

Our reference: **CHSFOI22-23.15**

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED]

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) originally on **Tuesday 20 September 2022** and rescoped on **Monday 26 September 2022**.

This application requested access to:

'I request all documents / correspondence held by the Ministerial & Governance Services (MAGS) and the Local Health Network (LHN) for Question On Notice 835.'

I am an Information Officer appointed by the Chief Executive Officer of CHS under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. CHS was required to provide a decision on your access application by **Tuesday 15 November 2022**.

I have identified 36 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at [Attachment A](#) to this decision letter.

Decisions

I have decided to:

- grant full access to 16 documents, and
- grant partial access to 20 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as [Attachment B](#) to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act
- The contents of the documents that fall within the scope of your request
- The views of relevant third parties, and
- The *Human Rights Act 2004*.

Full Access

I have decided to grant full access to 16 documents at references 3, 5, 8-9, 20 and 26-36.

Partial Access

I have decided to grant partial access to 20 documents at references 1-2, 4, 6-7, 10-19 and 21-25. Redactions have been made to information that I consider, on balance, to be contrary to the public interest to disclose under the test set out in section 17 of the FOI Act as the information contained in these folios are partially comprised of personal information.

Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the disclosure of the documents:

- Schedule 2, 2.1(a)(i) promote open discussion of public affairs and enhance the government's accountability
- Schedule 2, 2.1(a)(ii) contribute to positive and informed debate on important issues or matters of public interest
- Schedule 2, 2.1(a)(iv) ensure effective oversight of expenditure of public funds, and
- Schedule 2, 2.1(a)(viii) reveal the reason for a government decision and any background or contextual information that informed the decision.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2, Schedule 2.2 (a)(ii) prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*.

On balance, the factors favouring disclosure are outweighed by the factor favouring non-disclosure as the information would not provide any government information pertinent to your request. The personal information is of ACT-Government employees' mobile numbers and has not been disclosed as this could reasonably be expected to prejudice the protection of the individual's right to privacy. Therefore, I have determined the information identified is contrary to the public interest and would not advantage the public in disclosing this information.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application and my decision released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the FOI Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman

GPO Box 442

CANBERRA ACT 2601

Via email: ACTFOI@ombudsman.gov.au

Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or via email at HealthFOI@act.gov.au.

Yours sincerely



Josephine Smith
Executive Branch Manager
Strategy and Governance
Canberra Health Services

10 November 2022

FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER
██████████ (MLA)	"I request all documents / correspondence held by the Ministerial & Governance Services (MAGS) and the Local Health Network (LHN) for Question on Notice 835"	CHSFOI22-23.15

Ref Number	Page Number	Description	Date	Status Decision	Factor	Open Access release status
Correspondence						
1.	1	Email – FOR ACTION - GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	14 June 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
2.	2 – 4	Email – gbchs22/176 - FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency) [SEC=UNCLASSIFIED]	20 June 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
3.	5 – 12	Email and attachment – GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly	29 June 2022	Full Release		YES

		Matters – Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]				
4.	13 – 14	Email and attachment – FW: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]	04 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
5.	15	Email – FOR PROGRESSION: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	04 July 2022	Full Release		YES
6.	16	Email – GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters – Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	06 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
7.	17 – 18	Email – RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	06 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
8.	19	Email – HPE Content Manager Notification - Action Overdue. GBCHS22/176 - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	07 July 2022	Full Release		YES
9.	20 – 28	Email and attachments – GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters – Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]	07 July 2022	Full Release		YES

10.	29	Email - RE: QoNs for Urgent Clearance	12 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
11.	30	Email - RE: Outstanding QoNs	18 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
12.	31 – 32	Email - RE: IMPORTANT - Outstanding QoNs	25 July 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
13.	33	Email - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	12 August 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
14.	34	Email – FW: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835	12 August 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
15.	35	Email – Re: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence	12 August 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
16.	36	Email - QON 835 - Occupational Violence.	25 August 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
17.	37 – 38	Email - RE: QON 835 - Occupational Violence.	09 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
18.	39 – 40	Email - RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]	13 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
19.	41 – 46	Email with attachment - Outstanding Questions on Notice	14 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
20.	47	Email – GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters – Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]	14 September 2022	Full Release		YES
21.	48	Email – RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly	15 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES

		Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]				
22.	49	Email - RE: Outstanding Questions on Notice	16 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
23.	50 – 65	Email and attachment - FW: Assembly Notice Paper - Tuesday, 20 September 2022 1	20 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
24.	66 – 82	Email with attachments - QON 835	21 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
25.	83	Email - FW: URGENT - FOI 23.13, 23.14 and 23.15	29 September 2022	Partial Release	Schedule 2, 2.2 (a)(ii) Privacy	YES
Documents						
26.	84 – 89	COR22 18889 (Revision 2) GBCHS22 176 QoN 835 Occupational Violence	29 June 2022	Full Release		YES
27.	90 – 95	COR22 18889 (Revision 3) GBCHS22 176 QoN 835 Occupational Violence	4 July 2022	Full Release		YES
28.	96 – 101	COR22 18889 (Revision 4) GBCHS22 176 QoN 835 Occupational Violence	5 July 2022	Full Release		YES
29.	102 – 108	COR22 18889 (Revision 5) GBCHS22 176 QoN 835 Occupational Violence	7 July 2022	Full Release		YES
30.	109 – 115	COR22 18889 (Revision 6) GBCHS22 176 QoN 835 Occupational Violence	7 July 2022	Full Release		YES
31.	116 – 122	COR22 18889 (Revision 7) GBCHS22 176 QoN 835 Occupational Violence	8 July 2022	Full Release		YES
32.	123 – 130	COR22 18889 (Revision 8) GBCHS22 176 QoN 835 Occupational Violence	29 August 2022	Full Release		YES
33.	131 – 138	COR22 18889 (Revision 9) GBCHS22 176 QoN 835 Occupational Violence	29 August 2022	Full Release		YES
34.	139 – 147	COR22 18889 (Revision 10) GBCHS22 176 QoN 835 Occupational Violence	15 September 2022	Full Release		YES

35.	148 – 155	COR22 18889 (Final version) GBCHS22 176 QoN 835 Occupational Violence	15 September 2022	Full Release		YES
36.	156 – 163	COR22 36378 (signed version) 20220920 GBC22 176 QoN 835 Occupational Violence	20 September 2022	Full Release		YES
Total Number of Documents						
36						

Out of Scope



From: Rad, Chadia (Health) <Chadia.Rad@act.gov.au>
Sent: Tuesday, 14 June 2022 9:02 AM
To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; CHS DLO <CHSDLO@act.gov.au>
Cc: ACT Health DLO <ACTHealthDLO@act.gov.au>; Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>; Smith, Josephine (Health) <Josephine.Smith@act.gov.au>
Subject: RE: Questions on Notice Paper - 10 June 2022

Morning all

My comments in blue for consideration.

Chadia

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth
Sent: Friday, 10 June 2022 4:56 PM
To: CHS DLO <CHSDLO@act.gov.au>
Cc: ACT Health DLO <ACTHealthDLO@act.gov.au>; Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>; Smith, Josephine (Health) <Josephine.Smith@act.gov.au>; GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; Rad, Chadia (Health)

<Chadia.Rad@act.gov.au>

Subject: RE: Questions on Notice Paper - 10 June 2022

Hi Kerryn


HD agree with the allocations, I had added some comments to the attached. Summary below for convenience.

Out of Scope

Health

QoN No	Question	Lead
Out of Scope		
835	What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.	<p>CHS</p> <p>Agreed – will seek ACTHD Input (Calvary) for 1,3,5,6,8,10,11</p> <p>Can we seek confirmation from HSPE in the first instance (Sallyanne) that Calvary use LTIFR before we commit to providing input. They may have a different format</p>
Out of Scope		

Out of Scope



Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> On Behalf Of CHS DLO

Sent: Friday, 10 June 2022 12:29 PM

To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Cc: ACT Health DLO <ACTHealthDLO@act.gov.au>; Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>; Smith, Josephine (Health) <Josephine.Smith@act.gov.au>

Subject: FW: Questions on Notice Paper - 10 June 2022

OFFICIAL

Hi Guys

I have gone through the notice papers and pulled out all the QoN for Health, see attached. I have also allocated some of the QoNs but not all as I have questions.

Out of Scope



If I could have a response as soon as possible that would be fantastic.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile  | Email: chsdl0@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gilks, Rachel <Rachel.Gilks@act.gov.au> On Behalf Of CMTEDD, Assembly Coordination

Sent: Friday, 10 June 2022 11:18 AM

To: #CMTEDD, ALO Network <#CMTEDDALONetwork@act.gov.au>; #LA_EXEC DLOS <#LA_EXECDLOS@act.gov.au>

Subject: Questions on Notice Paper - 10 June 2022

OFFICIAL

Good morning everyone

The Questions on Notice Paper No. 19 is now available on the [Assembly Website](#). I have attached it for your convenience.

Please note that responses to these questions are due to Chamber Support **on or before 10 July 2022**.

Many thanks

Rachel

Rachel Gilks

Assistant Director | Assembly and Government Business Coordination

Phone: +61 02 6207 6472 | Email: assemblycoordination@act.gov.au

Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra ACT 2601 www.act.gov.au

From: [Canberra Health Services Ministerial](#)
To: [Canberra Health Services People and Culture](#)
Subject: FOR ACTION - GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Tuesday, 14 June 2022 2:55:00 PM
Attachments: [GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - ~ Question on Notice \(QoN\) 835 Occupational Violence.tr5](#)

OFFICIAL

Hi Jenni

CHS has received a Question on Notice (QoN 835) from Ms Castley MLA in relation to Occupational Violence Incidents at CHS.

Please advise if any input from ACTHD is required.

GBCHS22/176 has been created for this request and templates have been prepared for the response and costing tool.

In accordance with Standing Orders (118A) of the Assembly, the response must be provided in writing within 30 days.

To meet this timeframe the cleared response is due to CHS.Ministerial@act.gov.au by **27 June 2022** to enable clearance by the CEO and to the Minister's Office by 4 July 2022.

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Mobile [REDACTED]

E-mail: kerryn.hunter@act.gov.au

-----< HPE Content Manager record Information >-----

Record Number : GBCHS22/176

Title : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

From: [Elsay, Jennifer \(Health\)](#) on behalf of [Canberra Health Services People and Culture](#)
To: [Canberra Health Services Ministerial](#)
Subject: gbchs22/176 - FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency) [SEC=UNCLASSIFIED]
Date: Monday, 20 June 2022 1:34:12 PM

OFFICIAL

Please see advice below from WHS.

Jenni Elsey

Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture

Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au

People and Culture | Canberra Health Services | ACT Government

PO Box 11, WODEN ACT 2605 | health.act.gov.au

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Kaye, Frances (Health) <Frances.Kaye@act.gov.au>

Sent: Monday, 20 June 2022 11:44 AM

To: Canberra Health Services People and Culture <CHSPeople-Culture@act.gov.au>; Mercieca, Peta (Health) <Peta.Mercieca@act.gov.au>; Canberra Health Services Work Health Safety <CHS.WorkHealthSafety@act.gov.au>

Cc: Guthrie, Daniel (Health) <Daniel.Guthrie@act.gov.au>

Subject: RE: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency) [SEC=UNCLASSIFIED]

OFFICIAL

Hi Jenni,

The Occupational Violence (OV) data is obtained from the Staff Incident register on RiskMan. With regards to the Lost Time Incident Frequency Rate (LTIFR) we will include this information in our response:

CHS calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following steps are involved:

1. Manually extract lost time incident data reported on the CHS Riskman staff incident register.
2. Data is manually sorted for two categories - Work Health Safety (WHS) all staff incidents and for Occupational Violence (OV) incidents by CHS division.
3. Payroll data is extracted from the CHS monthly payroll (which is generated via CHRIS 21).
4. Data is manually sorted i.e. FTE count by Branch and total CHS FTE count.
5. To conduct qualitative and quantitative analysis, following steps are taken for calculation:
 - FTE count payroll and Riskman lost time both data sets are sorted by division
 - For calculating working hours, Safe Work Australia Formula [Lost time injury frequency rates | Safe Work Australia](#) is applied to data i.e., FTE count multiply by Number of work week (3.75*) and multiply by hours worked per week
 - Monthly rate is calculated by number of incidents/1000000/working hours.
 - Next step involves 12 months rolling numerator and 12 months denominator are calculated for 12 monthly rates.
 - last set of calculations involves financial year to date/actual rate calculations.
 - All the calculations are sorted by division and for CHS overall.
 - Once data is sorted in columns on the excel spreadsheet, data is refreshed onto the CHS WHS Lost time and OV Power BI (PBI) report.

I would not expect ACTHD to be providing LTIFR reports as this is a CHS specific report developed under the CHS OV Strategy,

Regards,

Frances Kaye

Work Health Safety | People and Culture

Canberra Health Services

Level 1, Building 23 | Canberra Hospital
 Phone: 512 46087 [REDACTED]
 Email: frances.kaye@act.gov.au
RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Elsey, Jennifer (Health) <Jennifer.Elsey@act.gov.au> **On Behalf Of** Canberra Health Services People and Culture
Sent: Monday, 20 June 2022 11:37 AM
To: Mercieca, Peta (Health) <Peta.Mercieca@act.gov.au>; Canberra Health Services Work Health Safety <CHS.WorkHealthSafety@act.gov.au>
Cc: Guthrie, Daniel (Health) <Daniel.Guthrie@act.gov.au>; Kaye, Frances (Health) <Frances.Kaye@act.gov.au>
Subject: FW: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency) [SEC=UNCLASSIFIED]

OFFICIAL

Good morning – the Health Directorate are following up on advice on the preferred methodology to be used so HD is able to provide their information using the same methodology. Can you also provide advice on the second question – thanks

Thank you

Jenni Elsey

Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture

Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au

People and Culture | Canberra Health Services | ACT Government

PO Box 11, WODEN ACT 2605 | health.act.gov.au

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Sent: Monday, 20 June 2022 11:30 AM
To: Canberra Health Services People and Culture <CHSPeople-Culture@act.gov.au>
Subject: RE: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

OFFICIAL

Hi Jenni

ACTHD are chasing a response to the email below, they would like advice on:

- the methodology used (source systems) to assist Calvary in providing consistent input. Could an appropriate CHS contact be provided as well.
- Confirmation that ACTHD input is not required for questions 2, 4,7 and 9 - CHS will provide responses.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Canberra Health Services Ministerial
Sent: Tuesday, 14 June 2022 3:31 PM
To: Canberra Health Services People and Culture <CHSPeople-Culture@act.gov.au>
Subject: FW: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

OFFICIAL

Hi Jenni

Calvary have asked for some information regarding their input into the above and ACTHD have questions.

See below and are you able to provide some further advice.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Tuesday, 14 June 2022 3:13 PM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

Hi team

Calvary may have input for QON 835, however could HD please request CHS advice on:

- the methodology used (source systems) to assist Calvary in providing consistent input. Could an appropriate CHS contact be provided as well.
- Confirmation that ACTHD input is not required for questions 2, 4,7 and 9 - CHS will provide responses.

Many thanks

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: Canberra Health Services Ministerial
Sent: Monday, 20 June 2022 1:57 PM
To: GovernmentBusinessHealth
Subject: RE: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

Tracking:

Recipient	Read
GovernmentBusinessHealth	Read: 20/06/2022 2:35 PM

OFFICIAL

Good Afternoon

CHS have provided the following:

- The Occupational Violence (OV) data is obtained from the Staff Incident register on RiskMan.
- With regards to the Lost Time Incident Frequency Rate (LTIFR) we will include this information in our response:
- CHS calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following steps are involved:
 1. Manually extract lost time incident data reported on the CHS Riskman staff incident register.
 2. Data is manually sorted for two categories - Work Health Safety (WHS) all staff incidents and for Occupational Violence (OV) incidents by CHS division.
 3. Payroll data is extracted from the CHS monthly payroll (which is generated via CHRIS 21).
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Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdlo@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Tuesday, 14 June 2022 3:13 PM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

Hi team

Calvary may have input for QON 835, however could HD please request CHS advice on:

- the methodology used (source systems) to assist Calvary in providing consistent input. Could an appropriate CHS contact be provided as well.
- Confirmation that ACTHD input is not required for questions 2, 4,7 and 9 - CHS will provide responses.

Many thanks
Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: Canberra Health Services Ministerial
Sent: Monday, 27 June 2022 4:42 PM
To: GovernmentBusinessHealth
Subject: RE: FOR CHS ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

OFFICIAL

Hi Kylie

We will just provide a list of our wards and the number of OV incidents pertinent to that ward.

I don't have a copy of the response as yet and I have been told by People and Culture that Calvary probably won't have data for Lost Time Injury Frequency Rate (LTIFR) as they don't use that??? Didn't really understand the comment but maybe you/Calvary will 😊

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdlo@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Monday, 27 June 2022 11:26 AM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: FOR CHS ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

Importance: High

Hi Kerryn

ACHD are seeking advice on how CHS is presenting the response to Q1, and how CHS will break down Q1 around wards.

Could advice please be provided as soon as possible - if it is possible to share a draft copy of the CHS response that may also be helpful.

Many thanks

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Sent: Monday, 20 June 2022 1:57 PM
To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Subject: RE: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

OFFICIAL

Good Afternoon

CHS have provided the following:

- The Occupational Violence (OV) data is obtained from the Staff Incident register on RiskMan.
- With regards to the Lost Time Incident Frequency Rate (LTIFR) we will include this information in our response:
- CHS calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following steps are involved:
 1. Manually extract lost time incident data reported on the CHS Riskman staff incident register.
 2. Data is manually sorted for two categories - Work Health Safety (WHS) all staff incidents and for Occupational Violence (OV) incidents by CHS division.
 3. Payroll data is extracted from the CHS monthly payroll (which is generated via CHRIS 21).
 4. Data is manually sorted i.e. FTE count by Branch and total CHS FTE count.
 5. To conduct qualitative and quantitative analysis, following steps are taken for calculation:
 - FTE count payroll and Riskman lost time both data sets are sorted by division
 - For calculating working hours, Safe Work Australia Formula [Lost time injury frequency rates | Safe Work Australia](#) is applied to data i.e., FTE count multiply by Number of work week (3.75*) and multiply by hours worked per week
 - Monthly rate is calculated by number of incidents/1000000/working hours.
 - Next step involves 12 months rolling numerator and 12 months denominator are calculated for 12 monthly rates.
 - last set of calculations involves financial year to date/actual rate calculations.
 - All the calculations are sorted by division and for CHS overall.
 - Once data is sorted in columns on the excel spreadsheet, data is refreshed onto the CHS WHS Lost time and OV Power BI (PBI) report.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> On Behalf Of GovernmentBusinessHealth

Sent: Tuesday, 14 June 2022 3:13 PM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: FOR ADVICE: Question on Notice (QON) 835 - What have been the occupational violence figures in each ward (eg intensive care unit, emergency)

Hi team

Calvary may have input for QON 835, however could HD please request CHS advice on:

- the methodology used (source systems) to assist Calvary in providing consistent input. Could an appropriate CHS contact be provided as well.
- Confirmation that ACTHD input is not required for questions 2, 4,7 and 9 - CHS will provide responses.

Many thanks
Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: [Elsey, Jennifer \(Health\)](#) on behalf of [Canberra Health Services People and Culture](#)
To: [Canberra Health Services Ministerial](#)
Subject: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]
Date: Wednesday, 29 June 2022 4:14:40 PM
Attachments: [GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - ~ Question on Notice \(QoN\) 835 Occupational Violence.tr5](#)

OFFICIAL

Cleared by Kalena for your progression as necessary

Thanks

Jenni Elsey
Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture
Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au
People and Culture | Canberra Health Services | ACT Government
PO Box 11, WODEN ACT 2605 | health.act.gov.au
RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

-----< HPE Content Manager record Information >-----

Record Number : GBCHS22/176
Title : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence



ACT
Government

Canberra Health
Services

CORRESPONDENCE CLEARANCE

Subject: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

Number: GBCHS22/176

Date Due: _____

Chief Executive Officer - Canberra Health Services: _____ Date: _____

Deputy Chief Executive Officer - Canberra Health Services: _____ Date: _____

Chief Operating Officer - Clinical Services: _____ Date: _____

Executive Group Manager - Infrastructure & Health Support Services: _____ Date: _____

Executive Group Manager - People and Culture: _____ Date: 29/6/22

Executive Director - Research and Academic Partnerships _____ Date: _____

Executive Group Manager - Finance & Business Intelligence: _____ Date: _____

Contextually Correct

Grammatically Correct

Spell Checked

Executive Director - _____ Area name: _____

Signature: _____ Date: _____

Director - Area name: _____ Date: _____

Manager - Area name: _____ Date: _____

Government Relations - Canberra Health Services: _____ Date: _____

Other: _____ Date: _____

- d) staff
for
- (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

1) CHS Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022)

Financial Year	FY2021/22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Above information is based on staff incidents reported in the CHS Riskman system

- 2) Canberra Health Services (CHS) calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.
- 4)

Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
*Early in the FY21/22, formulas for calculating LTIFR were updated based on advice from the Finance and Business Intelligence Unit, changing the Target OV LTIFR figures.	

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

Month	OV LTIFR
May 2022	
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

- 6) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

7)

Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

8) The actual 'All WHS Incidents' LTIFR is not broken down into further categories.

9) For staff incidents CHS uses classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

1.1) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Approved for circulation to the Member and incorporation into Hansard.

**Rachel Stephen-Smith MLA
Minister for Health**

Date:.....

This response required XXhrs XXmins to complete, at an approximate cost of \$XXX.

Question on Notice Costing Sheet

Notice paper	19
QoN reference number	835

	Input minutes	Cost
ASO3		\$ -
ASO4		\$ -
ASO5		\$ -
ASO6		\$ -
SOGC	45	\$ 65.68
SOGB	60	\$ 95.77
SOGA	15	\$ 26.15
SES1		\$ -
SES2	15	\$ 43.17
SES3		\$ -
Total	135	\$ 230.77

Instructions:

Only the green cells require input.
 Input the time taken in minutes to the relevant cells.
 The costing sheet will calculate the total time taken and cost.

A separate costing sheet should be used for each individual QoN.

For support or queries on how to use this costing tool contact the
[Cabinet Office](#)

From: [Canberra Health Services Ministerial](#)
To: [Canberra Health Services Ministerial](#)
Subject: FW: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]
Date: Monday, 4 July 2022 10:29:00 AM
Attachments: [GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - ~ Question on Notice \(QoN\) 835 Occupational Violence.tr5](#)

OFFICIAL

Hi Ivan

Can you please print and take upstairs for CEO clearance

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdl@act.gov.au Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

-----Original Message-----

From: Elsey, Jennifer (Health) <Jennifer.Elsey@act.gov.au> On Behalf Of Canberra Health Services People and Culture

Sent: Wednesday, 29 June 2022 4:15 PM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Subject: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]

OFFICIAL

Cleared by Kalena for your progression as necessary

Thanks

Jenni Elsey

Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture

Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au People and Culture | Canberra Health Services | ACT Government PO Box 11, WODEN ACT 2605 | health.act.gov.au RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

-----< HPE Content Manager record Information >-----

Record Number : GBCHS22/176

Title : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence



CORRESPONDENCE CLEARANCE

Subject: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

Number: **GBCHS22/176**

Date Due: _____

Chief Executive Officer - Canberra Health Services: _____ Date: _____

Deputy Chief Executive Officer - Canberra Health Services: _____ Date: _____

Chief Operating Officer - Clinical Services: _____ Date: _____


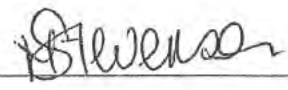
Executive Group Manager - Infrastructure & Health Support Services: _____ Date: _____

Executive Group Manager - People and Culture:  _____ Date: 29/6/22

Executive Director - Research and Academic Partnerships _____ Date: _____

Executive Group Manager - Finance & Business Intelligence: _____ Date: _____

Contextually Correct <input type="checkbox"/>	Grammatically Correct <input type="checkbox"/>	Spell Checked <input type="checkbox"/>
Executive Director - _____		Area name: _____
Signature: _____		Date: _____

Director -   _____ Date: 4/7/22

Manager - Area name: _____ Date: _____

Government Relations - Canberra Health Services: _____ Date: _____

Other: _____ Date: _____

From: [Sukloski, Ivan](#) on behalf of [Canberra Health Services Ministerial](#)
To: [CHS DLO](#)
Subject: FOR PROGRESSION: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Monday, 4 July 2022 4:53:59 PM
Attachments: [GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - ~ Question on Notice \(QoN\) 835 Occupational Violence.tr5](#)

OFFICIAL

Hi Kerryn

Cleared for your appropriate progression.

Thanks

Ivan

Ivan Sukloski | Ministerial Liaison Officer | Assembly and Ministerial Liaison
Phone: 02 5124 6145 | Email: CHS.Ministerial@act.gov.au
Government Relations | Canberra Health Services | ACT Government
Level 1, Building 28, Canberra Hospital, Garran ACT 2605 | health.act.gov.au
RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: [Hunter, Kerryn \(Health\)](#) on behalf of [CHS DLO](#)
To: [Canberra Health Services People and Culture](#)
Subject: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Wednesday, 6 July 2022 2:27:00 PM

OFFICIAL

Hi Jenni

This one has also been returned for further action, see email and revised version in TRIM.

When do you think P&C could get it back to me?

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile: [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: [Bransgrove, Meagen](#)
To: [CHS DLO](#)
Subject: RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Wednesday, 6 July 2022 4:26:09 PM

Thanks Kerryn, absolutely understand they don't use LTIFR, but the first question asks for OV figures in each ward, not LTIFR. The rest is firmly CHS figures, but I interpret the first question as asking broadly. Will need some clarification about ACTHD as well though, not sure if they use LTIFR etc.

Thanks,
 Meg

From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> **On Behalf Of** CHS DLO
Sent: Wednesday, 6 July 2022 2:33 PM
To: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

OFFICIAL

Hi Meg

I asked the same question and Calvary doesn't use LIFTR calculations and therefore had no input
 Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile: [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Sent: Tuesday, 5 July 2022 10:07 PM

To: CHS DLO <CHSDLO@act.gov.au>

Subject: RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

Hi Kerryn,

Further to the email I sent earlier on this one, it is not specified as CHS only. Can we get clarification on whether ACTHD and CPHB need to be included please.

Thanks,
 Meg

From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> **On Behalf Of** CHS DLO
Sent: Tuesday, 5 July 2022 3:10 PM
To: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

OFFICIAL

Hi Meg

Another QoN for your review and progression:

[I:\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\20220709
GBCHS22-176 QoN 835 OV](#)

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

**Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT
Government**

From: [Content Manager](#)
To: [CHS DLQ](#); [Baxter, Emily \(Health\)](#); [Hoffmann, Cameron \(Health\)](#); [Hunter, Kerryn \(Health\)](#); [Kelly, Angeline](#); [Macpherson, Katherine](#); [Pearson, Karen \(Health\)](#); [Pratten, Elizabeth \(Health\)](#); [Stahre, Maria \(Health\)](#); [Sukloski, Ivan](#); [Wave, Jenny \(Health\)](#)
Subject: HPE Content Manager Notification - Action Overdue. GBCHS22/176 - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Thursday, 7 July 2022 10:23:50 AM

Title: Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

Record Number: GBCHS22/176

Action: Sign off and send back to GB - CHS

Responsible Location; Departmental Liaison Officer - Canberra Health Services

Due Date: 2022-07-07 at 10:20

This Action is overdue. It was due on 2022-07-07 at 10:20.

Could you please ensure the status of this Action is addressed as a matter of urgency.

--

This E-mail Message has been automatically generated by TRIM Context (ACT Health Production).

From: Canberra Health Services Ministerial
Sent: Thursday, 7 July 2022 10:37 AM
To: GovernmentBusinessHealth
Subject: RE: REQUEST - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley
Attachments: GBCHS22176 QoN 835 Occupational Violence.DOCX

OFFICIAL

Hi Kylie

See attached

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth
Sent: Thursday, 7 July 2022 10:03 AM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Subject: REQUEST - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley
Importance: High

OFFICIAL

Hi Team

Could ACTHD please be provided a copy of the CHS response to QON 835 on Occupational Violence? ACTHD input has been cleared, however, we would like to compare data to ensure consistency.

Thanks

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au





Rachel Stephen-Smith MLA

Minister for Health

Minister for Families and Community Services

Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 19

10 June 2022

Question No. 835

MS CASTLEY: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601



+61 2 6205 2661



stephen-smith@act.gov.au



@RacheISS_MLA



rachelISSMLA



rachelss_mla

- d) staff
for
- (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

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Level 7 - Ward 7A	30
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UCH - Stromlo Ward	25
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81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
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63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

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Rachel Stephen-Smith MLA Minister for Health	Date:.....
This response required 2hrs 15mins to complete, at an approximate cost of \$230.77.	

From: [Elsey, Jennifer \(Health\)](#) on behalf of [Canberra Health Services People and Culture](#)
To: [Canberra Health Services Ministerial](#)
Subject: : GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]
Date: Thursday, 7 July 2022 5:06:41 PM
Attachments: [GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - ~ Question on Notice \(QoN\) 835 Occupational Violence.tr5](#)

OFFICIAL

QoN updated and ready for your progression.

Jenni Elsey
Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture
Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au
People and Culture | Canberra Health Services | ACT Government
PO Box 11, WODEN ACT 2605 | health.act.gov.au
RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

-----< HPE Content Manager record Information >-----

Record Number : GBCHS22/176
Title : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence



Rachel Stephen-Smith MLA

Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 19

10 June 2022

Question No. 835

MS CASTLEY: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
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ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601

+61 2 6205 2661 stephen-smith@act.gov.au

[@RachelSS_MLA](https://twitter.com/RachelSS_MLA)

[rachelSSMLA](https://www.facebook.com/rachelSSMLA)

[rachelss_mla](https://www.instagram.com/rachelss_mla)

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Question on Notice Costing Sheet

Notice paper	19
QoN reference number	835

	Input minutes	Cost
ASO3		\$ -
ASO4		\$ -
ASO5		\$ -
ASO6		\$ -
SOGC	55	\$ 80.27
SOGB	70	\$ 111.74
SOGA	25	\$ 43.59
SES1		\$ -
SES2	15	\$ 43.17
SES3		\$ -
Total	165	\$ 278.77

Instructions:

Only the green cells require input.

Input the time taken in minutes to the relevant cells.

The costing sheet will calculate the total time taken and cost.

A separate costing sheet should be used for each individual QoN.

For support or queries on how to use this costing tool contact the [Cabinet Office](#)

From: Canberra Health Services Ministerial
Sent: Friday, 8 July 2022 10:25 AM
To: GovernmentBusinessHealth
Subject: RE: QoNs for Calvary Input
Attachments: GBCHS22176 QoN 835 Occupational Violence.DOCX

Tracking:

Recipient	Read
GovernmentBusinessHealth	Read: 08/07/2022 5:43 PM

OFFICIAL

Hi Kylie

Here you go

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdlo@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Tuesday, 5 July 2022 11:03 AM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: RE: QoNs for Calvary Input

Importance: High

OFFICIAL

Thanks so much Kerryn, I will provide these to the line area.

Do you have a copy of the final CHS response to QON 835 on Occupational Violence to share? Our input is coming up but the line area would like to see what CHS has provided in their response as well.

Thank you

Kylie

Out of Scope



Out of Scope





Rachel Stephen-Smith MLA

Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

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@RachelSS_MLA



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41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle Incident	1
Total	309

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Formatted: Font: 12 pt.

Approved for circulation to the Member and incorporation into Hansard.	
Rachel Stephen-Smith MLA Minister for Health	Date:.....
This response required 2hrs 15mins to complete, at an approximate cost of \$230.77.	

actchiefminister

From: Canberra Health Services Ministerial
Sent: Monday, 11 July 2022 4:42 PM
To: GovernmentBusinessHealth
Subject: RE: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley
Attachments: COR22 18889 GBCHS22 176 QoN 835 Occupational Violence.docx

Tracking:

Recipient	Read
GovernmentBusinessHealth	Read: 11/07/2022 5:09 PM

OFFICIAL

Hi Kylie

This is the final version of the QoN that I would like to progress to the CEO for clearance.

If you could come back to me with ACTHD approval or amendments as soon as possible it would be appreciated.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Thursday, 7 July 2022 11:14 AM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; Rad, Chadia (Health) <Chadia.Rad@act.gov.au>

Subject: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley

OFFICIAL

Hi team

Please see the attached ACTHD input for QON 835, cleared by the relevant EGM.

Could ACTHD please be given the opportunity to do a quick review of the final combined QON response prior to progressing to MO.

Thank you

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au





Rachel Stephen-Smith MLA

Minister for Health

Minister for Families and Community Services

Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 19

10 June 2022

Question No. 835

MS CASTLEY: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601

+61 2 6205 2661 stephen-smith@act.gov.au

[@RachelSS_MLA](https://twitter.com/RachelSS_MLA)

[rachelSSMLA](https://www.facebook.com/rachelSSMLA)

[rachelss_mla](https://www.instagram.com/rachelss_mla)

- d) staff
for
- (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021/22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2

CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce	TOTAL
4E	13
4W	1
5W	2
6W	1
Acacia	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
Grace	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

- 2) CHS calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

Calvary Public Hospital Bruce do not use LTIFR

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level

4)

Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

Calvary Public Hospital Bruce – Overall LTIFR Target		
2020-21	2021-22	2022-23
18.00	18.00	18.00

5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level. Figures below are for all LTIs

Calvary Public Hospital Bruce – All LTIs												
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
	28.88	16.16	11.17	5.61	22.65	22.32	23.97	11.81	5.19	0	10.57	Not available

6) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

Calvary Public Hospital Bruce advise the rate for June 2022 is not available yet.

7)

Canberra Health Services

Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Bruce – see question 4.

8) For Canberra Health Services the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

- Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level.

9) For staff incidents CHS uses classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

Calvary Public Hospital Bruce - Nil

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2

25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

Calvary Public Hospital Bruce – LTIFR incidents by classification	
2020-21	2021-22
Being hit by moving objects	Being hit by moving objects
Blood and body fluid exposure	Blood and body fluid exposure
Chemicals and other substances	Chemicals and other substances
Falls, trips and slips of a person	Falls, trips and slips of a person
Heat, electricity and other environmental factors	Heat, electricity and other environmental factors
Hitting objects with a part of the body	Hitting objects with a part of the body
Laceration	Laceration
Manual tasks	Manual tasks
Mental stress	Mental stress
Sounds and pressure	Sounds and pressure
Vehicle incidents and other	Vehicle incidents and other
Violence and aggression	Violence and aggression

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce advise they do not have 'clients'. Data for patients, consumers and staff are provided below.

Calvary Public Hospital Bruce – Breakdown of OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13hrs to complete, at an approximate cost of \$1335.79.

From: [CEOHealth](#)
To: [CHS DLO; Bray, Mel \(Health\)](#)
Subject: RE: QoNs for Urgent Clearance
Date: Tuesday, 12 July 2022 4:17:44 PM

OFFICIAL

Hi Kerryn

All of these I cleared last week, apologies I mustn't have put a note in TRIM!

From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> **On Behalf Of** CHS DLO

Sent: Tuesday, 12 July 2022 12:18 PM

To: Bray, Mel (Health) <Mel.Bray@act.gov.au>

Cc: CEOHealth <CEOHealth@act.gov.au>

Subject: QoNs for Urgent Clearance

Importance: High

OFFICIAL

Hi Mel

TRIM notes indicate that the following QoNs may be with Dave for clearance:

GBCHS22/176 GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters -

Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835

Occupational Violence

Out of Scope

[Redacted content]

Can you let me know if this is the case and if so when the Min Team can expect them back to progress for Ministerial Clearance.

Thanks

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile [Redacted] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Canberra Health Services Ministerial
Sent: Monday, 18 July 2022 11:12 AM
To: GovernmentBusinessHealth
Subject: RE: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley

Tracking: **Recipient** **Read**
GovernmentBusinessHealth Read: 18/07/2022 4:01 PM

OFFICIAL

Hi Kylie

Thanks for letting me know 😊

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations
Strategy, Policy and Planning | Canberra Health Services | ACT Government
Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Mobile [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth
Sent: Friday, 15 July 2022 2:41 PM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; Rad, Chadia (Health) <Chadia.Rad@act.gov.au>
Subject: RE: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley

OFFICIAL

Hi Kerryn

I have been advised today that on reviewing the CHS response to this QON, the relevant HD line area has sought further information from Calvary to ensure the HD response is consistent.

Unfortunately, as with the rest of the Calvary input that we are waiting on, there are delays in receiving the information required for this QON as well. I'm advised that Calvary has indicated delays until 21 July 2022.

We will endeavour to get our comments on this QON and outstanding input to CHS ASAP, however, it may not be until the end of next week.

Kind regards

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au

From: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Sent: Monday, 11 July 2022 4:42 PM
To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Subject: RE: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley

OFFICIAL

Hi Kylie

This is the final version of the QoN that I would like to progress to the CEO for clearance.

If you could come back to me with ACTHD approval or amendments as soon as possible it would be appreciated.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile: [REDACTED] | Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> On Behalf Of GovernmentBusinessHealth
Sent: Thursday, 7 July 2022 11:14 AM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; Rad, Chadia (Health) <Chadia.Rad@act.gov.au>
Subject: ACTHD Input - Question on Notice (QON) 835 - Occupational violence figures in each ward - Castley

OFFICIAL

Hi team

Please see the attached ACTHD input for QON 835, cleared by the relevant EGM.

Could ACTHD please be given the opportunity to do a quick review of the final combined QON response prior to progressing to MO.

Thank you

Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: [Bransgrove, Meagen](#)
To: [CHS DLO](#)
Subject: RE: Outstanding QoNs
Date: Monday, 18 July 2022 2:14:11 PM

Thanks Kerryn!

From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> **On Behalf Of** CHS DLO
Sent: Monday, 18 July 2022 2:09 PM
To: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: Outstanding QoNs

OFFICIAL

Hi Meg

See below for the current status of outstanding QoNs:

Out of Scope



- QoN 835 Occupational Violence – **With MO for review and progression (emailed updates 13 July 2022)**

Out of Scope



Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile  Email: chsdl@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Canberra Health Services Ministerial
Sent: Friday, 22 July 2022 1:00 PM
To: GovernmentBusinessHealth
Subject: RE: Outstanding QoNs

Tracking: **Recipient**
GovernmentBusinessHealth

Read
Read: 22/07/2022 1:05 PM

OFFICIAL

Thanks Kylie 😊

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile: [REDACTED] | Email: chsdlo@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth

Sent: Friday, 22 July 2022 11:19 AM

To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>

Subject: RE: Outstanding QoNs

OFFICIAL

Hi Kerryn

I have the following three QONs as awaiting Calvary input, I have sent further follow ups to the line area for updates on Calvary input etc. Will let you know of any progress.

If I have missed any let me know.

Out of Scope

GBC22/372	835	Health	MS CASTLEY: To ask the Minister for Health— (1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.	CHS - HSPE Input (Calvary should have input for 1,3,5,6,8,10,11)	18/7 - Draft returned to Calvary to clarify two points 22/7 - Follow up sent to HSPE
-----------	-----	--------	---	--	---

Thanks
Kylie

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth
Sent: Tuesday, 19 July 2022 4:52 PM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Subject: RE: Outstanding QoNs

OFFICIAL

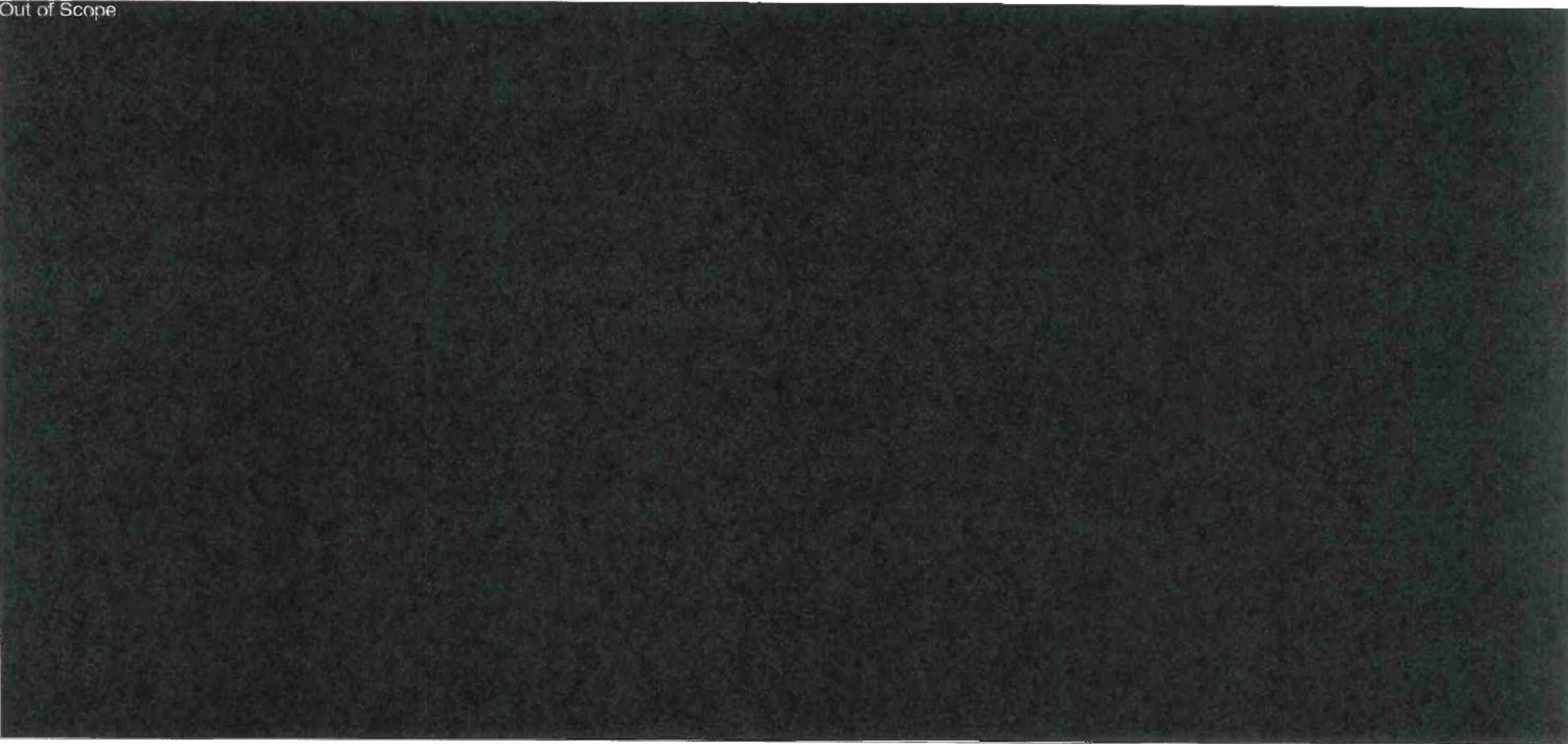
Hi Kerryn

I will chase the input for you again, however, I had flagged that Calvary indicated further delays on input until 21 July.

Out of Scope

Thanks
Kylie

Out of Scope



Out of Scope



From: Smith, Josephine (Health) <Josephine.Smith@act.gov.au>
Sent: Sunday, 24 July 2022 2:21 PM
To: CHS DLO <CHSDLO@act.gov.au>
Cc: CHS COO <CHSCOO@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Subject: RE: IMPORTANT - Outstanding QoNs

OFFICIAL

Thanks Kerryn. Hoping these are not all over the line? Are the Minister's Offices across the delays?

J

Josephine Smith

Executive Branch Manager, Strategy and Governance

Phone: 02 5124 9564 | Email: Josephine.Smith@act.gov.au

Canberra Health Services | ACT Government

10B Canberra Hospital campus | health.act.gov.au

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Hunter, Kerryn (Health) <Kerryn.Hunter@act.gov.au> **On Behalf Of** CHS DLO

Sent: Monday, 18 July 2022 4:32 PM

To: Smith, Josephine (Health) <Josephine.Smith@act.gov.au>

Cc: CHS COO <CHSCOO@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>

Subject: IMPORTANT - Outstanding QoNs

OFFICIAL

Hi Josephine

Please see below for the list of outstanding QoNs ahead of the August Sitting week (2 – 5 Aug 22):

Health:

Out of Scope



- QoN 835 Occupational Violence – With MO for review and progression (emailed updates 13 July 2022)

Out of Scope



Overall across both portfolios we have a total of 11 QoNs outstanding. 5 are with the MOs, 4 are waiting on Calvary input 1 is with MHJHADS for clearance and 1 has been seen by the MO and returned for further action.

Please note for those that required Calvary input the CHS information has been cleared by the division ED responsible for the response but they won't go through to CEO clearance until they are complete with Calvary input.

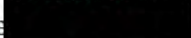
I have been in contact with ACTHD on these one's and Calvary have cited workforce pressures for the delay.

Let me know if you required anything further.

Kind Regards

Kerryn Hunter

Directorate Liaison Officer | Canberra Health Services

Phone: 620 55030 | Mobile  Email: chsdlo@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: [Canberra Health Services Ministerial](#)
To: [CHS DLO](#)
Subject: GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Friday, 12 August 2022 11:49:30 AM

OFFICIAL

Hi Ryan

We have now received and update from calvary for and overdue QoN (No. 835 re Occupational Violence). I have put the updated version in the following folder for Meg, can you email her and let her know:

<I:\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\20220709 GBCHS22-176 QoN 835 OV>

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile:** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: Canberra Health Services Ministerial
Sent: Friday, 12 August 2022 11:50 AM
To: GovernmentBusinessHealth
Subject: RE: ACTHD INPUT - June 2022 - Minister for Health - QON 835 - occupational violence figures in each ward for the past 12 months - Castley

OFFICIAL

Thanks Kylie

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: Gstrein, Kylie (Health) <Kylie.Gstrein@act.gov.au> **On Behalf Of** GovernmentBusinessHealth
Sent: Thursday, 11 August 2022 2:05 PM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Cc: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>; Ellis, Catherine (Health) <Catherine.Ellis@act.gov.au>
Subject: ACTHD INPUT - June 2022 - Minister for Health - QON 835 - occupational violence figures in each ward for the past 12 months - Castley
Importance: High

OFFICIAL

Hi Team

Please see attached ACTHD (Calvary) input for QON 835 and costing tool. Apologies for the delay on this.

Kind regards
Kylie

Kylie Gstrein | A/g Director, Government Business

Email: GovernmentBusinessHealth@act.gov.au

Ministerial and Government Services | ACT Health Directorate

Level 5, 2-6 Bowes Street, Woden ACT 2606

health.act.gov.au



From: [Canberra Health Services Ministerial](#)
To: [CHS DLO](#)
Subject: FW: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Friday, 12 August 2022 2:08:54 PM

OFFICIAL

Hi Ryan

You don't need to cc in the inbox for stuff going to the minister's advisers

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Sent: Friday, 12 August 2022 2:07 PM

To: CHS DLO <CHSDLO@act.gov.au>

Cc: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Subject: Re: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

Thank you!

Get [Outlook for iOS](#)

From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> on behalf of CHS DLO <CHSDLO@act.gov.au>

Sent: Friday, August 12, 2022 11:27:39 AM

To: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Cc: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Subject: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

OFFICIAL

Hi Meg,

Overdue QON 835 waiting on input from Calvary has been completed. Response in the folder below.

[I:\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\20220709 GBCHS22-176 QoN 835 OV](#)

Please let me know if you have any questions.

Regards,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Canberra Health Services Ministerial
Sent: Monday, 15 August 2022 9:10 AM
To: CHS DLO
Subject: Outstanding QoNs

OFFICIAL

Hi Ryan

See below or updates:
Out of Scope

- GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence – **With MO for progression**

Have you received any of the ones that are with the MO back with the Minister's signature, if you have then let me know and I will take you through what happens next.

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: [Bransgrove, Meagen](#)
To: [CHS DLO](#)
Cc: [Canberra Health Services Ministerial](#)
Subject: RE: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence
Date: Tuesday, 23 August 2022 8:48:48 AM

Hi Ryan,

I am but confused with this one as the Minister's comments in the version from 1/8 haven't been addressed in the 11/8 update. Can the two please be looked at and information brought together that reflects Calvary further input, the updated OV figures and the Minister's questions.

Thanks,

Meg

From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> **On Behalf Of** CHS DLO
Sent: Friday, 12 August 2022 1:28 PM
To: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Cc: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Subject: GBCHS22/176 - GBCHS22/176: Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

OFFICIAL

Hi Meg,

Overdue QON 835 waiting on input from Calvary has been completed. Response in the folder below.

[I:\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\20220709 GBCHS22-176 QoN 835 OV](#)

Please let me know if you have any questions.

Regards,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: [Murray, Ryan \(Health\)](#) on behalf of [CHS DLO](#)
To: [ACT Health DLO](#)
Cc: [Bransgrove, Meagen](#)
Subject: QON 835 - Occupational Violence.
Date: Thursday, 25 August 2022 2:42:00 PM

OFFICIAL

Hi team,

Meg has indicated the Minister's questions haven't been answered, and it seems like its mostly due to Calvary.

It's currently at the below. Can you please have a look and let me know what you think? Happy to have CHS look at it if needed.

[\\act.gov.au\Assembly\GovMin\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\Waiting for updates\20220709 GBCHS22-176 QoN 835 OV](#)

Thanks!

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile: [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Hunter, Kerryn (Health) on behalf of Canberra Health Services Ministerial
Sent: Monday, 29 August 2022 1:38 PM
To: GovernmentBusinessHealth
Cc: Ellis, Catherine (Health)
Subject: GBCHS22176 QoN 835 Occupational Violence
Attachments: GBCHS22176 QoN 835 Occupational Violence.DOCX

OFFICIAL

Hi Guys

Just a couple more questions on this one for Calvary.

Thanks

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 Mobile: [REDACTED]

E-mail: kerryn.hunter@act.gov.au



Rachel Stephen-Smith MLA

Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 19

10 June 2022

Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601



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stephen-smith@act.gov.au



@RachelSS_MLA



rachelSSMLA



rachelss_mla

- d) staff for
 (i) 2020-21 and
 (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Financial Year	FY2021-22
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

*The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

- 2) a) CHS and Calvary Public Hospital Bruce (CPHB) calculate the LTIFR according to the Safe Work Australia formula. To run the LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)} \times 1,000,000}$$

Commented [HK(1)]: From Minister for Health - What is this? I assumed it should be 37.5 as that is standard public service hours, but from below that doesn't seem to be the case?

- b) ~~Calvary Public Hospital do not use LTIFR.~~ CPHB do not measure or report on LTIFR by incident classification.
- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

Commented [HK(2)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run?

- ~~Calvary Public Hospital Bruce calculates LTIFR as an overall LTI number and is unable to provide detail at incident type level.~~ Data is not available for CPHB. See response to 2(b).

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

CPHB do not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Data is not available for CPHB. See response to 2(b).

- 6) CHS LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

CPHB LTIFR for June 2022 is 16.15.

Commented [HK(3)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run? For both CHS and Calvary??

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	10.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74	23.50	5.80

Commented [HK(4)]: Minister for Health - This question is about the target. Why would the target move around so much?

Ganberra Health Services Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Bruce – Overall LTIFR Target	Financial Year
2020-21	18.00
2021-22	18.00
2022-23	18.00

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30

44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2

21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

a) and b) CPHB do not measure or report on LTIFR by incident classification. CPHB have provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1
Total	100	Total	48

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

*The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers in question one.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94

From: Ellis, Catherine (Health)
Sent: Monday, 29 August 2022 1:58 PM
To: Canberra Health Services Ministerial; GovernmentBusinessHealth
Subject: RE: GBCHS22176 QoN 835 Occupational Violence

OFFICIAL

Hi Kerryn

Thanks for speaking with me about this one again and reverting to CPHB initial input. Per our discussion confirming that these comments just sent now all relate to CHS and will be for CHS to address.

Noting this will leave to you, but let me know if anything changes or a further RFA occurs that does require review of CPHB input. As it stands we will consider this NFA for ACTHD / CPHB input.

Thanks
Cathy

From: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Sent: Monday, 29 August 2022 1:38 PM
To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Cc: Ellis, Catherine (Health) <Catherine.Ellis@act.gov.au>
Subject: GBCHS22176 QoN 835 Occupational Violence

OFFICIAL

Hi Guys

Just a couple more questions on this one for Calvary.

Thanks

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: Canberra Health Services Ministerial
Sent: Monday, 5 September 2022 11:31 AM
To: CHS DLO
Subject: Outstanding Questions on Notice from June 2022

OFFICIAL

Hi Ryan

The following QoNs are still outstanding from the June Sitting:

GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence – Returned to P&C with revisions from MO (29/08/22)

Out of Scope



This is just for your awareness and just in case we don't get them over the line before the next sitting.

If we don't get them done the Minister may get asked to justify why these are late, I don't have that reason other than the MO asked for revisions.

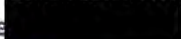
Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 Mobile 

E-mail: kerryn.hunter@act.gov.au

From: Waye, Jenny (Health) on behalf of Canberra Health Services Ministerial
Sent: Friday, 9 September 2022 10:07 AM
To: CHS DLO
Subject: RE: QON 835 - Occupational Violence.
Attachments: RE: GBCHS22176 QoN 835 Occupational Violence

OFFICIAL

Hi Ryan

I have located the attached email which may assist –

Thanks

Jenny

From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> **On Behalf Of** CHS DLO
Sent: Friday, 9 September 2022 9:29 AM
To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Subject: FW: QON 835 - Occupational Violence.

OFFICIAL

Hi Jenny/Cam,

I would be grateful if you can please check and see if there is any history of QON 835 in the inbox?

Thanks!

Ryan Murray | Directorate Liaison Officer | Canberra Health Services
Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au
Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government
Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Gower, Tara (Health) <Tara.Gower@act.gov.au> **On Behalf Of** ACT Health DLO
Sent: Friday, 9 September 2022 9:28 AM
To: CHS DLO <CHSDLO@act.gov.au>
Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: RE: QON 835 - Occupational Violence.

OFFICIAL

Hi Ryan

I believe on 29 August 2022, Cathy spoke with Kerryn and agreed there is no further action from ACTHD. Comments from MO are not relevant to ACTHD input and CHS will progress revised responses.

Grateful if you can please check in with Kerryn about this.

Please let me know if you have any concerns.

Thank you
Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate

Mob [REDACTED] | Email: ACTHealthDLO@act.gov.au

Office of Rachel Stephen-Smith | Minister for Health

Office of Emma Davidson | Minister for Mental Health

Level 2, Legislative Assembly Building, Civic Square



From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> **On Behalf Of** CHS DLO

Sent: Friday, 9 September 2022 9:25 AM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: RE: QON 835 - Occupational Violence.

Importance: High

OFFICIAL

Hi team,

Just wondering how this one is going?

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Murray, Ryan (Health) **On Behalf Of** CHS DLO

Sent: Thursday, 25 August 2022 2:43 PM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: QON 835 - Occupational Violence.

OFFICIAL

Hi team,

Meg has indicated the Minister's questions haven't been answered, and it seems like its mostly due to Calvary.

It's currently at the below. Can you please have a look and let me know what you think? Happy to have CHS look at it if needed.

<\\act.gov.au\Assembly\GovMin\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\Waiting for updates\20220709 GBCHS22-176 QoN 835 OV>

Thanks!

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Ellis, Catherine (Health)
Sent: Monday, 29 August 2022 1:58 PM
To: Canberra Health Services Ministerial; GovernmentBusinessHealth
Subject: RE: GBCHS22176 QoN 835 Occupational Violence

OFFICIAL

Hi Kerryn

Thanks for speaking with me about this one again and reverting to CPHB initial input. Per our discussion confirming that these comments just sent now all relate to CHS and will be for CHS to address.

Noting this will leave to you, but let me know if anything changes or a further RFA occurs that does require review of CPHB input. As it stands we will consider this NFA for ACTHD / CPHB input.

Thanks
Cathy

From: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
Sent: Monday, 29 August 2022 1:38 PM
To: GovernmentBusinessHealth <GovernmentBusinessHealth@act.gov.au>
Cc: Ellis, Catherine (Health) <Catherine.Ellis@act.gov.au>
Subject: GBCHS22176 QoN 835 Occupational Violence

OFFICIAL

Hi Guys

Just a couple more questions on this one for Calvary.

Thanks

Kind Regards

Kerryn Hunter

A/g Assistant Director, Government Relations

Strategy, Policy and Planning | Canberra Health Services | ACT Government

Level 1, Building 28, Canberra Hospital | www.health.act.gov.au

Phone: (02) 5124 9524 **Mobile** [REDACTED]

E-mail: kerryn.hunter@act.gov.au

From: [Murray, Ryan \(Health\)](#) on behalf of [CHS DLO](#)
To: [Ellis, Catherine \(Health\)](#); [ACT Health DLO](#)
Cc: [Bransgrove, Meagen](#)
Subject: RE: QON 835 - Occupational Violence.
Date: Friday, 9 September 2022 10:54:00 AM

OFFICIAL

Sounds good. Thanks for the update.

I will try and see whats happening from our end to get it resolved.

Regards,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Ellis, Catherine (Health) <Catherine.Ellis@act.gov.au>

Sent: Friday, 9 September 2022 10:50 AM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>; CHS DLO <CHSDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: RE: QON 835 - Occupational Violence.

OFFICIAL

Hi All

Tara's advice is correct to my understanding Kerry was seeking relevant updates from within CHS and would then progress back to MO.

We worked through anything related to ACTHD and was nothing further from us required. See attached email correspondence related to this.

Thanks

Cathy

Catherine Ellis | A/g Senior Director | Ministerial and Government Services

Mobile [REDACTED] Email: catherine.ellis@act.gov.au

Office of the Director-General | ACT Health Directorate

Level 5, 2-6 Bowes Street Phillip ACT 2606

health.act.gov.au



From: Gower, Tara (Health) <Tara.Gower@act.gov.au> **On Behalf Of** ACT Health DLO

Sent: Friday, 9 September 2022 9:28 AM

To: CHS DLO <CHSDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: RE: QON 835 - Occupational Violence.

OFFICIAL

Hi Ryan

I believe on 29 August 2022, Cathy spoke with Kerry and agreed there is no further action from ACTHD. Comments from MO are not relevant to ACTHD input and CHS will progress revised responses.

Grateful if you can please check in with Kerry about this.

Please let me know if you have any concerns.

Thank you

Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate

Mobile: [REDACTED] | Email: ACTHealthDLO@act.gov.au

Office of Rachel Stephen-Smith | Minister for Health

Office of Emma Davidson | Minister for Mental Health

Level 2, Legislative Assembly Building, Civic Square



From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> **On Behalf Of** CHS DLO

Sent: Friday, 9 September 2022 9:25 AM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: RE: QON 835 - Occupational Violence.

Importance: High

OFFICIAL

Hi team,

Just wondering how this one is going?

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile: [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Murray, Ryan (Health) **On Behalf Of** CHS DLO

Sent: Thursday, 25 August 2022 2:43 PM

To: ACT Health DLO <ACTHealthDLO@act.gov.au>

Cc: Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: QON 835 - Occupational Violence.

OFFICIAL

Hi team,

Meg has indicated the Minister's questions haven't been answered, and it seems like its mostly due to Calvary.

It's currently at the below. Can you please have a look and let me know what you think? Happy to have CHS look at it if needed.

<\\act.gov.au\Assembly\GovMin\Stephen-Smith\DLO\01. RSS - digital signing\00. Meg documents for review\Waiting for updates\20220709 GBCHS22-176 QoN 835 OV>

Thanks!

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile: [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: [Murray, Ryan \(Health\)](#) on behalf of [CHS DLO](#)
To: [Canberra Health Services People and Culture](#); [CHS DLO](#)
Cc: [Canberra Health Services Ministerial](#)
Subject: RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]
Date: Tuesday, 13 September 2022 12:04:58 PM

OFFICIAL

Thanks Jenni.

I know you know they are urgent, and some things are out of your control but we are running out of time. Are you able to provide an eta on this?

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: Elsey, Jennifer (Health) <Jennifer.Elsley@act.gov.au> **On Behalf Of** Canberra Health Services People and Culture

Sent: Tuesday, 13 September 2022 11:48 AM

To: CHS DLO <CHSDLO@act.gov.au>

Cc: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Subject: RE: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]

OFFICIAL

The Work Health Safety team have been in discussions with Calvary to find out how they do their calculations – This morning Calvary provided the advice, and Kalena has requested the QoN be updated to provide information on how the two organisations undertake their calculations (all relating to the Loss Time)

We are hoping to get Calvary's agreement to our wording today and back up to you as soon as possible.

Jenni Elsey

Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture

Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au

People and Culture | Canberra Health Services | ACT Government

PO Box 11, WODEN ACT 2605 | health.act.gov.au

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> **On Behalf Of** CHS DLO

Sent: Monday, 12 September 2022 4:47 PM

To: Canberra Health Services People and Culture <CHSPeople-Culture@act.gov.au>

Cc: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>

Subject: GBCHS22/176: GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

OFFICIAL

Hi Jenni,

Are you able to provide an update on this one please?

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: [Murray, Ryan \(Health\)](#)
To: [CEOHealth](#); [CHS COO](#); [CHS, WYC Executive Office](#); [Canberra Health Services People and Culture](#)
Cc: [Canberra Health Services Ministerial](#); [Smith, Josephine \(Health\)](#)
Subject: Outstanding Questions on Notice
Date: Wednesday, 14 September 2022 3:21:00 PM
Attachments: [Unanswered QoNs - 080922.docx](#)
Importance: High

OFFICIAL

Good afternoon,

I am just hoping to follow up on the outstanding QON's in the attached.

Out of Scope

QON 835 (June sitting) – with Kalena Smitham for clearance after being RFA'ED from MO.

Out of Scope

Out of Scope

If you can please provide these with urgency that would be great as the Office is chasing them prior to the next sitting week.

Thank you,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government



Legislative Assembly for the
Australian Capital Territory

2020-2021

Unanswered Questions

Unanswered questions

(30 days expired 3 July 2022)

- 805 **MS CASTLEY:** To ask the Minister for Health—
- (1) What is the (a) headcount and (b) full-time equivalent of midwives employed by Canberra Health Services (CHS).
 - (2) How many care and birthing options are available for pregnant women and can the Minister provide details.
 - (3) Of the options referred to in part (2), since 2016, how (a) many places were available for each option, (b) many women applied for a place in each option and (c) much funding does each option receive.
 - (4) Has the Minister's office received any complaints from women who have not received their preferred option; if so, how many complaints have been received and can the Minister provide details.
 - (5) How many beds are there/have there been at Canberra Hospital and Calvary Public Hospital in the maternity unit/birthing wards each year since 2016.
 - (6) What is the average length of stay, since 2016, in the maternity unit/birthing ward at (a) Canberra Hospital and (b) Calvary Public Hospital,
 - (7) What is the average cost of an overnight stay in the maternity unit/birthing ward at (a) Canberra Hospital and (b) Calvary Public Hospital, since 2016.

(30 days expired 10 July 2022)

833 **MS CASTLEY:** To ask the Minister for Health—Can the Minister provide a breakdown of all wards at the (a) Canberra Hospital and (b) Calvary Public Hospital, including (i) a brief description of each ward, (ii) how many beds are in each ward, (iii) how many treatment spaces are in each ward, (iv) how many staff are scheduled for each ward including job title and classification for (A) morning, (B) afternoon and (C) night shift, (v) how many patients have been admitted to each ward in the last financial year, (vi) how many patients have been discharged from each ward in the last financial year, (vii) how many staff (headcount) have been recruited for each ward in the last financial year, (viii) how many staff (headcount) have separated from each ward in the last financial year, (ix) what was the budget allocated for each ward in the last financial year, (x) how much was spent by each ward in the last financial year and (xi) what was the average length of stay for a patient in each ward.

835 **MS CASTLEY:** To ask the Minister for Health—

- (1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- (2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- (3) What is the actual rate for occupational violence LTIFR in June 2022.
- (4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
- (5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year.
- (6) What is the actual rate for LTIFR in June 2022.
- (7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
- (8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year.
- (9) What are the LTIFR classifications.
- (10) Can the Minister provide a breakdown of all LTIFR incidents by classification for (a) 2020-21 and (b) 2021-22.
- (11) Can the Minister provide a breakdown of how many occupational violence incidents were by (a) patients, (b) consumers, (c) clients and (d) staff for (i) 2020-21 and (ii) 2021-22.

From: [CEOHealth](#)
To: [CHS DLO](#)
Subject: RE: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]
Date: Thursday, 15 September 2022 2:54:21 PM

OFFICIAL

Good to go Ryan

-----Original Message-----

From: Murray, Ryan (Health) <Ryan.Murray@act.gov.au> On Behalf Of CHS DLO
 Sent: Thursday, 15 September 2022 2:17 PM
 To: CEOHealth <CEOHealth@act.gov.au>
 Subject: FW: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]

OFFICIAL

Hi there,

Can you please confirm if this needs to be re-cleared? Or if its ok to progress?

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services
 Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au Office of Rachel Stephen-Smith
 MLA | Minister for Health | ACT Government Office of Emma Davidson MLA | Minister for Mental Health
 and Justice Health | ACT Government

-----Original Message-----

From: Elsey, Jennifer (Health) <Jennifer.Elsey@act.gov.au> On Behalf Of Canberra Health Services People and Culture
 Sent: Wednesday, 14 September 2022 6:07 PM
 To: Canberra Health Services Ministerial <CHS.Ministerial@act.gov.au>
 Cc: CHS DLO <CHSDLO@act.gov.au>
 Subject: GBCHS22/176 : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence [SEC=UNCLASSIFIED]

OFFICIAL

Updated QoN Cleared by Kalena Smitham.

Jenni Elsey

Executive Officer to Kalena Smitham, Executive Group Manager, People and Culture
 Phone: 02 5124 9635 | Email: chspeople-culture@act.gov.au People and Culture | Canberra Health Services |
 ACT Government PO Box 11, WODEN ACT 2605 | health.act.gov.au RELIABLE | PROGRESSIVE |
 RESPECTFUL | KIND

-----< HPE Content Manager record Information >-----

Record Number : GBCHS22/176
 Title : GOVERNMENT & STAKEHOLDER RELATIONS - Government & Assembly Matters - Minister
 for Health - Assembly Sitting 7-9 June 2022 - Question on Notice (QoN) 835 Occupational Violence

From: [Murray, Ryan \(Health\)](#) on behalf of [CHS DLO](#)
To: [Bransgrove, Meagen](#)
Cc: [Bergin, Catherine; ACT Health DLO](#)
Subject: FW: Assembly Notice Paper - Tuesday, 20 September 2022 1
Date: Tuesday, 20 September 2022 3:32:00 PM
Attachments: [NP 57 - 20 September 2022.docx](#)

OFFICIAL

Hi Meg,

CHS have the following outstanding QON's:

Out of Scope



835 MS CASTLEY: To ask the Minister for Health—

- (1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- (2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- (3) What is the actual rate for occupational violence LTIFR in June 2022.
- (4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
- (5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year.
- (6) What is the actual rate for LTIFR in June 2022.
- (7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
- (8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each

month for the past year.

- (9) What are the LTIFR classifications.
- (10) Can the Minister provide a breakdown of all LTIFR incidents by classification for (a) 2020-21 and (b) 2021-22.
- (11) Can the Minister provide a breakdown of how many occupational violence incidents were by (a) patients, (b) consumers, (c) clients and (d) staff for (i) 2020-21 and (ii) 2021-22.

UPDATE: THIS IS WITH THE MINISTER

Out of Scope

Regards,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile: [REDACTED] Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government

From: CMTEDD, Assembly Coordination <AssemblyCoordination@act.gov.au>

Sent: Monday, 19 September 2022 6:31 PM

To: #CMTEDD Internal Assembly Business <#CMTEDDInternalAssemblyBusiness@act.gov.au>; #CMTEDD, ALO Network <#CMTEDDALONetwork@act.gov.au>; #CMTEDD, Assembly Business <#CMTEDDAssemblyBusiness@act.gov.au>; #CMTEDD, Cabinet and Policy <#CMTEDDCabinetandPolicy@act.gov.au>; #LA_EXEC DLOS <#LA_EXECDLOS@act.gov.au>

Subject: Assembly Notice Paper - Tuesday, 20 September 2022

OFFICIAL

Good evening

Please find attached the Notice Paper for the 20 September 2022 Assembly sitting.

Kind regards

Rachel Gilks

Rachel Gilks

Assistant Director | Assembly and Government Business Coordination

Phone: +61 02 6207 6472 | Email: assemblycoordination@act.gov.au

Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra ACT 2601 www.act.gov.au



Legislative Assembly for the Australian Capital Territory

2020-2021-2022

Notice Paper

No 57

Tuesday, 20 September 2022

The Assembly meets this day at 10 am

EXECUTIVE BUSINESS

Orders of the day

- 1 **APPROPRIATION BILL 2022-2023:** *(Treasurer):* Agreement in principle—Resumption of debate *(from 4 August 2022—Mr Barr)*. *(Referred to the Select Committee on Estimates 2022-2023 on 4 August 2022.)*
- 2 **APPROPRIATION (OFFICE OF THE LEGISLATIVE ASSEMBLY) BILL 2022-2023:** *(Treasurer):* Agreement in principle—Resumption of debate *(from 2 August 2022—Ms Lee)*. *(Referred to the Select Committee on Estimates 2022-2023 on 4 August 2022.)*
- 3 **COAG LEGISLATION AMENDMENT BILL 2021:** *(Chief Minister):* Agreement in principle—Resumption of debate *(from 4 August 2021—Ms Lee)*.
- 4 **FINANCIAL MANAGEMENT AMENDMENT BILL 2021 (NO 2):** *(Minister for Industrial Relations and Workplace Safety):* Agreement in principle—Resumption of debate *(from 1 December 2021—Mr Cain)*.
- 5 **HEALTH LEGISLATION AMENDMENT BILL 2022:** *(Minister for Health):* Agreement in principle—Resumption of debate *(from 4 May 2022—Ms Castley)*.
- 6 **TERRORISM (EXTRAORDINARY TEMPORARY POWERS) AMENDMENT BILL 2022:** *(Attorney-General):* Agreement in principle—Resumption of debate *(from 5 May 2022—Mr Cain)*.

- 7 **WORKPLACE LEGISLATION AMENDMENT BILL 2022:** (*Minister for Industrial Relations and Workplace Safety*): Agreement in principle—Resumption of debate (*from 8 June 2022—Mr Cain*).
- 8 **JUSTICE AND COMMUNITY SAFETY LEGISLATION AMENDMENT BILL 2022:** (*Attorney-General*): Agreement in principle—Resumption of debate (*from 9 June 2022—Mr Parton*).
- 9 **CLIMATE CHANGE AND GREENHOUSE GAS REDUCTION AMENDMENT BILL 2022:** (*Minister for Water, Energy and Emissions Reduction*): Agreement in principle—Resumption of debate (*from 9 June 2022—Mr Parton*).
- 10 **URBAN FOREST BILL 2022:** (*Minister for Transport and City Services*): Agreement in principle—Resumption of debate (*from 3 August 2022—Ms Lawder*).
- 11 **CLIMATE CHANGE AND GREENHOUSE GAS REDUCTION (NATURAL GAS TRANSITION) AMENDMENT BILL 2022:** (*Minister for Water, Energy and Emissions Reduction*): Agreement in principle—Resumption of debate (*from 4 August 2022—Ms Lawder*).
- 12 **SENIOR PRACTITIONER AMENDMENT BILL 2022:** (*Minister for Disability*): Agreement in principle—Resumption of debate (*from 4 August 2022—Ms Lawder*).
- 13 **ABORIGINAL AND TORRES STRAIT ISLANDER LED REVIEW—OVERREPRESENTATION IN THE TERRITORY'S JUSTICE SYSTEM—GOVERNMENT RESPONSE TO RESOLUTION OF THE ASSEMBLY—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 8 October 2021—Mrs Kikkert*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 14 **REMUNERATION TRIBUNAL ACT—HEAD OF SERVICE, DIRECTORS-GENERAL AND EXECUTIVES—DETERMINATION 1 OF 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 24 March 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 15 **PUBLIC SECTOR MANAGEMENT STANDARDS—ENGAGEMENTS OF LONG TERM SENIOR EXECUTIVE SERVICE MEMBERS—SCHEDULE—1 SEPTEMBER 2021 TO 28 FEBRUARY 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 24 March 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 16 **GUNGAHLIN CINEMA DEVELOPMENT—RESPONSE TO RESOLUTION OF THE ASSEMBLY—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 24 March 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 17 **FREEDOM OF INFORMATION ACT—COPY OF NOTICE PROVIDED TO THE OMBUDSMAN—FREEDOM OF INFORMATION REQUEST—DECISION NOT MADE IN TIME—COMMUNITY SERVICES DIRECTORATE (HOU-21/46)—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 24 March 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.

- 18 **AUDITOR-GENERAL ACT—AUDITOR-GENERAL'S REPORT NO 13/2021—CAMPBELL PRIMARY SCHOOL MODERNISATION PROJECT PROCUREMENT—GOVERNMENT RESPONSE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 7 April 2022—Ms Castley*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 19 **SPORT AND ACTIVE RECREATION—REPORT—RESOLUTION OF THE ASSEMBLY OF 22 APRIL 2021—UPDATE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 7 April 2022—Ms Castley*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 20 **FREEDOM OF INFORMATION ACT—COPY OF NOTICE PROVIDED TO THE OMBUDSMAN—FREEDOM OF INFORMATION REQUEST—DECISION NOT MADE IN TIME—ENVIRONMENT, PLANNING AND SUSTAINABLE DEVELOPMENT DIRECTORATE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 7 April 2022—Ms Castley*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 21 **PLANNING AND DEVELOPMENT ACT—APPROVAL—VARIATION TO THE TERRITORY PLAN 364—GUNGALIN TOWN CENTRE—AMENDMENTS TO THE GUNGALIN PRECINCT MAP AND CODE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 7 April 2022—Ms Castley*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 22 **COVID-19 EMERGENCY RESPONSE ACT—COVID-19 MEASURES—REPORT NO 14—1 JANUARY TO 31 MARCH 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 3 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 23 **OUR BOORIS, OUR WAY—REVIEW—SIX-MONTHLY UPDATE AND A STEP UP FOR OUR KIDS SNAPSHOT REPORT—PAPERS—MOTION TO TAKE NOTE OF PAPERS:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the papers.
- 24 **PLANNING AND DEVELOPMENT ACT—APPROVAL OF VARIATION TO THE TERRITORY PLAN 369—LIVING INFRASTRUCTURE IN RESIDENTIAL ZONES—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 25 **FREEDOM OF INFORMATION ACT—FREEDOM OF INFORMATION (ACCESSIBILITY OF GOVERNMENT INFORMATION) STATEMENT 2022 (NO 1)—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 26 **PLANNING AND DEVELOPMENT ACT—APPROVAL OF VARIATION TO THE TERRITORY PLAN 368—CITY AND GATEWAY SOUTH—NORTHBOURNE AVENUE CORRIDOR—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.

- 27 **PLANNING AND DEVELOPMENT ACT—STATEMENT OF LEASES GRANTED—1 JANUARY TO 31 MARCH 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 28 **INSPECTOR OF CORRECTIONAL SERVICES ACT—REPORT OF A REVIEW OF A CRITICAL INCIDENT—HOSTAGE TAKING INCIDENT AT THE ALEXANDER MACONOCHIE CENTRE ON 27 MARCH 2021—GOVERNMENT RESPONSE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 29 **ACT ABORIGINAL AND TORRES STRAIT ISLANDER AGREEMENT ON CLOSING THE GAP 2019-2028—REVISED ACT IMPACT STATEMENT 2021—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 5 May 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 30 **FINANCIAL MANAGEMENT ACT—CONSOLIDATED FINANCIAL REPORT—FINANCIAL QUARTER ENDING 31 MARCH 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 1 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 31 **FINANCIAL MANAGEMENT ACT—CAPITAL WORKS PROGRAM—PROGRESS REPORT 2021-22—YEAR-TO-DATE PERFORMANCE AS AT 31 MARCH 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 1 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 32 **IMPACT OF THE FEDERAL ELECTION ON THE ACT—MINISTERIAL STATEMENT—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 1 June 2022—Mr Gentleman*) on the motion of Mr Barr—That the Assembly takes note of the paper.
- 33 **CHILDREN AND YOUNG PEOPLE ACT—ACT CHILDREN AND YOUNG PEOPLE DEATH REVIEW COMMITTEE—ANNUAL REPORT—2021—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 2 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 34 **PLANNING AND DEVELOPMENT ACT—APPROVAL—VARIATION TO THE TERRITORY PLAN 375—DEMONSTRATION HOUSING—MANOR HOUSE, GRIFFITH, SECTION 31 BLOCK 6—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 7 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 35 **PLANNING AND DEVELOPMENT ACT—APPLICATIONS TO AMEND DEVELOPMENT APPROVALS—NOTICES OF DECISIONS—DA201936662 AND DA202037196 (COMMON GROUND DICKSON)—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 9 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.

- 36 **INSPECTOR OF CORRECTIONAL SERVICES ACT—REPORT OF A REVIEW OF A CRITICAL INCIDENT—ESCAPEE OF A DETAINEE FROM A SECURE ESCORT ON 9 JULY 2021—GOVERNMENT RESPONSE—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 9 June 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 37 **COMMISSIONER FOR SUSTAINABILITY AND THE ENVIRONMENT ACT—STATE OF THE LAKES AND WATERWAYS IN THE ACT—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 2 August 2022—Ms Lee*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 38 **LANGUAGE CHALLENGES FACING CANBERRA'S MULTICULTURAL COMMUNITY—GOVERNMENT RESPONSE TO RESOLUTION OF THE ASSEMBLY—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 3 August 2022—Mr Braddock*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 39 **CONFISCATION OF CRIMINAL ASSETS (UNEXPLAINED WEALTH) AMENDMENT ACT 2020—STATUTORY REVIEW AND STATEMENT—PAPERS—MOTION TO TAKE NOTE OF PAPERS:** Resumption of debate (*from 3 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the papers.
- 40 **TOWARDS OUR VISION: MENTAL HEALTH PORTFOLIO ACTION PLAN—2022, TOWARDS OUR VISION: TAKING A STRATEGIC APPROACH TO MENTAL HEALTH IN THE ACT AND STATEMENT—PAPERS—MOTION TO TAKE NOTE OF PAPERS:** Resumption of debate (*from 3 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the papers.
- 41 **SET UP FOR SUCCESS: AN EARLY CHILDHOOD STRATEGY FOR THE ACT: PHASE ONE IMPLEMENTATION PLAN—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 42 **FUTURE OF EDUCATION: AN ACT EDUCATION STRATEGY FOR THE NEXT TEN YEARS: PHASE TWO IMPLEMENTATION PLAN—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 43 **PLANNING AND DEVELOPMENT ACT—STATEMENT OF LEASES GRANTED—1 APRIL TO 30 JUNE 2022—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.
- 44 **INSPECTOR OF CORRECTIONAL SERVICES ACT—REPORT OF A REVIEW OF A CRITICAL INCIDENT—A SERIOUS FIRE AT THE ALEXANDER MACONOCHIE CENTRE ON 12 MAY 2021—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.

- 45 **RAIL SAFETY NATIONAL LAW NATIONAL REGULATIONS (REPORTING REQUIREMENTS) AMENDMENT REGULATIONS 2022, RAIL SAFETY NATIONAL LAW NATIONAL REGULATIONS (FEES AND FOI) AMENDMENT REGULATIONS 2022 AND EXPLANATORY STATEMENTS—PAPERS—MOTION TO TAKE NOTE OF PAPERS:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the papers.
- 46 **MENTAL HEALTH (SECURE FACILITIES) ACT 2016—REVIEW—PAPER—MOTION TO TAKE NOTE OF PAPER:** Resumption of debate (*from 4 August 2022—Ms Lawder*) on the motion of Mr Gentleman—That the Assembly take note of the paper.

PRIVATE MEMBERS' BUSINESS

Notices

- *1 **MS LEE:** To present a Bill for an Act to amend the *Freedom of Information Act 2016*. (*Notice given 19 September 2022*).
- *2 **MS CASTLEY:** To move—That this Assembly:
- (1) notes the tragic recent deaths of a five year old girl and 13 year old boy and acknowledges parents' concern about ensuring the best hospital care for sick and deteriorating children;
 - (2) further notes:
 - (a) there has been media attention on the early warning system for paediatric patients at the Canberra Hospital and how it can be improved;
 - (b) the Australian Medical Association (AMA) (ACT) has called on the Government to consider changing its system so monitoring can be escalated based on one factor (one vital sign) alone and referred to better systems in Victoria and NSW; and
 - (c) Canberra Health Services has said the system has been under review over the past 12 months with input from a range of clinicians; and
 - (3) calls on the ACT Government to:
 - (a) immediately improve the early warning system for paediatric patients by introducing a new protocol enabling staff to escalate the care of a deteriorating child based on a single vital sign—such as increased heart rate, blood pressure, temperature—which would trigger an increase in patient monitoring;
 - (b) provide training in the new system to all staff to ensure compliance, including in the emergency department, intensive care and paediatrics;
 - (c) release the review into the system as well as recommendations and the Government's response, before the October sitting period;

- (d) detail what investigations the Government has made into the Victorian and NSW systems which the AMA (ACT) have said are better and the Government's response, before the October sittings; and
- (e) explain and provide details about what evaluation has been done of the ACT's Paediatric Early Warning System before the October sittings. (*Notice given 19 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A*).

Orders of the day

- 1 **PUBLIC PLACE NAMES AMENDMENT BILL 2021:** (*Dr Paterson*): Agreement in principle—Resumption of debate (*from 30 November 2021—Mr Gentleman*).

Notices—continued

- *3 **MR PARTON:** To move—That this Assembly:
 - (1) notes:
 - (a) this Government has a dedicated policy which claims to save the environment via such measures as banning plastic bags;
 - (b) the ACT Government should aim to be fiscally responsible with revenue from Canberrans; and
 - (c) this ACT Government should make information available online wherever possible;
 - (2) further recognises the Our Canberra newsletter:
 - (a) is currently available online;
 - (b) is currently distributed monthly for 11 months of the year; and
 - (c) was delivered quarterly prior to the 2016 election; and
 - (3) calls on the ACT Government to:
 - (a) reduce the Our Canberra newsletter hardcopy delivery from monthly back to quarterly, from 11 times per year to four times per year; and
 - (b) highlight the ability for Canberrans to access the newsletter online more prominently in the hardcopy newsletter. (*Notice given 19 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A*).

Orders of the day—continued

- 2 **ROAD TRANSPORT (SAFETY AND TRAFFIC MANAGEMENT) AMENDMENT BILL 2021 (NO 2):** (*Ms Clay*): Agreement in principle—Resumption of debate (*from 22 June 2021—Mr Steel*).
- 3 **CIVIL LAW (SALE OF RESIDENTIAL PROPERTY) AMENDMENT BILL 2021:** (*Mr Cain*): Agreement in principle—Resumption of debate (*from 9 November 2021—Mr Gentleman*).

- 4 **CORRECTIONS MANAGEMENT AMENDMENT BILL 2021:** *(Mrs Kikkert):* Agreement in principle—Resumption of debate *(from 25 November 2021—Mr Gentleman).*
- 5 **ELECTORAL AMENDMENT BILL 2021:** *(Mr Davis and Mr Braddock):* Agreement in principle—Resumption of debate *(from 2 December 2021—Mr Steel).*
- 6 **DRUGS OF DEPENDENCE (PERSONAL USE) AMENDMENT BILL 2021:** *(Mr Pettersson):* Agreement in principle—Resumption of debate *(from 3 August 2022—Mr Gentleman).*
- 7 **PERIOD PRODUCTS AND FACILITIES (ACCESS) BILL 2022:** *(Ms Orr):* Agreement in principle—Resumption of debate *(from 4 August 2022—Ms Lawder).*

ASSEMBLY BUSINESS

Notices

- *1 **MR GENTLEMAN:** To move—That the resolution of the Assembly of 11 November 2021 setting the sitting days for 2022 be amended to remove 22 September 2022. *(Notice given 15 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A).*
- *2 **MS CLAY:** To move—That, notwithstanding the provisions of the resolution of the Assembly of 2 December 2020, as amended, that established general purpose standing committees, the Standing Committee on Planning, Transport and City Services shall present its report on the Planning Bill 2022 by 22 December 2022. *(Notice given 15 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A).*
- *3 **MS CLAY:** To move—That, notwithstanding the provisions of the resolution of the Assembly of 2 December 2020, as amended, that established general purpose standing committees, the Standing Committee on Planning, Transport and City Services shall present its report on the Urban Forest Bill 2022 by 22 November 2022. *(Notice given 15 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A).*
- *4 **MR PETERSSON:** To move—That the resolution of the Assembly of 11 November 2021, requesting the Standing Committee on Education and Community Inclusion inquire into and report on the matter of racial vilification, be amended by omitting in part (4)(c) “30 September 2022” and substituting “24 November 2022”. *(Notice given 16 September 2022. Notice will be removed from the Notice Paper unless called on within 4 sitting weeks – standing order 125A).*

Orders of the day

- 1 **INTEGRITY COMMISSION AMENDMENT BILL 2022:** (*Speaker*): Agreement in principle—Resumption of debate (*from 9 June 2022—Mr Barr*).
-

On a date that is two weeks after its last public hearing has been held or the date when the last answer to a question taken on notice or question on notice has been received, whichever is the later

- 2 **ESTIMATES 2022-2023—SELECT COMMITTEE:** Presentation of report on the expenditure proposals contained in the Appropriation Bill 2022-2023, the Appropriation (Office of the Legislative Assembly) Bill 2022-2023 and any revenue estimates proposed by the Government in the 2022-2023 Budget, pursuant to order of the Assembly of 24 March 2022, amended 15 August 2022.

30 September 2022

- 3 **EDUCATION AND COMMUNITY INCLUSION—STANDING COMMITTEE:** Presentation of report on the prevalence of and, mechanisms for, reporting of vilification and threats of physical violence on persons in the Territory, pursuant to order of the Assembly of 11 November 2021.

Last sitting day of October 2022

- *4 **PRIVILEGES 2022—SELECT COMMITTEE:** Presentation of report on whether there has been a breach of privilege relating to the actions of the Work Health and Safety Commissioner and any other persons and whether they have improperly interfered with the free exercise of the authority of the Select Committee on Estimates 2022-2023 or breached any other privileges of the Assembly, pursuant to order of the Assembly of 15 August 2022.
-

QUESTIONS ON NOTICE

On the first sitting day of a period of sittings a complete Notice Paper is published containing all unanswered questions. On subsequent days, only redirected questions are included on the Notice Paper together with a list of all unanswered questions.

A Questions on Notice Paper will be issued on the Friday of a sitting week, containing the text of all questions on notice lodged that week and can be accessed at www.parliament.act.gov.au/parliamentary-business/in-the-chamber/chamber-documents.

Redirected and answered questions

The following questions asked by the Member indicated have been redirected to the Minister indicated and answers have been received:

- 870 Minister for Transport and City Services (*Mr Davis*).
- 871 Minister for Corrections (*Mrs Kikkert*).
- 876 Minister for Water, Energy and Emissions Reduction (*Ms Lawder*).
- 885 Minister for Housing and Suburban Development (*Mrs Kikkert*).

Unanswered questions

(30 days expired 3 July 2022)

805 **MS CASTLEY:** To ask the Minister for Health—

- (1) What is the (a) headcount and (b) full-time equivalent of midwives employed by Canberra Health Services (CHS).
- (2) How many care and birthing options are available for pregnant women and can the Minister provide details.
- (3) Of the options referred to in part (2), since 2016, how (a) many places were available for each option, (b) many women applied for a place in each option and (c) much funding does each option receive.
- (4) Has the Minister's office received any complaints from women who have not received their preferred option; if so, how many complaints have been received and can the Minister provide details.
- (5) How many beds are there/have there been at Canberra Hospital and Calvary Public Hospital in the maternity unit/birthing wards each year since 2016.
- (6) What is the average length of stay, since 2016, in the maternity unit/birthing ward at (a) Canberra Hospital and (b) Calvary Public Hospital,
- (7) What is the average cost of an overnight stay in the maternity unit/birthing ward at (a) Canberra Hospital and (b) Calvary Public Hospital, since 2016.

(30 days expired 10 July 2022)

- 833 **MS CASTLEY:** To ask the Minister for Health—Can the Minister provide a breakdown of all wards at the (a) Canberra Hospital and (b) Calvary Public Hospital, including (i) a brief description of each ward, (ii) how many beds are in each ward, (iii) how many treatment spaces are in each ward, (iv) how many staff are scheduled for each ward including job title and classification for (A) morning, (B) afternoon and (C) night shift, (v) how many patients have been admitted to each ward in the last financial year, (vi) how many patients have been discharged from each ward in the last financial year, (vii) how many staff (headcount) have been recruited for each ward in the last financial year, (viii) how many staff (headcount) have separated from each ward in the last financial year, (ix) what was the budget allocated for each ward in the last financial year, (x) how much was spent by each ward in the last financial year and (xi) what was the average length of stay for a patient in each ward.
- 835 **MS CASTLEY:** To ask the Minister for Health—
- (1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
 - (2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
 - (3) What is the actual rate for occupational violence LTIFR in June 2022.
 - (4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
 - (5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year.
 - (6) What is the actual rate for LTIFR in June 2022.
 - (7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23.
 - (8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year.
 - (9) What are the LTIFR classifications.
 - (10) Can the Minister provide a breakdown of all LTIFR incidents by classification for (a) 2020-21 and (b) 2021-22.
 - (11) Can the Minister provide a breakdown of how many occupational violence incidents were by (a) patients, (b) consumers, (c) clients and (d) staff for (i) 2020-21 and (ii) 2021-22.

(30 days expired 4 September 2022)

886 **MS CLAY:** To ask the Minister for Health—

- (1) How many midwives were employed in birthing services by (a) Canberra Health Services and (b) Calvary Public Hospital, for each year from 2012-2022 inclusive.
- (2) How many first year (i.e. newly graduated) midwives were employed in birthing services by (a) Canberra Health Services and (b) Calvary Public Hospital, for each year from 2012-2022 inclusive.
- (3) For each year cohort referred to in part (2), how many midwives were still employed in birthing services (a) three and (b) five years after graduation at (i) Canberra Health Services and (ii) Calvary Public Hospital.

T Duncan
Clerk of the Legislative Assembly

GOVERNMENT TO RESPOND TO PETITIONS

(in accordance with standing order 100)

7 September 2022

Brigalow Street, Lyneham—Traffic impact assessment—Minister for Transport and City Services—Petition lodged by Ms Vassarotti (e-Pet 007-22). *(Referred to Standing Committee on Planning, Transport and City Services on 1 June 2022.)*

Narrabundah—Improvement of local road infrastructure—Minister for Transport and City Services—Petition lodged by Ms Vassarotti (e-Pet 013-22). *(Referred to Standing Committee on Planning, Transport and City Services on 1 June 2022.)*

8 September 2022

Platypus Centre—One-way car park system—Minister for Transport and City Services—Petition lodged by Ms Castley (e-Pet 009-22).

8 November 2022

Waste incinerator on the ACT border—Chief Minister—Petition lodged by Ms Clay (e-Pet 012-22). *(Referred to Standing Committee on Environment, Climate Change and Biodiversity on 2 August 2022.)*

Callum Brae Nature Reserve—Minister for Planning and Land Management—Petition lodged by Ms Clay (e-Pet 016-22). *(Referred to Standing Committee on Planning, Transport and City Services on 2 August 2022.)*

Bluetts Block-Piney Ridge—Minister for Planning and Land Management—Petition lodged by Dr Paterson (e-Pet 011-22). *(Referred to Standing Committee on Planning, Transport and City Services on 2 August 2022.)*

Canberra Avenue speed zones—Minister for Transport and City Services—Petition lodged by Ms Lee (e-Pet 018-22). *(Referred to Standing Committee on Planning, Transport and City Services on 2 August 2022.)*

Lyneham High School building condition—Minister for Education and Youth Affairs—Petitions lodged by Mr Davis (e-Pet 015-22 and Pet 021-22). *(Referred to Standing Committee on Education and Community Inclusion on 2 August 2022.)*

Objections to the Drugs of Dependence (Personal Use) Amendment Bill 2021—Minister for Health—Petition lodged by Mr Hanson (Pet 022-22).

9 November 2022

Recovery plan for nursing and midwifery workers—Minister for Health—Petition lodged by Mr Davis (e-Pet 19-22). *(Referred to Standing Committee on Health and Community Wellbeing on 3 August 2022.)*

COMMITTEES

Unless otherwise shown, appointed for the life of the Tenth Assembly. The dates of the amendments to the committees' resolution of appointment are reflected, but not changes in the membership.

Standing

Pursuant to standing order

ADMINISTRATION AND PROCEDURE: *(Formed 3 November 2020):* The Speaker (Chair), Mr Braddock, Ms Lawder, Ms Orr.

Pursuant to resolution

ECONOMY AND GENDER AND ECONOMIC EQUALITY: *(Formed 2 December 2020):* Ms Castley (Chair), Mr Davis, Ms Orr.

EDUCATION AND COMMUNITY INCLUSION: *(Formed 2 December 2020):* Mr Pettersson (Chair), Ms Lawder, Mr Davis.

ENVIRONMENT, CLIMATE CHANGE AND BIODIVERSITY: *(Formed 2 December 2020):* Dr Paterson (Chair), Ms Clay, Mr Cocks.

HEALTH AND COMMUNITY WELLBEING: *(Formed 2 December 2020):* Mr Davis (Chair), Mr Milligan, Mr Pettersson.

JUSTICE AND COMMUNITY SAFETY: *(Formed 2 December 2020):* Mr Cain (Chair), Mr Braddock, Dr Paterson.

PLANNING, TRANSPORT AND CITY SERVICES: *(Formed 2 December 2020):* Ms Clay (Chair), Mr Parton, Ms Orr.

PUBLIC ACCOUNTS: *(Formed 2 December 2020):* Mrs Kikkert (Chair), Mr Braddock, Mr Pettersson.

Select

ESTIMATES 2022-2023: *(Formed 1 July 2022):* Mr Milligan (Chair), Mr Braddock, Dr Paterson.

PRIVILEGES 2022: *(Formed 15 August 2022):* Mr Hanson (Chair), Ms Clay, Mr Pettersson.

Dissolved

COVID-19 2021 PANDEMIC RESPONSE: *(Formed 16 September 2021):* Ms Lee (Chair), Ms Clay, Ms Orr. *(Presented 2 December 2021)*

DRUGS OF DEPENDENCE (PERSONAL USE) AMENDMENT BILL 2021: *(Formed 11 February 2021):* Mr Cain (Chair), Mr Davis, Dr Paterson. *(Presented 30 November 2021)*

From: [Murray, Ryan \(Health\)](#) on behalf of [CHS DLO](#)
To: [LA Notice Paper](#)
Cc: [CMTEDD, Assembly Coordination; Canberra Health Services Ministerial; Canberra Health Services People and Culture; Smith, Josephine \(Health\)](#)
Subject: QON 835
Date: Wednesday, 21 September 2022 11:06:00 AM
Attachments: [20220920 GBCHS22176 QoN 835 Occupational Violence - signed.pdf](#)
[GBCHS22176 QoN 835 Occupational Violence.DOCX](#)

OFFICIAL

Good evening,

Please find attached the response to QON 835 from Minister Stephen-Smith.

Thanks,

Ryan Murray | Directorate Liaison Officer | Canberra Health Services

Phone: (02) 6205 5030 | Mobile [REDACTED] | Email: CHSDLO@act.gov.au

Office of Rachel Stephen-Smith MLA | Minister for Health | ACT Government

Office of Emma Davidson MLA | Minister for Mental Health and Justice Health | ACT Government



Rachel Stephen-Smith MLA
Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and
 - d) staff for
 - (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1

Financial Year	FY2021-22
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1

* The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

2) a) CHS and Calvary Public Hospital Bruce (CPHB) define and calculate LTIFR differently.

CHS defines LTIFR as 'lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

$$\frac{\text{(Number of lost time incidents* in accounting period)}}{\text{(Total hours worked in accounting period)}} \times 1,000,000$$

* Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on any staff incident reported in Riskman of any classification as per the *Types of Occurrence Classification System*)

Lost time incidents are used as an indicator of the severity of incidents.

CPHB defines LTIFR as 'lost time injury frequency rate' and this is calculated according to the Safe Work Australia formula for 'lost time injury frequency rate'.

$$\frac{\text{(Number of lost time injuries* in accounting period)}}{\text{(Total hours worked in accounting period)}} \times 1,000,000$$

*Lost time injury = Lost time injuries involving 1 day or more lost time (based on injury claims recorded by the insurer)

b) CHS defines OV LTIFR as 'occupational violence lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

$$\frac{\text{(Number of OV lost time incidents* in accounting period)}}{\text{(Total hours worked in accounting period)}} \times 1,000,000$$

* OV Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on staff incidents reported in Riskman and classified as either and classified as either 'exposure to workplace or occupational violence' or 'being assaulted by a person or persons' as per the *Types of Occurrence Classification System*)

Lost time incidents are used as an indicator of the severity of reported staff incidents that involve OV.

CPHB does not measure or report on LTIFR by incident classification.

3) CHS = 6.73. Data is not available for CPHB, see response to 2(b).

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
<ul style="list-style-type: none"> * Note that methodology changed between 2020-21 and 2021-22. The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc. The 2020-21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year). The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week. 	

CPHB does not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
June 2021	0.291
July 2021	10.56
August 2021	7.68
September 2021	5.92
October 2021	8.35
November 2021	3.37
December 2021	1.69
January 2022	5.08
February 2022	15.85
March 2022	3.35
April 2022	8.37
May 2022	3.36

Data is not available for CPHB. See response to 2(b).

- 6) Rates for the month of June 2022: CHS = 20.25; CPHB = 14.40.

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	18.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74*	23.50	23.50

* See response to Question 4 regarding revision to formula between 2020-21 and 2021-22

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

- 10) a) CHS 'All WHS Incidents' LTIFR Classification 2020-21:

	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11

43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1

b) CHS 'All WHS Incidents' LTIFR Classification 2021-22 (as at 15 June 2022)

	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2

86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1

CPHB does not measure or report on LTIFR by incident classification. CPHB has provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

* The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers provided in response to Question 1.

Approved for circulation to the Member and incorporation into Hansard.



Rachel Stephen-Smith MLA
Minister for Health

Date: 20/9/22

This response required 13.75hrs to complete, at an approximate cost of \$1348.94

Rachel Stephen-Smith MLA
Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs
Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and
 - d) staff for
 - (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1

Financial Year	FY2021-22
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1

* The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

- 2) a) CHS and Calvary Public Hospital Bruce (CPHB) define and calculate LTIFR differently.

CHS defines LTIFR as 'lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

$$\frac{(\text{Number of lost time incidents* in accounting period})}{(\text{Total hours worked in accounting period})} \times 1,000,000$$

* Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on any staff incident reported in Riskman of any classification as per the *Types of Occurrence Classification System*)

Lost time incidents are used as an indicator of the severity of incidents.

CPHB defines LTIFR as 'lost time injury frequency rate' and this is calculated according to the Safe Work Australia formula for 'lost time injury frequency rate'.

$$\frac{(\text{Number of lost time injuries* in accounting period})}{(\text{Total hours worked in accounting period})} \times 1,000,000$$

*Lost time injury = Lost time injuries involving 1 day or more lost time (based on injury claims recorded by the insurer)

b) CHS defines OV LTIFR as 'occupational violence lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

$$\frac{(\text{Number of OV lost time incidents* in accounting period})}{(\text{Total hours worked in accounting period})} \times 1,000,000$$

* OV Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on staff incidents reported in Riskman and classified as either 'exposure to workplace or occupational violence' or 'being assaulted by a person or persons' as per the *Types of Occurrence Classification System*)

Lost time incidents are used as an indicator of the severity of reported staff incidents that involve OV.

CPHB does not measure or report on LTIFR by incident classification.

3) CHS = 6.73. Data is not available for CPHB, see response to 2(b).

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
<ul style="list-style-type: none"> * Note that methodology changed between 2020-21 and 2021-22. The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc. The 2020-21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year). The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week. 	

CPHB does not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
June 2021	0.291
July 2021	10.56
August 2021	7.68
September 2021	5.92
October 2021	8.35
November 2021	3.37
December 2021	1.69
January 2022	5.08
February 2022	15.85
March 2022	3.35
April 2022	8.37
May 2022	3.36

Data is not available for CPHB. See response to 2(b).

- 6) Rates for the month of June 2022: CHS = 20.25; CPHB = 14.40.

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	18.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74*	23.50	23.50

* See response to Question 4 regarding revision to formula between 2020-21 and 2021-22

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

- 10) a) CHS 'All WHS Incidents' LTIFR Classification 2020-21:

	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11

43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1

b) CHS 'All WHS Incidents' LTIFR Classification 2021-22 (as at 15 June 2022)

	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2

86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1

CPHB does not measure or report on LTIFR by incident classification. CPHB has provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

* The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers provided in response to Question 1.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94

Rachel Stephen-Smith MLA
Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 835

MS CASTLEY: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
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- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

- d) staff
for
- (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

1) CHS Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022)

Financial Year	FY2021/22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Above information is based on staff incidents reported in the CHS Riskman system

- 2) Canberra Health Services (CHS) calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.
- 4)

Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
*Early in the FY21/22, formulas for calculating LTIFR were updated based on advice from the Finance and Business Intelligence Unit, changing the Target OV LTIFR figures.	

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

Month	OV LTIFR
May 2022	
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

- 6) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

7)

Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

8) The actual 'All WHS Incidents' LTIFR is not broken down into further categories.

9) For staff incidents CHS uses classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
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26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
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62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required XXhrs XXmins to complete, at an approximate cost of \$XXX.

Rachel Stephen-Smith MLA
Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
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10 June 2022
Question No. 835

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 - a) patients,
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UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
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Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
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CHWC - Paediatric Adolescents Ward	6
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TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1

Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Above information is based on staff incidents reported in the CHS Riskman system

- 2) Canberra Health Services (CHS) calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.
- 4)

Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
*Early in the FY21/22, formulas for calculating LTIFR were updated based on advice from the Finance and Business Intelligence Unit, changing the Target OV LTIFR figures.	

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

Month	OV LTIFR
May 2022	
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

- 6) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

7)

Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

8) The actual 'All WHS Incidents' LTIFR is not broken down into further categories.

9) For staff incidents CHS uses classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
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81 Exposure to a traumatic event	2
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(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

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72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

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Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

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Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 2hrs 15mins to complete, at an approximate cost of \$230.77.



Rachel Stephen-Smith MLA
 Minister for Health
 Minister for Families and Community Services
 Minister for Aboriginal and Torres Strait Islander Affairs
 Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 39
10 June 2022
Question No. 855

MS CASTLEY: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

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- d) staff
for
(i) 2020-21 and
(ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) **Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22** (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021/22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSI)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2

CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce	TOTAL
4E	13
4W	1
5W	2
6W	1
Acacia	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
Grace	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

- 2) **Canberra Health Services (CHS)** calculates the LTIFR according to the Safe Work Australia formula. To run the CHS LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

Calvary Public Hospital Bruce do not use LTIFR

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level

4)

Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence FBI recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week. *Early in the FY21/22, formulas for calculating LTIFR were updated based on advice from the Finance and Business Intelligence Unit, changing the Target OV LTIFR figures.

Calvary Public Hospital Bruce – Overall LTIFR Target		
2020-21	2021-22	2022-23
18.00	18.00	18.00

5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Commented [BM1]: Is this data missing?

Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level. Figures below are for all LTIs

Calvary Public Hospital Bruce – All LTIs												
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
	28.88	16.16	11.17	5.61	22.65	22.32	23.97	11.81	5.19	0	10.57	Not available

- 6) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

Calvary Public Hospital Bruce advise the rate for June 2022 is not available yet.

7)

Canberra Health Services

Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Bruce – see question 4.

- 8) For Canberra Health Services the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and are unable to provide detail at incident type level.

- 9) For staff incidents CHS uses classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via:

[Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

Calvary Public Hospital Bruce - Nil

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2

72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

Calvary Public Hospital Bruce – LTIFR incidents by classification	
2020-21	2021-22
Being hit by moving objects	Being hit by moving objects
Blood and body fluid exposure	Blood and body fluid exposure
Chemicals and other substances	Chemicals and other substances
Falls, trips and slips of a person	Falls, trips and slips of a person
Heat, electricity and other environmental factors	Heat, electricity and other environmental factors
Hitting objects with a part of the body	Hitting objects with a part of the body
Laceration	Laceration
Manual tasks	Manual tasks
Mental stress	Mental stress
Sounds and pressure	Sounds and pressure
Vehicle incidents and other	Vehicle incidents and other
Violence and aggression	Violence and aggression

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce advise they do not have 'clients'. Data for patients, consumers and staff are provided below.

Calvary Public Hospital Bruce – Breakdown of OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13hrs to complete, at an approximate cost of \$1335.79.



Rachel Stephen-Smith MLA
 Minister for Health
 Minister for Families and Community Services
 Minister for Aboriginal and Torres Strait Islander Affairs
 Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

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- d) staff for
 (i) 2020-21 and
 (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	38
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSI)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Financial Year	FY2021-22
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

*The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

- 2) a) CHS and Calvary Public Hospital Bruce (CPHB) calculate the LTIFR according to the Safe Work Australia formula. To run the LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

Commented [HK(1)]: From Minister for Health - What is this? I assumed it should be 37.5 as that is standard public service hours, but from below that doesn't seem to be the case?

- b) ~~Calvary Public Hospital do not use LTIFR.~~ CPHB do not measure or report on LTIFR by incident classification.

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

~~Calvary Public Hospital Bruce calculates LTIFR as an overall LTI number and is unable to provide detail at incident type level.~~ Data is not available for CPHB. See response to 2(b).

Commented [HK(2)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run?

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

CPHB do not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Data is not available for CPHB. See response to 2(b).

- 6) CHS LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

CPHB LTIFR for June 2022 is 16.15

Commented [HK(3)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run? For both CHS and Calvary??

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	10.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74	23.50	5.80

Commented [HK(4)]: Minister for Health - This question is about the target. Why would the target move around so much?

Canberra Health Services Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Service – Overall LTIFR Target	Financial Year
2020-21	18.00
2021-22	18.00
2022-23	18.00

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30

44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2

21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

a) and b) CPHB do not measure or report on LTIFR by incident classification. CPHB have provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1
Total	100	Total	48

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

*The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers in question one.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94



Rachel Stephen-Smith MLA
 Minister for Health
 Minister for Families and Community Services
 Minister for Aboriginal and Torres Strait Islander Affairs
 Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 635

MS CASTLEY MIA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

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- d) staff for
 (i) 2020-21 and
 (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (OSII)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Financial Year	FY2021-22
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

*The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

- 2) a) CHS and Calvary Public Hospital Bruce (CPHB) calculate the LTIFR according to the Safe Work Australia formula. To run the LTIFR report, the following calculation is used:

$$\frac{\text{(Number of lost time incidents in accounting period)}}{\text{(Total hours worked per week i.e. 3.75)}} \times 1,000,000$$

Commented [HK(1)]: From Minister for Health - What is this? I assumed it should be 37.5 as that is standard public service hours, but from below that doesn't seem to be the case?

- b) ~~Calvary Public Hospital do not use LTIFR.~~ CPHB do not measure or report on LTIFR by incident classification.

- 3) LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

~~Calvary Public Hospital Bruce calculate LTIFR as an overall LTI number and is unable to provide detail at incident type level.~~ Data is not available for CPHB. See response to 2(b).

Commented [HK(2)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run?

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

CPHB do not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Data is not available for CPHB. See response to 2(b).

- 6) CHS LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.

CPHB LTIFR for June 2022 is 16.15

Commented [HK(3): From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run? For both CHS and Calvary??

Commented [HK(4R3): Calvary confirmed this figure is correct

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	18.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74	23.50	5.80

Commented [HK(5): Minister for Health - This question is about the target. Why would the target move around so much?

Canberra Health Services Target 'All WHS Incidents' LTIFR	Financial Year
2020-21	1.740
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Bruce – Overall LTIFR Target	Financial Year
2020-21	18.00
2021-22	18.00
2022-23	18.00

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30

44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2

21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

a) and b) CPHB do not measure or report on LTIFR by incident classification. CPHB have provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1
Total	100	Total	48

11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

*The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers in question one.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94



Rachel Stephen-Smith MLA
 Minister for Health
 Minister for Families and Community Services
 Minister for Aboriginal and Torres Strait Islander Affairs
 Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 19
10 June 2022
Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and

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- d) staff for
 (i) 2020-21 and
 (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH - Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH - Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward 7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH - Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5 - 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5 - Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (Q511)	7
CHWC - Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2

Financial Year	FY2021-22
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1
Total	82

*The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

2) a) CHS and Calvary Public Hospital Bruce (CPHB) define and calculate the LTIFR differently.

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2) CHS defines LTIFR as 'lost time Incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. According to the Safe Work Australia formula. To run the LTIFR report, the following calculation is used:

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$$\frac{(\text{Number of lost time incidents* in accounting period})}{(\text{Total hours worked per week in accounting period})} \times 1,000,000$$

* Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on any staff incident reported in Riskman of any classification as per the Types of Occurrence Classification System)

Lost time incidents are used as an indicator of the severity of incidents.

CPHB defines LTIFR as 'lost time injury frequency rate' and this is calculated according to the Safe Work Australia formula for 'lost time injury frequency rate'.

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$$\frac{(\text{Number of lost time injuries* in accounting period})}{(\text{Total hours worked in accounting period})} \times 1,000,000$$

* Lost time injury = Lost time injuries involving 1 day or more lost time (based on injury claims recorded by the insurer)

Lost time injuries are used as an indicator of the severity of staff injuries

b) CHS defines OV LTIFR as 'occupational violence lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

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$$\frac{(\text{Number of OV lost time incidents* in accounting period})}{(\text{Total hours worked in accounting period})} \times 1,000,000$$

* OV Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on staff incidents reported in Riskman and classified as either and classified as either 'exposure to workplace or occupational violence' or 'being assaulted by a person or persons' as per the Types of Occurrence Classification System)

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Lost time incidents are used as an indicator of the severity of reported staff incidents that involve OV. Calvary Public Hospital do not use LTIFR.

CPHB do not measure or report on LTIFR by incident classification.

2) ~~LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.~~

3) ~~CHS = 6.73~~ Calvary Public Hospital Bruce calculates LTIFR as an overall LTI number and is unable to provide detail at incident type level. Data is not available for CPHB. See response to 2(b).

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80

- The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.
- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

CPHB do not have specific occupational violence LTIFR targets.

5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
May 2022	3.36
April 2022	8.37
March 2022	3.35
February 2022	15.85
January 2022	5.08
December 2021	1.69
November 2021	3.37
October 2021	8.35
September 2021	5.92
August 2021	7.68
July 2021	10.56
June 2021	0.291

Data is not available for CPHB. See response to 2(b).

6) ~~CHS LTIFR cannot be calculated for June 2022 until the month is complete. The June LTIFR calculations will be run in the week 11-15 July.~~

~~CHS = 23.47~~

CPHB LTIFR for June 2022 is 16.15

Commented [HK(1)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run?

Commented [FA(2R1)]: June 2022 LTIFR rate = 5.06

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Commented [HK(3)]: From Minister's Adviser - Now passed this time so can it be confirmed if these numbers have been run? For both CHS and Calvary??

Commented [HK(4R3)]: Calvary confirmed this figure is correct

Commented [FA(SR3)]: June 2022 LTIFR rate = 5.06

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	18.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74	23.50	5.80/23.50

Commented [HK(6): Minister for Health - This question is about the target. Why would the target move around so much?

Calvary Health Services Target - All WHS Incidents' LTIFR	Financial Year
2020-21	4.749
2021-22	23.50
2022-23	5.80

Calvary Public Hospital Services Overall LTIFR Target	Financial Year
2020-21	18.00
2021-22	18.00
2022-23	18.00

Commented [FA(7): •The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc.

- The 2020/21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year).
- The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week.

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories. Data is not available for CPHB. See response to 2(b).
- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

10)

(a) CHS 'All WHS Incidents' LTIFR Classification FY2020-21

Sub MOI	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11
43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5

99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1
Total	302

(b) CHS 'All WHS Incidents' LTIFR Classification FY2021-22 (as at 15 June 2022)

Mechanism of Incident (MOI)	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2
86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1

88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1
Total	309

a) and b) CPHB do not measure or report on LTIFR by incident classification. CPHB have provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1
Total	100	Total	48

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff. Staff Incident reports are not broken down into further categories according to the alleged perpetrator.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

*The numbers include all incidents across the CPNB and CHH campuses (not just wards) and therefore differ to numbers in question one.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94

Rachel Stephen-Smith MLA
Minister for Health
Minister for Families and Community Services
Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
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MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
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- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and
 - d) staff for
 - (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1

Financial Year	FY2021-22
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
Physiotherapy	1
Security	1
SSU	1
Stroke	1
Theatre	3
Hospital in the Home	1

* The numbers include incidents in CPHB wards only, therefore differ to numbers in question 11.

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Lost time incidents are used as an indicator of the severity of incidents.

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b) CHS defines OV LTIFR as 'occupational violence lost time incident frequency rate' and this is calculated based on a variation of the Safe Work Australia formula for 'lost time injury frequency rate'. The following calculation is used:

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* OV Lost time incident = lost time of less than 1 day or more than 1 day lost time (based on staff incidents reported in Riskman and classified as either 'exposure to workplace or occupational violence' or 'being assaulted by a person or persons' as per the *Types of Occurrence Classification System*)

Lost time incidents are used as an indicator of the severity of reported staff incidents that involve OV.

CPHB does not measure or report on LTIFR by incident classification.

3) CHS = 6.73. Data is not available for CPHB, see response to 2(b).

4)

CHS	
Financial Year	Target OV LTIFR
2020-21	0.484*
2021-22	5.80
2022-23	5.80
<ul style="list-style-type: none"> * Note that methodology changed between 2020-21 and 2021-22. The Director Business Intelligence, FBI, recommended a revision of the formula to provide slightly better accuracy and to be consistent with calculations typically used by CHS for FTE count and deduction of leave entitlements etc. The 2020-21 calculation measured the number of incidents (per month) per million hours worked (per 50-week year). The updated calculation reflects the number of incidents (per year) per million hours worked (per 45-week year) i.e. 45 weeks/12 months = 3.75 and 40 hours = hours per week. 	

CPHB does not have specific occupational violence LTIFR targets.

- 5) The Occupational Violence (OV) LTIFR is calculated as a total only (not by type of OV).

CHS	
Month	OV LTIFR
June 2021	0.291
July 2021	10.56
August 2021	7.68
September 2021	5.92
October 2021	8.35
November 2021	3.37
December 2021	1.69
January 2022	5.08
February 2022	15.85
March 2022	3.35
April 2022	8.37
May 2022	3.36

Data is not available for CPHB. See response to 2(b).

- 6) Rates for the month of June 2022: CHS = 20.25; CPHB = 14.40.

7)

	2020-21	2021-22	2022-23
CPHB – Overall LTIFR	18.00	18.00	18.00
CHS – All WHS Incidents LTIFR	1.74*	23.50	23.50

* See response to Question 4 regarding revision to formula between 2020-21 and 2021-22

- 8) For CHS the actual 'All WHS Incidents' LTIFR is not broken down into further categories.

Data is not available for CPHB. See response to 2(b).

- 9) For staff incidents, CHS and CPHB use classifications based on the Australian Safety and Compensation Council 'Type of Occurrence Classification System' (TOOCS) codes. These codes are available via: [Type of occurrence classification system \(TOOCS\) 3rd Edition May 2008 | Safe Work Australia](#)

- 10) a) CHS 'All WHS Incidents' LTIFR Classification 2020-21:

	Total
29 Being assaulted by a person or persons	53
42 Muscular stress while handling objects other than lifting, carrying or putting down	47
41 Muscular stress while lifting, carrying, or putting down objects	35
02 Falls on the same level	31
87 Work related harassment and/or workplace bullying	30
44 Repetitive movement, low muscle loading	16
11 Hitting stationary objects	14
61 Single contact with chemical or substance	11

43 Muscular stress with no objects being handled	8
82 Exposure to workplace or occupational violence	8
01 Falls from a height	7
21 Being hit by falling objects	5
92 Vehicle incident	5
99 Unspecified mechanisms of incidents	5
84 Work Pressure	4
12 Hitting moving objects	3
28 Being hit by moving objects	3
24 Being hit by a person accidentally	2
26 Being trapped between stationary and moving objects	2
53 Exposure to environmental heat	2
55 Exposure to non-ionising radiation	2
72 Contact with, or exposure to, biological factors of human origin	2
81 Exposure to a traumatic event	2
98 Other and multiple mechanisms of incident	2
25 Being trapped by moving machinery or equipment	1
63 Insect and spider bites and stings	1
86 Other mental stress factors	1

b) CHS 'All WHS Incidents' LTIFR Classification 2021-22 (as at 15 June 2022)

	Total
29 Being assaulted by a person or persons	73
02 Falls on the same level	36
87 Work related harassment and/or workplace bullying	29
42 Muscular stress while handling objects other than lifting, carrying or putting down	28
11 Hitting stationary objects	19
41 Muscular stress while lifting, carrying, or putting down objects	16
82 Exposure to workplace or occupational violence	16
28 Being hit by moving objects	12
44 Repetitive movement, low muscle loading	12
84 Work Pressure	11
01 Falls from a height	9
43 Muscular stress with no objects being handled	9
26 Being trapped between stationary and moving objects	5
72 Contact with, or exposure to, biological factors of human origin	5
81 Exposure to a traumatic event	5
13 Rubbing and chafing	3
23 Being hit by an animal	3
03 Stepping, kneeling or sitting on objects	2
21 Being hit by falling objects	2
61 Single contact with chemical or substance	2
62 Long term contact with chemicals or substances	2

86 Other mental stress factors	2
99 Unspecified mechanisms of incidents	2
12 Hitting moving objects	1
63 Insect and spider bites and stings	1
69 Other and unspecified contact with chemicals or substances	1
88 Other harassment	1
89 Mental stress related to Novel Coronavirus (COVID-19)	1
92 Vehicle incident	1

CPHB does not measure or report on LTIFR by incident classification. CPHB has provided the below data on Lost Time Injury (LTI) incidents for the 2020-21 and 2021-22 periods.

Calvary Public Hospital Bruce –LTI incidents by classification			
2020-21		2021-22	
Being hit by moving objects	1	Being hit by moving objects	0
Blood and body fluid exposure	1	Blood and body fluid exposure	3
Chemicals and other substances	5	Chemicals and other substances	4
Falls, trips and slips of a person	18	Falls, trips and slips of a person	10
Heat, electricity and other environmental factors	3	Heat, electricity and other environmental factors	0
Hitting objects with a part of the body	17	Hitting objects with a part of the body	1
Laceration	4	Laceration	1
Manual tasks	18	Manual tasks	25
Mental stress	12	Mental stress	2
Sounds and pressure	1	Sounds and pressure	1
Vehicle incidents and other	11	Vehicle incidents and other	0
Violence and aggression	9	Violence and aggression	1

- 11) CHS Occupational Violence staff incident reports include all incidents involving patients, consumers, and clients. They do not include incidents involving other CHS staff.

Calvary Public Hospital Bruce – Breakdown of all* OV incidents		
	2020-21	2021-22
Patients	50	84
Consumers	14	0
Staff	12	5

* The numbers include all incidents across the CPHB and CHH campuses (not just wards) and therefore differ to numbers provided in response to Question 1.

Approved for circulation to the Member and incorporation into Hansard.

Rachel Stephen-Smith MLA
Minister for Health

Date:.....

This response required 13.75hrs to complete, at an approximate cost of \$1348.94

Rachel Stephen-Smith MLA

Minister for Health

Minister for Families and Community Services

Minister for Aboriginal and Torres Strait Islander Affairs

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper No 19

10 June 2022

Question No. 835

MS CASTLEY MLA: To ask the Minister for Health—

- 1) What have been the occupational violence figures in each ward (eg intensive care unit, emergency), for the past 12 months.
- 2) Can the Minister explain how (a) Lost Time Injury Frequency Rate (LTIFR) and (b) occupational violence LIFTR is calculated and used as an indicator for work health safety incidents.
- 3) What is the actual rate for occupational violence LTIFR in June 2022?
- 4) What is the target occupational violence LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 5) What is the actual occupational violence LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 6) What is the actual rate for LTIFR in June 2022?
- 7) What is the target LTIFR for (a) 2020-21, (b) 2021-22 and (c) 2022-23?
- 8) What is the actual LTIFR, both (a) verbal (b) physical, broken down for each month for the past year?
- 9) What are the LTIFR classifications.
- 10) Can the Minister provide a breakdown of all LTIFR incidents by classification for
 - a) 2020-21 and
 - b) 2021-22.
- 11) Can the Minister provide a breakdown of how many occupational violence incidents were by
 - a) patients,
 - b) consumers,
 - c) clients and
 - d) staff for
 - (i) 2020-21 and
 - (ii) 2021-22.

MS STEPHEN-SMITH MLA - The answer to the Member's question is as follows:

- 1) Canberra Health Services (CHS) Occupational Violence (OV) Staff Incident Reports FY2021/22 (as at 15/06/2022) based on staff incidents reported in the CHS Riskman system.

Financial Year	FY2021-22
Physical Location	Number of OV Incidents
Adult Mental Health Unit (AMHU)	170
DMHU	103
Level 2 - Ward 11A	72
Level 2 - Emergency Department (ED)	70
Level 4 - Ward 4B	39
Level 3 - Intensive Care Unit (ICU)	34
Level 7 - Ward 7A	30
Level 2 - Ward 11B	25
UCH – Stromlo Ward	25
UCH - Namadgi Ward	22
Alcohol & Drug Unit	22
UCH – Adult Mental Health Rehabilitation Unit	18
Level 7 - Ward7B	18
Level 9 - Ward 9A	17
Level 10 - Ward 10A	15
UCH – Majura Ward	14
Level 9 - Ward 9B	12
UCH - Cotter Ward	9
Level 5- 5B	9
Level 6 - Ward 6A	8
Level 3 - Post Anaesthetic Care Unit (PACU)	7
Level 5- Orthopaedics Surgery 5A	7
Level 6 - Ward 6B	7
TCH - B1 - Level 10B (QSII)	7
CHWC- Paediatric Adolescents Ward	6
Level 4 - Ward 4A	5
TCH 14A - Inpatient Haematology	5
Level 8 - Ward 8B	4
TCH - 12B	4
CHWC - Birthing Suite	3
Mental Health Short Stay Unit	3
CHWC - Antenatal and Gynaecology Ward	2
CACHS Ward 14B / Medical Oncology	2
Acute Medical Unit (AMU)	1
Acute Surgical Unit	1
CHWC - Birth Centre	1
CHWC - Foetal Medicine	1

Financial Year	FY2021-22
CHWC- Paediatric High Care Ward	1
CHWC- Paediatric Medical Ward	1
CHWC-Special Care Nursery	1
Level 3 - Coronary Care Unit (CCU)	1
Level 8 - Ward 8A	1

Calvary Public Hospital Bruce Occupational Violence incidents - by ward*	July 2021 – 27 June 2022
4E	13
4W	1
5W	2
6W	1
Acacia (Adult Mental Health)	6
Clare Holland House	12
COVID Respiratory Assessment Unit	2
Emergency Department	20
GRACE service	1
Intensive Care	5
Main Reception	1
MAPU	6
Older Persons Mental Health Unit	4
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Rachel Stephen-Smith MLA
Minister for Health

Date: 20/9/22

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