

Our reference: FOI20/18



DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act) received by ACT Health Directorate (ACTHD) on Friday 29 May 2020.

This application requested access to:

"For the previous six weeks,

- a.) all correspondence, emails, briefs, and written communication from Dr Kerryn Coleman Chief Health Officer, ACT Health (or an Executive Assistant or Officer) to the Chief Minister and/or the Minister for Health relating to restrictions on gambling during Covid-19.
- b.) all Covid-19 related re-opening plans/submissions forwarded or presented to ACT Health made by Casino Canberra, ClubsACT, Canberra Community Clubs, the Australian Hotels Association and the TAB and any considerations/advice from ACT Health provided to those organisations or a relevant portfolio Minister e.g. the Attorney-General, Chief Minister or Minster for Health.
- c.) any advice provided to ACT Health from the Australian Health Protection Principle Committee in relation to gambling. "

As confirmed, the 'previous six weeks' period was considered from 17 April 2020.

I am an Information Officer appointed by the Director-General of ACT Health Directorate (ACTHD) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. ACTHD was required to provide a decision on your access application by **Tuesday 21 July 2020**.

I have identified 12 documents holding the information within the scope of your access application. This is outlined in the schedule of documents included at Attachment A to this decision letter.

Furthermore, I would encourage you to refer to the ACT Health Directorate's website for the most current and up to date information regarding Covid-19.

Decisions

I have decided to:

grant part access to 12 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as <u>Attachment B</u> to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request; and
- The Human Rights Act 2004.

Partial Access

I have decided to grant partial access to all 12 documents.

<u>Public Interest Factors Favouring Disclosure</u>

The following factors were considered relevant in favour of the disclosure of the documents:

- Schedule 2.1(a)(i) promote open discussion of public affairs and enhance the government's accountability; and
- Schedule 2.1(a)(viii) reveal the reason for a government decision and any background or contextual information that informed the decision.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2.2(a)(ii) prejudice the protection of an individual's right to privacy, or any other right under the *Human Rights Act 2004*;
- Schedule 2, 2.2(a)(x) prejudice intergovernmental relations;
- Schedule 2, 2.2(a)(xi) prejudice trade secrets, business affairs or research of an agency or person; and
- Schedule 2, 2.2(a)(xiii) prejudice the competitive commercial activities of an agency.

The information that has been redacted in documents at reference 2-12 are related to a staff contact details of non-government third parties. On balance, I determined the information identified is contrary to the public interest and I have decided not to disclose this information.

Document at reference 7 includes information related to business affairs and competitive commercial activity of a non-government third party and I determined the information identified is contrary to the public interest and I have decided not to disclose this information.

Documents at reference 1, 3 -5 and 8-12 include information that was considered as part of a deliberative process of the Australian Health Protection Principal Committee and the release of this information would prejudice the intergovernmental relationship between the ACT Government and the Department of Health.

Additionally, documents at references 1-4 and 8-12 include information that is out of the scope of your application.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, ACTHD maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

Via email: <u>ACTFOI@ombudsman.gov.au</u> Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal Level 4, 1 Moore St GPO Box 370 Canberra City ACT 2601 Telephone: (02) 6207 1740 http://www.acat.act.gov.au/

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely

Meg Brighton

Deputy Director-General

megbe

Health Systems, Policy and Research

21 July 2020



FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: http://www.health.act.gov.au/public-information/consumers/freedom-information

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER
	"For the previous six weeks, a.) all correspondence, emails, briefs, and written communication from Dr Kerryn Coleman Chief Health Officer, ACT Health (or an Executive Assistant or Officer) to the Chief Minister and/or the Minister for Health relating to restrictions on gambling during Covid-19.	FOI20/18
	b.) all Covid-19 related re-opening plans/submissions forwarded or presented to ACT Health made by Casino Canberra, ClubsACT, Canberra Community Clubs, the Australian Hotels Association and the TAB and any considerations/advice from ACT Health provided to those organisations or a relevant portfolio Minister e.g. the Attorney-General, Chief Minister or Minster for Health.	
	c.) any advice provided to ACT Health from the Australian Health Protection Principle Committee in relation to gambling. "	

Ref	Page	Description	Date	Status Decision	Factor	Open Access
Number	Number					release status
a) all correspondence, emails, briefs, and written communication from Dr Kerryn Coleman Chief Health Officer, ACT Health (or an Executive						
Assistant or Officer) to the Chief Minister and/or the Minister for Health relating to restrictions on gambling during Covid-19.						

1.	1-15	Email: Fwd: Directions Summary with attachment	27/04/20	Partial release	Out of scope Schedule 2, 2.2(a)(x) prejudice intergovernmental relations;	Yes
2.	16-27	Email: FW: Urgent (critical date 1 May): CM and health Minister decision brief – Social distancing measures impact and options for adjustment with attachments	30/04/20	Partial release	Schedule 2, 2.2(a)(ii) prejudice the protection of an individual's right to privacy or any other right under the <i>Human Rights Act 2004;</i> Out of scope	Yes
3.	28-52	Email: Fwd: FOR INFORMATION: National Cabinet 5 May – Measures to be adjusted with attachments	04/05/20	Partial release	Schedule 2, 2.2(a)(x) Schedule 2, 2.2(a)(ii) Out of scope	Yes
4.	53-89	Email: FW: Agenda Item 4 – National Cabinet - 8 May – AHPPC recommendations for adjustment for public health related measures v2 (with economic impact) v2 with attachments	07/05/20	Partial release	Schedule 2, 2.2(a)(ii) Schedule 2, 2.2(a)(x)	Yes
5.	90-94	Email: FOR NOTING: Steps 1, 2 & 3 TOWARDS COVID SAFE AUSTRALIA with attachments	11/05/20	Partial release	Schedule 2, 2.2(a)(ii) Schedule 2, 2.2(a)(x)	Yes
b		-19 related re-opening plans/submissions forwar nunity Clubs, the Australian Hotels Association and organisations or a relevant portfolio Ministe	d the TAB an	d any consideration	s/advice from ACT Health provided	
6.	95-103	Email: SCHEME FOR EASING RESTRICTIONS ON CLUBS with attachment: DRAFT-CONFIDENTIAL SCHEME FOR EASING RESTRICTION ON CLUBS-CLUB INDUSTRY OBLIGATIONS	15/05/20	Partial release	Schedule 2, 2.2(a)(ii)	Yes
7.	104-136	Email: FW: Tabcorp reopening protocols with attachments: NSW Government- Exemption under the Public Health (COVID-19 Restrictions on Gathering and Movement) Order (No 2) 2020	28/05/20	Partial release	Schedule 2, 2.2(a)(ii) Schedule 2, 2.2(a)(xi) prejudice trade secrets, business affairs	Yes

		Tabcorp The safe reopening of TAB Agencies v2			or research of an agency or person; Schedule 2, 2.2(a)(xiii) prejudice the competitive commercial activities of an agency;	
	c)	any advice provided to ACT Health from the Aust	ralian Healt	h Protection Princi		g.
8.	137-162	Email: FOR REVIEW: 20.05.02 AHPPC Outcomes AND Recommendations for measures to be adjusted with attachment	03/05/20	Partial release	Schedule 2, 2.2(a)(ii) Out of scope Schedule 2, 2.2(a)(x)	Yes
9.	163-187	Email: ACTION: AHPPC meeting papers for Monday 4 May with attachments	04/05/20	Partial release	Schedule 2, 2.2(a)(ii) Out of scope Schedule 2, 2.2(a)(x)	Yes
10.	188-211	Email: FOR INFORMATION: National Cabinet 5 May – Measures to be adjusted with attachments	04/05/20	Partial release	Schedule 2, 2.2(a)(ii) Out of scope Schedule 2, 2.2(a)(x)	Yes
11.	212-241	Email: RE: ACTION: AHPPC meeting papers for 6 May 2020 – full meeting papers with attachments	06/05/20	Partial release	Schedule 2, 2.2(a)(ii) Out of scope Schedule 2, 2.2(a)(x)	Yes
12.	242-268	Email: Urgent – Recommendations for Measures document for National Cabinet – Due tonight 1900hrs with attachment	06/05/20	Partial release	Schedule 2, 2.2(a)(ii) Out of scope Schedule 2, 2.2(a)(x)	Yes
		Total No	ımber of Do	cuments		
			12.			

Pond, Aleks (Health)

From:

Coleman, Kerryn (Health)

Sent:

Monday, 27 April 2020 6:40 PM

To:

Stephen-Smith, Rachel

Subject:

Fwd: Directions Summary Directions Summary.docx

Attachments:

SOCIAL DISTANCING MEASURES (Public Health (Non Essential Gatherings) Emergency Direction 2020)	Relax restrictions (Y/N) First Tranche – post 11 May Second Tranche – June Third – July	PROPOSED CHANGES TO NATIONAL, STATE AND TERRITORY RESTRICTIONS	COMMENTS
Gatherings in other areas – a person who owns, controls or operates premises in the Australian Capital Territory must take reasonable steps to not allow a	As per residential premises.		Needs to link to indoor/outdoor gatherings also.
gathering to occur on premises must not organise a gathering on premises in the Australian Capital Territory; and must not attend a gathering on premises in the Australian Capital Territory	Time frame: First tranche		

RESTRICTIONS ON NON ESSENTIAL BUSINESS (Public Health (Closure of Non-Essential Business or Undertaking) Emergency Direction 2020 (No. 5))	Relax restrictions (Y/N) First Tranche – post 11 May Second Tranche – June Third – July	PROPOSED CHANGES TO NATIONAL, STATE AND TERRITORY RESTRICTIONS	COMMENTS
Entertainment			
Gambling or gaming venues	No change to existing restrictions		
	Timeframe for potential change – consider in July		
Casinos	No change to existing restrictions		
	Timeframe for potential change – consider in July		

Hospitality / Restaurant / Licensed Facilities		
not including any part of the business that sells liquor for consumption OFF the premises	No change to existing restrictions Timeframe for potential change – Post July	
a hotel, whether licensed or unlicensed Accommodation, takeaway meals or meal delivery is permissible Any part of the hotel constituted by a bottleshop can remain open	No change to existing restrictions Timeframe for potential change – Post July	

Pond, Aleks (Health)

From:

Rad, Chadia (Health)

Sent:

Thursday, 30 April 2020 5:01 PM

To: Cc: Health Ministerial Liaison Officer

Subject:

Potter, Morgan (Health); GovernmentBusinessHealth FW: Urgent (critical date 1 May): CM and Health Minister decision brief - Social

distancing measures impact and options for adjustment

Attachments:

Brief for the CM - impact and options for restrictions.pdf; Attachment A -

Community compliance with social distancing restrictions.DOCX; Attachment B -

Economic impact.DOCX

Importance:

High

Follow Up Flag:

Follow up Flagged

Flag Status:

........................

Categories:

Ange

UNCLASSIFIED

Can you please save this record in trim

Many thanks

Chadia

Chadia Rad | A/g Senior Director, Ministerial and Government Services

Phone: 5124 6216 | Mobile:

Email: Chadia.Rad@act.gov.au

Communications and Government Relations, Office of the Director-General | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606

health.act.gov.au



From: Bartram, Chris (Health) < Chris.Bartram@act.gov.au> On Behalf Of ACT Health DLO

Sent: Thursday, 30 April 2020 4:36 PM

To: Health Ministerial Liaison Officer <HealthMinisterialLiaisonOfficer@act.gov.au>; GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Cc: Rad, Chadia (Health) < Chadia.Rad@act.gov.au>; Kelly, Angeline (Health) < Angeline.Kelly@act.gov.au>; Potter, Morgan (Health) < Morgan.Potter@act.gov.au>

Subject: FW: Urgent (critical date 1 May): CM and Health Minister decision brief - Social distancing measures impact and options for adjustment

Importance: High

UNCLASSIFIED

FYI - just for awareness.

From: Momcilovic, David <David.Momcilovic@act.gov.au> On Behalf Of CMCD DLO

Sent: Thursday, 30 April 2020 4:11 PM

To: ACT Health DLO < ACTHealthDLO@act.gov.au>

Cc: CHS DLO < CHSDLO@act.gov.au>

Subject: Urgent (critical date 1 May): CM and Health Minister decision brief - Social distancing measures impact and

options for adjustment

Importance: High

UNCLASSIFIED

Hi Chris

The brief on easing social distancing measures is attachedf. The brief was developed by CMTEDD PCD in consultation with the CHO and the Coordinator-General. Could you please pass a copy through to the Minister for Health via Chief of Staff/relevant adviser.

Regards

David

David Momcilovic | Directorate Liaison Officer
Office of the Chief Minister, Andrew Barr MLA
Chief Minister, Treasury and Economic Development Directorate & Major Projects Canberra
Mobile: E-mail: CMDDLO@act.gov.au
ACT Legislative Assembly, 196 London Circuit Canberra City ACT 2601 | www.act.gov.au



I'm currently working flexibly from home. I'm sending this email now because it's a good time for me, but I don't expect that you will read, respond to or action it outside of your regular hours.

I respectfully acknowledge the Ngunnawal people as the traditional custodians of the land on which my home is located.

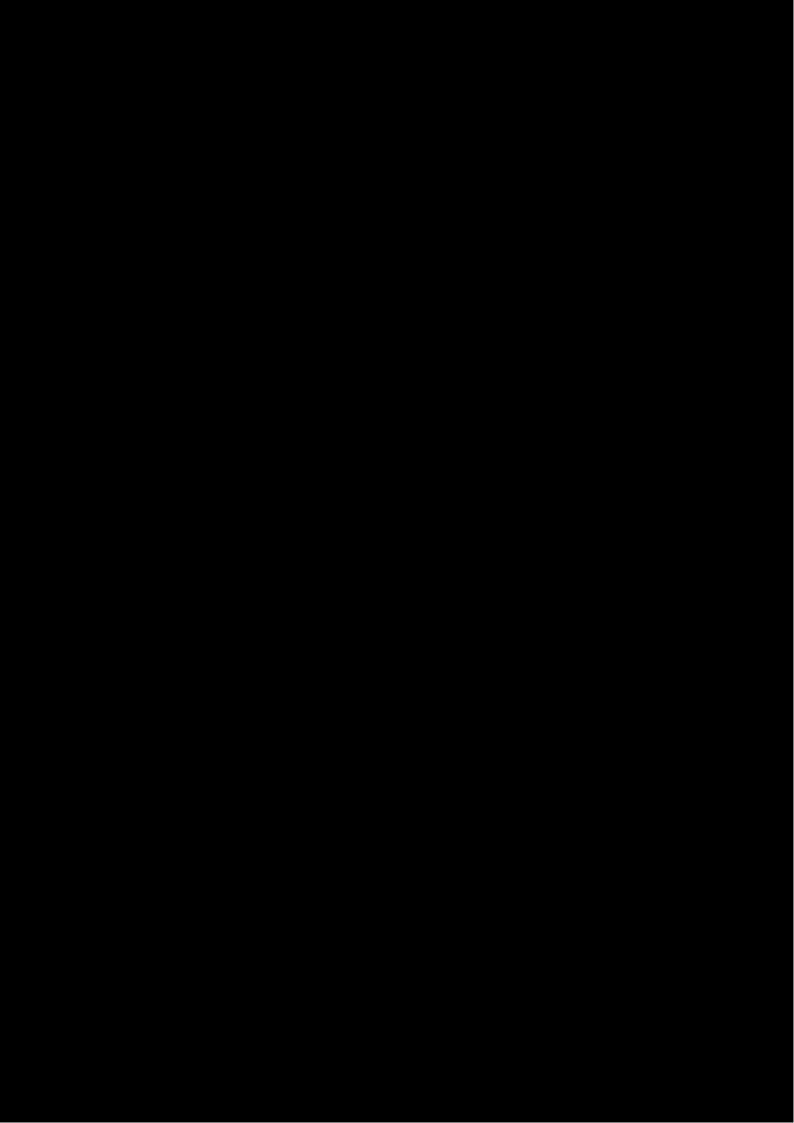
This email and attachments are confidential and may be privileged. If you received this email in error, please inform the sender immediately, delete it and do not use, copy or disclose it.

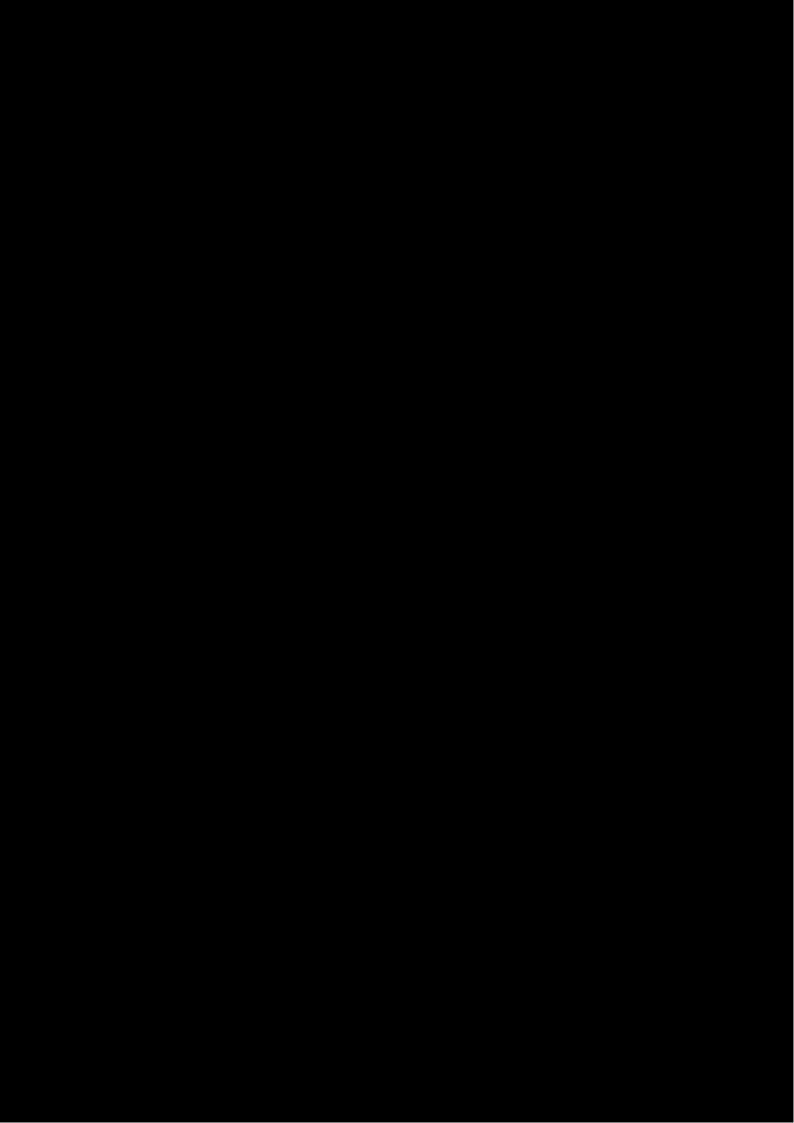
MINISTERIAL BRIEF

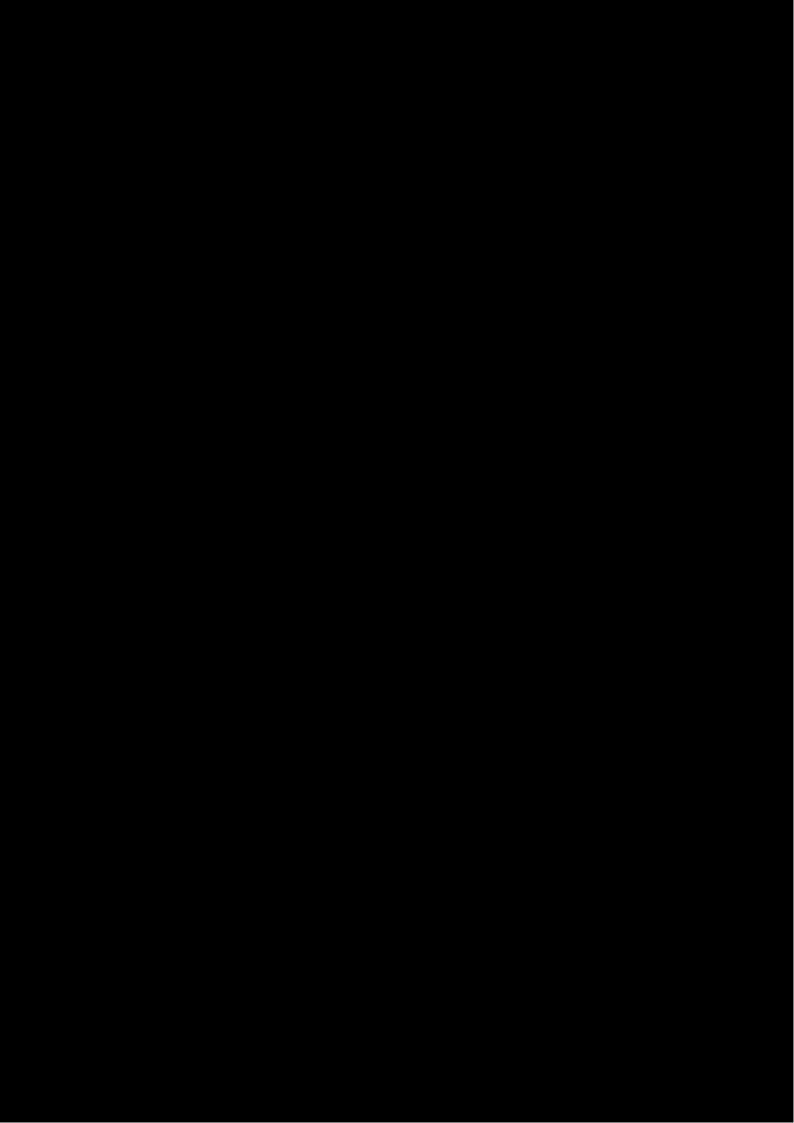


	UNCLASSIFIED	
То:	Chief Minister	Tracking No.: CMTEDD2020/1890
	Minister for Health	
Date:	30 April 2020	
From:	Chief Health Officer	
	Coordinator-General for the whole of government COVID-19	ent (non-health) response to
Subject:	Social distancing control measures, impact and	options for adjustment
Critical Date:	30/04/2020	
Critical Reason:	To provide you advice in advance of National C	abinet 1 May 2020
Recommendations		
That you:		
1. note the im	pact of social distancing control measures; and	
		Noted / Please Discuss
	tions to adjust current social distancing control nd social impact.	measures to relieve the
		Please Discuss
	Andrew Barr MLA	//
Rachel	Stephen-Smith MLA	/

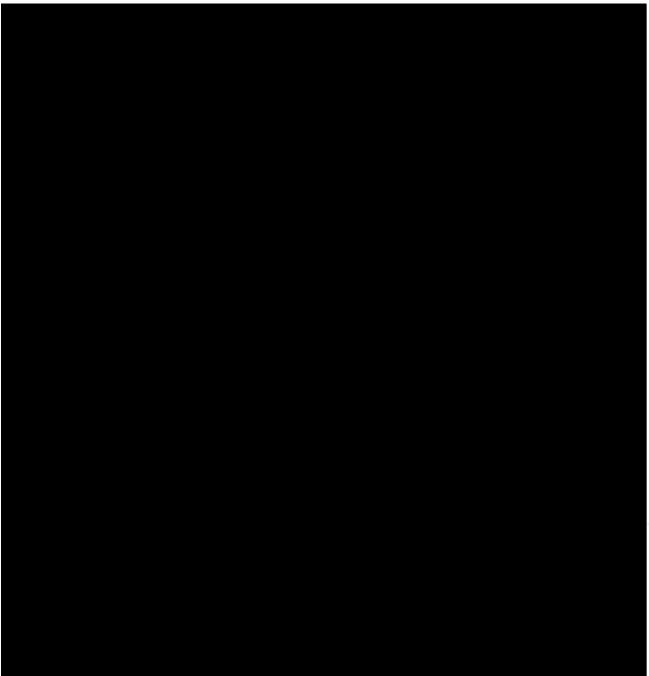
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Benefits/Sensitivities

21. While impacted businesses have expressed a desire to re-open, business representative groups have indicated that there will be a substantial cost to restart their businesses (such as restocking, rehiring staff, etc) which would be at risk if control measures were reimposed in the future. As such, businesses may choose to remain closed despite a change in restrictions.



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Signatory Name:

Kerryn Coleman

Phone: 5124 9442

Rebecca Cross

Phone: 6205 5335

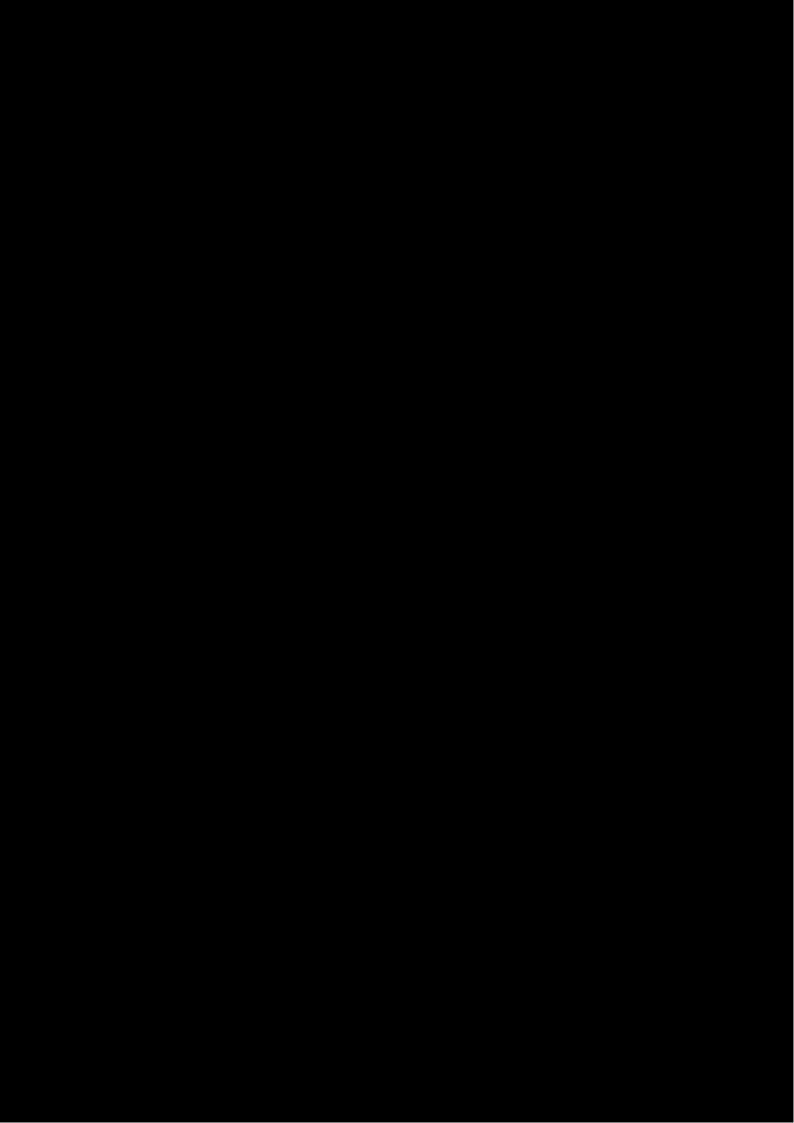
Action Officer:

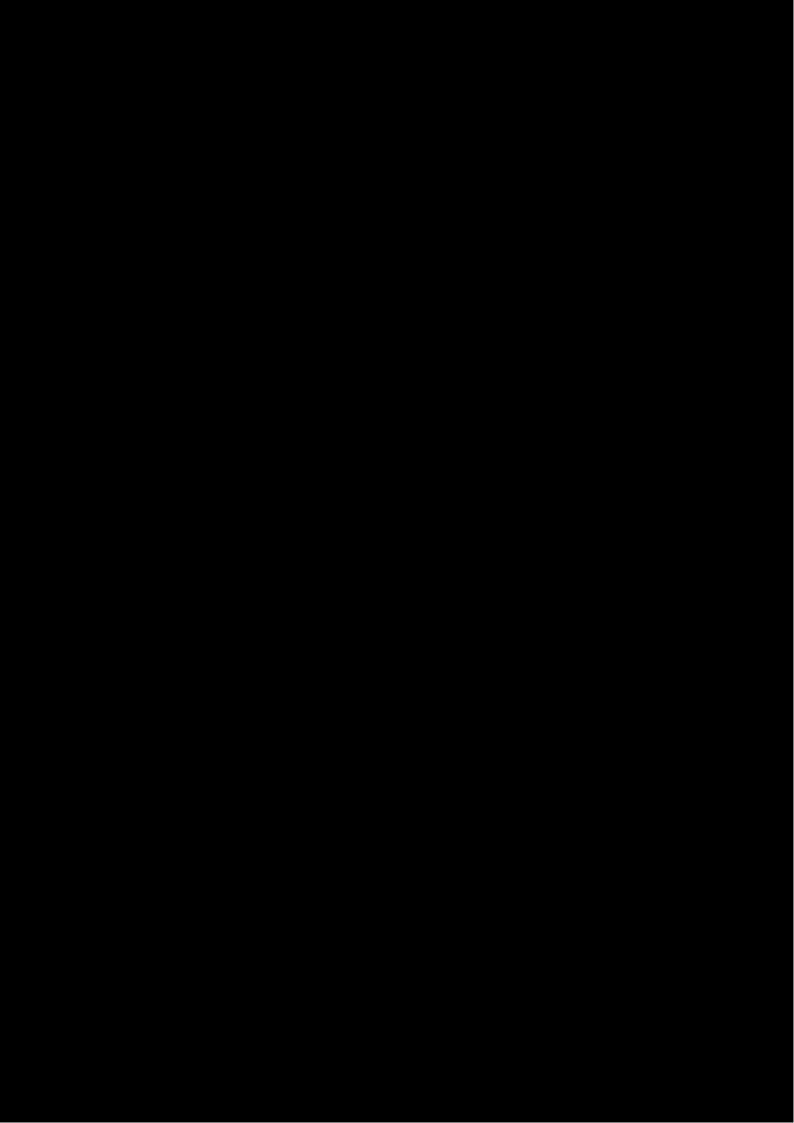
Sam Engele

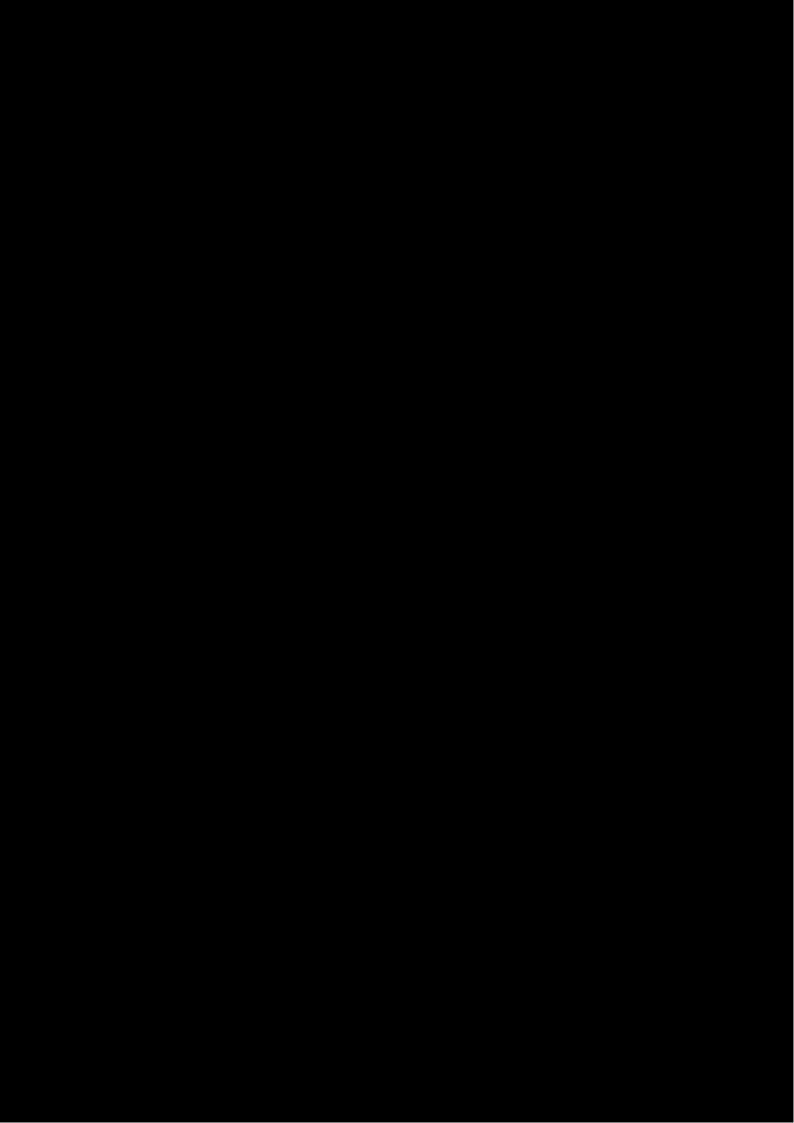
Phone: 620 50230

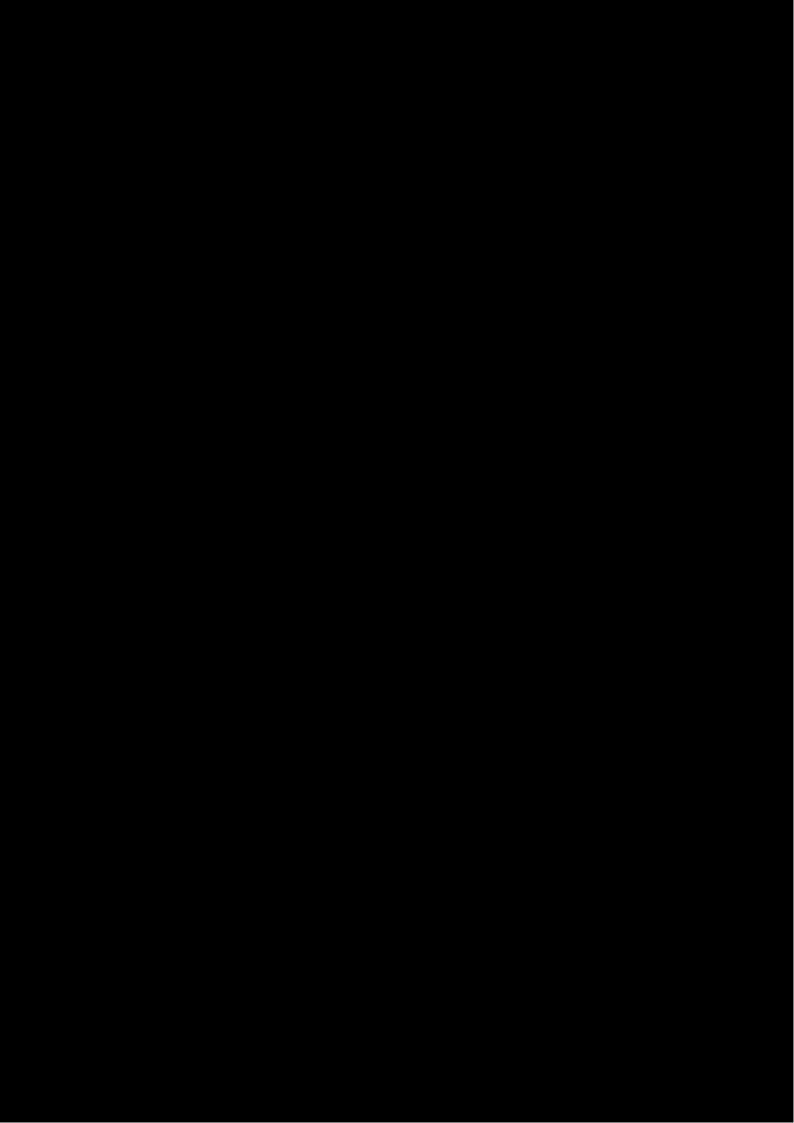
Attachments

Title	
_	Title









Pond, Aleks (Health)

From: Coleman, Kerryn (Health)
Sent: Monday, 4 May 2020 8:29 PM

To: Stephen-Smith, Rachel; Bergin, Catherine

Cc: Dal Molin, Vanessa (Health); Jonasson, Kylie (Health)

Subject: Fwd: FOR INFORMATION: National Cabinet 5 May - Measures to be adjusted

[SEC=OFFICIAL]

Attachments: Item 3b - National Cabinet - 5 May - Preamble - Recommendations for measures to

be adjusted - FINAL v3.docx; Item 3b - National Cabinet - 5 May - Recommendations for measures to be adjusted - FINAL v2.docx

Follow Up Flag: Follow up Flag Status: Follow up

From: AHPPC Secretariat

Sent: Monday, May 4, 2020 5:45 pm

Subject: FOR INFORMATION: National Cabinet 5 May - Measures to be adjusted [SEC=OFFICIAL] CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Members,

For your information, these documents have been submitted to National Cabinet for tomorrow's meeting.



Australian Health Protection Principal Committee (AHPPC)

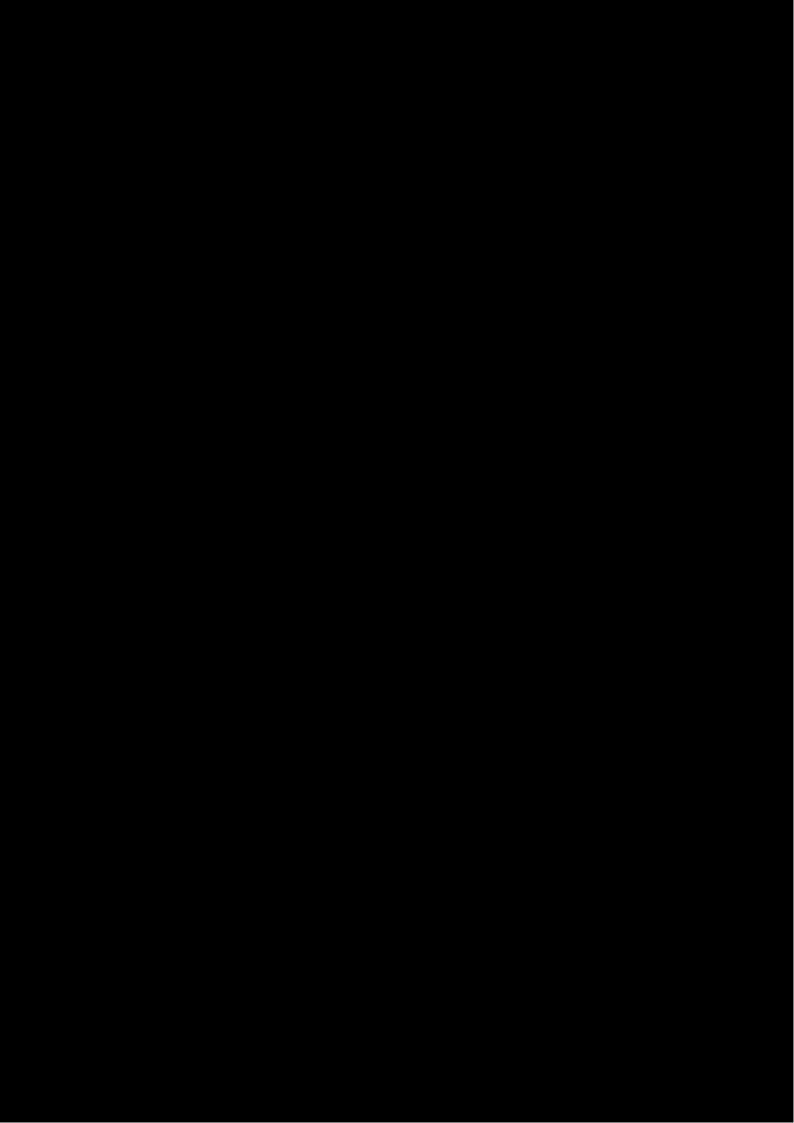
of the Australian Health Ministers' Advisory Council (AHMAC)

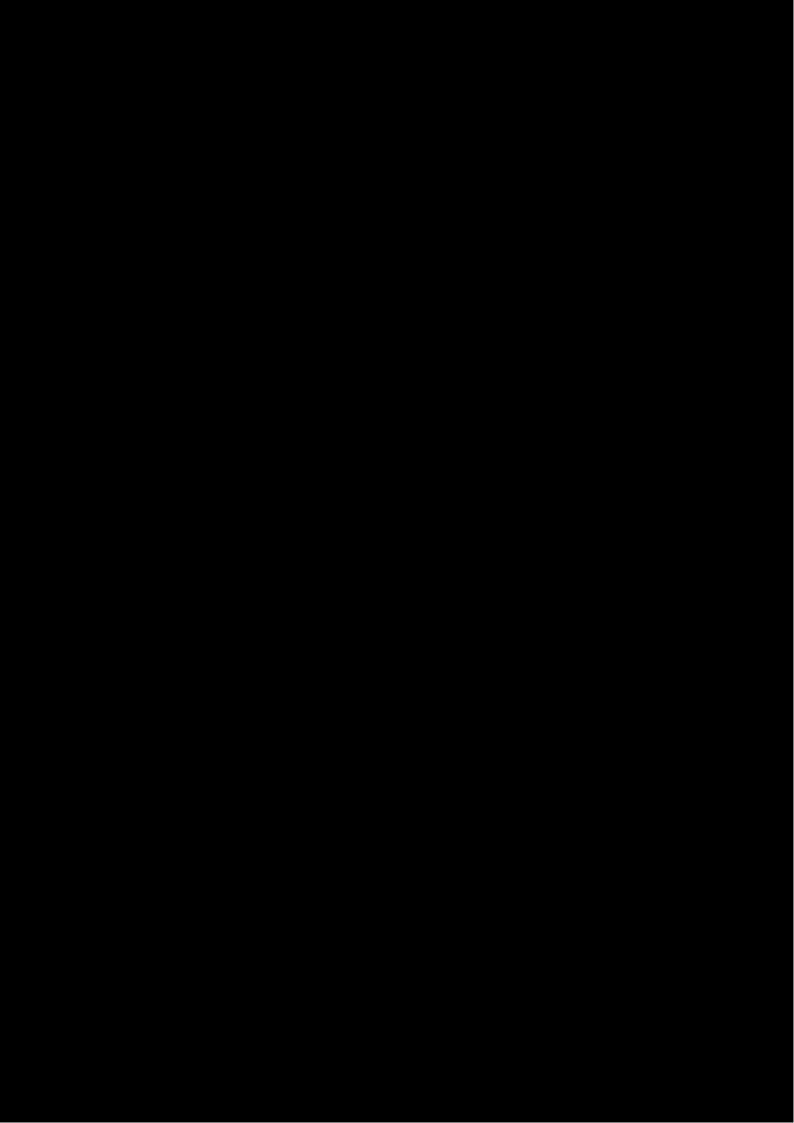
Office of Health Protection I Australian Government Department of Health

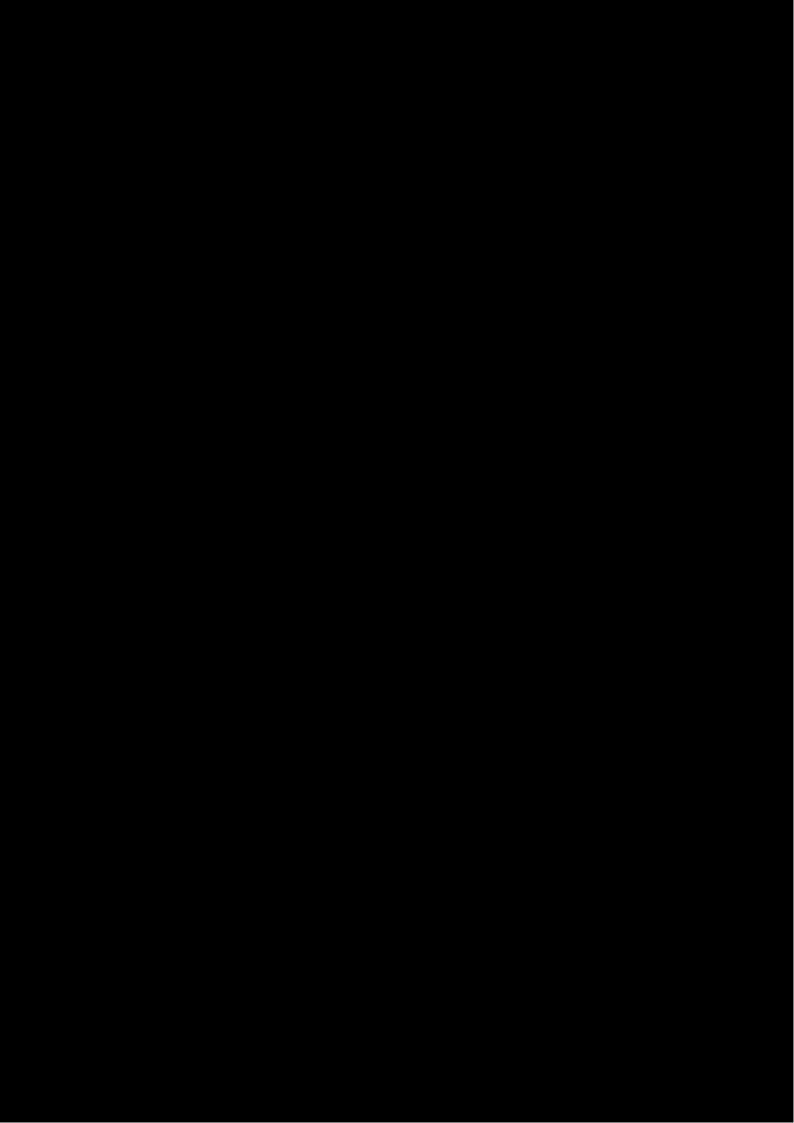
A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

I acknowledge the traditional custodians of the lands and waters where we live and work, and pay my respects to elders past and present.

"Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."







Pond, Aleks (Health)

From:

Coleman, Kerryn (Health)

Sent:

Thursday, 7 May 2020 5:19 PM

To:

Stephen-Smith, Rachel; Bergin, Catherine

Cc:

Dal Molin, Vanessa (Health)

Subject:

FW: Agenda Item 4 - National Cabinet - 8 May - AHPPC recommendations for adjustment of public-health related measure v2 (with economic impact) v2

Attachments:

National Cabinet - 8 May - AHPPC recommendations for adjustment of public-

health related measure changes highlighted.docx; 200506 Summary of Tranche 1

relaxation of restrictions.docx

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FYI

Kerryn

Public Health, Protection and Regulation | ACT Health Directorate

PH 5124 9442 | MOB

25 Mulley Street, HOLDER ACT 2611 | GPO Box 825, Canberra City ACT 2601

E Kerryn.coleman@act.gov.au W https://health.act.gov.au/

From: Coleman, Kerryn (Health) Sent: Thursday, 7 May 2020 5:05 PM

To: Croke, Leesa <Leesa.Croke@act.gov.au>; Dal Molin, Vanessa (Health) <Vanessa.DalMolin@act.gov.au>; Cross, Rebecca <Rebecca.Cross@act.gov.au>; Jonasson, Kylie (Health) <Kylie.Jonasson@act.gov.au>; Doran, Karen

<Karen.Doran@act.gov.au>

Cc: Engele, Sam <Sam.Engele@act.gov.au>

Subject: RE: Agenda Item 4 - National Cabinet - 8 May - AHPPC recommendations for adjustment of public-health related measure v2 (with economic impact) v2

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Hi all

Please find documents with yellow highlighted areas which are newly added or changed since last national cabinet.

K

Kerryn

Public Health, Protection and Regulation | ACT Health Directorate

PH 5124 9442 | MOB

25 Mulley Street, HOLDER ACT 2611 GPO Box 825, Canberra City ACT 2601

E Kerryn.coleman@act.gov.au W https://health.act.gov.au/

From: Croke, Leesa < Leesa. Croke@act.gov.au >

Sent: Thursday, 7 May 2020 4:47 PM

To: Dal Molin, Vanessa (Health) < Vanessa. Dal Molin@act.gov.au >; Cross, Rebecca < Rebecca. Cross@act.gov.au >; Jonasson, Kylie (Health) < Kylie.Jonasson@act.gov.au >; Coleman, Kerryn (Health) < Kerryn.Coleman@act.gov.au >; Doran, Karen < Karen. Doran@act.gov.au>

Subject: FW: Agenda Item 4 - National Cabinet - 8 May - AHPPC recommendations for adjustment of public-health related measure v2 (with economic impact) v2

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Here is the AHPPC plus Stephen

From: Miners, Stephen < Stephen.Miners@act.gov.au>

Sent: Thursday, 7 May 2020 4:37 PM

To: Croke, Leesa < Leesa. Croke@act.gov.au >; Engele, Sam < Sam. Engele@act.gov.au >

Subject: Agenda Item 4 - National Cabinet - 8 May - AHPPC recommendations for adjustment of public-health

related measure v2 (with economic impact) v2

Here is the updated version with economic comments.

Kareena is yet to come back with comments (I only sent it to her just before that last video conference) but otherwise it is good to go.

Stephen

Pond, Aleks (Health)

From: Sent:

To:

AHPPC Secretariat

Monday, 11 May 2020 12:38 PM



Subject: Attachments: FOR NOTING: Steps 1, 2 & 3 TOWARDS COVID SAFE AUSTRALIA [SEC=OFFICIAL] 000075_STEP3_TOWARDS_COVID_SAFE_AUSTRALIA_V8.pdf; 000075_STEP1

_TOWARDS_COVID_SAFE_AUSTRALIA_V9.pdf; 000075_STEP2 _TOWARDS_COVID_SAFE_AUSTRALIA_V9.pdf; 000075_3 _STEP_FRAMEWORK_FOR_COVID_SAFE_AUSTRALIA_V7.pdf

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon members.

Please find attached the 3 steps towards a COVIDSafe Australia for your information only. Brendan will provide some background information for these items at today's AHPPC meeting.

These were developed to be published following National Cabinet, but National Cabinet decided to only publish the 'plan on a page' version (3 step framework - attached) as it was agreed that further detail would be provided by jurisdictions.

Kind regards



Australian Health Protection Principal Committee (AHPPC)

of the Australian Health Ministers' Advisory Council (AHMAC)

Office of Health Protection I Australian Government Department of Health

A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

I acknowledge the traditional custodians of the lands and waters where we live and work, and pay my respects to elders past and present.

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From:

To: Coleman, Kerryn (Health)

Cc: President

SCHEME FOR EASING RESTRICTIONS ON CLUBS Subject:

Date: Friday, 15 May 2020 8:39:14 PM

Attachments: image001.png

image002.pnc

Confidential Draft - Club Reopening Guidelines.docx

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good Evening Dr Coleman

My name is Gwyn Rees, I am the Chief Executive of ClubsACT.

Attached to this email, is a draft document which proposes arrangements under which ACT clubs might operate safely and efficiently within the framework of the Government's evolving COVID-19 restrictions.

The objective would be to enable Clubs to return to profitable business before many are forced into liquidation, to return Club staff to paid employment, and to provide the ACT community with at least some of the recreational benefits they have long enjoyed in the ACT. The last objective cannot be stated too strongly, as concerns are raised for the emotional well-being of residents from the impact of social isolation.

I am proposing that the ACT Clubs industry should reopen with increased patron capacity, above that proposed under the current stage one guidelines. I would be delighted to hear from you about any framework you believe may assist larger hospitality venues to reopen, in addition to receiving any feedback related to the attached plan.

Finally, I would like to invite you to do a walk through of one or two clubs in the ACT to discuss with you the elements contained in the attached document, demonstrate how physcial distancing can be enforced in our venues and to answer any questions you may have.

I look forward to hearing from you in the coming week.

Kind regards

GWYN REES Chief Executive

16 National Circuit BARTON ACT 2604 PO Box 4579 KINGSTON ACT 2604 AUSTRALIA

W: clubsact.com.au

A Proud Member of Clubs Australia

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering. http://www.mailguard.com.au/mg

DRAFT - CONFIDENTIAL

SCHEME FOR EASING RESTRICTIONS ON CLUBS - CLUB INDUSTRY OBLIGATIONS

The purpose of this document is to propose arrangements under which ACT Clubs might operate safely and efficiently within the framework of the Government's evolving COVID-19 restrictions. The objective would be to enable Clubs to return to profitable business before many are forced into liquidation, to return Club staff to paid employment, and to provide the ACT community with at least some of the recreational benefits they have long enjoyed in the ACT. The last objective cannot be stated too strongly, as concerns are raised for the emotional well-being of residents from the impact of social isolation.

It is proposed that the ACT Clubs industry should reopen with increased patron capacity, above that proposed under the stage one guidelines. The current conditions set a maximum of ten patrons whether indoors or outdoors. That constraint will not allow Clubs to operate profitably, leaving them with the choice of remaining closed or opening and making a financial loss.

ClubsACT proposes that clubs in the ACT should reopen now under strict physical distancing provision to a maximum of 100 patrons reviewable every two weeks, with the parameters set out more broadly in the attached Clubs Industry Obligations & Principles.

ClubsACT further submits that any business that can demonstrate an appropriate level of control and are equipped to undertake substantial measures to mitigate the transmission of COVID-19 should be provided the opportunity to do so.

This document has 7 key principles and obligations:

- 1. Collecting and reporting information for the ACT Government.
- Arrangements for entry to clubs.
- 3. Patron management and altered physical environment.
- 4. Hygiene.
- Messaging.
- 6. Employment and Human Resource Management.
- 7. Enforcement.

In proposing these arrangements, ClubsACT is mindful that in the ACT, there remain a substantial numbers of workers mixing in offices, tradespeople working in residents' homes, thousands of people visiting supermarkets and retailers, including big box retailers, all of whom still remain open, hundreds of police and other professionals operating services. Clubs ACT is also mindful that the ACT rates of infection are low and at the time of writing there have been no active cases for ten days. On that basis, we believe that we can sensibly

allow clubs to reopen on a more viable financial basis and in doing so put many more Canberrans back into work.

We would welcome the opportunity to discuss this document with public health officials, the ACT Public Service, Unions, our elected representatives and other stakeholders.



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Club Industry Obligations & Principles

1.0 Collecting and reporting information for the ACT Government

- 1.1 A club must notify ACT Health as soon as it becomes aware, and no later than the next business day, of:
 - a patron, employee or other person who visited the club premises contracting COVID-19¹;
 - a patron, employee or other person being tested for COVID-19; or
 - a patron, employee or other person who was in close contact with a person that contracted COVID-19, as well self-isolating or being tested.
- 1.2 If required by the ACT Government, a club must record the following information, relating to every patron who enters the club, directly into a digital database (the patron register):
 - the first name, surname, residential address and age that appears on the patron's evidence of age document; and
 - the times that the patron entered the club premises.²
- 1.3 If required by the ACT Government or its designate, a club must furnish:
 - information on whether a person visited a club and, if so, the day, or days, and times, the person visited the club;
 - any information in the patron register; and
 - if the club keeps the telephone number or email address of a person the telephone number or email address of the person.³

2.0 Entry to the Club -

Screening and managing persons who may have COVID-19 symptoms

- 2.1 A club will encourage all members, who wish to access the club to subscribe to the Federal Government's COVIDSafe app.
- 2.2 If a club reasonably believes a person (including an employee) on the club premises has a COVID-19 symptom (defined below), the club must:

¹ If a club becomes aware of a COVID-19 case in the club, this may trigger a response to close or conduct a thorough cleaning of the club on the advice of ACT Health and based on factors such as CCTV evidence.

² The purpose of this requirement is to enable the ACT or Australian Government to determine the times that a confirmed case of COVID-19 spent time on the club premises, and undertake contact tracing on persons who were on the club premises during or after those times. Clubs may share the personal information of patrons with officeholders in the ACT Government or ACT Police pursuant to clause 6.1(b) of Schedule 1 to the Privacy Act 1988 (Cth). CCTV will be used to determine exit times where necessary.

³ However, it is not mandatory under this Scheme for a club to obtain a patron's telephone number or email.

- cause the person to be removed from the club premises;
- notify the person that they should be tested for COVID-19 at the nearest testing location.

The COVID-19 symptoms are:

- cough;
- fever;
- fatigue;
- sore throat;
- shortness of breath.
- 2.3 A club may conduct the following screening measures on any person that attempts to enter the club premises (including staff):
 - seek the person's response to the health screening questions (optional and defined below); and
 - use an infrared thermometer (optional)⁴ to record the person's temperature in a manner prescribed by the Health Secretary.⁵

The **health screening questions** are:

- Do you feel well?
- Do you have a COVID-19 symptom (defined above)?
- Do you have any other illness?
- Any other question prescribed by ACT Health for these purposes.
- 2.4 If a person responds to the health screening questions by indicating that they feel unwell, have a COVID-19 symptom, or have an illness, or if the thermometer records the person's temperature as 37.5 degrees Celsius or higher, the club must:
 - · refuse to admit the person; and
 - notify the person that they should be tested for COVID-19 at the nearest testing location.

3.0 Patron management and altered physical environment

3.1 A club must ensure that the number of persons in an indoor space on the club premises does not, at any one time, exceed the lesser of one person per four square metres, or 100 persons (with these limits being reviewed every fortnight).

⁴ A club must ensure that no employee or staff member spends more than 2 hours in any one day recording the temperature of persons attempting to enter the club premises.

⁵ Due to heightened demand, obtaining and using an infrared thermometer may not be possible. Therefore, as noted below under Enforcement, a club is not required to use an infrared thermometer unless it can reasonably obtain a thermometer.

- 3.2 A club must ensure that the number of persons in an outdoor space on the club premises does not, at any one time, exceed the lesser of one person per four square metres, or 100 persons (with these limits being reviewed every fortnight).
- 3.3 Regarding seating which is at a table, including a dining or bar table A club must ensure:
 - no two seats are positioned less than 1.5 metres apart and the persons seated at the table should maintain that distance unless they are members of the same household or a family (e.g. a parent and an infant).
- 3.4 Regarding seating which is not at a table, including multi-person seating (such as a couch) and single-person seating (such as a gaming machine chair) A club must ensure:
 - no two single-person seats are positioned less than 1.5 metres apart; and
 - no two persons sit less than 1.5 metres apart on a piece of multi-person seating.
- 3.5 A club must otherwise take reasonable steps to ensure that patrons do not stand or sit within 1.5 metres of each other while they are on the club premises, or while they are outside the club premises and attempting to enter the premises.

Note: A reasonable step may include:

- if a group of patrons is standing and talking in close proximity a staff member of the club instructing the patrons to separate or stand further apart; and
- placing markers on the floor in areas where patrons are likely to queue, such as at the bar, ATM or sign-in.
- 3.6 A club must ensure that the number of persons inside a vehicle operated by the club or on the club premises including a golf cart, but not including a single-seat vehicle such as a mobility scooter does not, at any one time, exceed the lesser of 5 persons or half the total capacity of the vehicle.
- 3.7 A club must remove, and ban from re-entry, for such period until this Scheme expires, a person who acts or behaves recklessly, irresponsibly or disobediently, such as:
 - deliberately or repeatedly failing to observe physical distancing or personal hygiene standards; or ignoring requests or directions by the club's staff to engage in,
 - or refrain from engaging in, acts or behaviours which are associated with poor health standards.⁶
- 3.8 If a club reasonably believes a person on the club premises has symptoms associated with COVID-19, the club must:

⁶ The ACT Government may need to empower clubs to remove or ban members without risk of breaching their constitutions.

- cause the person to be removed from the club premises;
- notify the person that they should be tested for COVID-19 at the nearest testing location; and
- keep a record of any such removed patrons and furnish that record to ACT Health.

4.0 Hygiene

- 4.1 For a surface which is likely to be touched by more than one person (defined below), a club must:
 - make available alcohol-based sanitiser near the surface; and
 - appropriately clean the surface at least once in any one-hour period of trading, as well as before trading commences and after trading ceases.
- 4.2 For a surface which is designed to be used by more than one person (defined below), a club must:
 - appropriately clean the surface at least once in any one-hour period of trading (except if the surface is on a gaming machine which is being used by a patron); and
 - make available alcohol-based sanitiser, disinfectant wipes and a bin in close proximity to the surface; and
 - take reasonable steps to ensure that a gaming machine is cleaned after one person stops using the machine and before another person starts using the machine.⁷
- 4.3 A club must ensure that straws, cutlery, crockery, condiments, sauces, cups, water jugs and any other food or beverage products, containers or instruments, are not left in a place accessible by club patrons.
- 4.4 A club will only offer a la carte (menu ordering) options and must not operate a buffet style service.
- 4.5 A club must take reasonable steps to ensure that all shared bowling balls are appropriately cleaned between games of lawn bowls.⁸
- 4.6 A club must take reasonable steps to ensure that patrons do not share any sporting equipment, which would include more than one person handling the same piece of equipment.⁹

⁷ For instance, a club may take the requisite reasonable steps by displaying a sign at each gaming machine, with an instruction for persons to wipe down the surfaces on the machine after using it, while also instructing club staff to monitor when a person stops using a gaming machine and clean the machine.

⁸ For the avoidance of doubt, if a person brings their own bowling balls and does not share the balls with other players, those balls are not shared bowling balls.

⁹ For example, a club should instruct players not to handle another player's golf clubs, golf ball or tennis racquet. However, it may be unavoidable for more than one player not to handle certain equipment, such as tennis balls

- 4.7 A club must prominently display a sign in close proximity to the bar and any other payment points, stating that contactless payment is preferred.
- 4.8 A club must make available alcohol-based sanitiser at the entrance to the venue and all payment points and instruct patrons, verbally or through a sign, to clean their hands using the sanitiser or by washing their hands with soap and water regularly, upon entry and exit, and after paying with physical cash.
- 4.9 A club must take reasonable steps to ensure their staff, employees or agents working at the club premises clean their hands every 45 minutes and after handling physical cash by using soap and water for a minimum of 20 seconds and, if this is not viable, by using an alcohol-based sanitiser.
- 4.10 A club must take reasonable steps to ensure their staff, employees or agents working at the club premises comply with any hygiene direction by the ACT Government, including wearing a protective mask or gloves.

A surface which is designed to be used by more than one person includes, but is not limited to:

- a surface (including a button or touch screen) on an Automatic Teller Machine;
- a surface (including a button or touch screen) on an Electronic Betting Terminal;
- a surface (including a button or touch screen) on an Electronic Gaming Machine.

A surface which is likely to be touched by more than one person includes, but is not limited to:

- a door handle:
- a lift button;
- a hand rail on stairs;
- the benchtop of a bar.

5.0 Messaging - Effective Messaging

- 5.1 A club must display signs encouraging physical distancing, personal hygiene measures and correctly identifying and responding to risk-factors, such as:
 - maintaining a distance of 1.5 metres or more;
 - not shaking hands;
 - coughing or sneezing into an elbow or tissue;
 - disposing of used tissue straight into a bin;
 - avoid touching eyes, nose and mouth;
 - regularly wash hands with soap and water or an alcohol-based sanitiser;
 - not to enter the club if the person has symptoms associated with COVID-19 or the person was in close contact with a person that contracted COVID-19, as well selfisolating or being tested.

- 5.2 Upon request by the ACT or Australian Government, a club must prominently display the requested type of sign in close proximity to all entrance points to the premises, and other conspicuous places in the club premises.
- 5.3 Upon request by the ACT or Australian Government, a club must use their member data and communications channels, including email or text, to disseminate any requested message which is reasonable (for example, a message which encourages the recipients to download the Federal Government's proposed COVID-19 app).
- 5.4 A club where practicable, will use their member data and communication channels to communicate the amended conditions on entry, in addition to promoting physical distancing policies frequently over a public address system where available.

6.0 Employment and Human Resource Management

- 6.1 A club, where practicable, will make available or support club employees to be trained in occupational COVID-19 workplace training.
- 6.2 A club will increase its communication with employees, and take all reasonable steps to ensure that employees are aware of and comply with the agreed club industry obligations and principles.
- 6.2 A club will enable and allow employees to work remotely wherever practicable.
- 6.3 A club will stagger work and break schedules to ensure where practicable, that there is appropriate spacing of employees, and to limit any gathering of staff in confined spaces such as tea rooms.

7.0 Enforcement

- 7.1 The ACT Government may use the powers conferred on the Health Minister to close venues which:
 - contravene the obligations in an irresponsible manner; or
 - cannot demonstrate that it took reasonable steps, or made a reasonable attempt, to comply with or undertake the obligation.¹⁰

¹⁰ For example, a reasonable attempt to comply with a measure could include multiple attempts by a Club to purchase disinfectant wipes, devices that dispense alcohol-based sanitiser or infrared thermometers.

From: STEPHEN-SMITH
To: ACT Health DLO

Cc: <u>Tomlinson, Benjamin; Bergin, Catherine</u>
Subject: FW: Tabcorp reopening protocols
Date: Thursday, 28 May 2020 2:56:47 PM

Attachments: <u>image003.png</u>

ATT00001.htm

TAB Agency Reopening Protocols.pdf

ATT00002.htm

NSW Exemption Betting Agencies.pdf

ATT00003.htm

Importance: High

Hi Chris

Could we please ask the CHOs office if they would be able to set up a short telemeeting with Emma Murphy from Tabcorp to discuss the below? I had a discussion with Emma just now and they remain unclear on how they may be able to reopen in line with CHO directions. They note that with pubs and clubs reopening in some form this weekend they are under pressure to clarify this ASAP.

Thanks heaps

Jonny

From: STEPHEN-SMITH

Sent: Tuesday, 26 May 2020 9:58 AM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>; Tomlinson, Benjamin

<Benjamin.Tomlinson@act.gov.au>

Subject: FW: Tabcorp reopening protocols

Hey Chris and Ben

See below and attached from Tabcorp via Min Ramsay's office. I assume this is something that will be essentially addressed by today's announcement? Shall we hold off and direct them to the new directions once announced?

Thanks Jonny

From: RAMSAY < RAMSAY@act.gov.au > Sent: Tuesday, 26 May 2020 8:30 AM

To: STEPHEN-SMITH < STEPHEN-SMITH@act.gov.au>

Subject: FW: Tabcorp reopening protocols

For your office please Jonny

From:

Date: 25 May 2020 at 5:37:27 pm AEST

To: "Thomas, Brooke" < Brooke.Thomas@act.gov.au>

Cc:

Subject: Tabcorp reopening protocols

Hi Brooke,

I hope that you are well and things are ok at you end.

Please find attached Tabcorp's protocols and plan for the safe re-opening of ACT TAB agencies.

We would be grateful if you could advise us as soon as possible if the protocols meet the ACT Chief Health Officer's standards or if any adjustments

are necessary.

In addition to the attached protocols, Tabcorp would also like to point out that the risks of spreading COVID-19 in a TAB Agency are low compared to other venues which are currently permitted to open. This is because customers do not generally gather or socialise in a TAB Agency, there is usually no more than ten persons present at any one time, and food and drink is not served. Also, the average TAB Agency is over and the estimated 'front of house' customer area has a safe social distancing capacity for over persons (e.g. 1 person per 4m2) — in fact all Tabcorp's TAB agencies can safely accommodate over ten persons.

As you may be aware, the NSW Government issued an exemption to the NSW Health Order on Thursday last week to allow TAB agencies to immediately reopen with the appropriate safety plans in place (the exemption is attached for your information).

Please do not hesitate to contact me on should you have any questions.

Many thanks,



Exemption under the Public Health (COVID-19 Restrictions on Gathering and Movement) Order (No 2) 2020

under the Public Health Act 2010 (NSW)

I, Brad Hazzard, the Minister for Health and Medical Research, under clause 12 of the Public Health (COVID-19 Restrictions on Gathering and Movement) Order (No 2) 2020 hereby exempt betting agencies from clause 7(1)(j) of the Order subject to the following conditions:

- 1) The betting agency can only be open to members of the public for the purpose of allowing betting to take place.
- 2) The occupier of the betting agency must develop and comply with a COVID-19 safety plan that addresses the matters in a COVID-19 safety checklist approved by the Chief Health Officer.
- 3) The occupier of a betting agency must take reasonable steps to ensure that there are no more than 10 customers in the betting agency at any one time.
- 4) If a betting agency is located within premises that are otherwise closed (partially or otherwise) to the public under clause 7 of the Order, the occupier of the betting agency must take reasonable steps to prevent a customer from accessing the other parts of the premises that are closed to the public.
- 5) All other requirements of the Order must be complied with.

Note: the occupier of the betting agency must continue to comply with clause 8 of the Order, including the requirement to ensure that a person does not enter or stay in the betting agency if the size of the betting agency is insufficient to ensure that there is 4 square metres of space for each person, including both staff and customers, on the premises.

Brad Hazzard MP

Minister for Health and Medical Research

Dated 2 May 2020.

Tabcorp

The safe reopening of TAB Agencies

Response to COVID-19 pandemic and the forced closure of retail venues

Version 2

Monday, May 25, 2020

Summary

Tabcorp Holdings Limited (**Tabcorp**) takes the health and well-being of its employees, agents and customers very seriously.

Throughout the COVID-19 pandemic, Tabcorp has been responsibly complying with government directions and has taken a number of actions to continue being a responsible contributor in the community – including broadcasting federal government COVID-19 messages free of charge, protecting Tabcorp jobs, and protecting the jobs of partners and industries which rely on the sale of Tabcorp products.

Tabcorp has developed strict protocols for the safe reopening of standalone TAB Agencies, and is working closely with the industry associations of licensed venues (e.g. pubs and clubs) to ensure that their TAB facilities meet the same strict public health requirements.

This submission outlines the strict protocols and ongoing compliance processes that have been developed for TAB Agencies (and will be replicated in licensed venues) to protect the health and safety of the employees of those venues and customers, and help prevent the spread of COVID-19.

The protocols developed for the safe reopening of TAB Agencies will ensure that:

- All agents and their employees complete training in accordance with Safe Work
 Australia standards, have access to appropriate equipment and sanitation to protect
 their personal health and hygiene, and are aware of what to do if an employee or
 customer is suspected of having COVID-19;
- Every agency complies with strict social distancing and density requirements, with appropriate signage in accordance with Safe Work Australia standards;
- Customers have access to appropriate sanitation at all times to maintain high personal health and hygiene in accordance with Safe Work Australia standards;
- Every Agency is thoroughly cleaned at least twice daily, and areas at risk of frequent touching (e.g. screens, tables, equipment etc.) will be cleaned where possible after every use (self-service) or at a minimum every hour;
- TAB agents will become dedicated Hygiene Marshals for every agency and Tabcorp will
 monitor compliance through a number of measures including site visits and audits to
 maintain the strict public health requirements;
- Where an agency breaches protocol(s), systems and equipment will be shut down; and
- Contact tracing for health authorities is assisted by daily customer logs, CCTV footage in TAB Agencies and 'Know Your Customer' requirements of Anti-Money Laundering and Counter Terrorism Finance laws.

In addition to the above protocols, Tabcorp would also like to point out that the risks of spreading COVID-19 in a TAB Agency are low. This is because customers do not generally gather or socialise in a TAB Agency, there is usually no more than ten persons present at any one time, and food and drink is not served.

Also, the average TAB Agency is over and the estimated 'front of house' customer area has a safe social distancing capacity for over persons (e.g. 1 person per 4m2) – in fact all Tabcorp's TAB agencies can safely accommodate over ten persons.

Should you have any queries or require further information please contact:



Background

Tabcorp Holdings Ltd (**Tabcorp**) appreciates the opportunity to provide this submission on the safe reopening of TAB Agencies and TAB facilities in licensed venues (i.e. pubs and clubs).

The COVID-19 pandemic is having (and is likely to continue to have) a short-term disruptive and commercial impact on the businesses of Tabcorp Holdings Limited (**Tabcorp**) and each of Tabcorp's subsidiaries including the local state based licensees (**Tabcorp Group**) – as well as our partners who rely on the sale of Tabcorp's products (i.e. the racing industry, pubs, clubs, and newsagents).

The forced shut down of retail venues (i.e. pubs, clubs and TAB agencies)

Tabcorp is grateful for the support that it and its partners have received from governments through the pandemic. However, continued uncertainty and delays to the relaxation of the necessary public health responses could have avoidable consequences for Tabcorp's businesses, employees, and partners – especially the racing industry which relies on TAB Wagering for over 75% of its funding. Local pubs, community clubs and TAB agencies are also impacted.

As a result of the COVID-19 restrictions, customers who traditionally place cash bets in the supervised environment of a retail venue are needing to open online gambling accounts to continue enjoying the races.

Therefore, it is critical that local TABs (in pubs, clubs and agencies) are allowed to safely reopen.

TAB Agencies

TAB Agencies are businesses with transient customers – similar to a newsagent, post office and many other retail consumer shops. They are mostly independent small businesses that are operated by locals who employ locals – Tabcorp usually does not operate the TAB Agency.

When pubs and clubs were forced to close as a result of the COVID-19 restrictions, TAB Agencies remained open for almost another week. This was owing to a number of factors including that customers do not generally gather in a TAB Agency, there is rarely more than ten persons at any one time present, food and drink is not served and strict public health and hygiene protocols were put in place.

The average TAB Agency is over an and the estimated 'front of house' customer area has a safe social distancing capacity for over persons (e.g. 1 person per 4m2) — in fact all Tabcorp's TAB agencies can safely accommodate over persons. Together with the usual behaviour of TAB Agency customers, who do not socially gather or wish to engage with other customers in agencies, means that safe social distancing almost always occurs. Further, TAB Agencies have separated and secured areas for venue staff away from public space areas.

Should it become known that a person who tests positive with COVID-19 visited at TAB Agency, contact tracing by health authorities would be assisted by the strict requirements of Anti-Money Laundering and Counter-Terrorism Financing laws and the supervision requirements for responsible gambling in retail venues, including daily customer logs (see Appendix Five: Contact Tracing Daily Customer Logs) and CCTV.

For a complete list and capacity of TAB Agencies, please see Appendix Four: TAB Agencies & Updated Capacity.

Tabcorp has always been a responsible contributor

Tabcorp has a proud Australian history dating back to 1881 – collaboratively working with governments and partnering with the community, particularly in times of need. We have always made significant contributions to natural disaster recovery efforts including the Australian drought, floods and cyclones, and recently more than \$1.9m was donated to the 2019/2020 bushfire recovery effort.

Tabcorp's products are distributed through 9,000 retail venues across Australia and are heavily reliant on cash-based revenues. For example, over of our wagering sales are via retail channels (e.g. pubs, clubs and agencies) and of lottery ticket sales are via retail channels (e.g. newsagents).

Tabcorp operates the lotteries and totalisator in every Australian state and territory except Western Australia, and through its subsidiary brands (e.g. Powerball, Oz Lotto, TAB, Sky Racing, Keno, MAX) makes an economic contribution of \$4.5 billion per year — this includes around 5,000 direct jobs, \$2.2 billion in taxes, \$1 billion in support to the racing industry and \$800 million in commissions to local newsagencies, pubs and clubs. In addition to this, Tabcorp's products support over 500,000 indirect jobs across Australia.

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Tabcorp is also recognised by the Commonwealth Government as one of the country's leading promoters of workplace diversity and gender equality – the only gambling company to receive this recognition from the Government.

Commitment to harm minimisation

Tabcorp is committed to minimising gambling harm and want to continue our strong track record of customer care in Australia. The sustainability of our business and our role in the community relies on a deep commitment to minimising harm from gambling.

Whilst most Australians gamble responsibly and within their means, we recognise that a small proportion of the population experience gambling harm (0.7%). In response, Tabcorp continues to update our systems, procedures, processes and operating model to support responsible gambling.

We have developed "Customer Care" technologies and human-led tools that work together to better understand gambling behaviour and empower customer choice. We are also conscious that this pandemic is not normal, and therefore monitor customer behaviour with that in mind.

Tabcorp during the COVID-19 pandemic

Throughout the COVID-19 pandemic, Tabcorp has been responsibly complying with government directions that have restricted trade and the broader movement of the population, and has taken a number of actions to continue being a responsible contributor.

As a priority Tabcorp has protected the health and wellbeing of its employees, and implemented a number of measures to protect jobs during the pandemic. Where possible, all Tabcorp staff have safely worked from home.

Where there has been an unavoidable stoppage of work, Tabcorp has stood impacted employees down, rather than terminating employment, so that they can resume their employment when restrictions are lifted. Impacted employees were able to access leave entitlements, and where impacted employees had insufficient leave balances, Tabcorp provided 2 weeks leave ex-gratia.

Where permitted, Tabcorp has also enabled MAX Gaming impacted employees to access wage subsidies from the federal government's JobKeeper program. The program is complex, and therefore resulted in many of these employees being ineligible. However, Tabcorp has provided these employees goodwill payments that mirror what they would have received if the JobKeeper wage condition applied to them (i.e. gap payments of up to \$1,500 per fortnight) for the first four JobKeeper fortnights, despite their stood down status.

To further protect direct Tabcorp jobs and support the continued operation of Tabcorp's businesses during the pandemic, the Managing Director and Chief Executive Officer took a

twenty percent reduction in fixed remuneration and all other permanent staff moved to a four-day week.

Tabcorp has also implemented extraordinary measures to protect the indirect jobs of industries which rely on the sale of Tabcorp products. At its own expense, Tabcorp has waived the contracted fees for pubs and clubs would have been legally entitled to these fees, however, it was conscious of being a responsible partner and supporting these businesses through the pandemic – many of whom are small and family business operators.

To support community awareness and the management of COVID-19, Tabcorp has also been encouraging its customers to download the COVIDSafe App via prominent banner advertising in our TAB App, and signage ready for retail venues when they reopen. We have also supported crucial government messaging via our Television and Radio platforms (i.e. SKY Racing and SKY Sports Radio) with over \$500,000 worth of free advertising to ensure that the community is adequately informed.

We are also proud that we have contributed \$1m to help accelerate Australian research into a COVID-19 vaccine.

Protocols for the safe reopening of TAB Agencies

In line with the latest government advice and Safe Work Australia standards Tabcorp has developed **Reopening Protocols** for TAB Agents that prioritises the health and safety of venue employees and customers, compliance with public health requirements and to help to prevent the spread of COVID-19. These Protocols are discussed at length in Appendix One, Two and Three. The Protocols cover four key areas:

1. Cleaning, Sanitizing and Good Hygiene

 Including specified Venue Cleaning Guidelines (see Appendix Two: Venue Cleaning Guidelines) and the appointment of a Hygiene Marshal. The guidelines require the routine cleaning of surfaces, the restocking of hand sanitiser for staff and employees, and the commitment for Agent(s) and their employees to complete the COVID-19 Department of Health Training course.

2. Social Distancing

- Prominent placement of signage regarding the strict compliance to maximum capacity numbers (i.e. one person per four square metres in the early phases) and appropriate social distancing (e.g. 1.5m apart).
- Ensuring all screens, terminals, form screens, occasional furniture, etc. are at least 1.5m apart. If equipment is fixed and is within 1.5 metres, the equipment will be turned off.
- Ensuring any deliveries are contactless.

3. Compliance and Security

 Standard (i.e. non-COVID-19 related) testing of equipment, alarms, machines, equipment, etc.)

4. TAB Agency (BAU) Operation

 Standard (i.e. non-COVID-19 related) operation of the agency, including the additional measures to reopen.

Tabcorp will monitor compliance through a number of measures including site visits and audits. The designated Hygiene Marshal at agencies will also support this work. Agencies will not be permitted to open without completing Checklists, including submitting Venue Cleaning/Disinfecting Logs (see Appendix One: TAB Agency Opening Checklist). TAB betting systems and equipment will be shut down by Tabcorp in host systems if we identify any breaches.

In terms of ongoing compliance, Tabcorp's Retail Assurance Teams will be performing compliance checks (in person and via telephone) prior to the first reopen for trade, and then on a random basis for all TABs (e.g. TAB Agencies and TABs in pubs and clubs). These checks will cover COVID-19 and BAU compliance.

Appendix One: TAB Agency Opening Checklist

The TAB Agency Opening Checklist prioritises the health and safety of employees and customers, compliance with public health requirements and to help to prevent the spread of COVID-19.

Each TAB Agencies will be required to complete and submit to Tabcorp the below (and attached) checklists. This will be required daily for TAB Agencies, until further notice.

The checklist must be followed in sequential, as per the following:

- Checklist One: Cleaning, Sanitizing and Good Hygiene.
- 2. Checklist Two: Social Distancing.
- 3. Checklist Three: Compliance & Security.
- 4. Checklist Four: TAB Agency (BAU) Operation.

On the first reopening, TAB betting systems and equipment will not be activated in the host systems until the TAB Agency has submitted the Checklist and the Checklist has been verified by Tabcorp.

Each week, and until further notice, TAB Agencies will be required to submit Venue Cleaning/Disinfecting Logs by COB on Sunday and Wednesday. Tabcorp's Retail Assurance Teams, supported by Wagering Sales Executives, will verify logs every Monday and Thursday and take necessary action on identified non-compliance.

Further, Tabcorp's Retail Assurance and Wagering Sales Executive teams, will be performing random compliance checks (in-person and via telephone) for all TABs (e.g. TAB Agencies and TABs in pubs and clubs). These checks will cover COVID-19 and BAU compliance.

TAB betting systems and equipment will be shut down in host systems if the TAB Agency fails to meet this requirement.

Breaches identified by Tabcorp, either through the Checklist or Venue Cleaning/Disinfecting Log submission process or random compliance spot checks, as being non-compliant will result in TAB betting systems and equipment being shut down in host systems.

Processes will be reviewed weekly by Tabcorp to ensure the health and safety of employees and customers, compliance with public health requirements and to help to prevent the spread of COVID-19.

Agent Informati	on
Agency ID & Name:	
Person Completing Checklist:	

1	Checklist One: Cleaning, Sanitising & Good Hygiene	Appendix	Implemented / Checked
1	Cleaning your agency: - Pre-opening: Full clean of Agency - From reopening: Agency cleaned twice per day (N.B. Frequently touched surfaces cleaned after each use (via self-service) or hourly at a minimum (by the Agent) Implementing a cleaning schedule: - Create a file to archive completed cleaning schedules for 4 weeks.	Two – Venue Cleaning	(Yes/No)
2	Ensure process is in place to identify all customers (i.e. CCTV, daily customer log, etc) for Contact Tracing. Signage placed at entry directing customers to attend counter to provide contact details for log (first initial and email/mobile recorded and securely stored in safe at the end of each day. Archive in safe for four weeks, then shredded when disposing of. Information is not to be used in any way except for when a government body requires it for contact tracing.	N/A	
3	 Ensure a process is in place to: Identify any customers who present with COVID-19 symptoms and customers who report to have been in contact with someone who has tested positive to COVID-19 (i.e. encourage them to leave the venue, get tested and self-isolate); Communicating appropriate information with relevant state Health authorities – particularly if a customer tests positive to COVID-19 or has been in contact with someone who has tested positive; and Ensure high-risk customers (i.e. those over 70 years of age) are aware of online TAB services. 		
4	Ensure hand sanitiser is available for your customers and staff.	Two – Venue Cleaning	
5	Bathrooms are stocked with hand wash and paper towel.	Two – Venue Cleaning	
6	Remove mark sense cards, pens and pencils from the customer space (i.e. front of house). Keep mark sense cards, pens and pencils behind the counter and provide	Two – venue Cleaning	

	to customers to use upon request. All pens that are returned are to be wiped and sanitised. Mark sense cards to be disposed of after use. Mark sense cards, pens and pencils left in the customer space collected during the hourly clean.	
7	Hygiene signage provided via Tabify have been displayed and are clearly visible at entry points and your selling counter. Signage includes: limit the spread of germs, limit touching your face, sneeze into elbow, and stay home if you are feeling sick.	Two – Venue Cleaning
8	Provide staff with gloves for cleaning and handling cash.	Two – Venue Cleaning
9	Ensure that both agent and all staff have completed the COVID-19 Department of Health Training course; the course can be reached via the following link: https://www.health.gov.au/resources/apps-and-tools/covid-19-infection-control-training	N/A
10		N/A

S TOTAL S	Checklist Two: Social Distancing Checklist	Appendix	Implemented / Checked (Yes/No)
1	Ensure signs are displayed at the entrance to ensure government compliance to the maximum safe capacity	Three - Signage	1
	limits. Signage can be downloaded from MYTAB > TABIFY		
	to assist with these messages (see Appendix Three: TAB		
	Signage). This should be displayed on all entry doors.		
	Ensure that you and your staff are actively monitoring and enforcing social distancing within your venue.		
2	Understand that government requirements stipulate 1	Four	2
	person per 4sqm. Please note once you reach your	Updated	
	maximum allowable number of customers, where	Capacity	
	electronic doors exist, these are to be used where possible		
	to control maximum customers in your agency (see		
	Appendix Four: TAB Agencies & Updated Capacity).		
3	Ensure all SSTs/EBTs, Form Screens, Form Guides and	Two – Venue	3
	Operator Terminals are at least 1.5 metres apart. If	Cleaning	
	equipment is fixed and is within 1.5 metres, the equipment must be turned off.		
4	Ensure deliveries are limited and remain contactless.	Two – Venue	4
	Consider alternatives such as electronic paperwork, email	Cleaning	
	confirmation and signature as proof of delivery.		
5	Confirm that social distancing decals provided have been	Three –	5
	installed and are clearly visible (see Appendix Three: TAB Signage).	signage	
6	Ensure all seating and occasional furniture is a minimum		6
	1.5m apart (if allowed).	Cleaning	

1000	Checklist Three: Compliance & Security Checklist	Appendix	Implemented / Checked (Yes/No)
1	Ensure that all Tabcorp hardware is operational and compliant. Please notify your Tabcorp WSE if any work authorised or unauthorised has been undertaken during the shutdown period prior to re-opening.	N/A	
2	Ensure that all old POS has been removed and display only POS as per instructions via My Tab > Tabify > Toolkit.	N/A	
3	Ensure that you have completed a walkthrough of the Agency prior to opening, remove all old Marketing POS and venue closed signage and install all relevant Compliance POS.	N/A	
4	Ensure all Compliance POS displayed is verified according to Tabcorp RG guidelines.	N/A	
5	Ensure all Tab Regulatory and Marketing advice from My Tab is printed off and signed, including Keno specific RG signage and Keno max cash payout signage.	N/A	2000 000 000
6	Ensure all AML/CTF Training has been completed and is up to date (agents & all staff).	N/A	
7	Check and verify that betting rules and regs are available via Tabform/InfoTab or hard copy in each State and Territory.	N/A	
8		N/A	
9	Perform an alarm test.	N/A	
10	Ensure all EBT's Cash SST's are compliant in accordance with Tabcorp guidelines (line of sight, CCTV, entry points, minors betting, and age verification ID check).	N/A	
11		N/A	
12	Ensure new employees are up to date with the responsible gambling policy "Gamblers Help" (Responsible Gambling Resource Manual QLD).	N/A	
13	Agents to provide training to all Staff on how to set up Agencies in accordance to these new government operating procedures.	All	

	Checklist Four: TAB Agency (BAU) Operation Checklist	Appendix	Implemented / Checked (Yes/No)
1		N/A	l
2	Ensure that a thorough inspection of the building and facilities is completed. Please report any defects via SSC or Retail Support (NSW/ACT) 131 785 (VIC) 1300 367 457 (QLD, TAS, SA, NT) 1800 177 723.	N/A	
3	If you powered down your OGW/HIVE, ensure this is powered on first in conjunction with the router.	N/A	
4	Turn on your main operator terminal first and sign on as per normal process. Please note Software and security updates may automatically start after the equipment is powered up, allow up to 10 minutes for the updates to take place.	N/A	
5	Turn on remaining operator terminals.	N/A	
6	Once all operator terminals are operational turn on your EBT/SST's.	N/A	
7	Turn on all Vision, Odd's and Epos displays as per normal process (if government rules allow).	N/A	
8	If you encounter an issue, please contact SSC or Retail Support (NSW/ACT) 131 785 (VIC) 1300 367 457 (QLD, TAS, SA, NT) 1800 177 723.	N/A	

Appendix Two: Venue Cleaning Guidelines

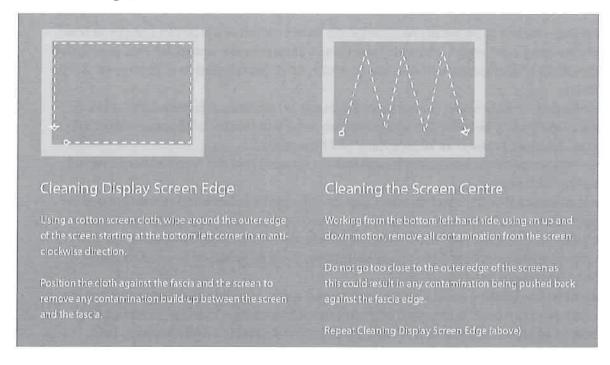
- Cleaning means to physically remove germs (bacteria and viruses), dirt and grime from surfaces using a detergent and water solution. A detergent is a surfactant that is designed to break up oil and grease with the use of water. Anything labelled as a 'detergent' will be suitable.
- Disinfecting means using chemicals to kill germs on surfaces. It is important to clean before disinfecting because dirt and grime can reduce the ability of disinfectants to kill germs. Anything labelled as 'disinfectant' will be suitable.
- PPE means personal protective equipment (i.e. gloves) that are required for General Cleaning/Disinfecting.
- Front of House (FOH) hand sanitiser and screen wipes available and recommended for customers to use. Single use cups only (i.e. no refills) if agency has a water fountain available for customer use. Food including snacks are not to be served by the Agent. No newspapers/printouts (other than wall sheets hung on walls) to be used as these cannot be cleaned in between use.
- Back of House (BOH) hand sanitiser and screen wipes available and recommended for use between customer interaction and after money handling. Operator terminals to be allocated to single staff member where possible and disinfected between each user before/after shift change or sanitise hands before/after each use if shared.

Venue Cleaning/Disinfecting Log

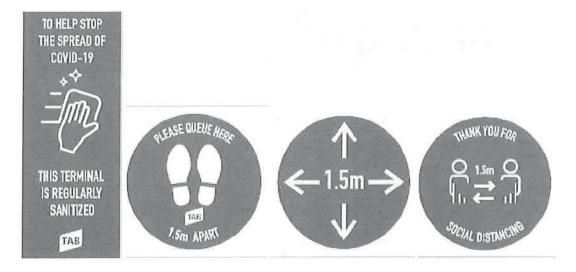
Staff areas (sinks, T	oilets, Benches, C	hairs, Operator Terminals, Ti	II/Draw, phone etc	
Date	Time	Staff Sign	Clean	Disinfect
e.g. 01/05/2020	8:50	John Smith	Y	Y
	-			

FREQUENTLY TOUC	CHED SUR	FACES -	Clean & I	Disinfe	t Every	hour a	t a min	imum				
Door Handles, Tabl	es/Benche	es, Seats	(if in use)	, Eftpo	s, Keybo	ards, E	quipme	ent (EBT	/Tabvi	ew/CIT/	'Keyboaı	rds
etc), Vending Mach	ine, Wate	r Founta	in etc if a	vailable	in ven	ue						
Date		Time		St	aff Initia	al		Clean			Disinfect	t
e.g. 01/05/2020	10:10	11:10	12:10	JS	JS	JS	Υ	Υ	Υ	Υ	Υ	Υ
	13:00		77	JS			Υ			Υ		
			195555									
		7000										

Screen Cleaning Guide



Appendix Three: TAB Signage

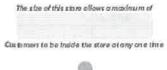


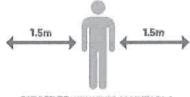






SOCIAL DISTANCING AT TAB ONE PERSON PER 4 SQM





PLEASE CONTINUE TO MAINTAIN A SAFE DISTANCE OF 15M BETWEEN YOURSELF AND OTHERS AT ALL TIMES



Congress on the last management, bushing up a transfer or the parties of the contract of the c

Appendix Four: TAB Agencies & Updated Capacity

TAB Agency	Address	State	Area m2	Estimated FOH area	Estimated person per 4 sq mt
Canberra	Shop 1 21-23 Garema Place	ACT			
Canberra	Shop 2 19 Garema Place	ACT			
Canberra	20 Brierly Street Weston	ACT			
Dickson	Unit 3 20 Challis Street	ACT			
Erindale (Wanniassa)	30 Denigan Street	ACT			
Gungahlin	Shop 7 Cnr Gozzard and 30 Hibberson Street	ACT			
Kaleen	99-103 Georgina Cresent	ACT			
Macquarie	Shop D05 Jamison Centre 39 Bowman Street	ACT			
Manuka	Shop 12 Endeavour House Franklin Street	ACT			
TAB Agency	Address	State	Area m2	Estimated FOH area	Estimated person per 4 sq mt
Annandale	97 Booth Street	NSW			
Artarmon	72 Hampden Road	NSW			
Ashfield	291 Liverpool Road	NSW			
Auburn	Civic Rd & Queen St Auburn Hotel-Dual Service	NSW			
Balgowlah	197-215 Condamine Street	NSW			
Ballina	5 Cherry Street	NSW			
Bankstown	Bankstown Plaza 23 Old Town Plaza	NSW			
Bass Hill	739 Hume Highway Twin Willows Dual	NSW			
Belmore	383A Burwood Road Dual Seller Adj Belmore Hotel	NSW			
Bexley	475 Forest Road	NSW			
Bexley North	22-40 Sarsfield Circuit Shop 1	NSW			
Blacktown	53-55 Main Street	NSW			
Bondi Junction	Shop 3, 207/209 Oxford Street	NSW			
Brookvale	Shop 1, 674-676 Pittwater Road	NSW			
Burwood	41 George Street East	NSW			
Cabramatta	Shop 17 193 Railway Parade	NSW			

Cambridge Grdns	Boomerang PI & The Northern Rd Overlander Hotel (Dual)	NSW	
Campsie	217 Beamish Street	NSW	
Caringbah	322 Kingsway	NSW	
Carlingford	248-252 Carlingford Road Shop SP102 Carlingford Court	NSW	
Casula	Kurrajong Rd Shop 31Casula Mall	NSW	
Charlestown	188 Pacific Highway	NSW	
Chatswood	430 Victoria Avenue	NSW	
Chippendale	Shop RG19, Ground Floor Central Park Mall, 1 Central Park Avenue	NSW	
Chullora	Shop T10 Chullora Marketplace 355-357 Waterloo Road	NSW	
Clemton Park	204 William Street	NSW	
Colyton	Cnr Hewitt & Jensen Streets Shop 2 Colyton Shopping Centre	NSW	
Condell Park	Shop 6, 48-50 Simmat Avenue	NSW	
Croydon Park	202 Georges River Road	NSW	
Darlinghurst	55 Oxford Street	NSW	
Dee Why	17-19 Oaks Avenue	NSW	
Denistone East	Midway Shopping Centre Shops 2 & 3	NSW	
Doonside	17-19 Hill End Road Shop 1	NSW	
Dulwich Hill	518 Marrickville Road	NSW	
Eagle Vale	Shop 10 Eagle Vale Marketplace Corner Eagle Vale & Gould Roads	NSW	
Earlwood	322 Homer Street Shop 1	NSW	
Eastlakes	Shops 6, 7 & 8 279 Gardeners Road	NSW	
Epping	60 Beecroft Road	NSW	
Erina	Fountain Plaza 148 The Entrance Road	NSW	
Ermington	1 River Rd	NSW	
Ettalong	Memorial Avenue Ettalong Beach Memorial Club	NSW	
Fairfield	Smart Street Shop G48 & G49 Neeta City Shopping Centre	NSW	
Fairfield Hts	188 The Boulevarde	NSW	

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The safe reopening of TAB Agencies

Five Dock	100 Great North Road	NSW
Forestville	Forestville Shopping Centre Shop 12	NSW
Gladesville	1E Cowell Street	NSW
Glendale	Lake Road Shop 046 Stockland Supercentre	NSW
Gosford East	29 - 31 Victoria Street Elanora Hotel Dual Service	NSW
Granville	2A Russell Street	NSW
Granville South	288 Blaxcell Street	NSW
Green Valley	Shop 15 The Valley Plaza Wilson Road	NSW
Greenfield Park	Cnr Mimosa & Greenfield Roads Shop 1 Greenfield Tavern-Dual	NSW
Greystanes	Greystanes Shopping Centre 665-669 Merrylands Rd	NSW
Guildford	283 Guildford Road	NSW
Haberfield	90A Ramsay Street	NSW
Harris Park	63 Marion Street	NSW
Hornsby	Shops 2032 and 2033	NSW
Hurstville	275 Forest Road	NSW
Ingleburn	38 Oxford Street Shop 2	NSW
Jesmond	10 Bluegum Road	NSW
Karabar	Cnr Queenbar & Cooma Sts Shop 17 Karabar Shopping Mall, Southbar Road	NSW
Kings Cross	Ground Floor, 48 Darlinghurst Road Kings Cross NSW	NSW
Kings Langley	Cnr James Cook Dr & Ravenhill Shop 23, Kings Langley Shop	NSW
Kingsford	327-329 Anzac Parade	NSW
Kingsgrove	236 Kingsgrove Road Rear Grove Inn Hotel (Dual)	NSW
Kogarah	11 Regent Street	NSW
Lake Haven	Shop 126 Lake Haven Centre Lake Haven Drive	NSW
Lakemba	137 Haldon Street	NSW
Lane Cove	29 Burns Bay Road	NSW
Lansvale	210-216 Hume Highway Shop 10 Lansvale Shopping Centre	NSW

		ı	
Lidcombe	Cnr John & Church Streets Ground Floor, Lidcombe Hotel	NSW	
Maroubra Jctn	892 - 906 Anzac Parade Shop 1	NSW	
Marrickville Central	215-217 Marrickville Road	NSW	
Mascot	932 Botany Road	NSW	
Matraville	Bunnerong Rd & Perry St Matraville Hotel-Dual Service	NSW	
Mayfield	153-155 Pacific Highway	NSW	
Merrylands	Shop 1094 Stockland Merrylands 199-201 Pitt St	NSW	
Merrylands West	7 Sherwood Road	NSW	
Miller	Lot 5, Woodward Crescent Green Valley Hotel (Dual)	NSW	
Milperra	Shops 1&1A 6-8 Bullecourt Avenue	NSW	
Minto	Lot 2 Ben Lomond Road Suite 3	NSW	
Mona Vale	Shop 3 13 Waratah Street	NSW	
Moorebank	Moorebank Hotel Cnr Stockton & Dredge Ave (Dual)	NSW	
Mortdale	10 Pitt Street	NSW	
Mount Druitt	57 North Parade Part St Patrick'S Tavern	NSW	
Mount Hutton	Dual Service Lot 12 Wilsons Road	NSW	
Mount Pritchard	485 Cabramatta Road Shop 5	NSW	
Narellan	Camden Valley Way Shop 20, Narellan Town Centre	NSW	
Neutral Bay	Shop 2, 128 Military Road	NSW	
North Sydney	Shop 1 80 Mount Street	NSW	
Orange	292 Summer Street	NSW	
Padstow	8 Faraday Road	NSW	
Parramatta	278 Church Street Shop 2	NSW	
Pemulwuy	Pemulwuy Marketplace Cnr Greystanes Road & Butu Wargun Drive	NSW	
Pennant Hills	1A Hillcrest Road	NSW	
Penrith	499 High Street Shop 1	NSW	
Plumpton	Plumpton Jersey & Hyatts Rd	NSW	
Port Macquarie	31-33 Horton Street	NSW	

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The safe reopening of TAB Agencies

Punchbowl	802 Punchbowl Road Mirage Hotel (Dual)	NSW	
Queanbeyan	69-71 Monaro Street Shop 1 City Arcade	NSW	
Ramsgate East	191-201 Ramsgate Road Shop 12 Ramsgate Plaza	NSW	
Randwick	Shop 27 Corner of Avoca and Short Streets	NSW	
Redfern	154 Redfern Street Shop 3	NSW	
Regents Park	3A Amy Street	NSW	
Revesby	38-42 Marco Avenue	NSW	
Riverstone	1 Riverstone Parade	NSW	
Riverwood	279 Belmore Road	NSW	•
Rockdale	Shop A 480 Princes Highway	NSW	
Rosemeadow	Copperfield Drive Shop T14 Rosemeadow Market Place	NSW	
Rozelle	643 Darling Street	NSW	
Russell Lea	192 Lyons Road	NSW	
Shellharbour	Lake Entrance Road Shop 1A Stockland Shellharbour	NSW	
St Marys	95 Queen Street	NSW	
St Marys North	Cnr Forrester & Boronia Roads St Marys Leagues Club- Dual Srv	NSW	
Strathfield	12 Churchill Avenue Shops 8, 10 & 12 Symond Arcade	NSW	
Strathfield North	237 Concord Road	NSW	
Surry Hills	14 Foveaux Street	NSW	
Sutherland	1A, 1B & 2 Eton Arcade 752-754 Princes Hwy	NSW	
Sydney	196 Pitt Street	NSW	
Sydney	332/336 Pitt Street Shop 3	NSW	
Sydney	Shop 3F 5 Hunter Street	NSW	
Sydney	754-756 George Street	NSW	
Sylvania Heights	266-274 Princes Highway	NSW	
The Entrance	201 The Entrance Rd Lakes Hotel-Dual Service	NSW	
The Junction	195-197 Union Street Shop 2	NSW	
Turramurra	23 Rohini Street	NSW	
Tweed Heads	Twin Towns Service Club 2 Wharf Street	NSW	
Umina	327 West Street Shop 10	NSW	
Unanderra	27 Central Road Unanderra Hotel Dual Service	NSW	

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Warrawong	Shop 112, Warrawong Plaza Shopping Centre	NSW			
West Hoxton	Cnr Fifteenth & Edmondson Ave. Shop 6B West Hoxton Shopping Centre	NSW			
Wetherill Park	Shop 1F Greenway Supacentre 1183-1185 The Horsley Drive	NSW			
Winston Hills	Shop 41 and 42 Winston Hills Mall 180-190 Caroline Chisholm Drive	NSW			
Wollongong	63 Kembla Street Shop 1	NSW			
Wyoming	Cnr Pacific Highway & Renwick St The Grange Hotel - Dual Outlet	NSW			
Yagoona	528 Hume Highway	NSW			
TAB Agency	Address	State	Area m2	Estimated FOH area	Estimated person per 4 sq mt
Alice Springs	Cnr Bath & Gregory Tce Shop 24 Coles Complex	NT			
Casuarina	269 Trower Rd Casuarina Club	NT			
Hibiscus	Cnr Leanyer & Vanderline Dvs Shop 9 Hibiscus Shoppingtown	NT			
Parap	34-36 Parap Rd Parap Shopping Centre - Shop 10	NT			
TAB Agency	Address	State	Area m2	Estimated FOH area	Estimated person per 4 sq mt
Acacia Ridge	28 Elizabeth St Lot 10 - Acacia Ridge Shopping Centre	QLD			
Albany Creek	700 Albany Creek Rd Shop 16 & 17 Albany Creek Village S/C	QLD			
Ascot	127-131 Racecourse Road Tenancy 1	QLD			
Banyo	274 St Vincents Road	QLD			
Bongaree	5 - 7 Fortune Avenue Shop 6	QLD			
Boondall	2121 Sandgate Rd Tenancy 8A Boondall Convenience Centre	QLD			
Brisbane	134-138 Adelaide Street	QLD			

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Broadbeach	2709 Gold Coast Hwy Unit 2255	QLD
Browns Plains	18 Eastern Drive Shop B-06, Village Square Shopping Centre	QLD
Buddina	1 Burns Street	QLD
Bundaberg	56 Walker Street	QLD
Burpengary	189 Station Street Tower Shopping Centre	QLD
Cairns	46 McLeod Street	QLD
Caloundra	35 Bulcock Street	QLD
Cannon Hill	850-860 Wynnum Road	QLD
Carina	876 Old Cleveland Road	QLD
Chermside	725 Webster Road Shop 6C Chermside Market	QLD
Cleveland	66-72 Middle Street	QLD
Coolangatta	140 Griffith Street	QLD
Eagle Junction	Cnr Junction & Morrison Roads	QLD
Garbutt	Cnr Hugh & Ingham Roads	QLD
Glenmore	Shop 14-15, Cnr Farm Street & Yamba Road	QLD
Goodna	Shop 31 St Ives Shopping Centre, 2 Smiths Rd	QLD
Highgate Hill	30-34 Gladstone Road Shop 1	QLD
Holland Park	99 Seville Road	QLD
Inala	156 Inala Avenue	QLD
lpswich North	Tenancy BD20, Riverlink Shopping Centre, Downs Street	QLD
Keperra	161 Dawson Parade Shop 4	QLD
Kippa-Ring	284 Anzac Avenue Shop 14BR2 Kippa Ring Village	QLD
Labrador	100 Brisbane Road Shop 28B, Labrador Park Shopping Centre	QLD
Logan Central	Logan City Centre Wembley Rd	QLD
Mackay	135 Nebo Road	QLD
Manly West	Cnr Manly & Burnett Road Shop 5, Mayfair Village S/Centre	QLD
Mermaid Waters	Cnr Bermuda & Markeri Streets Q Super Centre Shops A5&A7	QLD

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The safe reopening of TAB Agencies

Moorooka	132 Beaudesert Road	QLD			
Mundingburra	Shop 12, Rising Sun Shopping Centre, 10-14 Ross River Road	QLD			
Murrumba Downs	Shop 1, Murrumba Downs Shopping Centre, Cnr Dohles Rocks Road & Goodrich Road West	QLD			
Nerang	Shop 20, Nerang Fair 74 Beaudesert Rd	QLD			
New Farm	U4 98 Merthyr Road	QLD			
Runaway Bay	Corner Lae Drive & Morala Avenue	QLD			
Sandgate	50 Keogh Street	QLD			
Southport	GO24/GO25 Australia Fair West, Scarborough Street	QLD			
Stafford	Cnr Rode & Appleby Road Shop 1	QLD			
Sunnybank Hills	Corner Mains Road & Beenleigh Road Shop 36-39 - Pinelands Plaza	QLD			
Thuringowa Central	2/2-12 Hervey Range Road	QLD			
Toowoomba	878 Ruthven Street Shops 24 & 24A, K-Mart Plaza Shpg Ctr	QLD			
Toowoomba	Lindsley Ln Shop 2, Newtown Shopping Centre	QLD			
Tugun	496 Golden Four Drive	QLD			
Upper Mt Gravatt	280 Newnham Road Civic Fair Shopping Centre,	QLD			
Varsity Lakes	221 Christine Avenue Shop 2	QLD			
Wilsonton	Northern Extension, Richmond Drive Shop 5, Wilsonton Shopping Centre	QLD			
Yeppoon	60 James Street	QLD			
					Estimated
			Area	Estimated	person per 4
TAB Agency	Address	State	m2	FOH area	sq mt
Campbelltown	610 Lower North East Road Shop 6	SA			
Christies Beach	122 Beach Road Shop 9-10	SA			
Daw Park	590 Goodwood Road	SA			
Edwardstown	56 - 58 Daws Road	SA			
Ferryden Park	127 Ridley Grove	SA			

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The safe reopening of TAB Agencies

Findon	182 Findon Road	SA			
Flinders Park	202 Grange Road	SA			
Fulham	493 Henley Beach Road	SA			
Fullarton	150 Glen Osmond Road	SA			
Gawler	32 Murray Street	SA			
Gawler Place	63 Pirie Street Pirie Plaza	SA			
Glenelg North	615 Anzac Hwy	SA			
Glenelg South	91 Brighton Road	SA			
Henley Beach	528 Grange Road Shop 1	SA			
Hindley Street	11 Hindley Street	SA			
Hutt Street	1.85 Hutt Street	SA			
Kilburn	378 Prospect Road	SA			
Kilkenny	402 Torrens Road	SA			
Magill	96 St Bernards Road	SA			
Marden	22 Lower Portrush Road	SA			
Modbury	929 North East Roadd Unit 3	SA			
Morphett Vale	195 Main South Road	SA			
Mount Gambier	167 Commercial Street	SA			
Norwood	115 The Parade	SA			
Paralowie	116 Waterloo Cnr Road	SA			
Port Adelaide	164 Commercial Road	SA			
Rosewater	95 Grand Junction Road	SA			
Salisbury	95 John Street	SA			
Smithfield	600 Main North Road	SA	-		
South Plympton	493 Marion Road	SA			
Taperoo	Cnr Victoria Road & Moldavia Walk	SA			
Torrensville	204 Henley Beach Road	SA			
Warradale	486-488 Morphett Road	SA			
West Richmond	156 Marion Road	SA			
West Kichinona	136 Walloff Road	JA.	- A -		74 W
			Area	Ectionated	Estimated
TAB Agency	Address	State	Area m2	Estimated FOH area	person per 4 sq mt
TAD Agency		State	1112	Torraica	34 1110
	35-37 Main Road Shop 14, Claremont Village Shopping	TAS			
Claremont	Centre	17.0			
Derwent Park	82 Derwent Park Road	TAS			
Devonport	101 Oldaker Street	TAS			
Devonport	22 Edward Street Shop 2	TAS			
Glenorchy	357 Main Road	TAS			
Hobart	40 Murray Street Shop 2	TAS			
Invermay	77 Invermay Road	TAS			
Kings Meadows	117 Hobart Road	TAS			
Kingston	8-10 Channel Hwy	TAS			

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Launceston	229 Westbury Road	TAS			
Rosny Park	8 Bayfield Street Shop 2	TAS			
Sorell	29 Gordon Street	TAS			
TAB Agency	Address	State	Area m2	Estimated FOH area	Estimated person per 4 sq mt
TAD Agency	113 Matthews Avenue Part		1112	rorrarea	30,111
Airport West	Skyways International Hotel	VIC			
Altona Meadows	1 Central Avenue Shop 20 Central Square Sc	VIC			
Altona North	37 Borrack Square Unit 5	VIC			
Ashburton	203A High Street	VIC			
Balaclava	129/131 Carlisle Street	VIC			
Ballarat	73 Victoria Street Shop 4	VIC			
Balwyn	Cnr Weir St & Whitehorse Rd Shops 4 & 5, 310-314	VIC			
Belmont	7-65 High Street Shop 12 Belmont Shopping Village	VIC			
Bentleigh	461 Centre Road	VIC			
Berwick	4-6 Wheeler Street Shop 3	VIC			
Bourke Street	193-199 Bourke Street	VIC			
Box Hill	587-589 Station Street	VIC			
Braybrook	Cnr South Rd & Ashley St Part Site 8 Central West Plaza	VIC			
Broadmeadows	Complex, Pascoe Vale Road Shop E5 Broadmeadows Cinema	VIC			
Brunswick West	190-196 Union Street Shop 10 C	VIC			
Burwood East	172-210 Burwood Highway Shop G4 K-Mart Plaza	VIC			
Camberwell	555 Riversdale Road Shops 2 & 3	VIC			
Campbellfield	Cnr Hume Hwy and Mahoneys Rd	VIC			
Carlton	243-245 Lygon Street	VIC			
Carlton North	739 Nicholson Street	VIC			
Caroline Springs	Shop 4, 218-222 Caroline Springs Boulevard	VIC			
Caulfield South	328 Hawthorn Road	VIC			
Clayton	367-369 Clayton Road Shop 6	VIC			
Coburg	396 Sydney Road Shops 1, 2 & 3	VIC			
Collingwood	232 Smith Street	VIC			

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The safe reopening of TAB Agencies

Collins Street	459 Collins Street	l vic
Comins street		VIC
Corio	Shop G031C, Corio Shopping Centre Bacchus Marsh Road (Cnr Purnell Road)	VIC
Craigieburn	Shop 1, 32 Craigieburn Road	VIC
Cranbourne	75-89 High Street Shop 1 Ericusa Plaza	VIC
Dandenong	23-55 Mcrae Street Shop 350 Lvl 3 Dandenong Plaza	VIC
Deer Park	Cnr Station & Neale Roads Shop T71 Brimbank Central Sc	VIC
Donvale	Tunstall Square Shop 6	VIC
East Keilor	233 Milleare Road Milleara Shopping Centre Shop	VIC
Endeavour Hills	104 Heatherton Road Shop 104 Endeavour Hills Sc	VIC
Fairfield	146A Station Street	VIC
Footscray	1 Droop Street	VIC
Frankston	330 Cranbourne Road Shop 6 Karingal Hub Sc	VIC
Gardenvale	170 Martin Street Shop 3	VIC
Glenroy	816 Pascoe Vale Road	VIC
Greensborough	89-91 Grimshaw Street	VIC
Hampton Park	Shops 66 and 67, Hampton Park Square 162-166 Somerville Road	VIC
Heidelberg	56 Burgundy Street Warringal Shopping Centre	VIC
Heidelberg West	318 Bell Street Shop 3	VIC
Hoppers Crossing	54A Old Geelong Road	VIC
Ivanhoe	120 Upper Heidelberg Road Shop 6	VIC
Keilor	702 Calder Highway	VIC
Kensington	511 Mccaulay Road	VIC
Kew	331-333 High Street	VIC
Lower Templestowe	35 Macedon Road	VIC
Malvern	135 Glenferrie Road	VIC
Melbourne	473 Elizabeth Street	VIC
Melbourne	59-65 Elizabeth Street Tenancy 2 (Known As 61)	VIC
Melbourne	Shop LGH02 Southern Cross Station	VIC
Middle Park	4/6 Armstrong Street	VIC

Page | 28 COMMERCIAL IN CONFIDENCE

The safe reopening of TAB Agencies

Mill Park	502A Plenty Road	VIC	
Moorabbin	866 Nepean Highway	VIC	
Mt Waverley	Shops 2-4, 407 Blackburn Road	VIC	
Niddrie	481 Keilor Road Shop 2	VIC	
Noble Park	21A Douglas Street	VIC	
North Melbourne	1-5 Errol Street	VIC	
Northcote	280 High Street	VIC	
Oakleigh	51 Atherton Road	VIC	
Parkdale	Unit 3B 383 Nepean Highway	VIC	
Pascoe Vale	Part of 88-94 Cumberland Road Part	VIC	
Point Cook	Shop 34, Sanctuary Lakes Shopping Centre Point Cook Road	VIC	
Prahran	191-197 Commercial Road Shops 3 & 4	VIC	
Preston	597A Bell Street	VIC	
Queen Street	228 Queen Street Part of Ground Floor	VIC	
Reservoir	Shop 1, 327 Spring St	VIC	
Richmond	171-173 Swan Street	VIC	
Scoresby	1391 Ferntree Gully Road Shop 1	VIC	
South Melbourne	335 Clarendon Street	VIC	
South Yarra	102-108 Toorak Road Shops 3 & 4	VIC	
Springhill	1370 Thompsons Road	VIC	
Thomastown	289-291 High Street	VIC	
Warrnambool	124 Koroit Street Shops 2 & 3	VIC	
Werribee	119-123 Watton Street	VIC	

Appendix Five: Contact Tracing Daily Customer Log

Agency Name:	Date:
--------------	-------

Customer Contact Log:

- Customer to provide first initial and email or mobile and recorded in the log below
- This log must not be in view of the public and kept secure at all times
- At the end of each day stored in the safe
- Logs must be archived in the safe for 4 weeks, when disposing of logs, they must be shredded

Information from this log is not to be used in any way except in the event of a government contact tracing request.

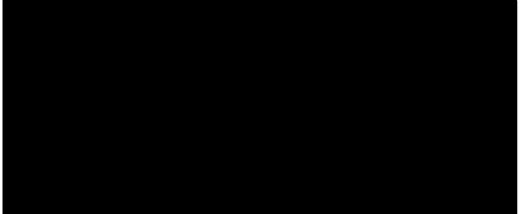
	First			First	
Time	Initial	Email Address/Mobile Number	Time	Initial	Email Address/Mobile Number
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-			-		
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Pond, Aleks (Health)

From:

Sent: To: **AHPPC Secretariat**

Sunday, 3 May 2020 7:27 AM



Subject:

FOR REVIEW: 20.05.02 AHPPC Outcomes AND Recommendations for measures to

be adjusted[SEC=OFFICIAL]

Attachments:

20.05.02 AHPPC Emergency TC COVID19 Outcomes.docx; Recommendations for

measures to be adjusted_AHPPC comments v2_EF edits_clean.docx

Follow Up Flag:

Follow up

Flag Status:

Completed

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Members

Attached are the outcomes from yesterday's meeting, together with the updated Recommendations for measures to be adjusted.

This will be discussed again at today's meeting.

Kind regards,



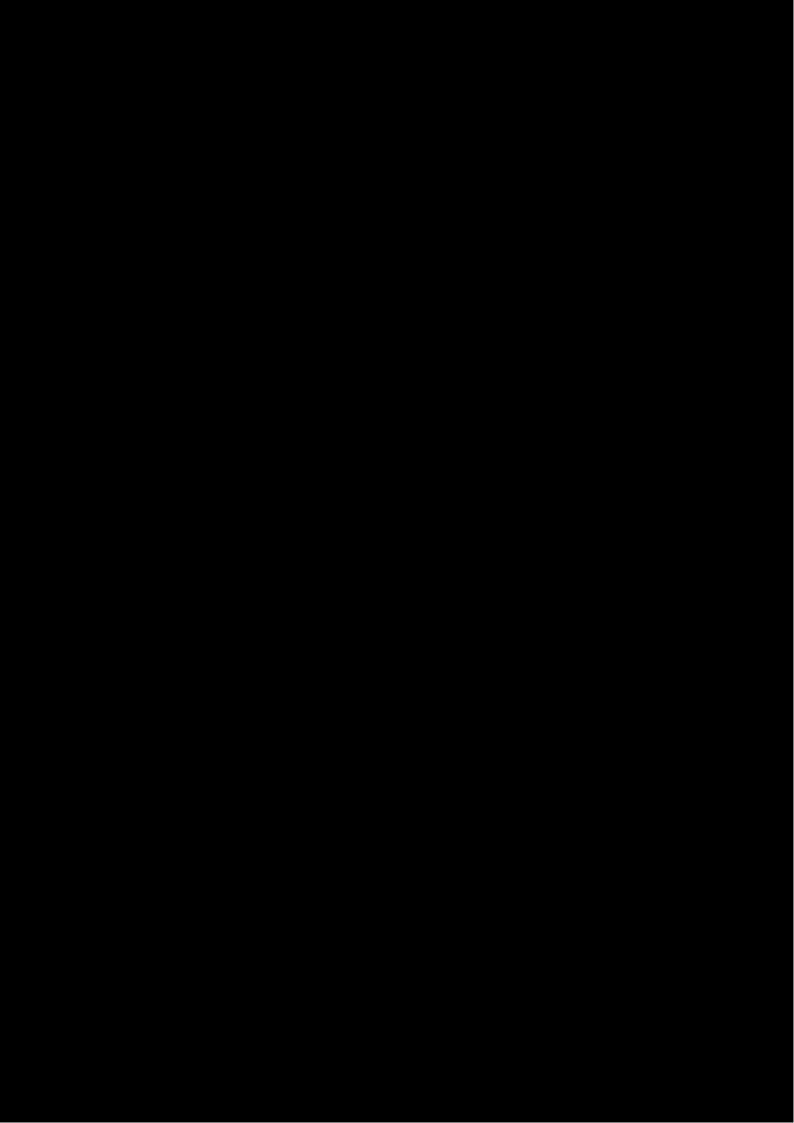
Australian Health Protection Principal Committee (AHPPC) of the Australian Health Ministers' Advisory Council (AHMAC)

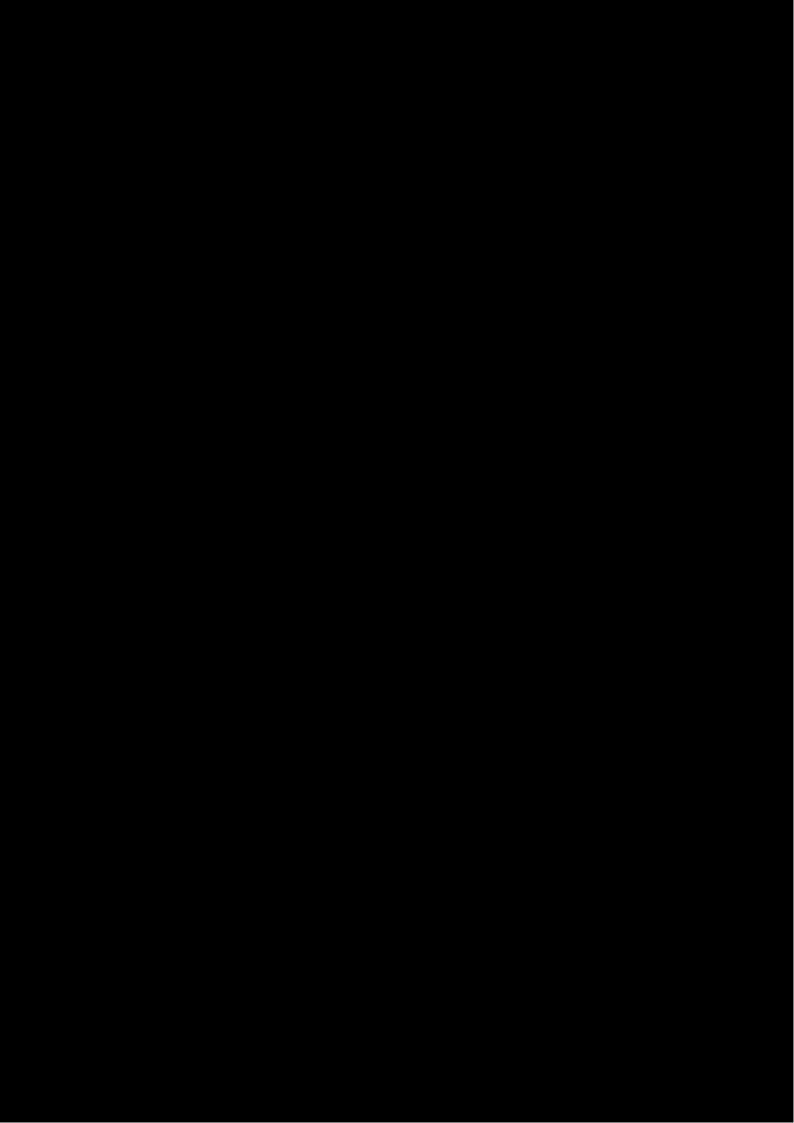
Office of Health Protection | Australian Government Department of Health

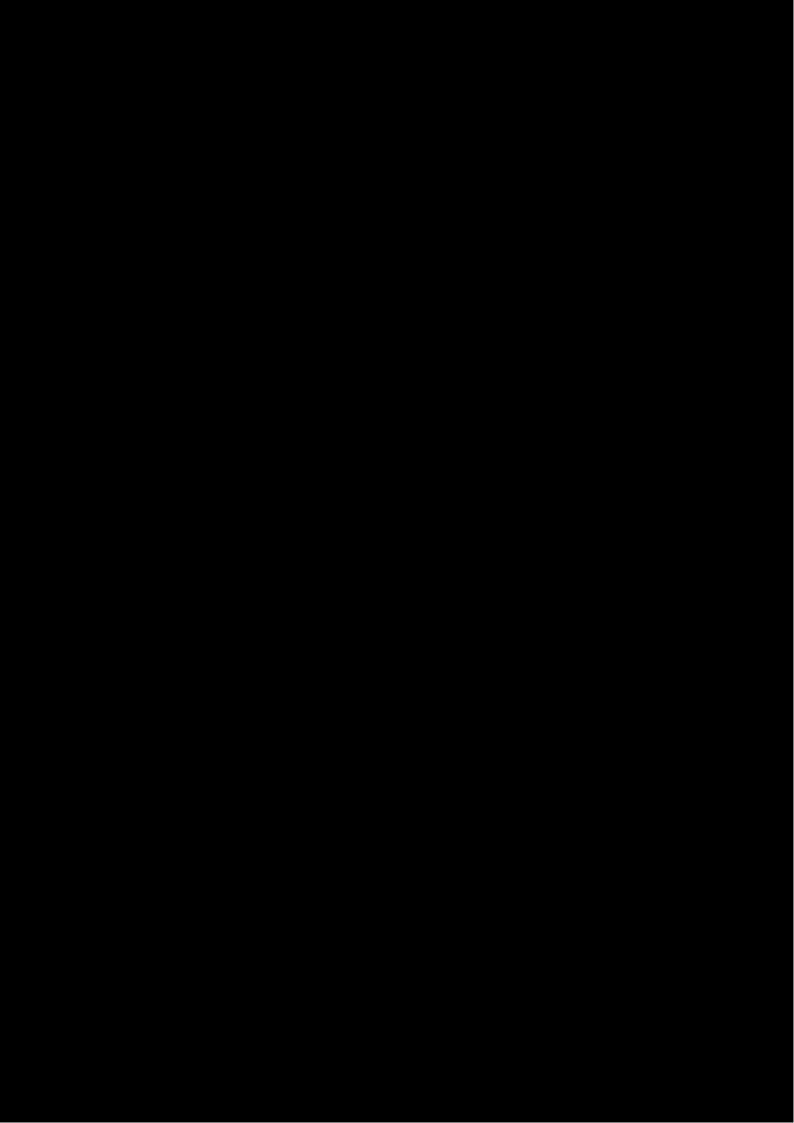
A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

I acknowledge the traditional custodians of the lands and waters where we live and work, and pay my respects to elders past and present.

[&]quot;Important: This transmission is intended only for the use of the addressee and may contain confidential or legally privileged information. If you are not the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error please notify the author immediately and delete all copies of this transmission."





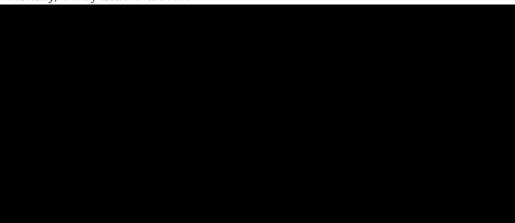


Pond, Aleks (Health)

From:

Sent: To: AHPPC Secretariat

Monday, 4 May 2020 11:26 AM



Subject:

Attachments:

ACTION: AHPPC meeting papers for Monday 4 May [SEC=OFFICIAL]

Agenda Item 2 Preamble - Recommendations for measures to be adjusted - FOR FINAL REVIEW.docx; Agenda Item 2 Recommendations for measures to be adjusted_v5 - FOR FINAL REVIEW - CLEAN.docx; Agenda Item 3 - Group of 8

Report.docx; Agenda Item 4

Estimating_changes_in_the_transmission_of_COVID-19.pdf; 20.05.04 AHPPC

Emergency TC COVID19 Agenda.docx

Importance:

High

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Dear AHPPC members

Please note the attached meeting papers for today.

Agenda	Item	Speaker/s
1	Meeting opening • Welcome	Chair
2 Paper	Finalisation of the Recommendations for Easing Public Health-Related Measures and Preamble	Chair
3 Paper	G of 8 report	Chair
4 Paper	Modelling Update	
5	CDNA Update	

6	Other business • Jurisdictional Update	Chair	
Next meeting Tuesday 5 May 2020 1200 – 1400 (AEST)			



Kind regards



Australian Health Protection Principal Committee (AHPPC)

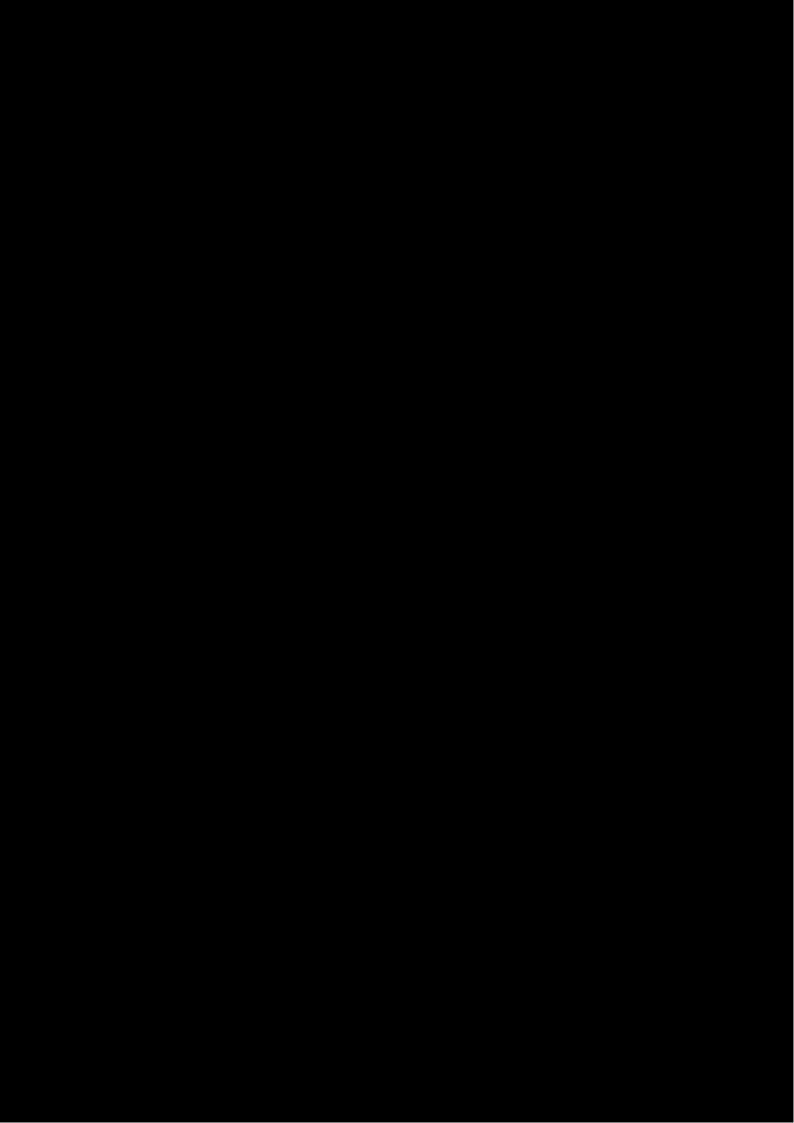
of the Australian Health Ministers' Advisory Council (AHMAC)

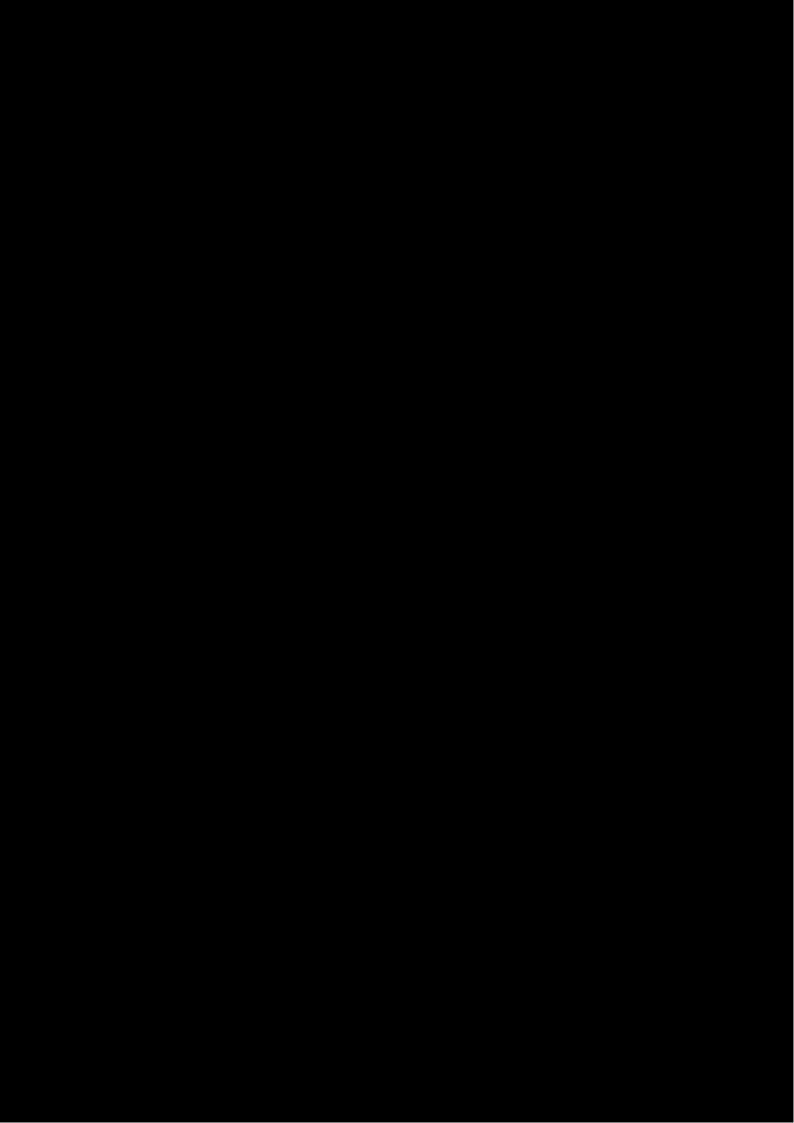
Office of Health Protection I Australian Government Department of Health

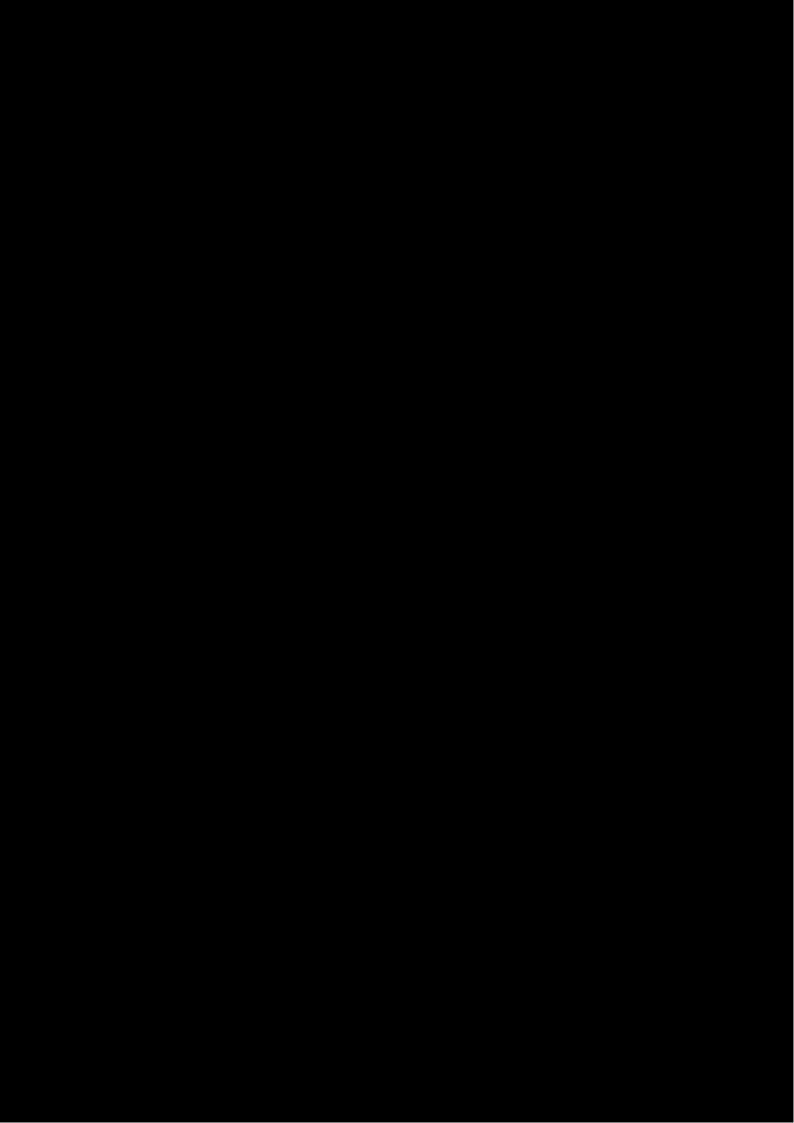
A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

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Pond, Aleks (Health)

From:

Sent: To: AHPPC Secretariat

Monday, 4 May 2020 5:45 PM

Subject:

FOR INFORMATION: National Cabinet 5 May - Measures to be adjusted

[SEC=OFFICIAL]

Attachments:

Item 3b - National Cabinet - 5 May - Preamble - Recommendations for measures to

be adjusted - FINAL v3.docx; Item 3b - National Cabinet - 5 May - Recommendations for measures to be adjusted - FINAL v2.docx

Follow Up Flag:

Flag for follow up

Flag Status:

Flagged

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Dear Members,

For your information, these documents have been submitted to National Cabinet for tomorrow's meeting.



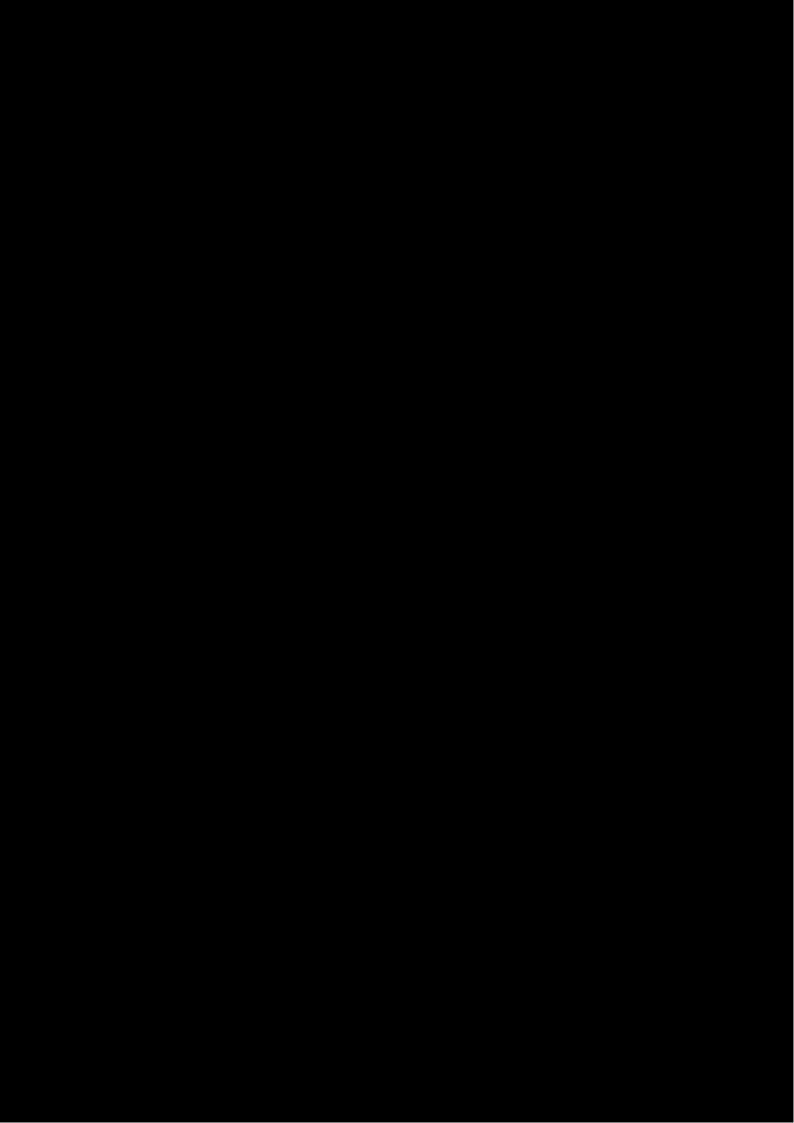
Australian Health Protection Principal Committee (AHPPC) of the Australian Health Ministers' Advisory Council (AHMAC)

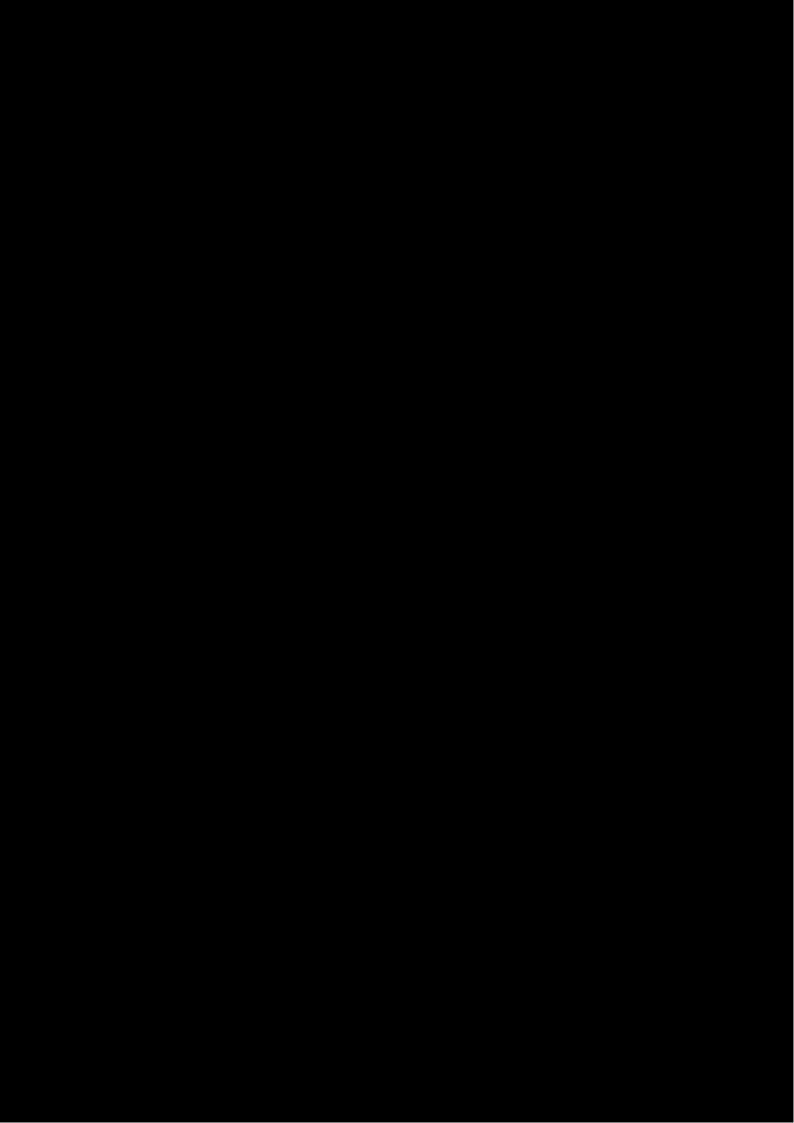
Office of Health Protection | Australian Government Department of Health

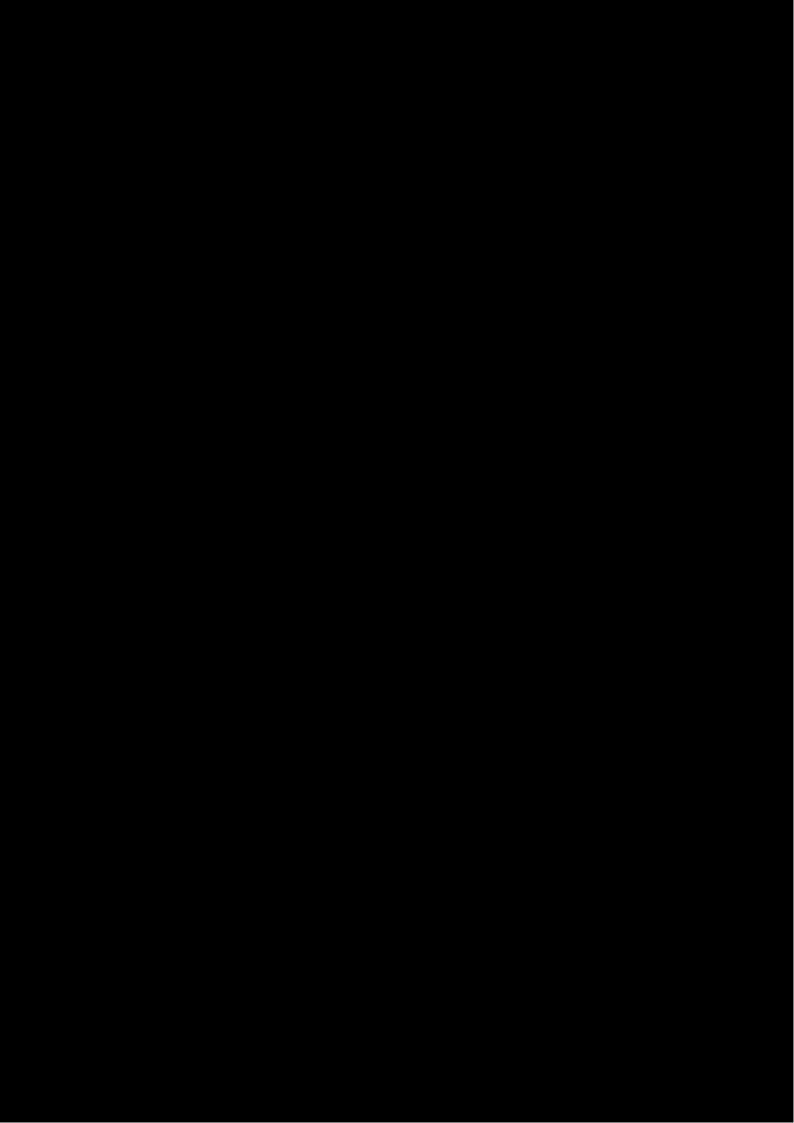
A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

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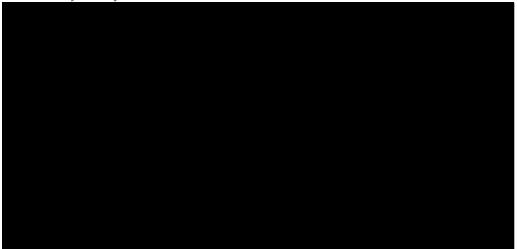


Pond, Aleks (Health)

From:

Sent: To: AHPPC Secretariat

Wednesday, 6 May 2020 11:04 AM



Cc:

Subject:

RE: ACTION: AHPPC meeting papers for 6 May 2020 - full meeting papers

[SEC=OFFICIAL]

Attachments:

Agenda Item 2 UPDATE - Post National Cabinet 5 May - Recommendations for

measures to be adjusted - with comments.docx; Agenda Item 3 -

Estimating_changes_in_the_transmission_of_COVID-19_6May.pdf; Agenda Item 2 - Snapshot of Current Plans to Ease Restrictions Internationally.docx; Agenda Item 4 - AHPPC Paper - COVID-19 - extension of human biosecurity emergency - 6 may

2020.docx

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Dear AHPPC members

Please see attached final meeting papers for the meeting today, please disregard the previous email.

Agenda	Item	Speaker/s
1	Meeting opening Welcome	Chair
2 Paper	Recommendations for easing public health-related measures	Chair
3 Paper	Modelling Update	
4 Paper	Extension of emergency declarations	

5	CDNA Update	
6	Other business • Jurisdictional Update	Chair
Next meetin	g Thursday 6 May 2020 1200 – 1400 (AEST)	



Kind regards



Australian Health Protection Principal Committee (AHPPC)

of the Australian Health Ministers' Advisory Council (AHMAC)

Office of Health Protection I Australian Government Department of Health

A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

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Pond, Aleks (Health)

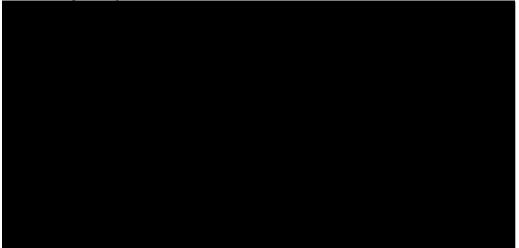
From:

Sent:

To:

AHPPC Secretariat

Wednesday, 6 May 2020 6:09 PM



Cc:

Subject:

Urgent - Recommendations for Measures document for National Cabinet - Due

tonight 1900hrs AEST [SEC=OFFICIAL]

Attachments:

UPDATE - Post AHPPC 6 May - Recommendations for measures to be adjusted.docx

Importance:

High

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Dear Members

Please find attached the updated Recommendations for Measures document. As agreed at today's AHPPC teleconference, can you please reply back with any major 'red flags' that may stop your endorsement by 1900hrs AEST.

If you have any issues, please feel free to contact me on my mobile

Director



Australian Health Protection Principal Committee (AHPPC) of the Australian Health Ministers' Advisory Council (AHMAC)

Office of Health Protection LAustralian Government Department of Health

A: MDP 140, GPO Box 9848, CANBERRA ACT 2601, Australia

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