171	Source accommodation as close to Canberra Hospital as possible	10/3/2019 9:40 AM
172	Perhaps a different accomodation venue	10/3/2019 9:40 AM
173	Nil	10/3/2019 9:37 AM
174	Subsidised cost to private/corporate accomodation services	10/3/2019 9:20 AM
175	Close accommodation, with good public transport or shuttle	10/3/2019 9:15 AM
176	Leave as is until you have an alternative	10/3/2019 9:14 AM
177	Hostel/reduced cost hotel close to campus	10/3/2019 9:12 AM



## Canberra Hospital Residential Accommodation Services (RAS)

178	Accommodating carers & family in discounted accommodation	10/3/2019 9:10 AM
179	Nil	10/3/2019 9:07 AM
180	discounted accom at motel and provide shuttle transport	10/3/2019 8:57 AM
181	No	10/3/2019 8:53 AM
182	Locate a suitable hostel type premises in the area to lease and offer a shuttle bus a number of times a day to hospital and return	10/3/2019 8:49 AM
183	Drivers to pick up from home to hospital and return for day surgery.	10/3/2019 8:45 AM
184	No	10/3/2019 8:44 AM
185	As close as possible	10/3/2019 8:44 AM
186	On site campus	10/3/2019 8:34 AM
187	Delay the removal of RAS	10/3/2019 8:29 AM
188	Any interim arrangement needs to take into account access to the hospital often required in the middle of the night and quickly. The current arrangement is a safe and convenient location for moving between the hospital and accommodation. If this facility had not been available I would not have followed my husband to Canberra when he was airlifted. I was the primary carer for my 84 year old mother and needed to take her with me. I am sure the hospital will have many more unsupported patients without this accommodation. Ultimately it will have a financial impact.	10/3/2019 8:27 AM
189	It needs to be very close to the hospital so you don't need to drive back and forth. A shuttle service	10/3/2019 8:25 AM
190	Cabins on site - opposite to construction/demolition	10/3/2019 7:13 AM
191	Arrange for medicare and private health funds to reimburse the full cost of necessary accommodation and transport for carers as well as patients who need to attend TCH	10/3/2019 7:11 AM
192	Self contained low cost closely located to hospital and facilities	10/3/2019 7:07 AM
193	Don't close it	10/3/2019 6:23 AM
194	Supporting people who use this accommodation in money terms.	10/3/2019 6:02 AM
195	affordable accommodation provided for long term use	10/3/2019 5:41 AM
196	Ongoing communication/updates about changes to staff	10/3/2019 5:37 AM
197	Somewhere nearby that is walking distance.	10/3/2019 5:19 AM
198	do a RMH type refurb of a ward	10/3/2019 5:11 AM
199	Locate somewhere close to the hospital with easy access to public transport.	10/3/2019 5:10 AM
200	are there any secure rooms or wards that are not being fully utilized?	10/3/2019 4:58 AM
201	Low cost alternative	10/3/2019 4:49 AM
202	Keep RAS open. Having had to unexpectedly use RAS for 11 days it was a just what we needed.	10/3/2019 4:42 AM
203	Discounted hotel accommodations and transport subsidies	10/3/2019 4:38 AM
204	Build new accommodation block before demolishing building 5	10/3/2019 4:35 AM
205	Subsidised accommodation close to the hospital	10/3/2019 4:12 AM
206	Using funds paid by NSW residents that subsidise your ACT health system to provide some benefit to NSW residents	10/3/2019 4:09 AM
207	subsidised accommodation with shuttle service to/from the hospital	10/3/2019 4:05 AM
208	Accommodation often needed at short notice.	10/3/2019 3:56 AM
209	On-campus accommodation	10/3/2019 3:36 AM
210	Cheap accommodation deals	10/3/2019 3:08 AM
211	Think about the people factor and those traveling long distances who are unwell-further complications are not needed at this point	10/3/2019 3:08 AM
212	Discounted accommodation close or easy public transport options	10/3/2019 3:07 AM
213	Make an agreement with other facilities to still keep families close without paying an arm and leg	10/3/2019 3:04 AM



## Canberra Hospital Residential Accommodation Services (RAS)

214	Low cost motel accommodation	10/3/2019 2:22 AM
215	Subsidised motel accomodation for rural carers	10/3/2019 2:05 AM
216	People go to hospital cause they are sick and their loved ones are sick this type of accommodation should be available all the time its disgusting that its closing	10/3/2019 1:53 AM
217	can't think of anything suitable	10/3/2019 1:41 AM
218	Make available rooms available in the hospital complex	10/3/2019 1:41 AM
219	no	10/3/2019 1:31 AM
220	dongers within the hospital grounds	10/3/2019 1:26 AM
221	Demoutables on campus	10/3/2019 1:14 AM
222	patients get 1st option then relatives next if short supply	10/3/2019 1:08 AM
223	subsidised accomodation	10/3/2019 1:06 AM
224	Low cost motel accommodation close to the hospital	10/3/2019 12:36 AM
225	Use the car park at the end of the building to start the new accommodation area. Seems the car parking allocated areas are more important than providing this needed service. There are many people who use alternative accommodation anyway. They are the people who either don't know this accommodation is available or don't want to be accommodated with other sick people.	10/3/2019 12:34 AM
226	Affordable accommodation as close to hospital as possible	10/3/2019 12:30 AM
227	Containers set up on site as accommodation for support people	10/3/2019 12:26 AM
228	it is critical for low income people on the south coast	10/3/2019 12:06 AM
229	Low cost hotel or hostel	10/3/2019 12:05 AM
230	Low cost hotel	10/3/2019 12:04 AM
231	None	10/2/2019 11:20 PM
232	Discount arrangements at hotels or motels	10/2/2019 11:18 PM
233	please do not forget students who access these facilities during your consultation period	10/2/2019 11:04 PM
234	Build a new facility first so accommodation isn't shut down	10/2/2019 10:59 PM
235	Build onsite RAS in first instance. Hire purchase portable units and place on campus	10/2/2019 10:37 PM
236	On site accommodation	10/2/2019 10:17 PM
237	Leave as is	10/2/2019 10:11 PM
238	Hostel accom near to hosp.	10/2/2019 10:05 PM
239	Don't close it	10/2/2019 10:02 PM
240	Subsidy payment would really be the only option.	10/2/2019 10:01 PM
241	Nil	10/2/2019 9:57 PM
242	take over a small hotel especially for patients/carers	10/2/2019 9:53 PM
243	low cost accommodation nearby	10/2/2019 9:53 PM
244	see answer 2 above	10/2/2019 9:50 PM
245	No	10/2/2019 9:50 PM
246	Nil	10/2/2019 9:34 PM
247	Use of local hotels, motels, hostels. Agreements with local universities to use their student accommodation.	10/2/2019 9:23 PM
248	In the interim, keep the current accomodation.	10/2/2019 9:20 PM
249	Don't close this program	10/2/2019 9:17 PM
250	nearby accommodation with transport	10/2/2019 9:14 PM
251	Sorry I cant think of one	10/2/2019 9:13 PM
252	More accommodation for rural families	10/2/2019 9:04 PM
253	Hostel accommodation close to the hospital & subsidised transport.	10/2/2019 9:03 PM
254	Maintain some on site Accomadation	10/2/2019 9:01 PM

## Canberra Hospital Residential Accommodation Services (RAS)

255	Reduce the number of rooms	10/2/2019 8:54 PM
256	Remodel a building nearby for temporary accommodation	10/2/2019 8:38 PM
257	not really. this should have been taken into consideration and alternatives arranged before the RAS was torn down	10/2/2019 8:32 PM
258	Low cost accomodation at Woden hotels with access to the hospital via shuttle bus.	10/2/2019 8:28 PM
259	Comondere an unused ward on the tower block for accommodation.	10/2/2019 8:27 PM
260	Motel that offers a cheaper option	10/2/2019 8:26 PM
261	Medical/Nursing accomodation near Child care centre	10/2/2019 8:24 PM
262	Not sure	10/2/2019 8:18 PM
263	Alternative accom close to hospital	10/2/2019 8:17 PM
264	Discount rates/subsidised accommodation at local accomodation providers	10/2/2019 8:15 PM
265	Hotel or private residence close to the hospital	10/2/2019 8:10 PM
266	subsidised motel and transport accomadation. use of hospital but to transport pt's from private hotels	10/2/2019 8:08 PM
267	Find subsidised accommodation with free transport nearby	10/2/2019 8:00 PM
268	Onsite accomodation must be maintained at all times	10/2/2019 7:37 PM
269	Alternative hostel accomodation options or Subsidised accomodation	10/2/2019 7:35 PM
270	Relocatable accomodation is vital until a purpose building can be built	10/2/2019 7:31 PM
271	Motels then	10/2/2019 7:26 PM
272	Urgent similar priced accommodation thst is onmade avaiablr	10/2/2019 7:25 PM
273	Do not get rid of it	10/2/2019 7:20 PM
274	Cost effective close proximity	10/2/2019 7:10 PM
275	Keep current service open	10/2/2019 7:08 PM
276	Easy to access, cost, location, privacy, quite area.	10/2/2019 7:01 PM
277	Local accommodation	10/2/2019 6:57 PM
278	Hodpital to offer discounted accommodation	10/2/2019 6:54 PM
279	Please close part of the current accommodation while you refurbish the existing rooms.	10/2/2019 6:45 PM
280	No suggestion	10/2/2019 6:25 PM
281	Get alternate solition before this accomdation is closed.	10/2/2019 5:37 PM
282	Accommodation at nearby hotel at same cost	10/2/2019 4:47 PM
283	Don't close the current accomodation	10/2/2019 4:31 PM
284	Relocate within campus	10/2/2019 3:53 PM
285	Accommodation on Campus	10/2/2019 3:24 PM
286	Keep current facility	10/2/2019 1:42 PM
287	Discounts on motels nearby	10/2/2019 1:23 PM
288	Subsidise cheap rental in nearby motel for those who live more than 100km from TCH	10/2/2019 11:52 AM
289	access to accom outside normal check in times	10/2/2019 11:50 AM
290	Low cost motel accommodation close to hospital	10/2/2019 11:49 AM
291	Build a new one please	10/2/2019 11:39 AM
292	Discounted accommodation close by	10/2/2019 11:36 AM
293	Keep it opened untill there's a new one built	10/2/2019 11:27 AM
294	Low budget accomodation nearby	10/2/2019 11:22 AM
295	Cheap accommodation nearby the hospital	10/2/2019 10:59 AM
296	Keep accommodation as it is until a new one can be built or current one modernised.	10/2/2019 10:53 AM



## Canberra Hospital Residential Accommodation Services (RAS)

297	Need to update. Yes but do it as they have done to build the cancer centre utilise the the old section till new one built	10/2/2019 10:42 AM
298	Discounted motel or hotel	10/2/2019 10:39 AM
299	Don't close	10/2/2019 10:31 AM
300	Something similar	10/2/2019 10:31 AM
301	Keep the accommodation on site of the hospital	10/2/2019 10:11 AM
302	Keep RAS open until long term solution operating	10/2/2019 10:09 AM
303	Subsidies accommodation within close proximity to hospital.	10/2/2019 9:58 AM
304	Use Tony Abbott's pension to fund the project	10/2/2019 9:54 AM
305	Offer of accommodation close by.	10/2/2019 9:50 AM
306	Free hotel and transport	10/2/2019 9:43 AM
307	SEE BELOW	10/2/2019 9:40 AM
308	Offer 'in house' accommodation where possible	10/2/2019 9:38 AM
309	When you are undergoing treatment that is literally life or death for you, stress is not what you need and being in the same accommodation as others is a great help, you can talk and support each other through treatment	10/2/2019 9:28 AM
310	Some type of accommodation near by	10/2/2019 9:20 AM
311	Arrange affordable accommodation within 5 minute walking distance to hospital.	10/2/2019 9:20 AM
312	Leave it open	10/2/2019 9:17 AM
313	Subsidized hotels	10/2/2019 9:15 AM
314	On site or near by accommodation with free parking options.	10/2/2019 9:05 AM
315	Find an on-site alternative before demolishing the current accommodation	10/2/2019 8:55 AM
316	Close to the hospital	10/2/2019 8:53 AM
317	Don't demolish it	10/2/2019 8:49 AM
318	Being from the far south Coast it is the closeness of the accommodation to the hospital and being "on call" or near by, as well as the cost. I think some where shocked that this wonderful service would suddenly vanish. This caused potential stress for a service we had simply taken for granted.	10/2/2019 8:48 AM
319	Accommodation close to hospitals.	10/2/2019 8:47 AM
320	Something close and accessible for disabled, elderly.	10/2/2019 8:36 AM
321	Why change something that works 100 per cent	10/2/2019 8:29 AM
322	No	10/2/2019 8:27 AM
323	Support in low cost accommodation close to the hospital	10/2/2019 8:21 AM
324	Subsidised motel accommodation	10/2/2019 8:20 AM
325	Heavily subsidised accommodation very close to the hospital	10/2/2019 8:17 AM
326	Local motel or other inexpensive accom	10/2/2019 8:13 AM
327	Subsidised accommodation near the hospital	10/2/2019 8:10 AM
328	An alternate solution must be provided in the interim, rural people can't be left without easily accessible, affordable accommodation while these issues are thrashed out	10/2/2019 8:08 AM
329	Keep process and sign my with new and vic	10/2/2019 7:53 AM
330	Shuttle buses to hotels which have booked rooms held for hospital use only so they can't be booked out or raise prices	10/2/2019 7:45 AM
331	Don't close it!	10/2/2019 7:44 AM
332	Think about low income families who lack services	10/2/2019 7:42 AM
333	Subsidised motel	10/2/2019 7:35 AM
334	Offer options within a suitable distance	10/2/2019 7:27 AM
335	Keep RAS open.	10/2/2019 7:23 AM



## Canberra Hospital Residential Accommodation Services (RAS)

336	Discounted hotel/motel	10/2/2019 7:13 AM
337	Hiring staff that clean properly. Updating old furniture. Lick of paint.	10/2/2019 7:07 AM
338	Provide equivalent alternative within close proximity to hospital	10/2/2019 7:02 AM
339	Discount hotel accom	10/2/2019 6:58 AM
340	Discounted hotel or apartments	10/2/2019 6:57 AM
341	Local motel subsidised accommodation	10/2/2019 6:54 AM
342	Alternative on-campus accommodation	10/2/2019 6:53 AM
343	no	10/2/2019 6:47 AM
344	Paying motels in the area a subsidy and asking them for reduced rates for people who live more than 200 Kim's away from the hospital	10/2/2019 6:42 AM
345	Delay the development until an alternative is constructed preferably on campus, or at the least, within easy, and safe walking distance to the hospital.	10/2/2019 6:41 AM
346	Is there another building/ hostel available that could be exclusively used at the same prices or class with maybe some govt subsidies to help out(dreaming I know)	10/2/2019 6:38 AM
347	please keep providing htis service. it was so important to our family when we had a critically ill child. being close and family friendly is essentail.	10/2/2019 6:36 AM
348	Free or low cost transport service from Canberra locations	10/2/2019 6:35 AM
349	Discounted accommodation near to hospital.	10/2/2019 6:29 AM
350	Don't know enough about the area to comment	10/2/2019 6:24 AM
351	there needs to be some sort of accomadation at TCH available	10/2/2019 6:21 AM
352	Cheaper accomodation at a motel near by .. Shame they are all getting pulled down	10/2/2019 6:19 AM
353	No change	10/2/2019 6:10 AM
354	location close to hospital and affordability	10/2/2019 6:03 AM
355	Cheap accommodation close to the hospital and transport	10/2/2019 6:02 AM
356	Hostel accommodation	10/2/2019 5:59 AM
357	Finances, health issues eg autism, need to be considered	10/2/2019 5:54 AM
358	Light or security at night	10/2/2019 5:48 AM
359	Catering for family travelling great distances is a priority's	10/2/2019 5:39 AM
360	Most rural families are not familiar with using public transport this would be very off putting to them	10/2/2019 5:37 AM
361	Leave as is	10/2/2019 5:28 AM
362	Discounted/subsidised accom. Nearby TCH	10/2/2019 5:21 AM
363	Subsidised motel accommodation	10/2/2019 5:08 AM
364	Leave the accommodation open	10/2/2019 5:07 AM
365	Contracting a nearby Hotel to offer the same rates or subsidised by ACT Health	10/2/2019 5:04 AM
366	Something as close to the hospital as possible	10/2/2019 4:57 AM
367	On site portable accommodation as used by the mining industry.	10/2/2019 4:53 AM
368	Desperate need	10/2/2019 4:47 AM
369	Hotel discounts, transport services	10/2/2019 4:45 AM
370	Iptas solution?	10/2/2019 4:42 AM
371	Hotels nearby but only pay the same as RAS	10/2/2019 4:38 AM
372	Discount hotel accommodation and parking vouchers	10/2/2019 4:31 AM
373	Leave it alone to new carer accommodation buildt.	10/2/2019 4:13 AM
374	Hotel/Motel, caravan park units	10/2/2019 4:11 AM
375	Provide alternative hostel style accomodation as close to the hospital as psdible	10/2/2019 4:10 AM
376	Subsidized motel accommodation	10/2/2019 4:09 AM

## Canberra Hospital Residential Accommodation Services (RAS)

377	no	10/2/2019 4:01 AM
378	Subsidised hotel accomodation	10/2/2019 4:01 AM
379	Consider the elderly - non drivers and people who live far away	10/2/2019 3:53 AM
380	None	10/2/2019 3:44 AM
381	A hotel close by where patients can be charged the same daily rate as currently charged at CH	10/2/2019 3:28 AM
382	Keep the accommodation as close as possible to the hospital with a shuttle service. I think expense is significant for patients and their families in these situations.	10/2/2019 3:27 AM
383	Don't close current accommodation until suitable alternative is arranged	10/2/2019 3:24 AM
384	Options for low cost accommodation	10/2/2019 3:23 AM
385	Just as close as possible to hospital & reasonable fee in stressful times	10/2/2019 3:21 AM
386	Not sure, we are not from canberra	10/2/2019 3:20 AM
387	Find alternative location for proposed medical facilities and retain current RAS	10/2/2019 3:19 AM
388	Discounted motel and meal vouchers	10/2/2019 3:15 AM
389	No	10/2/2019 3:13 AM
390	Low cost accommodation at nearby motels	10/2/2019 3:01 AM
391	Discount accommodation options.	10/2/2019 2:55 AM
392	People using these services from our area are likely to be low income. That need affordable accommodation. In addition a lot would be elderly and facing transport issues. Keep it close keep it cheap!	10/2/2019 2:43 AM
393	To be as close as possible to the hospital	10/2/2019 2:40 AM
394	Hostel/motel close to hospital with private shuttle bus between the two	10/2/2019 2:35 AM
395	Subsidised hotel/apartments	10/2/2019 2:31 AM
396	No	10/2/2019 2:26 AM
397	Local hotels any accommodation available nearby with discounts	10/2/2019 2:25 AM
398	Discounted local motel	10/2/2019 2:18 AM
399	Keep the current facility	10/2/2019 12:58 AM
400	Country travellers need support	10/2/2019 12:53 AM
401	What ever can be made available	10/1/2019 11:48 PM
402	No suggestions	10/1/2019 11:28 PM
403	Subsidised accomodation nearby and transport for those requiring it	10/1/2019 11:16 PM
404	No	10/1/2019 9:58 PM
405	Subsidised accommodation with transport to and from hospital provided for free	10/1/2019 9:11 PM
406	Remember many people will be experiencing grief, so access should be simple.	10/1/2019 8:43 PM
407	Very close motel secured for the interim.	10/1/2019 8:39 PM
408	Leave as it is	10/1/2019 8:25 PM
409	local hostel style accommodation	10/1/2019 7:58 PM
410	subsidised hotel accomodation and transport	10/1/2019 7:22 PM
411	Secure discounted rooms at nearby motels which would be guaranteed to be filled. Billet in homes close to the hospital.	10/1/2019 7:20 PM
412	Advertising and assistance with alternative accommodation. Work with those accommodation houses to provide discounts for people displaced by the upcoming redevelopment. .	10/1/2019 7:14 PM
413	Don't close till new accommodation built	10/1/2019 6:59 PM
414	Leave as it is	10/1/2019 6:54 PM
415	Near by low cost cost accommodation	10/1/2019 6:49 PM
416	Close by	10/1/2019 6:39 PM
417	Reconsider your decision	10/1/2019 6:23 PM