



ACT
Government

ACT Health

Our reference: ACTHDFOI22-23.31

Dear [REDACTED],

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by ACT Health Directorate (ACTHD) on **Thursday 5 January 2023**.

This application requested access to:

'Any documents, ministerial briefing notes and correspondence held by any relevant ACT government health agencies, including Canberra Health Services, ACT Health, the Local Health Network and Calvary Bruce Public Hospital regarding public communications about a fire at Calvary Bruce Public Hospital on December 6, 2022.

This request includes but is not limited to:

- *Information about how the fire would be communicated to the public on December 6 via channels such as social media, radio interviews, media releases and website updates.*
- *Information about how long the operating theatres and the maternity ward would be closed and how this would be communicated to the public via channels such as social media, radio interviews, media releases and website updates. This is for the time period between December 6, 2022 to January 5, 2023.*
- *Any responses prepared for media inquiries about the fire from December 6, 2022 to January 5, 2023.*
- *Any information about an update posted on the Calvary website which said theatres would be "closed until further notice" on December 29, 2022 would be communicated to the public.*
- *Any information regarding discussions about a Canberra Times article, published on January 3, titled Calvary Public Hospital Bruce operating theatres shut indefinitely after fire*

Please exclude duplicates.'

I am an Information Officer appointed by the Director-General of ACT Health Directorate (ACTHD) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. ACTHD was required to provide a decision on your access application by **Friday 24 February 2023**.

I have identified 46 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at Attachment A to this decision letter.

Decisions

I have decided to grant full access to 1 document and partial access to 45 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as Attachment B to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request;
- The views of relevant third parties; and
- The *Human Rights Act 2004*.

Partial Access

Redactions have been made to information in documents that I consider, on balance, to be contrary to the public interest to disclose under the test set out in section 17 of the Act. The information contained in these documents are partially comprised of email addresses, and mobile numbers of ACT Government employees and non-ACT government employees.

Documents at references 35-36 are partially comprised of information that could prejudice the business affairs of another entity.

Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the disclosure of the documents:

- Schedule 2, 2.1(a)(i) promote open discussion of public affairs and enhance the government's accountability;
- Schedule 2, 2.1(a)(xi) reveal environmental or health risks or measures relating to public health and safety.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2, Schedule 2.2 (a)(ii) prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*; and
- Schedule 2, Schedule 2.2 (a)(xi) prejudice trade secrets, business affairs or research of an agency or person.

Following the considerations of the above factors I have decided the factor favouring non-disclosure outweighed the factors favouring disclosure. Therefore, I have determined the information identified is contrary to the public interest and I have decided not to disclose this information.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, ACTHD maintains an online record of access applications called a disclosure log. As your request sought personal information, section 28(6) of the FOI Act states that your access application will not be published on the disclosure log.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ACTFOI@ombudsman.gov.au
Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely,



Jacinta George
Executive Group Manager
Health System Planning and Evaluation
ACT Health Directorate


23 February 2023

FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER
	<p><i>'Any documents, ministerial briefing notes and correspondence held by any relevant ACT government health agencies, including Canberra Health Services, ACT Health, the Local Health Network and Calvary Bruce Public Hospital regarding public communications about a fire at Calvary Bruce Public Hospital on December 6, 2022.</i></p> <p><i>This request includes but is not limited to:</i></p> <ul style="list-style-type: none"> <i>Information about how the fire would be communicated to the public on December 6 via channels such as social media, radio interviews, media releases and website updates.</i> <i>Information about how long the operating theatres and the maternity ward would be closed and how this would be communicated to the public via channels such as social media, radio interviews, media releases and website updates. This is for the time period between December 6, 2022 to January 5, 2023.</i> <i>Any responses prepared for media inquiries about the fire from December 6, 2022 to January 5, 2023.</i> <i>Any information about an update posted on the Calvary website which said theatres would be "closed until further notice" on December 29, 2022 would be communicated to the public.</i> 	<p>ACTHDFOI22-23.31</p>

	<ul style="list-style-type: none"> Any information regarding discussions about a Canberra Times article, published on January 3, titled Calvary Public Hospital Bruce operating theatres shut indefinitely after fire <p>Please exclude duplicates.'</p>	
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Ref Number	Page Number	Description	Date	Status Decision	Factor	Open Access release status
1.	1 – 2	Advisory Note – Surgery Delays Related to Calvary Hospital Fire	December 2022	Full Release		YES
2.	3 – 5	Caveat Brief – Calvary Public Hospital Bruce Incident – Fire in Operating Theatre Complex – 6 December 2022	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
3.	6	Email – Fire comms	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
4.	7	Email – Proposed lines discussed with Ross	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
5.	8 – 10	Email – RE: Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
6.	11 – 17	Email – RE: Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
7.	18 – 19	Email – FW: 2nd Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
8.	20 – 22	Email – FW: 2nd Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
9.	23 – 26	Email – RE: 2nd Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
10.	27 – 30	Email – RE: 2nd Calvary Hospital Fire Public information Advice	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
11.	31 – 33	Email – RE: Calvary social post	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES

12.	34 – 36	Email – RE: Calvary social post	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
13.	37	Email – Re: hi Benno, this is the end advice for today	6 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
14.	38 – 40	Email – RE: Calvary social post	7 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
15.	41 – 43	Email – FW: hi Benno, this is the end advice for today	7 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
16.	44 – 45	Email – RE: Calvary Public Bruce and ACT Health Facebook Pages update	7 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
17.	46 – 48	Email – RE: Calvary update	7 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
18.	49 – 50	Email – RE: Calvary update	7 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
19.	51	Email – Update from this morning - situation unchanged	8 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
20.	52 – 55	Email – RE: Calvary	8 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
21.	56 – 59	Email – RE: ABC News query - Calvary update	8 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
22.	60 – 62	Email – FW: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
23.	63 – 65	Email – FW: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
24.	66 – 73	Email – FW: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
25.	74 – 78	Email – RE: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
26.	79 – 85	Email – FW: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES

27.	86 – 92	Email – Fwd: ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
28.	93	Email – Daily Issues - 9 December 2022	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
29.	94 – 96	Email – Fwd: response to ABC Canberra media request: Calvary	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
30.	97	Email – Health Calvary response	9 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
31.	98 – 99	Email – FW: Updated messaging for social media	13 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
32.	100 – 102	Email – RE: Updated messaging for social media	13 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
33.	103 – 106	Email – RE: Updated messaging for social media	13 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
34.	107 – 110	Email – RE: Calvary fire debrief	14 December 2022	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
35.	111 – 116	Email – RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely	4 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy, Schedule 2, 2.2(a)(xi) Business affairs	YES
36.	117 – 130	Email and attachment – RE: URGENT RE: Not for further distribution Notes for caveat brief -: urgent meeting request :Calvary operating theatres shut indefinitely	4 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy, Schedule 2, 2.2(a)(xi) Business affairs	YES
37.	131 – 132	Email – RE: Calvary FB page and ACT Health FB page update	6 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
38.	133 – 134	Email – FW: Calvary Public Hospital resumes birthing and emergency surgery services	6 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES

39.	135 – 137	Email – RE: Calvary FB page and ACT Health FB page update	6 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
40.	138 – 140	Email – Re: Calvary Public Hospital resumes birthing and emergency surgery services	6 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
41.	141 – 143	Email – RE: New post to Calvary Public Hospital and ACT Health FB pages	9 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
42.	144 - 147	Email – FW: New post to Calvary Public Hospital and ACT Health FB pages	9 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
43.	148	Email – Daily Issues - 11 January 2023	11 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
44.	149 – 150	Email – FW: Media	13 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
45.	151 – 157	Email with attachment – FW: Min Brief - Update on Calvary Fire Impact.docx	13 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
46.	158 – 159	Email – FW: Letter to patients (002).docx	13 January 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
Total Number of Documents						
46						

ADVISORY NOTE

Minister for Health

TRIM Ref: MIN22/1848	Surgery Delays Related to Calvary Hospital Fire
Critical Date	As soon as possible
Executive Group Manager	Jacinta George

Constituent/Minister's Office question/s:

Advice in relation to the implications the fire at Calvary Public Hospital Bruce has had to patients awaiting surgery, in particular Category 1 patients.

ACT Health's response:

Can you please confirm what communication Calvary has made with Category 1 patients awaiting surgery?

- All category one patients who have had their surgery cancelled or postponed as a result of the fire have been contacted by phone. Category one patients who have planned or new dates have been contacted in the usual manner to arrange pre admission or diagnostics prior to surgery. Category one patients whose surgery date has not been affected by the impact of the fire at this stage have not been contacted; however surgical booking staff have been contacted adhoc by patients on the waitlist. These patients have had the circumstances explained and been reassured that they will be notified when their surgery is planned.

What proportion of the Category 1 patients have had their surgery rescheduled and when can the remaining patients expect to have their surgery?

- Since the 6 December 2022, 124 category one patients will have had their surgery at Calvary John James or Calvary Bruce Private Hospitals by Friday 23 December 2022. The focus has been for patients for whom timeframeframes for category one surgery have been exceeded or are close to being exceeded.

What support is the hospital providing to patients?

- Regular media is being provided to the community.
- Patients who have had their surgery postponed or cancelled have been contacted by phone and advised that Calvary Public Hospital Bruce is working closely with Calvary John James Hospital and Calvary Private Hospital Bruce to ensure that Calvary can provide a surgical

service and that patients are booked as close to their clinical timeframe for surgery as possible.

- Elective caesarean surgery is being provided at Calvary John James Hospital and all women have been accommodated to meet their date.

Signatory Name: Jacinta George, Executive Group Manager, Phone: 5124 9699
Health System Planning and Evaluation

Action Officer: Kate Chambers, A/g Executive Branch Phone: MS Team
Manager, Local Hospital Network
Commissioning

SENSITIVE

To: Rachel Stephen-Smith MLA, Minister for Health

CC: Rebecca Cross, Director-General

Subject: Calvary Public Hospital Bruce Incident – Fire in Operating Theatre Complex – 6 December 2022

- At approximately 1:17pm on Tuesday, 6 December 2022, the General Manager (GM), Calvary Public Hospital Bruce (CPHB), contacted the A/g Executive Group Manager (EGM), Health System Planning and Evaluation (HSPE), ACT Health Directorate (ACTHD), to advise that a fire had broken out in the operating theatre complex at CPHB. The GM CPHB noted that:
 - ACT Fire and Rescue and ACT Policing were on site attending to the fire and assisting with traffic control; and that
 - All staff and patients in the vicinity had been safely evacuated.
- The A/g EGM HSPE immediately advised the ACTHD Director-General.
- ACTHD has not yet received a formal written briefing from the GM CPHB on the incident however, preliminary advice is as follows:
 - At approximately 12:30pm on 6 December 2022, a piece of equipment caught fire in an operating theatre at CPHB.
 - At the time, a staff member was setting up the theatre and activated the emergency response. There was no patient receiving surgery in that theatre.
 - All staff and patients in the vicinity of that theatre were immediately and safely evacuated and all patients were kept safe. ACTHD understands there were around 30 patients impacted at the time but were all moved to safe locations.
 - The fire was extinguished quickly however there was significant damage to the theatre complex with the activation of sprinklers.
 - Assessment with ACT Fire and Rescue is still underway, and the cause is yet to be confirmed.
 - CPHB went on bypass for emergency patients and maternity services.
 - Public communications were distributed altering the community to the incident and advising of suitable alternate health care options.
 - Patient and staff safety remains the highest priority.

- Immediate actions taken, or that are being undertaken, in relation to business continuity for clinical service delivery, as at 5:12pm on 7 December 2022, include:

Elective surgery

- All patients due for surgery (except for one list on Friday 9 December 2022, which is being addressed currently) have been contacted and advised of either postponement of their surgery or alternative arrangements for Category 1 patients. This work will continue.
- Category 1 patients are the surgical priority at this time and those patients are being scheduled in Calvary ACT's private hospitals.
- An urgent meeting between ACTHD, CPHB and Canberra Health Services (CHS) has been organised for 11:00am on Thursday, 8 December 2022, to discuss territory wide elective surgery strategies and support. ✓

Emergency Department

- The CPHB Emergent Department (ED) is now operating normally, noting absence of emergency surgery capability however, as CPHB do not receive trauma patients, that surgical demand does not exist.
- Patients presenting to the ED requiring emergency surgery will be stabilised before an inter-hospital transfer is affected. ✓
- In consultation with the Chief Operating Officer CHS, it is understood that at the same time of the fire, CHS saw a total of ~280 presentations, which is inline with expectations, however an unusual peak occurred early in the afternoon which created long waits for patients. ✓

Maternity

- CPHB birth suite remains on bypass until an appropriate surgery solution for urgent C-sections is implemented. Maternity patients are referred to CHS, and CPHB is taking postnatal patients back from CHS to increase bed availability for birthing women at CHS.
- Elective C-sections already planned are being managed at Calvary John James Hospital at this time.
- Numerous options are being considered including a dedicated theatre space at Calvary Bruce Private Hospital with the patient being attended by medical, nursing and midwifery staff from CPHB however this is not yet confirmed. ||

Inpatients

- All other CPHB inpatients are being managed as normal.
- ACTHD will provide you with further advice as it becomes available, and following the joint meeting between ACTHD, CPHB and CHS.

Thank you (and Calvary) for the regular updates to my office - Ms Bransgrove has been keeping me up-to-date.

Grateful for advice on supports put in place for staff in next written update.

Noted / Please Discuss



.....
Rachel Stephen-Smith MLA
Minister for Health

9 / 12 / 2022

Contact Officer: Kate Chambers, A/g EGM HSPE
Contact Number: [REDACTED]
Date: 8 December 2022

Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 2:22 PM
To: Greg Bayliss (Calvary)
Cc: HealthComms
Subject: Fire comms

Hi Greg,

Something like this?

Calvary Public Hospital Bruce is asking members of the public to avoid the hospital unless in need of urgent medical care due to a fire at the hospital earlier today.

A fire in an elective surgery operating theatre was extinguished earlier today and Emergency Services are still on scene to check air quality in affected parts of the hospital.

Some patients were evacuated but no one was hurt.

Calvary Public Hospital Bruce's emergency department is still operating but ambulances will be on bypass to Canberra Hospital until at least 3.30pm.

The maternity unit is on also bypass with patients being redirected or transferred to Canberra Hospital until further notice.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Malifa, Tafaeafe (Health)

From: Cook, Caitlin
Sent: Tuesday, 6 December 2022 2:58 PM
To: Benson, Andrew (Health)
Subject: Proposed lines discussed with Ross

Emergency Services responded to an incident at Calvary Public Hospital Bruce this afternoon. All staff and patients are safe. There has been some disruption to services.

We ask the community to be patient with Calvary staff while we continue responding to the incident and assure the community we are taking every step to ensure the safety of staff and patients.

If you need to visit Calvary emergency department, please do so, but if your need for care is not urgent, please consider an alternative to free up resources in our EDs to provide emergency care.

There are other options for urgent, but non-life threatening care, including:

- o Your GP
- o A Walk-in Centre – you can find the wait times on the Canberra Health Services website
- o CALMS – Canberra After Hours Locum Medical Services on 1300 422 567 or visit their website
- o The National Home Doctor Service on 13 74 25 or visit their website
- o Healthdirect on 1800 022 222 or visit their website

Thank you to staff at Calvary Public Hospital Bruce who have responded professionally, quickly and with patient safety front of mind.

Caitlin Cook

Senior Communications Adviser – Minister Rachel Stephen-Smith
Government Communications Unit
Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] E: caitlin.cook@act.gov.au

Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 3:14 PM
To: Greg Bayliss (Calvary)
Cc: Health Media
Subject: RE: Calvary Hospital Fire Public information Advice

Sorry, small typo in this. Fixed.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
 I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 3:10 PM
To: Greg Bayliss [REDACTED]
Cc: Health Media <HealthMedia@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

No longer any need to evacuate maternity now.

And the MO discussed some possible words with Ross.

How about this version:

Emergency Services responded to a fire at Calvary Public Hospital Bruce this afternoon. All staff and patients are safe.

There has been some disruption to services and we ask the community to be patient with Calvary staff while they continue responding to the incident.

All steps are being taken to ensure the safety of staff and patients.

The Calvary emergency department remains open but we ask that you only attend if your need for care is urgent.

There are other options for less urgent care, including:

- o Your GP
- o A Walk-in Centre – you can find the wait times on the Canberra Health Services website

- o CALMS – Canberra After Hours Locum Medical Services on 1300 422 567 or visit their website
- o The National Home Doctor Service on 13 74 25 or visit their website
- o Healthdirect on 1800 022 222 or visit their website

The following arrangements are also currently in place:

- o ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- o Calvary Maternity Services are on bypass to the Centenary Hospital for Women and Children

Thank you to staff at Calvary Public Hospital Bruce who have responded professionally, quickly and with patient safety front of mind.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 2:57 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: Calvary Hospital Fire Public information Advice
Importance: High

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi Benno

Please see email below.

This has been developed in consultation with and approved by the Emergency Services Incident Controller.

Any help you can provide using social media would be appreciated.

Cheers

GB

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D: M:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss

Sent: Tuesday, 6 December 2022 2:55 PM

To: ABC news [REDACTED]

'AMA ACT Branch' [REDACTED]

Canberra Times

'Canberra Weekly'

Capital Radio News

City News

FM 104. 7 & 106. 3

Nine News Canberra

Riotact

WIN News [REDACTED]

Subject: Calvary Hospital Fire Public information Advice

Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.

Fire and emergency services attended the scene immediately.

A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Preparations are being made to evacuate Maternity Unit patients if required.

Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 330pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital

Calvary will continue to provide updates to the community through media.

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 **D: M:** [REDACTED]

E: [REDACTED]

www.calvary-act.com.au

Please consider the environment before printing this e-mail.

Hospitality | Healing | Stewardship | Respect

Continuing the Mission of the Sisters of the Little Company of Mary

This email is confidential and may be subject to copyright and legal professional privilege. If this email is not intended for you please do not use the information in any way, but delete and notify us immediately. For full copy of our Privacy Policy please visit www.calvarycare.org.au.

Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Tuesday, 6 December 2022 4:05 PM
To: Hughes, Hayden (Health); Wallace, Heather (Health); Benson, Andrew (Health)
Subject: RE: Calvary Hospital Fire Public information Advice

Thanks Hayden

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>
Sent: Tuesday, 6 December 2022 4:00 PM
To: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: Calvary Hospital Fire Public information Advice
Importance: High

Ok, can post in the next 5 minutes.

From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Sent: Tuesday, 6 December 2022 3:58 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice
Importance: High

Hayden use this image and the post below.

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 6 December 2022 3:52 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

Just use the same image it's fine.
 Can we go now please – MO very keen to do this now

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 3:51 PM
To: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

Okay, no problem. But we need to get something up ASAP.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au

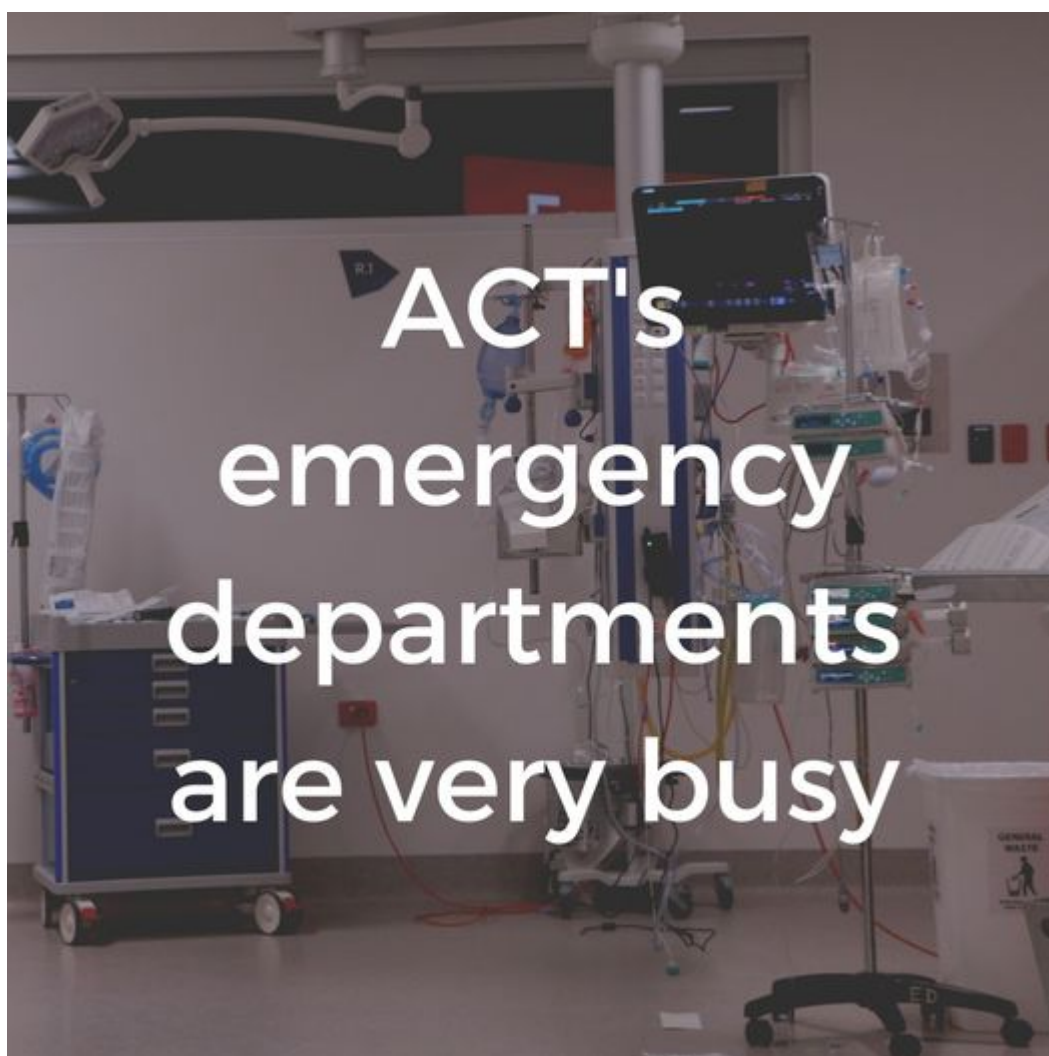


I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Sent: Tuesday, 6 December 2022 3:45 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

When it's ED related we do an image.

Hayden can you update this image.



From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 3:43 PM
To: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

I don't think that's the ED is it?

Is that too fussy?

Can we just use a blank tile, like we do for public health alerts?

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>

Sent: Tuesday, 6 December 2022 3:40 PM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Cc: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>

Subject: FW: Calvary Hospital Fire Public information Advice

Benno, are you okay with this tile?

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>

Sent: Tuesday, 6 December 2022 3:37 PM

To: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>

Subject: RE: Calvary Hospital Fire Public information Advice

Hi Heather,

Please find attached the updated tile.

Regards,

Hayden

From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>

Sent: Tuesday, 6 December 2022 3:18 PM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>

Cc: Drake, Angie (Health) <Angie.Drake@act.gov.au>

Subject: RE: Calvary Hospital Fire Public information Advice

Importance: High

Thanks Benno, let us know when this is approved.

@Hughes, Hayden (Health), can update this image in Canva with the words “Alert: Calvary Public Hospital emergency department”



From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Sent: Tuesday, 6 December 2022 3:11 PM

To: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>

Subject: FW: Calvary Hospital Fire Public information Advice

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 3:10 PM
To: Greg Bayliss [REDACTED]
Cc: Health Media <HealthMedia@act.gov.au>
Subject: RE: Calvary Hospital Fire Public information Advice

No longer any need to evacuate maternity now.

And the MO discussed some possible words with Ross.

How about this version:

Emergency Services responded to a fire at Calvary Public Hospital Bruce this afternoon. All staff and patients are safe.

There has been some disruption to services and we ask the community to be patient with Calvary staff while they continue responding to the incident.

All steps are being taken to ensure the safety of staff and patients.

While the Calvary emergency department remains open but we ask that you only attend if your need for care is not urgent.

There are other options for less urgent care, including:

- o Your GP
- o A Walk-in Centre – you can find the wait times on the Canberra Health Services website
- o CALMS – Canberra After Hours Locum Medical Services on 1300 422 567 or visit their website
- o The National Home Doctor Service on 13 74 25 or visit their website
- o Healthdirect on 1800 022 222 or visit their website

The following arrangements are also currently in place:

- o ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- o Calvary Maternity Services are on bypass to the Centenary Hospital for Women and Children

Thank you to staff at Calvary Public Hospital Bruce who have responded professionally, quickly and with patient safety front of mind.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 2:57 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: Calvary Hospital Fire Public information Advice
Importance: High

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Hi Benno

Please see email below.

This has been developed in consultation with and approved by the Emergency Services Incident Controller. Any help you can provide using social media would be appreciated.

Cheers

GB

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss
Sent: Tuesday, 6 December 2022 2:55 PM
To: ABC news [REDACTED]; 'AMA ACT Branch' [REDACTED];
 [REDACTED]; Canberra Times
 [REDACTED]; 'Canberra Weekly' [REDACTED]; Capital Radio News
 [REDACTED]; City News [REDACTED]; FM 104. 7 & 106. 3
 [REDACTED]; Nine News Canberra [REDACTED]; Riotact
 [REDACTED]; WIN News [REDACTED]

Subject: Calvary Hospital Fire Public information Advice

Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.

Fire and emergency services attended the scene immediately.

A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Preparations are being made to evacuate Maternity Unit patients if required.

Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 330pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital

Calvary will continue to provide updates to the community through media.

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** **M:** [REDACTED]
E: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 4:23 PM
To: Drake, Angie (Health)
Subject: FW: 2nd Calvary Hospital Fire Public information Advice

Importance: High

To discuss.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
 I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 4:06 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: 2nd Calvary Hospital Fire Public information Advice
Importance: High

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Hi Benno, as required by Incident Controller
 gb

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss

Sent: Tuesday, 6 December 2022 4:00 PM

To: ABC news

'AMA ACT Branch'

; Canberra Times

'Canberra Weekly'

Capital Radio News

City News

FM 104. 7 & 106. 3

Nine News Canberra

Riotact

WIN News

Subject: 2nd Calvary Hospital Fire Public information Advice

Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.

Fire and emergency services attended the scene immediately. Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.

A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Patients evacuated and those who remained in the ward setting have continued to receive the care and treatment they require.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 5.00pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital
- Calvary Public Hospital is on bypass for Emergency and Maternity Services.

Calvary will continue to provide updates to the community through media.

Regards, and thanks for sharing however you can.

Greg

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 **D:** **M:**

E:

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 4:39 PM
To: Greg Bayliss (Calvary)
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

Hi Greg,

Will update our FB post with the newer parts of that information.

Won't say "until at least 5pm" at this point but we can update when those things stop being the case.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 4:06 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: 2nd Calvary Hospital Fire Public information Advice
Importance: High

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Hi Benno, as required by Incident Controller
 gb

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: M: [REDACTED]
 E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss

Sent: Tuesday, 6 December 2022 4:00 PM

To: ABC news [REDACTED]; 'AMA ACT Branch' [REDACTED]
 [REDACTED]; Canberra Times
 'Canberra Weekly' [REDACTED] Capital Radio News
 [REDACTED]; City News [REDACTED] FM 104. 7 & 106. 3
 [REDACTED] ine News Canberra [REDACTED]; Riotact
 WIN News [REDACTED]

Subject: 2nd Calvary Hospital Fire Public information Advice

Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.

Fire and emergency services attended the scene immediately. Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.

A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Patients evacuated and those who remained in the ward setting have continued to receive the care and treatment they require.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 5.00pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital
- Calvary Public Hospital is on bypass for Emergency and Maternity Services.

Calvary will continue to provide updates to the community through media.

Regards, and thanks for sharing however you can.

Greg

Greg Bayliss

Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
 P: 02 6201 6628 D: M: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 5:03 PM
To: Greg Bayliss (Calvary)
Cc: Drake, Angie (Health)
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

Thanks

Have updated with the following. Have not set a time expectation about the arrangements but we will update when they change.

The following arrangements are currently in place

- Emergency Services have requested nobody attend Calvary emergency department unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency department instead, where possible
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital for Women and Children

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 4:55 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

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Greg Bayliss
 Communications Manager



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 PO Box 254 Jamison Centre ACT 2614
 P: 02 6201 6628 D: M: [REDACTED]
 E: [REDACTED]
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 4:50 PM
To: Greg Bayliss [REDACTED]
Cc: Drake, Angie <Angie.Drake@act.gov.au>
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

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Greg

Just before I update FB, A couple of quick clarifications please as some of this information isn't clear:

The following arrangements are in place until at least 5.30pm

- Emergency Services have requested nobody attend Calvary emergency department unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency department where possible
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital for Women and Children

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 4:06 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: 2nd Calvary Hospital Fire Public information Advice
Importance: High

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Hi Benno, as required by Incident Controller
 gb

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 D: M: [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss

Sent: Tuesday, 6 December 2022 4:00 PM

To: ABC news [REDACTED] 'AMA ACT Branch' [REDACTED]
[REDACTED] Canberra Times [REDACTED]
[REDACTED] 'Canberra Weekly' [REDACTED] Capital Radio News
[REDACTED] City News [REDACTED] FM 104. 7 & 106. 3
[REDACTED] Nine News Canberra [REDACTED] ; Riotact
[REDACTED] WIN News [REDACTED]

Subject: 2nd Calvary Hospital Fire Public information Advice

Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.

Fire and emergency services attended the scene immediately. Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.

A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Patients evacuated and those who remained in the ward setting have continued to receive the care and treatment they require.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 5.00pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital
- Calvary Public Hospital is on bypass for Emergency and Maternity Services.

Calvary will continue to provide updates to the community through media.

Regards, and thanks for sharing however you can.

Greg

Greg Bayliss
Communications Manager



Public Hospital Bruce
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PO Box 254 Jamison Centre ACT 2614
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E: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 5:08 PM
To: Greg Bayliss (Calvary)
Cc: Drake, Angie (Health)
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

Hi Greg,

CHS have asked that we say Calvary is on bypass to John James, not Canberra Hospital

Hi Gareth, ACTHD has put out a social media post that Calvary are on by-pass to CHS but that it is incorrect and they are on by-pass to John James - can you get in contact with whoever needs to update to correct information

Can you clarify urgently please.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 5:06 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

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Greg Bayliss
 Communications Manager



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 PO Box 254 Jamison Centre ACT 2614
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 E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss
Sent: Tuesday, 6 December 2022 4:55 PM
To: 'Benson, Andrew (Health)' <Andrew.Benson@act.gov.au>
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
 P: 02 6201 6628 D: M: [REDACTED]
 E: [REDACTED]
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 4:50 PM
To: Greg Bayliss [REDACTED]
Cc: Drake, Angie <Angie.Drake@act.gov.au>
Subject: RE: 2nd Calvary Hospital Fire Public information Advice

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Greg

Just before I update FB, A couple of quick clarifications please as some of this information isn't clear:

The following arrangements are in place until at least 5.30pm

- Emergency Services and Calvary staff continue to respond to the fire earlier today at Bruce Public.
- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital Emergency.
- Mary potter circuit is now open to access other services on the campus, Calvary Private Hospital services are operating as normal.
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital.
- Calvary Maternity Services are also on bypass to the Centenary Hospital and Calvary John James.
- We appreciate the work of both the Emergency services and Calvary staff for their professionalism in dealing with this incident

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Tuesday, 6 December 2022 4:06 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: 2nd Calvary Hospital Fire Public information Advice
Importance: High

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Hi Benno, as required by Incident Controller
gb

Greg Bayliss
Communications Manager



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 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Greg Bayliss
Sent: Tuesday, 6 December 2022 4:00 PM
To: ABC news [REDACTED]; 'AMA ACT Branch' [REDACTED];
 [REDACTED]; Canberra Times [REDACTED];
 [REDACTED]; 'Canberra Weekly' [REDACTED]; Capital Radio News
 [REDACTED]; City News [REDACTED]; FM 104. 7 & 106. 3
 [REDACTED]; Nine News Canberra [REDACTED]; Riotact
 [REDACTED]; WIN News [REDACTED]

Subject: 2nd Calvary Hospital Fire Public information Advice
Importance: High

Calvary Public Hospital has reported a fire in the Xavier Building around 1230 this afternoon. An internal fire sprinkler system activated.
 Fire and emergency services attended the scene immediately. Fire & Rescue Services are undertaking air quality assessments across the Calvary campus.
 A partial evacuation of patients commenced until emergency services advised no further evacuations were required to take place.

Patients evacuated and those who remained in the ward setting have continued to receive the care and treatment they require.

No patients, staff or visitors have been injured.

The following arrangements are in place until at least 5.00pm

- Emergency Services have requested nobody attend Calvary unless in an extreme health emergency, people are asked to attend Canberra Hospital emergency
- ACT Ambulance Services have placed Calvary on bypass and will transport patients to Canberra Hospital
- Calvary Maternity Services are also on bypass to the Centenary Hospital
- Calvary Public Hospital is on bypass for Emergency and Maternity Services.

Calvary will continue to provide updates to the community through media.

Regards, and thanks for sharing however you can.

Greg

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

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E: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Tuesday, 6 December 2022 5:29 PM
To: HealthComms
Cc: Benson, Andrew (Health)
Subject: RE: Calvary social post

OFFICIAL

Thanks Hayden appreciate.

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au> **On Behalf Of** HealthComms
Sent: Tuesday, 6 December 2022 5:29 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: Calvary social post

I've copied the updates that came through at 5.10 to insta and am just about to put them out on Twitter. It will need to be a new post as you can't edit tweets

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 6 December 2022 5:27 PM
To: HealthComms <HealthComms@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Ok we need to apply the same edits to other ones – obviously twitter is different as you can't edit tweets can you?

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au> **On Behalf Of** HealthComms
Sent: Tuesday, 6 December 2022 5:26 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary social post

Yes, we've put it across all our platforms.

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 6 December 2022 5:24 PM
To: HealthComms <HealthComms@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Have you posted on twitter aswell?

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au> **On Behalf Of** HealthComms
Sent: Tuesday, 6 December 2022 5:20 PM

To: Drake, Angie (Health) <Angie.Drake@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: Calvary social post

I can put these updates on Twitter as well.

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 6 December 2022 5:19 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; HealthComms <HealthComms@act.gov.au>
Cc: Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Thanks Benno – appreciate the whippet fast response!

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Subject: RE: Calvary social post

OFFICIAL

Sorted. The line about maternity services now says bypassed to Centenary and John James, which has been confirmed in the incident control room.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

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Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: Calvary social post
Importance: High

OFFICIAL

Hi Health team,

I received this message from the COO's Office:

Hi Gareth, ACTHD has put out a social media post that Calvary are on by-pass to CHS but that it is incorrect and they are on by-pass to John James - can you get in contact with whoever needs to update to correct information

Are we able to correct?

Cheers

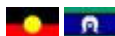
Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 5:30 PM
To: Drake, Angie (Health); HealthComms
Subject: RE: Calvary social post

OFFICIAL

Ok, cool.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 6 December 2022 5:28 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; HealthComms <HealthComms@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Sorry was asking Hayden – he has posted on all platforms.
 So he's going to go and reflect your changes.

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 5:27 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>; HealthComms <HealthComms@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Nope.

But I can do that after this next update.

Do you think I should?

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au



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Subject: RE: Calvary social post

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Cc: Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
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OFFICIAL

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Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>

Subject: Calvary social post

Importance: High

OFFICIAL

Hi Health team,

I received this message from the COO's Office:

Hi Gareth, ACTHD has put out a social media post that Calvary are on by-pass to CHS but that it is incorrect and they are on by-pass to John James - can you get in contact with whoever needs to update to correct information

Are we able to correct?

Cheers

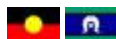
Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 6 December 2022 8:55 PM
To: Greg Bayliss (Calvary)
Subject: Re: hi Benno, this is the end advice for today

Thanks Greg. I will update socials as appropriate. Are you updating media?

Get [Outlook for iOS](#)

From: Greg Bayliss [REDACTED]
Sent: Tuesday, December 6, 2022 8:21:14 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: hi Benno, this is the end advice for today

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Calvary Public Hospital was returned from the Incident Controller to the General Manager at 730pm this evening. Calvary thanks the emergency services in the ACT for their prompt response to the emergency, and for ensuring the safety of our patients and staff

Our ED situation and advice to the community remains the same

The theatre complex at Calvary is closed. Elective surgery patients affected today and in coming days will be contacted, and alternative arrangements are being planned

Calvary extends our appreciation to the community for their understanding

Cheers mate, thanks for everything today

Gb

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED] **M:** [REDACTED]
E: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Hughes, Hayden (Health) on behalf of HealthComms
Sent: Wednesday, 7 December 2022 8:53 AM
To: Benson, Andrew (Health)
Subject: RE: Calvary social post

Do we need to take down the posts from Twitter and Insta or should we post an update?

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Tuesday, 6 December 2022 5:48 PM
To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; HealthComms <HealthComms@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Was literally just in the sit rep meeting and they all agreed that bypass would continue to both (although mostly John James) and that we should leave that messaging as it is. Chiara Spencer from CHS was there.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Sent: Tuesday, 6 December 2022 5:34 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; HealthComms <HealthComms@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: Calvary social post
Importance: High

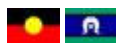
OFFICIAL

Hey mate,

Apparently not bypassed to Centenary, only John James. COO's Office has confirmed this with your incident control room. Apparently confirmed by Rhian?

Cheers

Gareth Williams | Director, Media
Canberra Health Services | ACT Government
 Phone: [REDACTED] | Email: gareth.williams@act.gov.au
 Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au
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To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; HealthComms <HealthComms@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: Calvary social post

OFFICIAL

Sorted. The line about maternity services now says bypassed to Centenary and John James, which has been confirmed in the incident control room.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Health Media <HealthMedia@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: Calvary social post
Importance: High

OFFICIAL

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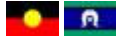
Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Wednesday, 7 December 2022 9:13 AM
To: Cook, Caitlin
Cc: Health Media
Subject: FW: hi Benno, this is the end advice for today

FYI

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Wednesday, 7 December 2022 9:08 AM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: hi Benno, this is the end advice for today

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Thanks Benno
 That is fine, as I said a meeting around maternity underway now and I will let you know ASAP
 Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED] **M:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Wednesday, 7 December 2022 9:01 AM

To: Greg Bayliss [REDACTED]
Cc: HealthComms <HealthComms@act.gov.au>; Drake, Angie <Angie.Drake@act.gov.au>
Subject: RE: hi Benno, this is the end advice for today

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Greg,

How about the following post across our channels:

The Calvary Public Hospital Bruce emergency department is now operating as usual, after services were impacted yesterday by a fire in the hospital's surgical theatre complex.

The theatre complex remains closed and Calvary Maternity Services remains on bypass at this time.

Elective surgery patients affected will be contacted, and alternative arrangements are being planned.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Cheers mate, thanks for everything today

Gb

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Communications Manager



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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Wednesday, 7 December 2022 3:09 PM
To: Benson, Andrew (Health)
Cc: Wallace, Heather (Health)
Subject: RE: Calvary Public Bruce and ACT Health Facebook Pages update

Ok Benno – just clarifying that **we will** edit the earlier post from today and add in this new text?

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Wednesday, 7 December 2022 2:59 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Subject: FW: Calvary Public Bruce and ACT Health Facebook Pages update

Pretty straightforward update for FB.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Wednesday, 7 December 2022 2:34 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; [REDACTED]
Subject: Calvary Public Bruce and ACT Health Facebook Pages update

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Hi Andrew and [REDACTED]
 From now on I will be sharing these update requests with you simultaneously to ensure we keep both pages consistent.

Would it be possible for you to insert the following under para 2 that concludes with 'bypass at this time':

If you are booked to birth at Calvary and you feel your labour has commenced, or you experience any conditions that cause you concern, please contact the Calvary Birth Suite on 6201 6034.

One of our Midwives will talk to you and discuss the best arrangements for you. If this involves you attending the Centenary Hospital for Women and Children, they will call ahead so the Centenary team will be expecting you.

I expect this will be the case until tomorrow morning but will request removal as soon as circumstances allow. I will let you know.

Thanks heaps

Greg

Greg Bayliss
Communications Manager



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Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** **M:** [REDACTED]
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Malifa, Tafaeafe (Health)

From: Greg Bayliss (Calvary)
Sent: Wednesday, 7 December 2022 4:46 PM
To: Drake, Angie (Health)
Subject: RE: Calvary update

Follow Up Flag: Follow up
Flag Status: Completed

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Angie
 Only for elective C-sections I believe.
 Greg

Greg Bayliss
 Communications Manager



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P: 02 6201 6628 **D:** M: [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Wednesday, 7 December 2022 3:56 PM
To: Greg Bayliss [REDACTED]
Subject: FW: Calvary update

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Greg – are women also being diverted to Calvary John James maternity as well.

From: Foote, Claire (Health) <Claire.Foote@act.gov.au>
Sent: Wednesday, 7 December 2022 3:41 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary update

Thanks Angie

COO's office are just checking this with WYC, I'll get back to you to confirm ASAP.

Are women also being diverted to CJJ?

Cheers,
 Claire

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Wednesday, 7 December 2022 3:23 PM
To: Foote, Claire (Health) <Claire.Foote@act.gov.au>; Canberra Health Services Communications <CHScomms@act.gov.au>
Subject: FW: Calvary update

Hi Claire, this is the latest update that we've been asked to post on our page.
 The two lines are the new additions.

From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Sent: Wednesday, 7 December 2022 3:19 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: Calvary update

UPDATE 3.15pm, 07/12/22

The Calvary Public Hospital Bruce emergency department is now operating as usual, after services were impacted yesterday by a fire in the hospital's surgical theatre complex.

The theatre complex remains closed and Calvary Maternity Services remains on bypass at this time.

If you are booked to birth at Calvary and you feel your labour has commenced, or you experience any conditions that cause you concern, please contact the Calvary Birth Suite on 6201 6034.

One of our Midwives will talk to you and discuss the best arrangements for you. If this involves you attending the Centenary Hospital for Women and Children, they will call ahead so the Centenary team will be expecting you.

Elective surgery patients affected will be contacted, and alternative arrangements are being planned.

Heather Wallace | Director

Communication and Engagement Branch

(pronouns she/her)

Phone: [REDACTED] | Email: Heather.Wallace@act.gov.au

Infrastructure Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people. I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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please do not use the information in any way, but delete and notify us immediately. For full copy of our Privacy Policy please visit www.calvarycare.org.au.

Malifa, Tafaeafe (Health)

From: Foote, Claire (Health)
Sent: Wednesday, 7 December 2022 5:11 PM
To: Drake, Angie (Health)
Subject: RE: Calvary update

Hey Ange

COO has confirmed these arrangements, FYI 😊

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Wednesday, 7 December 2022 3:23 PM
To: Foote, Claire (Health) <Claire.Foote@act.gov.au>; Canberra Health Services Communications <CHScomms@act.gov.au>
Subject: FW: Calvary update

Hi Claire, this is the latest update that we've been asked to post on our page.
 The two lines are the new additions.

From: Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
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To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: Calvary update

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Heather Wallace | Director

Communication and Engagement Branch

(pronouns she/her)

Phone: [REDACTED] | Email: Heather.Wallace@act.gov.au

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Malifa, Tafaeafe (Health)

From: Greg Bayliss (Calvary)
Sent: Thursday, 8 December 2022 9:46 AM
To: Benson, Andrew (Health); [REDACTED]
Subject: Update from this morning - situation unchanged

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Hi Benno and [REDACTED]

Just letting you know the info on the Facebook pages remains correct.

Not for publication, but for your own information, below is a clear explanation of why bypass for birthing is in place. Every birth has the capacity to suddenly move from vaginal delivery to emergency C-section. Even anticipated low risk births following an uncomplicated pregnancy can change in a blink.

If this occurs the need for getting baby out can be sufficiently urgent that it must be within very tight time parameters.

A transfer to Canberra Hospital or another facility cannot be guaranteed to be completed within that time.

So until we have a completely dependable surgical capability within the parameters the current arrangement will remain in place.

Some of the women who are being diverted to CHS birth suite are being transferred back to Calvary for their post-natal admission.

I will keep you posted but I suggest the current arrangements may apply through the weekend.

Cheers

Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

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Malifa, Tafaeafe (Health)

From: Williams, Gareth (Health)
Sent: Thursday, 8 December 2022 4:04 PM
To: Benson, Andrew (Health)
Cc: Jean, David (Health); Health Media
Subject: RE: Calvary

Thanks mate

Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au

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I acknowledge the Aboriginal and Torres Strait Islander peoples as the traditional custodians of the lands and waters of Australia, and the Ngunnawal and Ngambri people as the traditional custodians of the land in the ACT and surrounding NSW. I value the continuing contribution of their culture to this region and pay my respects to Elders past, present and emerging.

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Thursday, 8 December 2022 3:17 PM
To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; Health Media <HealthMedia@act.gov.au>
Subject: FW: Calvary

Here you go.

The theatre complex at Calvary remains closed. Elective surgery patients who are affected will be contacted, and alternative arrangements are being planned.

Any patients with an elective surgery in the next three days – who have not been contacted – should call the Calvary Switchboard on 6201 6111 and ask to be connected to the Surgical Bookings Team.

Cheers

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Thursday, 8 December 2022 1:58 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: Calvary

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Benno

I have added a little to your words – and thanks for those.

When I spoke to CPHB Surg Bookings yesterday they had one list for Friday to contact so they are about 3 days ahead which makes this reasonable.

Cheers

Gb

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Thursday, 8 December 2022 1:27 PM
To: Greg Bayliss [REDACTED]
Subject: FW: Calvary

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

UNOFFICIAL

Hey Greg

Do you have any holding lines we can give to territory wide surgical services?

Something like:

The theatre complex at Calvary remains closed. Elective surgery patients who are affected will be contacted, and alternative arrangements are being planned.

Any patients with an elective surgery in the next three days – who have not been contacted – should call the Calvary Switchboard on 6201 6111 and ask to be connected to the Surgical Bookings Team.

Andrew Benson | Senior Director, Media
Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Sent: Thursday, 8 December 2022 12:23 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Health Media <HealthMedia@act.gov.au>
Cc: Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FW: Calvary

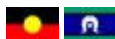
UNOFFICIAL

Hey Benno,

Do you know the current situation on surgeries at Calvary? Any lines you have for our Territory wide surgical services team?

Cheers

Gareth Williams | Director, Media
Canberra Health Services | ACT Government
Phone: [REDACTED] | Email: gareth.williams@act.gov.au
Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au
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From: Jean, David (Health) <David.Jean@act.gov.au>
Sent: Thursday, 8 December 2022 12:01 PM
To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: Calvary

UNOFFICIAL

Hi Gareth, Territory wide surgical services need some lines on what to say when patients ring up enquiring when they'll get their surgery at Calvary given the theatre fires. Can you chase Benno up for something they can say and pass on to Andrew Mitchell?

David Jean
Executive Branch Manager
Strategic Communication and Engagement

Canberra Health Services | ACT Government
P. (02) 512 46115 | M. [REDACTED] | E. David.Jean@act.gov.au
Canberra Health Services media on-call phone: 0466 948 935

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Malifa, Tafaeafe (Health)

From: [REDACTED]
Sent: Thursday, 8 December 2022 4:51 PM
To: Greg Bayliss (Calvary); Health Media
Subject: RE: ABC News query - Calvary update

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Thanks very much Greg.

From: Greg Bayliss [REDACTED]
Sent: Thursday, 8 December 2022 4:47 PM
To: [REDACTED] Health Media <HealthMedia@act.gov.au>
Subject: ABC News query - Calvary update

Hi [REDACTED]
Please find our response below:
You can either attribute the comments to a Calvary representative or not attribute them and drop them into the narrative

The operating theatre suite at Calvary Public Hospital remains closed while the assessment of damage and clean-up has commenced following the fire on Tuesday.

We are currently working with Calvary Private Hospital Bruce, Calvary John James and the Canberra Hospital to rearrange urgent elective procedures. Calvary has contacted patients to advise the postponement of their procedures or alternative arrangements.

While Calvary is without theatre capacity, the Calvary Public Hospital birth suite remains on by-pass. The Calvary Emergency Department, inpatient medical wards, outpatient clinics and Hospital in the Home services are operating normally.

Give me a call if you want to, but I cannot provide any additional material.

Greg

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: [REDACTED]
Sent: Thursday, 8 December 2022 4:09 PM
To: Greg Bayliss [REDACTED]; Health Media <HealthMedia@act.gov.au>
Subject: RE: ABC News query - Calvary update

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

It would be great if we had something by 6pm, in case we're able to get an update into the 7pm news.

Otherwise, 7.30pm is the latest anyone will be here to take a statement.

Cheers,

[REDACTED]

From: Greg Bayliss [REDACTED]
Sent: Thursday, 8 December 2022 4:02 PM
To: [REDACTED] Health Media <HealthMedia@act.gov.au>
Subject: RE: ABC News query - Calvary update

Trying [REDACTED] just lots of juggling, what is your deadline?
Greg

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** M: [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: [REDACTED]
Sent: Thursday, 8 December 2022 3:23 PM
To: Greg Bayliss [REDACTED]; Health Media <HealthMedia@act.gov.au>
Subject: RE: ABC News query - Calvary update

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Greg,

Just checking whether we are likely to get a statement or any further information about this by COB today.

Cheers,

[REDACTED]

[REDACTED]
Newsgathering Producer

ABC Canberra (Northbourne)

P: [REDACTED]

M: [REDACTED]

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

From: [REDACTED]
Sent: Thursday, 8 December 2022 11:46 AM
To: [REDACTED]; Health Media <HealthMedia@act.gov.au>
Cc: [REDACTED]
Subject: ABC News query - Calvary update

Hi Greg and ACT Health team,

We understand maternity bypass remains at Calvary.

We have some follow-up questions we're seeking answers to:

Can you confirm Calvary public currently has no theatre capacity?

How long is this expected to be the case?

Is this putting strain on other hospitals, namely TCH and Calvary John James?

How many elective surgeries that were planned for Calvary this week have had to be rescheduled?

When does Calvary go into its usual Christmas shutdown for elective surgeries and will this need to be adjusted to make up for lost time?

Thanks for your assistance.

Regards,

[REDACTED]



[REDACTED]
 ABC Canberra

P [REDACTED]

M [REDACTED]

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 11:50 AM
To: Williams, Gareth (Health)
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
 I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 11:04 AM
To: Greg Bayliss (Calvary) [REDACTED]
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
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From: Health Media <HealthMedia@act.gov.au>
Sent: Friday, 9 December 2022 10:58 AM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Samara McCann | Assistant Director, Media
Phone: [REDACTED] | Email: Samara.McCann@act.gov.au
Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Cook, Caitlin <Caitlin.Cook@act.gov.au>
Sent: Friday, 9 December 2022 10:55 AM
To: Health Media <HealthMedia@act.gov.au>
Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

Thanks Benno –

As discussed, Min answered some of this on radio this morning.

Let's go with statement from your team with CHS input of course.

Did you want to put a call into Greg first to see if they can put someone up? If not, let me know and our office can contact Calvary.

Thanks,

Caitlin Cook
Senior Communications Adviser – Minister Rachel Stephen-Smith
Government Communications Unit
Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]
Sent: Friday, 9 December 2022 10:11 AM
To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED]; Health Media <HealthMedia@act.gov.au>
Subject: ABC Canberra media request: Calvary

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Hi all,

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Highlighted questions that are in **bold** also apply to ACT Health, from whom we would like a spokesperson or statement.

We will be asking about:

- How many theatres are at Calvary and is there any theatre capacity?
- When will theatres re-open?
- What does this mean for maternity services?
- **How many women is this going to impact?**
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?

We are after a response ASAP.

Sincerely,



[Redacted]

Journalist
ABC News

[Redacted]



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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 1:08 PM
To: Alder, Wendy (Health)
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Hi Wendy, as discussed, could you please let me know, roughly, how many people have been redirected to Centenary from Calvary since the fire on Tuesday.

Calvary will give me separately a similar number for people redirected to John James.

Thanks

Andrew

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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To: Greg Bayliss (Calvary) [REDACTED]
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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Sent: Friday, 9 December 2022 10:58 AM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Samara McCann | Assistant Director, Media
 Phone: [REDACTED] | Email: Samara.McCann@act.gov.au
 Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Cook, Caitlin <Caitlin.Cook@act.gov.au>
Sent: Friday, 9 December 2022 10:55 AM
To: Health Media <HealthMedia@act.gov.au>
Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

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Thanks,

Caitlin Cook
 Senior Communications Adviser – Minister Rachel Stephen-Smith
 Government Communications Unit
 Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]
Sent: Friday, 9 December 2022 10:11 AM
To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED] Health Media <HealthMedia@act.gov.au>
Subject: ABC Canberra media request: Calvary

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- **Can midwives at Calvary work at John James? Why/ why not?**
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?

We are after a response ASAP.

Sincerely,



Journalist
ABC News

ABC NEWS knowthestory

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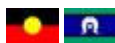
Malifa, Tafaeafe (Health)

From: Williams, Gareth (Health)
Sent: Friday, 9 December 2022 3:14 PM
To: Benson, Andrew (Health)
Subject: RE: ABC Canberra media request: Calvary

OFFICIAL

Haha, that is an acceptable defence.

Gareth Williams | Director, Media
Canberra Health Services | ACT Government
 Phone: [REDACTED] | Email: gareth.williams@act.gov.au
 Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au
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From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Friday, 9 December 2022 3:03 PM
To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Subject: RE: ABC Canberra media request: Calvary

OFFICIAL

In my defence, her profile says she is ACTHD!

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
 I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Sent: Friday, 9 December 2022 2:56 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: ABC Canberra media request: Calvary

OFFICIAL

Yes, I am aware Andrew, they very clearly informed me 😊

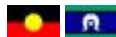
Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

Building 23, Level 2, Canberra Hospital, Garran ACT 2605 | www.health.act.gov.au

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND



I acknowledge the Aboriginal and Torres Strait Islander peoples as the traditional custodians of the lands and waters of Australia, and the Ngunnawal and Ngambri people as the traditional custodians of the land in the ACT and surrounding NSW. I value the continuing contribution of their culture to this region and pay my respects to Elders past, present and emerging.

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Sent: Friday, 9 December 2022 2:47 PM

To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: RE: ABC Canberra media request: Calvary

OFFICIAL

I'd reached out to your maternity person actually. Forgot to go through you! Her name was Wendy Alder. She hasn't sent me back an answer.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>

Sent: Friday, 9 December 2022 2:37 PM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: RE: ABC Canberra media request: Calvary

OFFICIAL

I'm just awaiting response from line areas re elective surgery and maternity.

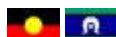
Gareth Williams | Director, Media

Canberra Health Services | ACT Government

Phone: [REDACTED] | Email: gareth.williams@act.gov.au

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From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Friday, 9 December 2022 1:55 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; Williams, Gareth (Health) <Gareth.Williams@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

For information. Also can you help with that elective surgery number? Or is there a better number we can use.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

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From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 1:46 PM
To: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Cc: Health Media <HealthMedia@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Hi Kate,

Here's what I have so far.

I will discuss the possibility of a statement with the MO.

Benno

- How many theatres are at Calvary and is there any theatre capacity?
 - Calvary has eight surgical theatres that are all currently unavailable due to either damage from the fire or water damage to equipment and infrastructure from the sprinkler systems.
- When will theatres re-open?
 - Assessments are ongoing but it is expected that half of the theatres could be operation within a couple weeks while the other half could take significantly longer.
- What does this mean for maternity services?
 - Due to the absence of surgical capacity that could be required during any birth, Calvary Public Hospital Bruce maternity services are currently on bypass with patients being redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. Calvary

patients giving birth at Centenary are usually being transported back to Calvary Public Hospital Bruce for post-natal care.

- **How many women is this going to impact?**
 - Importantly all women who would have given birth at Calvary Public Hospital have been accommodated for in alternate high-quality maternity facilities. Approximately ?? women have been redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. This includes people who have presented to maternity services but have not ended up needing to give birth.
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
 - Arrangements are in place to allow staff from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of maternity services clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing maternity services during this period.
- **How many elective surgeries that were planned for Calvary this week have had to be rescheduled?**
 - So far ?? patients who were due for elective surgery at Calvary Public Hospital Bruce have been contacted to discuss either postponement, where appropriate, or alternative arrangements for their surgery. Category 1 elective surgery patients have been prioritised and were rescheduled in Calvary ACT's private hospitals. Calvary will continue to contact patients scheduled for upcoming elective surgeries to discuss their options.
 - Meanwhile, ACT Health and Calvary are working with private and public hospitals across the ACT and our region to identify any capacity to accept less elective surgeries over the coming weeks, including discussions about what assistance staff from Calvary Public Hospital Bruce could provide at other hospitals to increase their capacity.
- **When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?**
 - There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

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From: Benson, Andrew (Health)

Sent: Friday, 9 December 2022 11:50 AM

To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>

Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 11:04 AM
To: Greg Bayliss (Calvary) [REDACTED]
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Health Media <HealthMedia@act.gov.au>
Sent: Friday, 9 December 2022 10:58 AM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

OFFICIAL

Samara McCann | Assistant Director, Media

Phone: [REDACTED] | Email: Samara.McCann@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Cook, Caitlin <Caitlin.Cook@act.gov.au>
Sent: Friday, 9 December 2022 10:55 AM
To: Health Media <HealthMedia@act.gov.au>
Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

Thanks Benno –

As discussed, Min answered some of this on radio this morning.

Let's go with statement from your team with CHS input of course.

Did you want to put a call into Greg first to see if they can put someone up? If not, let me know and our office can contact Calvary.

Thanks,

Caitlin Cook

Senior Communications Adviser – Minister Rachel Stephen-Smith
Government Communications Unit
Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]
Sent: Friday, 9 December 2022 10:11 AM
To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED] Health Media <HealthMedia@act.gov.au>
Subject: ABC Canberra media request: Calvary

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Hi all,

We have some questions about the situation at Calvary Hospital.

We are after a Calvary spokesperson on camera today for tonight's 7PM story, as well as radio and possible digital. We are looking at the latest situation.

Highlighted questions that are in **bold** also apply to ACT Health, from whom we would like a spokesperson or statement.

We will be asking about:

- How many theatres are at Calvary and is there any theatre capacity?
 - Calvary has eight surgical theatres that are all currently unavailable due to either damage from the fire or water damage to equipment and infrastructure from the sprinkler systems.
- When will theatres re-open?

- Assessments are ongoing but it is expected that half of the theatres could be operation within a couple weeks while the other half could take significantly longer.
- What does this mean for maternity services?
 - Due to the absence of surgical capacity that could be required during any birth, Calvary Public Hospital Bruce maternity services are currently on bypass with patients being redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. Calvary patients giving birth at Centenary are usually being transported back to Calvary Public Hospital Bruce for post-natal care.
- **How many women is this going to impact?**
 - Importantly all women who would have given birth at Calvary Public Hospital have been accommodated for in alternate high-quality maternity facilities. Approximately ?? women have been redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. This includes people who have presented to maternity services but have not ended up needing to give birth.
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
 - Arrangements are in place to allow staff from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of maternity services clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing maternity services during this period.
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
 - So far ?? patients who were due for elective surgery at Calvary Public Hospital Bruce have been contacted to discuss either postponement, where appropriate, or alternative arrangements for their surgery. Category 1 elective surgery patients have been prioritised and were rescheduled in Calvary ACT's private hospitals. Calvary will continue to contact patients scheduled for upcoming elective surgeries to discuss their options.
 - Meanwhile, ACT Health and Calvary are working with private and public hospitals across the ACT and our region to identify any capacity to accept less elective surgeries over the coming weeks, including discussions about what assistance staff from Calvary Public Hospital Bruce could provide at other hospitals to increase their capacity.
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?
 - There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

We are after a response ASAP.

Sincerely,



Journalist
ABC News

W abc.net.au/news

ABC NEWS knowthestory

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Malifa, Tafaeafe (Health)

From: Greg Bayliss (Calvary)
Sent: Friday, 9 December 2022 3:15 PM
To: Benson, Andrew (Health)
Subject: RE: ABC Canberra media request: Calvary

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Benno

Returning serve:

We will be asking about:

- How many theatres are at Calvary and is there any theatre capacity?
- When will theatres re-open?
- What does this mean for maternity services?
- **How many women is this going to impact?**
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?

Calvary has seven operating theatres all of which are currently unfit for use. Initial assessment of the theatre suite suggests four theatres may be commissioned within two weeks.

Until Calvary has theatre capacity, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children. Around XX women have been redirected for birthing. Elective caesarean sections are being transferred to Calvary John James Hospital.

Some women are being returned to Calvary for their postnatal care. The current arrangements are balancing activity effectively and there has been no need to reassign staff at this point, however this remains an option for future arrangements.

The combined efforts and collaboration of the public health services ensure that patients are receiving the right care in the right setting at the right time. Other than surgery and birthing services, Calvary Public Hospital's services are operating normally.

Calvary has contacted almost 120 patients whose plans for elective surgery at Calvary have been disrupted. Making alternative arrangements for urgent Category 1 patients is the priority and 11 of these patients have had their surgery or are booked for their surgery at Calvary Private Hospital and Calvary John James Hospital.

Calvary will consider future elective surgery planning as the timetable for theatre recommissioning becomes clearer.

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** M:
 E:
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Friday, 9 December 2022 2:46 PM
To: Greg Bayliss [REDACTED]
Cc: Health Media <HealthMedia@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

Hey mate,

How about the following for starters? Still waiting on numbers.

Benno

- How many theatres are at Calvary and is there any theatre capacity?
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- **How many women is this going to impact?**
 - Importantly all women who would have given birth at Calvary Public Hospital have been accommodated for in alternate high-quality maternity facilities. Approximately ?? women have been redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. This includes people who have presented to maternity services but have not ended up needing to give birth.
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
 - Arrangements are in place to allow staff, including midwives, from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Can midwives at Calvary work at John James? Why/ why not?**
 - See above.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing services during this period.
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
 - ?? patients who were due for elective surgery at Calvary Public Hospital Bruce have been contacted to discuss either alternative arrangements for their surgery, or postponement where appropriate. Category 1 elective surgery patients have been prioritised and were rescheduled in Calvary ACT's private hospitals. Calvary will continue to contact patients scheduled for upcoming elective surgeries to discuss their options.
 - Meanwhile, ACT Health and Calvary are working with private and public hospitals across the ACT and our region to identify any capacity to accept less elective surgeries over the coming weeks,

including discussions about what assistance staff from Calvary Public Hospital Bruce could provide at other hospitals to increase their capacity.

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Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Cook, Caitlin <Caitlin.Cook@act.gov.au>

Sent: Friday, 9 December 2022 10:55 AM

To: Health Media <HealthMedia@act.gov.au>

Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: FW: ABC Canberra media request: Calvary

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Thanks,

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Senior Communications Adviser – Minister Rachel Stephen-Smith

Government Communications Unit

Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]

Sent: Friday, 9 December 2022 10:11 AM

To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED]; Health Media <HealthMedia@act.gov.au>

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Sincerely,



Journalist
ABC News



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Continuing the Mission of the Sisters of the Little Company of Mary

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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:44 PM
To: Chambers, Kate (Health)
Cc: HealthComms
Subject: FW: ABC Canberra media request: Calvary

FYI

This version in approval with Calvary.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:37 PM
To: Greg Bayliss (Calvary) [REDACTED]
Subject: RE: ABC Canberra media request: Calvary

And now with the number of women being redirected to Centenary.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:29 PM
To: Greg Bayliss [REDACTED]
Subject: RE: ABC Canberra media request: Calvary

Thanks Greg,

I'm comfortable with this response.

Do you still need to clear this at your end?

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Friday, 9 December 2022 3:15 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
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- **How many women is this going to impact?**
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?

Calvary has seven operating theatres all of which are currently unfit for use. Initial assessment of the theatre suite suggests four theatres may be commissioned within two weeks.

Until Calvary has theatre capacity, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children. Around *5 to 6 women each day* have been redirected for birthing to Centenary Hospital.

Elective caesarean sections are being transferred to Calvary John James Hospital.

Some women are being returned to Calvary for their postnatal care. The current arrangements are balancing activity effectively and there has been no need to reassign staff at this point, however this remains an option for future arrangements.

The combined efforts and collaboration of the public health services ensure that patients are receiving the right care in the right setting at the right time. Other than surgery and birthing services, Calvary Public Hospital's services are operating normally.

Calvary has contacted almost 120 patients whose plans for elective surgery at Calvary have been disrupted. Making alternative arrangements for urgent Category 1 patients is the priority and 11 of these patients have had their surgery or are booked for their surgery at Calvary Private Hospital and Calvary John James Hospital.

Calvary will consider future elective surgery planning as the timetable for theatre recommissioning becomes clearer.

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: M: [REDACTED]

E: [REDACTED]

www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Sent: Friday, 9 December 2022 2:46 PM

To: Greg Bayliss [REDACTED]

Cc: Health Media <HealthMedia@act.gov.au>

Subject: FW: ABC Canberra media request: Calvary

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

Hey mate,

How about the following for starters? Still waiting on numbers.

Benno

- How many theatres are at Calvary and is there any theatre capacity?
 - Calvary has eight surgical theatres that are all currently unavailable due to either damage from the fire or water damage to equipment and infrastructure from the sprinkler systems.
- When will theatres re-open?
 - Assessments are ongoing but it is expected that half of the theatres could be operational within a couple weeks while the other half could take significantly longer.
- What does this mean for maternity services?

- Due to the absence of surgical capacity that could be required during any birth, Calvary Public Hospital Bruce maternity services are currently on bypass with patients being redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. Calvary patients giving birth at Centenary, where appropriate, being transported back to Calvary Public Hospital Bruce for post-natal care.
- **How many women is this going to impact?**
 - Importantly all women who would have given birth at Calvary Public Hospital have been accommodated for in alternate high-quality maternity facilities. Approximately ?? women have been redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. This includes people who have presented to maternity services but have not ended up needing to give birth.
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
 - Arrangements are in place to allow staff, including midwives, from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Can midwives at Calvary work at John James? Why/ why not?**
 - See above.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing services during this period.
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
 - ?? patients who were due for elective surgery at Calvary Public Hospital Bruce have been contacted to discuss either alternative arrangements for their surgery, or postponement where appropriate. Category 1 elective surgery patients have been prioritised and were rescheduled in Calvary ACT's private hospitals. Calvary will continue to contact patients scheduled for upcoming elective surgeries to discuss their options.
 - Meanwhile, ACT Health and Calvary are working with private and public hospitals across the ACT and our region to identify any capacity to accept less elective surgeries over the coming weeks, including discussions about what assistance staff from Calvary Public Hospital Bruce could provide at other hospitals to increase their capacity.
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?
 - There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Cook, Caitlin <Caitlin.Cook@act.gov.au>
Sent: Friday, 9 December 2022 10:55 AM
To: Health Media <HealthMedia@act.gov.au>
Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>
Subject: FW: ABC Canberra media request: Calvary

Thanks Benno –

As discussed, Min answered some of this on radio this morning.

Let's go with statement from your team with CHS input of course.

Did you want to put a call into Greg first to see if they can put someone up? If not, let me know and our office can contact Calvary.

Thanks,

Caitlin Cook

Senior Communications Adviser – Minister Rachel Stephen-Smith
Government Communications Unit
Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]
Sent: Friday, 9 December 2022 10:11 AM
To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED]; Health Media <HealthMedia@act.gov.au>
Subject: ABC Canberra media request: Calvary

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Hi all,

We have some questions about the situation at Calvary Hospital.

We are after a Calvary spokesperson on camera today for tonight's 7PM story, as well as radio and possible digital. We are looking at the latest situation.

Highlighted questions that are in **bold** also apply to ACT Health, from whom we would like a spokesperson or statement.

We will be asking about:

- How many theatres are at Calvary and is there any theatre capacity?
 - Calvary has eight surgical theatres that are all currently unavailable due to either damage from the fire or water damage to equipment and infrastructure from the sprinkler systems.
- When will theatres re-open?

- Assessments are ongoing but it is expected that half of the theatres could be operation within a couple weeks while the other half could take significantly longer.
- What does this mean for maternity services?
 - Due to the absence of surgical capacity that could be required during any birth, Calvary Public Hospital Bruce maternity services are currently on bypass with patients being redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. Calvary patients giving birth at Centenary are usually being transported back to Calvary Public Hospital Bruce for post-natal care.
- **How many women is this going to impact?**
 - Importantly all women who would have given birth at Calvary Public Hospital have been accommodated for in alternate high-quality maternity facilities. Approximately ?? women have been redirected or rescheduled to either Calvary John James or Centenary Hospital for Women and Children. This includes people who have presented to maternity services but have not ended up needing to give birth.
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
 - Arrangements are in place to allow staff from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of maternity services clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing maternity services during this period.
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
 - So far ?? patients who were due for elective surgery at Calvary Public Hospital Bruce have been contacted to discuss either postponement, where appropriate, or alternative arrangements for their surgery. Category 1 elective surgery patients have been prioritised and were rescheduled in Calvary ACT's private hospitals. Calvary will continue to contact patients scheduled for upcoming elective surgeries to discuss their options.
 - Meanwhile, ACT Health and Calvary are working with private and public hospitals across the ACT and our region to identify any capacity to accept less elective surgeries over the coming weeks, including discussions about what assistance staff from Calvary Public Hospital Bruce could provide at other hospitals to increase their capacity.
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?
 - There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

We are after a response ASAP.

Sincerely,



Journalist
ABC News



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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:56 PM
To: Cook, Caitlin
Subject: Fwd: ABC Canberra media request: Calvary

Hey Caitlin

Calvary planning on responding with a statement (see two emails down in trail) but did you want something from act health re those couple of questions highlighted?

If so, I've got the responses in the below message to Greg already cleared at our end.

Benno

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From: Benson, Andrew (Health)
Sent: Friday, December 9, 2022 3:50:09 PM
To: Greg Bayliss (Calvary) [REDACTED]
Subject: RE: ABC Canberra media request: Calvary

As mentioned in text, we may need to answer the following questions from a territory-wide perspective –

- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
 - Arrangements are in place to allow staff, including midwives, from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Can midwives at Calvary work at John James? Why/ why not?**
 - See above.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the smallest possible disruption to people needing services during this period.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:37 PM
To: Greg Bayliss (Calvary) [REDACTED]
Subject: RE: ABC Canberra media request: Calvary

And now with the number of women being redirected to Centenary.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 3:29 PM
To: Greg Bayliss [REDACTED]
Subject: RE: ABC Canberra media request: Calvary

Thanks Greg,

I'm comfortable with this response.

Do you still need to clear this at your end?

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Friday, 9 December 2022 3:15 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: ABC Canberra media request: Calvary

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Benno

Returning serve:

We will be asking about:

- How many theatres are at Calvary and is there any theatre capacity?
- When will theatres re-open?
- What does this mean for maternity services?
- **How many women is this going to impact?**
- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
- **Can midwives at Calvary work at John James? Why/ why not?**
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
- How many elective surgeries that were planned for Calvary this week have had to be rescheduled?
- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?

Calvary has seven operating theatres all of which are currently unfit for use. Initial assessment of the theatre suite suggests four theatres may be commissioned within two weeks.

Until Calvary has theatre capacity, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children. Around *5 to 6 women each day* have been redirected for birthing to Centenary Hospital.

Elective caesarean sections are being transferred to Calvary John James Hospital.

Some women are being returned to Calvary for their postnatal care. The current arrangements are balancing activity effectively and there has been no need to reassign staff at this point, however this remains an option for future arrangements.

The combined efforts and collaboration of the public health services ensure that patients are receiving the right care in the right setting at the right time. Other than surgery and birthing services, Calvary Public Hospital's services are operating normally.

Calvary has contacted almost 120 patients whose plans for elective surgery at Calvary have been disrupted. Making alternative arrangements for urgent Category 1 patients is the priority and 11 of these patients have had their surgery or are booked for their surgery at Calvary Private Hospital and Calvary John James Hospital.

Calvary will consider future elective surgery planning as the timetable for theatre recommissioning becomes clearer.

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** M: [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Friday, 9 December 2022 2:46 PM

To: Greg Bayliss [REDACTED]
 Cc: Health Media <HealthMedia@act.gov.au>
 Subject: FW: ABC Canberra media request: Calvary

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

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- There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Cook, Caitlin <Caitlin.Cook@act.gov.au>

Sent: Friday, 9 December 2022 10:55 AM

To: Health Media <HealthMedia@act.gov.au>

Cc: Cassidy, Lily <Lily.Cassidy@act.gov.au>; Bransgrove, Meagen <Meagen.Bransgrove@act.gov.au>

Subject: FW: ABC Canberra media request: Calvary

Thanks Benno –

As discussed, Min answered some of this on radio this morning.

Let's go with statement from your team with CHS input of course.

Did you want to put a call into Greg first to see if they can put someone up? If not, let me know and our office can contact Calvary.

Thanks,

Caitlin Cook

Senior Communications Adviser – Minister Rachel Stephen-Smith

Government Communications Unit

Office of the ACT Chief Minister

T: (02) 6207 8731 | M: [REDACTED] | E: caitlin.cook@act.gov.au

From: [REDACTED]

Sent: Friday, 9 December 2022 10:11 AM

To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Greg Bayliss (Calvary) [REDACTED]; Health Media <HealthMedia@act.gov.au>

Subject: ABC Canberra media request: Calvary

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Hi all,

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- When does Calvary go into its usual Christmas shutdown for elective surgeries, and will this need to be adjusted to make up for lost time?
 - There is no Christmas Shutdown for elective surgeries, although the number of elective surgeries being performed decreases significantly over the Christmas holiday period.

We are after a response ASAP.

Sincerely,



Journalist
ABC News



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Malifa, Tafaeafe (Health)

From: McCann, Samara (Health)
Sent: Friday, 9 December 2022 4:12 PM
To: CMTEDDMedia
Subject: Daily Issues - 9 December 2022

OFFICIAL

Hi team,

I hope you've got a great weekend coming up! ACTHD have the following media matters to report on today:

Issue: ABC Canberra [REDACTED] sent through a series of questions about the fire at Calvary Hospital.

Action: Response is in clearance.

Reactive

Talking Points:

- Calvary has seven operating theatres all of which are currently unfit for use. Initial assessment of the theatre suite suggests four theatres may be commissioned within two weeks.
- Until Calvary has theatre capacity, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children.
- The combined efforts and collaboration of the public health services ensure that patients are receiving the right care in the right setting at the right time.

Issue: RiotACT [REDACTED] enquired about the latest COVID Epi report.

Action: Background provided to journalist

Reactive

Kind regards,
 Samara

Samara McCann | Assistant Director, Media

(Pronouns she/they)

Phone: [REDACTED] | Email: Samara.McCann@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Friday, 9 December 2022 4:57 PM
To: Cook, Caitlin
Subject: Fwd: response to ABC Canberra media request: Calvary

FYI

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From: Greg Bayliss [REDACTED]
Sent: Friday, December 9, 2022 4:51:58 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: response to ABC Canberra media request: Calvary

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Hi Benno

Here is our cleared reply that has been provided to [REDACTED]

The combined efforts and collaboration of the public health services in the territory ensures all patients are receiving the right care in the right setting at the right time.

Other than surgery and birthing services, Calvary Public Hospital's services are operating as normal.

Calvary's seven operating theatres were impacted by the fire and assessments at this time indicate recommissioning could take a minimum of two weeks.

Almost 120 patients had their elective surgery disrupted, however urgent cases have been prioritised to proceed at Calvary Private Hospital and Calvary John James Hospital.

Future elective surgery planning will be continually reviewed as we work through the theatre recommissioning.

Until theatre capacity resumes, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children. Five to six women per day have been redirected for birthing. Elective caesarean sections are being transferred to Calvary John James Hospital.

Some women are being returned to Calvary for their postnatal care. Currently, there has been no need to reassign staff.

Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Ross Hawkins [REDACTED]
Sent: Friday, 9 December 2022 4:44 PM

To: Greg Bayliss [REDACTED]; [REDACTED] Robin Haberecht [REDACTED]
 Subject: RE: Resending to include [REDACTED] and with High Importance Alert, E: For your consideration, response to ABC Canberra media request: Calvary

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This looks fine to me
 thanks

Ross Hawkins
 Regional Chief Executive Officer – ACT



Little Company of Mary Health Care Ltd
 Cnr Belconnen Way & Haydon Drive, Bruce, ACT, 2617



Calvary acknowledges the Traditional Custodians and Owners of the lands on which all our services operate, commits to Closing the Gap and to the ongoing journey of Reconciliation.

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From: Greg Bayliss [REDACTED]
Sent: Friday, 9 December 2022 4:36 PM
To: [REDACTED] Ross Hawkins [REDACTED]; Robin Haberecht [REDACTED]
Subject: RE: Resending to include [REDACTED] and with High Importance Alert, E: For your consideration, response to ABC Canberra media request: Calvary
Importance: High

Hi All, please see below for version with [REDACTED] changes and the birthing women number included: this is the final draft for your approval.
 I have been advised by ACT H that once we clear these they will become 'standard' messaging from their media also.
 Greg

The combined efforts and collaboration of the public health services in the territory ensures all patients are receiving the right care in the right setting at the right time.

Other than surgery and birthing services, Calvary Public Hospital's services are operating as normal.

Calvary's seven operating theatres were impacted by the fire and assessments at this time indicate recommissioning could take a minimum of two weeks.

Almost 120 patients had their elective surgery disrupted, however urgent cases have been prioritised to proceed at Calvary Private Hospital and Calvary John James Hospital.

Future elective surgery planning will be continually reviewed as we work through the theatre recommissioning.

Until theatre capacity resumes, women booked to birth at Calvary are birthing at the Centenary Hospital for Women and Children. Five to six women per day have been redirected for birthing. Elective caesarean sections are being transferred to Calvary John James Hospital.

Some women are being returned to Calvary for their postnatal care. Currently, there has been no need to reassign staff.

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Malifa, Tafaeafe (Health)

From: Cassidy, Lily
Sent: Friday, 9 December 2022 5:50 PM
To: [REDACTED]
Cc: Cook, Caitlin; Benson, Andrew (Health)
Subject: Health Calvary response

Hi [REDACTED]

Please see attached response from our office about the Calvary situation.

Cheers!

- **Can midwives at Calvary work at Canberra Hospital? Why / why not?**
 - Arrangements are in place to allow staff, including midwives, from Calvary Public Hospital Bruce and ACT Health to assist with the extra maternity services workload at both Centenary Hospital for Women and Children and Calvary John James.
- **Can midwives at Calvary work at John James? Why/ why not?**
 - See above.
- **Is this putting strain on other hospitals, namely TCH and Calvary John James?**
 - The ACT public health system is working together to manage the redistribution of clients across the health system. We are grateful for the combined efforts of staff across the public health system to ensure the least possible disruption to people needing services during this period.

Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Tuesday, 13 December 2022 4:46 PM
To: Drake, Angie (Health); Wallace, Heather (Health)
Subject: FW: Updated messaging for social media

Not sure what you want to do with this. Do we just want to share calvary's post?

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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 I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 13 December 2022 4:35 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; [REDACTED]
Subject: Updated messaging for social media

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Hi Andrew and [REDACTED]

Ross has asked that we refresh our social media messages.

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I would welcome your thoughts about how we can best present this in the Facebook space.

Many thanks

Greg

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Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 **D:** **M:** [REDACTED]

E: [REDACTED]
www.calvary-act.com.au

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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Tuesday, 13 December 2022 5:40 PM
To: Greg Bayliss (Calvary)
Cc: Benson, Andrew (Health); Wallace, Heather (Health)
Subject: RE: Updated messaging for social media

Great, we'll also post and point people to your webpage.
 thanks

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 13 December 2022 5:30 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Subject: RE: Updated messaging for social media

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Hi Angie
 The three lots of information are on the CPHB home page
<https://www.calvarycare.org.au/public-hospital-bruce/>
 with the surgery and maternity info reproduced on their dedicated pages in the website
 Greg
Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** M: [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 13 December 2022 4:58 PM
To: Greg Bayliss [REDACTED]
Cc: Benson, Andrew <Andrew.Benson@act.gov.au>; Wallace, Heather <Heather.Wallace@act.gov.au>
Subject: FW: Updated messaging for social media

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Hi Greg,
 Hope you're well.

Just to clarify – is there a space on your website that this might sit so we could share the link?
 Or

Is your only option for ACT Health to post – which we can do – but just trying to work out the best approach.

If it's the latter, we'll draft a post and send back to you for clearance.

Feel free to come to Heather or myself for social media.

thanks

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Greg Bayliss [REDACTED]
Sent: Tuesday, 13 December 2022 4:35 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; [REDACTED]
Subject: Updated messaging for social media

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Greg

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Greg Bayliss

Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: M: [REDACTED]

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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Tuesday, 13 December 2022 6:10 PM
To: Greg Bayliss (Calvary)
Cc: Benson, Andrew (Health); Wallace, Heather (Health)
Subject: RE: Updated messaging for social media

Hi Greg – I've just posted on our facebook page:

<https://www.facebook.com/ACTHealthDirectorate/posts/pfbid0J5VUuhJ3Afgxgw5sfj9ugjFo91c9HyrPHuMasKwMgbiYnkbi8SqNJR8aH2kUGKual>

thanks

From: Greg Bayliss [REDACTED]
Sent: Tuesday, 13 December 2022 5:30 PM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Wallace, Heather (Health) <Heather.Wallace@act.gov.au>
Subject: RE: Updated messaging for social media

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Hi Angie

The three lots of information are on the CPHB home page

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with the surgery and maternity info reproduced on their dedicated pages in the website

Greg

Greg Bayliss

Communications Manager



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P: 02 6201 6628 **D:** [REDACTED]
E: [REDACTED]
www.calvary-act.com.au

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Tuesday, 13 December 2022 4:58 PM
To: Greg Bayliss [REDACTED]
Cc: Benson, Andrew <Andrew.Benson@act.gov.au>; Wallace, Heather <Heather.Wallace@act.gov.au>
Subject: FW: Updated messaging for social media

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Andrew Benson | Senior Director, Media

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Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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From: Greg Bayliss [REDACTED]

Sent: Tuesday, 13 December 2022 4:35 PM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; [REDACTED]

Subject: Updated messaging for social media

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Greg Bayliss

Communications Manager



Public Hospital Bruce

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PO Box 254 Jamison Centre ACT 2614

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E: [REDACTED]
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Malifa, Tafaeafe (Health)

From: Benson, Andrew (Health)
Sent: Wednesday, 14 December 2022 3:14 PM
To: Drake, Angie (Health)
Subject: RE: Calvary fire debrief

David Jones called me one day (maybe Friday) to say Ross had called him to see if we could provide someone to help them with their comms.

I said that we were already helping Greg remotely by helping put out information he was giving us but wasn't sure it was appropriate we put someone into Calvary's team and suggested they consider contracting some support if they needed extra help.

It was a really quick conversation and I wouldn't have considered it a formal request for assistance.

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Wednesday, 14 December 2022 2:04 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: FW: Calvary fire debrief

Were we asked to give them someone?

From: George, Jacinta (Health) <Jacinta.George@act.gov.au>
Sent: Wednesday, 14 December 2022 2:03 PM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Cc: Drake, Angie (Health) <Angie.Drake@act.gov.au>; Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: Calvary fire debrief

Karen Warner from CHS is on the daily incident response huddle that I attend. How do you want to do this Benno – connect with her or ask Janet Zagari if you can join huddle?

When Calvary asked for support, CHS nominated Karen when we were unable to supply additional support

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation

Level 3, 2 Bowes Street Phillip ACT 2606

health.act.gov.au



From: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>

Sent: Wednesday, 14 December 2022 1:24 PM

To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Cc: Drake, Angie (Health) <Angie.Drake@act.gov.au>; George, Jacinta (Health) <Jacinta.George@act.gov.au>

Subject: Re: Calvary fire debrief

Hi Jacinta

Would it be beneficial to link our comms team into the 9am daily huddle?

Kate Chambers

Executive Branch Manager, CFO

From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Sent: Wednesday, December 14, 2022 12:04:20 PM

To: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>

Cc: Drake, Angie (Health) <Angie.Drake@act.gov.au>

Subject: FW: Calvary fire debrief

Hi Kate,

Not sure if you're aware of any reviews/debriefs happening re the Calvary fire but if they are doing anything that discusses comms it would be great to be involved.

I think there's a lot that could have been done better (by both Calvary and us).

Cheers

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

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From: Greg Bayliss <[REDACTED]>
Sent: Wednesday, 14 December 2022 9:42 AM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Cc: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: RE: Calvary fire debrief

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Hi Angie, Benno

Can I ask you to escalate this request via the right person at your end who is talking to Ross.

I think it is a sound idea, but not able to approve it.

Thanks

Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
 P: 02 6201 6628 D: M: [REDACTED]
 E: [REDACTED]
www.calvary-act.com.au

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Wednesday, 14 December 2022 9:31 AM
To: Greg Bayliss [REDACTED]
Cc: Benson, Andrew <Andrew.Benson@act.gov.au>
Subject: Calvary fire debrief

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Hi Greg – are you having a Fire Debrief session and if so could Benno and I be invited please – if appropriate.

We're keen to be in the conversation that discusses comms if possible so that we can support you better in the future.

Angie Drake | Senior Director
Communication and Engagement Branch

(pronouns she/her)

Phone: [REDACTED] | Email: Angie.Drake@act.gov.au

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Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



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Malifa, Tafaeafe (Health)

From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 11:47 AM
To: Benson, Andrew (Health); HSPE; LHN Coord
Cc: Chambers, Kate (Health)
Subject: RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

I think the best way to handle that is for you to talk to Greg Bayliss to decide what should be corrected? Calvary have been handling the media??????

Thanks – my team will draw to Minister’s attention – would be good to say corrections are being made I think

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation
 Level 3, 2 Bowes Street Phillip ACT 2606
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From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Wednesday, 4 January 2023 11:39 AM
To: George, Jacinta (Health) <Jacinta.George@act.gov.au>; HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Hi Jacinta,

I’m happy to ring the reporter and get corrections made to those errors if you would like me to.

They won’t mind (they like to be as accurate as possible).

Let me know if you’d like me to proceed.

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au



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From: George, Jacinta (Health) <Jacinta.George@act.gov.au>
Sent: Wednesday, 4 January 2023 11:26 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Today's Canberra Times Article errors

Refers to 8 operating theatres (there are 7)

There are some broad statements that are not entirely correct eg: Caesareans are being done at the private (only elective are being done at CJJ – the correct info is on the Calvary website)

Refers to electrical fire in a roof cavity – [REDACTED]

Calvary provided no additional information to CT since last week's media Ross did with ABC

Notes from conversations this morning for brief – tbc so brief can be finalised when I speak to Robin H after her 11 meeting

Preliminary results from air sampling in theatres 1-3 taken on 28 Dec have been received.

Final results are expected this afternoon before 17:00

Preliminary planning is underway to commence operations in 2 of the 3 theatres (the third to be used for sterile stock), depending on final results, at 07:00 this Friday 6 January

One theatre would undertake the normal scope of emergency surgery and emergency caesareans and the other for elective surgery and caesareans.

R Hawkins planning media on ABC this Thursday morning (if plans to commence Friday eventuate)

Calvary is holding meetings about prioritising Cat 1 and urgent Cat 2 ESWL patients

Advice from CHS that maternity activity is “normalising” after a spike

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 10:58 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Update:

Janet Zagari is CHS contact for this week re: theatres. I have spoken to her and indicated she will likely be contacted to attend a meeting as well.

I have also spoken to Daniel Wood who is relieving Ross Hawkins.

I expect Robin will ring me after a planned 11:00 meeting with theatre staff.

I have a few points here that I will send through for LHN Commissioning Branch to start caveat brief and then confirm them after I speak to Robin

Thanks

Jacinta George
Executive Group Manager
Ph: (02) 5124 9699
[REDACTED]

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation
Level 3, 2 Bowes Street Phillip ACT 2606
health.act.gov.au



From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 10:35 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

I have left messages for Robin Haberecht – apparently she is to ring me this morning with an update.

I have also spoke to [REDACTED] who is Calvary Executive on call today. She let me know Robin was going to ring me. I will call [REDACTED] back if robin doesn't contact me this morning.

Jacinta George
Executive Group Manager
Ph: (02) 5124 9699
[REDACTED]

Email: jacinta.george@act.gov.au

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From: George, Jacinta (Health)

Sent: Wednesday, 4 January 2023 10:17 AM

To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>

Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>

Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Meeting brief will also be required.

Key date is this evening/tomorrow morning when the first air sampling results taken 28 Dec come in. There will be no additional information until that time.

I am making contact with CHS and Calvary today to ensure I am notified of results and actions.

However, details since last briefing for Ms Castley (Kate attended) should be included in the meeting brief.

Jacinta George

Executive Group Manager

Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation

Level 3, 2 Bowes Street Phillip ACT 2606

health.act.gov.au



From: Malifa, Tafaeafe (Health) <Tafaeafe.Malifa@act.gov.au> **On Behalf Of** HSPE

Sent: Wednesday, 4 January 2023 10:08 AM

To: LHN Coord <LHNCoord@act.gov.au>

Cc: George, Jacinta (Health) <Jacinta.George@act.gov.au>; HSPE <HSPE@act.gov.au>

Subject: FW: urgent meeting request : Calvary operating theatres shut indefinitely

Importance: High

OFFICIAL

Hi All

Please see below – please prepare a caveat brief re Calvary operating theatres. Related/relevant briefs:

- MIN22/1589 – Initiated Advisory Note – Minister for Health – Calvary Public Hospital Bruce – Update on theatre closure
- MIN22/1808 – Caveat Brief – Fire in Operating Theatre Complex at Calvary Hospital – 6 December 2022

- MIN22/1871 – Minister for Health - Ministerial Brief - Update on Calvary Fire Impact_22 Dec 2022

Meeting is tomorrow – I am just working with Jenny and Tara for a suitable time – will keep you updated.

Regards,

Tafaeafe Malifa | Executive Assistant to the Executive Group Manager, Jacinta George
Health System Planning and Evaluation, ACT Health Directorate
Level 3, 2-6 Bowes Street, Woden ACT
Ph: (02) 512 46791 | **Email:** Tafaeafe.Malifa@act.gov.au
health.act.gov.au



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From: Gower, Tara (Health) <Tara.Gower@act.gov.au> **On Behalf Of** ACT Health DLO
Sent: Wednesday, 4 January 2023 10:04 AM
To: HSPE <HSPE@act.gov.au>; Health Ministerial Liaison Officer <HealthMinisterialLiaisonOfficer@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Hi Tafa

The Canberra Times article can be found here - [1763025650_20240104.pdf \(isentia.com\)](https://www.isentia.com/1763025650_20240104.pdf)

Please note the most recent briefing on the fire is at MIN22/1871.

Can the team please prepare a caveat brief for this meeting. [@Health Ministerial Liaison Officer](#) Paisley, can you please facilitate a TRIM number for this noting a meeting date is still being confirmed.

Thank you
Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate
Mob: [REDACTED] | Email: ACTHealthDLO@act.gov.au
Office of Rachel Stephen-Smith | Minister for Health
Office of Emma Davidson | Minister for Mental Health
Level 2, Legislative Assembly Building, Civic Square



From: Gower, Tara (Health) **On Behalf Of** ACT Health DLO
Sent: Wednesday, 4 January 2023 9:56 AM
To: DGACTHealth <DGACTHealth@act.gov.au>; HSPE <HSPE@act.gov.au>

Subject: urgent meeting request : Calvary operating theatres shut indefinitely
Importance: High

OFFICIAL

Hi Jenny and Tafa

Can I please seek Rebecca's and Jacinta's availability for tomorrow and Friday.

Ms Castley was hoping to get an updated briefing following the Canberra Times article this morning about the indefinite closure of Calvary operating theatres.

@HSPE please expect to prepare a briefing for this meeting also.

Thank you

Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate

Mob: [REDACTED] | Email: ACTHealthDLO@act.gov.au

Office of Rachel Stephen-Smith | Minister for Health

Office of Emma Davidson | Minister for Mental Health

Level 2, Legislative Assembly Building, Civic Square



Malifa, Tafaeafe (Health)

From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 12:31 PM
To: Benson, Andrew (Health)
Subject: RE: URGENT RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Thank you!

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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 Level 3, 2 Bowes Street Phillip ACT 2606
health.act.gov.au



From: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Sent: Wednesday, 4 January 2023 12:04 PM
To: George, Jacinta (Health) <Jacinta.George@act.gov.au>; HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: URGENT RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Spoke to Greg,

He is going to call CT and get them to correct.

Cheers

Benno

Andrew Benson | Senior Director, Media

Pronouns: He/him

Phone: [REDACTED] | Email: andrew.benson@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate
 Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: George, Jacinta (Health) <Jacinta.George@act.gov.au>
Sent: Wednesday, 4 January 2023 11:57 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>
Subject: URGENT RE: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Updating information after I spoke to Robin Haberecht just now
LHN Commissioning Branch can you please draft caveat brief ASAP and I'll send to Calvary and CHS and to MO hopefully early afternoon – with caveat that planning to re-commence operations is dependent on final air sampling results due this afternoon

Re: the article errors – ACTHD media will discuss with Calvary media correcting the errors in article
 If final results are clear surgery is planned to commence at 08:00 on Friday 6 January at Calvary for emergency theatre and emergency caesareans
 Elective surgery Cat 1 would commence likely Monday 9 January
 Elective Caesareans booked at CJJH up to 10 January would likely remain booked at CJJH with elective caesars commencing 10 Jan at CPHB, to minimise disruption to patients already booked. However this will be reviewed during ongoing planning
 Theatre 1 will be used as sterile stock room
 Theatre 2 will be used for emergency surgery and emergency caesareans
 Theatre 3 will be used for priority Cat 1 surgeries

Calvary is working to getting theatre 4 back on line as soon as possible (issues include clearance of the boom that was the same as in theatre 6)

The timeframe for re-instating theatres 5-7 is not known

Calvary Public Hospital Bruce is working with Calvary Bruce Private Hospital and Calvary JJ on scheduling surgery for Cat 1 and urgent Cat 2 patients

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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health.act.gov.au



From: George, Jacinta (Health)

Sent: Wednesday, 4 January 2023 11:26 AM

To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>

Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>; Benson, Andrew (Health) <Andrew.Benson@act.gov.au>

Subject: Not for further distribution Notes for caveat brief -: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Today's Canberra Times Article errors

Refers to 8 operating theatres (there are 7)

There are some broad statements that are not entirely correct eg: Caesareans are being done at the private (only elective are being done at CJJ – the correct info is on the Calvary website)

Refers to electrical fire in a roof cavity – [REDACTED]

Calvary provided no additional information to CT since last week's media Ross did with ABC

Notes from conversations this morning for brief – tbc so brief can be finalised when I speak to Robin H after her 11 meeting

Preliminary results from air sampling in theatres 1-3 taken on 28 Dec have been received.

Final results are expected this afternoon before 17:00

Preliminary planning is underway to commence operations in 2 of the 3 theatres (the third to be used for sterile stock), depending on final results, at 07:00 this Friday 6 January

One theatre would undertake the normal scope of emergency surgery and emergency caesareans and the other for elective surgery and caesareans.

R Hawkins planning media on ABC this Thursday morning (if plans to commence Friday eventuate)

Calvary is holding meetings about prioritising Cat 1 and urgent Cat 2 ESWL patients

Advice from CHS that maternity activity is “normalising” after a spike

Jacinta George

Executive Group Manager

Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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From: George, Jacinta (Health)

Sent: Wednesday, 4 January 2023 10:58 AM

To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>

Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>

Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Update:

Janet Zagari is CHS contact for this week re: theatres. I have spoken to her and indicated she will likely be contacted to attend a meeting as well.

I have also spoken to Daniel Wood who is relieving Ross Hawkins.

I expect Robin will ring me after a planned 11:00 meeting with theatre staff.

I have a few points here that I will send through for LHN Commissioning Branch to start caveat brief and then confirm them after I speak to Robin

Thanks

Jacinta George
Executive Group Manager
Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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health.act.gov.au



From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 10:35 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

I have left messages for Robin Haberecht – apparently she is to ring me this morning with an update.

I have also spoke to [REDACTED] who is Calvary Executive on call today. She let me know Robin was going to ring me. I will call [REDACTED] back if robin doesn't contact me this morning.

Jacinta George
Executive Group Manager
Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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Level 3, 2 Bowes Street Phillip ACT 2606
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From: George, Jacinta (Health)
Sent: Wednesday, 4 January 2023 10:17 AM
To: HSPE <HSPE@act.gov.au>; LHN Coord <LHNCoord@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Meeting brief will also be required.

Key date is this evening/tomorrow morning when the first air sampling results taken 28 Dec come in. There will be no additional information until that time.

I am making contact with CHS and Calvary today to ensure I am notified of results and actions.

However, details since last briefing for Ms Castley (Kate attended) should be included in the meeting brief.

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

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 Level 3, 2 Bowes Street Phillip ACT 2606
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Subject: FW: urgent meeting request : Calvary operating theatres shut indefinitely
Importance: High

OFFICIAL

Hi All

Please see below – please prepare a caveat brief re Calvary operating theatres. Related/relevant briefs:

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- MIN22/1808 – Caveat Brief – Fire in Operating Theatre Complex at Calvary Hospital – 6 December 2022
- MIN22/1871 – Minister for Health - Ministerial Brief - Update on Calvary Fire Impact_22 Dec 2022

Meeting is tomorrow – I am just working with Jenny and Tara for a suitable time – will keep you updated.

Regards,

Tafaeafe Malifa | Executive Assistant to the Executive Group Manager, Jacinta George
 Health System Planning and Evaluation, ACT Health Directorate
 Level 3, 2-6 Bowes Street, Woden ACT
Ph: (02) 512 46791 | **Email:** Tafaeafe.Malifa@act.gov.au
health.act.gov.au



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From: Gower, Tara (Health) <Tara.Gower@act.gov.au> **On Behalf Of** ACT Health DLO
Sent: Wednesday, 4 January 2023 10:04 AM
To: HSPE <HSPE@act.gov.au>; Health Ministerial Liaison Officer <HealthMinisterialLiaisonOfficer@act.gov.au>
Subject: RE: urgent meeting request : Calvary operating theatres shut indefinitely

OFFICIAL

Hi Tafa

The Canberra Times article can be found here - [1763025650_20240104.pdf \(isentia.com\)](https://www.canberratimes.com.au/story/20240104/1763025650-20240104.pdf)

Please note the most recent briefing on the fire is at MIN22/1871.

Can the team please prepare a caveat brief for this meeting. [@Health Ministerial Liaison Officer](#) Paisley, can you please facilitate a TRIM number for this noting a meeting date is still being confirmed.

Thank you

Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate

Mob: [REDACTED] | Email: ACTHealthDLO@act.gov.au

Office of Rachel Stephen-Smith | Minister for Health

Officer of Emma Davidson | Minister for Mental Health

Level 2, Legislative Assembly Building, Civic Square



From: Gower, Tara (Health) **On Behalf Of** ACT Health DLO
Sent: Wednesday, 4 January 2023 9:56 AM
To: DGACTHealth <DGACTHealth@act.gov.au>; HSPE <HSPE@act.gov.au>
Subject: urgent meeting request : Calvary operating theatres shut indefinitely
Importance: High

OFFICIAL

Hi Jenny and Tafa

Can I please seek Rebecca's and Jacinta's availability for tomorrow and Friday.

Ms Castley was hoping to get an updated briefing following the Canberra Times article this morning about the indefinite closure of Calvary operating theatres.

@HSPE please expect to prepare a briefing for this meeting also.

Thank you

Tara

Tara Gower | A/g Directorate Liaison Officer | ACT Health Directorate

Mob: [REDACTED] | Email: ACTHealthDLO@act.gov.au

Office of Rachel Stephen-Smith | Minister for Health

Officer of Emma Davidson | Minister for Mental Health

Level 2, Legislative Assembly Building, Civic Square





SENSITIVE

Noted
RHS
10/1/23

To: Chris Steel MLA, Acting Minister for Health

CC: Rebecca Cross, Director-General
Janet Zagari, Deputy Chief Executive Officer, Canberra Health Services

Subject: Calvary Public Hospital Bruce Operating Theatres– Media Article Indefinite Closure

- On 4 January 2023, The Canberra Times published an article *Calvary operating theatres shut indefinitely*. This related to the fire on 6 December 2022 at Calvary Public Hospital Bruce (CPHB). You were recently briefed on the impact of this fire (MIN22/1871 refers).
- This article contained several factual errors which are currently in the process of being corrected.
- On 4 January 2023, Executive Group Manager, Health System Planning and Evaluation (EGM HSPE) spoke to the General Manager, CPHB, who advised:
 - re-opening of the theatres will be dependent on a clear result confirmed in final air sampling results, due to be received this afternoon (4 January 2023).
 - planning to open some theatres is progressing following receipt of preliminary clear results.
 - if the final results are clear, surgery is planned to re-commence at CPHB from 08:00, 6 January 2023. Initially emergency surgery and emergency caesareans will commence.
 - it is likely that Category 1 elective surgeries will then re-commence on Monday, 9 January 2023.
 - elective caesareans booked up until 10 January 2023 at Calvary John James Hospital (CJH) would likely remain booked at CJH, to minimise disruptions to patients already booked. Elective caesareans will commence at CPHB on 11 January 2023.
 - three theatres will be opened initially: theatre 1 will be used as a sterile stock room, theatre 2 will be used for emergency surgery and emergency caesareans and theatre 3 will be used for priority Category 1 surgeries and elective caesarean sections.
 - CPHB is working to have theatre 4 back online as soon as possible.
 - the timeframe for re-instating theatres 5-7, which were more significantly damaged, is unknown at this stage.
 - CPHB continues to work with Calvary Bruce Private Hospital and CJH on scheduling surgery for Category 1 and urgent Category 2 patients.

- Calvary plans to advise/speak to the ABC on Thursday 5 and Friday 6 January 2023, should air sampling results on 4 January 2023 confirm that there are no infection control barriers to utilising the three theatres.
- The ACT Health Directorate will provide you with further advice as it becomes available.

Contact Officer: Jacinta George, EGM HSPE
Contact Number: 5124 9699
Date: 4 January 2023

Noted/Please Discuss

.....
Chris Steel MLA
Acting Minister for Health
/ / 2023

Noted
10/1/23

ACT Health Directorate**To:** Acting Minister for Health

Tracking No.: MIN22/1871

Date: 22 December 2022**CC:** Dave Peffer, Chief Executive Officer, Canberra Health Services
Cathie O'Neill, Chief Operating Officer, Canberra Health Services
Janet Zagari, Deputy Chief Executive Officer, Canberra Health Services
Rebecca Cross, Director-General, ACT Health Directorate**From:** Jacinta George, Executive Group Manager, Health System Planning and Evaluation**Subject:** Update on Calvary Fire Impact**Critical Date:** 22/12/2022**Critical Reason:** To brief you on the Calvary fire impact prior to shutdown**Recommendation**

That you note the information contained in this brief.

Noted / Please Discuss

Chris Steel MLA/...../.....

Minister's Office Feedback

Background

1. On 6 December 2022, a fire broke out in theatre six at Calvary Public Hospital Bruce (CPHB) which resulted in the closure of the entire theatre complex.
2. You were briefed by Canberra Health Services (CHS) on 16 December 2022 about progress to reinstate services, and interim service arrangements for surgical and maternity patients.
3. As of 21 December 2022, it is envisaged that two operating theatres will be operational by 15:00 hr on 29 December 2022, which would allow for the bypass of CPHB to be lifted and for CPHB to resume emergency surgery. Operational commissioning for resumption of surgery will continue over the holiday period and is dependent on the final results of air sampling, which are anticipated to be available on 28 December 2022.
4. Incident response planning will continue until the full theatre capacity at CPHB is operational. CHS, CPHB and the directorate are working collaboratively to ensure patients receive timely and safe care and the infrastructure at CPHB is restored as soon as possible.
5. Insurance assessments are underway, and both CPHB and CHS are quantifying activity and other business interruption impacts to inform those processes.

Elective and Emergency Surgery

6. Elective surgery has been heavily impacted. Category 1 patients are being prioritised and teams are working hard to identify dates for rescheduling surgery for those patients impacted by the closures.
7. Surgeries are being conducted in the private sector where possible and appropriate. CPHB has utilised sub-contracting provisions within their contract to enable this and lists are being picked up by Calvary Bruce Private and Calvary John James hospitals.
8. Calvary advised on 20 December 2022 that all category one patients who have had their surgery cancelled or postponed as a result of the fire have been contacted by phone. Category one patients who have planned or new dates have been contacted in the usual manner to arrange pre-admission or diagnostics prior to surgery.
9. Category 1 patients whose surgery date has not been affected by the impact of the fire at this stage have not been contacted, however surgical booking staff have been contacted adhoc by patients on the waitlist. These patients have had the circumstances explained and been reassured that they will be notified when their surgery is planned.
10. Letters were sent on 20 December 2022 to approximately 1,200 Category 1 and Category 2 patients on the CPHB elective surgery waiting list to advise about planning for urgent surgery to be delivered within required timeframes.

11. Between 6 December 2022 and Friday, 23 December 2022, 124 Category 1 patients will have had their surgery at Calvary John James or Calvary Bruce Private hospitals. The focus has been for patients for whom timeframe for Category 1 surgery have been exceeded or are close to being exceeded.
12. There continues to be pressure on Emergency surgery capacity at Canberra Hospital.

Maternity Services

13. Calvary has been working collaboratively with CHS to support maternity services across the Territory. Calvary reported on 21 December 2022 that CPHB maternity services bed capacity has been increased from 20 to 23 beds to support women returning from birthing at CHS.
14. There has been significant support for maternity staff at CPHB during the implementation of the Digital Health Record (DHR), including a number of super users in maternity supporting staff. Some Credentialed Trainers have been extended to 24 March 2023 to assist with providing additional support and education in key areas, such as maternity. The existence of the DHR has supported the safe transfer of care between hospitals.

Financial Implications

15. Not applicable.

Consultation

Internal

16. Impacted staff at both CHS and Calvary Public have participated in planning for the response to the emergency situation.

Cross Directorate

17. ACT Health Directorate (ACTHD), and CHS are working collaboratively with Calvary to respond to issues arising from the incident and reinstate services.

External

18. Calvary Healthcare ACT, Chief Executive Officer has been consulted and contributed to this brief.
19. Briefings have been provided to the Australian Nursing and Midwifery Federation, Australia Salaried Medical Officers Federation and Australian Medical Association. The Visiting Medical Officers Association were offered the opportunity to attend.

Work Health and Safety

20. Workload impacts are being closely monitored and additional strategies are being employed to reduce demand where possible.

Benefits/Sensitivities

21. There is potential to receive negative media attention and an increased number of complaints due to the rescheduling of surgery and diversion of obstetric services.
22. Obstetric staff at CHS are impacted by increased activity and occupancy which is exacerbating demand pressures.

Communications, media and engagement implications

23. Communications and media content has been worked on jointly by CHS and CPHB.
24. To date, the media interest has been relatively low given the circumstances. Since Monday, 19 December 2022, only WIN TV has requested an update, which will be supplied when new information becomes available.
25. Anticipated media issues that may emerge:
 - issues pertaining to Obstetrics and Gynaecology staff;
 - further questions on the state of Category 1 and Category 2 surgeries; and
 - potential for regional patients submitting complaints to the media regarding being diverted to Sydney.
26. Letters have been sent to patients as above. Correspondence to Territory surgeons is being finalised.
27. CHS created a Frequently Asked Questions document to address a number of the basic questions patients would potentially ask about their upcoming surgeries and this has been offered to relevant surgeons' rooms for either their staff to use as talking points to manage calls, or to provide to the patients with their correspondence.
28. CHS is on standby to trigger any extra social media content to remind the general public the Emergency Department (ED) is only for emergencies and there are other services available as per usual processes when the ED is under pressure.
29. CPHB's website and social media channels have been updated and mirrors the social media messaging to date.
30. The ACT Health website was updated this week to link to information on the CPHB website about the response.
31. CHS will work with your office to develop media talking points should any media issues arise.

OFFICIAL

Signatory Name: Jacinta George Phone: 5124 9969
Executive Group Manager, Health
System Planning and Evaluation

Action Officer: Jacinta George Phone:

Malifa, Tafaeafe (Health)

From: Health Media
Sent: Friday, 6 January 2023 9:27 AM
To: Greg Bayliss (Calvary)
Subject: RE: Calvary FB page and ACT Health FB page update

OFFICIAL

Thanks Greg – that’s great news! I’ve forwarded this over to the comms team for actioning.

Samara McCann | Assistant Director, Media
 Phone: [REDACTED] | Email: Samara.McCann@act.gov.au
Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Greg Bayliss [REDACTED]
Sent: Thursday, 5 January 2023 5:30 PM
To: [REDACTED] Health Media <HealthMedia@act.gov.au>
Cc: [REDACTED]
Subject: Calvary FB page and ACT Health FB page update
Importance: High

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hello ACT Health Media and [REDACTED] in National Office,

Sorry to dump this on you ate, but could you please update the Calvary FB page and ACT Health FB page with the message below? If you are able to update tonight I would be beyond grateful – if first thing tomorrow I will be equally appreciative.

Thanks and take care

Greg

At 7am on Friday 6 January 2023, Calvary Public Hospital operating theatres will reopen and we look forward to welcoming back women who will birth as planned in the Calvary Birth Suite and Calvary Birth Centre.

Thanks to our colleagues at the Centenary Hospital who have cared for our birthing women since the theatre fire at Calvary on 6 December.

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: [REDACTED]

www.calvary-act.com.au

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Hospitality | Healing | Stewardship | Respect

Continuing the Mission of the Sisters of the Little Company of Mary

This email is confidential and may be subject to copyright and legal professional privilege. If this email is not intended for you please do not use the information in any way, but delete and notify us immediately. For full copy of our Privacy Policy please visit www.calvarycare.org.au.

Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Friday, 6 January 2023 10:02 AM
To: Greg Bayliss (Calvary)
Subject: FW: Calvary Public Hospital resumes birthing and emergency surgery services

Importance: High

OFFICIAL

Thanks Greg, I've updated our webpage and we will also do a social (tw and fb) post to drive traffic to your webpage. Cheers and hope you had a good break.

Angie

From: Health Media <HealthMedia@act.gov.au>
Sent: Friday, 6 January 2023 9:21 AM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Wallace, Heather (Health) <Heather.Wallace@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: FW: Calvary Public Hospital resumes birthing and emergency surgery services
Importance: High

OFFICIAL

FYI

Samara McCann | Assistant Director, Media
 Phone: [REDACTED] | Email: Samara.McCann@act.gov.au
 Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Greg Bayliss [REDACTED]
Sent: Thursday, 5 January 2023 6:02 PM
To: Health Media <HealthMedia@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: Calvary Public Hospital resumes birthing and emergency surgery services
Importance: High

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi Colleagues, FYI.

Thanks to you/your teams for all the actual, explicit and implicit support since 6/12.

It has been an amazing time really – and I am so very grateful for everything you did to assist us, and it was a comfort and reassurance to know you 'had our back'.

Your support has been mirrored by your clinical teams that have carried the load we could not care for.

Thanks – I owe you all a squash/beer/plonk.

Can you please share this message widely, there were so many offers of assistance I cannot remember everyone.

Almost moved to a Jeff Fenech or overloaded Christmas party moment of "I love youse all".

Cheers and thanks, you are good people.

GB

Calvary Public Hospital resumes birthing and emergency surgery services

Two operating theatres reopening at Calvary Public Hospital at 7am on Friday 6 January 2023 will enable women to birth in the Calvary Birth Suite or Calvary Birth Centre as planned.

However, women booked for an elective C-section will continue to be transferred to Calvary John James Hospital until 9 January 2023.

Birthing by-pass arrangements have been in place since the Calvary operating theatre fire on 6 December 2022.

Ross Hawkins, Calvary ACT Regional Chief Executive Officer, said: "Our priority services are emergency C-section capacity which enables birthing to resume at Calvary, and the capability to perform emergency surgery for patients being admitted through our Emergency Department. We now have that capability.

"We appreciate it has been disruptive for women to be diverted to the Centenary Hospital for birthing, and we are grateful for their understanding. We are thankful for the care and support of the Centenary Hospital midwives to women originally booked to birth at Calvary.

"The opening of theatre capacity will enable Calvary to resume a complete woman-centered maternity service, including birthing.

"Our next important task is the progressive resumption of elective surgery at Calvary Public Hospital."

Media contact:

Greg Bayliss

Communications Manager

Calvary Public Hospital Bruce

P: [REDACTED]

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: M: [REDACTED]

www.calvary-act.com.au

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Continuing the Mission of the Sisters of the Little Company of Mary

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Malifa, Tafaeafe (Health)

From: Greg Bayliss (Calvary)
Sent: Friday, 6 January 2023 10:50 AM
To: [REDACTED]; Health Media
Cc: [REDACTED]
Subject: RE: Calvary FB page and ACT Health FB page update

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Thanks [REDACTED]
 Perfect.
 Cheers
 Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 **D:** [REDACTED]
www.calvary-act.com.au

From: [REDACTED]
Sent: Friday, 6 January 2023 10:36 AM
To: Greg Bayliss [REDACTED]; Health Media <HealthMedia@act.gov.au>
Cc: [REDACTED]
Subject: RE: Calvary FB page and ACT Health FB page update

CAUTION: This email originated from outside of Calvary Public Hospital Bruce. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Greg,

Apologies for the delay. The post is now live on the Calvary Bruce Facebook page:

Calvary Public Hospital Bruce operating theatres reopened this morning, Friday, 6 January 2023 and we look forward to welcoming back women who will birth as planned in the Calvary Birth Suite and Calvary Birth Centre.

Thanks to our colleagues at the Centenary Hospital who have cared for our birthing women since the theatre fire at Calvary on 6 December.

Thanks [REDACTED] for your edits.

Kind regards,

██████████
Social Media Coordinator



Little Company of Mary Health Care Ltd
Level 12 - 135 King Street, Sydney, NSW, 2000

P: 02 9258 1521

E: ██████████
www.calvarycare.org.au

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From: Greg Bayliss ██████████

Sent: Thursday, 5 January 2023 5:30 PM

To: ██████████; Health Media <HealthMedia@act.gov.au>

Cc: ██████████

Subject: Calvary FB page and ACT Health FB page update

Importance: High

Hello ACT Health Media and ██████████ in National Office,

Sorry to dump this on you ate, but could you please update the Calvary FB page and ACT Health FB page with the message below? If you are able to update tonight I would be beyond grateful – if first thing tomorrow I will be equally appreciative.

Thanks and take care

Greg

At 7am on Friday 6 January 2023, Calvary Public Hospital operating theatres will reopen and we look forward to welcoming back women who will birth as planned in the Calvary Birth Suite and Calvary Birth Centre.

Thanks to our colleagues at the Centenary Hospital who have cared for our birthing women since the theatre fire at Calvary on 6 December.

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 D: M: [REDACTED]
www.calvary-act.com.au

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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Friday, 6 January 2023 12:24 PM
To: Hughes, Hayden (Health)
Subject: Re: Calvary Public Hospital resumes birthing and emergency surgery services

OFFICIAL

This is good to proceed thank you

Get [Outlook for iOS](#)

From: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>
Sent: Friday, January 6, 2023 11:30:10 AM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: RE: Calvary Public Hospital resumes birthing and emergency surgery services

Hi Angie,

Please find below:

Update 6 January 2023: We would like to advise that two of the Calvary Public Hospital operating theatres have reopened this morning and that birthing services will resume for women who are planning to give birth in the Calvary Birth Suite and Calvary Birth Centre.

Birthing by-pass arrangements have been in place since the Calvary operating theatre fire on 6 December 2022.

However, if you or your loved ones have been booked for an elective C-section, you will continue to be transferred to Calvary John James Hospital until 9 January 2023.

Thanks to our colleagues at the Centenary Hospital who have cared for our birthing women since the theatre fire at Calvary on 6 December.

For more information, please visit <https://www.calvarycare.org.au/public-hospital-bruce/>

From: Drake, Angie (Health) <Angie.Drake@act.gov.au>
Sent: Friday, 6 January 2023 9:46 AM
To: Hughes, Hayden (Health) <Hayden.Hughes@act.gov.au>
Subject: FW: Calvary Public Hospital resumes birthing and emergency surgery services
Importance: High

OFFICIAL

Hey Haydon can you please pull together a final calvary update social post – for FB and Twitter.

Ideally we want to link to this page [Calvary Public Hospital Bruce | Calvary \(calvarycare.org.au\)](#)

The message only needs to be short – and similar to the last one that we did.

If you can send that to me that would be great.

From: Health Media <HealthMedia@act.gov.au>
Sent: Friday, 6 January 2023 9:21 AM
To: Benson, Andrew (Health) <Andrew.Benson@act.gov.au>; Wallace, Heather (Health) <Heather.Wallace@act.gov.au>; Drake, Angie (Health) <Angie.Drake@act.gov.au>
Subject: FW: Calvary Public Hospital resumes birthing and emergency surgery services
Importance: High

OFFICIAL

FYI

Samara McCann | Assistant Director, Media
 Phone: [REDACTED] | Email: Samara.McCann@act.gov.au
 Infrastructure, Communication and Engagement Division | ACT Health Directorate

From: Greg Bayliss [REDACTED]
Sent: Thursday, 5 January 2023 6:02 PM
To: Health Media <HealthMedia@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: Calvary Public Hospital resumes birthing and emergency surgery services
Importance: High

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Hi Colleagues, FYI.

Thanks to you/your teams for all the actual, explicit and implicit support since 6/12.

It has been an amazing time really – and I am so very grateful for everything you did to assist us, and it was a comfort and reassurance to know you ‘had our back’.

Your support has been mirrored by your clinical teams that have carried the load we could not care for.

Thanks – I owe you all a squash/beer/plonk.

Can you please share this message widely, there were so many offers of assistance I cannot remember everyone.

Almost moved to a Jeff Fenech or overloaded Christmas party moment of *"I love youse all"*.

Cheers and thanks, you are good people.

GB

Calvary Public Hospital resumes birthing and emergency surgery services

Two operating theatres reopening at Calvary Public Hospital at 7am on Friday 6 January 2023 will enable women to birth in the Calvary Birth Suite or Calvary Birth Centre as planned.

However, women booked for an elective C-section will continue to be transferred to Calvary John James Hospital until 9 January 2023.

Birthing by-pass arrangements have been in place since the Calvary operating theatre fire on 6 December 2022.

Ross Hawkins, Calvary ACT Regional Chief Executive Officer, said: "Our priority services are emergency C-section capacity which enables birthing to resume at Calvary, and the capability to perform emergency surgery for patients being admitted through our Emergency Department. We now have that capability.

"We appreciate it has been disruptive for women to be diverted to the Centenary Hospital for birthing, and we are grateful for their understanding. We are thankful for the care and support of the Centenary Hospital midwives to women originally booked to birth at Calvary.

"The opening of theatre capacity will enable Calvary to resume a complete woman-centered maternity service, including birthing.

"Our next important task is the progressive resumption of elective surgery at Calvary Public Hospital."

Media contact:

Greg Bayliss

Communications Manager

Calvary Public Hospital Bruce

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: [REDACTED]

www.calvary-act.com.au

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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Monday, 9 January 2023 10:47 AM
To: Greg Bayliss (Calvary); [REDACTED]
Subject: RE: New post to Calvary Public Hospital and ACT Health FB pages

Greg – I assume Calvary will post someone on their social media – when that occurs, we can share that post if you let me know. thanks

From: Greg Bayliss [REDACTED]
Sent: Monday, 9 January 2023 10:33 AM
To: Drake, Angie (Health) <Angie.Drake@act.gov.au>; [REDACTED]
Subject: New post to Calvary Public Hospital and ACT Health FB pages
Importance: High

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Hi Angie and [REDACTED]
 Would you be able to post this advice on Calvary Public Hospital Bruce and ACT Health FB pages?
 Any urgency you can give to the task would be appreciated just so our colleagues know their support was immensely important. Cheers.

Today our colleagues at Calvary John James Hospital completed our final public-in-private elective caesarean list. They have been providing this service to women following the operating theatre fire at Calvary on the 6 December 2022. All elective C-sections both elective and emergency will now be completed at Calvary Public Hospital Bruce.

Thank you to all our Calvary John James Hospital colleagues who have displayed the Calvary values of Hospitality, Healing, Stewardship and Respect by supporting and providing care to our women and families undergoing their elective caesarean procedures at Calvary John James through this time.

For further information, please visit the Calvary Public Hospital website via this link:
<https://www.calvarycare.org.au/public-hospital-bruce/>

Many thanks

Greg

Greg Bayliss
 Communications Manager



Public Hospital Bruce
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
 PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 D: [REDACTED]

www.calvary-act.com.au

....”

Thanks

Daniel

Daniel Wood
General Manager



Calvary John James Hospital
173 Strickland Crescent, Deakin, ACT, 2600
P: 02 6281 8110
[REDACTED]
www.calvaryjohnjames.com.au

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From: Greg Bayliss [REDACTED]
Sent: Friday, 6 January 2023 8:28 AM
To: Executive Team <[REDACTED]> Daniel Wood [REDACTED]; Ross Hawkins [REDACTED]
Subject: Birth Suite opens at 0700, first baby born at 0720. that's timing! Gb

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
PO Box 254 Jamison Centre ACT 2614
P: 02 6201 6628 D: [REDACTED]

E: [REDACTED]
www.calvary-act.com.au

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Malifa, Tafaeafe (Health)

From: Drake, Angie (Health)
Sent: Monday, 9 January 2023 10:48 AM
To: HealthComms
Subject: FW: New post to Calvary Public Hospital and ACT Health FB pages

Hi team!

Could we please share this post on FB. thanks

From: [REDACTED]
Sent: Monday, 9 January 2023 10:47 AM
To: Greg Bayliss (Calvary) [REDACTED]; Drake, Angie (Health) [REDACTED];
Subject: RE: New post to Calvary Public Hospital and ACT Health FB pages

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Hi Greg,

No worries. The post is now live here:

<https://www.facebook.com/calvarybruce/posts/pfbid0XcqUtJyuTNvTLz3PxK8gcVcRBA65CYk11vKTECwMMch4a36CyJgo4gWJVhXGdg2vI>

Kind regards,

[REDACTED]
 Social Media Coordinator



Little Company of Mary Health Care Ltd
 Level 12 - 135 King Street, Sydney, NSW, 2000
 P: 02 9258 1521

[REDACTED]
www.calvarycare.org.au

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please do not use the information in any way, but delete and notify us immediately. For full copy of our Privacy Policy please visit

www.calvarycare.org.au.

From: Greg Bayliss [REDACTED]

Sent: Monday, 9 January 2023 10:33 AM

To: Drake, Angie <Angie.Drake@act.gov.au>; [REDACTED]
[REDACTED]

Subject: New post to Calvary Public Hospital and ACT Health FB pages

Importance: High

Hi Angie and [REDACTED]

Would you be able to post this advice on Calvary Public Hospital Bruce and ACT Health FB pages?

Any urgency you can give to the task would be appreciated just so our colleagues know their support was immensely important. Cheers.

Today our colleagues at Calvary John James Hospital completed our final public-in-private elective caesarean list. They have been providing this service to women following the operating theatre fire at Calvary on the 6 December 2022. All elective C-sections both elective and emergency will now be completed at Calvary Public Hospital Bruce.

Thank you to all our Calvary John James Hospital colleagues who have displayed the Calvary values of Hospitality, Healing, Stewardship and Respect by supporting and providing care to our women and families undergoing their elective caesarean procedures at Calvary John James through this time.

For further information, please visit the Calvary Public Hospital website via this link:

<https://www.calvarycare.org.au/public-hospital-bruce/>

Many thanks

Greg

Greg Bayliss

Communications Manager



Public Hospital Bruce

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617

PO Box 254 Jamison Centre ACT 2614

P: 02 6201 6628 **D:** [REDACTED]
[REDACTED]

www.calvary-act.com.au

...."

Thanks

Daniel

Daniel Wood
General Manager



Calvary John James Hospital
173 Strickland Crescent, Deakin, ACT, 2600
P: 02 6281 8110

www.calvaryjohnjames.com.au

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www.calvarycare.org.au.

From: Greg Bayliss [REDACTED]
Sent: Friday, 6 January 2023 8:28 AM
To: Executive Team [REDACTED] Daniel Wood [REDACTED] Ross Hawkins [REDACTED]
Subject: Birth Suite opens at 0700, first baby born at 0720. that's timing! Gb

Greg Bayliss
Communications Manager



Public Hospital Bruce
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617
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Malifa, Tafaeafe (Health)

From: McCann, Samara (Health)
Sent: Wednesday, 11 January 2023 4:25 PM
To: CMTEDDMedia
Subject: Daily Issues - 11 January 2023

OFFICIAL

Hi team,

I hope your week is going well! ACTHD have one media matter to report on today:

Issue: *Canberra Times* (██████████) asked about instances where ambulances had to be bypassed from Calvary Public Hospital since 1 July 2022.

Action: Response is in clearance

Reactive

Talking points:

- Since 1 July 2022 ambulances have been bypassed from Calvary Public Hospital on two occasions.
- The longest was from 6/12/22 – 6/1/23 due to a fire at Calvary Public Hospital which resulted in maternity services being placed on bypass until operating rooms were repaired.

Kind regards,
 Samara

Samara McCann | Assistant Director, Media

(Pronouns she/they)

Phone: ██████████ | Email: Samara.McCann@act.gov.au

Infrastructure, Communication and Engagement Division | ACT Health Directorate

Level 5, 6 Bowes Street Phillip ACT 2606 health.act.gov.au



I acknowledge the traditional custodians of the ACT, the Ngunnawal people. I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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Malifa, Tafaeafe (Health)

From: George, Jacinta (Health)
Sent: Friday, 13 January 2023 12:59 PM
To: Chicco, Dee (Health)
Subject: FW: Media

Categories: EO

OFFICIAL

Another document for ACTHDFOI22-23.31

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation
 Level 3, 2 Bowes Street Phillip ACT 2606
health.act.gov.au



From: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Sent: Monday, 12 December 2022 9:21 AM
To: George, Jacinta (Health) <Jacinta.George@act.gov.au>
Subject: FW: Media

From: Ross Hawkins [REDACTED]
Sent: Monday, 12 December 2022 8:30 AM
To: Cross, Rebecca (Health) <Rebecca.Cross@act.gov.au>
Cc: Chambers, Kate (Health) <Kate.Chambers@act.gov.au>
Subject: Media

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Hi Rebecca – I know we are meeting up later today. It would be good to discuss our approach to media regarding the fire. There are a couple of comments in this article which are problematic (one from the Directorate and one from the Minister)

<https://www.abc.net.au/news/2022-12-10/act-maternity-services-bypass-calvary-hospital-fire-new-mothers/101755060>

Thanks

Ross Hawkins

Regional Chief Executive Officer – ACT



Little Company of Mary Health Care Ltd
Cnr Belconnen Way & Haydon Drive, Bruce, ACT, 2617

E: [REDACTED]
T: [REDACTED]



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Malifa, Tafaeafe (Health)

From: George, Jacinta (Health)
Sent: Friday, 13 January 2023 1:12 PM
To: Chicco, Dee (Health)
Cc: HSPE
Subject: FW: Min Brief - Update on Calvary Fire Impact.docx
Attachments: Min Brief - Update on Calvary Fire Impact_JG.docx

Categories: EO

OFFICIAL: Sensitive

This trail and attachment also to be considered for

ACTHDFOI22-23.31

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation
 Level 3, 2 Bowes Street Phillip ACT 2606
health.act.gov.au



From: George, Jacinta (Health)
Sent: Friday, 16 December 2022 9:15 PM
To: Zagari, Janet (Health) <Janet.Zagari@act.gov.au>; Ross Hawkins [REDACTED]
Subject: RE: Min Brief - Update on Calvary Fire Impact.docx

OFFICIAL: Sensitive

Thanks Janet this has captured the major points I think.

I have corrected date of fire in #1 – it was 6th (wasn't it)

I have made some other editorial changes that you can include of not – partic #6 – to mention Calvary midwives attending at CHS and #17 to give sense of rolling additions to Cat 1.

Give me a call if I can do anything further to help

J

Jacinta George
 Executive Group Manager

Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation

Level 3, 2 Bowes Street Phillip ACT 2606

health.act.gov.au



From: Zagari, Janet (Health) <Janet.Zagari@act.gov.au>

Sent: Friday, 16 December 2022 6:54 PM

To: Ross Hawkins [REDACTED] George, Jacinta (Health) <Jacinta.George@act.gov.au>

Subject: Min Brief - Update on Calvary Fire Impact.docx

Importance: High

OFFICIAL: Sensitive

Hi both,

Apologies for this coming so late in the day – Britt is waiting on information to come back from teams and Min needs this for first thing Monday so I have written this myself – this is the original formal brief in this space. Can you please urgently review and let me know if you are happy?

Ross, will text you now so you know it is in your mailbox.

Thanks, JZ



OFFICIAL

MINISTERIAL BRIEF

Canberra Health Services

To: Acting Minister for Health Tracking No.: MCHS22/949

Date: 16 December 2022

CC: Dave Peffer, Chief Executive Officer
Cathie O'Neill, Chief Operating Officer

From: Janet Zagari, Deputy Chief Executive Officer

Subject: Update on Calvary Fire Impact

Critical Date: Not applicable

Critical Reason: Not applicable

- DCEO .../.../...

Recommendation

That you note the information contained in this brief.

Noted / Please Discuss

Chris Steel MLA/...../.....

Minister's Office Feedback

Background

<Provide a short summary background of key information to put the issues into context.>

1. On ~~6~~ December 2022, a fire broke out in theatre six at Calvary Public Hospital Bruce (Calvary Public) which resulted in the closure of the entire theatre complex.
2. The cause is currently under investigation.
3. As a result of the fire, there is extensive damage to three theatres (theatres five, six and seven) from a combination of fire, water and smoke. A fourth theatre (theatre

Commented [GJ(1)]: 6th I understood

Commented [GJ(2R1)]:

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four) is impacted by water damage. The timeline to restoration of these theatres is unknown.

4. Three theatres (theatres one, two and three) require thorough cleaning, new HEPA filters, air cycling and environmental sampling. This work is underway to try to restore some theatre capacity at Calvary Public by the end of the year.

Issues

5. Calvary Public is on Maternity Bypass until some theatre capacity is restored. Maternity services require access to theatres to ensure that emergency caesarean sections can be performed. Without this, it is not considered safe to operate a maternity service.
6. Persons under the care of Calvary Public obstetrics will labour and birth at Canberra Health Service (CHS) until such time as at least one theatre is operational at Calvary Public. Where possible, Calvary Public midwives are attending births at Canberra Hospital for women who have been under a continuity of care model.
7. Elective caesarean sections from Calvary Public will be performed at Calvary John James until Calvary Public theatres reopen;
8. Persons presenting to Calvary Public where birthing is imminent will be delivered at Calvary Public.
9. Calvary Public patients who deliver at CHS will be transferred back to Calvary Public once clinically safe to do so after delivery (from 6 hours post vaginal delivery and 12 hours post caesarean delivery).
10. Obstetric services at CHS are experiencing high demand with the addition of the Calvary Public load. Discussions are ongoing with Southern New South Wales (SNSW) and Murrumbidgee local health districts (LHD) to divert obstetric activity from the surrounding NSW catchment to other NSW sites.
11. Emergency surgery load continues to be high at Canberra Health Services (CHS) and teams are working extended hours to manage the workload.
12. There has been some impact on Canberra Hospital emergency surgery load resulting from the Calvary Public theatre closures, however, much of the emergency demand is work which would normally have come to CHS.
13. Calvary Public, ACT Health Directorate (ACTHD) and CHS are meeting daily to monitor and manage the situation.
14. ACTHD and CHS have worked with SNSW LHD to direct non-time-critical emergency surgical patient flow to NSW sites rather than towards CHS.
15. Elective surgery has been heavily impacted. Category 1 patients are being prioritised and teams are working hard to identify dates for rescheduling surgery for those patients impacted by the closures.

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16. Surgeries are being done in the private sector where possible and appropriate.
17. As of 16 December 2022, Calvary Public has approximately 20 Category 1 patients without a date for surgery and who have not been through the preadmission process. ~~It is likely these procedures will be accommodated in the next few weeks between~~ Calvary Public and Territory Wide Surgical Services (TWSS) are working on preadmission and scheduling for these patients and those who will advance to Category 1 urgency within coming weeks. It is likely these 20 procedures will be accommodated in the next few weeks. At this stage Calvary Public will continue to process Requests for Admission for elective surgerys and monitor the situation with support from TWSS.

Financial Implications

18. Not applicable.

ConsultationInternal

19. Impacted staff at both CHS and Calvary Public have participated in planning for the response to the emergency situation.

Cross Directorate

20. ACTHD, Calvary Public and CHS are working collaboratively.

External

21. Briefings have been provided to the ANMF, ASMOF and AMA. The VMOA were offered the opportunity to attend.

Work Health and Safety

22. Workload impacts are being closely monitored and additional strategies are being employed to reduce demand where possible.

Benefits/Sensitivities

23. There is potential to receive negative media attention and an increased number of complaints due to the rescheduling of surgery and diversion of obstetric services.
24. Obstetric staff at CHS are impacted by increased activity and occupancy which is exacerbating demand pressures.

Communications, media and engagement implications

25. Communications and media content has been worked on jointly by CHS and Calvary Public.

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26. To date, the media interest has been relatively low given the circumstances. Media requests for this week were:

- ABC Mornings with Adam Shirley – Calvary Regional CEO Ross Hawkins was interviewed
- ABC afternoons with Anna Vidot – CHS Deputy CEO Janet Zagari was interviewed
- The Canberra Times seeking an update on the situation
- ABC news coverage

27. Calvary Public has fielded a few other queries from the ABC – more specifically a request for an image of the damage. CHS understands Calvary Public will decline the request.

28. Calvary Public issued a media release including quotes from CHS Executive to provide a clear signal to the community that all emergency logistical matters are in place and the safety of patients is the priority. The release stated that for the time being birthing services remain on bypass.

29. Anticipated media issues that may emerge:

- Issues pertaining to O&G staff
- Further questions on the state of Category 1 and Category 2 surgeries
- Potential for regional patients submitting complaints to the media regarding being diverted to Sydney

30. CHS created an FAQ document to address a number of the basic questions patients would potentially ask about their upcoming surgeries and this has been offered to relevant surgeons' rooms for either their staff to use as talking points to manage calls, or to provide to the patients with their correspondence.

31. CHS is on standby to trigger any extra social media content to remind the general public the Emergency Department (ED) is only for emergencies and there are other services available as per usual processes when the ED is under pressure.

32. Calvary Public's website and social media channels have been updated and mirrors the social media messaging to date.

33. CHS will work with your office to develop media talking points should any media issues arise.

Signatory Name: Janet Zagari Phone: 5124
Deputy Chief Executive Officer

Action Officer: Brittany Kent Phone: 5124 9461
Executive Officer
Office of the Deputy Chief Executive

OFFICIAL

Malifa, Tafaeafe (Health)

From: George, Jacinta (Health)
Sent: Friday, 13 January 2023 1:15 PM
To: Chicco, Dee (Health)
Cc: HSPE
Subject: FW: Letter to patients (002).docx

Categories: EO

OFFICIAL

Please also add this to list of documents for ACTHDFOI22-23.31

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

Email: jacinta.george@act.gov.au

Health System Planning and Evaluation

Level 3, 2 Bowes Street Phillip ACT 2606

health.act.gov.au



From: George, Jacinta (Health)
Sent: Tuesday, 20 December 2022 10:10 AM
To: Zagari, Janet (Health) <Janet.Zagari@act.gov.au>; Ross Hawkins [REDACTED]
Cc: CHS, DCEO <CHSDCEO@act.gov.au>
Subject: RE: Letter to patients (002).docx

OFFICIAL

MO has just rung to ask for some simple information to go up on ACTHD website around the theatre incidents/response and that the info on Calvary site is good – I have asked Andrew Benson from our media team to look at info on Calvary site and put something up so that people who are looking where to go for info can be directed to info on Calvary site. Andrew Benson is our media on call person over the break and said he would then update if advised when theatre/s up and running.

Meg was also following up on response to complaint and I explained where that is up to.

She would like info prepared for Minister SS return around the Cat 1 patients and whether all have been contacted. I explained the discussions about dates/PAC appointments and that the letter to patients is expected to go today. I noted that the response team discussed progress brief Thursday. Meg said MO “keen for the briefings to include how many people have been contacted”

Jacinta George
 Executive Group Manager
 Ph: (02) 5124 9699

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From: Zagari, Janet (Health) <Janet.Zagari@act.gov.au>

Sent: Tuesday, 20 December 2022 9:27 AM

To: Mitchell, Andrew (Health) <Andrew.W.Mitchell@act.gov.au>; Warner, KarenL (Health) <KarenL.Warner@act.gov.au>

Cc: George, Jacinta (Health) <Jacinta.George@act.gov.au>; Ross Hawkins [REDACTED]; CHS, DCEO <CHSDCEO@act.gov.au>

Subject: Letter to pateints (002).docx

OFFICIAL

Hi Andrew,

This is the letter to go to our Cat 1 and urgent Cat 2 patients regarding the impact of the fire.

Can you please get this out for us and then we can advise Mins office that it has gone?

Thanks, Janet